

WILEY

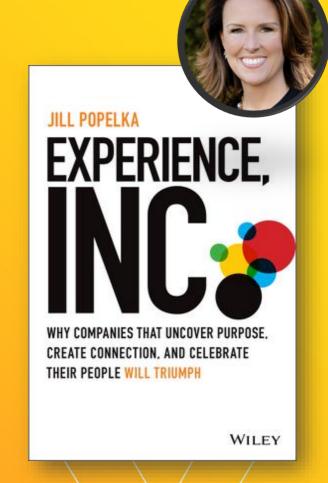


Jill Popelka

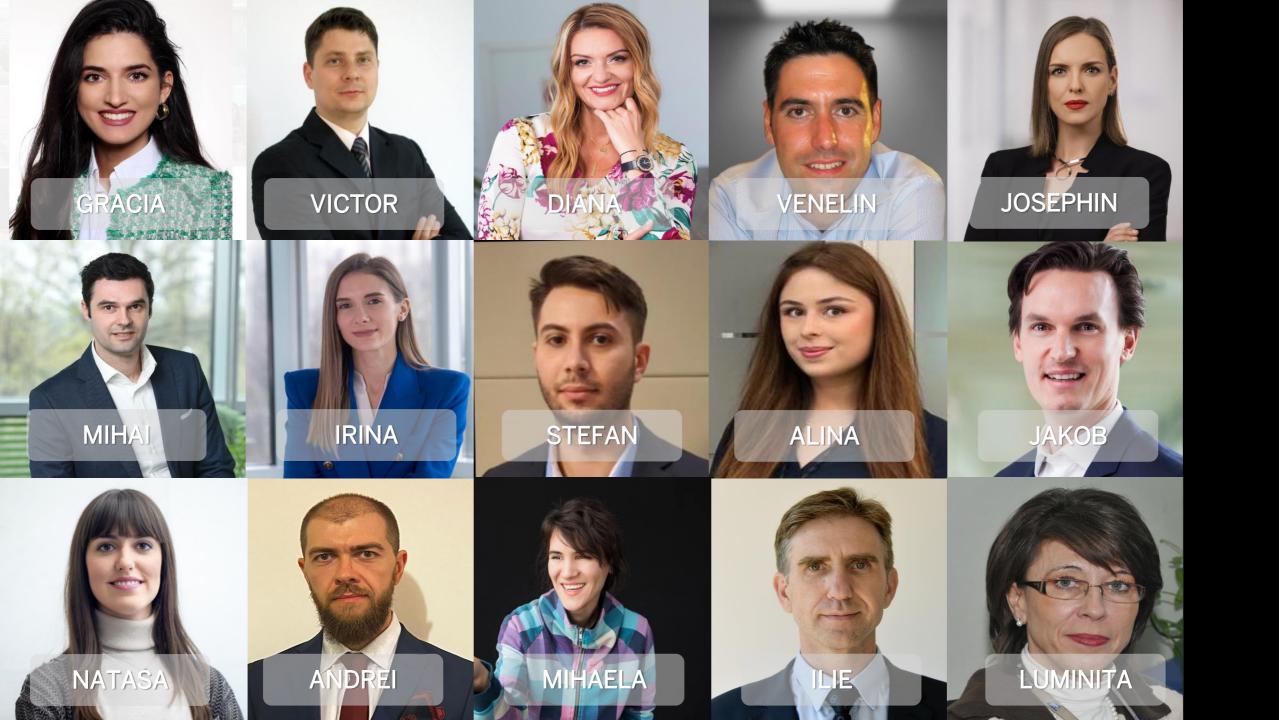
Global President, SAP SuccessFactors

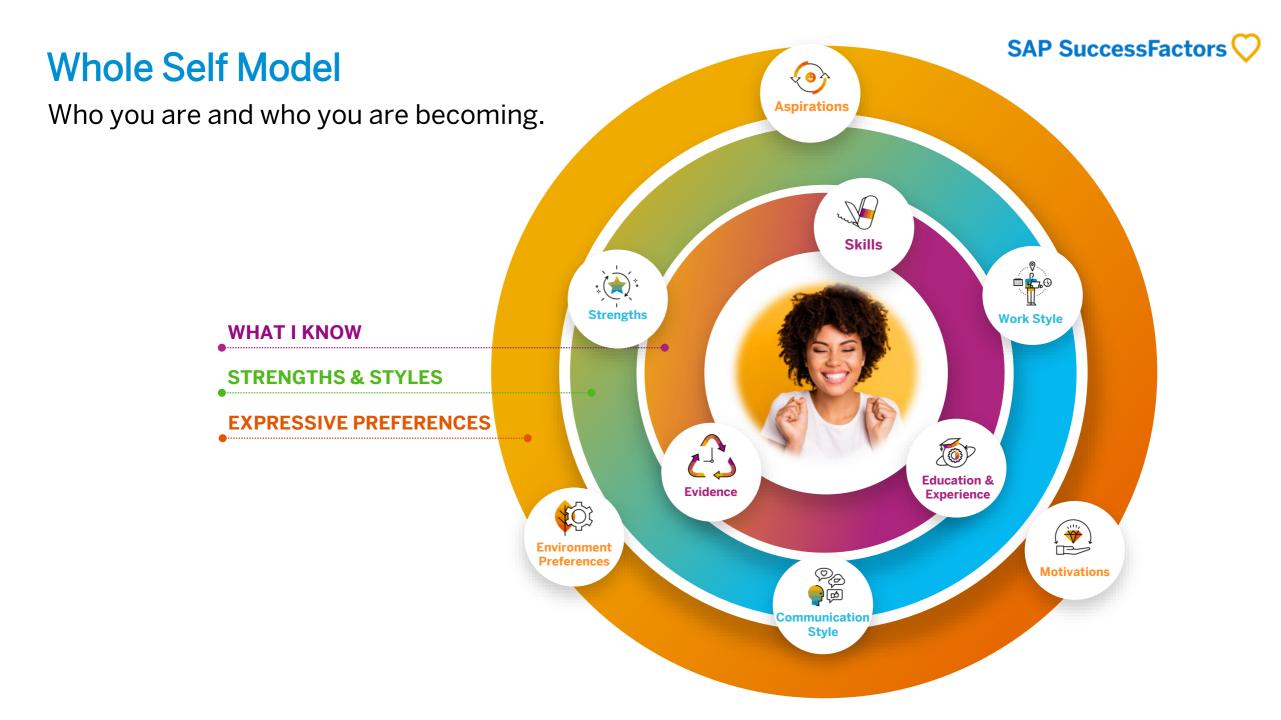


"The first and underlying success factor in creating employee experience is a sincere belief in people."

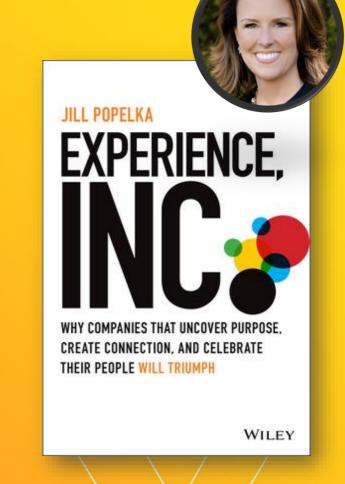




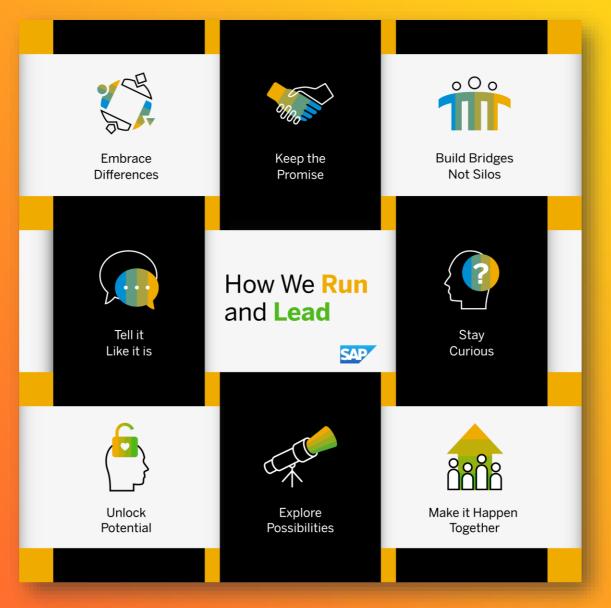




"Create an environment where people feel they belong & have purpose."



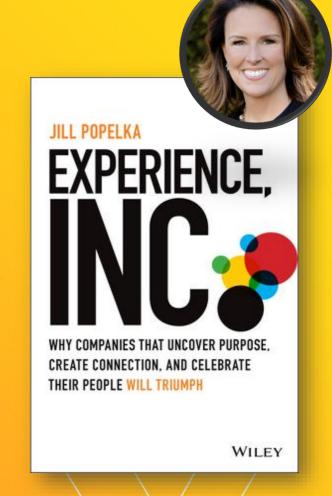




Our Cultural Values at SAP



"Technology and data provide the path to a more diverse and inclusive workforce."





Measuring, understanding and designing Employee Experience holistically along their entire employee life cycle

Candidate Experience Candidate experience with search and application through recruitment channels Improve quality of recruitment pipeline and optimize hiring cost

RECRUITING

Training & **Development**

- Feedback of key Talents on new product enablement (content and delivery channels)
- Improve % of training completed, # of Talents achieving higher productivity

Onboarding

Experience

week experience

Improve time to

New hires feedback on

onboarding and their first

productivity of early talent

and engagement levels

Growth & Mobility

- Experience on Key Talents on relocation process and moving to new team
- Reduce HR admin tasks, increased mobility of top talents

Employee Engagement

- Detailed survey to understand the engagement levels and drivers
- Improve employee engagement/ NPS score. Identify key challenges for Talent and critical segments

Leadership & Culture

- Understand employees' perception on gender parity issues
- Improve gender parity & workforce diversity

Performance

- **ONBOARDING** Enable managers to have actionable conversations based on 360 feedback
 - Improve workforce productivity, reduce turnover especially of talents

Rewards & **Benefits**

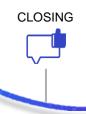
PAYING

- In the moment feedback on maternity program right after employee joins back
- rankings. Reduce unwanted turnover in the



Employee Pulse (different topics)

- Capture feedback on new travel and expense system roll out
- Improve tool adoption. Improve success rates of new programs



10. Exit

- Understand top reasons why top talent leave
- Reduce unwanted attrition

Management WORKING

- - Higher employer brand key employee segments

Key People Metrics









SAP SuccessFactors HXM End2End Suite



provides the foundation for creating meaningful experiences

Workforce Data



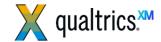
Reporting and Insights



Metrics and **Benchmarks**



Predictions and **Planning**



"X Data": Feedback and Sentiment

Talent Management















Core HR







