

Guidelines in designing & operating Enterprise Grade Integration Artifacts

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Agenda

- Get strong on Basics
- What are Basics
- Understand Boundary Conditions
- Design Guide
 - Fundamentals of Design Tenets
 - Optimize Performance
 - Watchout for memory footprint
 - So Much more.
- Resliency, Troubleshooting Guide And Use Cases for API's
 - Where to find guide?
 - How to use it?
- How to Automate Failed Messages Re-Processing
 - Alert on Failure
 - Understand available options
 - Store for later pickup

Get Strong on Basics. And What are Basics ?

- Exchange Headers & Exchange Properties
- Learn how to handle attachments in multiples
- Adapters & Properties
- Decouple senders from Processing
- Delta Synch Local & Global Variables
- Exception Handling
- Persistence Several Options available including EDA
- Content Modification
- Content Transport
- How communication works between external & internal objects
- How to Transfer Files

Understand Boundaries

SAP Cloud Inte	egration Tenant	Management Node	 CPU: 1
Management Node	Runtime/Worker Node		RAM: 2 GB
CPU: 1 RAM: 2 GB	CPU: 2 RAM: 4 GB		HTTP threads: 200
HTTP Threads: 200	HTTP Threads: 200 DB connections: 8	Runtime/Worker Node	 CPU: 2 RAM: 4 GB
			 HTTP threads: 200
			 Database connections: 8
Database		Database	 Capacity: 32 GB
	Message Broker		 Additional feature-inherent limits
Capacity: 32 GB Additional feature-inherent limits	Capacity: 9.3 GB Number of queues: 30	Message Broker	Capacity: 9.3 GBNumber of queues: 30

Design Guide – Fundamentals of Design Tenets

- High Availability
- Resilience
- Resource Management
- Loose Coupling
- Gracefully handle failures & exceptions
- Ensure maintainability & readability

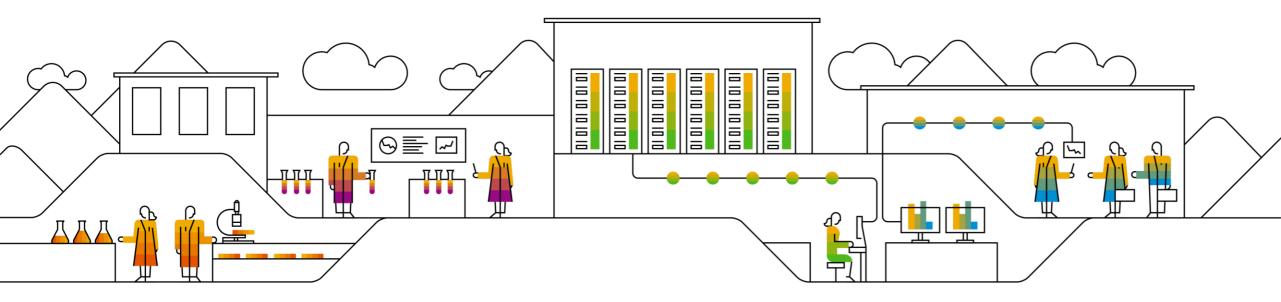
Design Guide – Optimize Performance

- Watchout for Payload Sizes
- Push Messages versus Timer Triggered Messages
- Watch out for Number of Flow steps every step adds overhead
- Choose Right Adapter. SOAP takes time to syntax validate Vs Http
- Avoid External Calls in Loop. Do Lookup's. Use Hashmap
- Consider Network Latency choose system at nearest DC
- Weigh options for Memory Vs DB calls
- Use Pagination. Never load all-at-once
- Parallel Vs Sequential Multicast and Splitters
- Authentication is expensive use Session Reuse
- Use batch API Processing calls whenever possible

Design Guide – Optimize Memory Footprint

- If there are more branches always end branch via join & gather, empty or reset holders
- If you expect large payload avoid multicasting
- Large Payloads Avoid memory intensive transformation disk space errors
- For large Payloads Use ByteArray instead of String
- Global Variables cleanup headers after use
- DOM parsers are memory hoggers. Use SAX parser if possible
- To avoid OOM <u>Use message streaming</u>

Troubleshooting Guide



Where to find Troubleshooting Guide

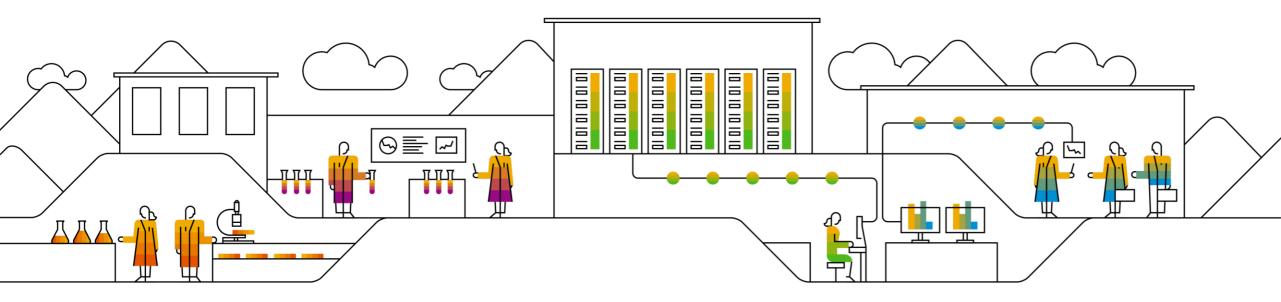
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	Welcome to SAP Integr Simplify and accelerate enterprise integration	ration Su	ite		-		¢	آن T) About Online (roublesho	Guide
(s) (s)	Recent View recently accessed artifacts.									
°°	Integrations and APIs		API Proxies							
	Get_Employee_Data_IntUsr01 Integration Flow Draft	Deployed	↔ HTTPBIN_Anything REST 1		Deployed					
	MM_CompoundEmployee Message Mapping 1.0.2	Not Deployed	Get_Users_SAML REST 1		Deployed					
	日 VM_Incoterms Value Mapping 1.0.1	Deployed	≪ Metering_APIs_CF REST 1.0		Deployed					
	Rumber_Conversion	Not Deployed	SOAP 1		Deployed					
	Monitoring Analyze the usage and performance of your artifacts.						Но	ur Da	ay Week	Month
		API Proxy Traffic Based on API Proxy	Calls	API Proxy Errors Based on number of failure						
	Error To	otal Calls		Total API Proxy Errors						

https://ga.support.sap.com/dtp/viewer/#/tree/2237/actions/28748

Security, Credentials and Keystores

- User credentials CRUD operations
- OAuth2 client credentials CRUD operations
- Certificates upload / download
- Key pair create / upload
- Certificate chains change / download
- Keystore entries get metadata / rename / delete / get OpenSSH public key
- Keystore import / backup / export public content /
- Keystore history get backed up entries / restore backed up entries
- Certificate-to-User-mapping CRUD operations*

Uses cases for APIs



Use Cases – DevOps / CI/CD

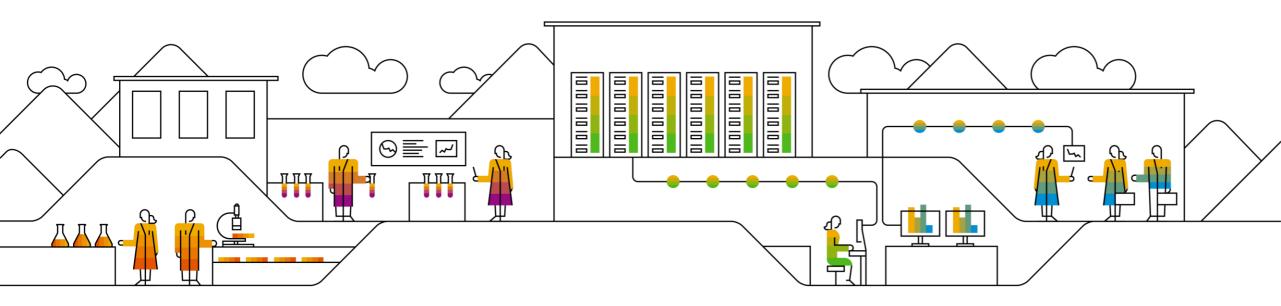
- Create an automated test pipeline for your integration content
 - 1. Upload content from a source repository
 - 2. Adapt configurations
 - 3. Deploy integration flows
 - 4. Get endpoints
 - 5. Send messages
 - 6. Check MPL status

Use Cases – Integration Content Transport across Tenants

- Transport across multiple tenants is possible using tools like TMS or CTS+ or via manual export / import
- Another option is to use the OData APIs for Integration Content
- Transport can be done on package level as well as on integration flow level

Use Cases – Certificate Expiry Notification

- Certificates and private keys have an expiry date. Once this is exceeded your integration scenarios will fail.
- So an upfront notification about keystore entries expiring soon might be useful.
 - 1. Use the keystore entries OData API to fetch all items
 - 2. Check the expiry date
 - 3. Compare against the current date
 - 4. In case the difference is below 14 days send a notification for example via mail



Automate Failed Message Reprocessing Available options – JMS, Datastore, EM, Memory

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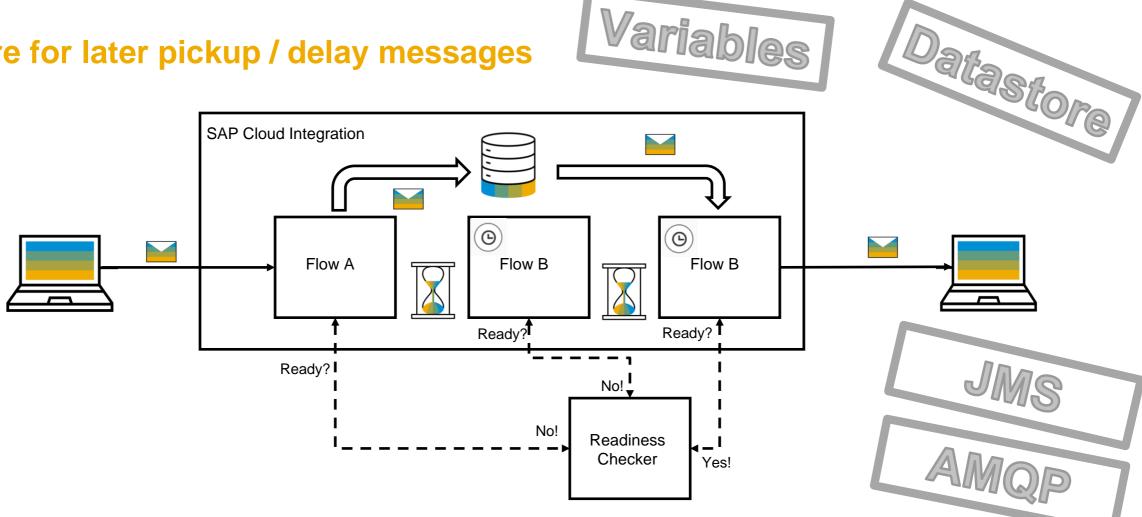
Alerting on Scenario Failure

- In case of message failures the sender will receive an error and message processing log is in error state
- But:
 - a. not every scenario is synchronous (async, scheduler, broker)
 - b. the monitor is not checked regular, as you expect a running scenario to continue being succesful
- In order to get to know about failures, build an own notification mechanism
- Use the Message Processing Log OData API to fetch failed messages and send a notification via mail

Retry of failed Messages

- Build an integration flow with two endpoints, one for productive usage, the other one for retry (secured by a separate role)
- At runtime, in case of error store the incoming message as MPL Attachment
- Via the MPL OData API check for failed integration flow executions
- Check the error information using the MPL OData API to see if a retry makes sense
- If yes, download the Attachment using the MPL Attachment OData API
- Get the retry endpoint of the failed integratoin flow and push the message again to the flow

Store for later pickup / delay messages



- Parking of message because backend is not ready yet
- Waiting for a state change before continue message processing

Datastore

Storage location: What data is stored: Access by:

Retention period: Explicit deletion possible:

Storage size Specialities CI database

Body (+ headers optionally)

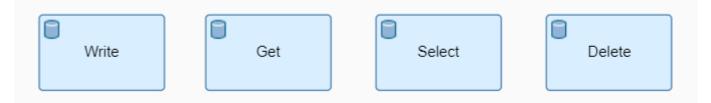
- 1. One certain integration flow
- 2. Any integration flow

Up to 180 days, default 90 days

- 1. Via Delete operation
- 2. Via Monitor

32GB total storage size of CI tenant database

Requires a database connection



Storage size

Access by:

Storage location:

Retention period:

Explicit deletion possible:

Specialities

CI database What data is stored: Anything

- One certain integration flow (= Local Variable) 1.
- Any integration flow on the tenant (= Global Variable) 2.

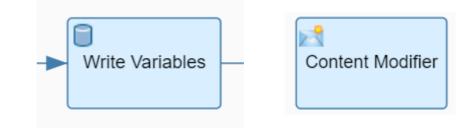
400 days

Via Monitor

32GB total storage size of CI tenant database

Requires a database connection





Retention period:

Storage location:

What data is stored:

Explicit deletion possible: Storage size Memory Anything The current integration flow execution Integration flow execution duration Via Content Modifier 4GB memory per worker node

Header & Properties

AMQP Adapter

Storage location: What data is stored: Access by:

Retention period: Explicit deletion possible:

Storage size

Message Queue/Topic on any external Message Broker

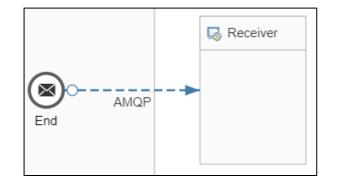
Body

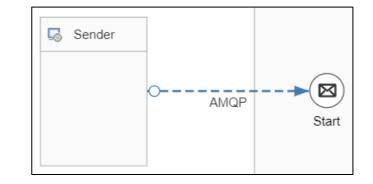
- 1. Any integration flow with an AMQP channel pointing to the queue/topic
- 2. Every external client with access to the Broker

Depends on Broker configuration

- 1. Removed when consumed successfully
- 2. Via Broker if possible

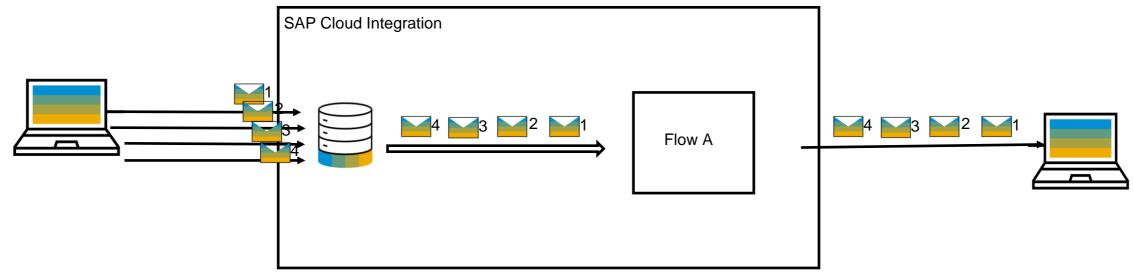
Depends on Broker configuration





At Least Once in Order II





- Message Brokers like SAP Event Mesh do have a capability called Exclusive queues
- Consumers can receive those messages in Order
- No parallelization applicable
- Exactly once not guaranteed as Flow A could run into errors after sending a message

Re-Process – Recap Slides

0. If you dont want completed status - You can mark the message as failed by using Error End Event

1. Automatic Retry mechanism is available for certain adapters like - JMS queues & XI adapter

2. You can Use Odata V2 API to reterive Faile dmessage and send notifications

3. you can use Datastore to store headers & body of incoming payload to reprocess again. message available for 90 days

Persist step – audit log

- Persistence on the CI tenant database
- Storage of messages for auditing purposes
- Only successful messages are stored
- Only body is stored
- No storage in case of errors (except node crash like OOM)
- Independent of JDBC transaction
- Stays persisted until expired
- Retention time is bound to the message processing log, per default 30 days
- No monitor available
- OData API available

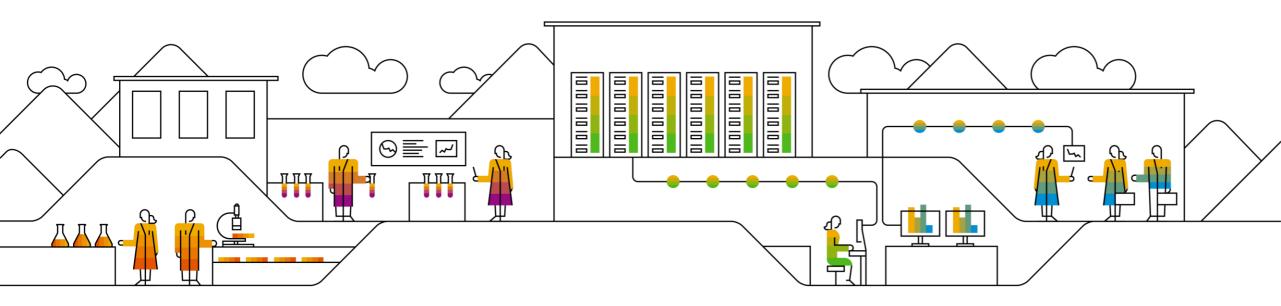
Persist Message							
General Processing							
*Step ID:	Persist1						
Encrypt Stored Message							



JMS Monitor

- Queues can be checked for the messages
- Check number of retries and next retry
- Trigger an immediate retry of the message
- Queues and Entries can be deleted manually
- JMS Resource Limits and Optimizing their Usage

\oslash	Overview / Manage Message Queues							Check
Ø	i JMS Resources: OK. Details							
۲								
	Queues (6) Filter by Name Q C (1)	Messages (5)		Filter by Message ID) Q	Retry Delete	e Download	ڈ 🔹 🖒
	Name Entries Status	JMS Message ID	Message ID	Status	Due At	Created At	Retain Until	Retry Count
	AS2_AS2_Async_Decoupling _Scenario_AS2_b32bdc09_2 5	ID:10.214.29.8a9ee1706228cfda0:654	AF5d5dCn5fYqPLSqiXPZS0NvjlyJ	Overdue	Mar 05, 2020, 10:36:24	Mar 03, 2020, 10:36:24	Jun 01, 2020, 10:36:24	3
	625_3bd3_ae8a_04cd7aa03	ID:10.214.29.8a9ee1706228cfda0:653	AF5d5Z-ml_HTdgstgh2mKwcXmR_	Overdue	Mar 05, 2020, 10:35:35	Mar 03, 2020, 10:35:35	Jun 01, 2020, 10:35:35	3



Scripting in SAP Cloud Integration Dos and Don'ts

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When / Why to use scripting?

- The graphical flow steps are built as generic as possible and cannot cover every use case
- In case multiple flow steps can be combined in a script the performance might be better
- Some transformations are very complex and need scripting
- External libraries provide features and functions that you want to re-use
- Scripts can be tested in external tools like Eclipse or GroovyIDE
- Some error details can be only retrieved via script
- You can hide secrets from Tracing using them in scripts
- Some Cloud Integration features require the use of scripts

Script Basics

Script Skeleton Groovy

```
import com.sap.gateway.ip.core.customdev.util.Message;
```

```
def Message processData(Message message) {
```

```
return message;
```

Script Skeleton Javascript

```
importClass(com.sap.gateway.ip.core.customdev.util.Message);
function processData(message) {
    return message;
}
```

- You can define own helper methods or script functions
- processData is called by default if not specified otherwise in the script step

Script API and Generic API library download: https://tools.hana.ondemand.com/#cloudintegration

Script documentation: https://help.sap.com/viewer/368c481cd6954bdfa5d04354 79fd4eaf/Cloud/en-US/03b32eb2c5c249f0a59bcd27c44d1e4e.html

Access / Modifications of headers/properties/body

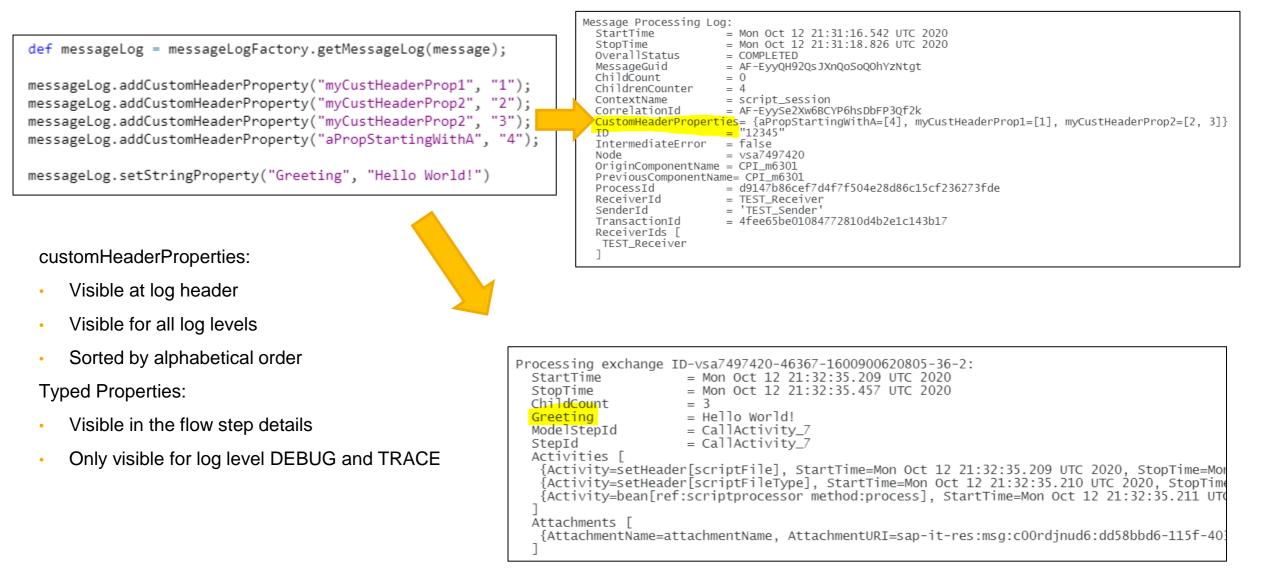
```
def Message processData(Message message) {
    //Body
    def body = message.getBody();
    message.setBody(body + "Body is modified");
    //Headers
    def headerMap = message.getHeaders();
    def value = map.get("oldHeader");
    message.setHeader("newHeader", value + " overwritten");
    message.setHeader("newHeader", "myNewHeaderValue");
    //Properties
    def propMap = message.getProperties();
    value = map.get("oldProperty");
    message.setProperty("oldProperty", value + " overwritten");
    message.setProperty("newProperty", "myNewPropValue");
    return message;
}
```

The body will be returned in what data type it is available at runtime.

If you want to get the Body in a certain type:

message.getBody(java.lang.String); message.getBody(java.io.Reader); message.getBody((byte[]).class);

MPL properties



Value Mappings

Used to look up source or target value for an entry in the deployed Value Mapping for a certain context •

	Bi-Directional Mapping					Search		Q Add Delete a
	Agency	Identifier		<i>≒</i>	Agency		Identifier	State
	mySourceAgency	mySourceS	chema	<i>4</i>	myTargetAge	ency	myTargetSchema	THE REAL PROPERTY OF THE REAL
	Value Mappings: Default Values:							
	Value Mappings for		Search		Q Add	Delete all		
	mySourceAgency, mySourceSchema	⇒	myTargetAg	gency, myTargetSchem	à		Usage: ValueMap (Source agency, Source identifie.	r, Source value, Target agency, Target
	mySourceValue	4	myTarget	Value		Ŵ	identifier) = Target value;	
							Example: ValueMap (mySourceAgency, mySourceScl myTargetSchema) = myTargetValue;	hema, mySourceValue, myTargetAgency,
							ValueMap (myTargetAgency, myTargetSche mySourceSchema) = mySourceValue;	ema, myTargetValue, mySourceAgency,
<pre>if(service != null) {</pre>	ing.ValueMappingApi; ssage message) { tory.getApi(ValueMappingA			SourceSchema"	, "mySourc	eValue"	, "myTargetAgency", "myTarg	getSchema");

Number Range

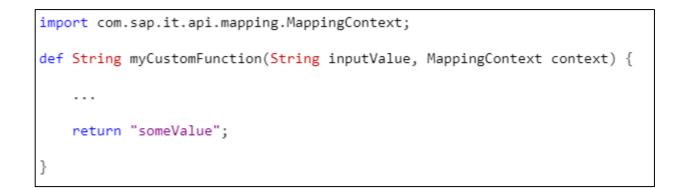
- Receive unique and consecutive numbers from a defined range
- Number can also be shared across flows by providing an identifier, e.g. Correlation ID

Add Number Range		
Name: *	myNumberRange	
Description:		
Minimum Value:*	1]
Maximum Value: *	-	
Field Length:	0]
✓ R	otate	
	OK	Cancol
	OK	Cancel

<pre>import com.sap.it.api.ITApiFactory; import com.sap.it.api.nrc.NumberRangeConfigurationService; import com.sap.it.api.nrc.exception.NumberRangeConfigException;</pre>
def Message processData(Message message) {
<pre>def service = ITApiFactory.getApi(NumberRangeConfigurationService.class, null);</pre>
<pre>if(service != null) {</pre>
//Get next value from number range configured in web tooling.
//second argument is for an identifier like correlation ID to get the same value across multiple flows
<pre>def nextValue = service.getNextValuefromNumberRange("myNumberRange", null);</pre>
}
<pre>return message;}</pre>

customFunctions for Mappings

- Script activities during message mapping
- Instead of Message object use the MappingContext
- Access of headers and properties
- Call Value Mappings
- Perform complex functions that are not possible with standard mapping functions



Access to SOAP headers

- Whenever setting a payload in the integration flow only the SOAP body gets influenced.
- The CI SOAP adapter removes the SOAP header on receiving incoming messages
- Via script you can get, set and remove the SOAP headers



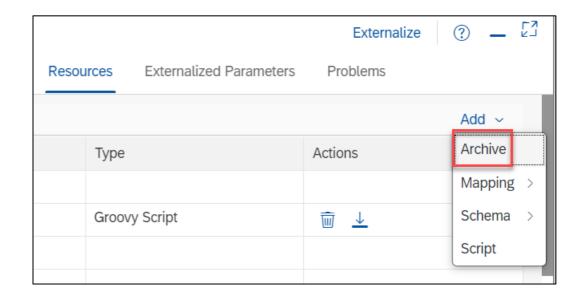
Access of exception objects

- Some adapters don't provide error responses in the message body or message processing log
- After an error occured the exception object is stored as property

```
import com.sap.gateway.ip.core.customdev.util.Message;
def Message processData(Message message) {
    def map = message.getProperties();
   // get an exception java class instance
    def ex = map.get("CamelExceptionCaught");
   if (ex!=null) {
        // an http adapter throws an instance of org.apache.camel.component.ahc.AhcOperationFailedException
        if (ex.getClass().getCanonicalName().equals("org.apache.camel.component.ahc.AhcOperationFailedException")) {
           def responseBody = ex.getResponseBody();
           def statusCode = ex.getStatusCode();
            def statusText = ex.getStatusText());
        // an odata adapter throws an instance of com.sap.gateway.core.ip.component.odata.exception.OsciException
        if (ex.getClass().getCanonicalName().equals("com.sap.gateway.core.ip.component.odata.exception.OsciException")) {
           def requestUri = ex.getRequestUri();
    return message;
```

Usage of external libraries

- Many problems have already been solved by open source libraries
- How to consume them?
 - Add the jar file under resources
 - Use the import statement in your script to load your class
- Don't use libraries that are already available in Cloud Integration



Buffering of data as Hashmap

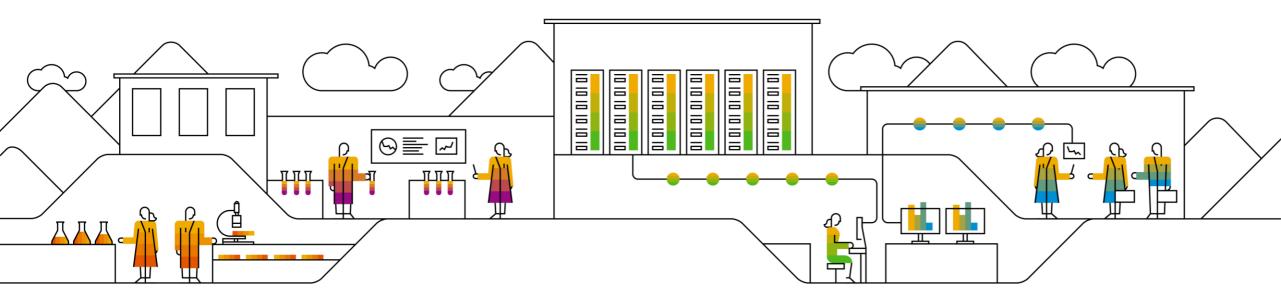
- ID mapping for many records can be done via value mapping, but this needs to be created at Design time level
- What if you fetch a list of records and then need to change the identifier on the fly?
- Separate external calls per record is very expensive
- Instead, fetch the lookup data upfront, store everything in a hashmap and access it at runtime

```
import com.sap.gateway.ip.core.customdev.util.Message;
import java.util.HashMap;
import groovy.xml.*;
import java.io.*;
def Message processData(Message message) {
   def body = message.getBody(java.io.Reader);
   HashMap<String, String> myHashMap = new HashMap<String, String>();
   def parsedBody = new XmlSlurper().parse(body);
   parsedBody.Record.each{
       try{
           myHashMap.put( "recordKey", "recordValue");
       catch(Exception ex){
           //decide what to do
   message.setProperty("lookupTable", myHashMap);
   return message;
```

```
import com.sap.gateway.ip.core.customdev.util.Message;
import java.util.HashMap;
def Message processData(Message message) {
    def properties = message.getProperties();
    def myHashMap = properties.get("lookupTable");
    String myNewValue = myHashMap.get("myOldValue");
    ...
    return message;
}
```

Everything which is technically possible in Groovy / Javascript can be done, but not everything is recommended.

Considerations when using scripts

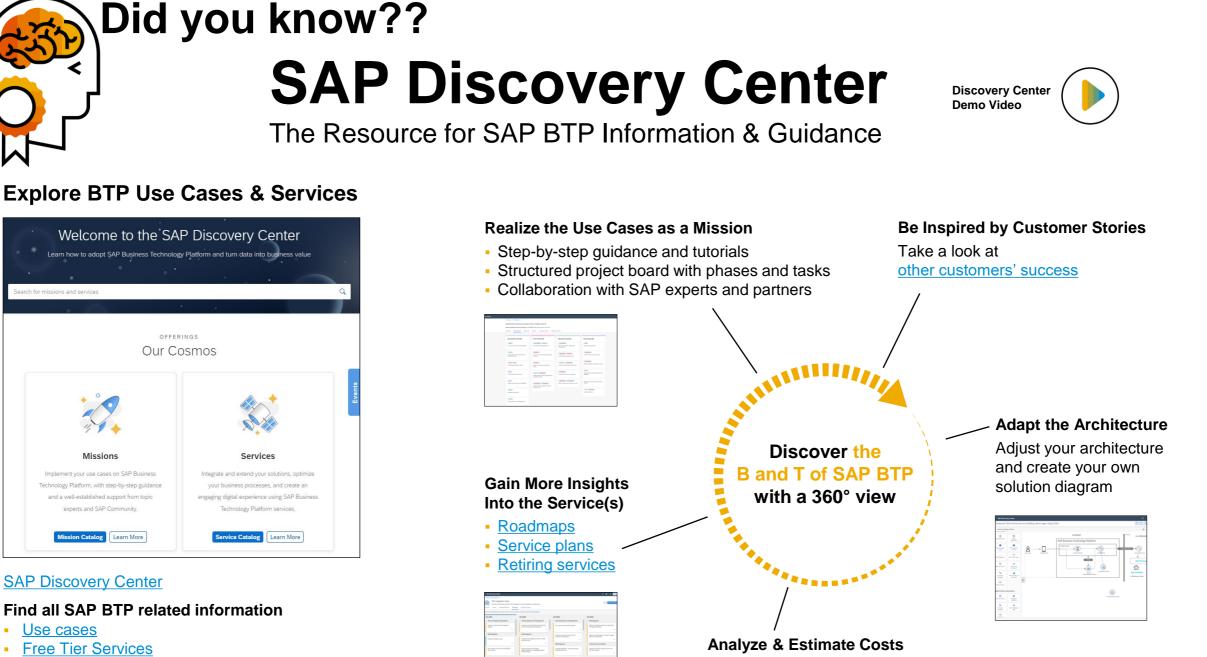


Disadvantages of using scripts

- No self-explaining design. In order to understand what's going on the script has to be opened and the code has to be understood
- In case of updates of Java or Groovy the author is responsible to keep the coding working
- When bad coding is used issues like Out-of-memory can occur which will impact the whole tenant
- No support by SAP for custom coding

Recommendations

- Use a graphical flow step wherever possible
- Use a preview tenant to test the compatibility of your scripts against the latest CI version
- Apply <u>best practices</u>.
- If you want to re-use scripts in your tenant, use script collections
- Avoid Encoding issues. See details <u>here</u>
- Protect your script against any kind of attacks when parsing payload
- Apply security scans before using 3rd party libraries
- Always define your variables in Groovy scripts. <u>Blog</u>



Business Services

Check pricing with the integrated estimator



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New Users

To access your free services with no upfront commitment:

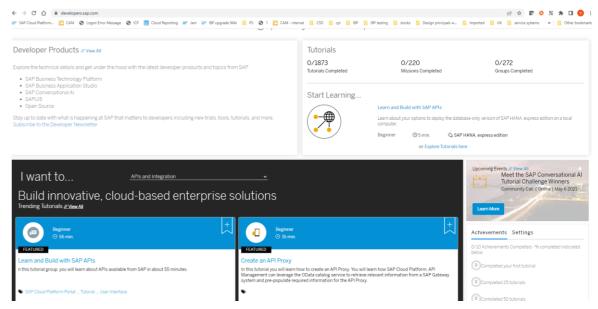
1. Click the button below to go to SAP Store

2. Add Pay-As-You-Go for SAP BTP to the cart

 You will be asked to set up an account if you do not have one. Within three hours you will receive access via email to explore and start building with SAP BTP

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https://developers.sap.com/



PI Elevation | Guide and Best practices

Migration guide for SAP Process Orchestration

Asset interoperability

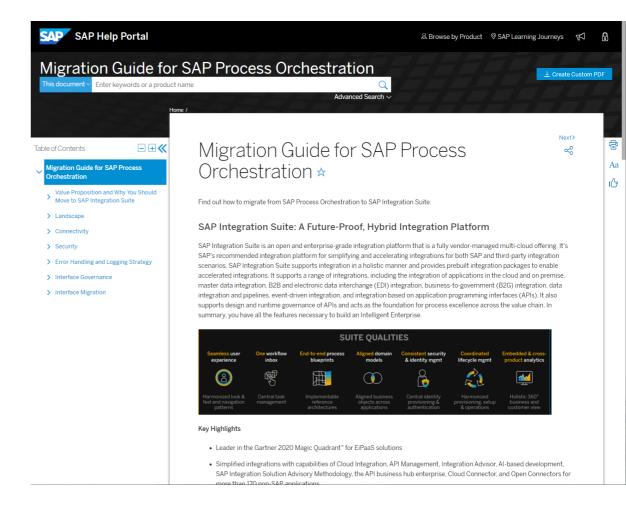
- Reuse of mappings, data types*, and message types*
- See <u>blog series</u>

Design guidelines

- See <u>documentation</u>
- Integration packages at <u>api.sap.com</u> incl. postman collections

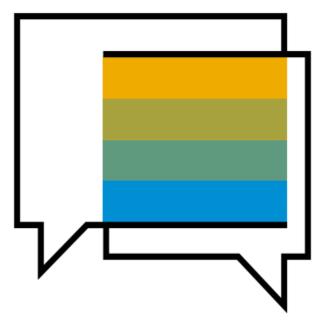
Enterprise Integration Patterns

See <u>blog series</u> comparing patterns on SAP Process
 Orchestration vs. SAP Integration Suite



* Roadmap item: this is the current state of planning and may be changed by SAP at any time without notice.

Q & A



Thank you.

Contact information:

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