SAP for **Me**

Demo   Vision & Scope   Capabilities   Roadmap   Q&A

SAP for Me – Webinar Series

Session 4: Context-driven knowledge & learning with SAP for Me

Thomas Braun, Project Manager, Learning Technology Management
Jürgen Jakowski, Chief Product Owner of SAP for Me

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Your Speakers

Thomas Braun

Project Manager, Learning Technology Management

SAP SE, Walldorf

Jürgen Jakowski

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SAP SE, Walldorf

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Webinar Series: Overview

DONE Recording Available	DONE Recording Available	DONE Recording Available	April 16th – 2020 03:00pm CET
SAP for Me Overview Jürgen Jakowski Oguzhan Genis	**SAP Universal ID – A key foundation of SAP for Me** Kevin DeVilbiss Jürgen Jakowski	**Finance & legal aspects in SAP for Me** Oguzhan Genis Jürgen Jakowski	**Context-driven knowledge & learning with SAP for Me** Thomas Braun Jürgen Jakowski

April 23rd – 2020 09:30am CET	April 28th – 2020 02:00pm CET	TBD	H2 – 2020
Transparency on systems & provisioning with SAP for Me Robert Wetzold Peter Kappelmann	**Core features of SAP for Me in practice** Anna Withum Jürgen Jakowski	**Becoming more efficient as a partner with SAP for Me** Jennifer Guano Jürgen Jakowski	**Additional sessions**

Please find all recordings and presentation material at: https://blogs.sap.com/2020/04/09/sap-for-me-webinar-series-season-1/

A Short **Demo**

SAP for **Me**

Our Vision & Scope

A customer portal
that serves as a digital companion.

Mission for Knowledge & Learning

Make learning an integral part of the overall customer experience,
to provide digital self-services satisfying all your company's learning needs
while enabling you to fully leverage your potential.

Our Scope
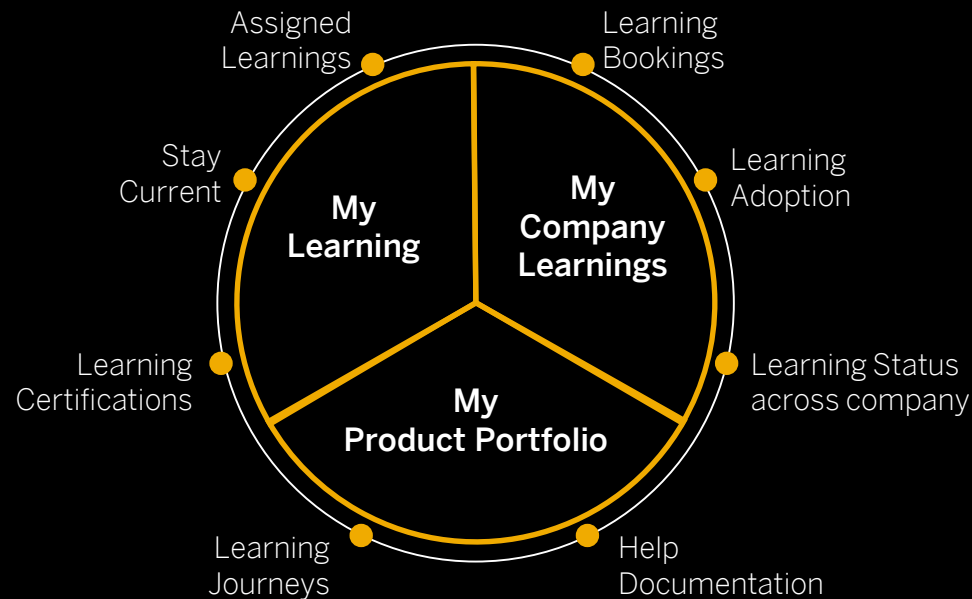
All people interacting with any digital SAP channel

Providing a context for knowledge and learning

me.sap.com

Without SAP for Me

- Learning info distributed over various entry points
- No consolidated overview of all SAP learning efforts
- High effort to find relevant learning
- Not all key insights available as self-service

With SAP for Me

Use one single access point for a consolidated learning overview

Centrally monitor your company's enablement progress

Easily find relevant learning in the context of your products

Get notified if your action is needed

Gain comprehensive insight into your personal learning efforts

Assigned Learnings

Learning Bookings

Learning Adoption

Learning Status across company

Help Documentation

Learning Journeys

Learning Certifications

Stay Current

My Learning

My Company Learnings

My Product Portfolio

Continuously Expanding Scope

Knowledge & Learning

Phase 1
My Learnings

Phase 2
My Company Learning

Phase 3
Partner Learning

Phase 4
Smart Learning Guide

SAP for Me **Capabilities**

SAP for Me Capability Areas

Portfolio & Products
- Manage my purchased products
- Influence my purchased products

Finance & Legal
- Manage my orders
- Manage my licenses

Systems & Provisioning
- Manage my systems

SAP for Me

Cross Capabilities

Maintenance & Support
- Manage my incidents

Knowledge & Learning
- Manage my personal learning
- Manage my company's learning activities

Users & Contacts
- Manage my contacts

Satisfied Interests (Learning View)

SAP for Me

Steven Campell — Learner | Learning Manager

My Learnings*	Company Learnings*	Available Learning Journeys	Licenses

Assigned Learning (Inspect)

Company-wide Learning Consumption (Inspect)

Learning Journey (Inspect)

Relevant License (e.g. SAP Learning Hub) (Inspect)

- Start Learning
- Resume Learning
- Share certificate publicly

- Launch adoption dashboard for deeper analysis

- Link to learning item in SAP Learning Hub

- Renewal
- Extend license (Upsell)

Available

No	Yes	
○	●	View
○	●	Inspect
○	●	Act

* Currently requires SAP Learning Hub license

Existing Capabilities and Pipeline for Knowledge & Learning

My Learning

- **View** list of learnings assigned to user in SAP Learning Hub

- **View** list of all learnings assigned to user

- **View** list of completed learnings (history view)

- **View** list of all learning certifications related to a user

- **Start** / **Resume** assigned learning

- **Share** certificate with public

My Company Learnings

- **View** user activations of Learning Hub

- **View** learning bookings across company

- **View** certification status across company

- **Launch** adoption dashboard for deeper analysis for SAP Learning Hub private cloud version customers

My Product Portfolio

- **View** learning journeys available for a product

- **View** additional information on SAP Help Portal

SAP for Me Roadmap

SAP for Me Roadmap (1/2)

	2020 / Q1	2020 / Q2	2020 / H2	2021
Portfolio & Products		• Product-related roadmaps • Portfolio categories V1 • Product-specific calendar • Bundle support	• SAP Cloud Platform specific cards	**End-2-End Coverage** • From Trial to Production • From Order to Consumption & Payment **Digital Channel Simplification** • Centralization of content and data • Sunsetting of existing SAP tools and portals
Systems & Provisioning		• System provisioning and status • Display communicated availability • Onboard CAC notifications • Systems card @ home screen	• Manage systems (e.g. renaming, initial password retrieval) • System notification history • Support for cloud zones	
Knowledge & Learning	• Show my learning certificates		• Learning bookings across company • Certification status across company	
Finance & Legal	• Show supplement documents	• Show legal documents for anonymous users • Order hierarchy • Show invoices	• License consumption history • Shop integration / upsell	

Disclaimer: This road map represents SAP's current plan, but is subject to change without any prior notification.

SAP for Me Roadmap (2/2)

SAP for Me

	2020 / Q1	2020 / Q2	2020 / H2	2021
Maintenance & Support		• Maintenance contract details • Onboard support notifications • Planned maintenance events • Maintenance windows	• List available support services	**End-2-End Coverage** • From Trial to Production • From Order to Consumption & Payment **Digital Channel Simplification** • Centralization of content and data • Sunsetting of existing SAP tools and portals
Users & Contacts		• Show users existing and missing authorization • Customer hierarchy support	• SAP Universal ID – Native • SAP Universal ID – Interests	
Cross Capabilities	• Communication center (V1)	• Central calendar V1 • Browser support V1 • Smartphone support (responsive)	• Card catalog • Card recommendations • Data export	
Partners Access		• Extended Partner View • Indirect Deal Execution • Partner's Customers Orders/Products	• Partner Relationship Details • Partner Competencies • Partner Customer's Maintenance and Renew details	

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You have Questions?

Typical **Questions and More**

SAP for **Me**

? How to access SAP for Me?

i me.sap.com

? What is SAP Learning Hub?

i learninghub.sap.com

? What are SAP Learning Journeys?

i https://help.sap.com/doc/221f8f84afef43d29ad37ef2af0c4adf/HP_2.0/en-US/8dde5c8249884f319f6767f65ecdf534.html

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? What is your question?

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