

Content Programming Schedule

14 October, 2020 - EMEA

- ▶ 11:00am BST, London
- ▶ 12:00pm CEST, Spain
- ▶ 12:00pm CEST, Germany
- ▶ 2:00pm GST, Dubai

Time	Sessions														
EMEA (CEST)	Theatres														
12:00pm - 1:30pm	Global Keynote														
1:30pm - 2:00pm	Regional Spotlights (NA, LATAM, MEE, EMEA North, EMEA South, APJ, HK)														
	Commerce			Sales			Service			Customer Data Solutions		Marketing	Technology Partner Ecosystem		
1:45pm - 2:00pm	Engagement Break: Mindfulness Session, Virtual Show Floor*, Networking Lounge, Trivia Games														
2:00pm - 2:15pm	Commerce Strategy, Roadmap & Demo			Sales Force Automation (SFA) Strategy, Roadmap & Demo	Configure Price Quote (CPQ) Strategy, Roadmap & Demo	Commissions Customer Spotlight by Accenture	Customer Service Strategy, Roadmap & Demo			Customer Data Solutions (CIAM) Strategy, Roadmap & Demo		Marketing Strategy, Roadmap & Demo	Pricefx	OpenText	
2:15pm - 2:30pm													Mirakl	WorldPay B2B	
2:30pm - 2:45pm	Engagement Break: Diversity & Inclusion, Virtual Show Floor*, Networking Lounge, Trivia Games														
2:45pm - 3:00pm	Customer Spotlight by Netconomy	Commerce & Qualtrics	Retail Spotlight	Commissions Strategy, Roadmap & Demo	Litmos Strategy, Roadmap & Demo	Litmos Customer Spotlight		Field Service Mgmt (FSM) Strategy, Roadmap & Demo	Customer Service Spotlight by Sybit	FSM Customer Spotlight	Customer Spotlight, Migros with Netconomy		Customer Spotlight by Ecenta	Barclaycard	Totango
3:00pm - 3:15pm	Customer Spotlight by SAP Services					CPQ Customer Spotlight by Canidium	SFA Customer Spotlight by PwC				CDC Customer Spotlight by Deloitte	CDC Customer Spotlight by Bayer		Bloomreach	

*The Virtual Show Floor is open throughout the entire event