How Endusers Can Leverage the New Built-in Learning in SAP S/4HANA

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Intro

Christoph Haffner
SAP Knowledge Transfer & Enablement

Thomas Jenewein
SAP Education
Digitization is fundamentally changing the world of business

How we work:
Mobile, IoT, 3D printing, RFID, ML automation

Where we work:
Accelerating globalization, mobilization

Who is working:
Five generations in the workplace

How engaged we are at work:
Employees who are engaged are proven to deliver better ROI
The pace of technology change continues to accelerate

- Rate of innovation changing at an explosive rate
- Updates happen continuously and in short cycles
- Solutions and components constantly being dropped or replaced
- Integration of different technologies a reality for most solutions
SAP Education offerings for enablement help ensure user adoption and productivity in your SAP S/4HANA project

<table>
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<tr>
<th>Target group</th>
<th>SAP S/4HANA Learning Need</th>
<th>SAP Education Solution</th>
<th>Benefits</th>
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</table>
| Key Users / Customer Project Team & IT Professionals | How to configure How to operate | Classroom standard or customer specific  
SAP Live Class  
Digital learning via SAP Learning Hub | Best enabled project teams  
Access to specific training content and experts |
| End-Users                                 | How to use                | SAP Enable Now solution  
SAP User Experience Management by Knoa | Develop specific training content  
Customize standard enablement content  
Optimize enduser adoption |
| All                                       | Who needs to learn what how | SAP Education Consulting | Set-Up dedicated enablement roadmap |
“Digital Learning does not mean learning on your phone, it means bringing learning to where employees are.”

The Disruption of Digital Learning: Ten Things We Have Learned
Josh Bersin, Founder and Principal at Bersin by Deloitte
SAP Enable Now Framework: Business enablement for the digital age

The only enablement framework delivering continuous, embedded enablement for all users of SAP Cloud solutions

- **Speed software adoption and usage** with one holistic, flexible, and cost-efficient package designed specifically for SAP Cloud solution users
- **Increase productivity** with always up-to-date embedded learning in SAP S/4HANA Cloud, SAP C/4HANA and SAP SuccessFactors solutions
- **Grow competitive advantage** with unique, customized training specific to your business, created with the help of SAP Enable Now software or services
SAP Enable Now Framework: Five common use cases

- **Speed adoption**: Quick onboarding to become familiar and productive with the software as quickly as possible.
- **Ensure software proficiency**: Expand skills and keep up to date.
- **Increase usage of new functionality**: Ensure existing SAP Cloud solution users take advantage of new functionality and updates in existing software.
- **Customized training**: Adapt or create your own enablement content tailored to your company.
- **Support change management**: Helping business users understand why software changes are needed helps speed adoption.
SAP Enable Now Framework
for SAP Cloud Solutions

Accelerate your transformation to an intelligent enterprise with a confident, skilled, and productive workforce.

**SAP Cloud Enablement**
- Standard, always up-to-date training content
- In-app learning, embedded in SAP Cloud software – at no extra cost
- Contextual help to assist users in moment of need

**Customization Software**
- State-of-the-art SAP Enable Now software
- Build new content or adapt existing content, on your own
- Embed your training into SAP Cloud solutions

**Enablement Services**
- Assessment, analysis and strategy
- Program development
- Services to create or adapt new custom content
Enablement in the box with SAP S/4HANA, SAP Marketing Cloud, and SAP SuccessFactors solutions

**Embedded Learning Content**
- Standard Getting Started tutorials help onboard software users and are available in 8 languages
- Hundreds of task tutorials are available to cover key processes for administrators and key users (English language only)
- Learning is context-sensitive, offered in the moment of need and can be consumed in-app, in the Learning Center, and easily shared with your colleagues

**Guided Tours**
- Step-by-step process guidance directly in-app
- Each process step is represented by a bubble that contains useful instructions and information
- Only relevant guides are shown to the user

**Contextual Help**
- Descriptive explanations of screen elements directly in-app
- A vast portfolio of help elements for SAP Cloud solutions
- Contextual help is available in the same language as the software language purchased
- Resembles traditional F1 help
Demo
Aware – SAP S/4HANA Learning Journeys

Learning Journeys are structured visual guides to help a learner navigate the complete path to become competent in SAP S/4HANA. It integrates all the relevant learning offerings from any source (e.g. openSAP, classroom, digital offerings). Explore and build your learning path based on your role, area of interest, or learning needs.

Scope and Business Processes

Finance
- Implementing Financial Accounting
- Implementing Management Accounting
- Implementing Treasury & Risk Management
- Implementing Real Estate Management
- Implementing Receivables Management
- Financial and Management Accounting for ERP Finance Experts

Procurement
- Implementing Procurement
- Procurement Upskilling for ERP Experts

Sales
- Implementing Sales
- Sales Upskilling for ERP Experts

Manufacturing
- Implementing Manufacturing
- Implementing Quality Management
- Manufacturing Upskilling for ERP Experts

R&D/Engineering & Digital Assets (EAM)
- Implementing R&D/Engineering
- Implementing Project Systems (EPPM)
- R&D/Engineering Upskilling for ERP Experts

Asset Management
- Implementing Asset Management
- Asset Management Upskilling for ERP Experts

Embedded Analytics

Transition & Technology
- Implementation Tools and Methodology
- Technical Implementation and Operations
- Application Lifecycle Management
- Operating System and Database Migration

Development/Extensibility
- Programming
- SAP Cloud Platform

Fiori UX
- Fiori Administration
- SAPUI5 and SAP Fiori Application Development
- SAPUI5 and SAP Fiori Apps Design and Prototyping

Aware
Trained
Enabled

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SAP S/4HANA Cloud for Customer Project Teams
SAP S/4HANA Cloud - Project Management

SAP S/4HANA Cloud - Finance - Implementation & Configuration
SAP S/4HANA Cloud - Manufacturing - Implementation & Configuration
SAP S/4HANA Cloud - Procurement - Implementation & Configuration
SAP S/4HANA Cloud - Professional Services - Implementation & Configuration
SAP S/4HANA Cloud - Sales - Implementation & Configuration
SAP S/4HANA Cloud - Asset Management - Implementation & Configuration
SAP S/4HANA Cloud - R&D Engineering - Implementation & Configuration

SAP S/4HANA Cloud Analytics
SAP S/4HANA Cloud – Extensibility: SAP Fiori Application Development

Take a look at our Learning Journeys to understand and navigate the path to become fully competent in SAP S/4HANA

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Weitere Informationen

SAP Enable Now Framework Video

SAP Enable Now Infocenter (Infos zu SAP Enable Now)

SAP Education im Web

SAP Education auf Xing und LinkedIn

SAP Education Newscast

SAP Education Newsletter

SAP Enable Now Webinar (Aufnahme)
Vielen Dank.

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