

SAP SOLUTION MANAGER Usage Rights

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PUBLIC

Overview

The scope of the usage rights is independent of the SAP Solution Manager release

SAP Enterprise Support customers can manage their whole IT with SAP Solution Manager

SAP Standard Support customers can only manage SAP components with SAP Solution Manager

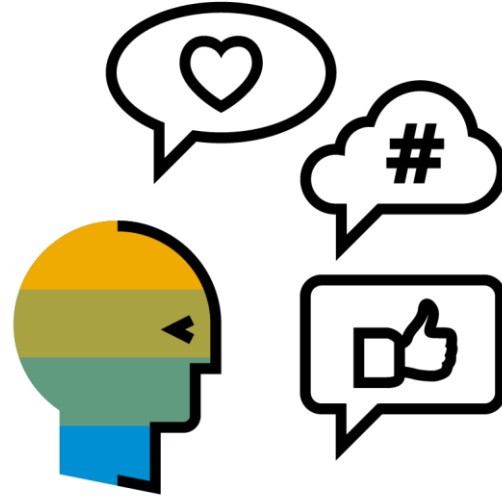
SAP Enterprise Support customers can use the full functional scope of SAP Solution Manager including the [SAP Enterprise Support only functionalities](#)

SAP Standard Support customers can use the full functional scope of SAP Solution Manager, except the [SAP Enterprise Support only functionalities](#)

All Details could be found here:
<https://support.sap.com/usagerights>



SAP Enterprise Support vs SAP Standard Support



SAP Enterprise Support only functionalities

SAP Enterprise Support* ONLY

Custom Code Management

Business Process Change Analyzer

Scope and Effort Analyzer

SAP Test Automation

Business Process Analytics

SAP HANA deployment best practices

End-User Experience Monitoring

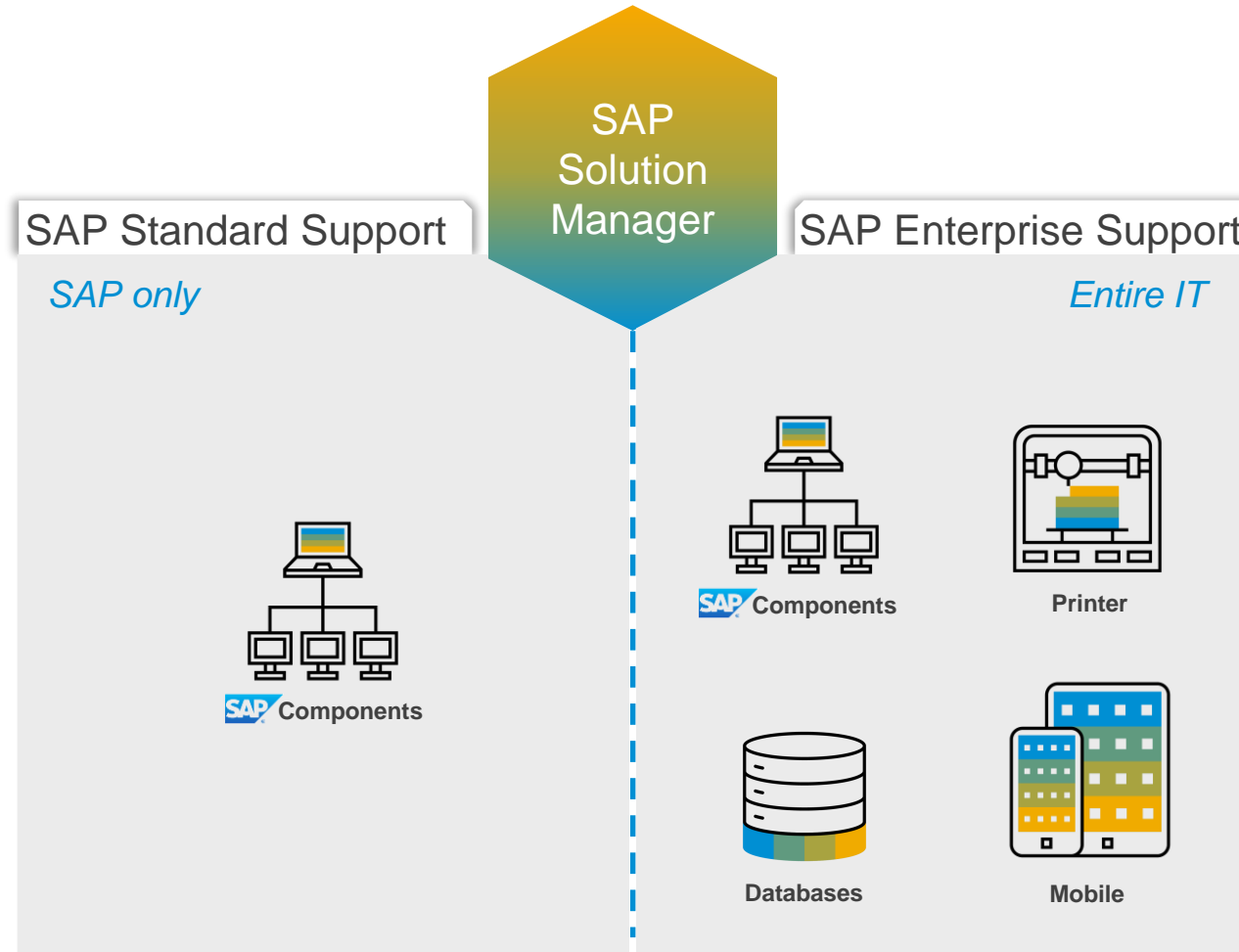
*Includes also PSLE and SAP MaxAttention

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2nd Difference between SAP Enterprise Support & SAP Standard Support



SAP Databases for SAP Solution Manager included in SAP support engagements



SAP Databases included for SAP Solution Manager

- The following databases are currently included in the usage rights for SAP Solution Manager:

SAP ASE
SAP HANA

- The right to use the abovementioned databases is strictly limited to SAP Solution Manager.
- You do not need to license SAP HANA in any form to be eligible to use SAP HANA for SAP Solution Manager.
- No hardware or services are included.
- SAP Solution Manager follows SAP standards with regards to supported databases



Drop of Named User Licenses requirement



In the past

Named User licenses were required to Use SAP Solution Manager

Only so called “low touch users” did not need a named user

Most customers had sufficient users for SAP Solution Manager

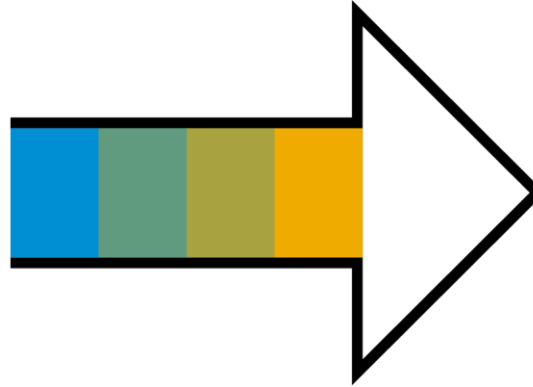
In a few cases customers needed to license more users



Making it easier to leverage SAP Solution Manager



Named User Licenses were required for usage of SAP Solution Manager



Named User Licenses requirement was removed for usage of SAP Solution Manager

The effective date of the removal was 2018/01/01

Drop of Named User Requirement since 01.01.2018

Customers don't need to license Users for the standard usage of SAP Solution Manager anymore except for Focused Solutions

Even external employees working for the customer don't need to be licensed

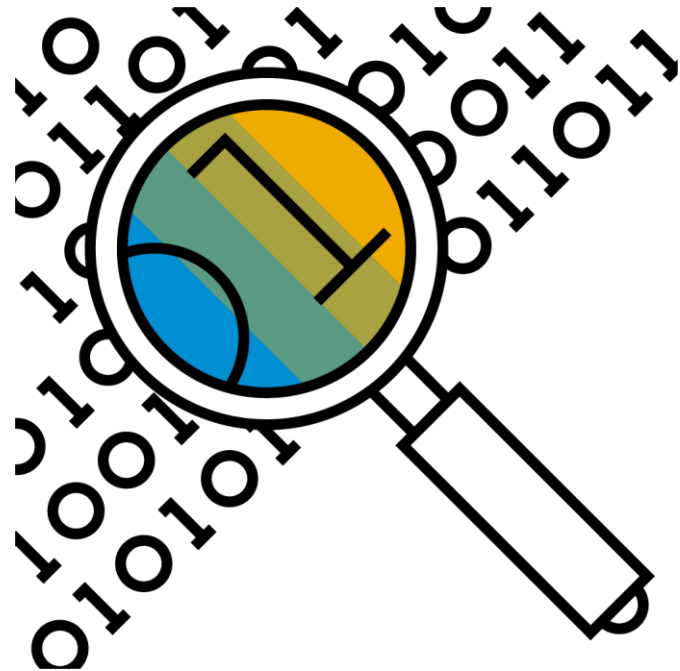
Named Users are still required for working in managed systems connected to SAP Solution Manager

Valid for SAP Standard Support as well as SAP Enterprise Support and higher



Focused Solutions

(Focused Build and Focused Insights)



Focused Build and Insights

Available Services

- The capabilities and respective usage rights are available through a dedicated SAP MaxAttention or SAP Active Embedded service.

Capability	Service
Focused Build: Requirement to Deploy	Agile Methodology and Tool Coach
Focused Build: Enhanced Test Management	ALM RDS for Test Management
Focused Build: Enhanced Change Control Management	ALM RDS for Change Control Management
Focused Insights	SAP ESRV OCC Reporting & Dashboarding

Usage rights

- SAP MaxAttention and SAP Active Embedded customers who have ordered these services benefit from the set up SAP Solution Manager enhancements during the complete lifecycle of the premium engagement.
- More information about the usage rights can be found at: [SAP Solution Manager Usage Rights](#) -> SAP MaxAttention and Active Embedded

What happens if the Premium Engagement ends and other options

A: If the runtime of an SAP MaxAttention or SAP Active Embedded engagement ends, the usage rights for the focused solution (retrieved via the SAP MaxAttention / SAP Active Embedded status and the appropriate setup service) expire.

The customer has two options on how to proceed:

- 1) Stop using focused solutions
- 2) Obtain the necessary usage rights through the SAP Store (<https://www.sapstore.com>)
- also valid if a customer without Premium Engagement want to use Focused Build or Focused Insights

Thank you.

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SAP SE

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