

SAP Leonardo Machine Learning Behind the scenes.

Juergen Mueller, Chief Innovation Officer, SAP

PUBLIC





SAP Leonardo enables the intelligent enterprise



76% of the world's transaction revenue touches an SAP system



25 industries

12 lines of business

The world's largest business network

SAP Leonardo

Machine Learning

Conversational Interfaces

Intelligent Apps

Intelligent Services Data Science Platform

Business Outcomes



Increase revenue



Re-imagine processes



Quality time at work



Customer satisfaction



Enabling innovations

Reimagine your value chain with machine learning

Marketing

- Brand Impact
- Social Media Analysis
- Customer Behavior Segmentation

Sales & Service

- Conversational Commerce & Service
- Service Ticketing
- Customer Support
- Solution Recommender

Operations

- Predictive Maintenance
- Quality Inspection
- Optimal Planning & Scheduling

Inbound Logistics

- Image-based Purchasing
- Goods & Services Classification
- Supplier Risk Assessment

Finance

- Cash Application
- Accounts Payable
- Remittance Advices
- Predictive Accounting
- Business Integrity Screening
- Conversational Finance

Design

- Trend Analysis (Face, Age, Gender, Emotion, Apparel)
- Personalized Design

Human Resources

- Learning Recommender
- Synchronous Translation of training content
- Career Path Recommender
- Conversational HR

Outbound Logistics

- Routing Optimization
- Supply Chain Resilience
- Last-mile Delivery
- Stock in Transit

Helio Mosquim

IT Innovation Manager, VALE S.A.



Touchless part requisition with ML Image Recognition



Confidence Level% 96%

Description: Tire 59/80R63 CAT

Lessons Learned



