



Improve Business Process Experiences with Experience Management Solutions

LT106

PUBLIC

Speakers

Las Vegas

September 24–27, 2019

Harald Schubert

Barcelona

October 8-10, 2019

Seshadri Sreenivas R

Bangalore

November 13-15, 2019

Seshadri Sreenivas R



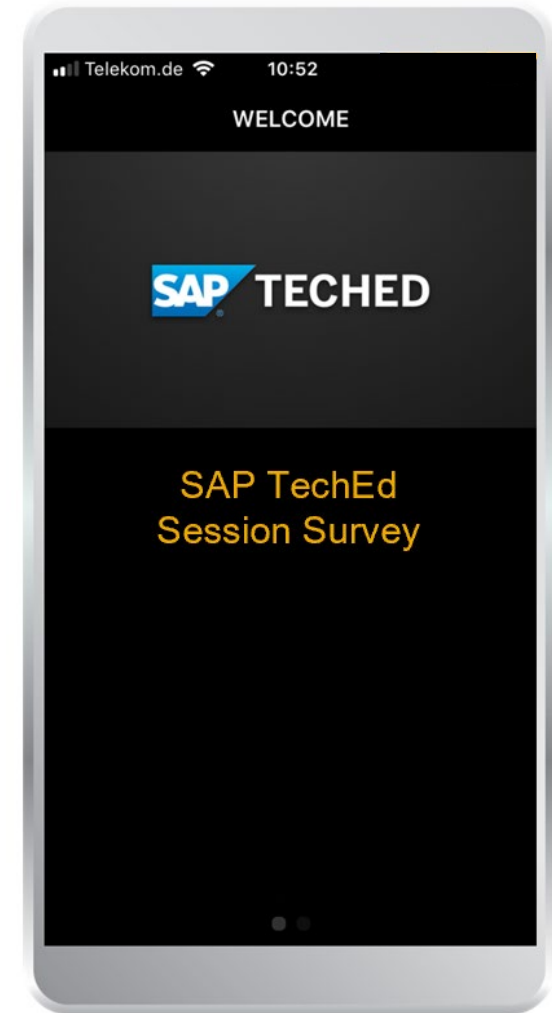
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Agenda

SAP Cloud Platform in the Intelligent Enterprise

SAP Intelligent Business Process Management

- Why?
- Building blocks

Demo

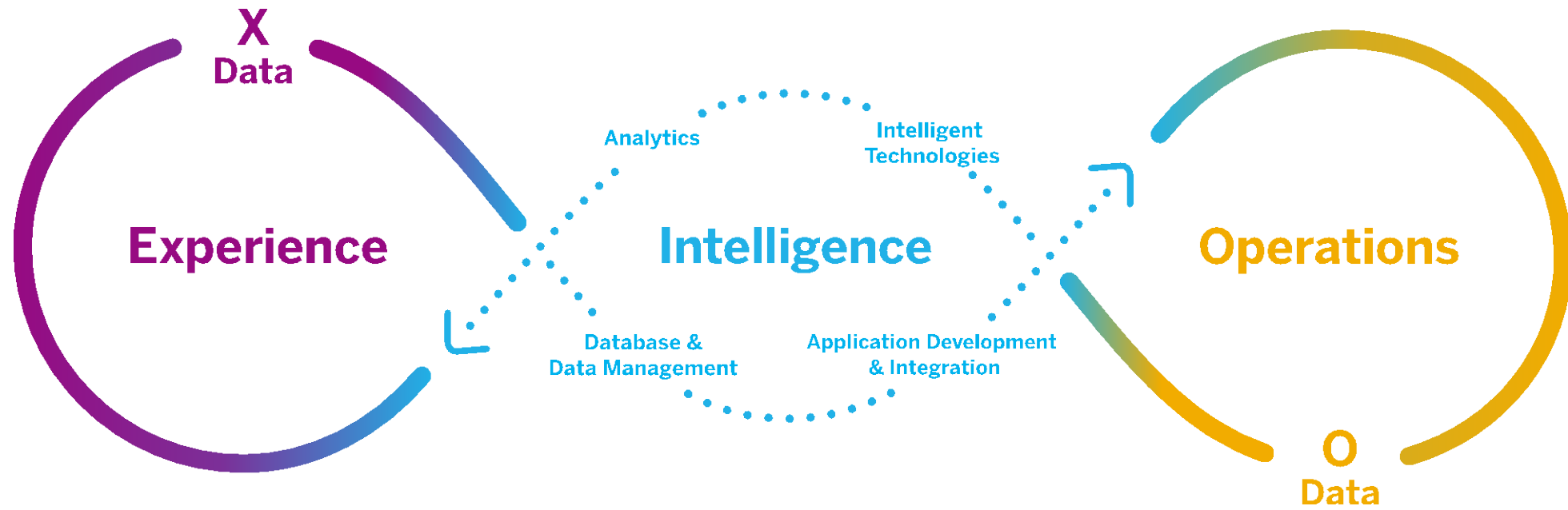
Things to remember

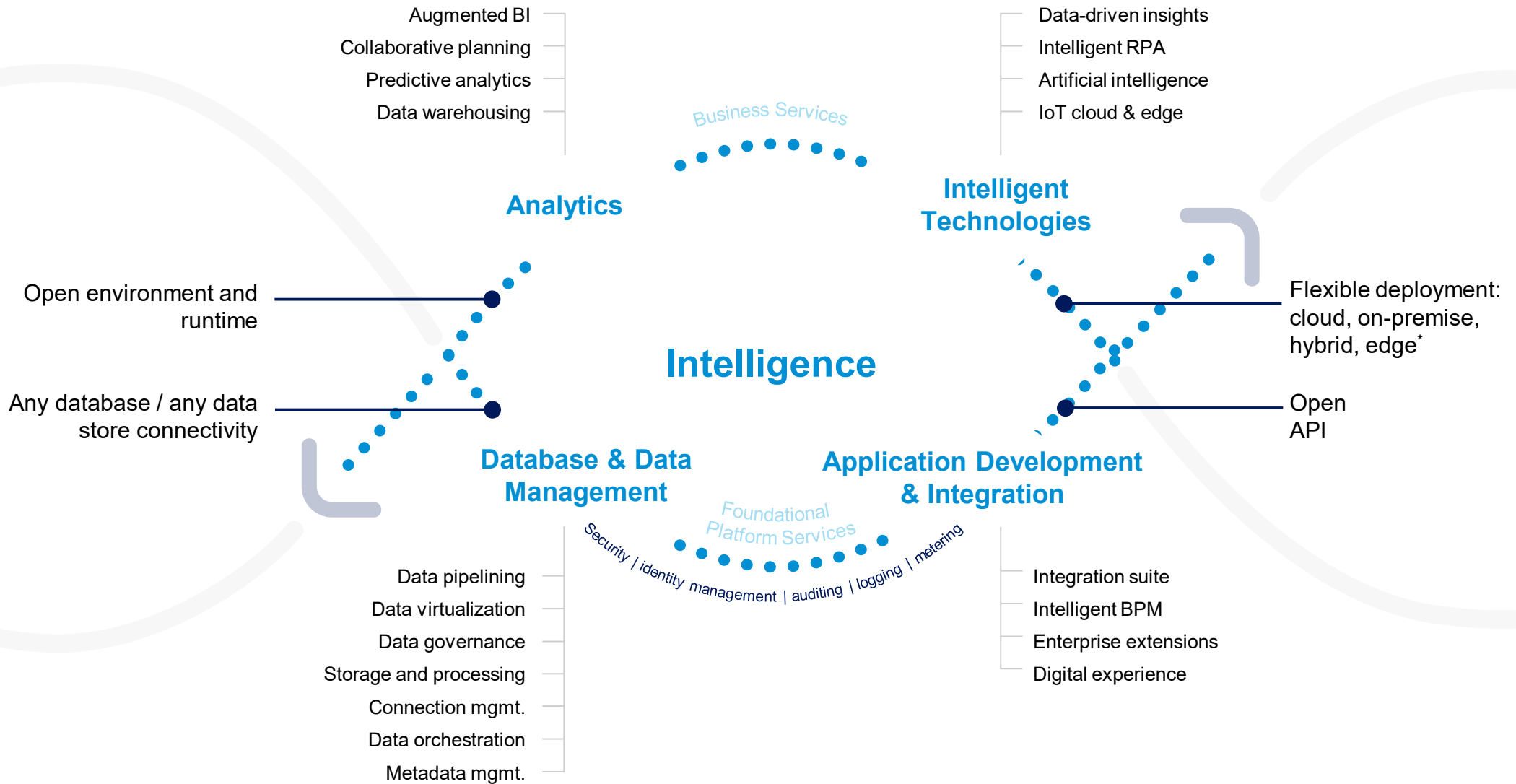


SAP Cloud Platform in the Intelligent Enterprise

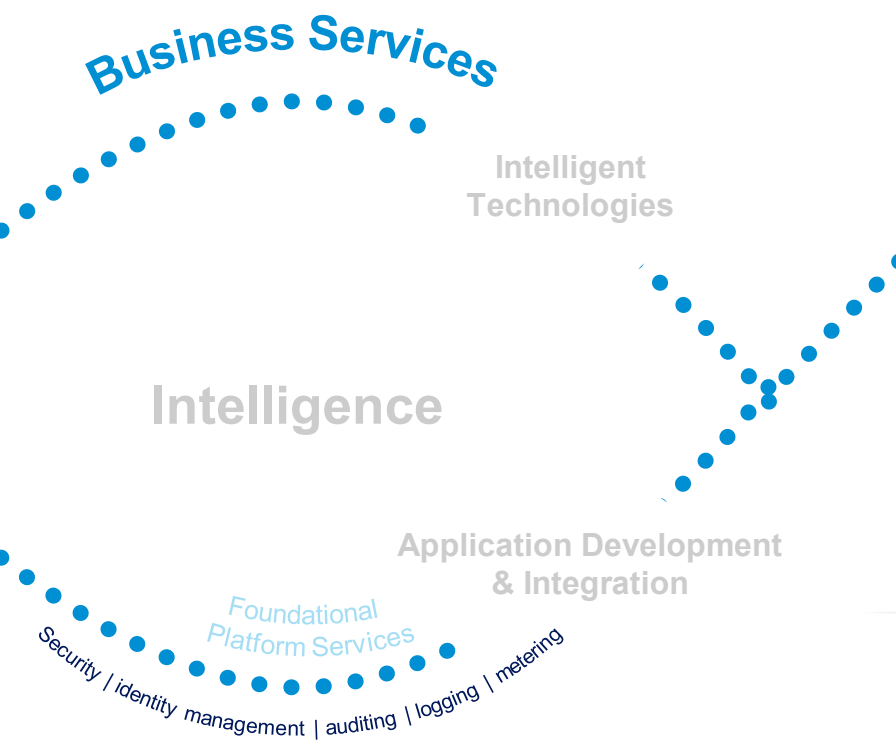


Intelligent Enterprise





*Service availability may change per deployment model and IaaS vendors

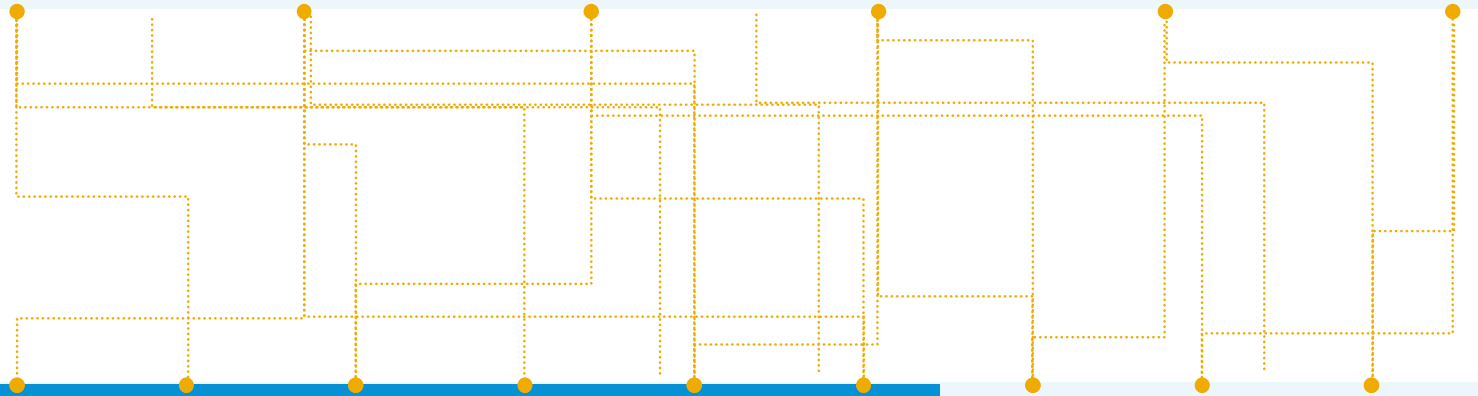
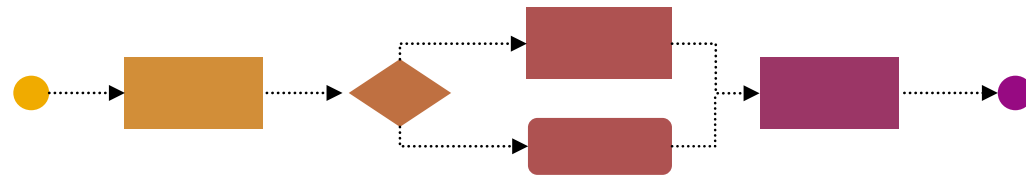


SAP Intelligent Business Process Management



Business Processes Today

- Processes are **complex**.
- They are too **manual**.
- This leads to **errors** and **inefficiencies**.



SAP solutions

non-SAP solutions

Why **Intelligent Business Process Management**?

For organizations who need to improve their business process productivity with excellence, transform paper-based processes into digital assets, provide **intelligent automation** of structured workflows, decisions and tasks, optimizing with **process intelligence** and insight to action, improving **business process experiences** and flexibility.

SAP Cloud Platform enables customers to obtain business outcomes faster with the implementation of **live processes** to analyze, configure, extend and integrate them, connecting experience data to operational business workflows.

SAP Intelligent BPM for Live Processes

Process Experiences*

Qualtrics integration of sentiments on product, brand, customer & employee experience to live processes

Process Flexibility*

Configuration of process variants for LoB experts, process extensions, decisions and responsibilities

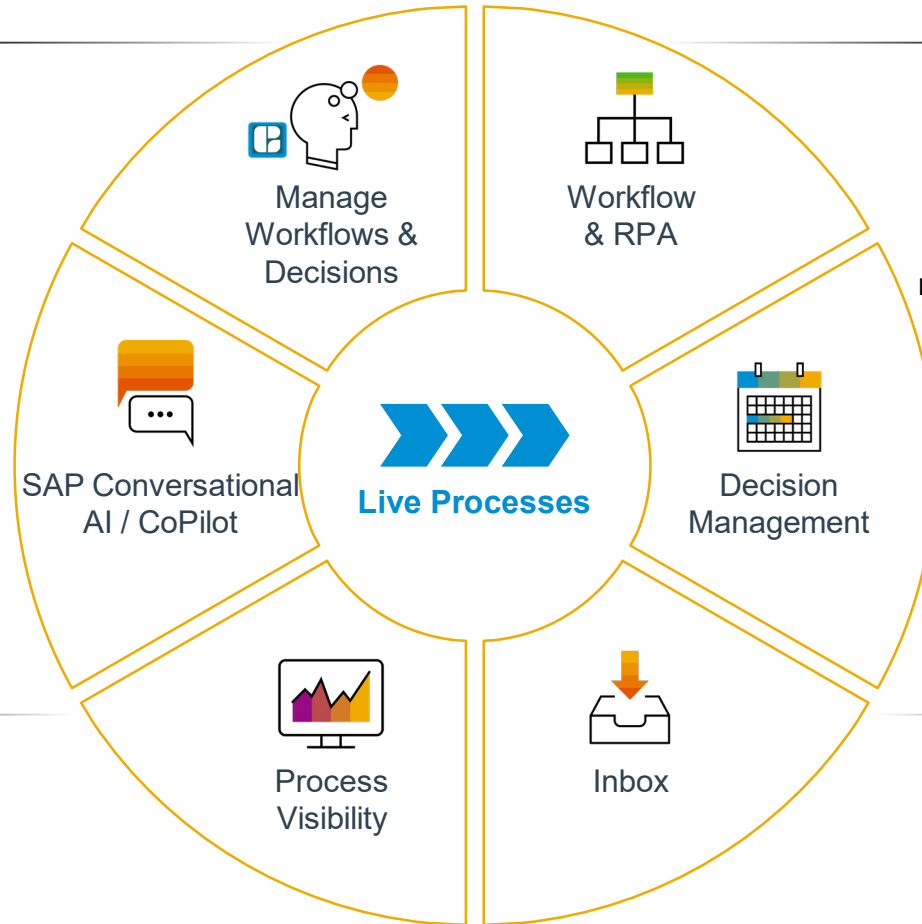
Conversational User Experience

Process Intelligence assistance with SAP CoPilot

Machine Learning identifies hidden patterns in knowledge-intensive processes and learns from the data without being explicitly programmed

Process Intelligence

SAP Cloud Platform Process Visibility integrated with SAP Cloud for Analytics and SAP Process Mining by Celonis (cloud edition)



Intelligent Automation

Integrated offering of SAP Cloud Platform Workflow to automate structured processes with SAP Intelligent Robotic Process Automation to run repetitive, unstructured and user interface-focused tasks

Automation of decisions with SAP Cloud Platform Business Rules

Live Process Content

Process Documentation From Enterprise Architecture to value and process flows
Implementation Blueprints

Digital Experience

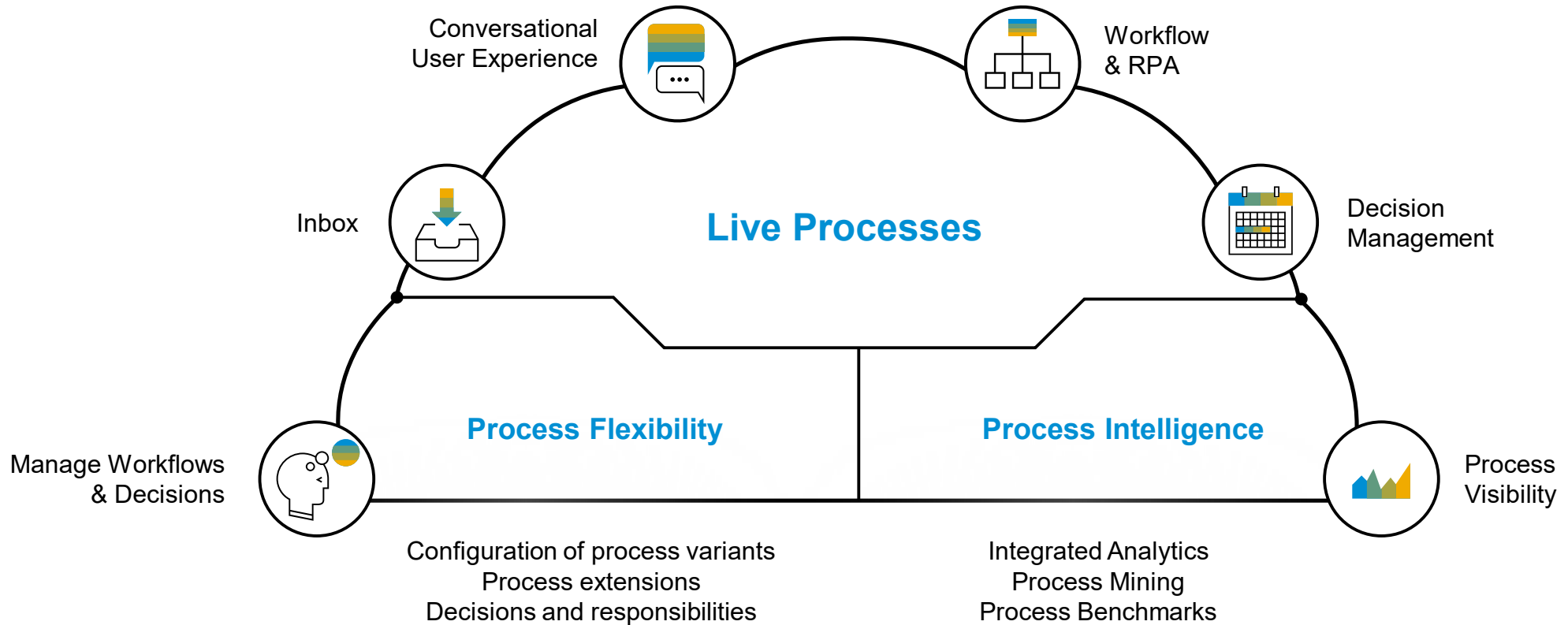
Manage tasks centrally in Portal, Central Fiori Launchpad, Mobile BPM

Hire to Retire

Live Processes Experience

SAP Cloud Platform as an intelligent BPM Platform

Hire to Retire:
Recruiting &
Onboarding



Things to remember



SAP Intelligent Business Process Management

Improve Business Process Experiences

15%

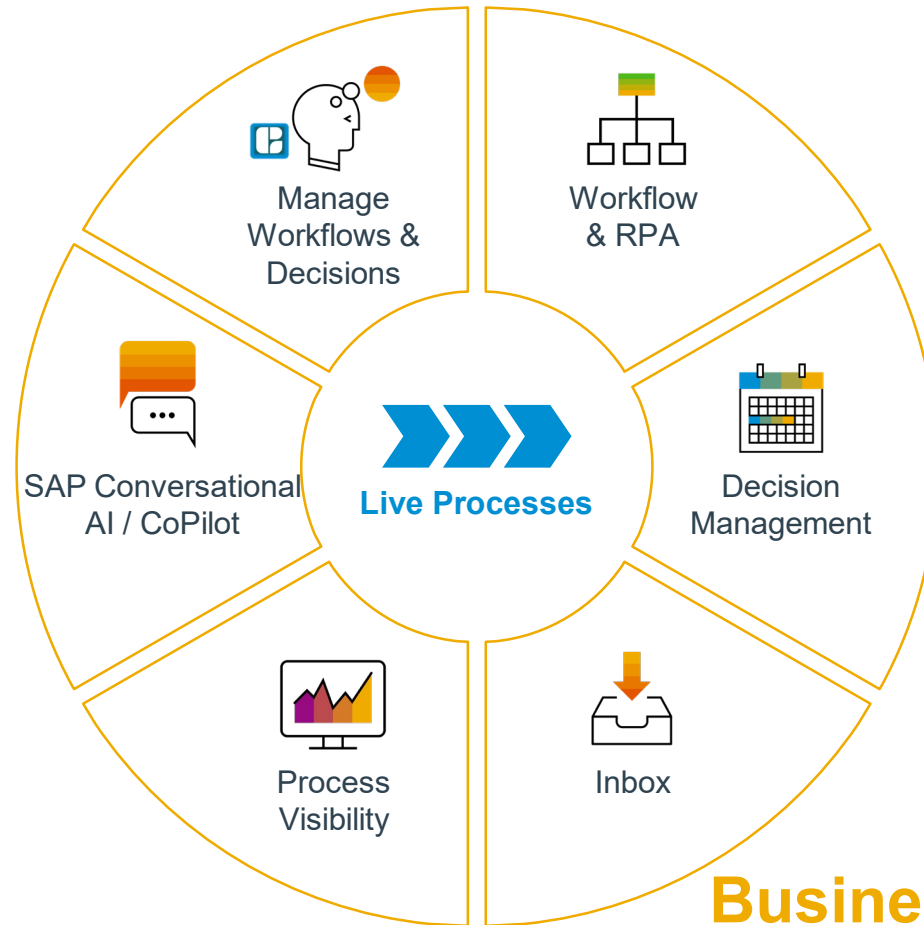
Productivity Increase¹

>10x

Reduction of average approval time²

Live

processes to obtain business outcomes faster



Intelligent Automation

Process Intelligence

Business Process Experiences

¹ achieved with an Integrated Operations Platform for Oil Operations

² achieved in an automated capital deployment workflow at customer

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-

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 - CAA366 – Build Your Own Workflow from Scratch with SAP Cloud Platform Workflow
 - CAA367 – Build Business Rules from Scratch with SAP Cloud Platform Business Rules
 - CAA244 – Delivery Hero: Build an Intelligent Enterprise to Grow and Innovate
-

Public SAP Web sites

- SAP Community: www.sap.com/community
- SAP products: www.sap.com/products/cloud-platform/capabilities/ibpm.html



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Contact for further topic inquiries

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