yellow.ai

Autonomous customer experiences Powered by Generative AI

Transform support operations to achieve complete autonomy with zero touch customer support powered by Yellow.ai's Generative AI platform on 35+ voice and chat channels.

Across Verticals:
Retail, E-Commerce, BFSI, Education, Healthcare, Manufacturing, Telecom, Travel, Hospitality, Utilities and more

Yellow.ai integrates with **SAP product suite** to help companies effectively **acquire, engage and retain customers** on multiple channels.
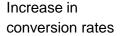
Available on **SAP Store**

60%
Reduction in operational costs

50%
Increase in conversion rates

50%
Increase in agent productivity

Our Customers

SEPHORA
adidas
SONY

Domino's Pizza
PAPA JOHN'S PIZZA
Coca-Cola

Ferrellgas
Mondelēz International
WASTE CONNECTIONS, INC.

HONDA
VW
HYUNDAI

logitech
randstad
SKODA

Trusted by 85+ countries and 1100+ enterprises

Consider Yellow.ai if

yellow.ai

Your business is…

Facing costly operations
For customer support along with high agent attrition

Witnessing longer wait times
Resulting in low CSAT scores and reduced brand loyalty, negatively impacting revenue

Seeing low agent productivity
Rather than focusing their efforts on higher value tasks

Facing broken customer journeys
With lack of consistency across multiple channels

And want to…

AI-enabled customer support automation
For human-like customer experiences powered by enterprise-grade LLMs

Omnichannel support operations
Across text, voice, email, social media channels and more, with context carried across channels

Out-of-the-box solution
Which integrates with existing IT systems without rip-and-replace

Enterprise grade solution
Meeting global security and data privacy compliance requirements