



LACTALIS' FIRST BTP PROJECT: PAVING THE WAY FOR A DATA-DRIVEN FUTURE





HI THERE!



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CUSTOMER SUCCESS
DIRECTOR



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APPLICATIONS MANAGER



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PROJECT MANAGER



ANTOINETTE FERGUSON

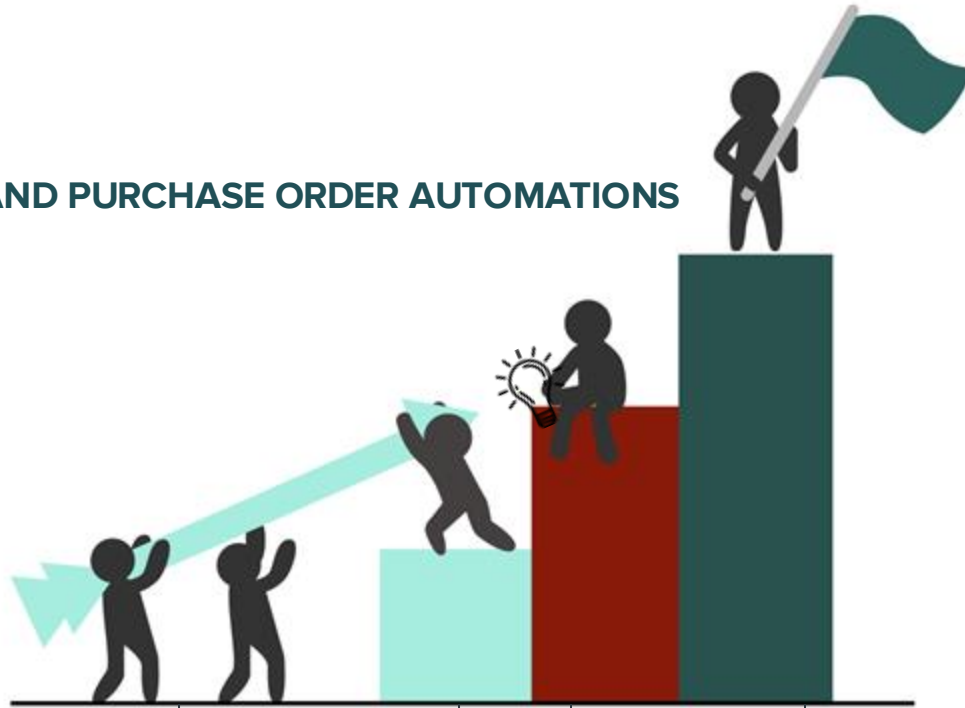
CREDIT MANAGER





THE JOURNEY

PROOF OF DELIVERY AND PURCHASE ORDER AUTOMATIONS



CHALLENGES

INNOVATION

SOLUTION

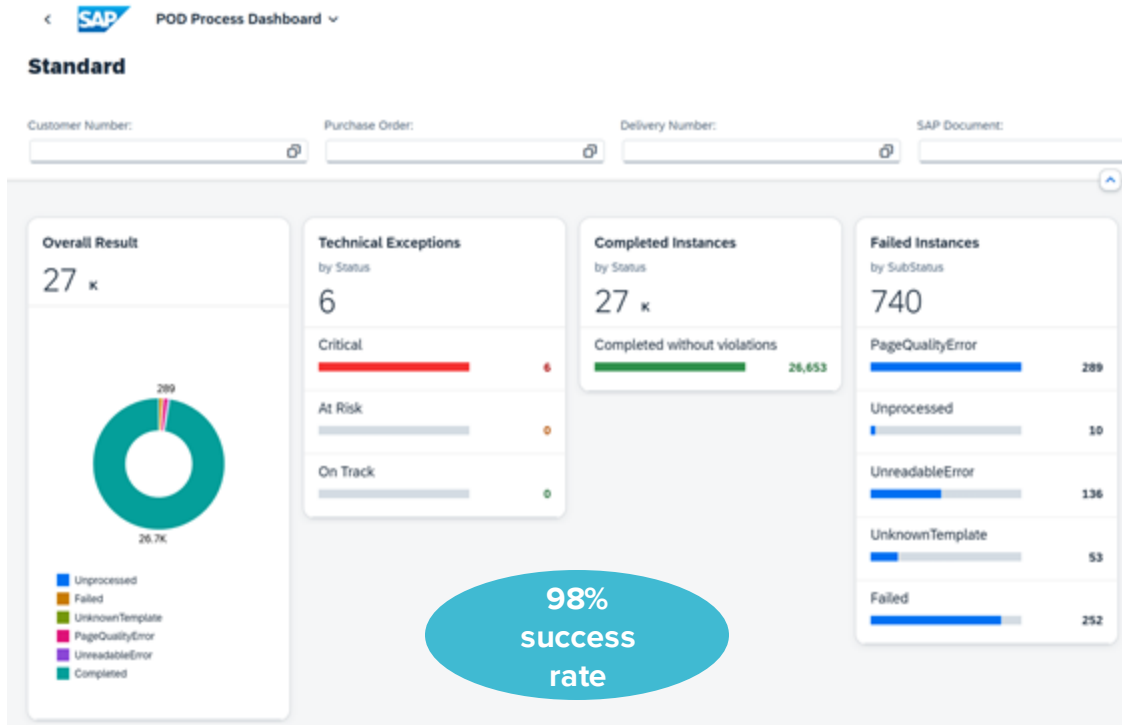
BENEFITS



PROOF OF DELIVERY AUTOMATION **OUTCOMES**

ENABLED WITH SAP BTP

- › **2 FTE savings** - creating capacity to focus on other value add tasks and improving SLA's
- › **No backlogs** - scanning occurs regardless of holidays, office closures, sickness, weather etc.
- › **Visibility** - tracking and reporting
- › **Efficiency** – up to date

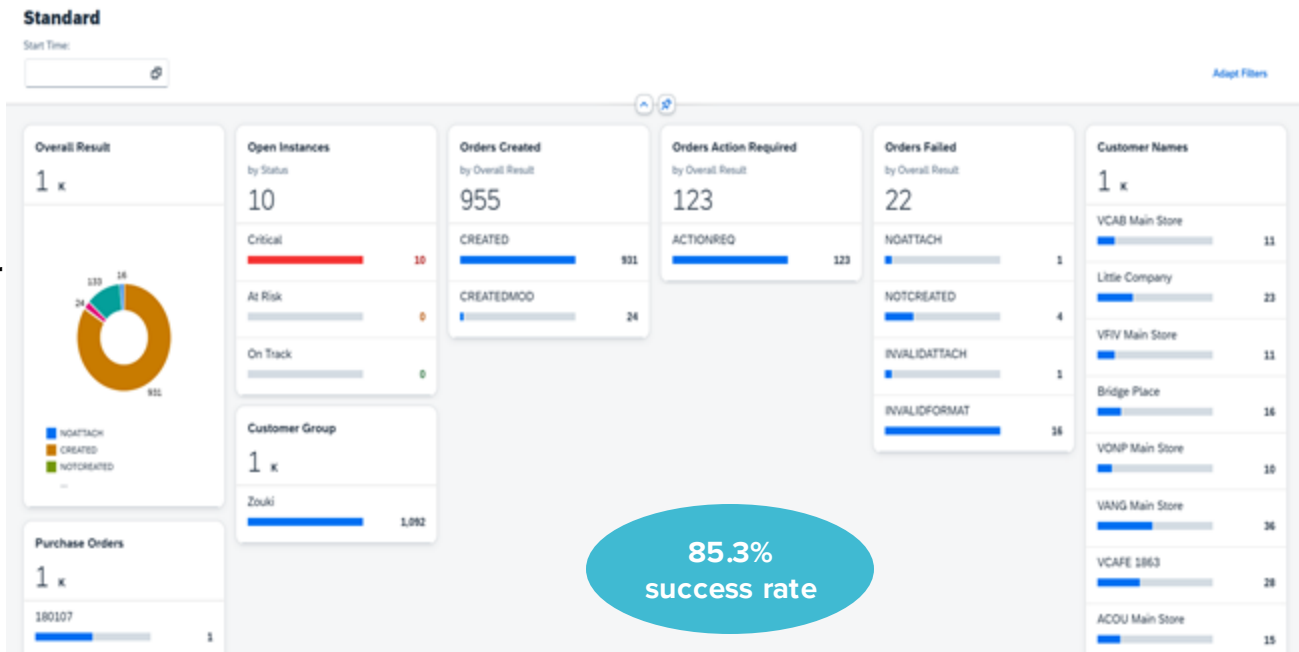




PURCHASE ORDER AUTOMATION **OUTCOMES**

ENABLED WITH SAP BTP

- › Saving time - for our customer support team, able to focus on more value adding work.





SAP ANZ PARTNER EXCELLENCE AWARDS 2025



Lactalis Australia's first
Cloud & BTP project



Time to Go Live - 8 weeks



Cutting paper waste,
achieving sustainability goals





THANK YOU!