



SAPPHIRE NOW in 2020

Content Strategy and Connected Experience

Last updated: February 27, 2020

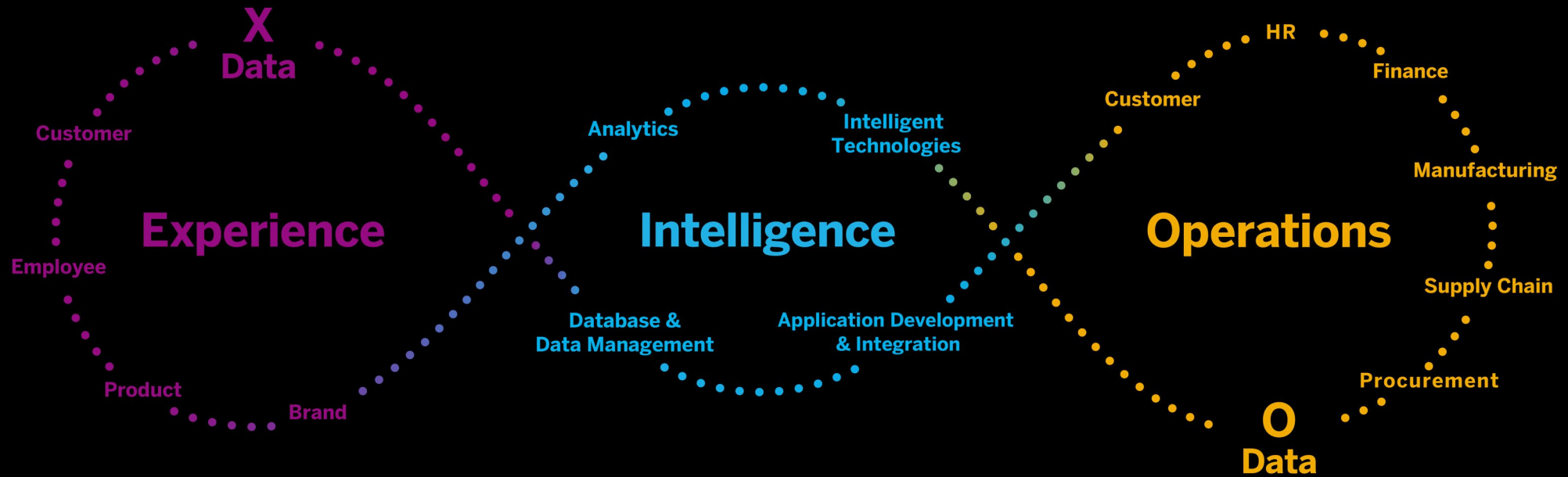
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Theme

Intelligent enterprises turn insight into action to win in the experience economy.

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Why Attend

Best-run businesses are intelligent enterprises that turn insight into action. They collect insights from customers, employees, products, and brands at every touch point. They use powerful technologies to sense opportunities, risks, and trends. And, they turn this intelligence into action across the business, changing outcomes for everyone – improving customer, product, and workforce experiences, and helping the enterprise to control spend, launch new business models, and accelerate data-driven disruption. Becoming an intelligent enterprise helps you to close the experience gap, unlock new sources of growth, and lead in your industry.

Attend SAPPHIRE NOW in 2020 to ‘connect the dots’ across departments to improve the experiences you deliver. Accelerate data-driven disruption company-wide. Meet the experts from SAP and across our ecosystem for expertise and guidance in the journey to becoming an intelligent enterprise.

SAPPHIRE NOW Program Structure

8 Neighborhoods

Business
Technology
Platform

Finance and
Procurement

Human
Resources

Intelligent
Enterprise and
Experience
Management

Customer
Experience

Partner Co-
Innovation

Services and
Support

Supply Chain
and
Manufacturing