



Demo

Vision & Scope

Capabilities

Roadmap

Q&A

SAP for Me – Webinar Series

Session 5: Transparency on systems & provisioning with SAP for Me

Jürgen Jakowski, Chief Product Owner of SAP for Me

Robert Wetzold, Solution Architect of SAP for Me

PUBLIC



Finalist 2019

THE BEST RUN



Your Speakers



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Webinar Series: Overview



DONE
Recording Available

**SAP for Me
Overview**

Jürgen Jakowski
Oguzhan Genis

DONE
Recording Available

**SAP Universal ID –
A key foundation of
SAP for Me**

Cornelia Mitschke
Jürgen Jakowski

DONE
Recording Available

**Finance & legal
aspects in SAP for Me**

Oguzhan Genis
Jürgen Jakowski

DONE
Recording Available

**Context-driven
knowledge & learning
with SAP for Me**

Thomas Braun
Jürgen Jakowski

April 23rd – 2020
09:30am CET

**Transparency on
systems & provisioning
with SAP for Me**

Robert Wetzold
Jürgen Jakowski

April 28th – 2020
02:00pm CET

**Core features of
SAP for Me in practice**

Anna Withum
Jürgen Jakowski

TBD

**Becoming more
efficient as a partner
with SAP for Me**

Jennifer Guano
Jürgen Jakowski

H2 – 2020

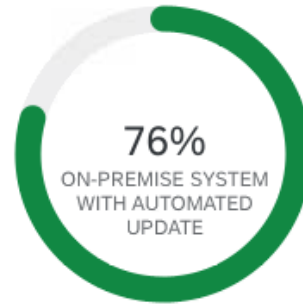
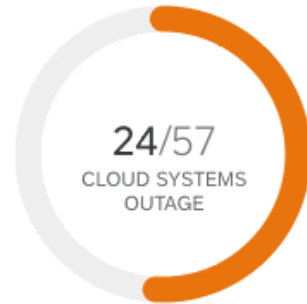
**Additional
sessions**

Please find all recordings and presentation material at: <https://blogs.sap.com/2020/04/09/sap-for-me-webinar-series-season-1/>

A Short Demo (Live)

A Short **Mockup Demo** (from the lab)

Outlook: New System Card



SYSTEM NUMBER ⬆⬆

SYSTEM NAME ⬆⬆

TYPE ⬆⬆

SYSTEM ID ⬆⬆

SYSTEM ROLE ⬆⬆

PRODUCT ⬆⬆

★ 740382726	C/4 Test	☁ Cloud	LIN	Production	SAP Cloud for Customer core applications
★ 800000127	CSS Next Generation Test ESupport	📄 On-Premise	DWC	Production	SAP Adaptive Server Enterprise 16.0
★ 312720173	Data Warehouse Nora	☁ Cloud	FDF	Production	SAP Data Warehouse Cloud
★ 800317677	CA12552195TID000000000740407221	☁ Cloud	AH2	Production	SAP Cloud Platform
★ 740174299	my351497.sapbydesign.com	☁ Cloud	CLOUD	Production	SAP Business ByDesign



▼ SAP Business ByDesign

▼ 0090316619 BYD INSTALLATION

SYSTEM ID ⚡	SYSTEM TYPE ⚡	NAME ⚡	AUTOMATED UPDATE ⚡
AH2	Demo	AH002	✓ Yes
Cloud	Production	Name: my351453.sapbydesign.com	✓ Yes

> 0090384250 BYD on Demand

> 0090384250 BYD Cloud

> SAP ERP




















> SAP Event Ticketing

> SAP ANALYTICS (SAP BUSINESS OBJ)

> SAP Lorem Ipsum

<div> <div>Systems Overview</div> <div>Hierarchy</div> <div><u>On-Premise</u></div> <div>Cloud</div> <div>Provisioning Request (15)</div> <div>Free Systems</div> <div>Systems Updates</div> <div>Incidents</div> </div> <div>Find a system </div> <div></div>							
SYSTEM NBR	SYSTEM NAME	INSTALLATION NBR	SYSTEM ID	SYSTEM ROLE	OPEN INCIDENT	AUTOMATED UPDATE	LEADING PRODUCT VERSION
800000127	CSS Next Generation Test ESupport	20704392	LIN	Production	1	Yes	SAP Adaptive Server Enterprise 16.0
850000790	Test Signatures	20709975	AC0	Production	0	Yes	SAP NetWeaver 7.3
800139345	SM7 test landscape	20704005	SM7	Production	0	No	SAP Solution Manager 7.2
950008161	STSUP no change of Install name	20747594	SYS	Production	1	Yes	Sybase Mobile Workflow for SAP Business...
312700701	Luisa Testing warranty portal	20747594	BXB	Production	0	Yes	SAP ERP 6.0
800093680	Joris Test	20727431	AAA	Production	0	No	SAP Crystal Reports 2016
800273580	STE7.2	20704393	BI4	Production	1	Yes	SAP NetWeaver Identity Management 7.2
312616458	My BI 4	20984431	SH1	Production	0	Yes	SAP Profitability and Cost Management 11.2
312308604	s user simulation-edit	20709975	BI3	Production	0	No	SAP Adaptive Server Enterprise 16.0
<div> <div>10 </div> <div>entries per page</div> <div> 1 2 3 4 5 6 ... 59 </div> </div>							

<div> Systems Overview Hierarchy On-Premise Cloud Provisioning Request (15) Free Systems Systems Updates Incidents </div> <div>Find a system </div> <div></div>							
SYSTEM NBR	SYSTEM NAME	SYSTEM ID	SYSTEM ROLE	STATUS	DATA CENTER	URL	PRODUCT
740382726	C/4 Test	CLOUD	Production	AVAILABLE	Germany: Frankfurt		SAP Cloud for Customer core applications
312720173	Data Warehouse Nora	DWC	Production	DISRUPTED	Australia: Sydney		SAP Data Warehouse Cloud
800317677	S/4 HANA	FDF	Production	AVAILABLE	Australia: Sydney		SAP S/4HANA, cloud edition
740407221	CA12552195TID000000000740407221	SCP	Production	AVAILABLE	Germany: Walldorf		SAP Cloud Platform
800417175	my351497.sapbydesign.com	AH2	Production	AVAILABLE	China: Cheng Du		SAP Business ByDesign
740174299	C0020689359T1	CLOUD	Production	AVAILABLE	Germany: Walldorf		SAP SuccessFactors HXM Core
740175781	C0020689359P	CLOUD	Production	AVAILABLE	Netherlands: Amsterdam		SAP SuccessFactors Learning
740174664	Test for 4.1	CLOUD	Production	AVAILABLE	China: Cheng Du		SAP Jam Collaboration
800034361	Optional	BIP	Production	AVAILABLE	Germany: Frankfurt		SAP BusinessObjects Business Intelligence...
<div> 10 entries per page <div> < 1 2 3 4 5 6 ... 59 > </div> </div>							

Systems Overview Hierarchy On-Premise Cloud Provisioning Request (15) Free Systems Systems Updates Incidents							Find a system 	
ID 	SYSTEM ID 	SUBJECT 	STATUS 		REPORTER 	PRIORITY 	LAST CHANGED 	
1013953055	K2C	Mails are not getting triggered for any Vendor Process	Customer Action		 Elena Petrova	VERY HIGH	04/01/2019 06:05:26 AM	
1013953078	PRD	Subaccount configuration for enterprise tennant	Customer Action		 Michael Adams	HIGH	04/04/2019 03:12:26 PM	
1013388721	BHP	Error 500 ODATA Service	Customer Action		 Sabine Meyer	MEDIUM	03/29/2019 04:10:17 PM	
1013953055	BOD	Image Upload API not Responding	Customer Action		 Sabine Meyer	LOW	03/22/2019 12:56:01 PM	
1013388721	MDP	Last Update value not always passed to HTTP delta	Customer Action		 John Miller	LOW	04/04/2019 03:46:01 PM	
1013388721	BHP	Error 500 ODATA Service	Customer Action		 Sabine Meyer	MEDIUM	03/29/2019 04:10:17 PM	
1013953055	BOD	Image Upload API not Responding	Customer Action		 Sabine Meyer	LOW	03/22/2019 12:56:01 PM	
1013388721	MDP	Last Update value not always passed to HTTP delta	Customer Action		 John Miller	LOW	04/04/2019 03:46:01 PM	
1013953055	BOD	Image Upload API not Responding	Customer Action		 Sabine Meyer	LOW	03/22/2019 12:56:01 PM	
1013388721	MDP	Last Update value not always passed to HTTP delta	Customer Action		 John Miller	LOW	04/04/2019 03:46:01 PM	

Outlook: Provisioning

Systems Overview

Hierarchy

On-Premise

Cloud

Provisioning Request (15)

Free Systems

Systems Updates

Incidents

Find a system

PRODUCT	SYSTEM ROLE	MATERIALS & QUANTITIES	START	END	PROCESS
SAP Event Ticketing	Productive	3 Materials	05/12/2019	03/12/2021	Start Provisioning
SAP TwoGo				01/11/2021	Start Provisioning
SAP Enterprise Store				15/10/2021	Start Provisioning
SAP Multi-Bank Connectivity				12/10/2021	Start Provisioning
SAP Anywhere				07/10/2021	Start Provisioning
SAP Scouting	Productive	10 Materials	24/09/2019	23/09/2021	Start Provisioning
SAP Customer Attribution	Productive	2 Materials	20/09/2019	19/09/2021	Start Provisioning
SAP Agile Data Preparation	Productive	2 Materials	16/08/2019	15/08/2021	Start Provisioning
SAP Connected Agriculture	Productive	16 Materials	11/08/2019	10/08/2021	Start Provisioning

10

entries per page

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Systems Overview

Hierarchy

On-Premise

Cloud

Provisioning Request (15)

Free Systems

Systems Updates

Incidents

Find a system

PRODUCT	SYSTEM ROLE	MATERIALS & QUANTITIES	START	END	PROCESS
SAP Event Ticketing	Productive	3 Materials	05/12/2019	03/12/2021	Start Provisioning
SAP TwoGo	Productive			01/11/2021	Start Provisioning
SAP Enterprise Store	Test			15/10/2021	Start Provisioning
SAP Multi-Bank Connectivity	Productive			12/10/2021	Start Provisioning
SAP Anywhere	Productive			07/10/2021	Start Provisioning
SAP Scouting	Productive			23/09/2021	Start Provisioning
SAP Customer Attribution	Productive			19/09/2021	Start Provisioning
SAP Agile Data Preparation	Productive			15/08/2021	Start Provisioning
SAP Connected Agriculture	Productive			10/08/2021	Start Provisioning

10 entries per page

Start New Provisioning Request

Product: SAP Event Ticketing

System Role: Productive

Your provisioning request will be listed a few minutes after you submitted.

Select your region

Germany

Parameter NamePlaceholder

Parameter NamePlaceholder

Parameter NamePlaceholder

Parameter NamePlaceholder

Cancel

Submit

Systems Overview

Hierarchy

On-Premise

Cloud

Provisioning Request (15)

Free Systems

Systems Updates

Incidents

Find a system

PRODUCT	SYSTEM ROLE	MATERIALS & QUANTITIES	START	END
SAP Event Ticketing NEW	Productive	3 Materials	05/12/2019	03/12/2021
SAP Ariba Network	Productive	11 Materials	02/11/2019	01/11/2021
SAP Hana Enterprise Cloud	Productive	2 Materials	16/10/2019	15/10/2021
SAP Circular Authority	Productive	16 Materials	13/10/2019	12/10/2021
SAP Ganges	Test	5 Materials	08/10/2019	07/10/2021
SAP Customer Profitability Analytics, cloud edition	Productive	7 Materials	24/09/2019	23/09/2021
SAP U.S. Benefits Management	Productive	9 Materials	20/09/2019	19/09/2021
SAP Brand Impact	Productive	2 Materials	16/08/2019	15/08/2021
SAP SuccessFactors HXM Core	Productive	13 Materials	11/08/2019	10/08/2021

10 entries per page

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Outlook: Maintenance & Calendar

Wednesday, 8 May 2019

< Week 32 >

Day Week Month

Mon 6	Tue 7	Wed 8	Thu 9	Fri 10	Sat 11	Sun 12
06.05.2019 16:00 Scheduled Maintenance / SAP API Management						
	07.05.2019 18:30 Scheduled Maintenance / SAP Hana Enterprise Cloud					
		08.05.2019 20:00 Scheduled Maintenance / SAP SuccessFactors HXM Core		10.05.2019 06:00 Scheduled Maintenance...		
06.05.2019 19:00 GMT+1 Scheduled Maintenance / SAP Customer Profitability			09.05.2019 08.30 Scheduled Maintenance / SAP Brand Impact			
		08.05.2019 22:00 Scheduled Maintenance / SAP Cloud Platform Big Data Service				
			09.05.2019 23:30 Scheduled Maintenance / SAP Enterprise Store			

Our **Vision & Scope**

A customer portal
that serves as a digital companion.

Mission for Systems & Provisioning

Provide a central place of transparency for on-premise and cloud systems and connect related, digital self-services, enabling the customer to act himself whenever needed.

Our Scope



All people interacting with any digital SAP channel

SAP for Me enables you to put the systems into the center



Without SAP for Me

- Missing context between products and systems
- No holistic view on on-premise and cloud systems
- Missing digital self-services (e.g. for system provisioning)

With SAP for Me

View your complete set of systems in **one place**

Get **quickly alerted** if your action is needed

Easily understand relations from product to system to provisioning

Quickly get a health check across your system landscape



Continuously Expanding Scope



SAP for Me Capabilities

SAP for Me Capability Areas



Portfolio & Products

- Manage my purchased products
- Influence my purchased products



Systems & Provisioning

- Manage my systems



Knowledge & Learning

- Manage my personal learning
- Manage my company's learning activities



Finance & Legal

- Manage my orders
- Manage my licenses



Maintenance & Support

- Manage my incidents



Users & Contacts

- Manage my contacts



Satisfied Interests (Systems View)



Emma Smith

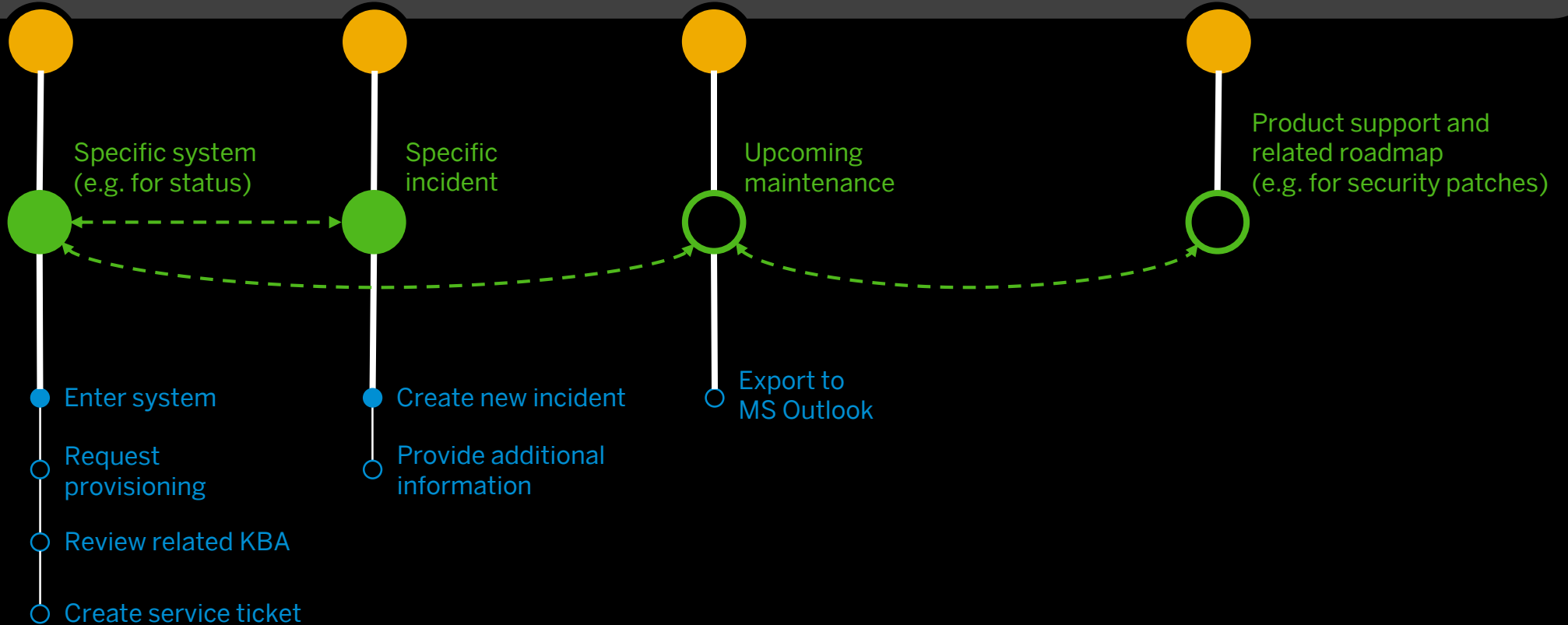
System Manager

Systems

Incidents

Events

Products



Available

No Yes

  View

  Inspect

  Act

Existing Capabilities and Pipeline for Systems & Provisioning

Systems

- **View** / **inspect** all systems (incl. Start/End Date)
- View / inspect SLA compliance
- View / inspect system-related notifications
- Trigger SLA violation claim
- Rename systems
- Terminate / Delete systems
- Retrieve onboarding information

Provisioning

- View / inspect additionally available systems
- View / inspect ongoing provisionings
- Trigger provisioning
- Supply mandatory provisioning information
- Select regions and zones
- Manage zones

Maintenance

- View / inspect upcoming maintenance weekends
- View / inspect systems out of critical (e.g. security) maintenance

Availability

- **View** / **inspect** live availability status
- View / inspect availability history
- View / inspect sent notifications





Legal

- View / Inspect contractual maintenance windows

SAP for Me Roadmap

SAP for Me Roadmap (1/2)







	2020 / Q1	2020 / Q2	2020 / H2	2021
 Portfolio & Products		<ul style="list-style-type: none"> Product-related roadmaps Portfolio categories V1 Product-specific calendar Bundle support 	<ul style="list-style-type: none"> SAP Cloud Platform specific cards 	<div> End-2-End Coverage <ul style="list-style-type: none"> From Trial to Production From Order to Consumption & Payment </div> <div> Digital Channel Simplification <ul style="list-style-type: none"> Centralization of content and data Sunsetting of existing SAP tools and portals </div>
 Systems & Provisioning		<ul style="list-style-type: none"> System provisioning and status Display communicated availability Onboard CAC notifications Systems card @ home screen 	<ul style="list-style-type: none"> Manage systems (e.g. renaming, initial password retrieval) System notification history Support for cloud zones 	
 Knowledge & Learning	<ul style="list-style-type: none"> Show my learning certificates 		<ul style="list-style-type: none"> Learning bookings across company 	
 Finance & Legal	<ul style="list-style-type: none"> Show supplement documents 	<ul style="list-style-type: none"> Show legal documents for anonymous users Order hierarchy Show invoices 	<ul style="list-style-type: none"> License consumption history Shop integration / upsell 	

Disclaimer: This road map represents SAP's current plan, but is subject to change without any prior notification.

SAP for Me Roadmap (2/2)



	2020 / Q1	2020 / Q2	2020 / H2	2021
 Maintenance & Support		<ul style="list-style-type: none"> • Maintenance contract details • Onboard support notifications • Planned maintenance events • Maintenance windows 	<ul style="list-style-type: none"> • List available support services 	End-2-End Coverage <ul style="list-style-type: none"> • From trial to production • From order to consumption & payment Digital Channel Simplification <ul style="list-style-type: none"> • Centralization of content and data • Sunsetting of existing SAP tools and portals
 Users & Contacts		<ul style="list-style-type: none"> • Show users existing and missing authorization • Customer hierarchy support 	<ul style="list-style-type: none"> • SAP Universal ID – Native • SAP Universal ID – Interests 	
 Cross Capabilities	<ul style="list-style-type: none"> • Communication center (V1) 	<ul style="list-style-type: none"> • Central calendar V1 • Browser support V1 • Smartphone support (responsive) 	<ul style="list-style-type: none"> • Card catalog • Card recommendations • Data export 	
 Partners Access		<ul style="list-style-type: none"> • Extended Partner View • Indirect Deal Execution • Partner's Customers Orders/Products 	<ul style="list-style-type: none"> • Partner Relationship Details • Partner Competencies • Partner Customer's Maintenance and Renew details 	

Disclaimer: This road map represents SAP's current plan, but is subject to change without any prior notification.

Session Summary & Questions

Benefits

SAP for Me provides new views on a purchased SAP product portfolio, by putting systems into the center of exploration and connecting its users with relevant digital self-services at the right moment.

Here's what's in it for you:

- ✓ Get a holistic picture of all systems.
- ✓ Explore and find valuable information around your systems to gather the insights you need.
- ✓ Turn your insights into action, by leveraging related, digital self-services.

Links

SAP for Me

me.sap.com

SAP for Me @ SAP.com

www.sap.com/services/for-me.html

Create your own SAP Universal ID

universalid.sap.com/create

Videos

Promotion Video

<https://www.youtube.com/watch?v=gABIOYPXG8o>

Introduction Video

https://www.youtube.com/watch?v=Z__fSI6j6WY

Hasso Plattner Founder's Award Finalist

<https://www.youtube.com/watch?v=dOiqQn3rcTI>

Typical Questions and More



How to access SAP for Me?



me.sap.com



Who can see the system data?



S-User authorizations



What products are covered?



All cloud and on-prem products



What is your question?

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Demo Vision Scope Capabilities Roadmap Q&A

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