

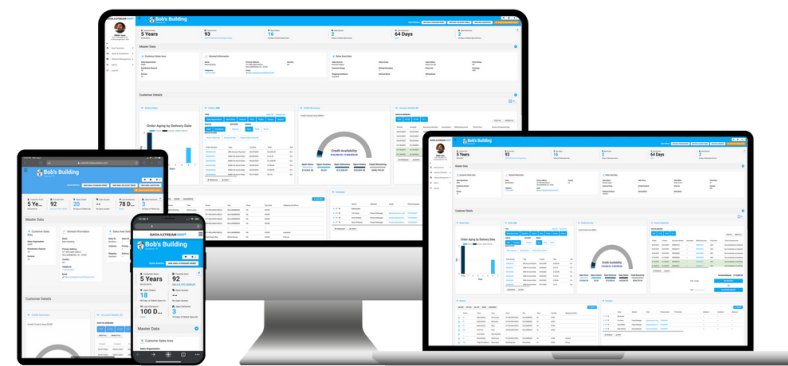
# DATASTREAM OMS+

## Cross-Channel Order Management & Point of Sale for SAP

**OMS+** created for Omnichannel sales ideally suited for high volume, high touch sales interactions  
Streamlines complex order management | Automates sales processes | Transact with real-time SAP data |  
Achieve unified commerce | Leverage SAP BTP | Embedded within SAP – no integration required

### Benefits

- **Configurable** to your business process
- **Consolidate order details** in one view regardless of sales channel
- Advanced **material search capabilities**
- Automatic **cross selling capabilities**
- Comprehensive **customer and inventory visibility**
- **Device agnostic**



### OMS+ ROI

- **40% reduction** in order inaccuracies
- **95% reduction** in training time (from months to days)
- **30% reduction** in order processing time
- **60% reduction** in RFQ processing

### Solution Portfolio

Industry Cloud  
Business Technology  
Platform (BTP)

### Supported Platforms

SAP ERP  
S/4 HANA Enterprise Cloud  
S/4 On Premise  
S/4 HANA Cloud Private  
Edition)

### Addressable Regions





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## Cross-Channel Order Management & Point of Sale for SAP

**OMS+** is an order management hub ideally suited for high volume, high-touch complex sales scenarios, and addresses these pain points:

Multiple legacy systems for sales | High Sales Representative or Customer Service Representative turnover | If Seasonal Sales Representatives are important in the business | Loss due to inactive inventory | Loss due to lack of visibility to customer history or account information | Need to improve Customer & Employee Experience

### When to Position OMS+

- **SAP Net New:** Position OMS+ early in the process to differentiate.
- **ECC Upgrades/ RISE:** We recommend positioning OMS+ on ECC pre-upgrade to simplify the path to S/4.
- **Consolidating Legacy Applications:** OMS+ provides a single, seamless omnichannel platform ideally suited for customers with multiple legacy systems supporting disparate sales channels. OMS+ is intuitive and easy-to-use – minimal training time.
- **Complex Selling Scenarios:** OMS+ was specifically created to streamline the complexity and challenges faced by many customers regarding their SAP sales and order management processes.

### Industries Suited for OMS+

- Wholesale
- Agriculture
- Building Products
- Manufacturing
- Industrial Supply
- Specialty Retail
- Food Distribution
- Chemicals

### OMS+ Use Cases



Mobile



Counter



Rental Management



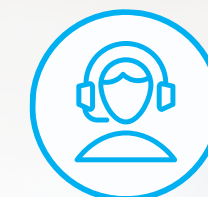
Document Automation



Web and EDI Order Maintenance



Customer Self Service Portal



Call Center