

Delivering Optimal Customer Experiences with SAP S/4HANA

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Agenda



Meijer Background Details



Digital Finance Achieved with SAP S/4HANA



Meijer Cloud Deployment



Innovation Strategy



Wrap Up


Meijer Background Information

est. **1934** *Privately Held*

1962 First retailer to combine supermarket and department store under one roof

230 Supercenter stores

State	Count
IL	26
IN	36
KY	11
MI	112
OH	40
WI	6




WE operate:

- Supercenters
- Grocery
- Gas Station & Convenience Stores
- Pharmacy operations
- Specialty Pharmacy operations
- Distribution operations
- Manufacturing operations

For our customers WE support

- E-commerce
- Curbside Click and Collect operations
- Direct to Consumer initiatives
- Loyalty programs

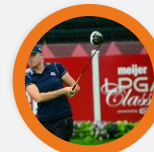
Our Values:

- Customers
- Safety & Health
- Family
- Freshness
- Competition

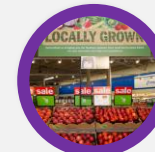
Growing Through Commitments To:



Freshness



Community



Local



Innovation



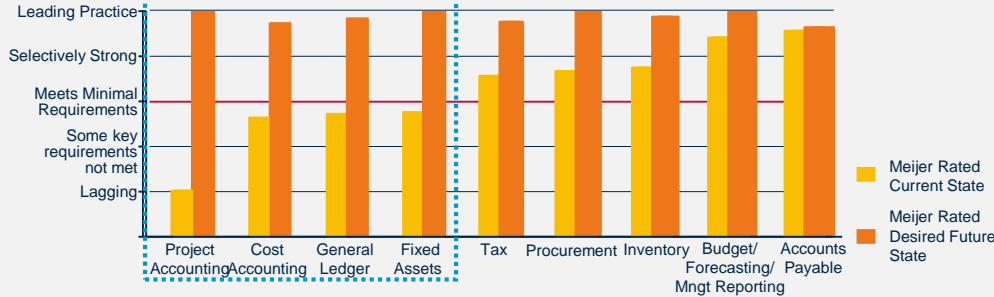
Personalization

Meijer Legacy Financial systems landscape: Why change?

Meijer Functional Perspective

System Capability (Based on Requirements)

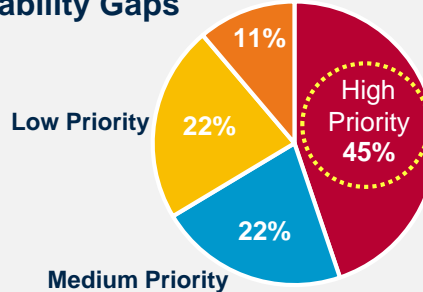
Capability Analysis based on Functional Requirements (Meijer Finance / Procurement Perspective)



Meijer Functional Perspective

Priority to Resolve Current System Capability Gaps

In total, 125 capability gaps to requirements/leading systems were identified



Meijer Legacy Finance Systems

- 30 Year Old Legacy Systems
- Highly Customized to meet the needs of the business
- Scale issues impacting Meijer's growth strategy
- Functional capability gaps requiring many high priority additional customizations and changes to core systems
- A new core enterprise finance solution was required to support continued growth, innovation and process improvements...

Phase 1- SAP S/4HANA Finance Program

- Meijer required an enterprise platform that supports our growth strategy and digital innovation requirements
- Meijer selected SAP in early 2015 as its ERP Partner to begin it's transformation journey
- SAP S/4HANA provides Meijer with a comprehensive platform that addresses our current needs, while also supporting our enterprise systems transformation

Phase 1 went live in March '17 & delivered the following capabilities on SAP's S/4HANA Platform. The program was delivered on-time, on-budget, with no business disruption:



Finance

- General Ledger
- Consolidations
- Management Reporting
- Account Receivable
- Investment and Capital Management Processing
- Project Accounting



Procurement

- Sourcing and Contracts
- Requisition Processing and Approvals
- Purchase Order Processing
- Receiving
- Vendor Invoices and Payments

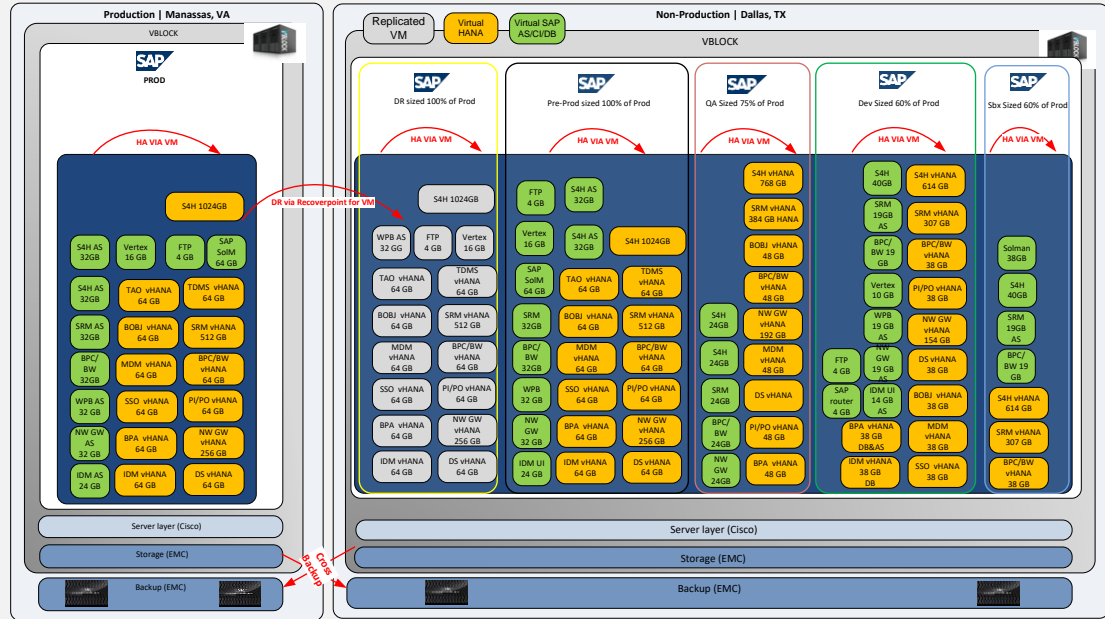
SAP in the Capgemini Cloud

SAP Landscape Architecture

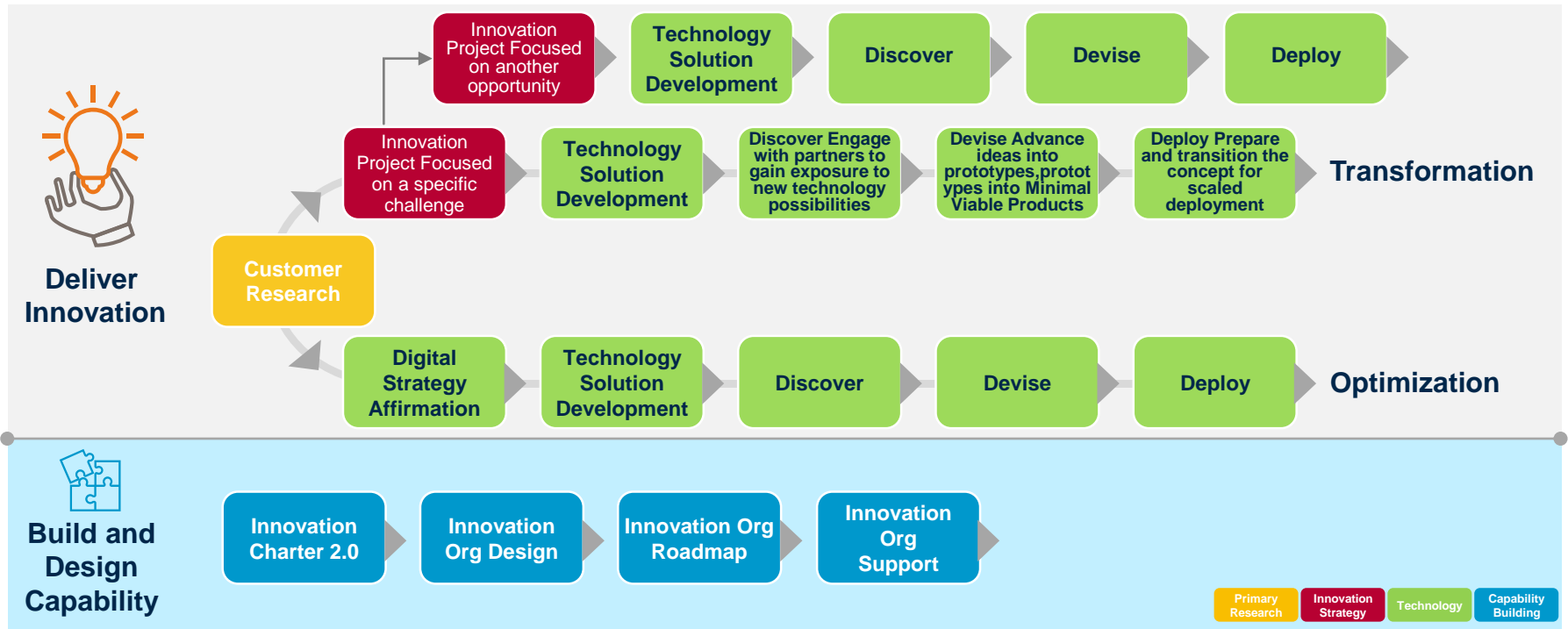
The below represents the high-level overview for Meijer SAP Cloud Solution

Split Environment

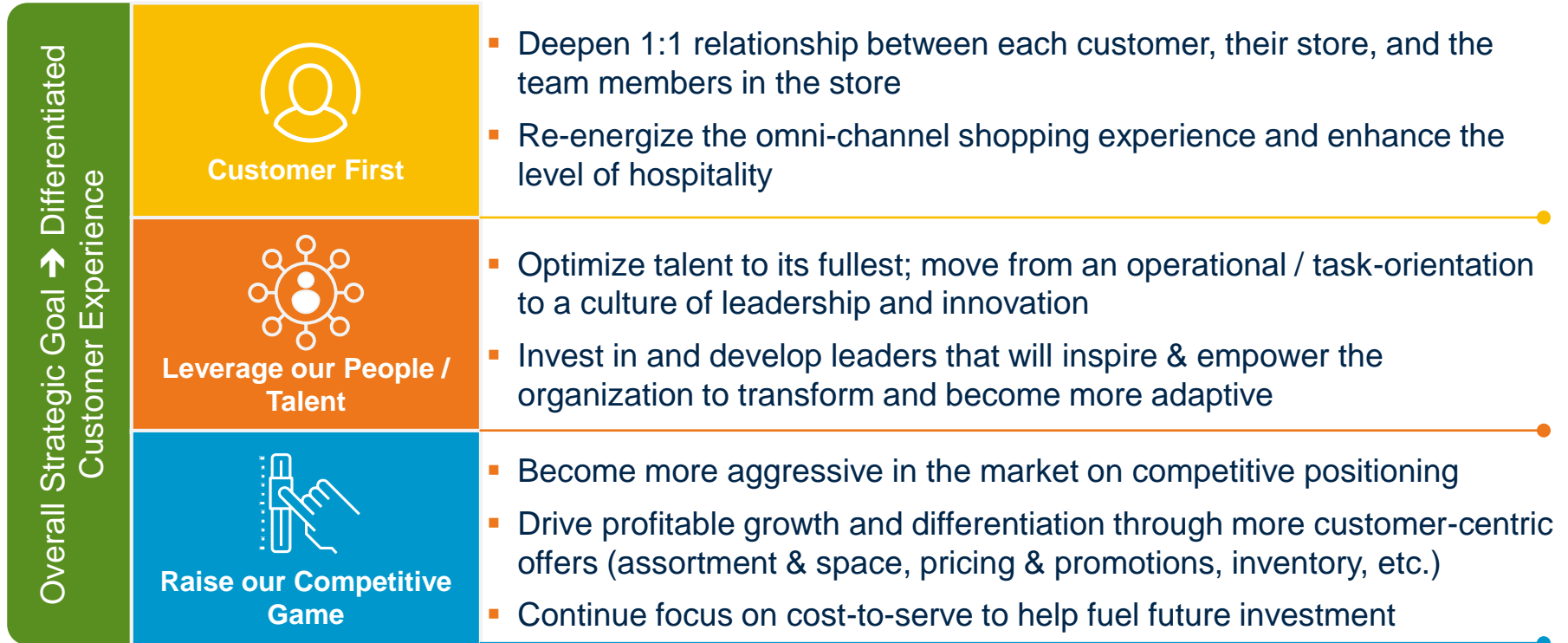
- Production:** N+1 platform to be hosted on Capgemini's **private cloud** in Manassas Data Center
- Non-Production:** N+1 platform to be hosted on Capgemini's private cloud in Dallas Data Center
- Platform includes:** compute and storage capacity, power, network backup/recovery licensing and support for all cloud components such as, operating system, backup, virtualization and recovery
- Scalability Capability:** Virtualization and dedicated options



How We Tackle Innovation



What the Future Transformation Journey Holds





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