



# How Endusers Can Leverage the New Built-in Learning in SAP S/4HANA

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# Intro



**Christoph Haffner**  
SAP Knowledge  
Transfer & Enablement



**Thomas Jenewein**  
SAP Education

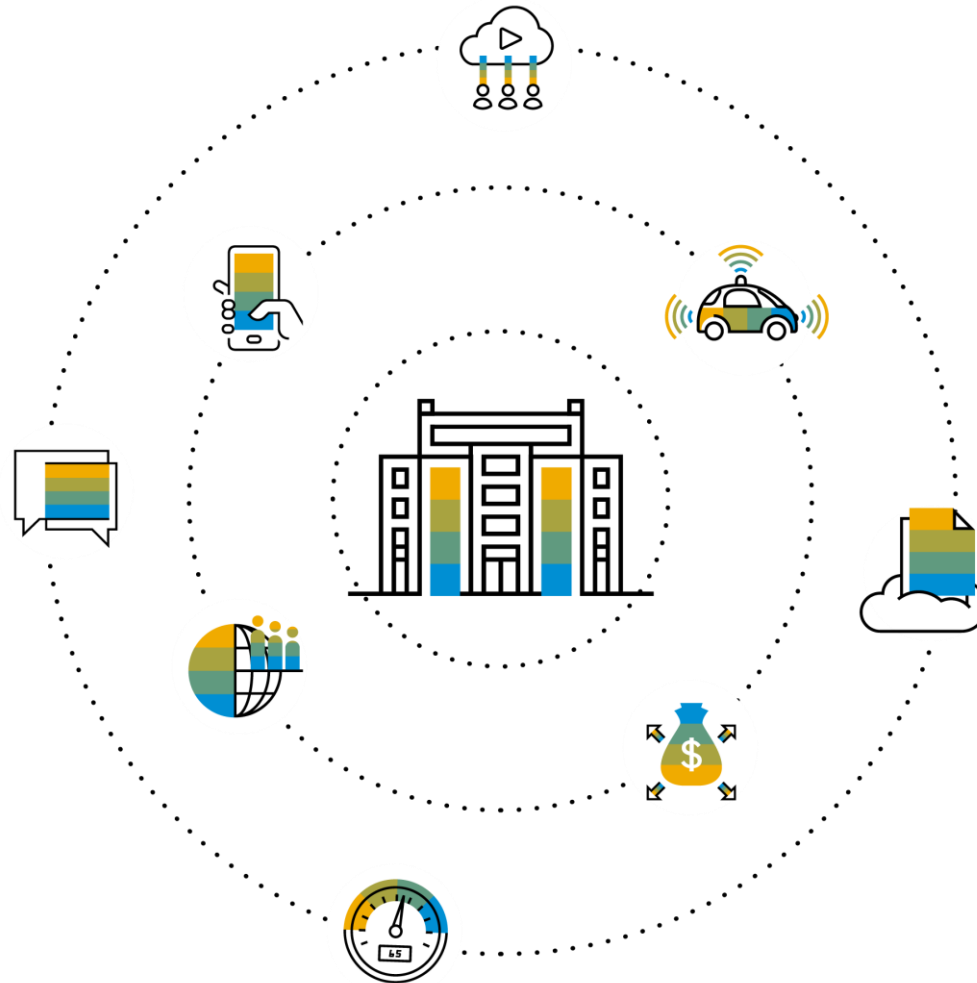
# Digitization is fundamentally changing the world of business

## How we work:

Mobile, IoT, 3D printing, RFID, ML automation

## Where we work:

Accelerating globalization, mobilization



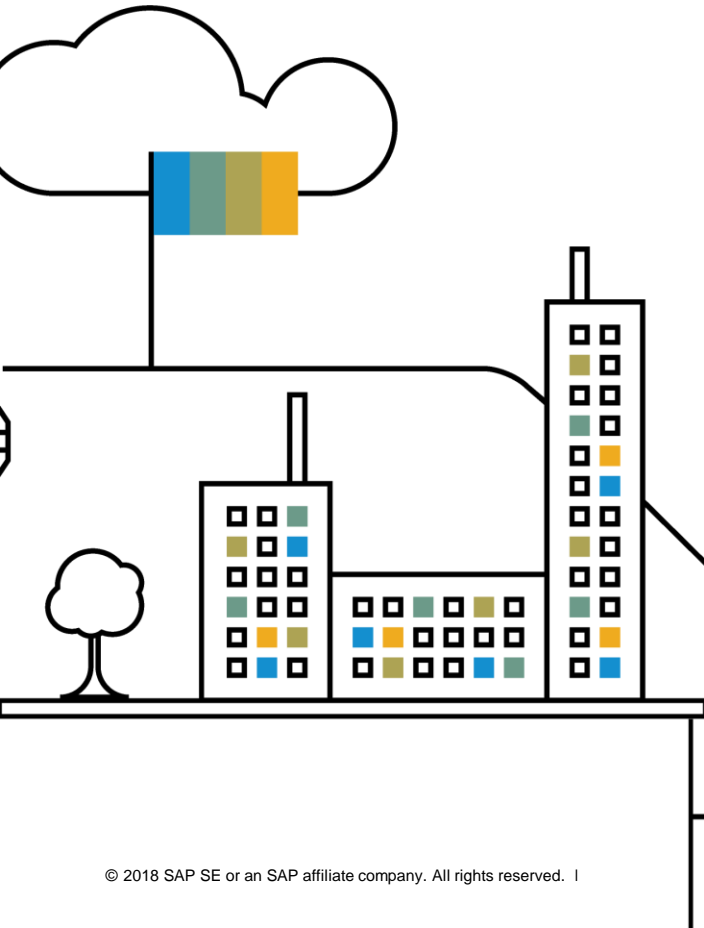
## Who is working:

Five generations in the workplace

## How engaged we are at work:

Employees who are engaged are proven to deliver better ROI

# The pace of technology change continues to accelerate

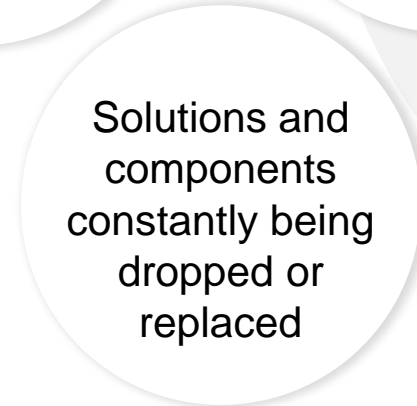


Rate of innovation changing at an explosive rate

Updates happen continuously and in short cycles

Solutions and components constantly being dropped or replaced

Integration of different technologies a reality for most solutions



# SAP Education offerings for enablement help ensure user adoption and productivity in your SAP S/4HANA project

Target group	SAP S/4HANA Learning Need	SAP Education Solution	Benefits
Key Users / Customer Project Team & IT Professionals	How to configure How to operate	<ul style="list-style-type: none"> <li>Classroom standard or customer specific</li> <li>SAP Live Class</li> <li>Digital learning via SAP Learning Hub</li> </ul>	<ul style="list-style-type: none"> <li>Best enabled project teams</li> <li>Access to specific training content and experts</li> </ul>
End-Users	How to use	<ul style="list-style-type: none"> <li>SAP Enable Now solution</li> <li>SAP User Experience Management by Knoa</li> </ul>	<ul style="list-style-type: none"> <li>Develop specific training content</li> <li>Customize standard enablement content</li> <li>Optimize enduser adoption</li> </ul>
All	Who needs to learn what how	<ul style="list-style-type: none"> <li>SAP Education Consulting</li> </ul>	<ul style="list-style-type: none"> <li>Set-Up dedicated enablement roadmap</li> </ul>



**“Digital Learning does not mean learning on your phone, it means bringing learning to where employees are.”**

[The Disruption of Digital Learning: Ten Things We Have Learned](#)

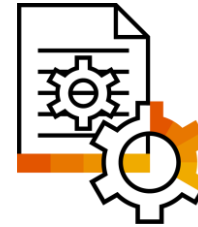
Josh Bersin, Founder and Principal at Bersin by Deloitte

# SAP Enable Now Framework: Business enablement for the digital age

The only enablement framework delivering **continuous, embedded enablement** for all users of SAP Cloud solutions



**Speed software adoption and usage** with one holistic, flexible, and cost-efficient package designed specifically for SAP Cloud solution users



**Increase productivity** with always up-to-date embedded learning in SAP S/4HANA Cloud, SAP C/4HANA and SAP SuccessFactors solutions



**Grow competitive advantage** with unique, customized training specific to your business, created with the help of SAP Enable Now software or services

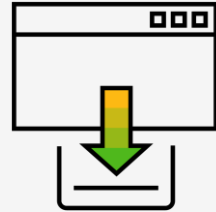


# SAP Enable Now Framework: Five common use cases



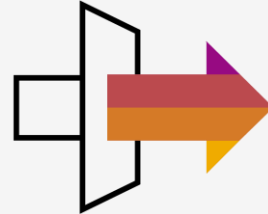
## Speed adoption

Quick onboarding to become familiar and productive with the software as quickly as possible



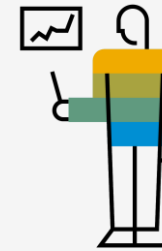
## Ensure software proficiency

Expand skills and keep up to date



## Increase usage of new functionality

Ensure existing SAP Cloud solution users take advantage of new functionality and updates in existing software



## Customized training

Adapt or create your own enablement content tailored to your company

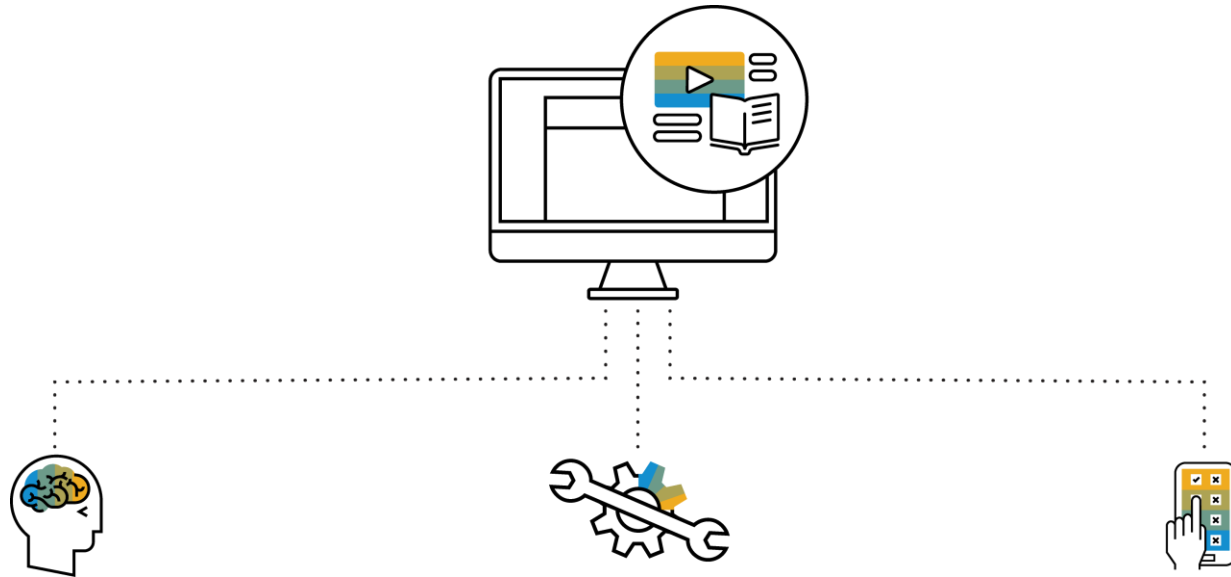


## Support change management

Helping business users understand why software changes are needed helps speed adoption

# SAP Enable Now Framework for SAP Cloud Solutions

Accelerate your transformation to an intelligent enterprise with a confident, skilled, and productive workforce



## SAP Cloud Enablement

Standard, always up-to-date training content

In-app learning, embedded in SAP Cloud software – at no extra cost

Contextual help to assist users in moment of need

## Customization Software

State-of-the-art SAP Enable Now software

Build new content or adapt existing content, on your own

Embed your training into SAP Cloud solutions

## Enablement Services

Assessment, analysis and strategy

Program development

Services to create or adapt new custom content

# Enablement in the box with SAP S/4HANA, SAP Marketing Cloud, and SAP SuccessFactors solutions



## Embedded Learning Content

- Standard Getting Started tutorials help onboard software users and are available in 8 languages
- Hundreds of task tutorials are available to cover key processes for administrators and key users (English language only)
- Learning is context-sensitive, offered in the moment of need and can be consumed in-app, in the Learning Center, and easily shared with your colleagues



## Guided Tours

- Step-by-step process guidance directly in-app
- Each process step is represented by a bubble that contains useful instructions and information
- Only relevant guides are shown to the user



## Contextual Help

- Descriptive explanations of screen elements directly in-app
- A vast portfolio of help elements for SAP Cloud solutions
- Contextual help is available in the same language as the software language purchased
- Resembles traditional F1 help

# Demo



# Aware – SAP S/4HANA Learning Journeys

Learning Journeys are structured visual guides to help a learner navigate the complete path to become competent in SAP S/4HANA. It integrates all the relevant learning offerings from any source (e.g. openSAP, classroom, digital offerings). Explore and build your learning path based on your role, area of interest, or learning needs.

## [Scope and Business Processes](#)

### Finance

- [Implementing Financial Accounting](#)
- [Implementing Management Accounting](#)
- [Implementing Treasury & Risk Management](#)
- [Implementing Real Estate Management](#)
- [Implementing Receivables Management](#)
- [Financial and Management Accounting for ERP Finance Experts](#)

### Procurement

- [Implementing Procurement](#)
- [Procurement Upskilling for ERP Experts](#)

### Sales

- [Implementing Sales](#)
- [Sales Upskilling for ERP Experts](#)

### Manufacturing

- [Implementing Manufacturing](#)
- [Implementing Quality Management](#)
- [Manufacturing Upskilling for ERP Experts](#)

### R&D/Engineering & Digital Assets (EAM)

- [Implementing R&D/Engineering](#)
- [Implementing Project Systems \(EPPM\)](#)
- [R&D/Engineering Upskilling for ERP Experts](#)



### Asset Management

- [Implementing Asset Management](#)
- [Asset Management Upskilling for ERP Experts](#)



### [Embedded Analytics](#)



### Transition & Technology

- [Implementation Tools and Methodology](#)
- [Technical Implementation and Operations](#)
- [Application Lifecycle Management](#)
- [Operating System and Database Migration](#)



### Development/Extensibility

- [Programming](#)
- [SAP Cloud Platform](#)



### Fiori UX

- [Fiori Administration](#)
- [SAPUI5 and SAP Fiori Application Development](#)
- [SAPUI5 and SAP Fiori Apps Design and Prototyping](#)

Aware

Trained

Enabled

# Aware – S/4 HANA Cloud Learning Journeys



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[SAP S/4HANA Cloud for Customer Project Teams](#)

[SAP S/4HANA Cloud - Project Management](#)

[SAP S/4HANA Cloud - Finance - Implementation & Configuration](#)

[SAP S/4HANA Cloud - Manufacturing - Implementation & Configuration](#)

[SAP S/4HANA Cloud - Procurement - Implementation & Configuration](#)

[SAP S/4HANA Cloud - Professional Services - Implementation & Configuration](#)

[SAP S/4HANA Cloud - Sales - Implementation & Configuration](#)

[SAP S/4HANA Cloud - Asset Management - Implementation & Configuration](#)

[SAP S/4HANA Cloud - R&D Engineering- Implementation & Configuration](#)

[SAP S/4HANA Cloud Analytics](#)

[SAP S/4HANA Cloud – Extensibility: SAP Fiori Application Development](#)



**SAP Learning Journeys**

Take a look at our Learning Journeys to understand and navigate the path to become fully competent in [SAP S/4HANA](#)

**Aware**

**Trained**

**Enabled**

# Weitere Informationen

[SAP Enable Now Framework Video](#)

[SAP Enable Now Infocenter \(Infos zu SAP Enable Now\)](#)

[SAP Education im Web](#)

SAP Education auf [Xing](#) und [LinkedIn](#)

[SAP Education Newscast](#)

[SAP Education Newsletter](#)

[SAP Enable Now Webinar \(Aufnahme\)](#)



# Vielen Dank.

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