



SAP Community Call for ALM – APJ edition

November 21, 2023

SAP ALM Go-to-market APJ, SAP Labs India

PUBLIC

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SAP Community Call for ALM: Agenda for **November 21, 2023**

Introduction

ALM Community News

Focus topic

- **Tricentis Test Automation for SAP Cloud ALM**

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Introduction



Speakers



Suhaib Mohammed



Ajay Hoskote Somashekar

The Application Lifecycle Management Product Portfolio of SAP




ALM Community News



ALM Community News

Product Information

 **Qendrim Kuqi**
October 30, 2023 | 3 minute read

SAP Cloud ALM as central monitoring for SuccessFactors to S/4HANA integration

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Introduction:

In today's interconnected business landscape, the integration between different enterprise systems plays a crucial role in ensuring smooth operations and data consistency. One such integration that holds immense significance for many organizations is the connection between SAP SuccessFactors and SAP S/4HANA. To effectively monitor this integration and proactively address any issues, many companies rely on SAP Cloud ALM Integration & Exception Monitoring. In this blog, we will explore how SAP Cloud ALM Integration & Exception Monitoring helps in monitoring the standard SuccessFactors to S/4HANA integration.

Understanding SuccessFactors with S/4HANA Integration:

Before diving into the monitoring aspect, let's briefly understand the integration between SAP SuccessFactors and SAP S/4HANA. The integration between SuccessFactors and S/4HANA enables organizations to synchronize employee data seamlessly, ensuring consistent and up-to-date information across both systems. This integration ensures that HR data from SuccessFactors, such as employee master data, organizational structure, and employee assignments, is accurately reflected in S/4HANA.

In this blog we will focus on monitoring the following scenarios:

- Replicating Employee Master Data and Organizational Assignments from Employee Central to SAP S/4HANA On Premise
- Replicating Organizational Objects from Employee Central to SAP S/4HANA On Premise


Importance of SAP Cloud ALM Integration & Exception Monitoring as central point for monitoring:

The purpose of Integration & Exception Monitoring is to provide transparency for the data exchange processes. It supports the monitoring for peer-to-peer interfaces as well as interfaces using orchestration platforms and provides a unified user experience for all interface types using a common look-and-feel and handling pattern.

SAP Cloud ALM Integration & Exception Monitoring for SuccessFactors to S/4 Integration

SAP Cloud ALM as central monitoring for SuccessFactors to S/4HANA integration

Technical Articles

 **Xavier DUPEYRAT**
November 6, 2023 | 2 minute read

SAP ALM API & Integration: How to use the SAP Cloud ALM Raw Data Metrics API

0 1 100

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In this series of articles, we will focus on the **SAP Cloud ALM Raw Data API**.


The SAP Cloud ALM raw data API implements the **OpenTelemetry** protocol to provide access to the **observability** signals produced by SAP Cloud ALM.

In the previous [post](#) we introduced the **SAP Cloud ALM Raw Data Metrics API**.

In this blog, we will illustrate how to use this API to **export and import** metrics managed by the **SAP Cloud ALM health monitoring** use case.

Get System Information

From the Landscape Management SAP Cloud ALM application



Find the system information to identify the system ID as shown below:


Home / Services & Systems / SAP S/4HANA / O12

O12 (SAP S/4HANA)
O12
ID: 3e5b-3199-0f3-464-6470-8634b290c180 Status: Active Events: 2

Check the list of metrics reported for your system

SAP ALM API & Integration: How to use the SAP Cloud ALM Raw Data Metrics API

Product Information

 **Sinje Seidler**
November 9, 2023 | 2 minute read

Organize and categorize your documentation in SAP Cloud ALM

0 5 44

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I want to highlight some important new features of "Documents" that will help you better organize your documentation in SAP Cloud ALM.


Create Process Hierarchy

You might already know about and use the functionality to create your own process hierarchy. You can access this feature from the "Processes" application or by adding the tile to your launchpad.



The process hierarchy is available cross-project, so you need to align a common structure with other SAP Cloud ALM projects. It is the first step towards a customer "process landscape" as you might know it from SAP Solution Manager.

The hierarchy can be self-defined in the application or imported via an MS Excel worksheet. Now, processes can be assigned to one or multiple hierarchy nodes.



Process Hierarchy	ID	Description
Process Documentation Hierarchy	14-4	Documentation structure
End-to-End Processes	14-5	End-to-End processes across different products and different functional areas
01-00 Process to Pay	14-22	The process of integrating purchasing and accounts payable systems to create greater efficiency
01-00 Order to Cash	14-23	The process covers the entirety of the order processing system (right from receiving the order all the way through to the invoicing and processing from requirements management including all "back-office" and customer-facing activities)
01-00 Service to Delivery	14-24	

Organize your documentation in SAP Cloud ALM

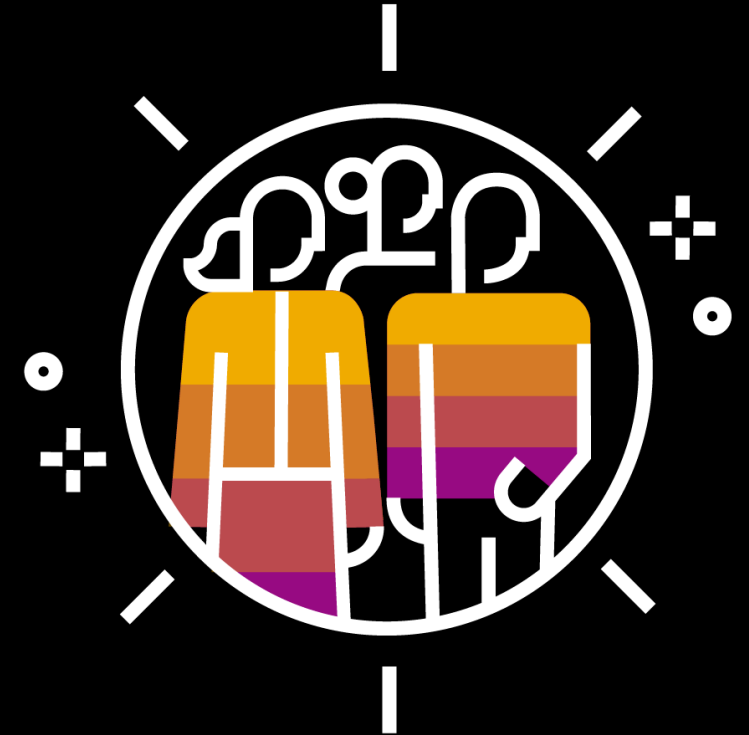
Community News

1. [Join the ALM Community](#)

Follow the tags

2. [SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

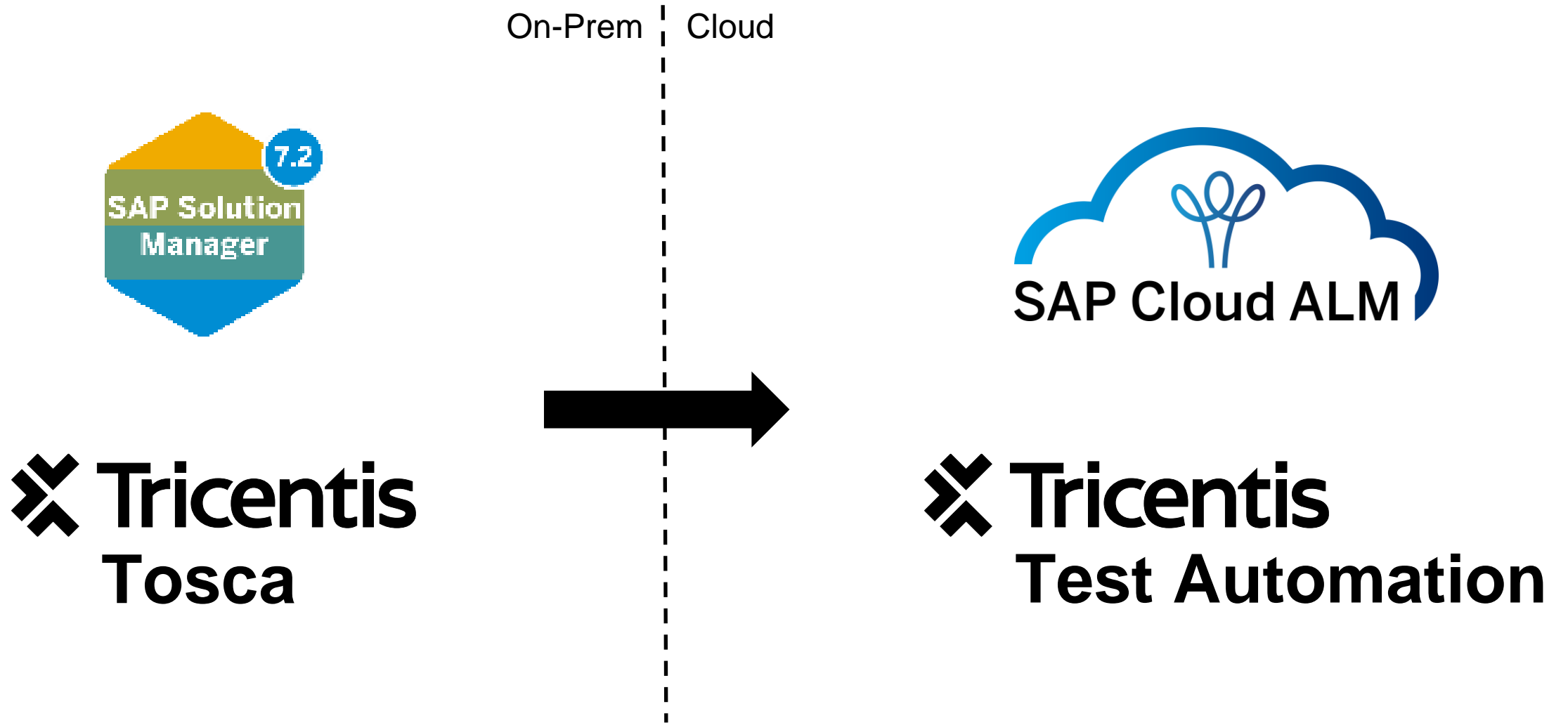
3. Ask your questions to peers and experts!



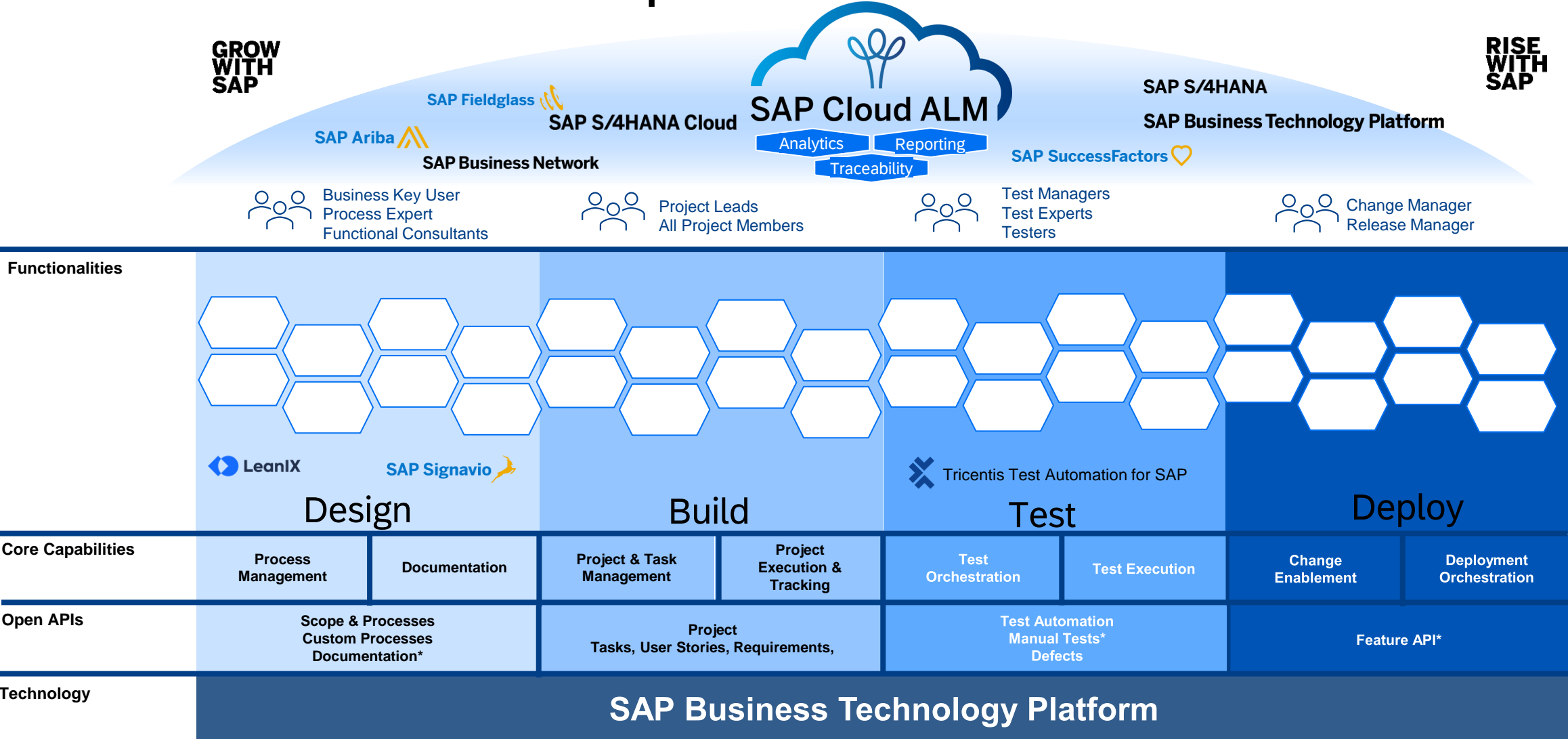
Focus topic: Tricentis Test Automation for SAP Cloud ALM



A common Journey and Vision – From On-premise to the Cloud



SAP Cloud ALM for Implementation - Architecture



SAP Cloud ALM Test Orchestration

Objectives and Capabilities

Easy to consume solution

Open to support all products in the future:

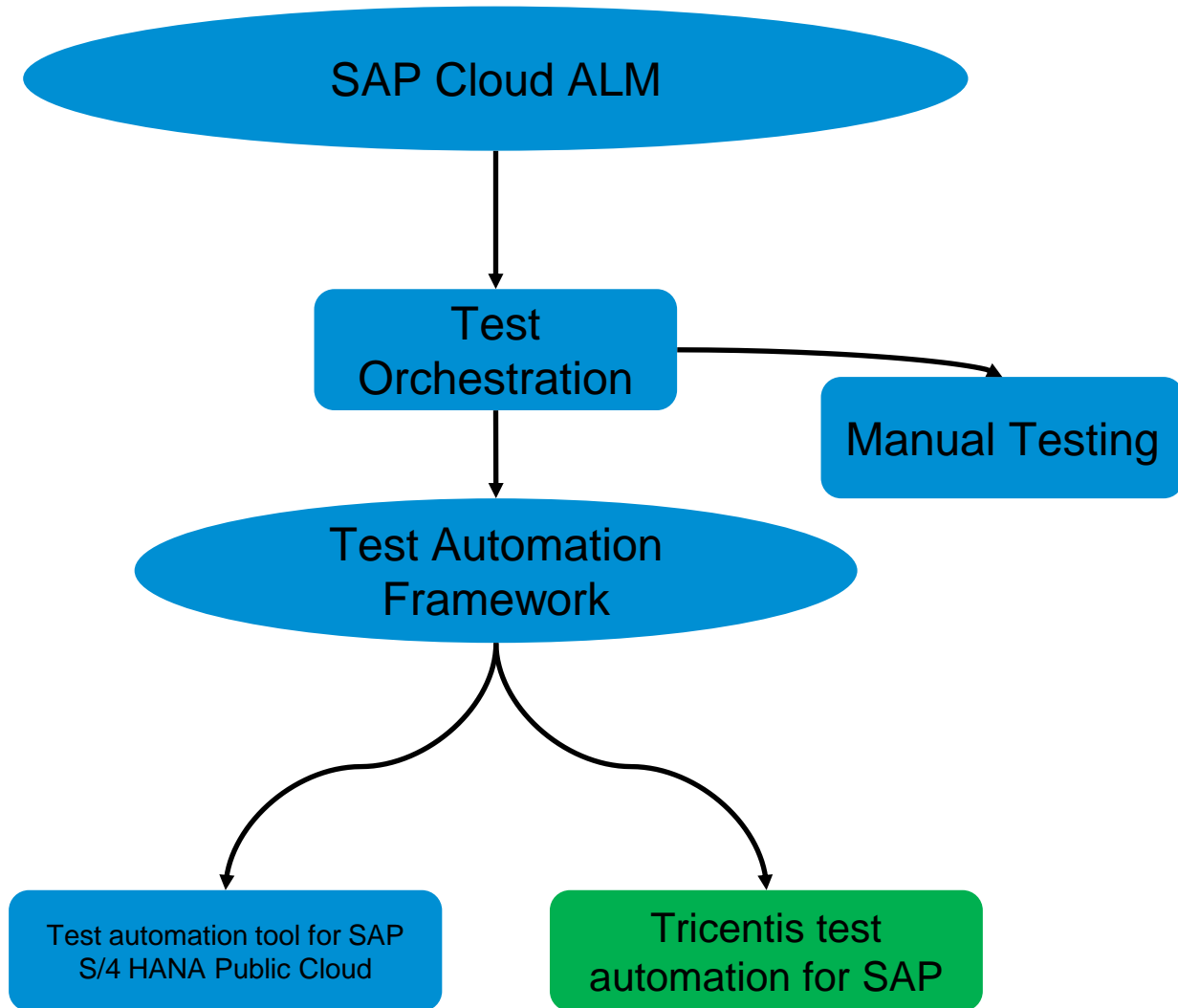
- Cloud and On-Premise
- SAP and non-SAP

Test Orchestration

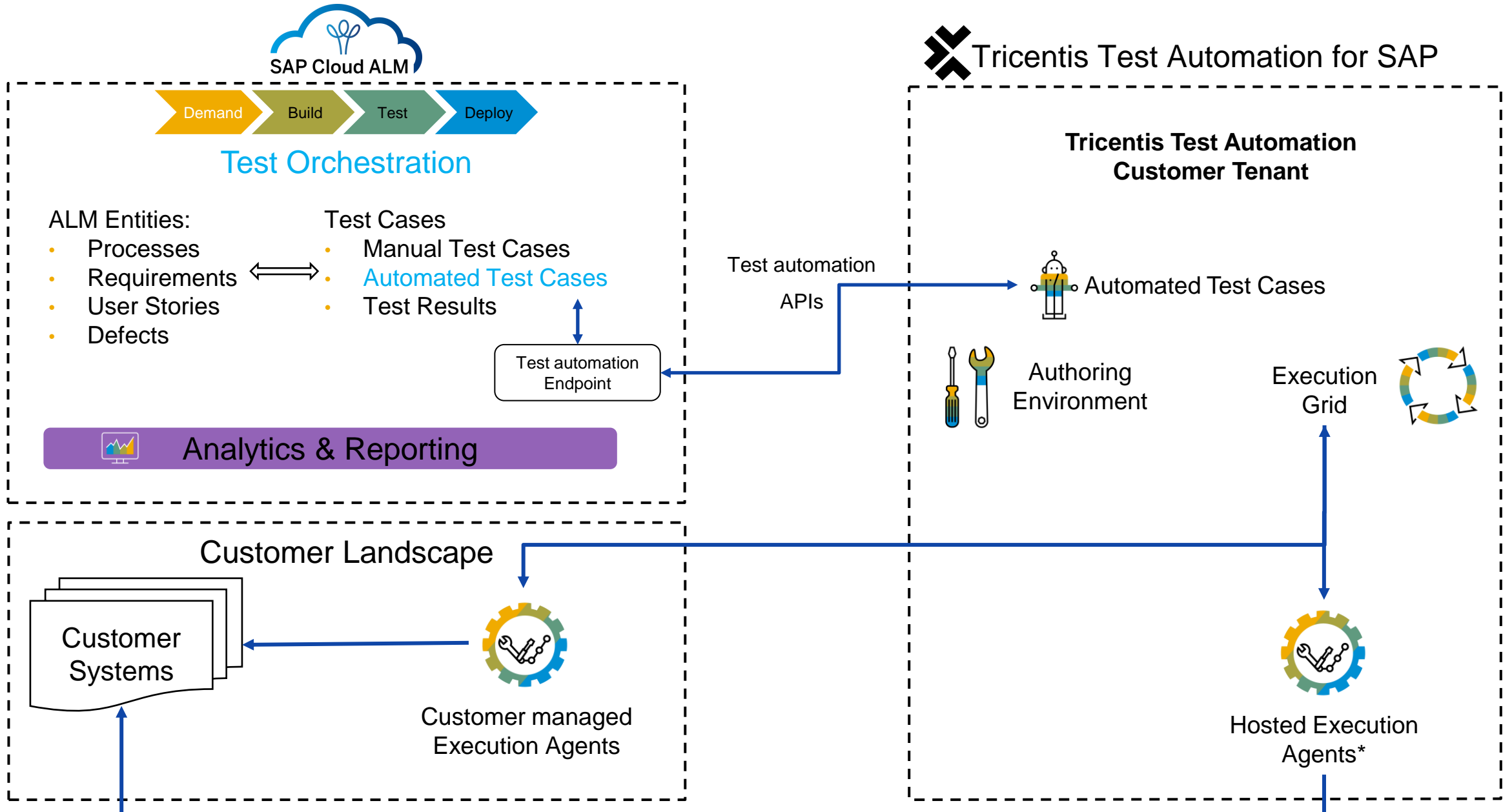
- Scoping
- Manual Functional Testing
- Automated Functional Testing
- Requirement and User Story Traceability
- Defect Management

Test Automation

- Integration of test automation providers:
 - Test automation tool for SAP S/4 HANA Public Cloud
 - Tricentis test automation integrated with SAP Cloud ALM
 - More to come



Test Automation with SAP Cloud ALM and Tricentis



Tricentis



We are **Tricentis**.

The global leader in Continuous Test Automation



Named leader in industry
analyst vendor ratings

2,400+
customers

Installed base
world-wide

108,000+
certified

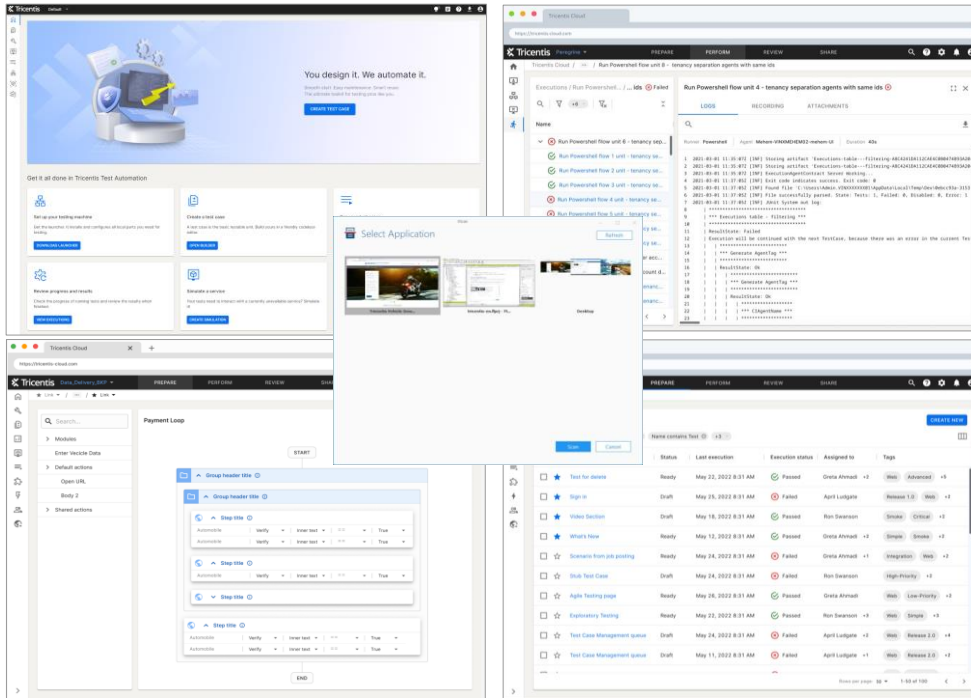
Tricentis test
automation engineers



Strategic Alliances & Partnerships

Tricentis Test Automation

For small to large Enterprises



WHAT?

Codeless test automation **in the cloud** for web-based applications and business processes.

FOR WHO?

QA Testers and Automation Engineers

WHY?

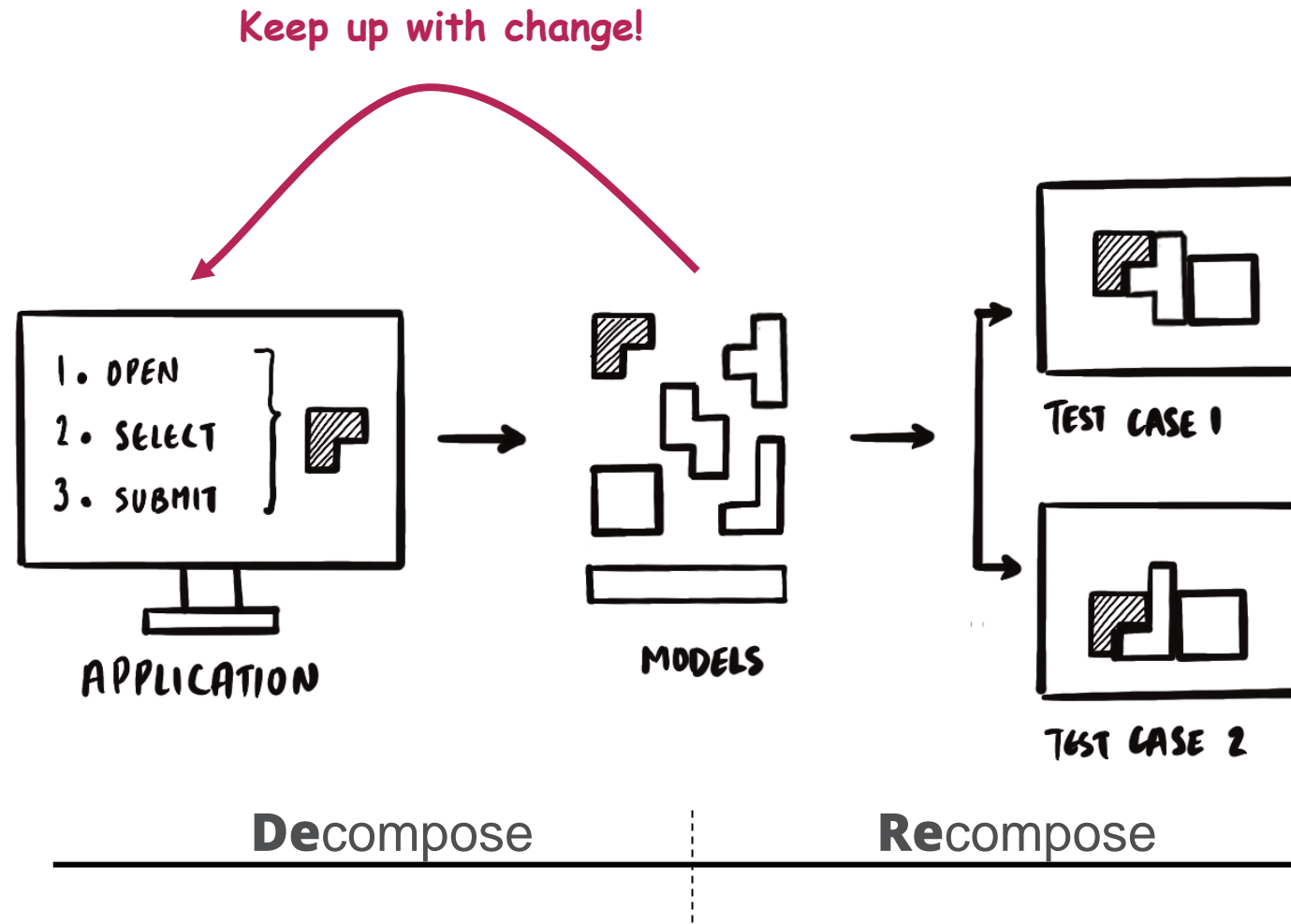
- To **easily build highly maintainable** test cases
- To **collaborate** on testing across geos
- To **test APIs** frequently and cost effectively
- To **connect test cases** into end-to-end flows
- To efficiently **scale test execution** on demand

Expected benefits

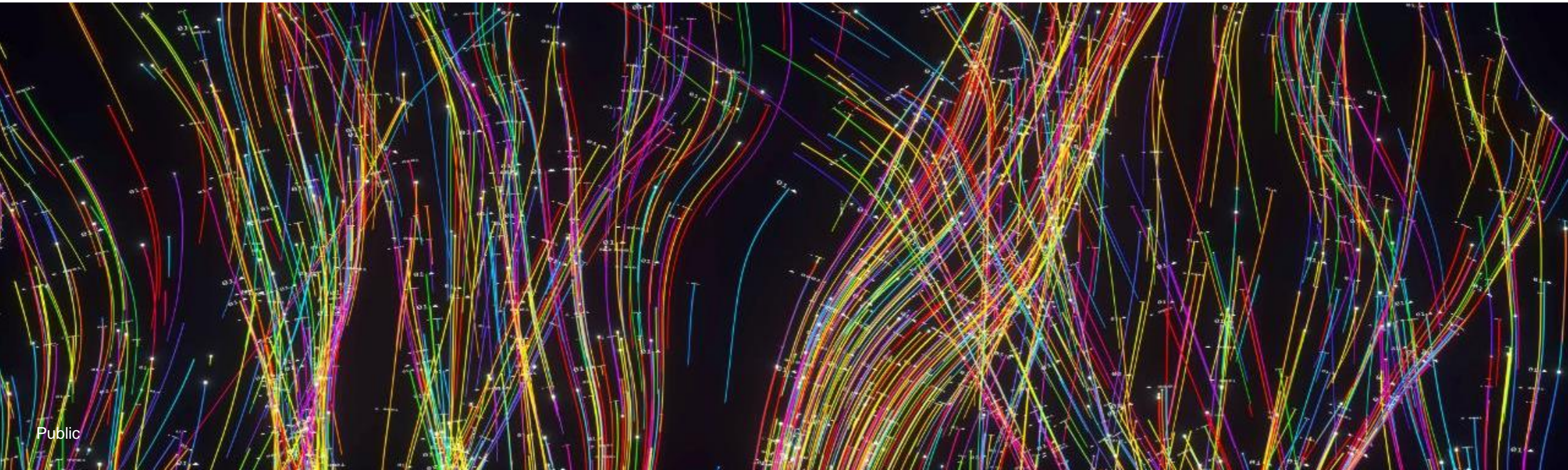
Tiny
Footprint

90%
Lower
maintenance

90%
Automation
rates



How do I get it ?



Service Explorer



Service Delivery Center



Issues and Actions Management



Administration

User Management



Tag Management



Landscape Management



External API Management



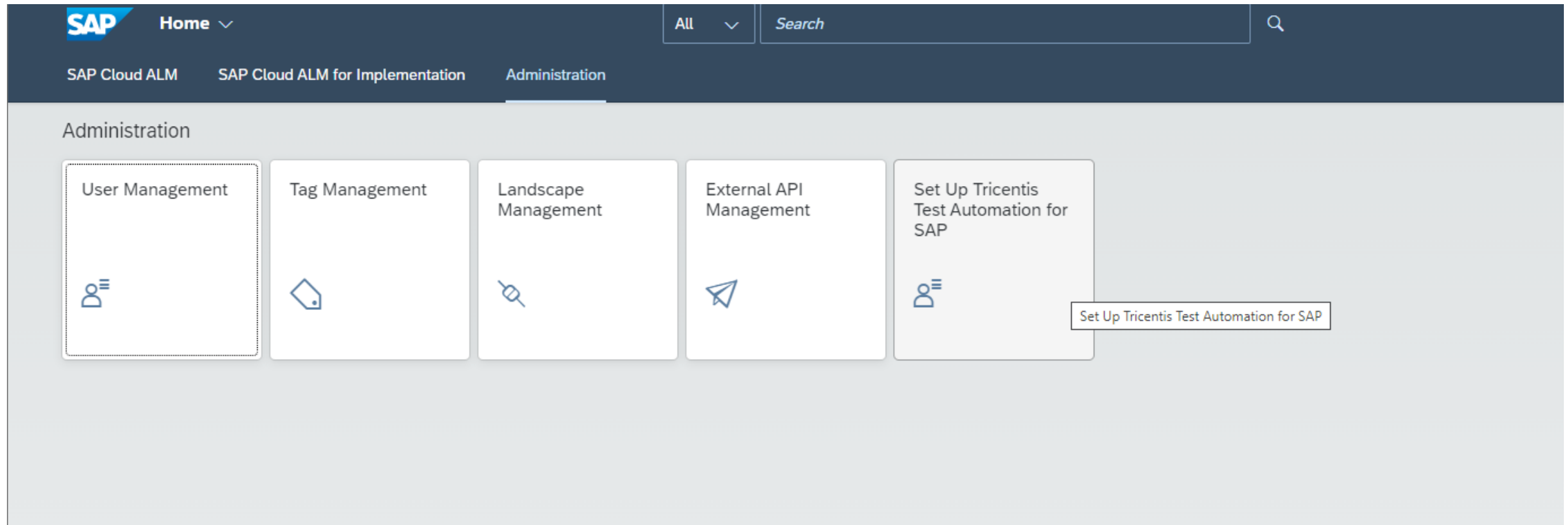
Set Up Tricentis Test Automation for SAP



New Tile for Administrators

The screenshot displays the SAP Cloud ALM Administration interface. At the top, there is a dark blue header with the SAP logo, a 'Home' dropdown menu, a filter set to 'All', and a search bar. Below the header, navigation tabs include 'SAP Cloud ALM', 'SAP Cloud ALM for Implementation', and 'Administration'. The 'Administration' section is active, showing a grid of five tiles: 'User Management', 'Tag Management', 'Landscape Management', 'External API Management', and 'Set Up Tricentis Test Automation for SAP'. The 'User Management' tile is highlighted with a dashed border. A tooltip box is positioned over the 'Set Up Tricentis Test Automation for SAP' tile, displaying the text 'Set Up Tricentis Test Automation for SAP'.

New Tile for Administrators



Accepting the Terms and Conditions



Let's get started

Hi

Before setting up Tricentis Test Automation for SAP integrated with SAP Cloud ALM, you must accept the [General Terms and Conditions](#).

I accept

Save

Just Push the Button



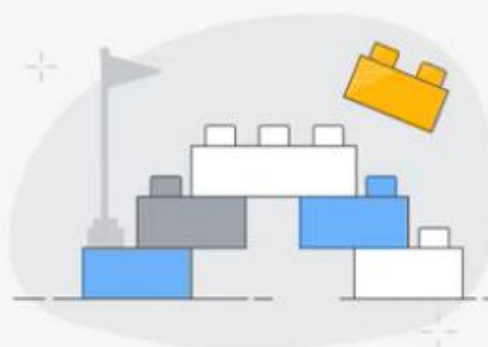
Nicely done!

Hi

The terms and conditions have been accepted. You can now proceed with the setup.

[Set Up Tricentis Test Automation for SAP integrated with SAP Cloud ALM](#)


Fully Automated Setup



Setup is in progress

Hi [redacted]

The setup is currently in progress. The status will be refreshed automatically. Please do not close this screen.

 Refresh in 6s

- ✓ Set up Tricentis application
- ✓ Provision Tricentis tenant
- Update Tricentis application

Configure test automation endpoint

Fully Automated Setup



Congratulations!

Hi Nicolas,

Your Tricentis Test Automation for SAP integrated with SAP Cloud ALM tenant has been configured and linked to your SAP Cloud ALM tenant. It can be accessed directly in [Tricentis Test Automation for SAP integrated with SAP Cloud ALM](#).

Live Demo



Does it work? Functional Test Automation by Tricentis



Tricentis Test Automation integrated with SAP Solution Manager

- TTA integrated with SAP Solution Manager is offered free of license charge to SAP customers with Enterprise Support
- Support for SAP Apps
 - SAP WIN GUI
 - SAP FIORI
 - ARIBA
 - SuccessFactors...
- Integration into SAP Solution Manager

SAP Enterprise Continuous Testing by Tricentis (ECT)

- Test automation for SAP Solutions and non-SAP
 - Salesforce
 - PDF
 - Excel
 - XBrowser
 - Desktop Apps
 - Mobile testing
- Enhanced Integration into SAP Solution Manager

Available Now



Coming Soon

Tricentis Test Automation integrated with SAP Cloud ALM

- TTA integrated with SAP Cloud ALM is free of license charge to SAP customers with Enterprise Support, cloud editions
- Support for SAP Web Apps
 - SAP FIORI
 - ARIBA
 - SuccessFactors...
- Integration into SAP Cloud ALM

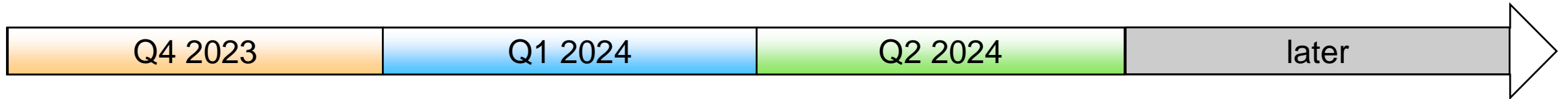
SAP Test Automation by Tricentis*

- Test automation for web-based SAP and non-SAP Solutions
 - Salesforce
 - SAP FIORI
 - ServiceNow
 - Bespoke Web



Key Innovations by Tricentis

Key capabilities per quarter* for 2023/1H2024:



- Desktop Automation (including SAP GUI)
- Rapid Test Creator
- Hosted Agents (public System Under Tests) ■
- US Region
- SAP Cloud ALM integration updates
- API Automation
- Scheduling
- Test Data Management ■
- File & Email Automation ■
- Versioning & GitHub Integration
- Reporting dashboard
- Mobile Automation ■
- File & Email Automation ■
- Hosted Agents (Private SUTs) ■
- Test Case Migration from On-Prem
- AI Automation Creator ■

■ Additional license required

Vision



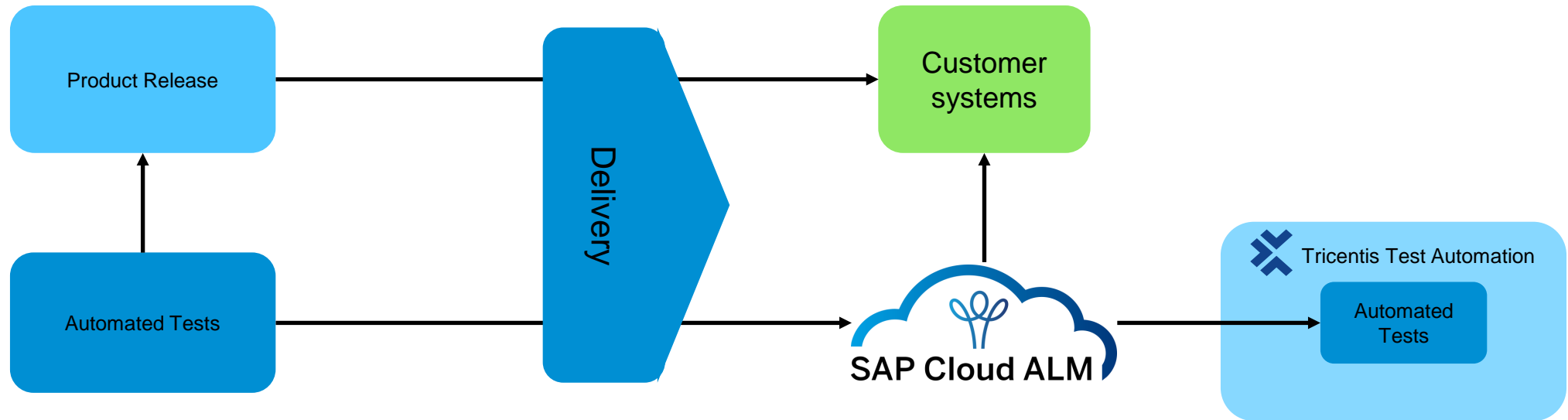
Our Vision: Deliver Automated Tests together with Cloud Releases

SAP LoBs Development

- Ariba
- SuccessFactors
- ...

Release Adoption for All SAP Cloud Products

All Customer Tenants



Common Automation Engine available for the customers and SAP

 Tricentis Test Automation for SAP

Our Vision: Deliver Automated Tests to SAP Enterprise Support Customers



SAP Cloud ALM is the Platform

Common Automation Engine available for the customers and SAP

 Tricentis Test Automation for SAP

Tricentis Test Automation is the Engine

Poll



Let's ask some questions!



Please open www.menti.com

and use code 16334306

<https://www.menti.com/algw9ecpqdvn>



Upcoming Events



AFSUG - SAP ALM Roadshow SA 2023



Objective

The idea is to educate the customers and partners in the region on the SAP ALM portfolio of tools and help the customers to accelerate their transformation journey with SAP Cloud ALM implementation and operate efficiently with SAP Cloud ALM.

**Optimized move to S/4
HANA**

**Build strong partner ALM
eco system**

Upselling

**Increase adoption of SAP
Cloud ALM in the region**

Location



- Johannesburg – South Africa (27th November 2023)
- Cape Town – South Africa (29th November 2023)
- Durban – South Africa (1st December 2023)

Registration site



[Register here](#)

Roles relevant:

CIO, IT Directors, Delivery managers, Solution Architects / Cloud Architects, Head of SAP applications, IT Managers and experts, Managing Director, Project managers, AMS team leads, ALM experts, Senior consultants, Test Managers, Testers, Business consultants, Sales and Delivery



Agenda

SI.No	Topic	Duration
1	SAP ALM Strategy (Customer/Partner)	10 Min
2	SAP Cloud ALM for Implementation + Demo	25 Min
3	Make use of Tricentis Test Automation with SAP Cloud ALM	15 Min
4	First steps in SAP Cloud ALM	15 Min
	Requesting SAP cloud ALM tenant	
	Setup & Configuration	
	Operation use case configuration (where to find the information - navigation)	
5	Break & Networking	20 Min
6	SAP Cloud ALM for Operations + Demo	25 Min
7	Execute SAP ALM Readiness check	10 Min
8	Transition from SAP Solution Manager to SAP Cloud ALM	10 Min
9	SAP Cloud ALM Service offering	20 Min
10	Q&A	15 Min
11	Meet the experts & Networking	15 Min

ALM Events: Save the date!

What's New in SAP Cloud ALM Q3/2023:

- What's New in SAP Cloud ALM for Implementation Q3/2023:
November 29 ([register here](#))
- What's New in SAP Cloud ALM for Operations Q3/2023:
November 30 ([register here](#))

Find all ALM Events here:
<https://support.sap.com/alm-events>



**SAP ALM
Partner Day**

SAP Dubai Office | Experience Center

📅📍🕒
**29th November
Wednesday
13:30 – 19:00 hrs
Dubai**

SPEAKERS

 Khouloud Aiouche Head Ecosystem Delivery Quality SAP EMEA South Partner Ecosystem Success	 Sonal Kumar Head Product Management Function SAP ALM Go to Market APJ & EMEA	 Sharath Shasheendran Director Product Management SAP ALM Partner Topics	 Malte Klaasen CEO Galileo Group AG Event Sponsor
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Event Sponsor : Galileo Group AG

Stay Updated: ALM Newsletter

Stay updated about the latest news in
Application Lifecycle Management!

Register now for our monthly ALM
newsletter here:

[Register here](#)



Mark your calendar!

The next SAP Community Call for ALM – APJ edition will take place on

December 26, 10am IST / 12:30pm SGT.

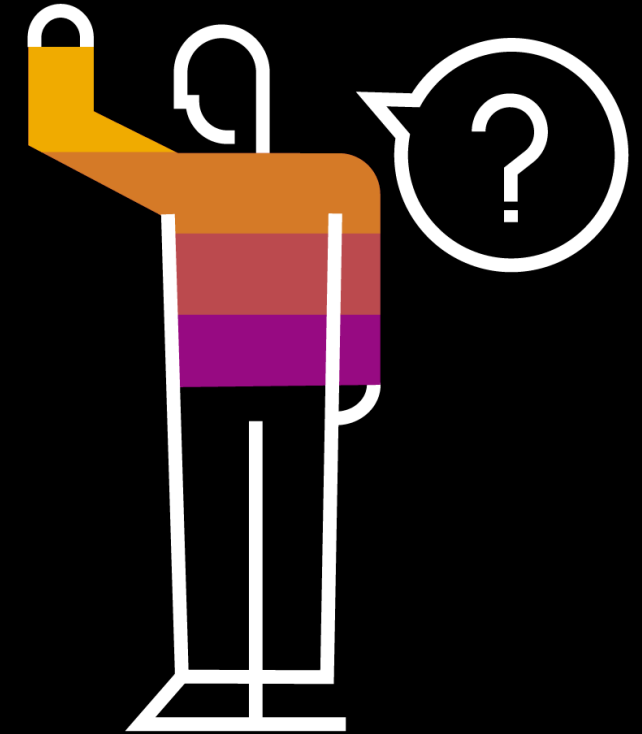
Q&A



Ask you questions!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

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sap_alm_apj@sap.com