



**FUTURE
WOW**

Ways of working

The Fuel for Digital Transformation

How NGN uses SAP Digital Boardroom as their GPS for successful Business Evolution

Where Are We Coming From?

- NGN - Distributing Gas to the North of England
- An SAP ERP not fully utilised
- Multiple 'systems of record'
- Duplicated, sometimes conflicting, processes
- Standalone Data
- 7m+ Spreadsheets
- Great people doing a good job...despite the Technology



Where Are We Now?

- A Passion for People
- A Drive for Innovation
- A Desire to Evolve our Business
- A large investment in the right technology
 - Lessons learnt from previous initiatives
 - Commitment to 'Revert to Standard'
 - Integration by Default

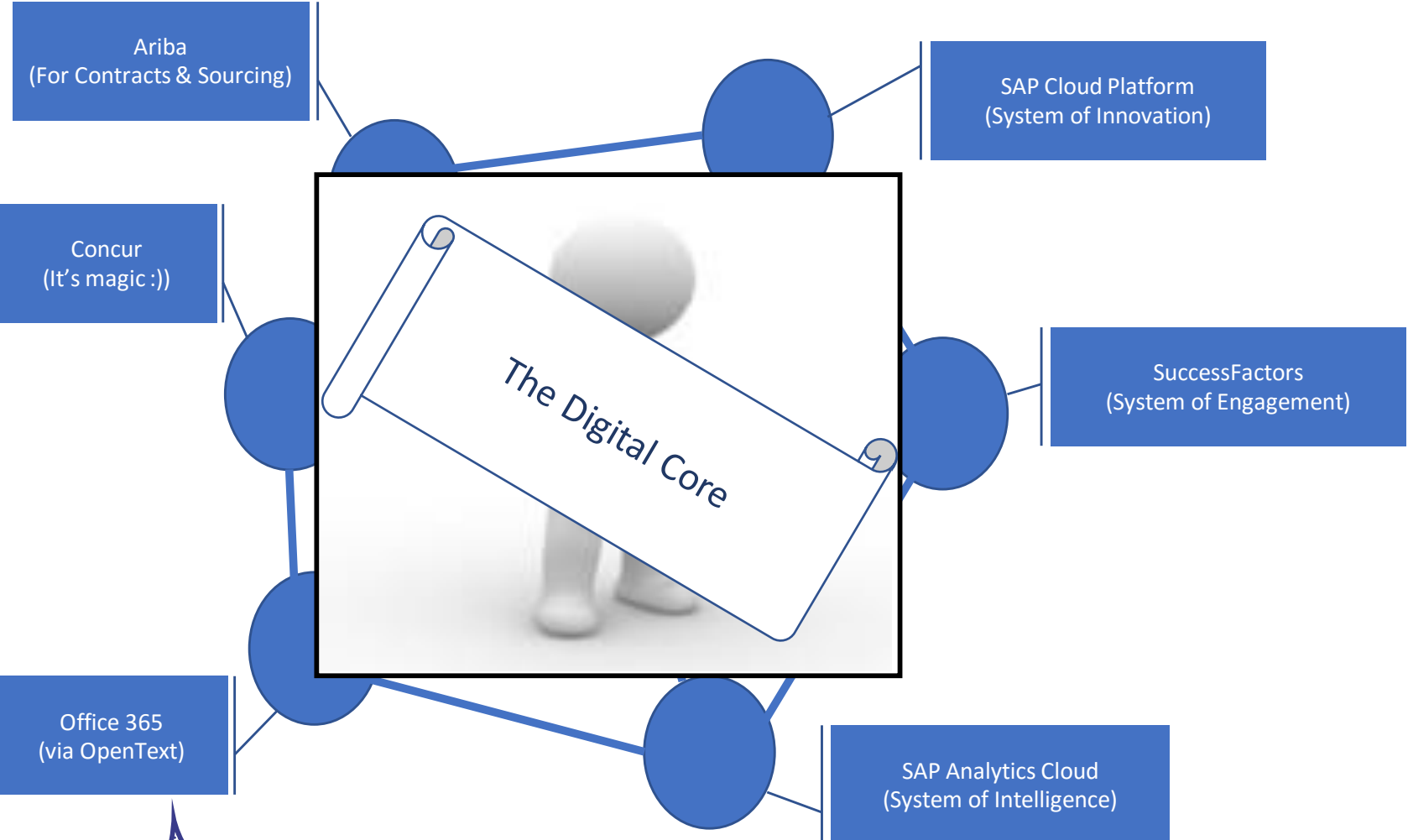


Where Are We Going?

- Fully exploit the possibilities of the Digital Revolution
 - Machine-Learning...eg:-
 - Virtual excavations
 - Workforce Management
 - IoT...eg:-
 - Pressure Management
 - Smart Parts
- Analytics for **EVERYONE**
 - Digital Operations Room
- H21



How Are We Going to Get There?



The Digital Operations Room



- The first thing we did...
- A Signpost for HANA
- An Evangelist for Data
- A Prophet for the Future

Set Data to
Stunning...



Explore every frontier with
The Digital Operations Room
Doxford Park 21st June 2017
@14.00hrs

Are We Nearly There Yet?

- DOR up-and-running
- S4 Implementation well under way
- Building a Workforce Management system in SCP
- SuccessFactors just about to start
- Concur & OpenText next year
- Making sure this isn't an IT project
- But that's just the beginning...



In reality, we'll never get there, because 'There' is always changing...and that's a good thing.

