





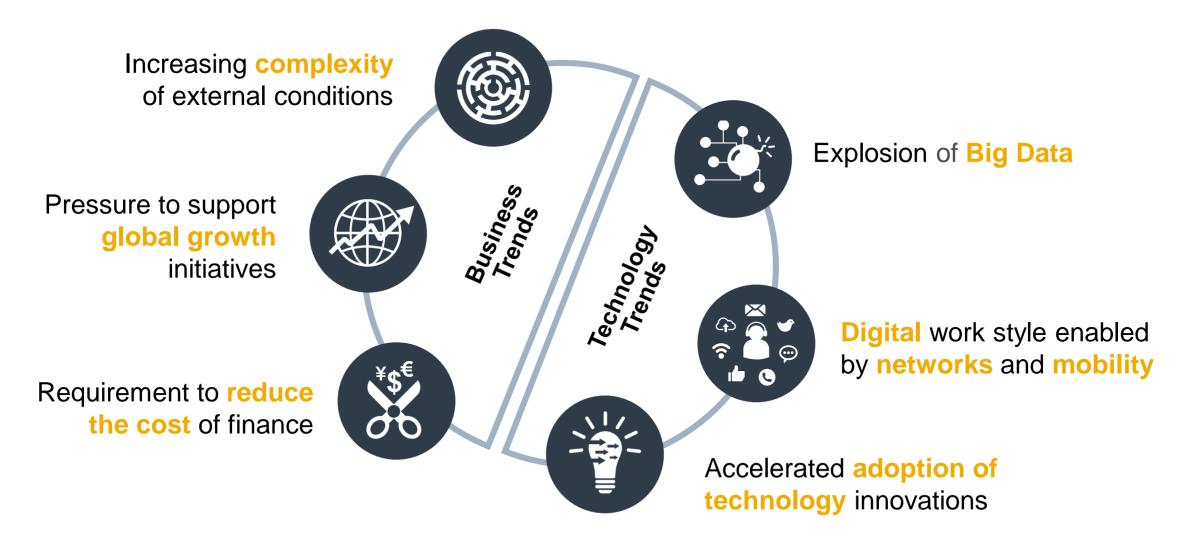
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# The new reality of a digital world

Keeping up with the accelerating pace of business



## In the course of time

## Changing corporate real estate



# Financial Performance



# Process excellence



# **Connected** real estate

Reduction of real estate related costs

- ERP
- Maintenance tools
- Computer-aided facility management (CAFM)

Optimization across real estate key processes

- Expert systems
- Integrated workplace management system (IWMS)
- ERP
- Shared services
- Energy management

Optimization based on new insights

- Business systems
- Smart data
- Cloud
- Internet of Things

1990s

2000s

**TODAY** 

# Corporate real estate management

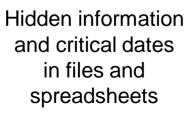


# Connected real estate management



# Reality in corporate real estate management







Complex, nonintegrated systems and user-based analytics



Masses of documents and CAD plans



Bad user experience



Weak collaboration between business partners

# Ideal state of corporate real estate management



- User-centric design
- Focused on business critical needs



- Growing partner community providing applications, content, and services
- Rich, Web-based development environment
- Real estate market standards like Industry Foundation Class (IFC)



- Integrated with SAP S/4HANA
- Seamless collaboration with business partners



- Compliant with IFRS and US GAAP leasing standards
- Easy to use and fast implementation
- Predictable costs with low TCO

# Are your real estate employees equipped to give the right answers?



### Corporate real estate manager

- How many buildings do I own, and how many do I lease?
- What are the costs per square foot and per employee?
- How do my current rents compare to market benchmarks?



### **Location manager**

- How is my workplace and space utilization?
- How do I manage critical dates without missing deadlines?
- How do I collaborate efficiently with partners and service providers?



## Employee - tenant - customer

- How can I reserve a meeting room or a hot desk?
- How can I request a service or report an incident?
- How can I provide feedback to increase my workplace productivity?





# **Location Management**

## **SAP Cloud for Real Estate modules**

Centralized information for real estate and facilities performance management



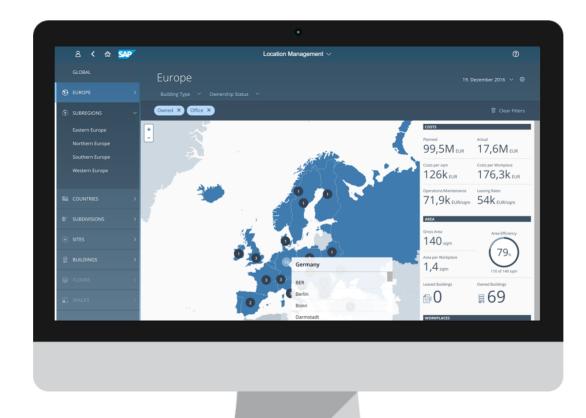
Optimize your real estate portfolio with location management by better managing space, quickly evaluating the financial performance of the building, and understanding the physical characteristics of each location.

# **Location management**

## Benefits and capabilities

#### **Benefits**

- Easy navigation and insights into multinational property portfolio
- Open, flexible, expandable solution that supports ontrend functionality
- Overview of building and space utilization
- Assessment of operational versus actual financial costs
- Compliance with current local and international standards



# Capabilities

- Fast insights into contextual space information without searching
- Extension with partner applications and technologies like the Internet of Things, virtual reality, and sensors
- Access to capacity, cost data, and space productivity
- Real-time insights into financial performance
- Built on industry standards like IFC or International Property Measurement Standards (IPMS)

Click to demo

# **Location management**

## Portfolio insights

### **Easy navigation**

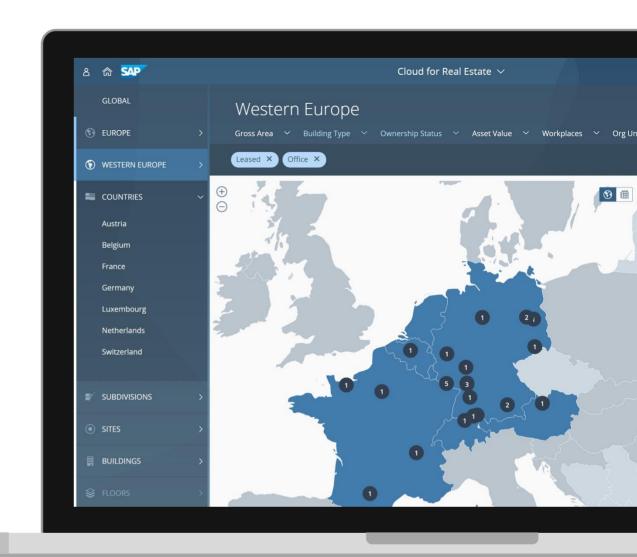
- Region, country, and state subdivision hierarchy on side panel
- Buildings
- Floor and spaces

### Filtering and visualization

- Gross area of space
- Building space type
- Ownership status (leased versus owned)

## **KPIs** for site and space efficiency

- Cost/employee/area
- Cost/workplace
- Cost/lease area



# Location management Building insights

#### Virtual data model

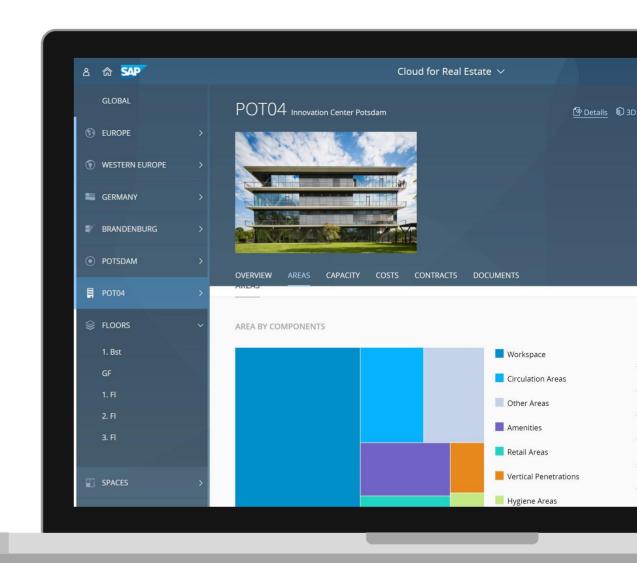
- Powerful SAP HANA
- Quick access to real-time reporting
- Fast, analytical insights

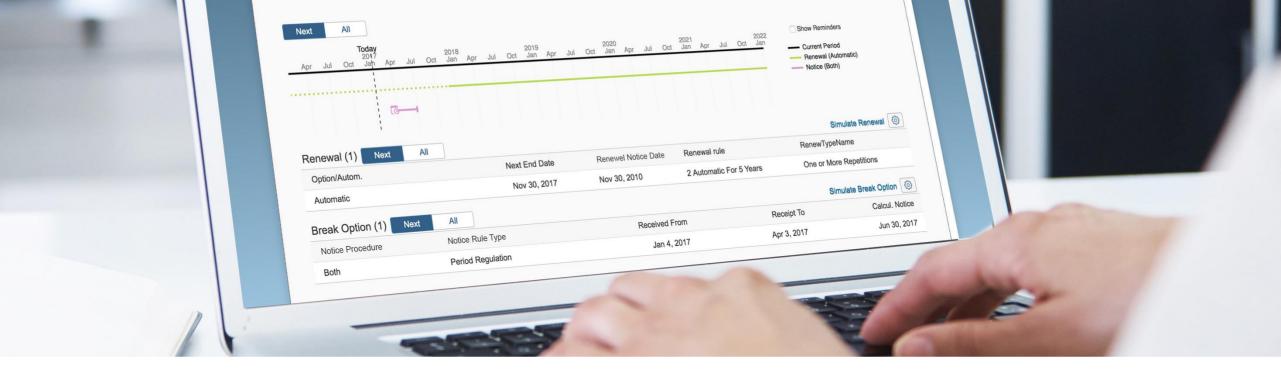
### **Visualization**

- Cost/employee/area
- Cost/workplace
- Cost per lease area

## **Building usage information**

- High-level building details
- Space type allocation by color
- Capacity of dedicated and shared space

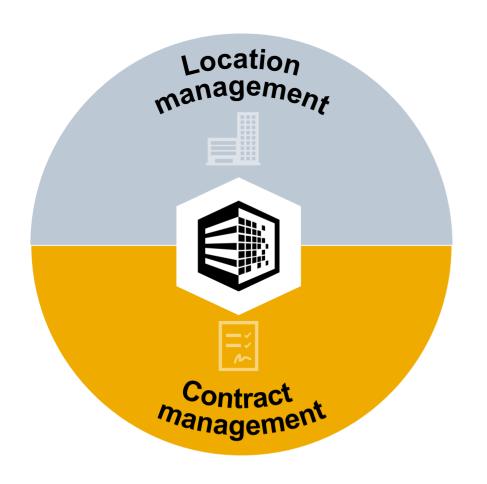




# **Contract Management**

## **SAP Cloud for Real Estate modules**

Centralized information for real estate and facilities performance management



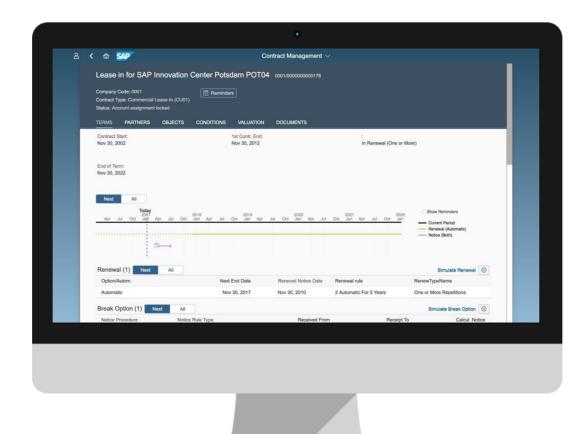
Make intelligent leasing decisions with Contract Management by actively managing lease agreements – maintain critical dates, perform valuations based on new lease accounting standards and analyze leasing costs

# **Contract management**

## Benefits and capabilities

#### **Benefits**

- Easy to use, personalized, and simplified user experience with SAP Fiori
- Open, flexible, and expandable system that supports on-trend functionality
- Flexible, scalable IT infrastructure, and fast, mobile accessibility to Big Data
- Improved user productivity by simplifying day-to-day tasks



## **Capabilities**

- Simplified contract management providing most relevant information
- Support for new leasing regulations and financial integration
- Integration with SAP S/4HANA to help ensure consistent financial insight
- Easily extended enhancements like lease abstraction

Click to demo

## **Contract management**

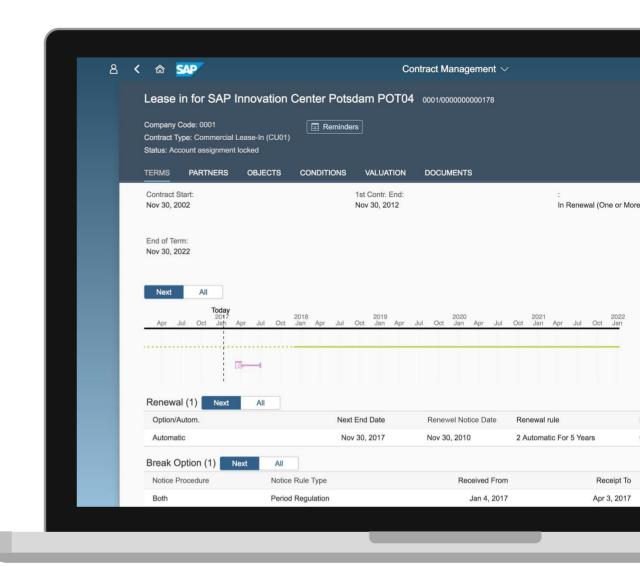
Improved contract performance with real-time lease reporting and analytics

## **Easy navigation**

- User-friendly interface, easy-to-navigate key lease dates
- Calendar view highlighting, period, renewals, notice dates, and options
- Contract simulations for renewals and break options
- Cost per location

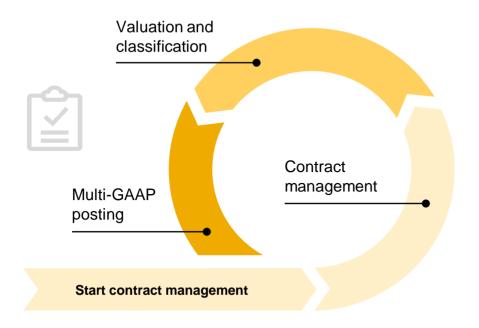
### **Simplified lease administration**

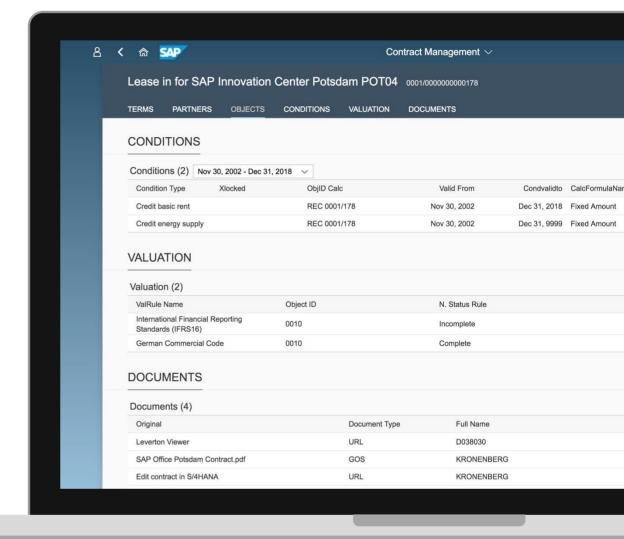
- Tracking of conditions to evaluate lease performance
- Quick access to contract, abstract, or other attachments
- Integration of basic lease data into location management to support lease/space strategy initiatives



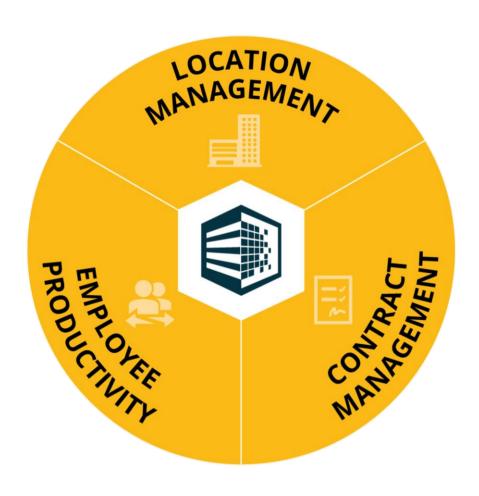
# **Contract management**IFRS 16 and US GAAP ASC 842

SAP Cloud for Real Estate is built on the integrated contract management functionality of the SAP Real Estate Management application and leverages IFRS and US GAAP enhancements.





# **Outlook**



# **EMPLOYEE** PRODUCTIVITY

#### LOCATION BASED INFORMATION

Providing employees and visitors with up to date information



#### **COLLABORATION**

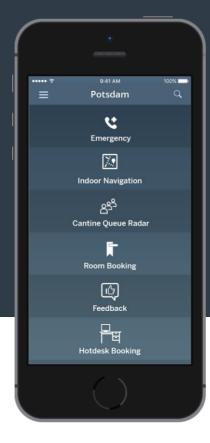
Streamline notifications, communication and feedback with the FM department



#### **WORKSPACE MANAGEMENT**

Supporting end users to book, find and organize daily workspace environment





#### **EMPLOYEE SATISFACTION**

Gaining faster insights into building related issues and user experience



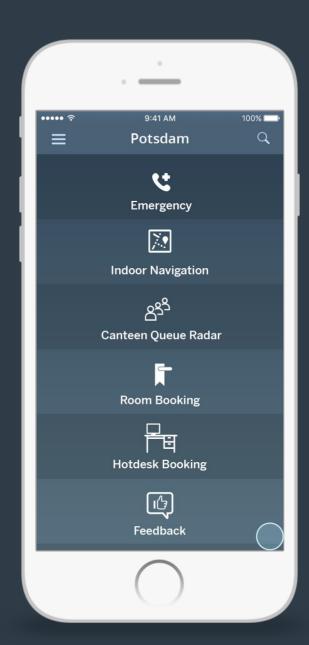
#### **INCREASING PRODUCTIVITY**

Reducing transfer and search time with indoor navigation



#### **OPTIMIZE ROOM UTILIZATION**

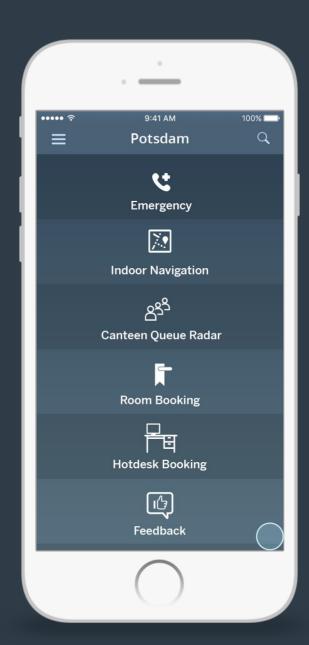
Easy conference and hot desk booking to optimize room utilization



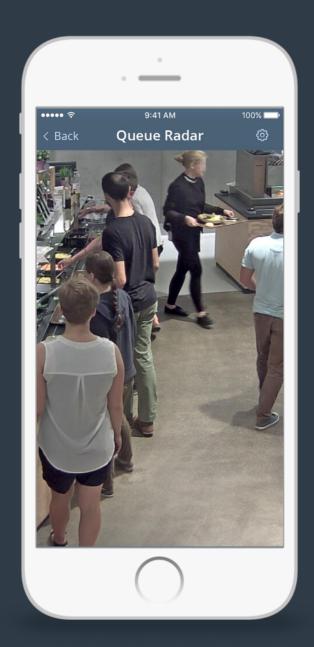




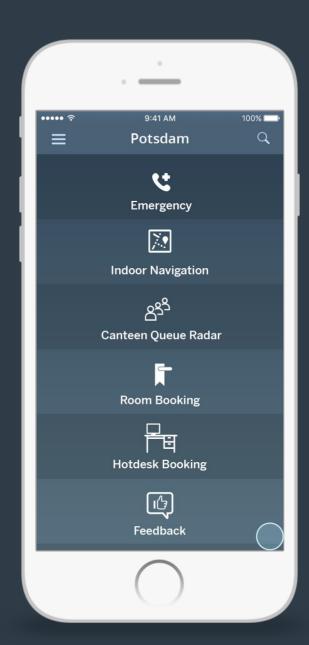




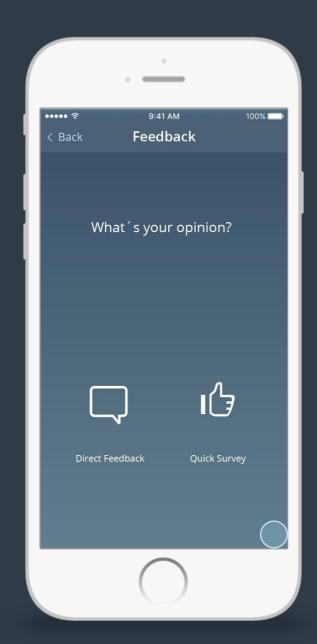








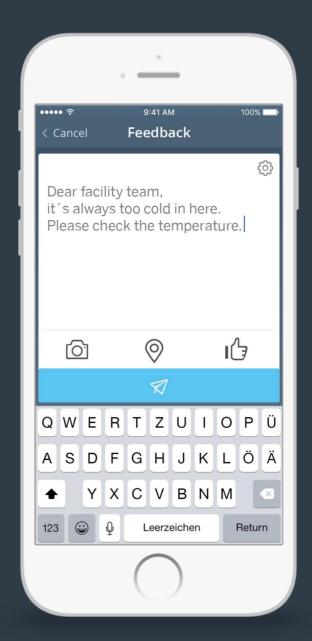




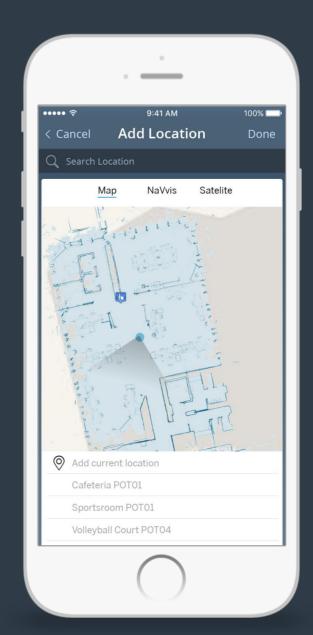




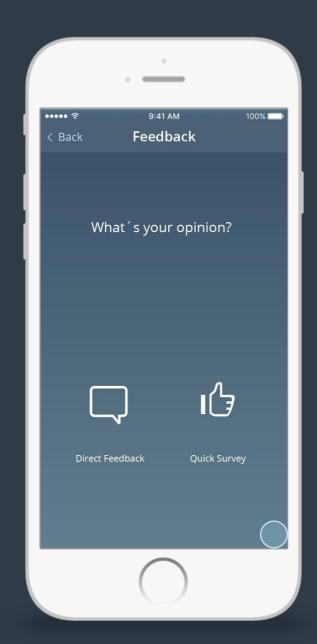




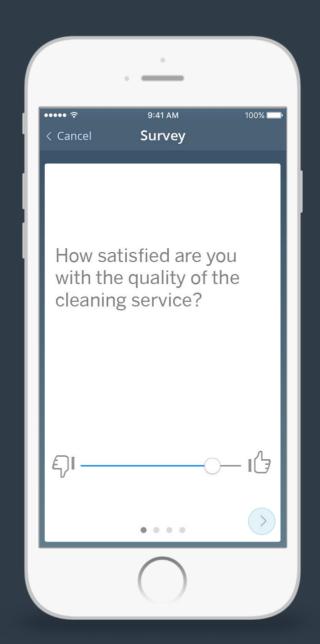




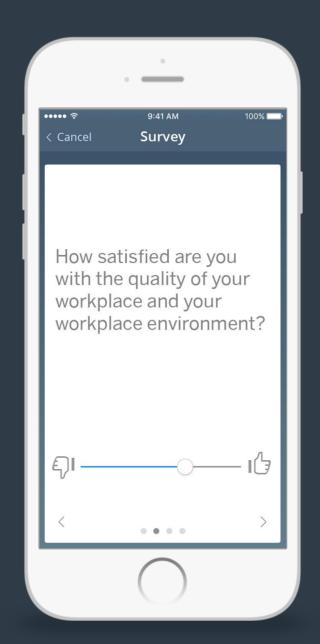




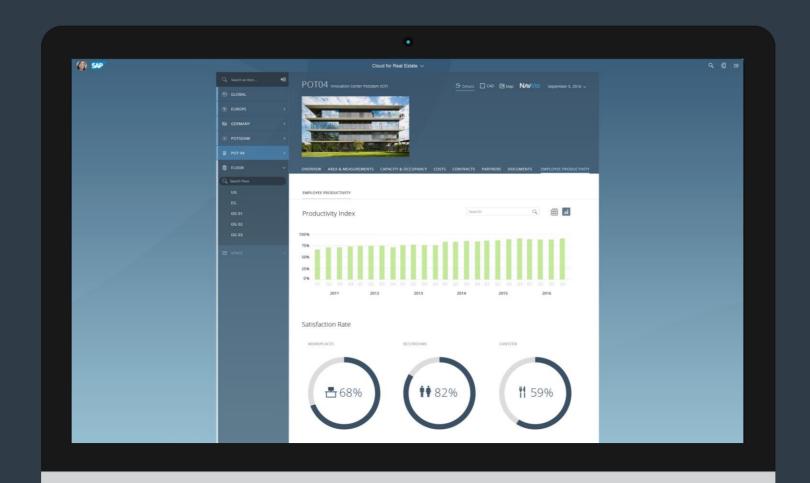






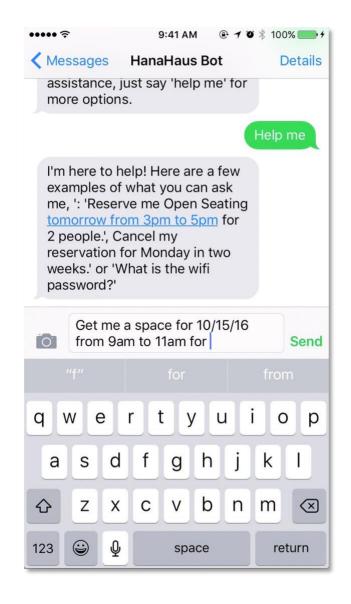


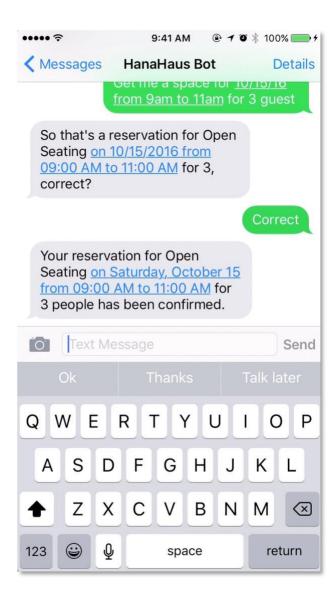






## **Example: Enterprise Bots**





## **SAP Cloud for Real Estate**

An additional solution for corporate real estate

Market segments



Residential real estate



Corporate real estate



Commercial real estate

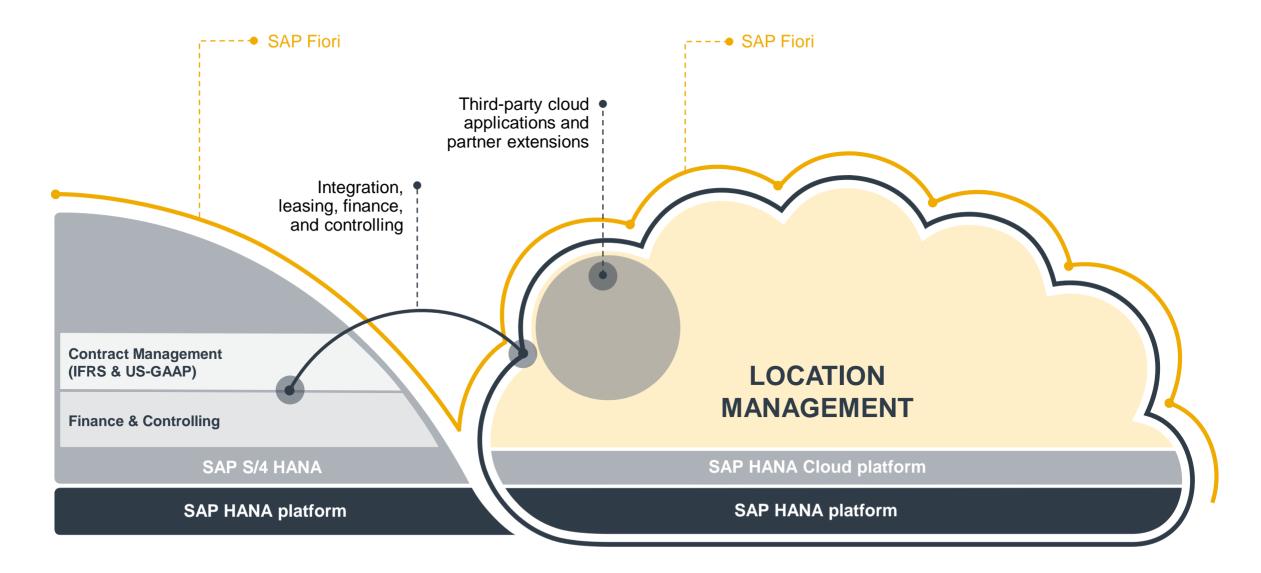
On premise or private cloud

**SAP Real Estate Management** 

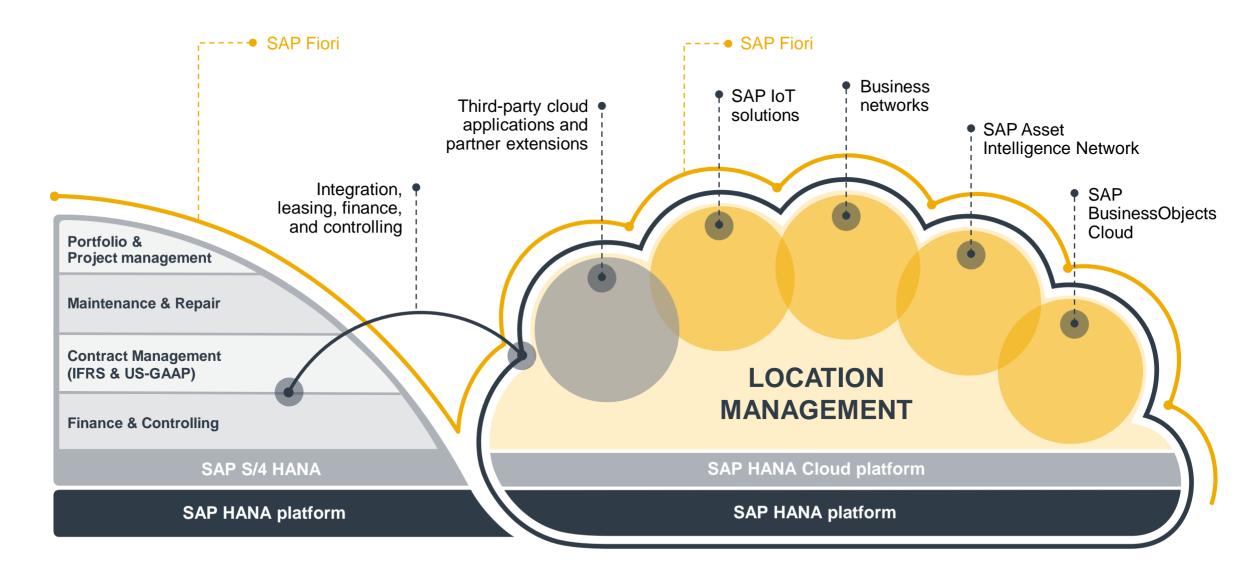
Cloud



# **Hybrid solution architecture - today**

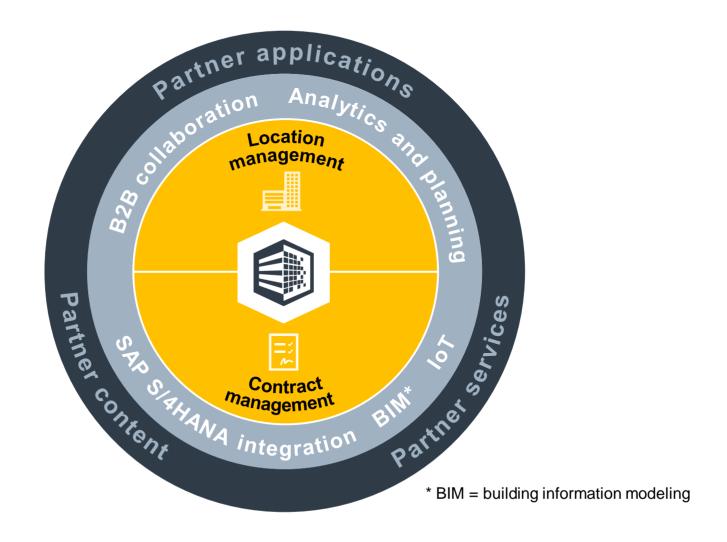


# **Hybrid solution architecture - vision**



# Partner ecosystem

Partner applications, content, and services



# Partner ecosystem SAP Store



### **Application partners**

Extending the scope of SAP Cloud for Real Estate with add-ons and extensions



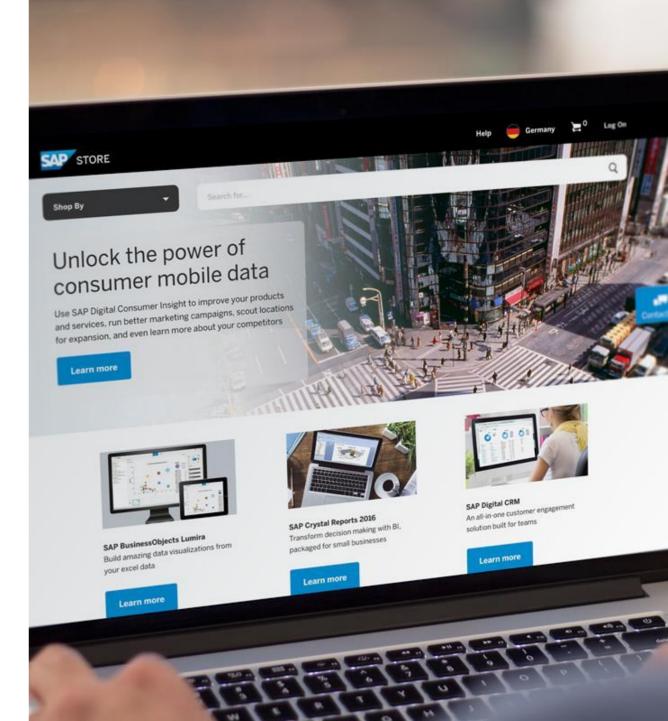
### **Service partners**

Providing predefined consulting services to help ensure fast implementation and business process optimization



## **Content partners**

Enriching SAP Cloud for Real Estate with external data such as market data, benchmarking data, and many others



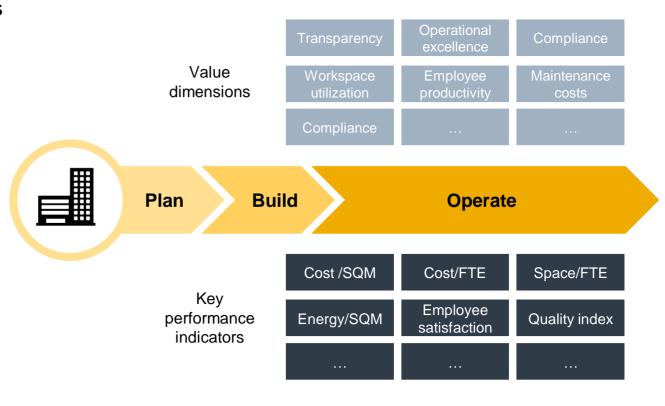
# Rethink corporate real estate management

Value drivers and benefits

# SAP Cloud for Real Estate supports business users to set up a data-driven real estate organization supporting strategic goals like:

- Optimize workspace utilization
- Improve people productivity with the appropriate working environment
- Reduce manual efforts to comply with new regulations, such as IFRS
- Get better insight into main KPIs and improve planning accuracy

<u>SAP Value Management services</u> supports benchmarking of your most critical KPIs and helps to build a business case.



- Illustrative -

## **SAP Cloud for Real Estate**

## Summary

#### **Digitalization**

- Consumer-grade user expectations
- Streamlined processes across company boarders
- Flexible and connected IT infrastructure

#### Complexity

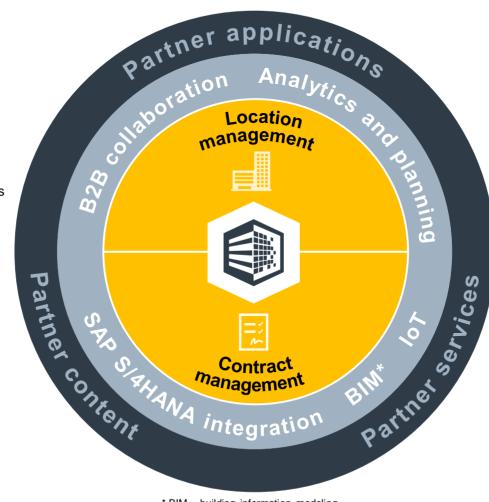
- Big Data from smart buildings and smart operations
- Flexible working models with new user requirements
- Decentralized organizations with multiple business partners

#### **Business agility**

- Need for ad hoc insights
- Fast decision making
- Disruptive business models

#### Compliance

- Stay compliant with global and local regulations, such as IFRS
- Increased documentation needs
- Extended forecasting and planning



#### \* BIM = building information modeling

#### **Simple**

- User-centric design
- Focused on business critical needs.
- Developed together with leading corporate real estate management organizations

#### Open

- Growing partner community providing applications, content, and services
- Rich, Web-based development environment
- Real estate market standards like IFC

#### Connected

- Integrated with SAP S/4HANA
- Seamless collaboration with business partners

#### **Efficient**

- Compliant with IFRS and US GAAP leasing standards
- Easy-to-use and fast implementation
- Predictable costs with low TCO



# Thank you.

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