



SAP for Me – Webinar Series

Session 3: Finance & legal aspects in SAP for Me

Oguzhan Genis, Business Owner of SAP for Me Jürgen Jakowski, Chief Product Owner of SAP for Me

PUBLIC



Finalist 2019



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Your Speakers





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Jürgen Jakowski

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Webinar Series: Overview



March 19th – 2020 03:30pm CET

> SAP for Me Overview

Jürgen Jakowski Oguzhan Genis March 25th – 2020 03:00pm CET

SAP Universal ID – A key foundation of SAP for Me

> Kevin DeVilbiss Jürgen Jakowski

March 30th – 2020 02:30pm CET

Finance & legal aspects in SAP for Me

Oguzhan Genis Jürgen Jakowski **April 16th – 2020** 03:00pm CET

Context-driven knowledge & learning with SAP for Me

> Thomas Braun Jürgen Jakowski

April 23rd – 2020 09:30am CET

Transparency on systems & provisioning with SAP for Me

> Robert Wetzold Peter Kappelmann

April 28th – 2020 02:00pm CET

Core features of SAP for Me in practice

Anna Withum Jürgen Jakowski **TBD**

Becoming more efficient as a partner with SAP for Me

Jennifer Guano Jürgen Jakowski H2 - 2020

Additional sessions



A Short Demo (Live)



A Short Mockup Demo (from the lab)



Our Vision & Scope

Our Vision for SAP for Me



A customer portal that serves as a digital companion.

Mission for Finance & Legal

Make the finance- and legal-related SAP interaction more flexible, focused, scalable and context driven through more digital self-services and automated billing & license scenarios.

Our Scope

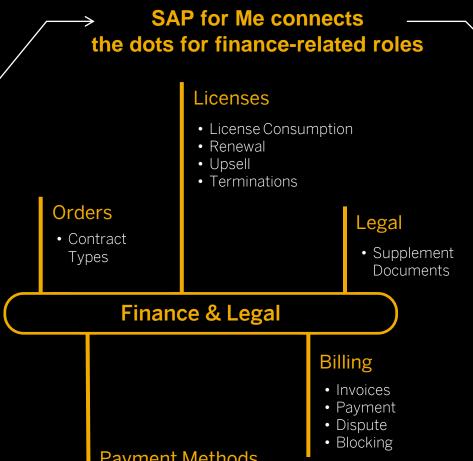




All people interacting with any digital SAP channel

Without SAP for Me

- No central place for people with finance focus
- No place that relates essential financial aspects with the product portfolio
- Many manual processes
- Unknown places in the overall tool landscape



With SAP for Me

me.sap.com

View your complete product portfolio in one place

Get quickly alerted if your action is needed

Easily reproduce relations from invoice to product to license

Centrally monitor your license consumption and more

Quickly find important documents relevant to your product

9

Payment Methods

- Credit Card
- Direct Debit

Continuously Expanding Scope



Finance & Legal

Phase 1
Order

Phase 2
License
Consumption

Legal & Billing

Phase 3

Phase 4
License
Renewal / Upsell

License Termination



SAP for Me Capabilities

SAP for Me Capability Areas



Portfolio & Products

- Manage my purchased products
- Influence my purchased products

Finance & Legal

- Manage my orders
- Manage my licenses

Systems & Provisioning

Manage my systems







Maintenance & Support

Manage my incidents

Knowledge & Learning

- Manage my personal learning
- Manage my company's learning activities



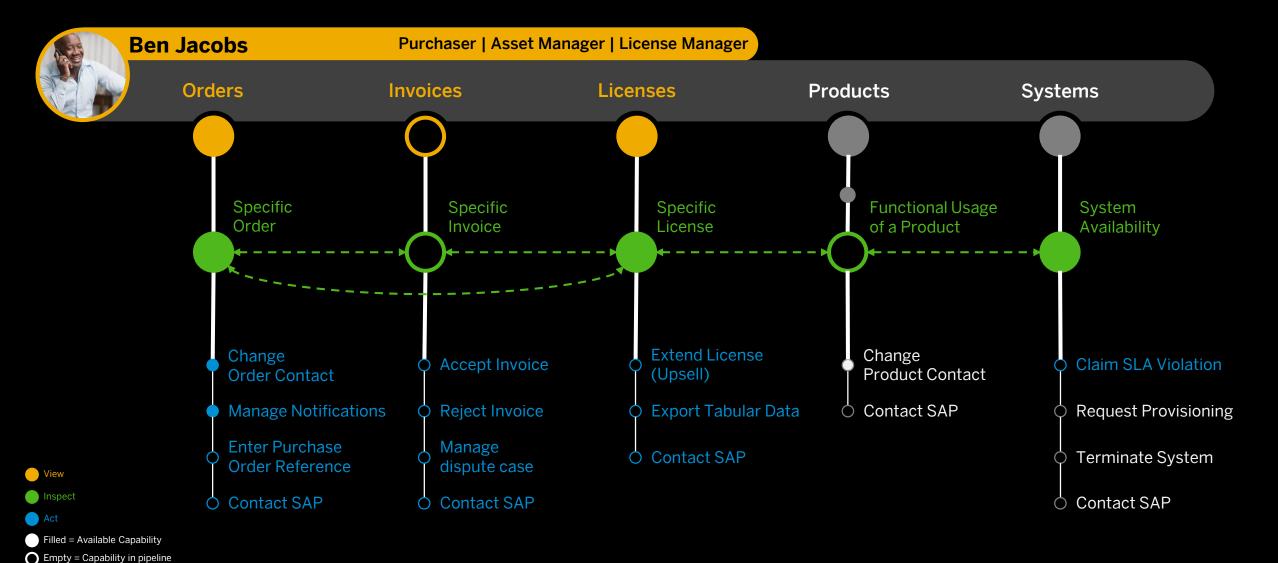


Jsers & Contacts

Manage my contacts

Satisfied Interests (Finance View)





Existing Capabilities and Pipeline for Finance & Legal

Orders

- View / inspect all orders (incl. Start/End Date)
- View / inspect list of orders related to a product
- Change order contact
- Enter PO Reference

Billing

- View / inspect invoice
- Get alert for invoice overdue
- Show PDF of invoice
- Show balance statements for consumption model
- Accept / Reject Invoice
- Create inquiry
- Maintain billing information (e.g contacts)
- View account blocking status
- Manage dispute case

Payment Methods

- View / inspect history of paid invoices
- Pay invoice

Licenses

- View / inspect license (cloud / on-premise)
- View / inspect license consumption (current / history)
- Review renewal summary
- Trigger Renew license
- · Review upsell requirements summary
- Trigger Upsell
- Request license termination

Legal

- View / Inspect supplement documents related to an order
- View / Inspect supplement documents related to an ID



SAP for Me Roadmap

SAP for Me Roadmap (1/2)



		2020 / Q1	2020 / Q2	2020 / H2	2021
					 End-2-End Coverage From Trial to Production From Order to Consumption & Payment
					 Digital Channel Simplification Centralization of content and data Sunsetting of existing SAP tools and portals
6	Finance & Legal	Show supplement documents	Show legal documents for anonymous usersOrder hierarchyShow invoices	License consumption historyShop integration / upsell	

Disclaimer: This road map represents SAP's current plan, but is subject to change without any prior notification.

SAP for Me Roadmap (2/2)



		2020 / Q1	2020 / Q2	2020 / H2	2021
\Diamond	Maintenance & Support		Maintenance contract detailsOnboard support notificationsPlanned maintenance eventsMaintenance windows	List available support services	
	Users & Contacts		Show users existing and missing authorizationCustomer hierarchy support	 SAP Universal ID – Native SAP Universal ID – Interests 	 End-2-End Coverage From trial to production From order to consumption & payment
2	Cross Capabilities	Communication center (V1)	Central calendar V1Browser support V1Smartphone support (responsive)	Card catalogCard recommendationsData export	 Digital Channel Simplification Centralization of content and data Sunsetting of existing SAP tools and portals
	Partners Access		 Extended Partner View Indirect Deal Execution Partner's Customers Orders/Products 	 Partner Relationship Details Partner Competencies Partner Customer's Maintenance and Renew details 	

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Session Summary & Questions

Session Summary



Benefits

SAP for Me makes disparate information a thing of the past by ensuring users can find everything needed for their finance and compliance management in one place.

Customers will conveniently manage repeat activities and speed up the interaction and outcome.

Here's what's in it for you:

- Get a true picture of your business-wide financial engagements with SAP.
- ✓ Accurate and timely reports on your specific billing content, payment status and consumption details.
- Agile and more responsive business decisions with digital self-services.

Links

SAP for Me

me.sap.com

SAP for Me @ SAP.com

www.sap.com/services/for-me.html

Create your own SAP Universal ID

universalid.sap.com/create

Videos

Promotion Video

https://www.youtube.com/watch?v=gABIOYPXG8o

Introduction Video

https://www.youtube.com/watch?v=Z__fSI6j6WY

Hasso Plattner Founder's Award Finalist https://www.youtube.com/watch?v=d0iqQn3rcTl

Typical Questions and More



? How to access SAP for Me?

i me.sap.com

- ? Who can see the financial data?
- S-User authorizations https://go.sap.corp/S4M-Authorizations

? What products are covered?

i All cloud and on-prem products

? What is your question?

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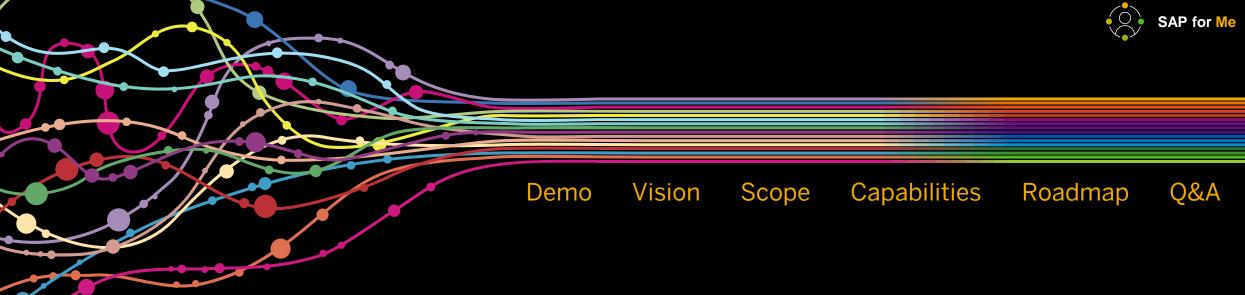
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