



Demo Vision & Scope Capabilities Roadmap Summary

SAP for Me – Webinar Series

Session 1: Overview

Jürgen Jakowski, CPO of SAP for Me
Oguzhan Genis, Business Owner of SAP for Me

PUBLIC



Finalist 2019

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Your Speakers



Jürgen Jakowski

Chief Product Owner SAP for Me

SAP SE, Walldorf

Twitter: [@JJComment](#)
LinkedIn: [/in/jjcomment](#)



Oguzhan Genis

Business Owner of SAP for Me

SAP SE, Walldorf

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Webinar Series: Overview

March 19th – 2020
03:30pm CET

SAP for Me Overview

Jürgen Jakowski
Oguzhan Genis

March 25th – 2020
03:00pm CET

**SAP Universal ID –
A key foundation of
SAP for Me**

Kevin DeVilbiss
Jürgen Jakowski

March 30th – 2020
02:30pm CET

**Finance & legal
aspects in SAP for Me**

Andreas Sattler
Oguzhan Genis

April 16th – 2020
03:00pm CET

**Context-driven
knowledge & learning
with SAP for Me**

Thomas Braun
Jürgen Jakowski

April 23rd – 2020
09:30am CET

**Transparency on
systems & provisioning
with SAP for Me**

Robert Wetzold
Peter Kappelmann

April 28th – 2020
02:00pm CET

**Core features of
SAP for Me in practice**

Anna Withum
Jürgen Jakowski

TBD

**SAP for Me Overview
for Partners**

Jennifer Guano
Oguzhan Genis

H2 – 2020

**Additional
sessions**

<https://blogs.sap.com/2020/04/09/sap-for-me-webinar-series-season-1/>

A Short Demo

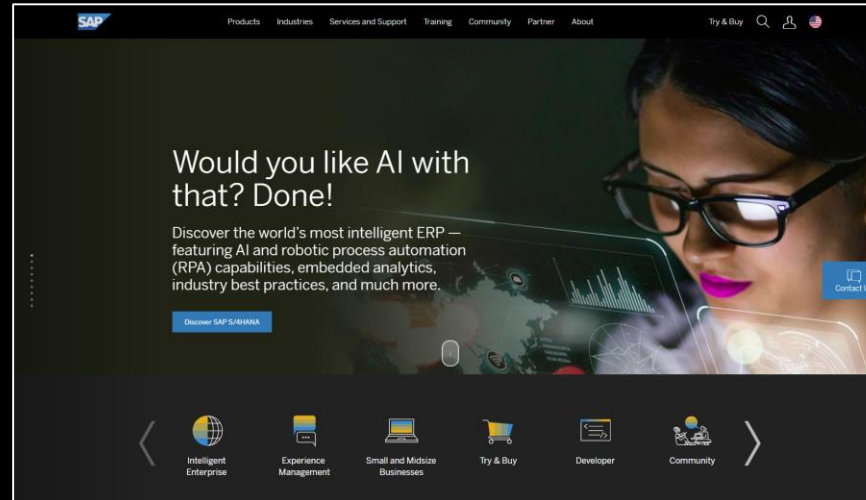
Our **Vision & Scope**

Our Vision for SAP for Me



A customer portal
that serves as a digital companion.

Our Vision for Digital Channels at SAP

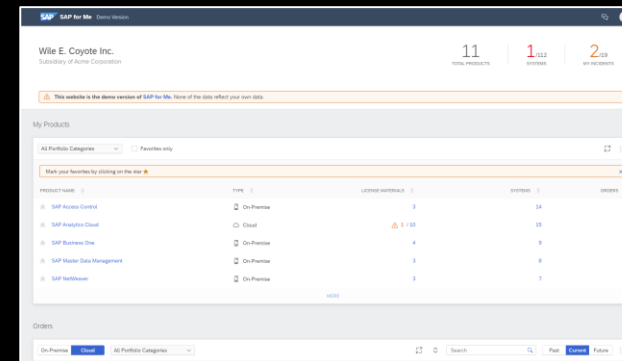
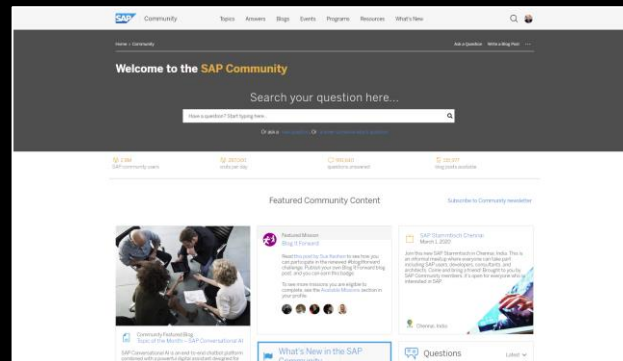


SAP.com

The Digital Front Door

community.sap.com

The Community



me.sap.com

The Customer Portal

Our Scope



Decision-makers and other people engaging with SAP

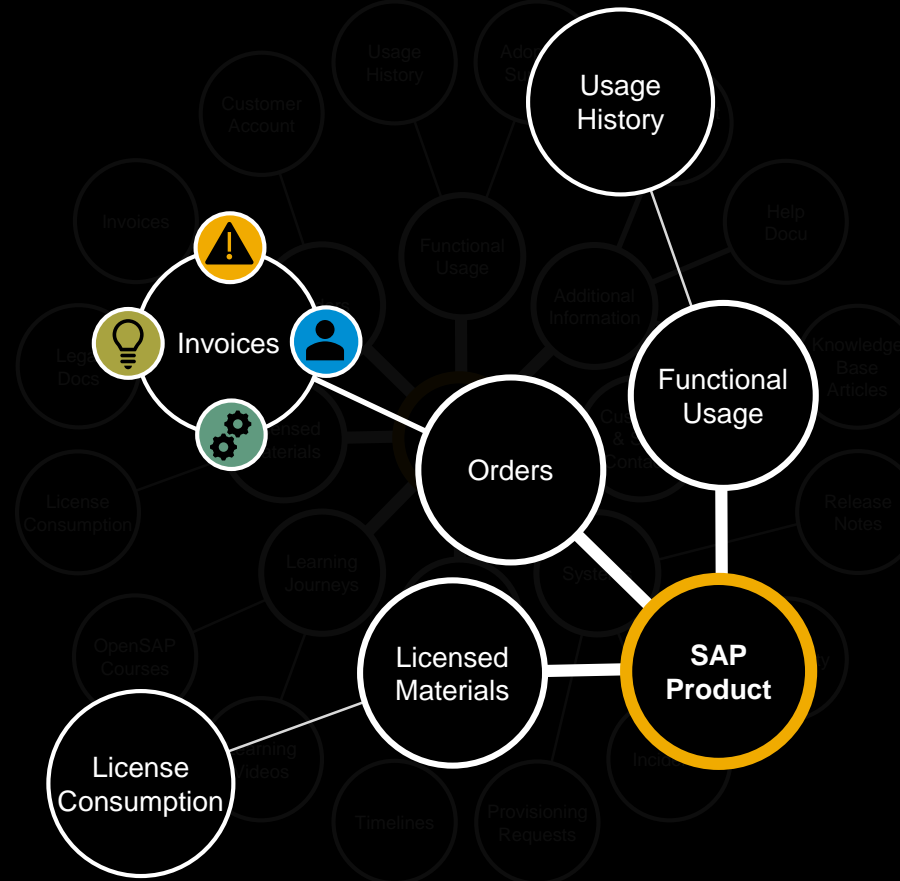
What we do with SAP for Me – taking advantage of semantics



With SAP for Me

Without SAP for Me

- Too many portals and tools
- No overarching picture across the SAP portfolio
- Missing transparency
- Limited self-services
- No focus on individual interests and needs



Start at **one** entry point

Personalize views based on **your** role and interests

Get transparency across **your** complete SAP Portfolio

Take action with **self-services** for your needs

Actively influence **your** products and SAP for Me

Continuously Expanding Scope



SAP for Me **Capabilities**

SAP for Me Capability Areas

Portfolio & Products

- Manage my purchased products
- Influence my purchased products



Finance & Legal

- Manage my orders
- Manage my licenses



Systems & Provisioning

- Manage my systems



SAP for Me



Maintenance & Support

- Manage my incidents



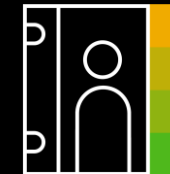
Knowledge & Learning

- Manage my personal learning
- Manage my company's learning activities




Users & Contacts

- Manage my contacts

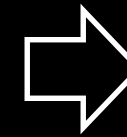


Satisfied Interests & Roles




Lisa Gray User Manager | User

My User Account My Contacts Manage Users

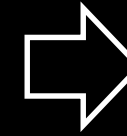


SAP Universal ID –
A key foundation of
SAP for Me



Ben Jacobs Purchaser | Asset Manager | License Manager

Orders Invoices Licenses

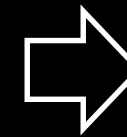


Finance & legal
aspects in SAP for Me



Steven Campell Learner | Learning Manager

My Learnings My Notifications Company Learnings

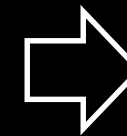


Context-driven
knowledge & learning
with SAP for Me



Emma Smith System Manager





Systems Events Incidents



Transparency on
systems & provisioning
with SAP for Me





SAP for Me Roadmap

SAP for Me Roadmap (1/2)

	2020 / Q1	2020 / Q2	2020 / H2	2021
 Portfolio & Products		<ul style="list-style-type: none"> Product-related roadmaps Portfolio categories V1 Product-specific calendar Bundle support 	<ul style="list-style-type: none"> SAP Cloud Platform specific cards 	<p>End-2-End Coverage</p> <ul style="list-style-type: none"> From Trial to Production From Order to Consumption & Payment <p>Digital Channel Simplification</p> <ul style="list-style-type: none"> Centralization of content and data Sunsetting of existing SAP tools and portals
 Systems & Provisioning		<ul style="list-style-type: none"> System provisioning and status Display communicated availability Onboard CAC notifications Systems card @ home screen 	<ul style="list-style-type: none"> Manage systems (e.g. renaming, initial password retrieval) System notification history Support for cloud zones 	
 Knowledge & Learning	<ul style="list-style-type: none"> Show my learning certificates 		<ul style="list-style-type: none"> Learning bookings across company 	
 Finance & Legal	<ul style="list-style-type: none"> Show supplement documents 	<ul style="list-style-type: none"> Show legal documents for anonymous users Order hierarchy Show invoices 	<ul style="list-style-type: none"> License consumption history Shop integration / upsell 	

Disclaimer: This road map represents SAP's current plan, but is subject to change without any prior notification.

SAP for Me Roadmap (2/2)

	2020 / Q1	2020 / Q2	2020 / H2	2021
 <p>Maintenance & Support</p>		<ul style="list-style-type: none"> • Maintenance contract details • Onboard support notifications • Planned maintenance events • Maintenance windows 	<ul style="list-style-type: none"> • List available support services 	<p>End-2-End Coverage</p> <ul style="list-style-type: none"> • From trial to production • From order to consumption & payment <p>Digital Channel Simplification</p> <ul style="list-style-type: none"> • Centralization of content and data • Sunsetting of existing SAP tools and portals
 <p>Users & Contacts</p>		<ul style="list-style-type: none"> • Show users existing and missing authorization • Customer hierarchy support 	<ul style="list-style-type: none"> • SAP Universal ID – Native • SAP Universal ID – Interests 	
 <p>Cross Capabilities</p>	<ul style="list-style-type: none"> • Communication center (V1) 	<ul style="list-style-type: none"> • Central calendar V1 • Browser support V1 • Smartphone support (responsive) 	<ul style="list-style-type: none"> • Card catalog • Card recommendations • Data export 	
 <p>Partners Access</p>		<ul style="list-style-type: none"> • Extended Partner View • Indirect Deal Execution • Partner's Customers Orders/Products 	<ul style="list-style-type: none"> • Partner Relationship Details • Partner Competencies • Partner Customer's Maintenance and Renew details 	

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Session Summary

Benefits

Customers will conveniently manage repeat activities and speed up the interaction and outcome.

SAP for Me will easily connect with the most relevant information customized based on the customer specific SAP portfolio, interests and preferences.

Here's what's in it for you:

- ✓ Get greater transparency on your specific content, solution status and consumption details based on your role and interests.
- ✓ Explore and drill down into specific information types.
- ✓ Immediately initiate follow-up activities with digital self-services.

Links

SAP for Me
me.sap.com

SAP for Me @ SAP.com
www.sap.com/services/for-me.html

Create your own SAP Universal ID
universalid.sap.com/create

Videos

Promotion Video
<https://www.youtube.com/watch?v=gABIOYPXG8o>

Introduction Video
https://www.youtube.com/watch?v=Z__fSI6j6WY

Hasso Plattner Founder's Award Finalist
<https://www.youtube.com/watch?v=dOiqQn3rcTI>

You have **Questions?**

Typical Questions and More


 How to access SAP for Me?


 me.sap.com

 Which user do I need?

 S-User and soon a UID

 Which authorizations do I need?

 S-User authorizations
<https://blogs.sap.com/2019/07/01/what-authorizations-do-you-need-in-order-to-fully-leverage-sap-for-me/>

 What is your question?

Follow us



www.sap.com/contactsap

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