



# General Data Protection Regulation with SAP Governance, Risk, and Compliance Solutions and the SAP Database and Data Management Portfolio

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CUSTOMER

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# What is the General Data Protection Regulation?



The General Data Protection Regulation (GDPR) (EU Regulation 2016/679), effective May 25, 2018, gives **individuals control** and **protection** of their **personal data**. Data controllers, who determine the purpose and means of processing personal data, and processors, who process for controllers, are affected.



**Penalties up to 4%** of annual global revenue or **€20 million** whichever is greater



## Who must comply?

Organizations that offer goods or services to, or monitor the behavior of, EU data subjects and those that process or hold the personal data of EU residents

## Applies to:

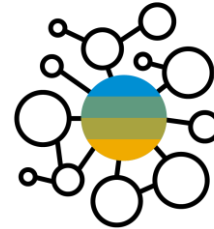
Natural persons, whatever their nationality or place of residence in the EU, in relation to the processing of their personal data

# What can SAP help you accomplish?



## Accelerate the journey

- Rapid implementation solutions with best practices
- Flexible assessments and surveys
- Comprehensive service options from SAP and our extensive partner ecosystem



## Strengthen the foundation

- Market-leading governance and data management capabilities
- End-to-end, unified framework across SAP and third-party applications, tools, and databases
- Consistent documentation and auditability to support attestation



## Simplify governance

- Well-defined policies, processes, and controls
- Clear ownership and accountability
- Automated notification and workflow for issue resolution

# How SAP helps customers address GDPR requirements

SAP's **integrated** and **industry-leading** solutions are highly relevant for meeting **end-to-end** GDPR requirements.



Enterprise-grade solutions cover **SAP** and **non-SAP** systems and **work with existing infrastructure** investments.

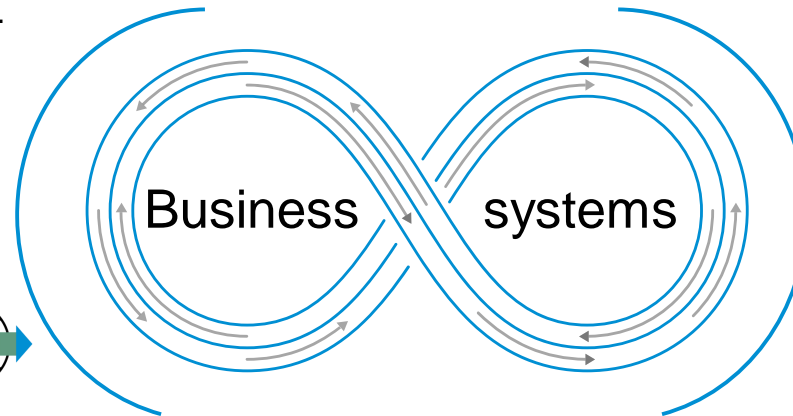
Governance

## SAP Process Control

Use assessments and surveys for ownership, status, and data protection impacts. Manage and monitor policies and controls.



## Governance, Risk, Compliance, and Security solutions



## SAP Access Control

Control or block user access to sensitive data and business processes. Support compliant user provisioning.



Operations

## SAP Information Lifecycle Management

Retention, blocking, and deletion of sensitive data for ABAP-based SAP systems...

## Database and Data Management solutions

## SAP Data Services software and SAP Information Steward

Tagging, profiling, and accuracy of personal data across landscapes...

# SAP's core GRC and database and data management solutions for GDPR

## Governance, Risk, and Compliance (GRC)



### SAP Process Control

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- Configurable forms for data protection impact, process, and control surveys
- Unified control framework embedded in business processes
- Comprehensive policy lifecycle management
- Ongoing assessments, auditing, and reporting
- Automated monitoring of controls



### SAP Access Control

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- Approvals and policies for users with access to personal data
- Categorization of roles and systems that store personal data
- Data access governance (user and role management, authorizations)
- User access reviews, auditing, and reporting

## Database and Data Management



### SAP Information Steward

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- Personal data discovery, mapping, and management
- Systems collecting personal data
- Formats used for personal data
- Categorization and tagging of personal data
- Accuracy and consistency across sources



### SAP Information Lifecycle Management

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- Enforcement of 'right or erasure' of SAP data
- Retention and deletion policies
- Rules for e-discovery and legal holds
- Archiving and deletion reviews, auditing, and reporting

[Supplementary GRC and database and data management solutions](#)

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# The journey towards GDPR compliance is not easy or quick



**No single solution** (or even single-vendor solution) can address all aspects and complexities of GDPR.



Make significant “good faith efforts” to ensure that **good practices and policies** are in place as soon as possible.



Consider **multiple coordinated workstreams** rather than a linear process.



Different aspects of GDPR might benefit from **SAP GRC solutions and the SAP Database and Data Management portfolio, as well SAP partner solutions**. SAP also offers a road map with new solutions addressing the GDPR.



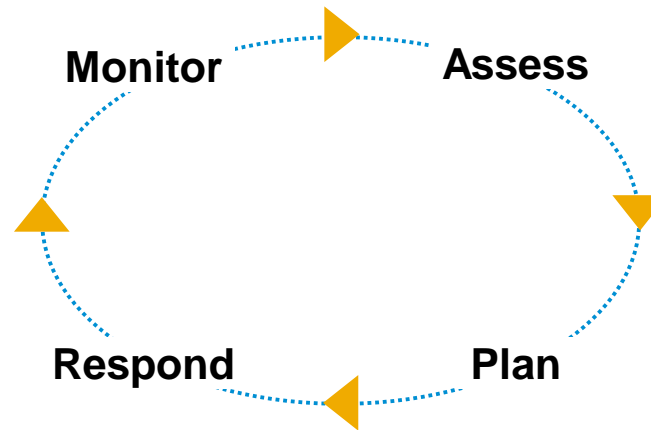
# Get started quickly while enabling a sustainable GDPR program

## Monitor: Manage and report

- Sustainable processes, continuous improvement, and change management
- Self-assessments and internal audit of compliance
- Reporting for DPO and internal/external stakeholders

## Respond: Execute on your plan

- Appropriate tools for your DPO
- Required data protection, security, and access governance
- Required data subject interactions to protect rights
- Updated policies, procedures, internal controls, and training



## Assess: Understand what you have

- GDPR requirements for your company
- Personal data and the business or legal need for it
- Privacy-related policies and procedures
- Existing systems to protect data

## Plan: Find gaps and plan solutions

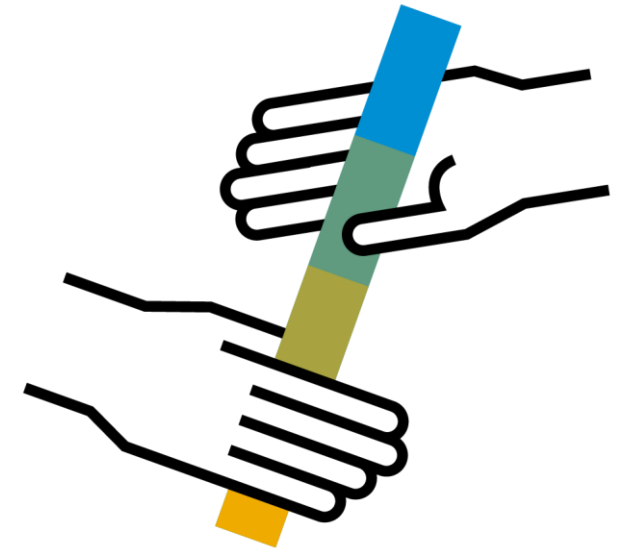
- GDPR requirements not met
- Data protection impact assessments (DPIA) to focus efforts
- Authorization and access management
- System and application alternatives to fill gaps, prioritized based upon risk and critical path

# Summary

Drive through GDPR challenges to become a better digital business

SAP solutions **can help you:**

- Accelerate the journey towards GDPR compliance
- Strengthen the foundation to govern your GDPR program and others thereby demonstrate strong and reliable accountability
- A more trusted engagement with your customers for improved business insight balanced with **digital responsibility**
- An opportunity to reduce compliance cost and risk (not only for GDPR) through solution automation capabilities



# Thank You!



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