



# SAP Business One

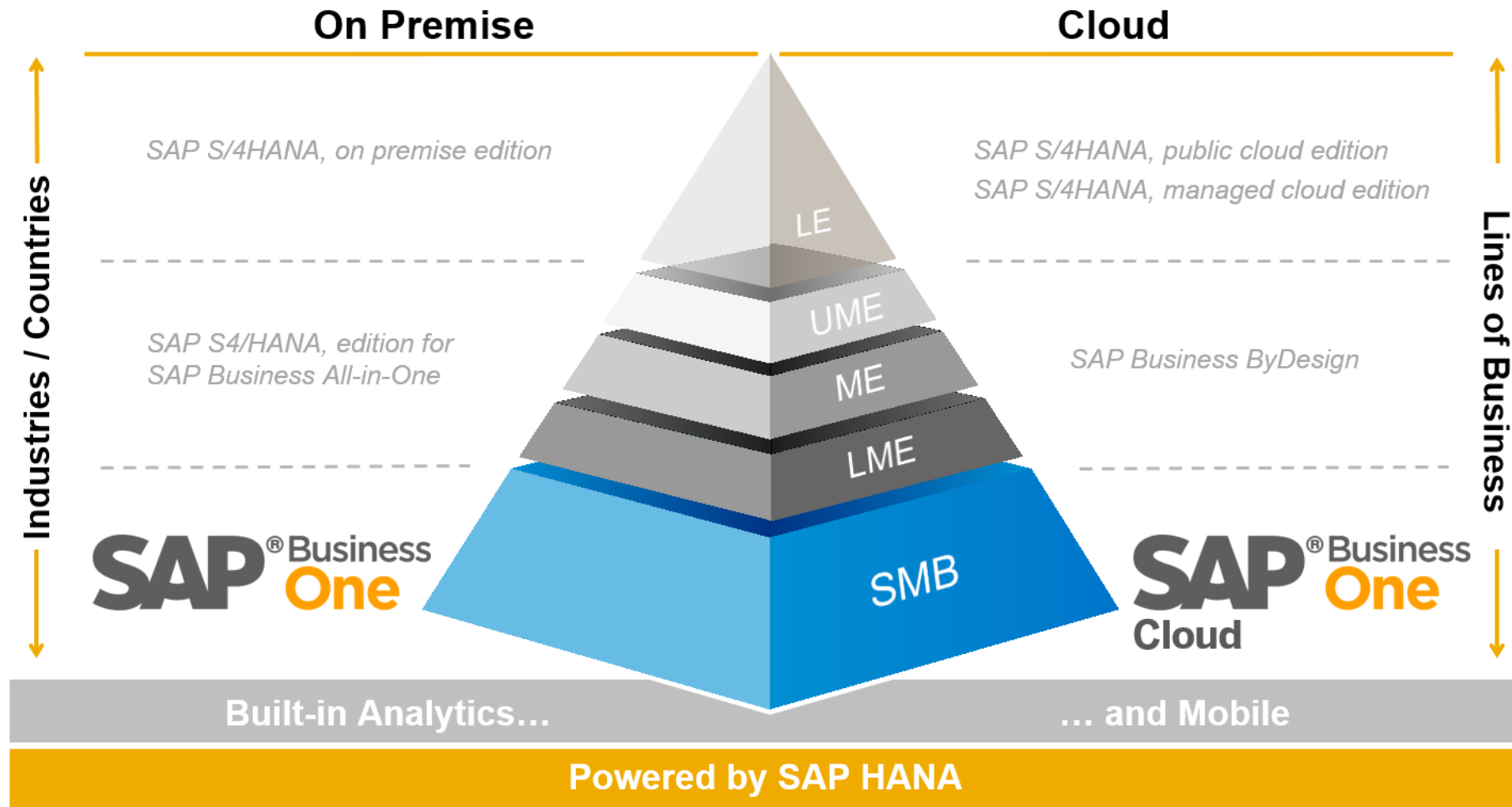
## A Single System to Streamline Your Entire Business

05 October 2017

PUBLIC

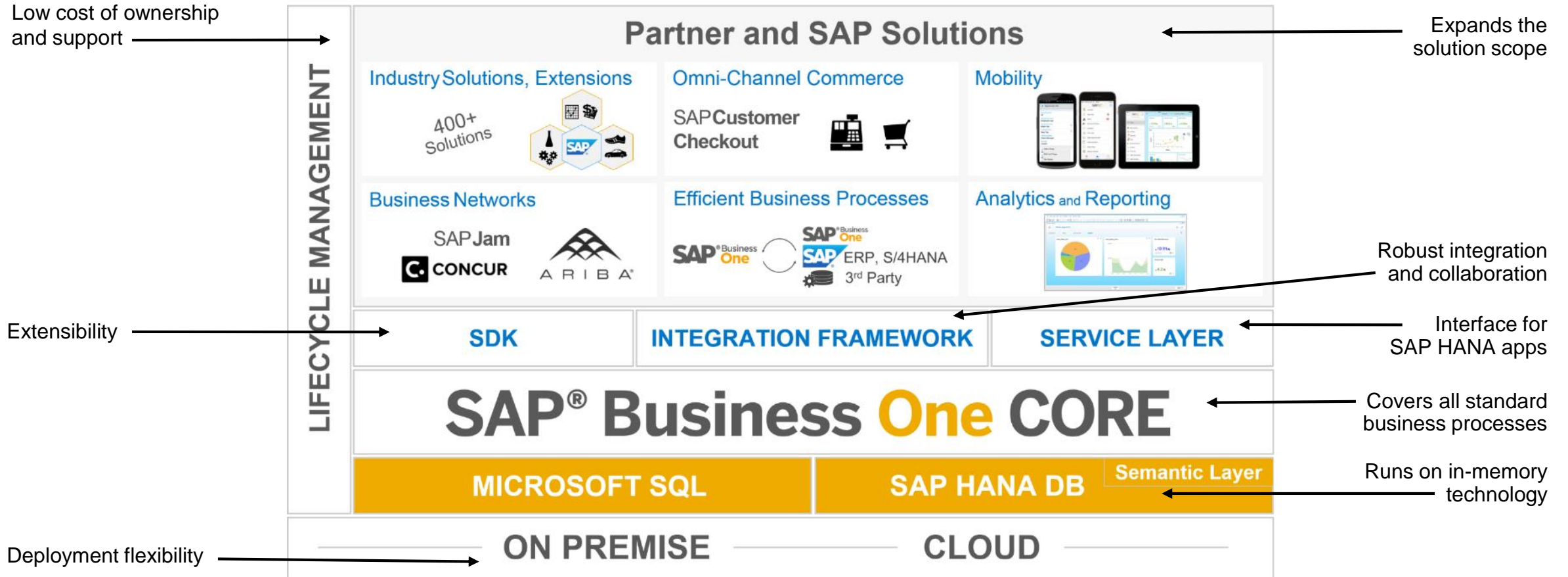
# The SAP Business One Positioning

SAP's ERP Solution for small and midsize businesses





# The SAP Business One Solution Stack



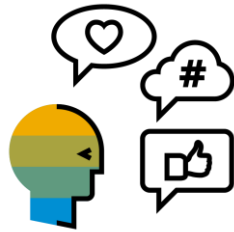
# SAP Business One today

Customer



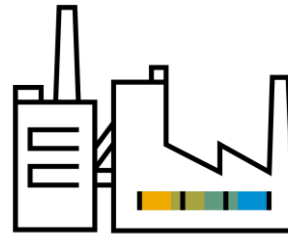
**59.000+**

User



**1.000.000+**

Large Enterprise



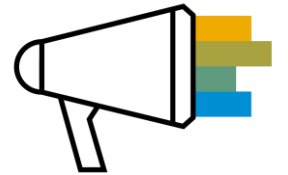
**400+**

Localization



**45**

Language



**28**

# Simplified and Automated Lifecycle Management

## With Remote Support Platform

### Key Benefits

- Automated and centralized maintenance to reduce manual effort
- Reduced training costs for teaching maintenance tasks
- Lower costs for support thanks to detailed system “health checks”
- Improved system availability due to proactive issue reporting
- Fast issue resolution by root cause analysis directly performed in customer environment via secure remote connection
- Faster upgrade process with upgrade readiness verification

The screenshot displays the 'Remote Support Platform for SAP Business One' interface. The main window shows a list of tasks with columns for GUID, Name, Description, Version, Priority, Category, Last Execution, and Source. Below the list, there is a 'Task Configuration' section with tabs for 'Document', 'General', and 'Communication'. The 'Document' tab is active, showing a document text area with a 'Save' button.

GUID	Name	Description	Version	Priority	Category	Last Execution	Source
0001857931	Missing stored procedure	Could not find stored procedure(s)	4	Medium	Health Check	N/A	SAP
0001290011	System Maintenance	System task to limit the total file size o...	2	High	System	2016-10-14 12:00 AM	SAP
0001290086	System Status Report	Analyze the status of SAP Business On...	32	High	Health Check	2016-10-17 1:30 AM	SAP
0001290087	Tasks Retrieval	System task to retrieve tasks	3	High	System	2016-10-14 4:39 PM	SAP
0001290093	Task Results Upload	Upload Task Results	2	High	System	2016-10-17 12:29 PM	SAP
0002221881	Error This entry already exis...	When trying to update batch master d...	2	Medium	Corrective	N/A	SAP
0001580715	Service type AR Credit Mem...	AR Credit Memo of service type appe...	2	Medium	Corrective	2016-10-15 11:53 PM	SAP
9057781354	check warehouses		1	Medium	Simple SQL	2016-05-05 1:05 PM	Partner

**Task Configuration**

Document:

This health check task detects if stored procedures Tmsp\_SetBgtAccumulators\_ByIdt, TmSp\_IVSR\_AutomaticIealingRequiredQuery, TmSp\_BOM\_IsFather\_Group or TmSp\_BOM\_IsFather exists in database.

For additional information, please refer to the SAP Note 1827389 at: <https://service.sap.com/sap/support/notes/1827389>

Agent Service:localhost:48000, Version: 320003, Database Server:

# More Information on SAP Business One



[Public SAP.com Web site](#)



[SAP Business One Academy](#)



[Free Cloud trial](#)



[Global YouTube Channel](#)



# Thank you.

Contact information:

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