

SAP Customer Experience

# maiCatch - The new innovative Business Card Scanner for SAP Cloud for Customer

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# Agenda

## SAP Product Strategy & Update Business Card Scanning

### maiCatch

- Product Vision
- Use Cases
- Pricing

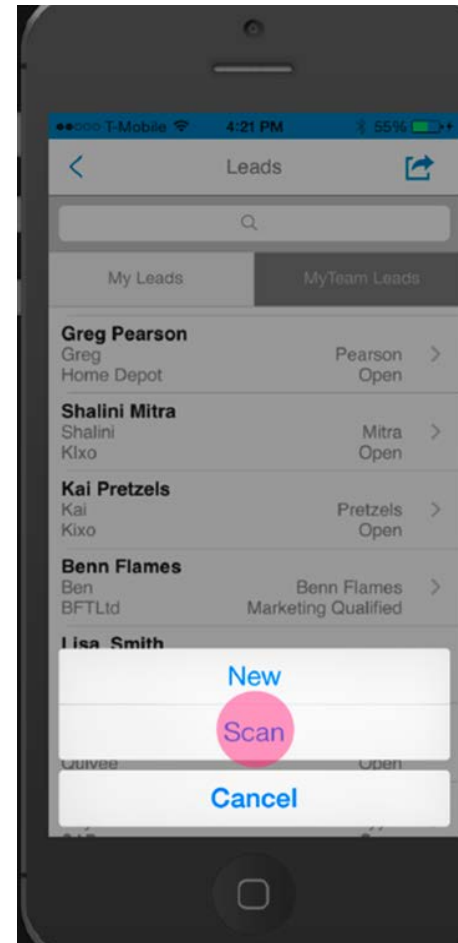
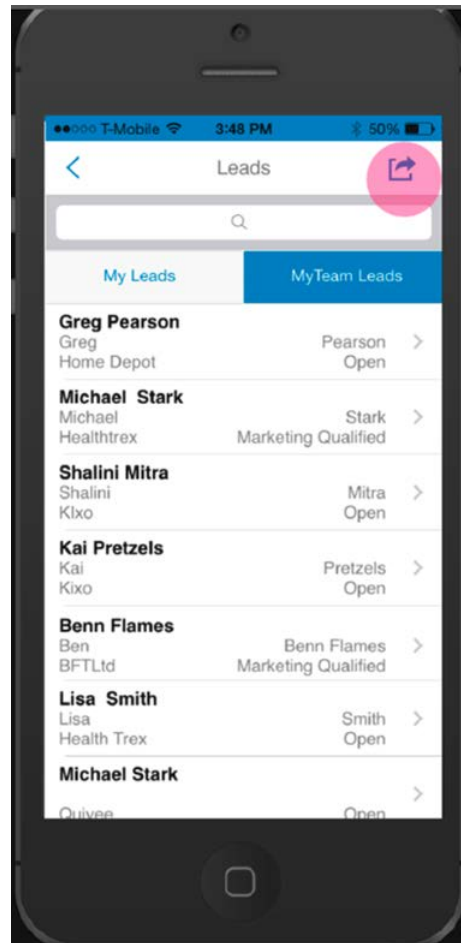
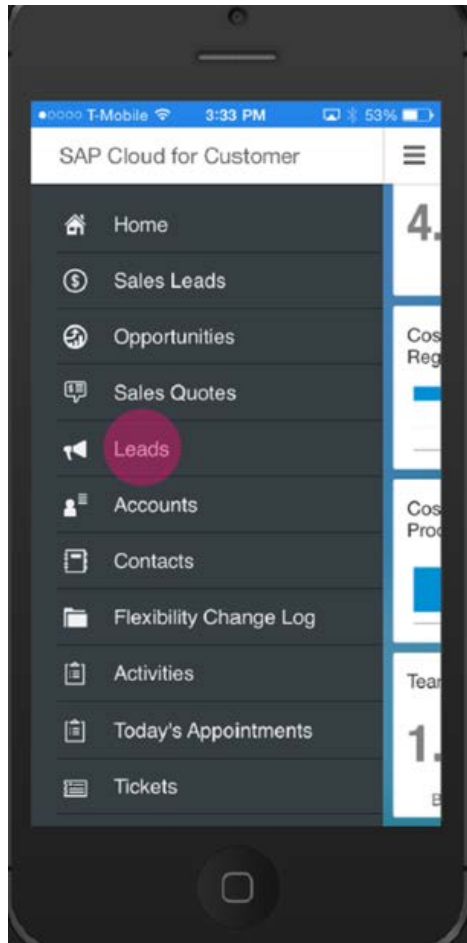
### Demo

### Questions

# SAP Product Strategy & Update Business Card Scanning



# SAP Product Strategy & Update Business Card Scanning



- SAP Sales Cloud do not plan to expand the scope of current business card scanner capabilities .
- We will support lead creation from business card scanner with no plans to cover other objects like contacts , accounts etc.

# maiCatch - Product Vision



**“maiCatch enables with OCR  
to simply trigger C/4HANA  
processes.”**

# maiCatch – What does this mean?

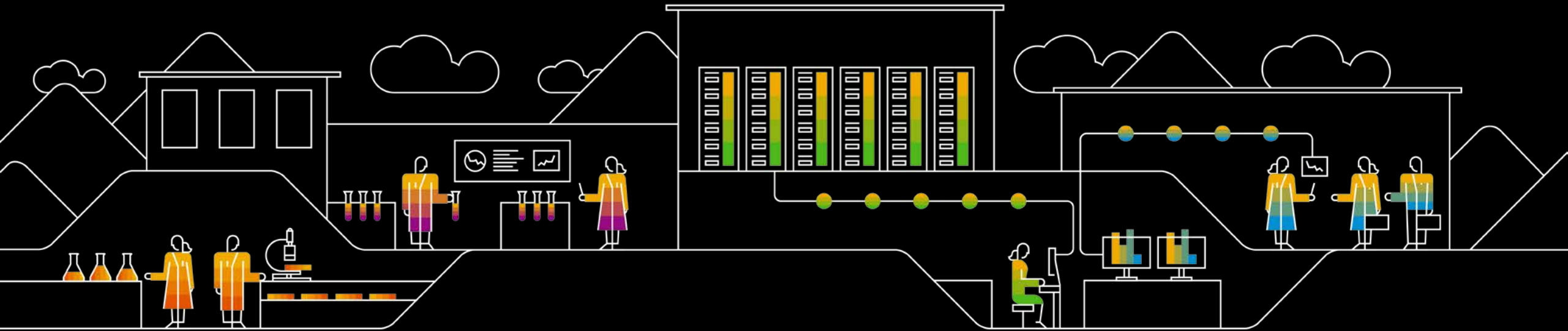
Simple, intelligent, integrated into SAP C/4HANA, and faster than you can type!

Three easy steps:

- 1. Select your catch
- 2. Start the OCR Processing
- 3. Trigger the business Process in C/4HANA



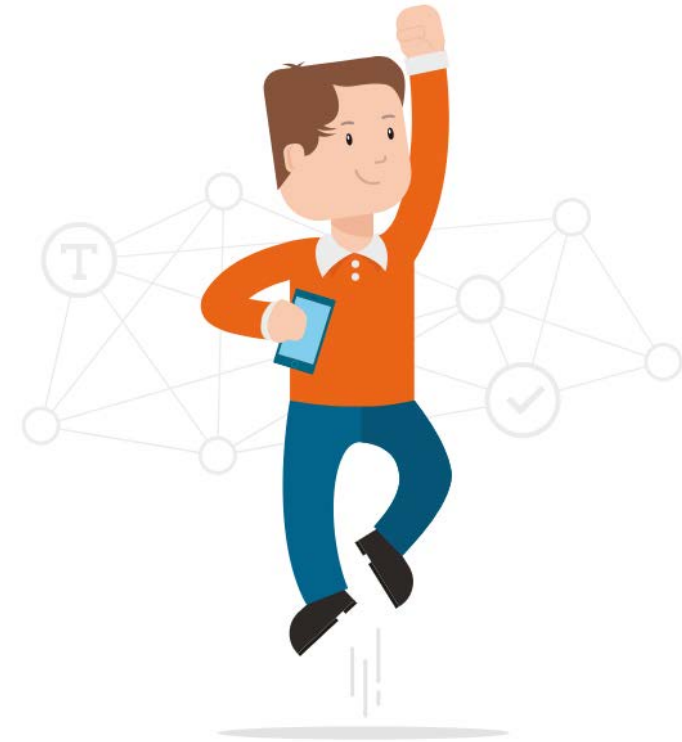
# maiCatch – Use Cases





# Design Principles and why we developed this for our customers?

- Tried-and-true processes developed with customers
- Recording and adding to master data is incredibly easy
- Makes your work easier
- Comprehensive coverage of different countries
- Excellent recognition rate
- Data security
- Appealing design and usability
- Runs on any device; designed for mobile use
- Available on the App Store and on Google Play



# maiCatch is build on SAP technology and aligned with SAP Product Management

## The benefits of maiCatch at a glance



Fast, precise recognition of all information on a business card, email signature, construction-site sign i.a.



Supplementary addition of photos, videos, or audio files for later processing



Option of live-capture of photos or later addition of saved photos



International coverage: USA, Canada, Australia, Europe (except for Greek and Cyrillic)



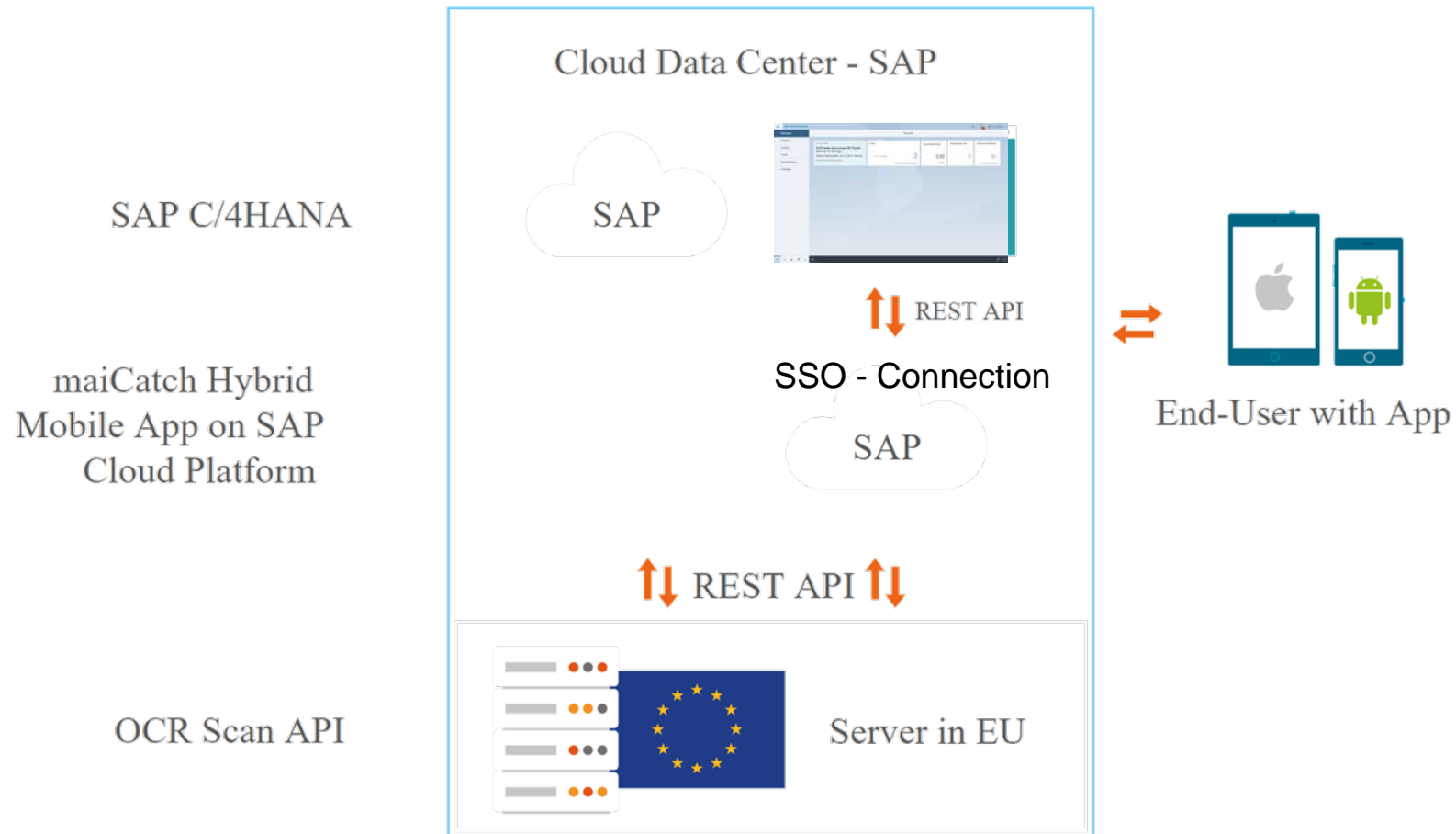
Meets the highest security standards; based on the SAP Cloud platform



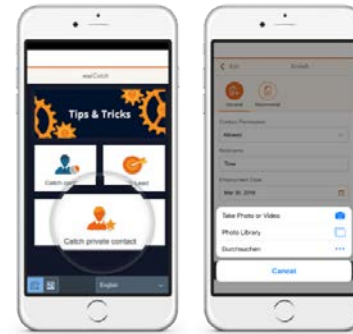
Guarantees a quality management process with duplicate check

# maiCatch architecture “High-Level”

## maiCatch Architecture



# maiCatch is based on “Catches”



## Catch Lead

- Create a lead
- Add images, voice videos, papers, ...
- Maintenance of a survey
- Add custom fields
- Make use of variants

## Catch Contact

- Creation of prospects
- Add images, voice videos, papers, ...
- Create/Update existing contacts incl. duplicate check
- Add custom fields

## Catch Privat Contact

- Creation of contacts
- Add images, voice videos, papers, ...
- Add custom fields

## more to come

- e.g. catch Opportunity

## In General e.g.

- Marketing Cloud integration
- Country recognition: Simplified Chinese and Japanese

# maiCatch – Admin User Interface

Menu	Manage available catches
Catches	Catch Contact <input checked="" type="checkbox"/> ON >
Users	Catch Lead <input checked="" type="checkbox"/> ON >
	Catch Private Contact <input type="checkbox"/> OFF >

## Key User Admin Interface

- Activate / De-Activate Catches
- User Management

The screenshot shows the 'Field' configuration screen for 'ContactPermissionCode'. The left sidebar has 'Contact' selected. The main area shows the following configuration:

- Name: ContactPermissionCode
- Mandatory:
- Sorter: 1
- Type: Drop Down
- C4C collection: ContactContactAllowedCodeCollection

Buttons at the bottom: Remove Field (red), Save Field (green).

## Customizing Setup

- Customize your fields
- Enrich Fields (Custom Fields on Header Level)
- Setup of Variants

# Pricing

Basic (Scan Package needed):

- 8.99 euros per user and month (**for three years**)

+

Unlimited number of scans (**Packages coming soon**):

- 1.99 euros per user and month



# Demo



# Get your personal - maiCatch demo



- Download maiCatch via AppStore or Google Play



- Allow access to your camera
- Scan QR Code



- PW and user will be provided per mail
- Login in maiCatch

- Define App-Code & Touch ID





# Questions

<http://sap.com/maicatch>

or <http://maicatch.info>



# Thank you.

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