

SAP Invoice Management & SAP Document Compliance

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Agenda

- SAP Invoice Management
- Ingestion and Recognition
- Italy e-Invoicing Incoming
- Verification and Exception Handling
- Invoice Approval
- Analytics
- SAP Document Compliance
 - Outgoing and Incoming
- Summary and Q&A



SAP Invoice Management



Invoice Management involves almost every role in your organization



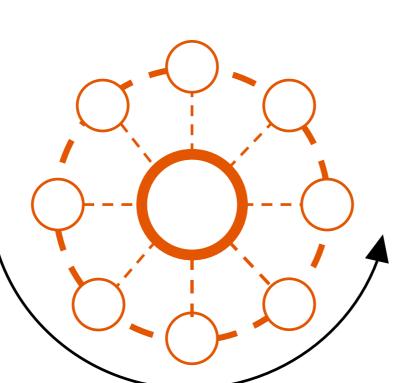
Finance & Procurement

- Accounts Payable Professional
- Tax Professional
- Master Data Analyst
- Treasury Professional
- Buyer
- Category manager
- ...



Lines of Business

- Receiving
- Warehouse Clerk
- Approver
- Cost Center Owner
- Project Manager / Owner





Strategy & Operations

- CXO
- Shared Services Manager
- Accounts Payable Manager
- Internal Auditor
- Workflow Administrator
- System Administrator



Business Partners

- Supplier
- Freight provider
- Bank
- External Auditor
- Legal Expert

Business motivation for invoice automation

2 Improve communication

3 Optimize cash flow

Reduce cost

4 Improve processing time

Streamline invoice processing and free up resources with electronic document transmission

Optimized collaboration with partners and suppliers to eliminate exceptions and speed up

Resolve cash flow issues, and enhance discounting program, with improved internal collaboration

Efficiently use working capital with early-payment discounts because of shortened processing time

Key business drivers for achieving excellence in AP



1. Insight – Financial and operational

2. Collaboration – Share common information

3. Automation – Reduce manual processes

4. Control – Exception-based management





5. IT Simplification – One platform

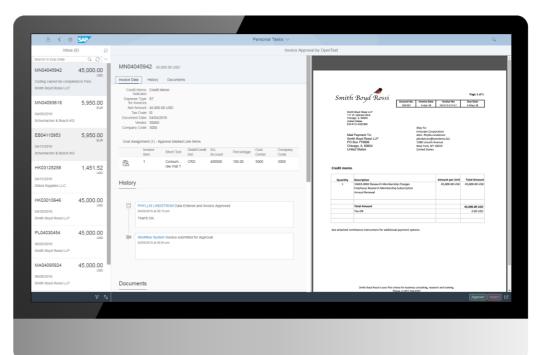
SAP Invoice Management

Capabilities

- End-to-end invoice data visibility helps streamline regulatory compliance
- Automated invoice management helps replace error-prone manual processes
- Helps the organization handle high-volume activities, and reduces the cost per invoice
- Enables optimal payment scheduling

Benefits

- Automatically routes invoices to the right person for resolution, approval, and payment
- Stakeholders can quickly access appropriate invoice information
- Transforms invoice management to a people-driven business

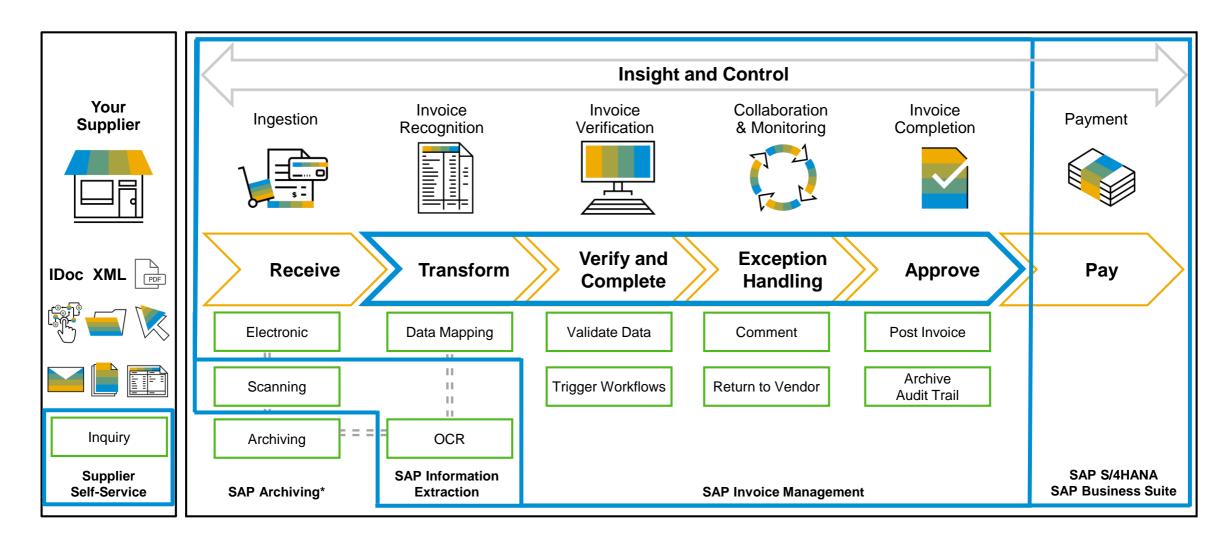




20-50% Lower cost per invoice reconciled*

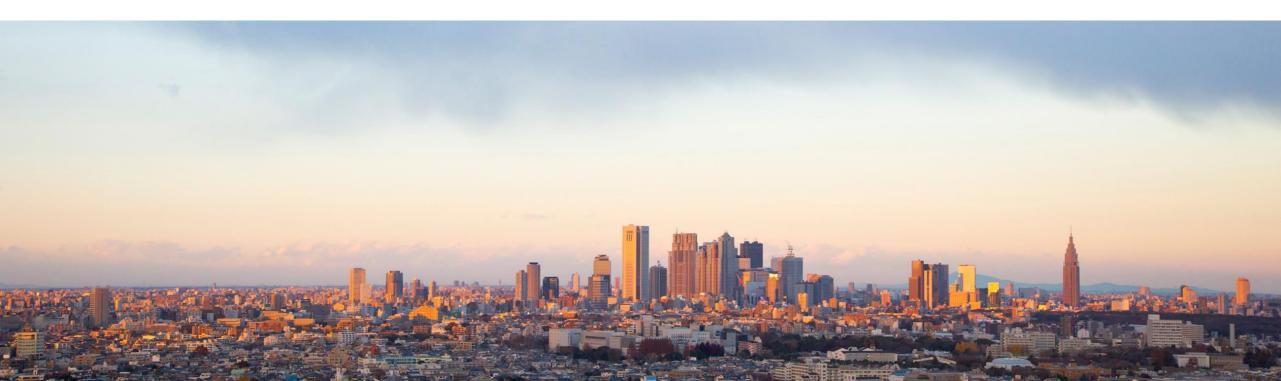
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Digital, integrated, and automated invoice processing



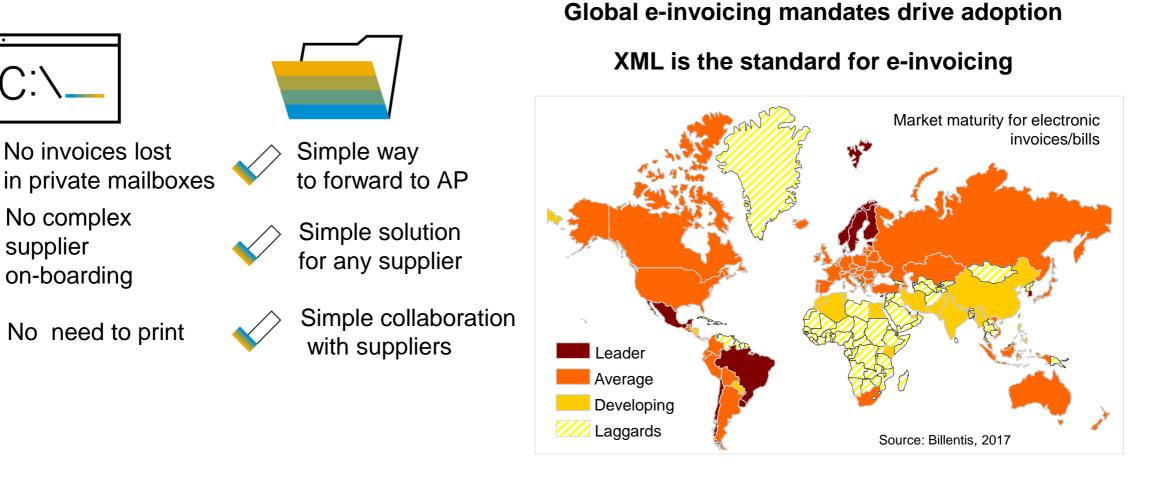
SAP Invoice Management

Ingestion and recognition



Receive invoices via e-mail, upload, or download

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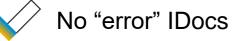


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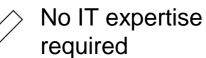
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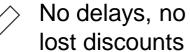
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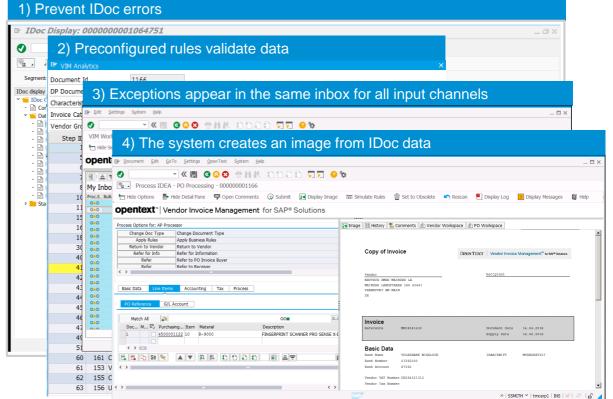




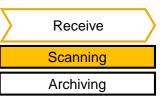


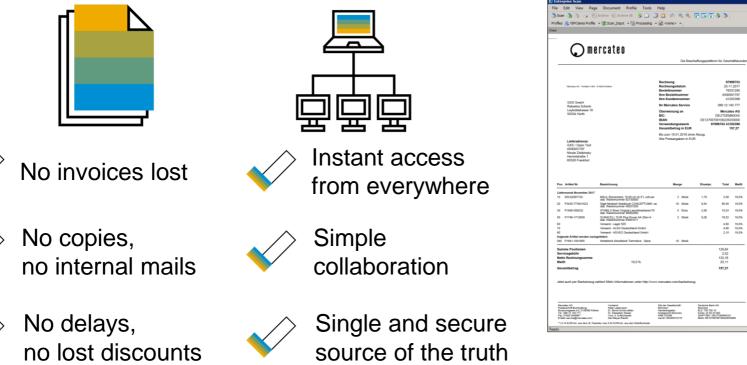


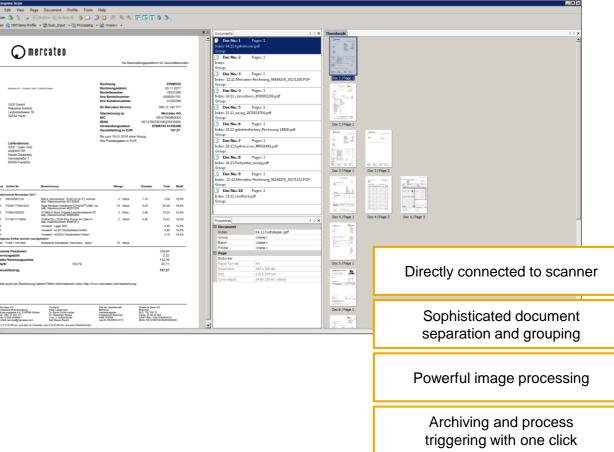
Simple integration



Eliminate paper as early as possible







OCR simplifies navigation and data entry

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OCR simplifies navigation and data entry

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Alternatively users validate invoices in a specialized desktop application

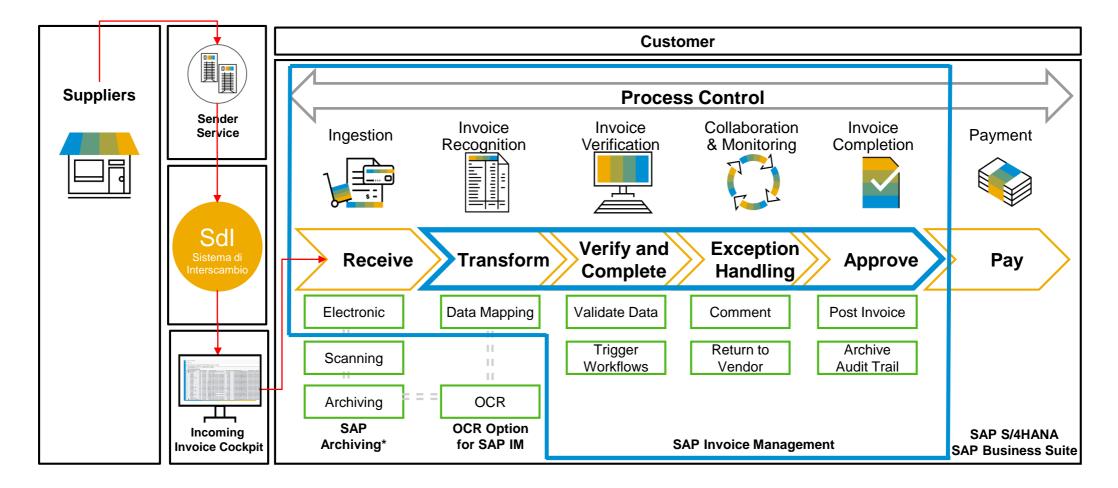
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SAP Invoice Management

Italy e-Invoicing - Incoming

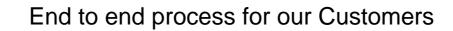


SAP Invoice Management: Digital, integrated, and automated invoice processing



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SAP Invoice Management

Verification and Exception Handling



Exception Handling Comment

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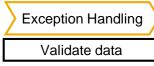
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040	<u> </u>	1039		9 3000	3002	0 Atlanta Electronics Supply, In		USD	3,056.40 04/10/2018	Invalid PO Number (PO)			
040	G	1038				0 Smith Boyd Rossi LLP	YR-18041031	USD	45,000.00 04/10/2018	Non-PO Credit Memo Processing		4	
040	Ū.	1036					YR43200690	USD	1,890.00 04/10/2018	Invalid Vendor (NPO)	Approval History		
040	G	1030	1		3006	0 Smith Boyd Rossi LLP	YR04101657	USD	45,000.00 04/10/2018	Non-PO Credit Memo Processing			
040	Ð	<u>1024</u>	1		3001		MN-18041011	USD	999.00 04/10/2018	Invalid PO Number (PO)	Adva	anced process control:	•
040		1022	Q	9 3000	3001		IP04104312	USD	237.60 04/10/2018	Invalid PO Number (PO)	Auva		1
040	(J)	1019 1018		9 3000	3002			USD	2,121.12 04/10/2018	Process PO Invoice (PO)			
040	(÷)	<u>1018</u> 979		9 3000 9 3000	<u>3001</u> 3002		IP04100154	USD	237.60 04/10/2018 2,121.12 04/09/2018	Process PO Invoice (PO) Suspected Duplicate (PO)	Recall an	provals, restart proces	ssina
040	<u> </u>	975			3001		IP04093828	USD	237.60 04/09/2018	Process PO Invoice (PO)	i i i i i i i i i i i i i i i i i i i	provens, restart proces	sonig
040	G	972			3001		5555	EUR	23,664.28 04/09/2018	Process Non-PO Invoice (NPO)			
040	(J)	971		9 3000	3001		4444	USD	1,344.60 04/09/2018	Manual Check Needed / Missing Data			
040	(J)	970		9 3000	3001	0 C.E.B. New York Inc.	1234	USD	1,344.60 04/09/2018	Invalid PO Number (PO)			
040	Ð	<u>958</u>	1		3001	0 C.E.B. New York Inc.	MN-18040811		999.00 04/08/2018	Suspected Duplicate (PO)			
040		<u>1176</u>	1	9 1000	1010	0 Neotech GmbH	KW-JJ04TT51	EUR	1,041.25 04/06/2018	Invalid PO Number (PO)	Scan and tr	ack invoices from one	seroon
040	- O	<u>938</u>	1		3002	0 Atlanta Electronics Supply, In		USD	3,870.72 04/06/2018	Suspected Duplicate (PO)	1 Juan and th	ack involces non one	2016611
040		<u>927</u>	9	9 2100	3221	0 Ice Cream Manufacture Inc.	PE04061847	GBP	126.00 04/06/2018	Non-PO Credit Memo Processing	Y		
			< >										

SAP Invoice Management includes an extensive set of pre-configured rules

Invalid Vendor (NPO) Invalid Currency (NPO) Invalid Requestor ID (NPO) Suspected Duplicate (NPO) Non-PO Credit Memo Processing Derivation Rule - Non-PO Expense Type Invalid Vendor VAT Number (NPO) Incomplete Credit Memo (NPO) Vendor Address Mismatch (NPO) Missing Invoice Date (NPO) Invalid Tax Info (NPO) Invalid Recipient VAT Number (NPO) ISR Number Mismatch (NPO) Payment Terms Mismatch (NPO) Missing Date of Supply (NPO) Invalid Siret Number (NPO) (France) Invalid Company Address (NPO) Vendor Invoice Reference Missing (NPO) Payment Method Mismatch (NPO) Determine Expense Type Missing/Invalid Tax Exempt Text (NPO) Missing Import Special Text (NPO)

Missing Item Description (NPO) Missing Mandatory Information (NPO) Missing/Invalid Triangulation Text (NPO) Invalid Sales Tax For The Region (NPO) Non PO Approval Required (NPO) Vendor Audit Required (NPO) Tax Audit Required (NPO) Validate Bank Details (NPO) Validate Accounting Data (NPO) Invalid Payment Reference (NPO) Missing Invoice Code (NPO) Invalid Invoice Code Format (NPO) Invalid Characters in Secret Code (NPO) Invoice Older than Allowed (NPO) Invalid Vendor Invoice Number (NPO) Invalid Common Ordinary Invoice (VAT Exists) Check Hand Written (NPO) Verification Required (NPO) Invalid/Missing Vendor ABN Number (NPO) Invalid/Missing Recipient ABN Number (NPO) Missing Vendor Name (NPO) Missing Recipient Name (NPO)



Invalid Tax Description (NPO) Missing Vendor PAN Number (NPO) Mismatch Vendor PAN Number (NPO) Missing Vendor STC Number (NPO) Mismatch Vendor STC Number (NPO) Missing Vendor CST Number (NPO) Mismatch Vendor CST Number (NPO) Missing Vendor TIN/TOT Number (NPO) Mismatch Vendor TIN/TOT Number (NPO) Missing Vendor LST Number (NPO) Mismatch Vendor LST Number (NPO) Check BPF Added Data (NPO)

Rules cover country specifics

Missing/Invalid GST Partner (NPO)

You select the relevant business rules

Missing Company Code (NPO)

It is simple to add rules



Validate data

SAP Invoice Management includes an extensive set of pre-configured rules

Invalid PO Number (PO)
Invalid Vendor (PO)
Invalid UOM (PO)
Invalid Currency (PO)
Suspected Duplicate (PO)
PO Not Released or Incomplete
Unable to Match PO Lines (PO)
Manual Check Needed / Missing Data for Indexing Lines (PO)
Unable to Determine PO Line Number (PO)
Manual Check Needed for Indexing Lines (PO)
Invalid PO Item Number (PO)
Invalid Vendor VAT Number (PO)
Incomplete Credit Memo (PO)
Vendor Address Mismatch (PO)
Missing Item Quantity (PO)
Missing Item Unit Price (PO)
Missing Invoice Date (PO)
Invalid Tax Info (PO)
Missing Date of Supply (PO)
ISR Number Mismatch (PO)
Invalid Recipient VAT Number (PO)
Payment Terms Mismatch (PO)
Invalid Siret Number (PO) (France)
Invalid Company Address (PO)
Vendor Invoice Reference Missing (PO)

Device and Matthe d Minne at all (DO)	
Payment Method Mismatch (PO)	
Missing/Invalid Tax Exempt Text (PO)	
Missing Import Special Text (PO)	
Missing Item Description (PO)	
Missing Mandatory Information (PO)	
Missing/Invalid Triangulation Text (PO)	
Invalid Sales Tax for the Region (PO)	
Vendor Audit Required (PO)	
Vendor Maintenance (PO)	
Vendor Mismatch (PO)	
Service Entry Required (PO)	
Currency Mismatch (PO)	
Unit of Measure Mismatch (PO)	
Approval Required (PO)	
Freight on Invoice (PO)	
Tax Audit Required (PO)	
Invalid Requisitioner (PO)	
PO Credit Memo Processing (PO)	
Company Code Mismatch (PO)	
Confirmation Required from SRM (PO)	
Invalid Payment Reference (PO)	
Missing Invoice Code (PO)	
Invalid Invoice Code Format (PO)	
Invalid Characters in Secret Code (PO)	
Invoice Older than Allowed (PO)	

Invalid Vendor Invoice Number (PO)	Service Entry Re
Invalid Common Ordinary Invoice (VA	AT Exists) Brazil - Missing N
Check Hand Written (PO)	Brazil - Missing N
Verification Required (PO)	Brazil - NF Valida
Validate Bank Details (PO)	Brazil - Wait for G
Invalid/Missing Vendor ABN Number	(PO) Brazil - Wait for G
Invalid/Missing Recipient ABN Number	er Russia - Wait for
Missing Vendor Name (PO)	Russia - Wait for Check (PO)
Missing Recipient Name (PO)	Russia - Original
Invalid Tax Description (PO)	Invalid Withholdir
GR Not Done - Simple Check	Withholding Tax I Net Amount (PO)
Missing Vendor ECC Number (PO)	Check BPF Adde
Mismatch Vendor ECC Number (PO)	Tolerance Excee
Missing Vendor CST Number (PO)	Minaina V/AT Date
Mismatch Vendor CST Number (P	Rules cover coun
Missing Vendor TIN/TOT Number	Rules cover court
Mismatch Vendor TIN/TOT Number (PO) Missing/Invalid G
Missing Vendor LST Number (PO)	6.8 · · // · · · · · //
Mismatch Vendor LST Number (P	You select the relevar
Missing Vendor PAN Number (PO	
Mismatch Vendor PAN Number (PO)	Quantity/Price Mi
Missing Vendor STC Number (PO	- · · · · ·
Mismatch Vendor STC Number (P	It is simple to
Wait for GR - Simple Check (PO)	
Wait for GR - Enhanced Check (PO)	Check Vendor/Co

equired (PO) - Enhanced Check NF Data (PO) NF Customizing (PO) lation Check Failed (PO) GR - Simple Check (PO) GR - Enhanced Check r TORG-12/ACT - Simple Check TORG-12/ACT - Enhanced I Invoice Mismatch (PO) ing Tax Code / Type (PO) Base Amount Bigger than Total ed Data (PO) eded (PO) ntry specifics

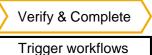
GST Partner (PO)

nt business rules

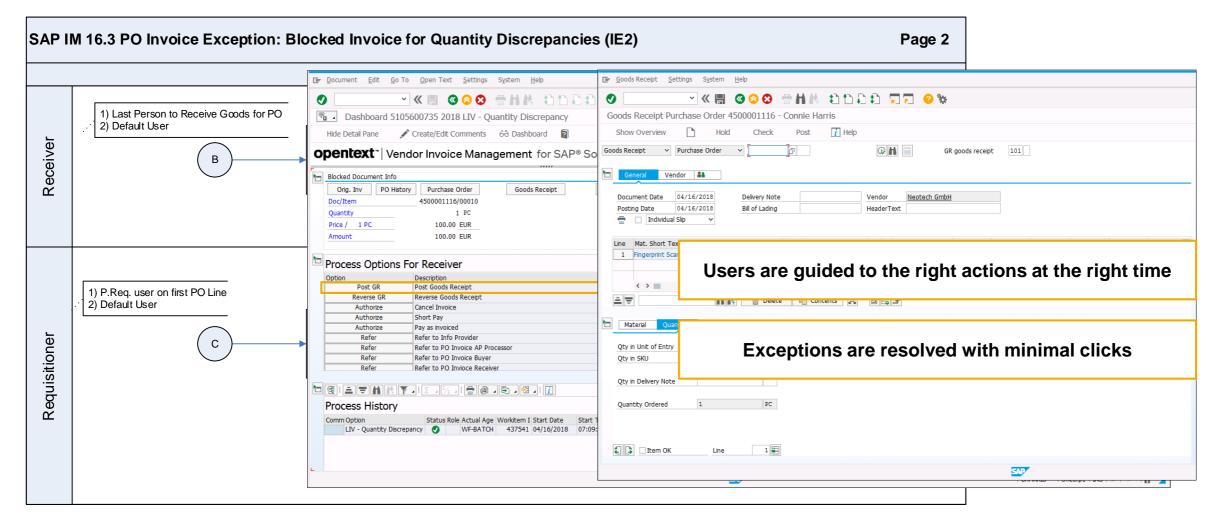
lismatch (PO)

add rules

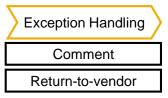
Company Address (PO/NPO)

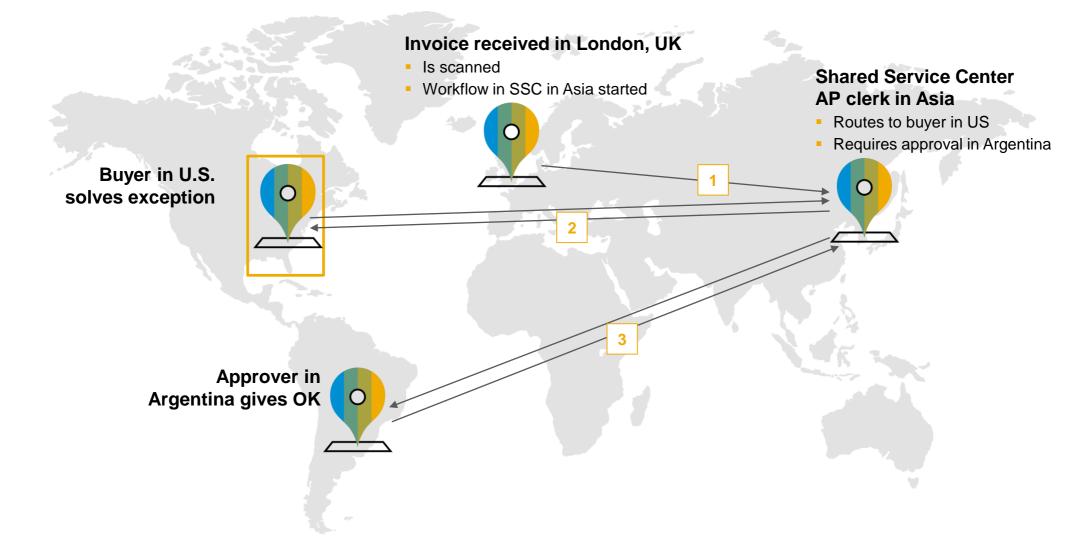


Easy to understand processes run as automatically as appropriate

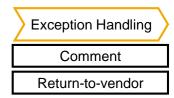


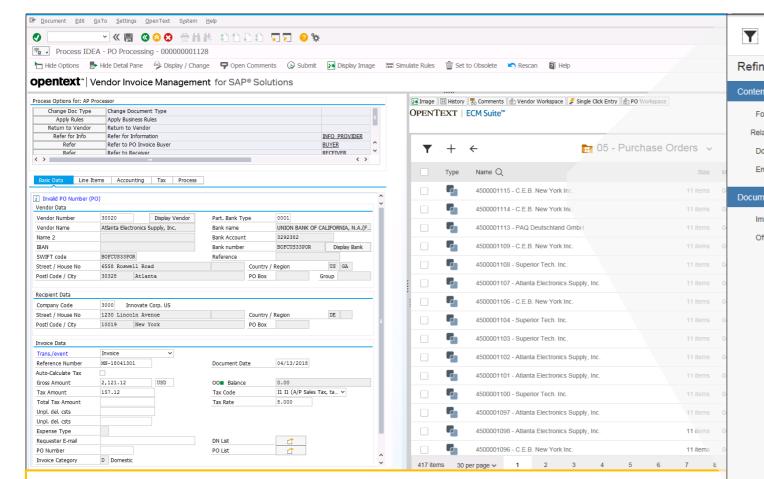
Support large and/or distributed organizations with transparent routing





Simple access to "all" supporting documents





Business Workspaces for vendor, purchase order, material

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ne by		Туре	Name Q			~
ent Type 🛛 🗸			02 - Order Confirmation	\bigtriangledown	☆	~
older 5			03 - Delivery Notes	\bigtriangledown	☆	~
elated Business 5			04 - Complaints	\bigtriangledown		~
Email Folder 1			05 - Import & Customs Information	\bigtriangledown	☆	~
ment T			06 - Correspondence		☆	~
			09 - Goods Receipts Powerful searcl	า		~
		Fol	lows the SAP objec	t mo	del	
						_
	-	Autor	natic creation of wo	orksp	aces	S

Simple disputes: Return invoices and attach all documents

Exception Handling							
Comment							
Return-to-vendor							

			<u>.</u> .			
Œr System ∐elp		All Unread		Search Current Mailbox (Ctrl+E)	٩	Current Mailbox 👻
⊘ ≪ 🖩 ⊗ ⊗ ⊗ 音片体 わわわわ 束束 🥝		![☆] 🗅 🖉 FROM SU	BJECT	RECEIVED	SIZE CATEGORIES	17
Return to Vendor - 00000001202		A Date: Today				
B Send			t <mark>urn of Invoice MN18041741</mark> Irning your invoice, with your reference number as in the subject of this Email, d	Tue 17/04/2018 14:1 lue to the fact that the purchase order referenced		►
	Additional Documents	Date: Last Week				,
E-Mail Address: info@icecreammanu.uk	File Type	Date: Last Month				•
CC Requester: PLINDSTROM@EIMDEMO.BIZ	APPLICATION/OCTET-STREAM	요. Reply 🖗 Reply All 🔍 Forward	1			
Subject: Return Ter Return to Vendor - 00000001202	< >	Tue 17/04/2018 14:11	L			
Send the RTV Email and obsolete the document?			<ssmith@eimdemo.biz></ssmith@eimdemo.biz>			
Return Reason	Language: EN		ce MN18041741			
Goods not received Yes No	Mail Template	To info@icecreammanu.uk Cc Phyllis Lindstrom				^
Price issue	OPT/VIM_RTV_EXAMPLE					~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
✓ Quality issue		🔤 Message 🛛 🕌 Additional docu				
Quantity issue Duplicate invoice	< >		Original invoice.PDF size: 22 KB			
Recipient address incorrect		Dear Supplier,	Last changed: 17 April 2018			
Missing or incorrect PO number						
Other - See comments	Generate Preview	We are returning your invoice Please send us a corrected inv	🔤 Message 🛛 🕌 Additional document 0001 (726 KB) 🛛 📃 Original invoice.PDF (22 KB)			
	Preview	Please send us a confected inv				^
	Dear Supplier,			Ice Cream Ma	anufactura	
Comment for Vendor	We are returning your invoice,	🛕 Some People Pane features are turr		ice Cream Ma	anulaciule	
		not issued to you. Please send us				
We did not accept the delivery and should not been invoiced	corrected invoice so that the			Ice Cream Manufacture Inc.		
	The original invoice image is a	attached. Any additional return re		Oakland Street 6		
	and comments can be found at th	he bottom of this Email.		Birmingham M16 0PQ		
	Return reasons:					
	Quality issue			Invoice		
DP Process Comments	Comments: We did not accept the delivery	and should not been invoiced		Invoice		
Please walk to the shop next time.	we did not decept the derivery	and should not been involted		Turnel and Andrea 10	7/04/2018	
	Best regards				IN18041741	
	Sally Smith			Payment Terms: 30	0 days	
	AP Processor Finance		· · · · · · · · · · · · · · · · · · ·		7/05/2018	
	Building DEMO_GEN / Floor / Re	oom			BP lindstrom@eimdemo.biz	
	Tel.: Fax.:			oraciaca by. pr		
	· · ·		_			
			To: Innovate UK LTD.	Ship to: Innovate UK LTD.		
			Dechwood House	Dashwood House		-
		SAP				1 of 1

Supplier self-service keeps suppliers and internal staff informed

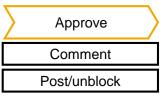
opentext* Vendor Invoice Man	agement		
SUPPLIER SELF SERVICE	C.E.B. New York Inc.	😂 In Process	
Supplier Name Invoice Recipient Innovate US Invoice Number MN-18052811	Invoice Status Invoice Number MN-18052811 Gross Amount 999.00 Currency USD Document Date May 28, 2018 Terms of Payment Payabale immediately Due net		
Invoice Date May 28, 2018	Payment Details No data available	Simple and sec	ure user experience
Display Reset	PO / DN Reference PO Number 4500000875	Displays exactl	y what you intend to share
		Eliminates calls	s and distractions
		Improves suppl	lier relationship
	Powered by opentext		

SAP Invoice Management

Invoice Approval



Simplify and automate invoice coding and approval





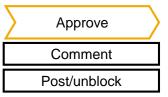
Coding – manual or automatic based on template

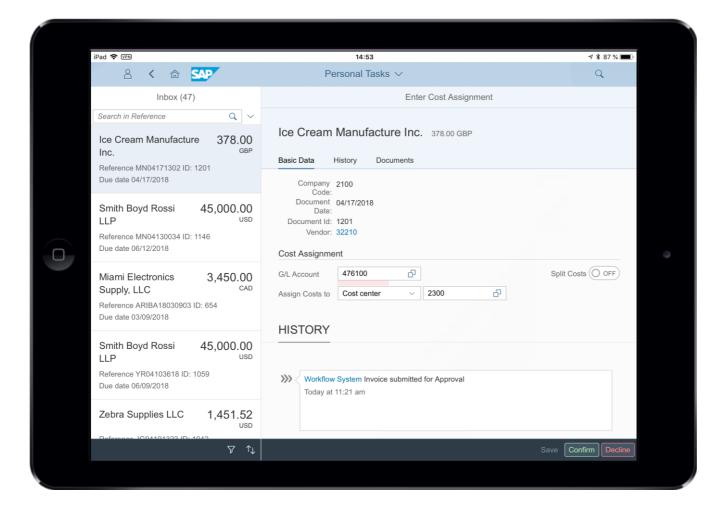
Parallel approval of line items with full view of history and invoice image

Rule-based approval chain and automatic escalation

One logic: many user-specific interfaces

One approval logic – always the right user interface

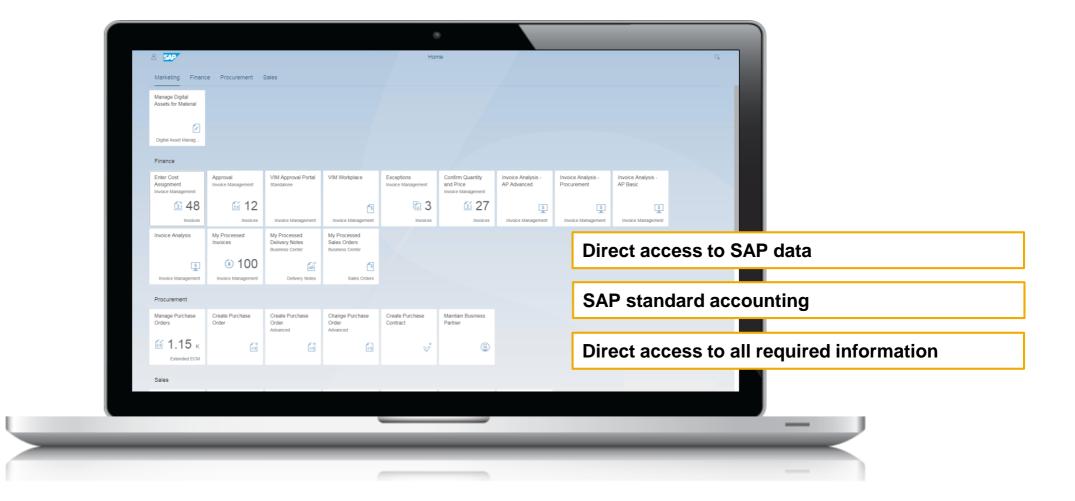




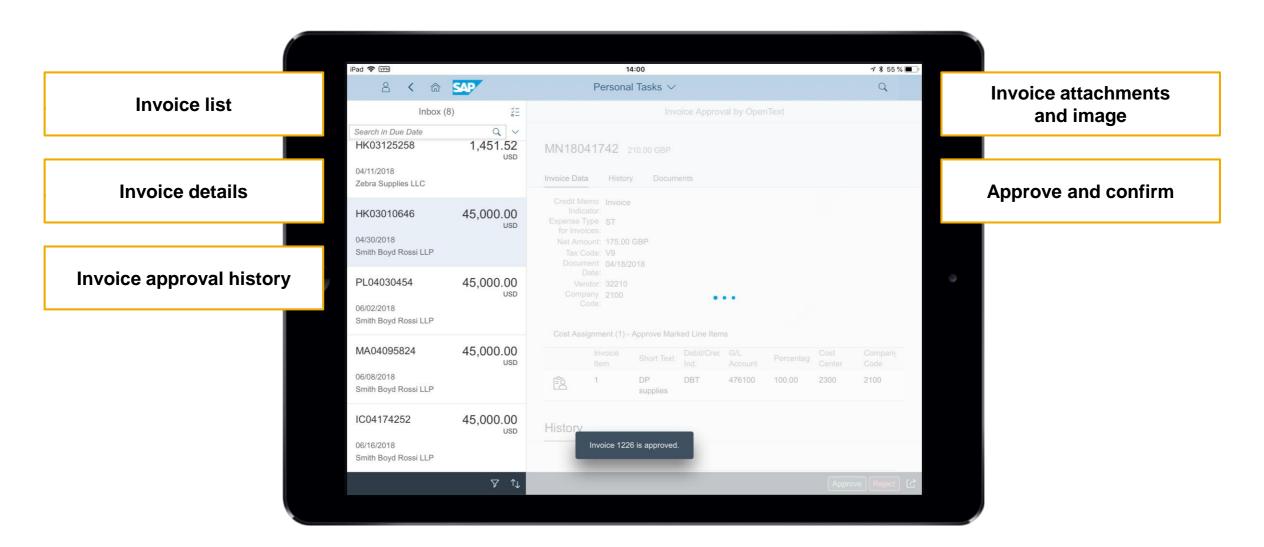
8 <	VIN 15:05 Personal Tasks \	√ ¥ 100 %	 + Q
<	Enter Cost Assignm	nent ↑	↓
Ice Crean	n Manufacture Inc.	378.00 GBP	
Basic Data		576.00 GDI	~
Company C 2100	ode:		
Document [04/17/2018	Date:		
Document I 1201	d:		
Vendor: 32210			
Cost Assi	gnment		
G/L Accou			
476100 Assign Cos			
Cost cent			
2300	6		
			C



Entering cost assignment is just simple on all devices



... or any tablet



SAP Invoice Management

Analytics and reporting



Analytics monitor invoice status in real-time

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	: 🗒 🔇 🔕	80+ selection fields	
VIM Analytics			
() () ()			
Invoice Data			- · · · · · · · · · · · · · · · · · · ·
Document Date	ſ	to 📑	
Total Amount		to 📑	
Document Currency		to 📑	
Requisitioner		to 📑	
Bar Code		to 📑	
Transaction/Event		~	
Vendor and Purchasing Data			
Vendor	30010	to 📑	
Reference		to	
Purchasing Document		to C	
Purchasing Group		to 📑	
Plant		to 📑	
Process Data			
Document Processing Number		to	—
DP Document Type		to C	
Company Code	3000	to	
Invoice Document Number	3000	to	
Accounting Document Number		to C	
Fiscal Year		to 📑	
Country Key		to 📑	
Target System		to	
Channel ID		to T	
Document Archive User		to C	
IDoc number		to C	
Tax Code		to T	
AIC Status		to 📑	
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	O Selected Stat	us 📑	
Document Priority		to	
Invoice Category		to	
SAP Document Type		to	
			•

Simple scenarios		×
omple secharios	Specific Scenario	
	Awaiting Approval - Coding is finished	¥
	Selected Status	
Document Priority	to	
Invoice Category	to	
SAP Document Type	to	

BABP: Variant Directory C Ser-friendly variants								
Variant Catalog for Program /OPT/VIM_ANALYTICS_750								
Variant name	Short Description							
/OPT/VA2_L01	AP Basic (Level 1)							
/OPT/VA2_L02	AP Advanced (Level 2)							
/OPT/VA2_L03	Procurement							
/OPT/VA2_L04	Monitor							
/OPT/VA2_L05	Single Local System							
/OPT/VA2_L06	Multi Back End System							

Analytics show invoice details in-place

IM Analytics ► Hide Detail Pane 🛛 🗿 Ref	resh	11111 <mark>77 0%</mark>		10	UU+	result	columns		Immediate access to image, history,
pentext [~] Vendo	r Invoice Management	for SAP® Solu <mark>tions</mark>							• • •
9 E T N M Y .	Σ,Ξ	🗐 Attachment List Display Dashboard					🛃 Processes 🚂 Image 🖹 Line Items 🖽 History 🕵 Comments 🖞 Vendor W	Workspace 🕘 PO Wor	comments
Results (Restricted 1	to 200 Hits)						9 I I I M M Y I I M M I I I I I I I I I I		
• • • • • • • • • • • • • • • • • • •							Process History		
	Acc. Doc. Year VIM Process Status 900000058 2018 Posted	Exception Reason	Current Role			DP Doc Typ Ref DEMO_NP_S4 RH(/		-	
	100000141 2018 Blocked	Blocked for Payment	BUYER			DEMO_PO_S4 AP(Start Date Start Time End Time C. Activity Status Process Typ		us F
800 3000	Created	Invalid Vendor (PO)	AP PROCESSOR			DEMO PO S4 APC	05/08/2018 05:44:51 05:44:51 Post Goods Receipt 🔇 Item 1 - LIV 05/08/2018 05:39:58 05:42:24 Update status		P late
	100000140 2018 Posted					DEMO_PO_S4 AP(05/08/2018 05:39:58 05:42:24 Update status 🔮	Validation Comp Document Regis	
798 3000	Indexed	Invalid Requester ID (NPO)	AP PROCESSOR			DEMO_NP_S4 RH-	03/00/2010 03:30:42 03:30:42 BC Inbound	Document Regis	stereu
797 3000		OP Approval Required (NPO)	APPROVER	PLINDSTROM		DEMO_NP_S4 RH-			
	100000139 2018 Posted					DEMO_PO_S4 ARI			
	100000138 2018 Posted					DEMO_PO_S4 ARI			
794 3000		DP Approval Required (NPO)	APPROVER	PLINDSTROM		DEMO_NP_S4_RH(
793 3000	Obsolete				KR	DEMO_NP_S4 RH(
792 3000	Awaiting Approval -	DP Approval Required (NPO)	APPROVER	PLINDSTROM		DEMO_NP_S4 RH(
791 3000	Awaiting Approval -	OP Approval Required (NPO)	APPROVER	PLINDSTROM	KR	DEMO NP S4 RH(
790 3000	Obsolete				KR	DEMO_NP_S4 RH-			
789 3000	Awaiting Approval -	DP Approval Required (NPO)	APPROVER	PLINDSTROM		DEMO_NP_S4 RH(
	900000057 2018 Posted					DEMO_NP_S4 RH(
787 2100	Extraction Complete	d				NPO_75 KB1			
786 3000	Created	PO Data exists (NPO)	AP_PROCESSOR	SSMITH	KR	DEMO_NP_S4 ARJ			
785 3000	Created	PO Data exists (NPO)	AP_PROCESSOR	SSMITH	KR	DEMO_NP_S4 ARI			
784 3000	Sent for Doc Creatio	n Process PO Invoice (PO)	AP_PROCESSOR	HKELLER	RE	DEMO_PO_S4 HK(< >
783 3000 5105600541 5	100000137 2018 Posted					DEMO_PO_S4 HK(
782 3000	Awaiting Approval -	DP Approval Required (PO)	APPROVER	PLINDSTROM	RE	DEMO_PO_S4 HK(
781 3000	Created	Invalid PO Number (PO)	AP_PROCESSOR	SSMITH	RE	DEMO_PO_S4 HK(Approval History		
780 3000 5105600531 5	100000136 2018 Posted				RE	DEMO_PO_S4 HK(
779 2100	Indexed	Currency Mismatch (PO)	BUYER	AWYATT	RE	DEMO_PO_S4 HK(Comment Display item details Activity Actual Agent Timestamp Date Time User Nam	ne	
778 2100 <u>5105600522</u> 5	100000014 2018 Blocked	Blocked for Payment	BUYER	AWYATT	RE	DEMO_PO_S4 HK(
777 2100	Indexed	Quantity/Price Confirmation Required (PO)	REQUISITIONER_A	PLINDSTROM	RE	DEMO_PO_S4 HK(
776 2100 <u>5105600523</u> 5	100000015 2018 Blocked	Blocked for Payment	RECEIVER	CHARRIS	RE	DEMO_PO_S4 HK(
775 2100	Awaiting Approval - I	OP Approval Required (PO)	APPROVER	PLINDSTROM		DEMO_PO_S4 HK(
774 2100	Indexed	Quantity/Price Confirmation Required (PO)	REQUISITIONER_A			DEMO_PO_S4 HK			
773 2100	Created	Invalid PO Number (PO)	AP_PROCESSOR			DEMO_PO_S4 HK(
	100000016 2018 Posted					DEMO_PO_S4 HK			
<u>771</u> 2100	Created	Invalid PO Number (PO)	AP_PROCESSOR			DEMO_PO_S4 HK(
770 2100		DP Approval Required (DWN)	APPROVER	PLINDSTROM		DEMO_DWN HK(
769 2100	Indexed	Non-PO Credit Memo Processing	AP_PROCESSOR			DEMO_NP_S4 HK(
768 2100		DP Approval Required (NPO)	APPROVER	PLINDSTROM		DEMO_NP_S4 HK(
767 2100	Created	Missing Gross Amount (PO)	AP_PROCESSOR			DEMO_PO_S4 HK(
<u>766</u> 2100	Created	Invalid Vendor (PO)	AP_PROCESSOR			DEMO_PO_S4 HK(
<u>765</u> 2100	Created	Invalid Vendor (PO)	AP_PROCESSOR			DEMO_PO_S4 HK(
<u>764</u> 2100	Created	Invalid PO Number (PO)	AP_PROCESSOR			DEMO_PO_S4 HK			
763 2100 5105600521 5	100000013 2018 Posted				RE	DEMO_PO_S4 HK			
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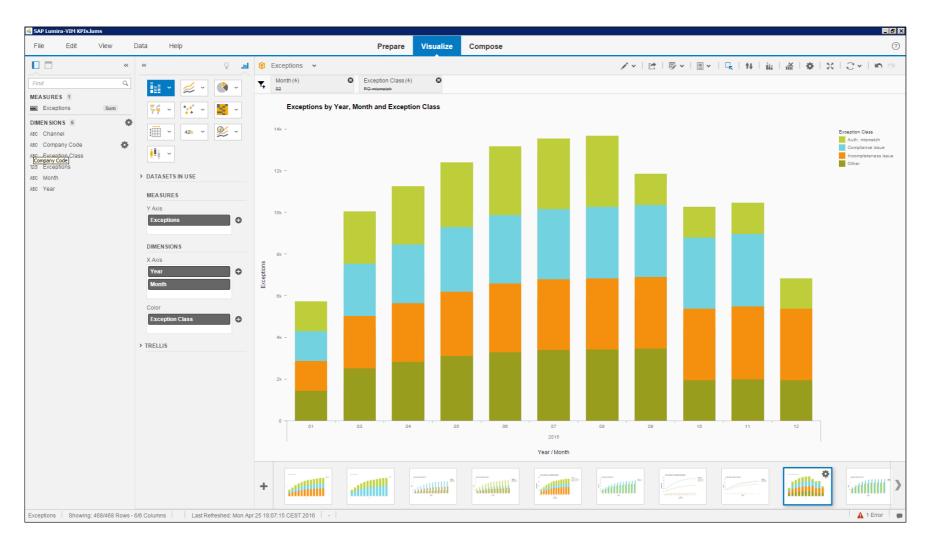
The detailed recording of all user actions provides detailed insights into process effectiveness and efficiency

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opentext [*] Vendor	Invoice Mar	nagemer	nt for SA	P® Solutions			
Last Update 05/28/18 12:	10:38 👔		Run Time	05/28/18 12:11:47	Time zone	EST	
🕄 I 🛋 🛨 🚹 🛤 🍸 🗤 Σ	4 ^{\$} / ₂ 4 🖶 健	₄ 🖹 ₄ 🚰 ₄	Group By	4			
	Σ0 to 1 Days Σ2 to						
3 AP PROCESSOR	3	0		123			
9 REQUISTIONER	0	0	0	71			
6 INDEXER	0	0	0	37			
16 APPROVER	4	2	0	28			
1 BUYER	0	0	0	18	I he Ag	ang Re	port shows process delays by
4 DUPLICATE CHECKER	0	0	0	11			
13 VALIDATOR	0	0	0	9	role or	ⁱ nvoic	e type
2 INFORMATION PROVIDER	0	0	0	6			
12 TAX EXPERT	0	0	0	2			
14 VENDOR MAINTENANCE	0	0	0	1			
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The detailed recording of all user actions provides detailed insights into process effectiveness and efficiency

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Exception Analysis Report ©Open	Text					
pentext [*] Vendor Invoice	• Managem	ent for S	AP® Solu	tions		
riod from 05/28/14 to 12/31/	18	Compariso	n Period 05	/19/14 to 05/25	5/14	
st Update 05/28/18 12:15:38 👔		Currency	US	D		Time Zone EST
cepException Text	# Work Items	Total Amount 5,793,506.30		Avg. Wait Time Avg. d 02h 55m 53s	. # of Touches 0.34	Avg. # of Referrals
70 Approval Required (NPO) 76 LIV - Quantity Discrepancy	100	213,707.64	265 3 355	45m 25s	0.34	
75 LIV - Price Discrepancy	60	73,059.23	20s	42m 13s	1.22	U.51 V
151 Manual Check Needed / Missing Data f	50	46,263.35	9m 18s	1h 02m 20s	1.22	
82 Header Block	41	42,700.35	34s	47m 12s	1.00	The Exception Analysis Report shows
963 Missing Goods Receipt	22	28,537.25	1m 29s	23m 20s	1.18	
9 Process PO Invoice (PO) OCR	20	17,850.30	8m 01s	26m 54s	1.45	processing times by company code, supplie
31 Approval Required (PO)	12	17,178.30		48s	0.08	proceeding times by company couc, capping
46 Invalid Requester ID (NPO)	10	45,972.26	1m 18s	14h 28m 23s	1.30	exception
34 Vendor Mismatch (PO)	8	21,101.04	2m 11s	3h 23m 14s	2.25	exception
50 Process Non-PO Invoice (NPO) OCR	8	66,122.64	6m 49s	6h 58m 14s	1.00	0.00
43 Process Non-PO Invoice (NPO)	6	157,312.50	3h 01m 01s	10m 11s	1.67	0.00
56 Invalid Tax Info(NPO)	4	58,562.64	1m 48s	22m 14s	1.00	0.00
405 Check BPF added data (PO)	4	3,049.76	36s	19m 02s	1.00	0.00
900 Purchase Order expected	4	5,206.24	1m 10s	26m 47s	1.50	0.50
6 Suspected Duplicate (PO)	3	9,215.64	39s	6m 09s	1.00	0.00
2 Invalid PO Number (PO)	2	1,417.59	2m 05s	3m 57s	1.00	0.00
16 Missing Invoice Date(PO)	2	4,242.24	2m 47s	3m 22s	1.00	0.00
36 Currency Mismatch (PO)	2	260.84	59s	35m 29s	2.00	0.00
44 Invalid Vendor (NPO)	2	2,485.00	4m 18s	3m 59s	1.00	0.00
55 Missing Invoice Date(NPO)	2	90,000.00	1m 15s	8m 29s	1.00	0.00
1 Process PO Invoice (PO)	1	1,301.56	6m 37s	22s	1.00	0.00
29 Missing Mandatory Information(PO)	1	2,121.12	41m 57s	2m 34s	1.00	0.00
	1		1h 38m 01s	4m 35s	1.00	0.00
52 Invalid Vendor VAT Number (NPO)	1	45,000.00	13s	2m 22s	1.00	0.00
60 Missing Date of Supply(NPO)	1	595.00	16s	7s 2m 16c	1.00	0.00
60 Missing Date of Supply(NPO) 68 Missing Mandatory Information(NPO)						
60 Missing Date of Supply(NPO)	1	1 201 56				

Trend analysis is key for continuous process optimization



A complete list of reports

- Aging report
- Automation and OCR report
- Current liability report
- Exception analysis report
- Key process Analytics
- KPI web dashboard
- Productivity report
- SAP BW extractors & info cubes
- Summary report
- Planned: SAP Fiori-based analytics



Summary



Benefits

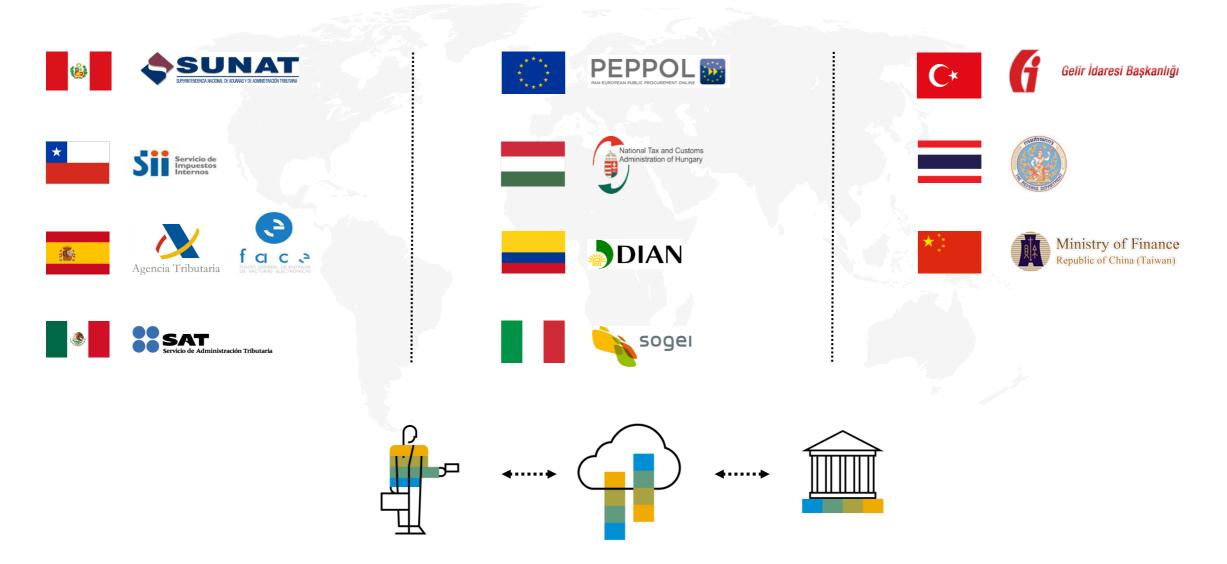
- Fast to deploy
- Fully integrated, easy to learn
- A single source of support
- Huge set of built-in business rules, roles and actions
- Predefined exception processes ensuring segregation of duties
- Full end-to-end audit trail
- Accounts Payable in the driver's seat for process excellence
- The SAP standard constantly evolving and simplifying
- Reduced vendor obsolescence risk



SAP Document Compliance



Digital Compliance – Country* Specific Requirements

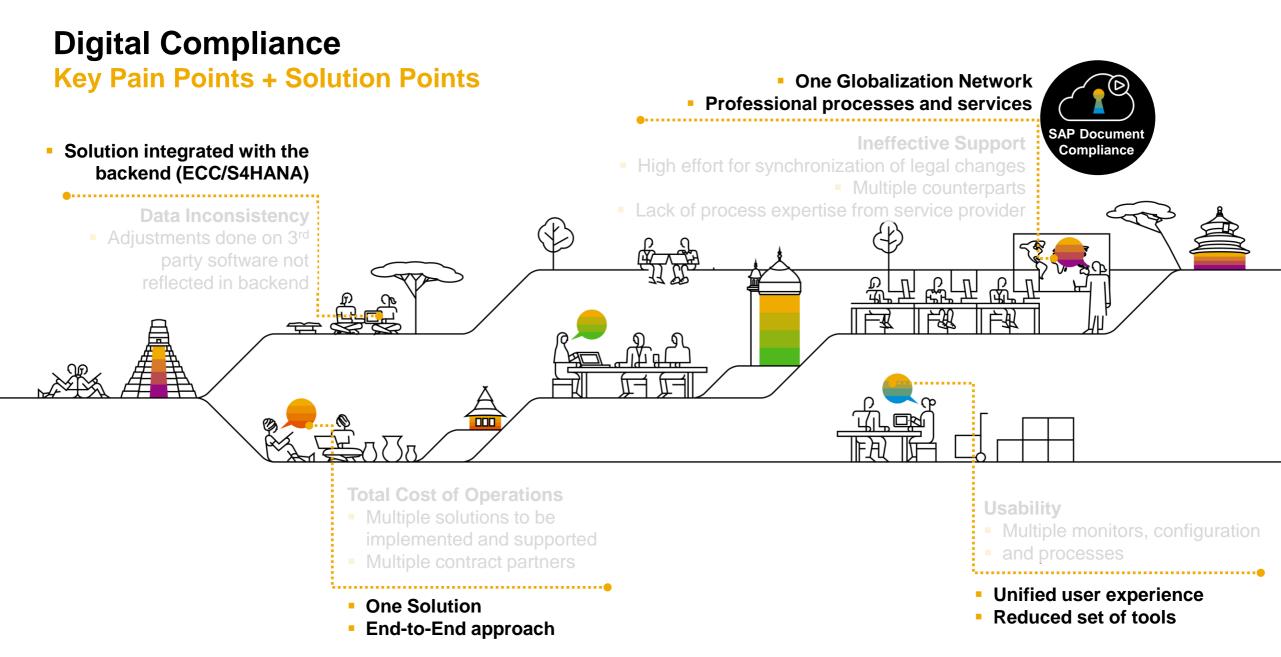


Scenarios for Latin America (Available / Planned*)

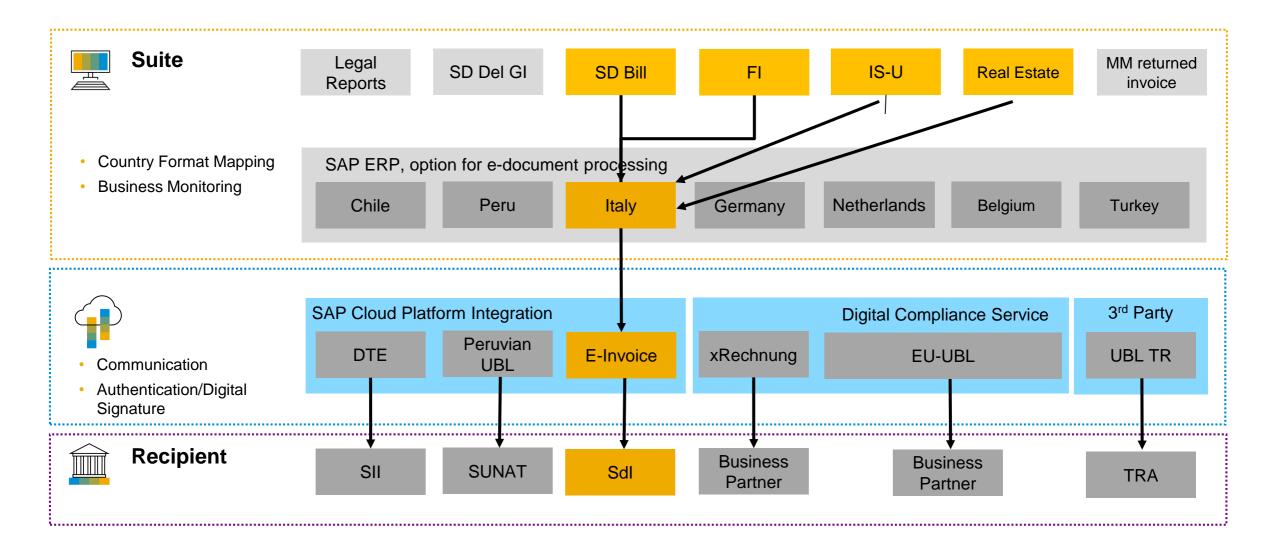
Argentina	Brazil	Chile	Colombia	Mexico	Peru
Customer Invoice	Customer Invoice	Customer Invoice (DTE eInvoice)	Customer Invoice	Payment Receipt	Customer Invoice (Peruvian eInvoice)
	Vendor Invoice	Vendor Invoice (DTE elnvoice)	Vendor Invoice	Customer Invoice	Consumer invoice (Boleta)
		Delivery Note			Withholding Tax Certificate
		Consumer Invoice (Boleta)			Tax Collection Certificate
1		Ledgers			

Europe and Other Scenarios (Available / Planned*)

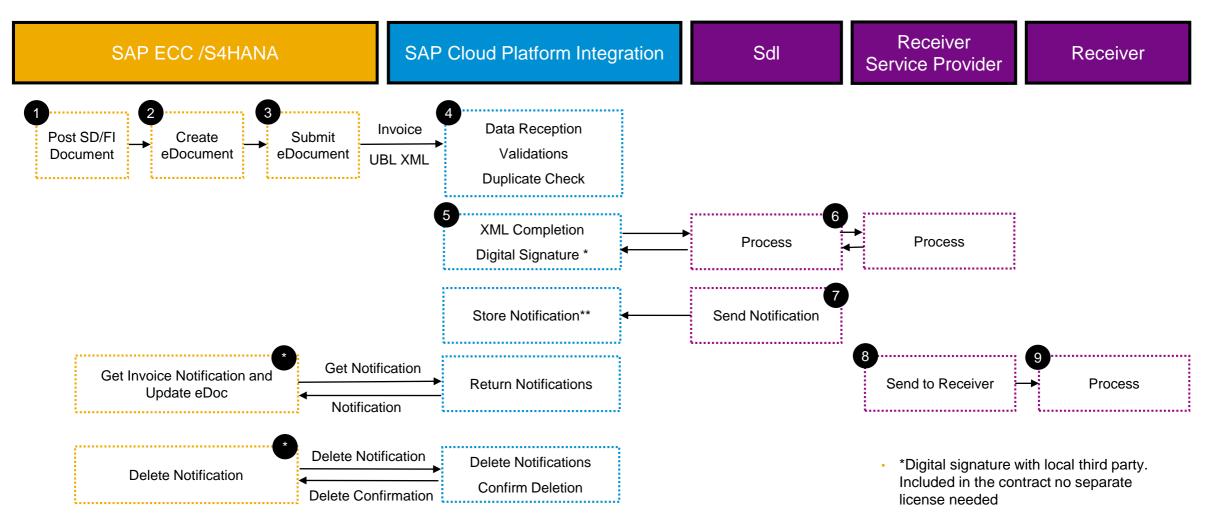




Solution Architecture



SAP Document Compliance for Italy – Customer Invoice (Outgoing)

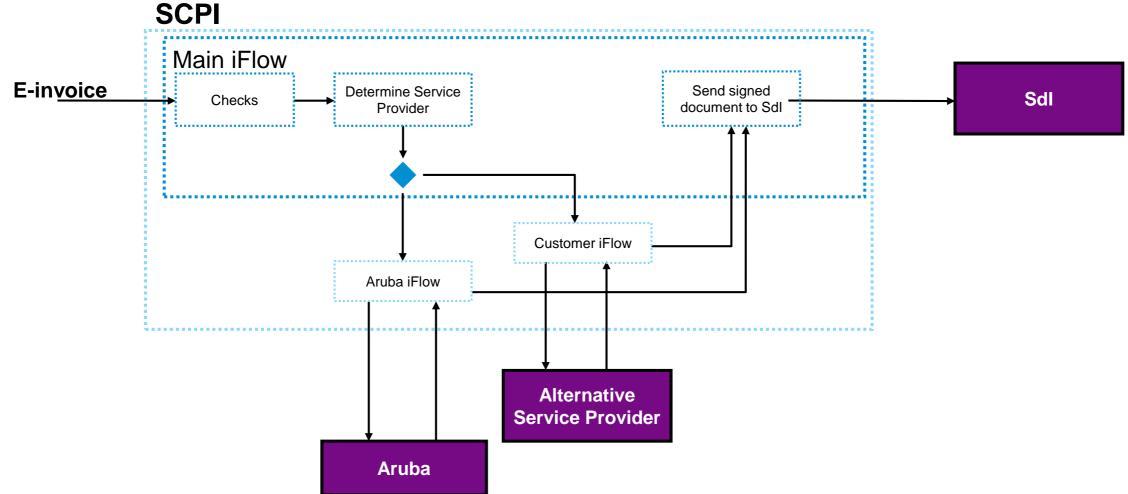


 **invoice and notification are held in a data store until picked up, the recipient delete the entries from the data store after successful receipt

Key Product Features – SAP Document Compliance

Submit / Resubmit		Disp		•								- Send to customer
Selection variants	Italy elr		√ گ⁄₂ \	_ ₽ ፪ ∨ ⊥ ∨								 Accept/Reject Cancel/Delete
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Batch & List handling								M	Vavigate		Naviga	te back to source document
© 2019 SAP SE or an SAP affiliate compar	ny All righte	reserved 1							nterface		or	50
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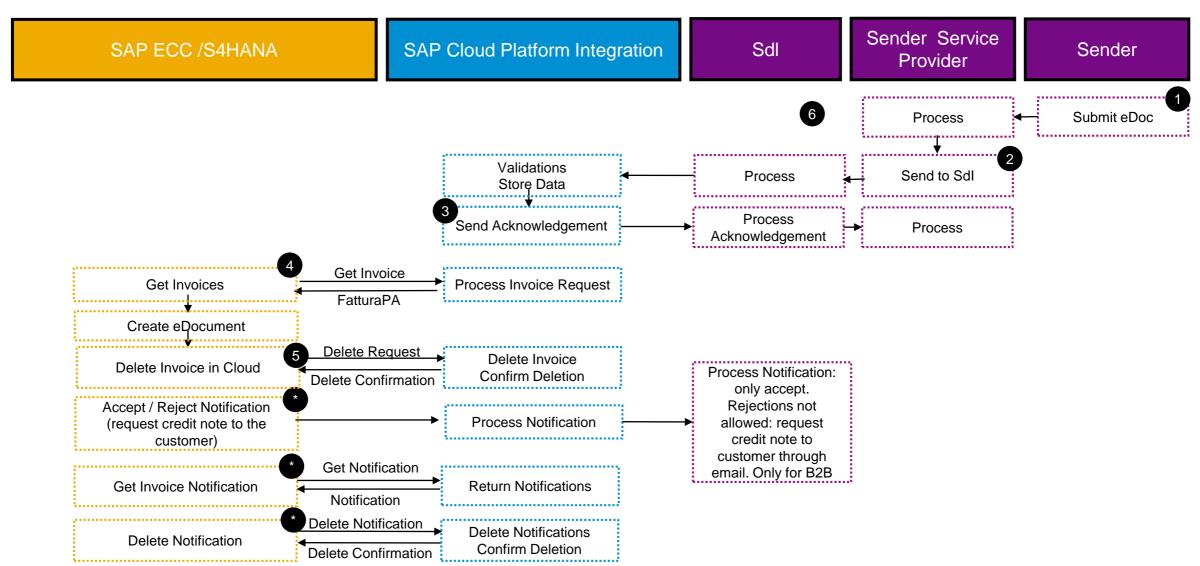
Signing of document in the Cloud



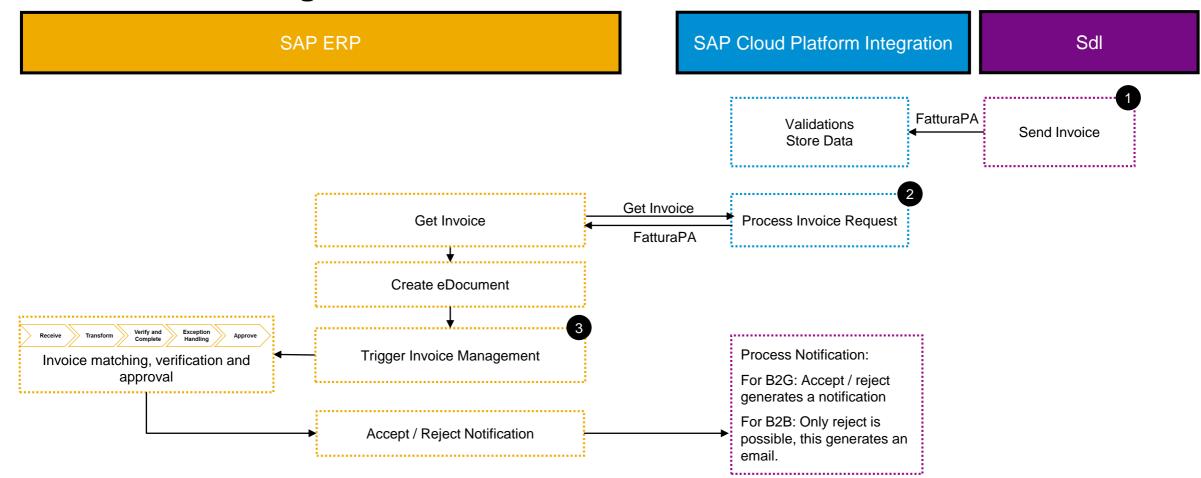
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SAP Document Compliance for Italy – Vendor Invoice (Incoming)



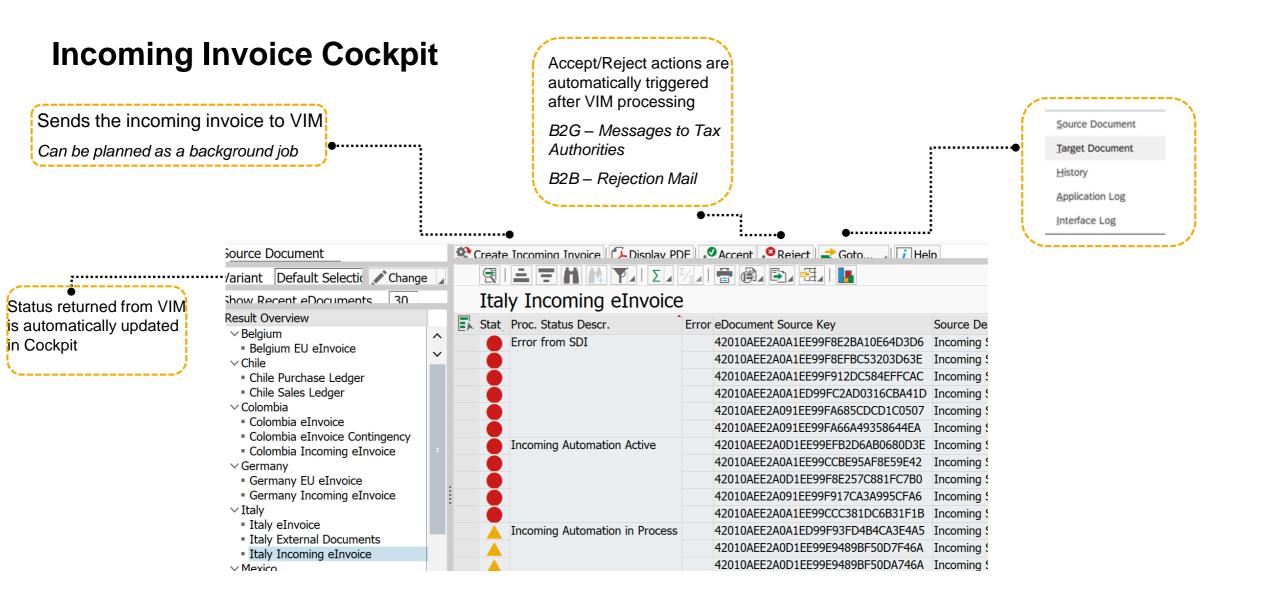
SAP Document Compliance for Italy – Inbound Invoice Processing via SAP Invoice Management



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SAP Document Compliance for Italy – Inbound Invoice Processing via SAP Invoice Management

opentext* Business Center for SAP® Solutions								
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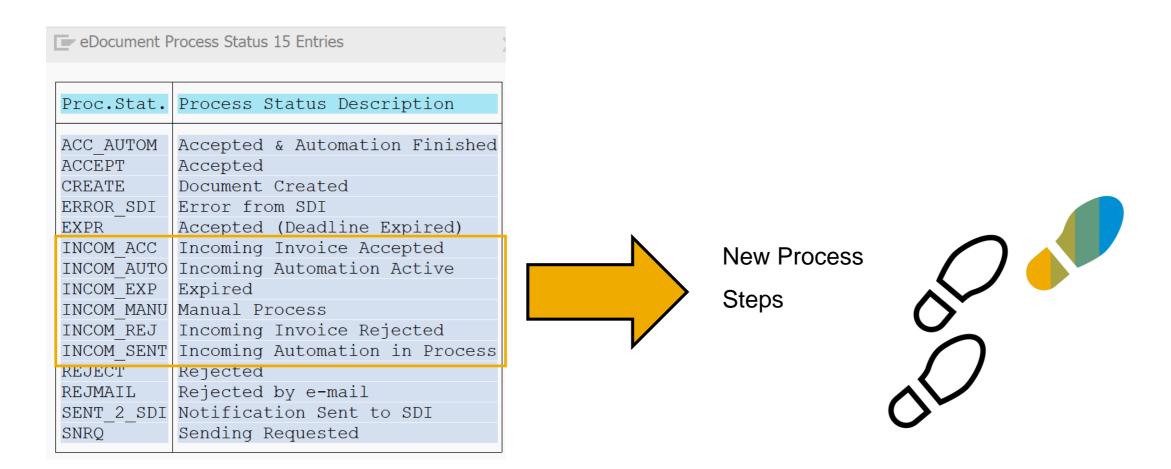
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Inbound Invoice Processing via SAP Invoice Management

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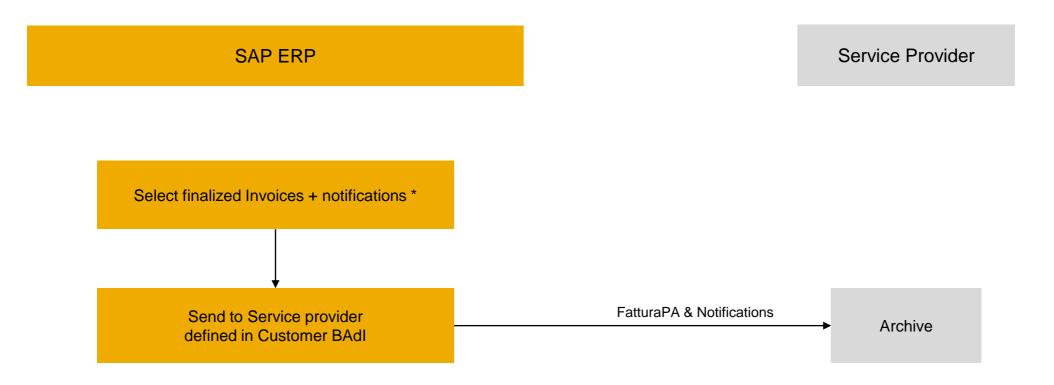
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Document Compliance – Archiving (Conservazione Sostitutiva)



- Optional step in the incoming and outgoing processes. Exctract report to select invoice and notifications
- A BAdI will be called in this process step.
 The step can be planned as background job. This happens in the backend
- Conservazione sostitutiva can be delegated to SDI at no cost. SDI is a certified authority in italy

Information from learning about the solution until using it



- Process Documentation in the Application Help in the SAP Document Compliance product page. Example for elnvoicing for Italy
- Process videos in the SAP eDocument playlist in YouTube. Example for <u>eDocument overview</u>.
- F1 Help for fields
- Error messages long texts
- SAP Document Compliance for Italy Early Customer Engagement send an email to : gsjam@sap.com
- Troubleshooting Guide (SAP Note 2696897) in the <u>SAP eDocument product page</u> including:
- Installation Guide for SAP eDocument (framework) attached to <u>SAP Note</u> 2684734
- SAP Notes for country-specific features. Check the eDocument Overview note for a country or process, SAP Note 2001016.
- Sap Invoice management Integration notes 2777052, 2765690 and 2771424 (Release end of June 2019).

Thank you!

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Michela Palmiero

Local Product Manager, SAP Italia

michela.palmiero@sap.com





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