

The Journey to Becoming an Intelligent Enterprise

iENT101

PUBLIC



Speakers

Las Vegas

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Abdul Rajbhoy

Barcelona

October 8-10, 2019

Abdul Rajbhoy

Bangalore

November 13-15, 2019

Abdul Rajbhoy

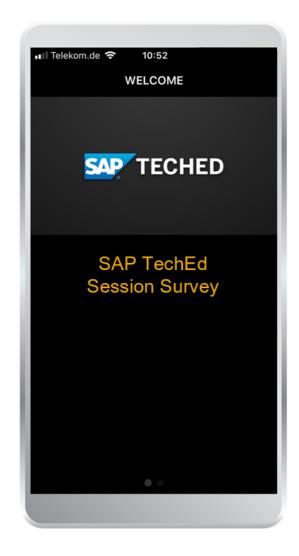


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Agenda

What does it take to be an Intelligent enterprise

- Concept & Approach
- Digital Transformation Drivers

How to enable the Intelligent Enterprise

- SAP Digital Business service Offerings
- Service Overviews

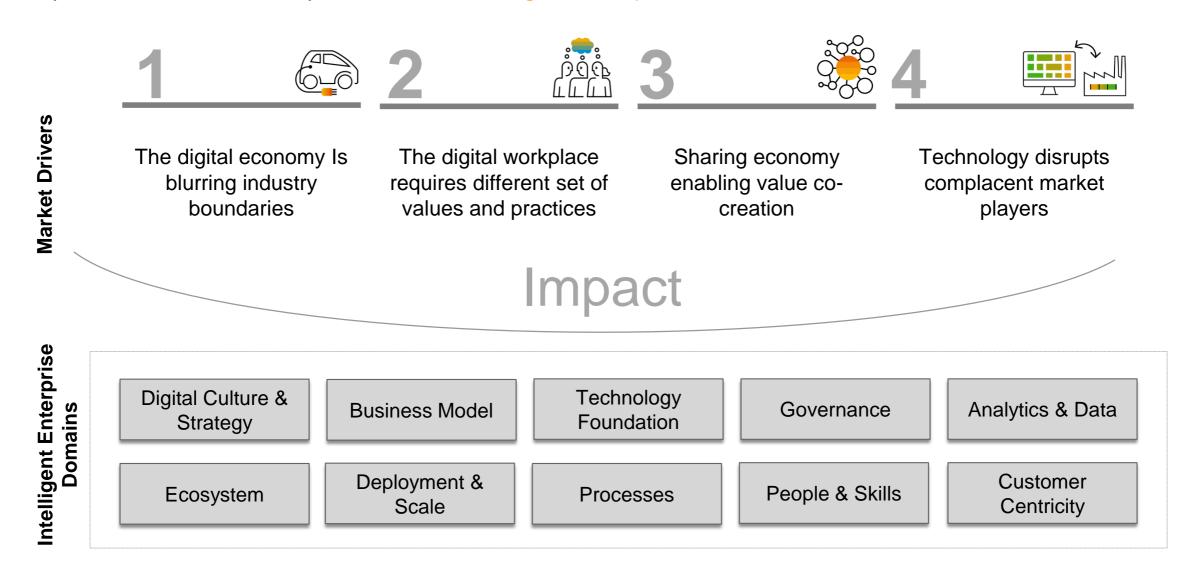
Deep Dive

- SAP Model Company
- Integrated Delivery Framework SAP Partners



Digital Transformation Drivers

Impact on domains and capabilities of an Intelligent Enterprise



The Digital Maturity Framework

Aligned SAP Services to enable the Intelligent Enterprise

	†	Digital Culture & Strate	Traits of Digital Leader	Agility & Resilience	Digital Identity	Leading & Managing Distributed Teams
		Business Model 2	Business Model Innovation	Business Platform	Business Model Implementation	Digital Business Models Know-How & Development
		Technology Foundatic 3	Building Solution Architecture	Simplified Architecture of an Intelligent Enterprise	Technology Platform	Edge Technologies (IoT, Blockchain, 3D Printing, etc.)
	D O	Governance 4	Center of Excellence Governance Structure	IT Governance	Cloud Governance	Data Models and Data Governance
	M A	Analytics & Data 5	Cloud Platform	Value Identification & Capture	Data Literacy & Science	AI/ML-driven Analytics
	I N S	Ecosystem 6	Creating a Digital Ecosystem	Governance Model to Manage Partners	Skills & Enablement	Ecosystem Technologies Understanding
O BOOK		Deployment & Scale 7	Project Management & Agile Approaches	Change Management	Digital Strategy Communication	Training Management
		Processes 8	Process Management	Strategic & Operational Processes	Process Automation	End-to-End Mega Processes
		People & Skills 9	Digital Learning & Development	Digital Wellbeing	Talent Attraction (Readiness to Win the 'War for Talents')	Sponsoring Employees' Digital Initiatives
		Customer Centricity 10	Digital Tools & Devices for Customer Service	Digital Tools for Pres-Sales Customer Engagement	Digital Tools for After-sales Customer Engagement	Designing Value Chain
				— CAPABILITIES		

Overview of the Approach and Deliverables

Digital Innovation Roadmap

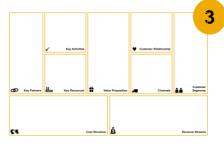
(1) DRIVERS







(2) VALUE CHAIN ALIGNMENT



Business Model alignment



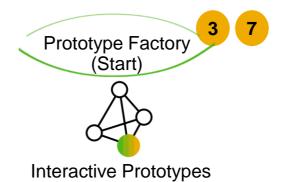
Alignment of capabilities to business priorities Process Design

(3) TARGET STATE



	Business Challenge / Pain Point / Problem Statement	InHalives	
Description	No usage of ERP functionalities for purchase orders, order confirmation, goods receipt and imociese Worlfolms set up in Apig instead of ERP Missing integration of Spend Reporting, manual efforts Paper based exchange of documents, high manual efforts Travel Management covered by HR at the moment	11 Operational Procument to be covered by SAP, strate Procument in Alight (2) Approval Workflows 3) Spand Visibility and Master Data 44 Electronic Document Exchange 5) Travel Management	0
	Recommendations / Next sleps	Key Qualitative Benefits	
Inquest	Bouver SWANA for Procurement offering and decide on potential replanerations: What would be seen a compared to SAP based on new workflow engine in SWANAN. Whollowing comprehensive spend reporting, based on dealth board functionally: Management of electric document exchange (Anta Network, EDL.) Shopker SAP Travel Wanagement Capabilities (Concar).	(1) Full usage of ERP capabilities (momenter byes, advanced shipping notifications) (2) State-of the-art approval worldows, available on mobile too (3) improved exports for processment department and up management (3) larger amount efforts and errors, quicker communication. (3) better conditions, lugher employee subfaction, large manual world.	
	Business Value & Time to Start	How SAP can help	
Regission		Assess SMHANA capabilities for Procurement and Logistics Assess new worldnow capabilities and redesing approval meditions Explore improved dashboard functionality and impact on implementation (4) Analyze potential to increase number of electronic documents 5 set up weighting with SAP1 locative Occur functionalities	

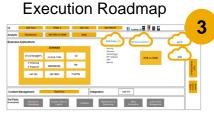
Target state – identify use cases/initiatives



(4) EXECUTION PLAN



Portfolio of initiatives



Target Architecture



Business case for potential investment



Governance Model

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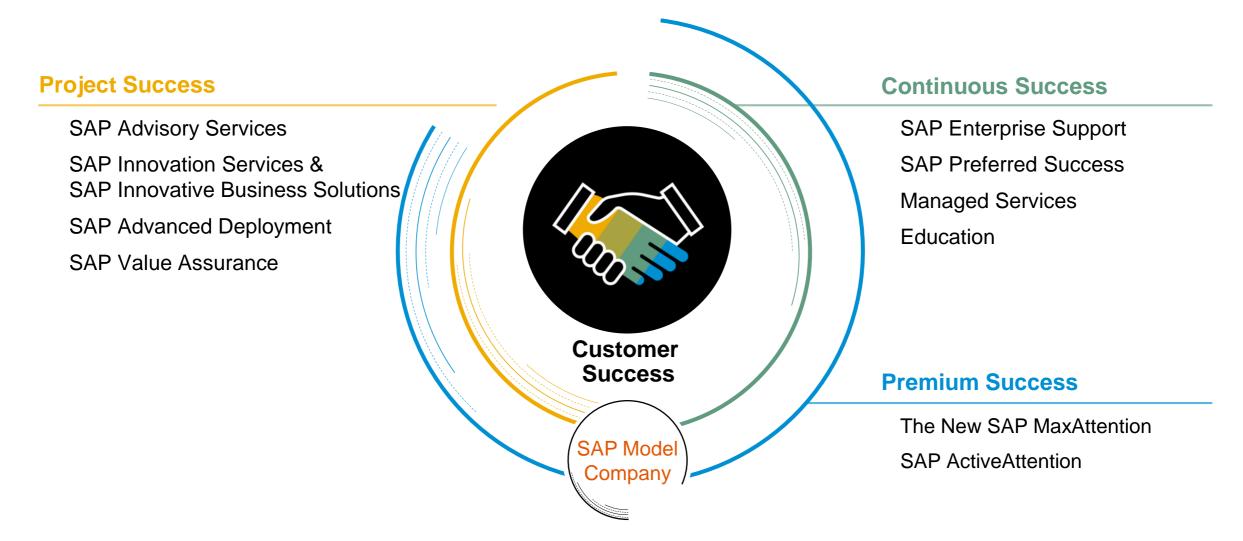
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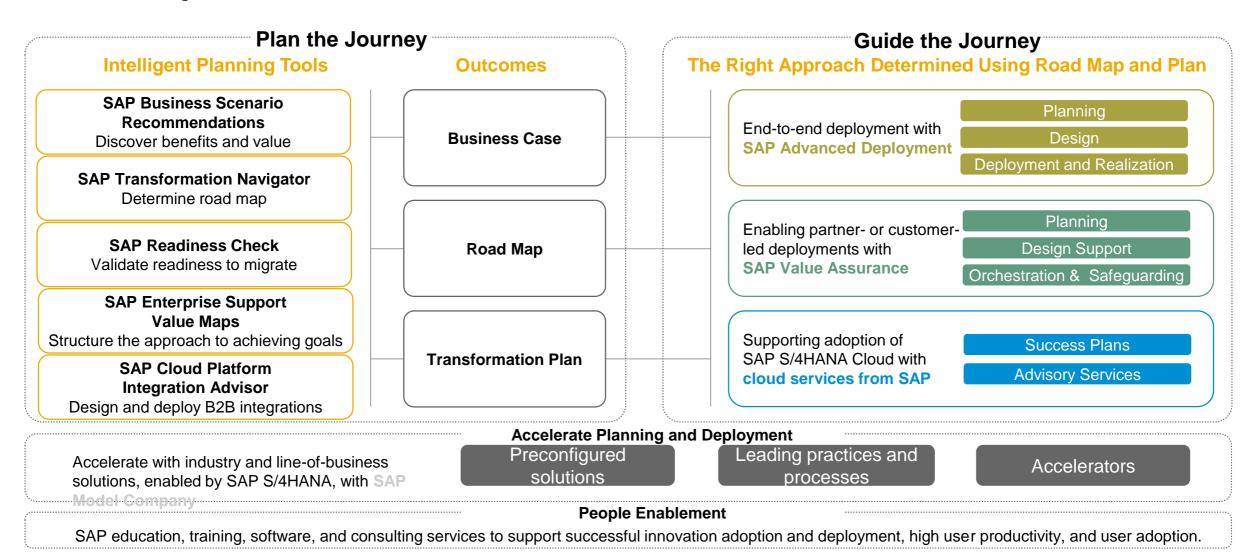
SAP Digital Business Services Portfolio

Enabling the experience company powered by the Intelligent Enterprise



Moving to the Intelligent Suite with Guidance and Accelerators

From SAP Digital Business Services



SAP® Advisory Services address your key questions

Digital business ideation and modeling



Digital architecture and road map design



Landscape strategy and architecture



Organizational change management



Value design and assessment



Explore your existing business and create new business ideas

Discover and design your intelligent enterprise

Deliver the transformation to your intelligent enterprise

SAP Innovation Services & SAP Innovative Business Solutions

Empowering enterprises to lead by delivering unique innovations

Your trusted partner for innovating to solve your most complex business challenges, blaze disruptive new trails, and bring your company's vision to life.

Envision a Bold Future

Concepts to Life

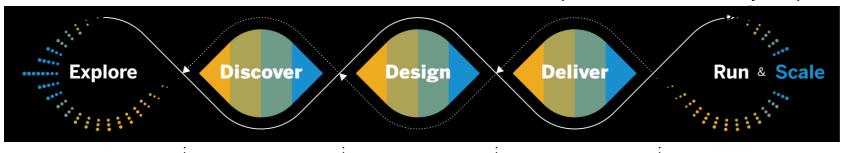
Thrive with Confidence

with new and disruptive innovations that address your specific business needs

with high-value solutions built by SAP experts

Bring Your

with assurance that your mission-critical solution is backed by the power



Explore innovation opportunities.

Gain deep understanding of the challenges and opportunities.

Design and create a prototype of the solution.

Develop and deliver the business and technical solution for productive use.

Run the solution and optimize it continuously.

Deploy across your company.

PROVEN TO MAKE INNOVATION REAL

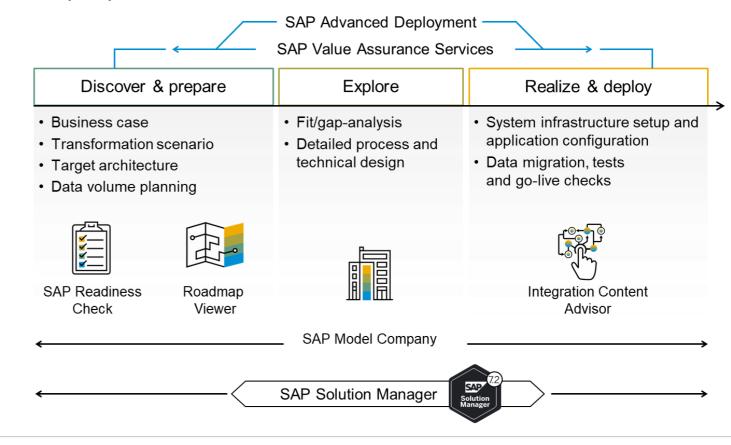
- 2,200 development-related professionals
- 4,400 solutions built
- 1, 650 satisfied customers
- Direct access to 38,000 R&D and services experts from SAP
- Business innovation experts
- Innovation managers
- Design-thinking coaches
- User experience designers
- Project and program managers
- Architects | Business & Technical
- Data scientists
- Developers
- Support specialists

SAP Advanced Deployment - Secure project success...

with intelligent tools, best practices and smart people

SAP® Advanced Deployment

Turnkey offering from the SAP Digital Business Services organization – accelerates your journey to SAP S/4HANA®. Delivered along the proven SAP Activate innovation adoption framework and tailored to your enterprise's specific transition scenario, the service streamlines the implementation of a high-performing, sustainable digital core.









Turnkey Contract







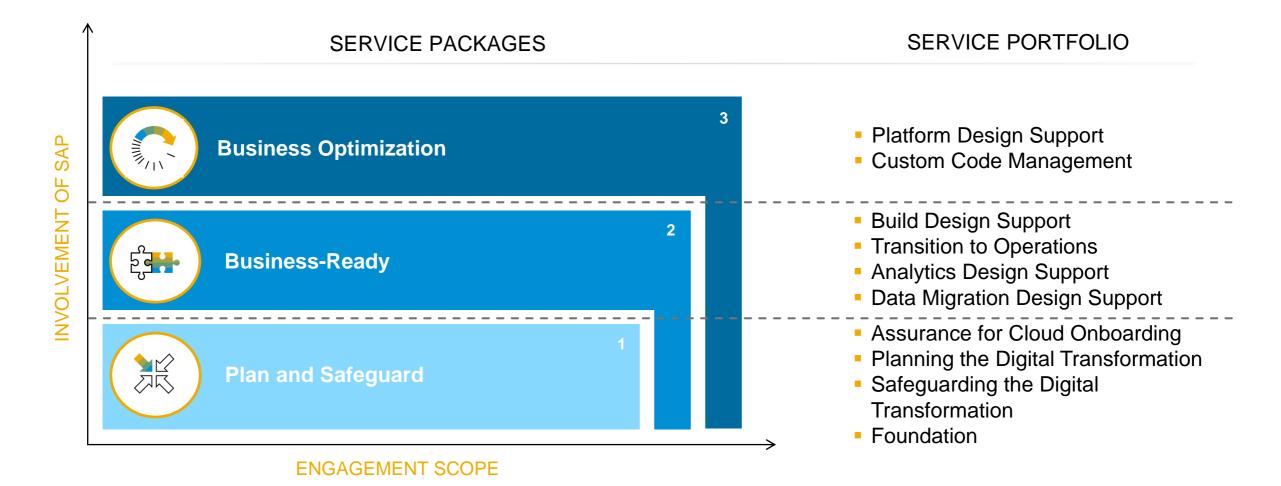


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SAP Value Assurance Service Portfolio



Agenda

What does it take to be an Intelligent enterprise

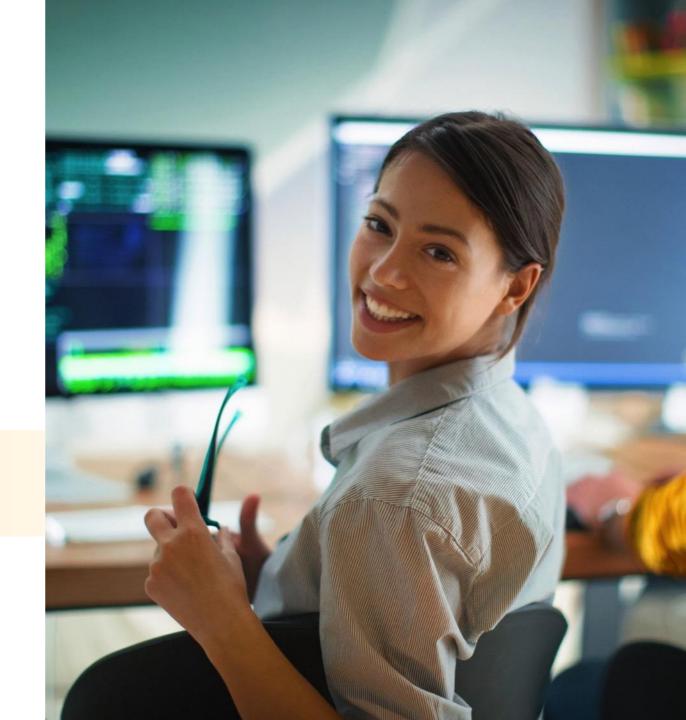
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How do your customers benefit from SAP Model Company services?



Foster an early, fast, and successful adoption of SAP S/4HANA and the digital transformation for your customers



Faster time-to-ralue



Predictable Results



Faster adoption



Full investigation

Fully working system with **industry specific configuration** at the start of the project.

Avoid unnecessary modifications by evaluation and testing standard functionality.

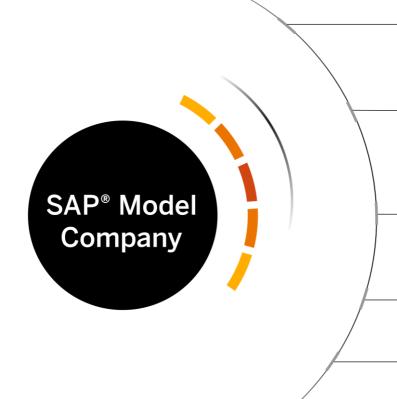
Accelerate and simplify implementations with proven methodology and tools.

Focus on innovation instead of commodities.

Lifeblood for the Intelligent Enterprise

SAP* Model Company

The new SAP Model Company



Accelerators

Configuration and how-to guides, test and demo scripts, implementation tools.

Market standard content

Digitized enterprise best/next practices. 17 industries, 12 line of businesses. Business process hierarchies, end-to-end scenarios, process diagrams, roles.

Localization enabled

All Best Practice languages available

Intellegent technologies such as Leonardo inside

Assemble-to-order

Available as a ready-to-run appliance – assemble-to-order or pre-packaged – applications, configuration, sample data.

SAP Solution Manager 7.2

Interoperable Stack | International Foundation | Partner Framework

Activate + Industry reference architecture + Intelligent Enterprise framework

SAP Cloud ALM

Intelligent Technologies Embedded – Scope Options

Current and Planned

Agreed by the Model Company portfolio area (not an exhaustive list of extensions considered)

Model Company	Intelligent Extensions	Status	
Cross Model company	1. SAP Analytics Cloud	Completed and Released	
Connected Manufacturing	SAP Manufacturing Insights	Completed and Released	
Trade Management	SAP Advanced Trade Management Analytics	In Development	
Connected Assets	SAP Predictive Maintenance SAP Asset Intelligence	In Development	
High-Tech	Intelligent Entitlement Management	In Development	
Utilities	 Smart Meter (Meter Reading Intelligence / Cloud for Energy) Utilities in a map SAP Project Intelligence Network (extends Connected Assets) 	Approved for build	
Shared Service	Invoice status automation with SAP Intelligent RPA	Approved for build	
Logistics Execution	SAP Logistics Business Network	Investment Proposal	
Connected Manufacturing	Predictive Quality	Investment Proposal	
R&D Engineering and Sustainability	SAP Intelligent Product Design SAP Intelligent Product Cost Control	In Development	

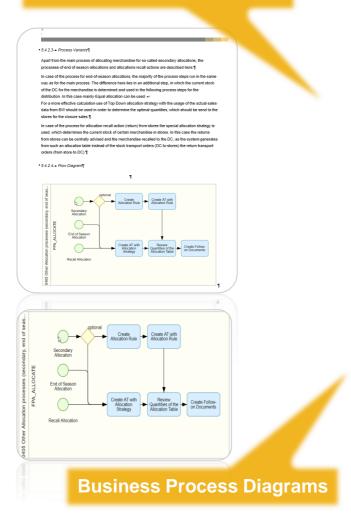
Demo

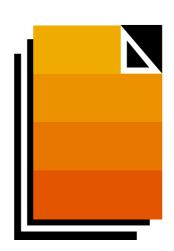
Model Company

Instant Productivity and Business User Adoption

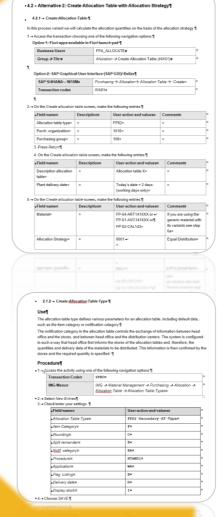


Business Process Design





Test Scripts



Configuration Guides

The SAP Model Company for Oil & Gas



... transform business

- Outcome based customer experience
- Re-platform core business processes for high throughput and combine business process and analytics
- Smarter and engaged workforce across all employees and contractors
- Supplier collaboration to accelerate growth and innovation
- Harness internet of things and big data to drive real-time insights and new business

Solution Capabilities

- Hydrocarbon Production Management
- Hydrocarbon Supply and Distribution
- Hydrocarbon Processing Visibility
- Commercial Sales and Marketing
- Secondary Distribution and Fuels Retailing

...latest innovations in SAP S/4HANA





Pre-Configured Processes¹

Processes:

- New Best Practices for Oil & Gas V3.0
- SAP Best practices for S/4 HANA 1809 for Core processes

Industry Reference Architecture²

²Architecture supporting:

- Business Capabilities for best run O&G business
- Consume Digital technologies supporting change in business model to provide new revenue and value producing opportunities
- Provide building blocks for digital transformation
 Sample Data³

³Archetypes delivered to support end to end digital transformation and SAP solution deployment:

- Comprehensive Business process documentation
- Digital Business model Canvas
- Configuration documentation and Test scripts etc. to accelerate implementation

SAP Software⁴

The SAP Model Company for Oil & Gas



Business Process Area	Business Process Group	Business Process content	Model Company for Oil & Gas (Preconfigured content and delivery accelerators)
PHC	PHC-10 Produce	■ Provided up to L5	Best Practices for Oil & Gas
Produce Hydrocarbons			 UPO_001_01 Upstream Master Data Setup UPO_002_01 Volume Allocation and Contractual Allocation UPO_002_02 Deferment and Volume Allocation UPO_002_03 Production Forecasting UPO_003_01 Run Valuation and Perform Revenue Distribution UPO_003_02 Run Manual Accounting Document Process UPO_003_03 Generate PRA Payments UPO_003_04 Submit Monthly State Regulatory and Tax Reports for Texas UPO_003_05 Submit Monthly Federal ONRR Report UPO_003_06 PRA Accounting Period Close/Rollover UPO_004_01 Migration of PRA Networks to UOM
THC Trade Hydrocarbons	THC-10 Exposure Management THC-20 Transaction Management THC-30 Hedge Management THC-40 Front Office Trading (DC)	■ Provided up to L5	Best Practices for Oil & Gas HVC_001_01 CM Sales of Finished Product via Pipeline HVC_001_02 CM Sales of Finished Product via Pipeline - Deal Capture HVC_002_01 CM Procurement of Crude via Marine HVC_002_02 CM Procurement of Crude via Marine - Deal Capture HVC_003_01 Buy/Sell Trading
RIS Risk Management	RIS-10 Listed Financial Trades RIS-20 OTC Financial Trades RIS-30 Risk Reporting	■ Provided up to L5	Best Practices for Oil & Gas RIS_001_01 Futures RIS_001_02 Listed Options RIS_002_01 Forwards RIS_002_02 OTC Options RIS_002_03 Swaps

Available SAP Model Company Portfolio



Consumer Industries

Agribusiness

Consumer Products TE, CAL

Trade Management for Consumer

Products CAL

Core Retail CAL

Fashion and Vertical Business CAL

Discrete Industries

Automotive CAL

High Tech

Industrial Machinery and Components CAL

Financial Services

Insurance

Integrated Digital Banking

ERP and Digital Core

SAP S/4HANA Multinational Corporations Finance TE, CAL

SAP S/4HANA Best Practices CAL

Energy and Natural Resources

Chemicals CAL

Mill Products CAL

Mining Production Execution CAL

Oil & Gas CAL

Utilities CAL

Service Industries

Airline Back Offices CAL

Public Services

Defense Logistics

TE = trial edition

CAL = cloud appliance library

CRM and Customer Experience

Customer Experience

Marketing Cloud

Shared Services

Billing and Revenue Innovation

Management

Digital Supply Chain

Connected Assets CAL

Connected Manufacturing TE, CAL

Extended Warehouse Management CAL

Logistics Execution TE, CAL

R&D / Engineering TE, CAL

Sustainability TE, CAL

Supply Chain Planning

HR and People Engagement

Core HR (Employee Central)

Recruiting and Onboarding

Performance and Goals

Succession and Development

Introducing SAP® Model Company, custom edition*



25



SAP® Model

Company

Select from prebuild standard appliances

Deploy



Prebuild appliances
Out-of-the box
Available in hours



custom edition*

Best
Practices**
(multinational corporations)

LoB Layer Industry Layer Localization Add-on (option

Deploy

Partner Add-on (option)

Leonardo Analytics Cloud



Assemble to order based on selection of

- localization
- industry
- line of business
- ٠.

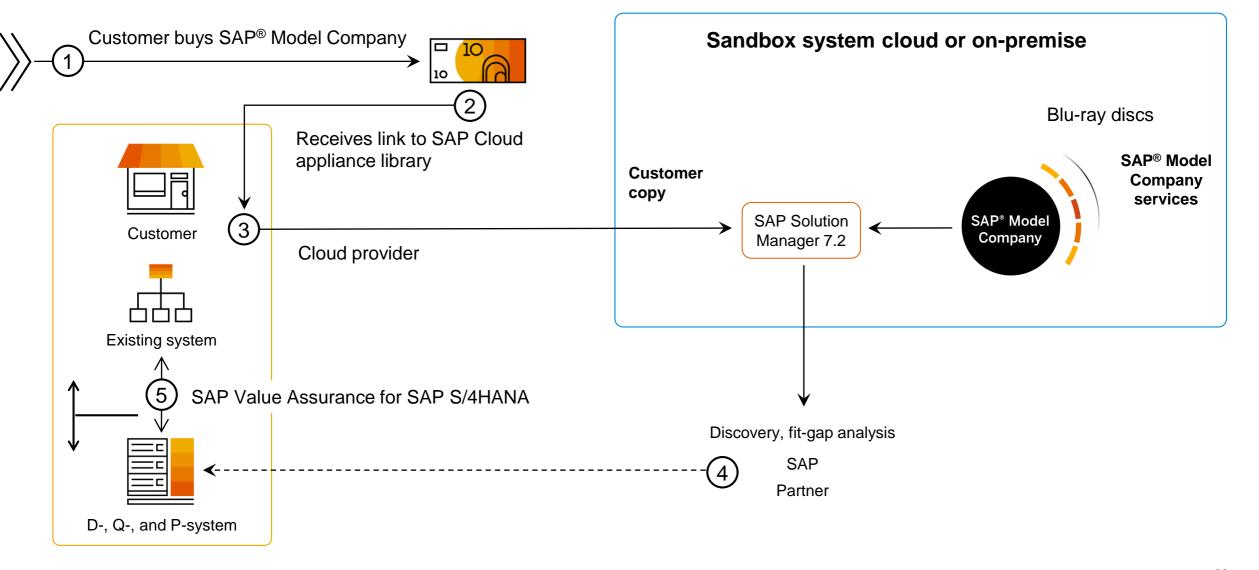
Available in 2-4 weeks

^{*} This is the current state of planning and may be changed by SAP at any time.

^{**} incl. BP for Multinational Corporations (option) and incl. all chosable S4BP country versions (29 countryies)

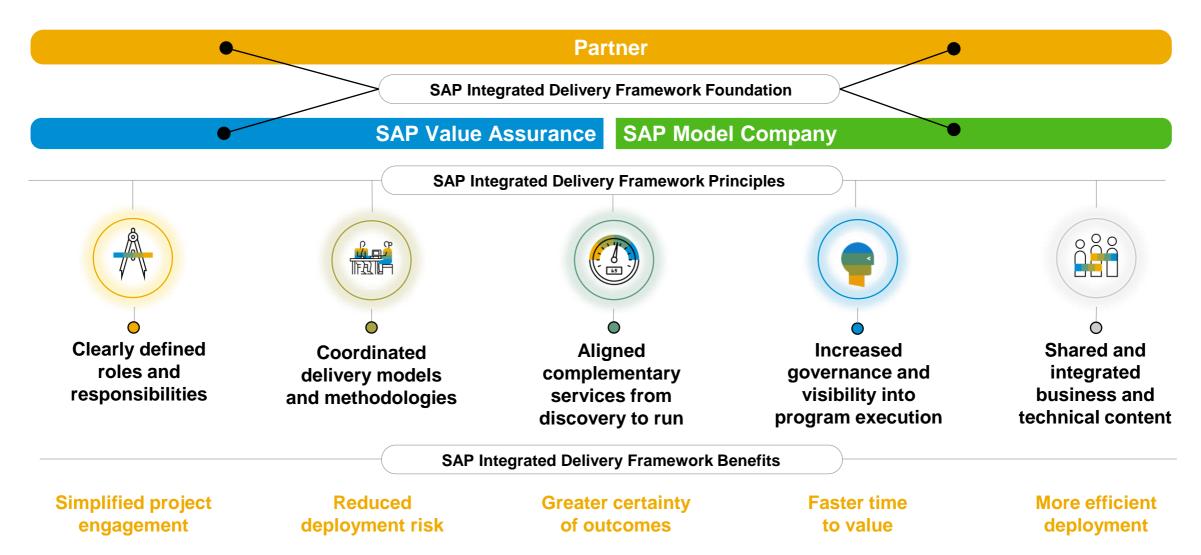
Fast Customer Delivery Options





Enabling the Experience Company for Best-Run Businesses with partners

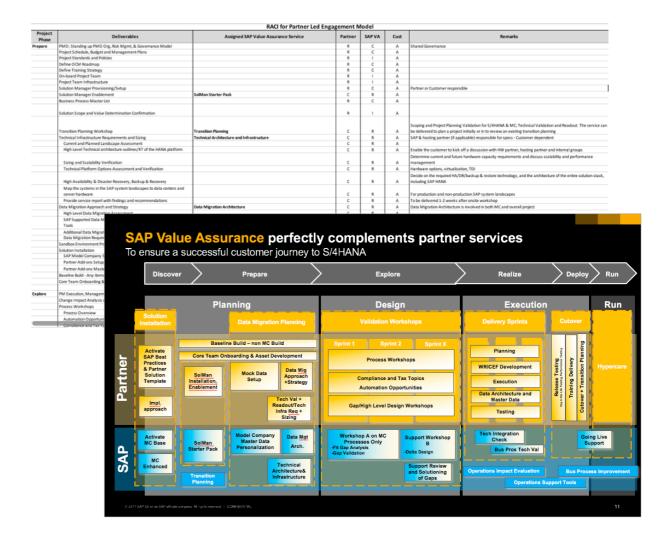
The SAP Integrated Delivery Framework



Integrated Delivery Frameworks developed with global strategic partners

Each Partner-led opportunity has SAP Value Assurance baked-in

- Aligned services plans between respective delivery experts
- Pre-defined Value Assurance frameworks
- Standard / agreed starting point for SAP S/4HANA projects
- Supporting partner qualification for SAP Model Company
- Aligned partner methodology with SAP Activate



Solution Partner Framework – the three pillars



Complementary assets

Delivery excellence

Coordinated execution



Asset engineering

Develop assets with SAP Model Company foundation



Delivery

Integrated Delivery Framework



Governance

Asset roadmap transparency business plan accountability

Solution Partner to use SAP Model Company as an embedded foundation.

Solution Partner and SAP to jointly market and deliver partner IP, Model Company and Value Assurance services.

Executive sponsorship and leadership across product, industry and region.

Two Qualification Levels and Knowledge Foundation



Open to SAP Global Strategic Service Partners only

Solution level	 Committed to use SAP® Model Company as foundation for solutions Committed to innovate on top of SAP® Model Company GTM strategy for SAP® Model Company and SAP Value Assurance Access to SAP® Model Company "development" environment
Content level	 GTM strategy for SAP® Model Company and SAP Value Assurance Access to education/enablement on SAP Model Company and SAP Value Assurance Access to SAP® Model Company content
Knowledge foundation	Access to "SAP® Model Company Partner Enablement" site on SAP Jam

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SAP TechEd blog posts

More information



Related SAP TechEd Learning Journeys

- iENT1 Deliver the Intelligent Enterprise along key end-to-end processes
- CAA4 Get to SAP S/4HANA Cloud
- CAA3 Get to SAP S/4HANA

Related SAP TechEd sessions

- CAA105 Check Your System's Readiness for an SAP S/4HANA Conversion
- CAA114 Paths for Transitioning to SAP S/4HANA
- CAA121 The Path for Transitioning to SAP S/4HANA Cloud
- LT109 Find the Right ALM Solution for Your Cloud Journey

Public SAP Web sites

SAP products: https://www.sap.com/services.html



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Contact for further topic inquiries

Abdul Rajbhoy SAP UK <u>abdul.rajbhoy@sap.com</u>



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