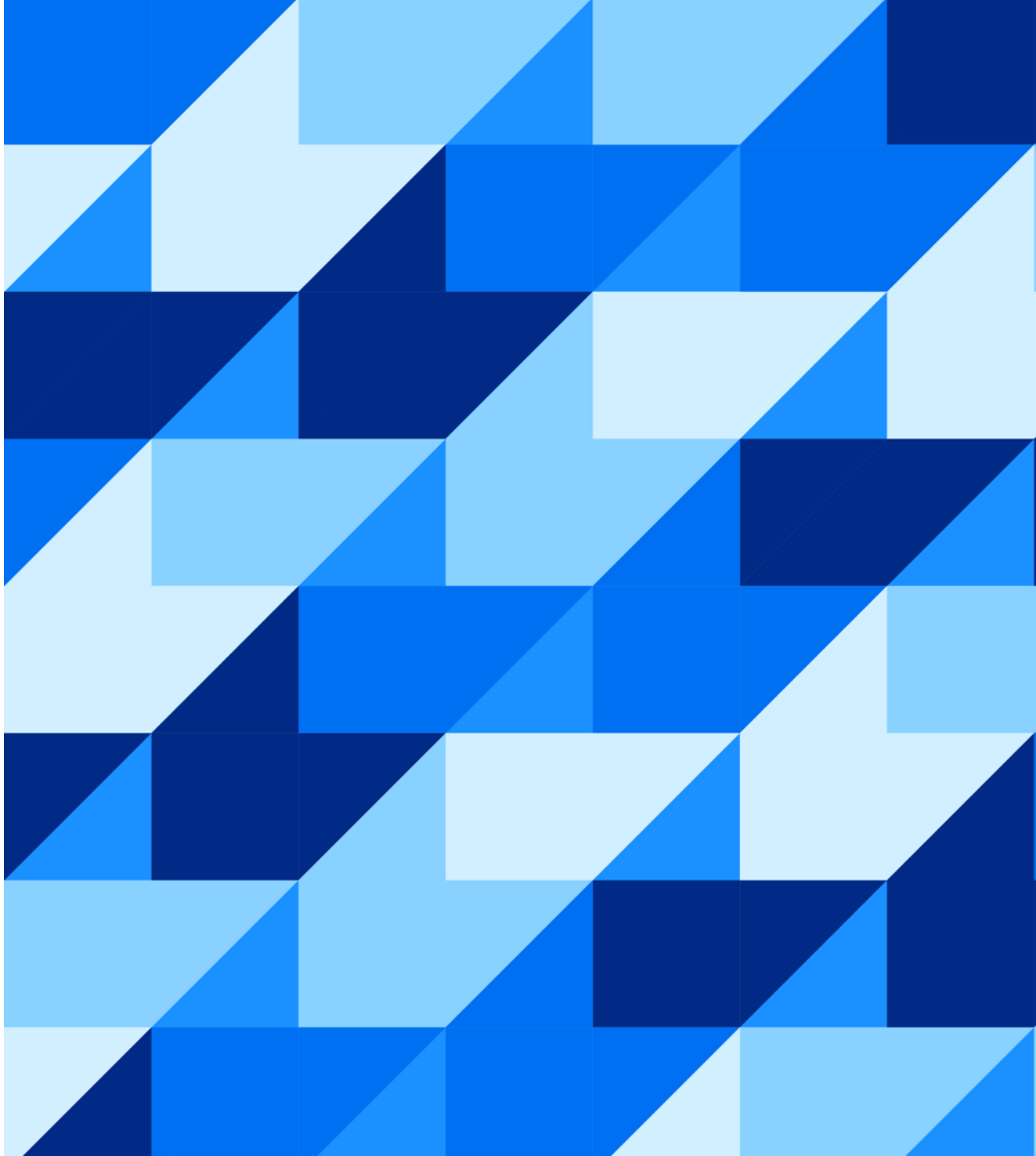
SAP Integration Suite Monthly Updates – August 2024

Product Management Team, SAP Integration Suite
Month 08, 2024

PUBLIC



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New Customer Stories

PUBLIC

SAP BTP

SAP Integration Suite

Integrate Everything to Innovate Now
- CUSTOMER STORIES -

Milena Mathyl
Product Manager, SAP Integration Suite
Aug 2024

Public

Agenda

- SAP Integration Suite – Customer Stories: Overview
- SAP Integration Suite – Customer Stories: Featured Customer Stories
- SAP Integration Suite – Customer Programs
- SAP Integration Suite – SAP Innovation Awards: Finalist & Winners 2024 & Outlook

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SAP Integration Suite

Customer Stories - Overview

SAP Integration Suite Customers and Partners

Business Transformation Studies (BTS)

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SAP Integration Suite

Example customer & partner success in numbers

Endress+Hauser

Up to 10x

Increased project speed and reduced costs.

€85 million

annual digital net sales through B2B cloud integration.

PifPaf alimentos

30%

Reduction in time and cost of technician data entry

3 weeks

To go live with a mobile application using SAP Build Apps

thyssenkrupp

20%

increase in revenue from the e-commerce portal.

12,800

customers using the business-to-business portal.

DuluxGroup

150+

Integration flows migrated (from Neo environment to Cloud Foundry) and tested in development, validated in quality and deployed into production

4 month

Project period for migrating and testing all integration Flows from the NEO environment into the new cloud foundry landscape across all three tiers

toom
Respekt, wer's selber macht.

50%

Cost reduction by sunsetting legacy integration technology

2x

Faster implementation of integration scenarios

kemira

363

interfaces migrated to SAP Integration Suite

1.3 million

messages sent between systems and applications each week.

FC BAYERN MÜNCHEN

50,000

Transactions processed in the Allianz ® Arena on matchdays

52

Systems consolidated to fully leverage fan data and create personalized experiences

Harrods

40%

reduction in TCO across the integration landscape.

30%

shorter process times, freeing staff to focus on other tasks.

ELKJOP

5 million

Messages processed on average daily through the Cloud Integration capability in SAP Integration Suite

50 million

API calls per month through the API Management capability in SAP Integration Suite

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SAP Integration Suite Customers and Partners

Success Stories

Key Facts:

- Find **all public SAP Integration Suite Success Stories** on sap.com (customer stories (tagged with product “SAP Integration Suite”:

  SAP Customer Reviews & Stories | Software & Technology Solutions

- Kindly reach out to us - if you as a partner and/or your customer - are interested in a **joint public success story** ☺
  - We are happy to support you and provide a **first draft** to you to minimize your efforts! (based on documents or interviews etc.)

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SAP Integration Suite

Featured Customer Stories

natura

How Can a Cloud-Based Integration Suite Support Sustainability and Nurture People's Well-Being?

Optimizing IT systems to serve more than 100 million customers, more than six million of them online

A Brazilian multinational producer of cosmetics, hygiene, and beauty products using natural, plant-based ingredients, Natura Cosméticos S/A believes innovation is one of the cornerstones of sustainable development and that digitalization is key to success. After the acquisition of several cosmetics companies and the consolidation of its group, Natura faced the challenge of **integrating a newly heterogeneous IT landscape and a massive amount of data**. Achieving this integration would smooth its transformation to an intelligent enterprise, helping it offer significant benefits to both customers and employees, reposition its brand, and find new ways to combine the power of nature with state-of-the-art science.

THE BEST RUN SAP®

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Picture Credit | Natura Cosméticos S/A, São Paulo, Brazil. Used with permission.

Balancing a Passion for Cosmetics and Sustainable Development with SAP® Integration Suite

natura

Before: Challenges and Opportunities
- Data silos across a heterogeneous IT landscape after multiple acquisitions
- Customer demand for a multichannel buying experience (spanning online, direct, and retail sales)
- Need to balance sustainable sourcing and product demand

Why SAP
- An optimal implementation of lead-to-cash and all core processes enabled by the Cloud Integration and API Management capabilities of SAP® Integration Suite and the SAP Enterprise Messaging service
- Cloud integration capabilities that help the SAP ERP application, SAP Ariba® solutions, and multiple software-as-a-service applications work as one solution on SAP Business Technology Platform
- SAP S/4HANA® for real-time analytics to better predict demand and help satisfy customers' needs

After: Value-Driven Results
- Integrated SAP and third-party solutions, applications, and data with one single entry point
- Increased automation and business insights across group companies thanks to a consolidated database and standardized processes in the cloud
- Simplified data management and monitoring for more-efficient supply chain control
- A faster, more transparent procurement process, helping meet sustainability requirements while enabling rapid order fulfillment
- Real-time data analysis supporting sales activities and helping satisfy customer demand more quickly
- A better customer experience with secure purchasing and rapid delivery aided by "last-mile tracking"

"Since we have a longstanding commitment to SAP software, we knew our transition to SAP S/4HANA would be made within SAP Integration Suite. It was a perfect choice given its simplicity and efficient handling of **system and business process integration**."

Hamilton Bokaleff, SAP Enterprise Architecture, Natura Cosméticos S/A

15.2%

Increase in sales consultant productivity in one year

33%

Fewer carbon emissions through improvements across supply-chain, logistics, and production processes

Natura Cosméticos S/A	Industry	Products and Services	Employees	Revenue	Featured Solutions and Services
São Paulo, Brazil www.naturabrasil.com	Consumer products	Beauty products	40,000	US$10.9 billion	SAP Integration Suite, SAP Business Technology Platform, and SAP S/4HANA

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natura

Harmonizing IT Systems to Accelerate Innovation and Help Build a Better World

Leading Brazilian cosmetics company Natura Cosméticos S/A helps customers feel beautiful while protecting the environment with its plant-based products. To unify a heterogeneous IT landscape and help reposition its brand, Natura is undertaking a digital transformation. Using SAP® Integration Suite and SAP Business Technology Platform, Natura aims to build an intelligent enterprise and change the customer experience.

The SAP Enterprise Messaging service and the Cloud Integration and API Management capabilities of SAP Integration Suite help Natura securely integrate SAP and third-party solutions and applications in real time. Aided by the suite's built-in integration content, Natura migrated quickly to SAP S/4HANA® to provide real-time analytics to sales teams. Now, using applications built on SAP Business Technology Platform, sales representatives can keep connected with customers and better satisfy their needs.

Natura has also created a multichannel buying experience for customers, who benefit from secure purchasing and fast delivery. Using SAP solutions, the company can process 200 sales order requests per minute. With simplified data management and a 360-degree view of data, efficiency across all operations increases. What's more, **transparent procurement and sustainable sourcing** have helped Natura become one of the largest Certified B Corporations in the world, illustrating its aim to balance purpose and profit.

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"SAP Integration Suite enables the decoupling of extensions to SAP S/4HANA with secure integration, reducing the cost of **continuously evolving** our software."

Renato Ribeiro, SAP S/4HANA Program Manager, Natura&Co Latin America

22%

Increased business volume in one year

7.8%

Net revenue growth

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SAP Integration Suite Customers and Partners

Success Stories

Update:

- New, modern HTML format available for customer stories today (e.g. Fujitsu General: Transforming operations and enhancing efficiency with SAP solutions)
- Benefit: Customers can find it via e.g, Google search
- Kindly find more examples here:

SAP Customer Reviews & Stories | Software & Technology Solutions

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SAP Integration Suite

Customer Programs

SAP Integration Suite: Customer collaborations to help drive product decisions

Customer Influence Program

End-to-end request to road map process

~1000 customers, partners engaged

90% of the eligible feature requests considered for roadmap

- Customers and Partner can request integration feature
- SAP review of feature requests and planning process
- Consider the requested feature + include to product road map

Customer Engagement Initiative

Program gives customers and select partners the unique opportunity to get a sneak peak into SAP's product visions, ideas, and prototypes and to share early feedback.

100+ active participants
Focus Topics: Hybrid Deployment, Trading Partner Mgmt, Health and B2B monitoring, and developer productivity.

Voice of Customer

A forum for implementors from customer and partner organizations to share their perspectives, feedback, requests, and directly interact with the SAP integration suite product engineering team.

#1 ranked in purchase consideration solution in SAP portfolio - SAP's Voice of the Buyer survey

Connect, Collaborate, Cultivate

Collaboration between CSP (customer relationship team / "Customer Success Partners")) and SAP Integration Suite Product Management team for improving customer, activation, adoption

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SAP Integration Suite: Customer Reference Program

Connect, engage with a vibrant community, and share your journey with SAP

Highlighting real customer experiences

- Boost your brand, increase visibility
- Be recognized as an industry leader and showcase your innovation
- Share your ideas, network, and inspire others
- Receive incentives

Choose the best way to collaborate with us

Based on your interests, goals, and use case eligibility, our joint marketing and communications strategy can include a range of exciting collaboration activities.

- Connections
  - *1:1 calls*
  - *Customer Visits*
  - *1:few calls*
  - *Customer Roundtables at SAP events*
- Events
- Storytelling Content
- Awards
  - including *the SAP Innovation Awards*. Gaining global recognition as an innovation leader

Customer Appreciation Program (CAP) Credits

What can credits be used for?*

- SAP Trainings
- SAP Consulting Services
- SAP Software Licenses
- SAP Support

*As allowed by local (legal) program guidelines. Check with your customer reference program manager.

Credit Points Example *(Germany)*

Example credit points

ACTIVITIES	CREDITS
1:1 Reference Call	550
1:1 Half-day Reference Visit	750
1:1 Full-day Reference Visit	1.500
1:1 Discussion at SAP Event	300
1:Few Roundtable at SAP Events	600
1:Few SAP Customer Conversations	2.500

➢ Join the SAP Customer Reference Program

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SAP Innovation Award finalists of this year (plus promoting the next Innovation Awards)

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SAP Integration Suite

SAP Innovation Awards 2024 – Finalist and Winners

SAP Integration Suite Customers and Partners

SAP Innovation Awards 2024 – Overview

Key Facts:

- Celebrating Our SAP IA Winners 2024! [*for **all SAP** products*]: SAP Innovation Awards,
- Kinly check all SAP IA entries for 2024 here: 2024 Award (sap.com)

- Find **all SAP Integration Suite finalists, winners, and submissions for SAP Integration Suite in the slides below** ☺

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SAP Integration Suite Customers and Partners

SAP Innovation Awards 2024 – Winners for SAP Integration Suite

SAP Integration Suite Winners:

- Winners:

IA 2024 SAP Integration Suite Customer Participants	Link to Deck:	PARTNER	INDUSTRY	REGION	COUNTRY
Corona Industrial S.A.S-4312	https://www.sap.com/documents/2023/12/c6bd8f64-9f7e-0010-bca6-c68f7e60039b.html		Consumer Products	LA	Colombia
VESTAS WIND SYSTEMS A/S-4361	https://www.sap.com/documents/2024/01/f4cb0c6e-a57e-0010-bca6-c68f7e60039b.html		Industrial Manufacturing	EMEA North	Denmark

- Other recognitions (https://www.sap.com/idea-place/sap-innovation-awards/entries/2024-award.html#winners)

Accenture-4439	https://www.sap.com/documents/2024/01/96128ca1-a57e-0010-bca6-c68f7e60039b.html		Professional Services	EMEA North	Ireland
Bosch Automotive Aftermarket (China) Co.ltd-4353	https://www.sap.com/documents/2024/01/2a143972-a67e-0010-bca6-c68f7e60039b.html		Automotive	GC	China
Farys-4403	https://www.sap.com/documents/2024/01/12a2a86f-a57e-0010-bca6-c68f7e60039b.html	Capgemini	Utilities	EMEA North	Belgium
Mercado Libre-4330	https://www.sap.com/documents/2024/01/a6c7f8ca-a47e-0010-bca6-c68f7e60039b.html	Concentrix Catalyst	High Tech	LA	Argentina
SCOTT Sports SA-4464	https://www.sap.com/documents/2024/01/72c01ca4-a67e-0010-bca6-c68f7e60039b.html	SQLI DIGITAL EXPERIENCE	Sports and Entertainment	MEE	Switzerland

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SAP Innovation Awards 2024 – Finalists for SAP Integration Suite

SAP Integration Suite Finalists:

- Finalists (1/2):

ABB Oy-4459	https://www.sap.com/documents/2024/01/ec290443-a67e-0010-bca6-c68f7e60039b.html	Fujitsu Finland Oy	Industrial Manufacturing	EMEA North	Finland
adidas AG-4315	https://www.sap.com/documents/2023/12/bc303919-a17e-0010-bca6-c68f7e60039b.html	EPAM	Consumer Products	MEE	Germany
Blue Diamond Growers-4457	https://www.sap.com/documents/2024/01/2e2b410d-a77e-0010-bca6-c68f7e60039b.html	The Silicon Partners	Agribusiness	NA	United States
Commonwealth of Pennsylvania-4490	https://www.sap.com/documents/2024/01/7a605e74-a67e-0010-bca6-c68f7e60039b.html	TSC LLC	Public Sector and Postal	NA	United States
F. Hoffmann-La Roche Ltd-4431	https://www.sap.com/documents/2024/01/1260410d-a77e-0010-bca6-c68f7e60039b.html		Life Sciences	MEE	Switzerland
Heartland Dental-4368	https://www.sap.com/documents/2024/01/d6ed750b-a57e-0010-bca6-c68f7e60039b.html		Healthcare	NA	United States
Hoermann KG Verkaufsgesellschaft-4436	https://www.sap.com/documents/2024/01/6e38f373-a57e-0010-bca6-c68f7e60039b.html	Axians Digital Business Solutions GmbH	Engineering, Construction & Operations	MEE	Germany
Kemira Oyj-4364	https://www.sap.com/documents/2024/01/f8a7943c-a67e-0010-bca6-c68f7e60039b.html	cbs Corporate Business Solutions Unternehmensberatung GmbH	Chemicals	EMEA North	Finland
Krones AG-4415	https://www.sap.com/documents/2024/01/0e407175-a67e-0010-bca6-c68f7e60039b.html		Industrial Manufacturing	MEE	Germany

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SAP Innovation Awards 2024 – Finalists for SAP Integration Suite

SAP Integration Suite Finalists:

- Finalists (2/2):

LeverX Inc.-4360	https://www.sap.com/documents/2024/01/3078293c-a57e-0010-bca6-c68f7e60039b.html		High Tech	NA	United States
Novartis Pharma AG-4407	https://www.sap.com/documents/2024/01/80d1d238-a67e-0010-bca6-c68f7e60039b.html	Infosys Limited	Life Sciences	MEE	Switzerland
Richter+Frenzel GmbH + Co. KG-4397	https://www.sap.com/documents/2024/01/7664d4da-a67e-0010-bca6-c68f7e60039b.html	adesso SE	Wholesale Distribution	MEE	Germany
SICPA SA-4412	https://www.sap.com/documents/2024/01/90fb2b10-a57e-0010-bca6-c68f7e60039b.html	SEIDOR	Chemicals	MEE	Switzerland
Stryker Corporation-4434	https://www.sap.com/documents/2024/01/aed3e365-a67e-0010-bca6-c68f7e60039b.html	TCS	Life Sciences	NA	United States
Tech Mahindra-4411	https://www.sap.com/documents/2024/01/aed936a7-a77e-0010-bca6-c68f7e60039b.html		Automotive	APJ	India
The Royal Eswatini Sugar Corporation -4345	https://www.sap.com/documents/2024/01/c6654e3e-a57e-0010-bca6-c68f7e60039b.html		Agribusiness	EMEA South	Swaziland
Western Sugar Cooperative-4313	https://www.sap.com/documents/2023/12/908e02f7-9f7e-0010-bca6-c68f7e60039b.html		Consumer Products	NA	United States

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SAP Innovation Awards 2024 – SAP Integration Suite Submissions

SAP Integration Suite Submissions:

Advanced Micro Devices, Inc. (AMD)-4350	https://www.sap.com/documents/2024/01/044975a3-a77e-0010-bca6-c68f7e60039b.html	Deloitte Consulting LLC	High Tech	NA	United States
Anadolu Efes-4347	https://www.sap.com/documents/2024/01/6e736e31-a57e-0010-bca6-c68f7e60039b.html	Solvia Digital Solutions	Consumer Products	EMEA South	Turkey
Anglo American-4465	https://www.sap.com/documents/2024/01/b2f720c9-a67e-0010-bca6-c68f7e60039b.html	Accenture	Mill Products and Mining	EMEA South	South Africa
AsInt, Inc.-4381	https://www.sap.com/documents/2024/01/72d81edf-a67e-0010-bca6-c68f7e60039b.html		Professional Services	NA	United States
BLUEPRINT TECHNOLOGIES PVT LTD-4342	https://www.sap.com/documents/2024/01/5e549777-a67e-0010-bca6-c68f7e60039b.html	Blueprint Technologies Pvt Ltd	Professional Services	APJ	India
Brose Fahrzeugteile SE & Co. Kommanditgesellschaft, Coburg-4386	https://www.sap.com/documents/2024/01/5c74526c-a67e-0010-bca6-c68f7e60039b.html	conarum GmbH & Co KG	Automotive	MEE	Germany
Cadent Gas-4432	https://www.sap.com/documents/2024/01/c038eedd-a77e-0010-bca6-c68f7e60039b.html	HCLTech	Utilities	EMEA North	United Kingdom
Cielo-4449	https://www.sap.com/documents/2024/02/06e3a1a7-a87e-0010-bca6-c68f7e60039b.html	Exed Consulting	Professional Services	LA	Brazil
CommScope-4377	https://www.sap.com/documents/2024/01/ecb73444-a57e-0010-bca6-c68f7e60039b.html	Crave InfoTech	Telecommunications	NA	United States
Computacenter-4398	https://www.sap.com/documents/2024/01/cec27a42-a67e-0010-bca6-c68f7e60039b.html	PwC	Professional Services	EMEA North	United Kingdom

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SAP Innovation Awards 2024 – SAP Integration Suite Submissions

SAP Integration Suite Submissions:

Dangote Industries Limited-4450	https://www.sap.com/documents/2024/01/ec402cd1-a67e-0010-bca6-c68f7e60039b.html		Oil, Gas & Energy	EMEA South	Nigeria
Darvis -4437	https://www.sap.com/documents/2024/01/14bc0404-a87e-0010-bca6-c68f7e60039b.html		High Tech	NA	United States
Elanco Animal Health-4482	https://www.sap.com/documents/2024/01/9af03637-a67e-0010-bca6-c68f7e60039b.html		Life Sciences	NA	United States
energyOS-4489	https://www.sap.com/documents/2024/01/8c93e539-a67e-0010-bca6-c68f7e60039b.html		Utilities	APJ	Australia
Eviden-4444	https://www.sap.com/documents/2024/01/f420369e-a67e-0010-bca6-c68f7e60039b.html		High Tech	EMEA North	France
GrainCorp Limited-4372	https://www.sap.com/documents/2024/01/a0f2ac2d-a57e-0010-bca6-c68f7e60039b.html		Agribusiness	APJ	Australia
Harrods-4418	https://www.sap.com/documents/2024/01/da671795-a67e-0010-bca6-c68f7e60039b.html	Rocket Consulting Ltd	Retail	EMEA North	United Kingdom
Kemira-4394	https://www.sap.com/documents/2024/01/8eb2b66a-a67e-0010-bca6-c68f7e60039b.html	cbs	Chemicals	EMEA North	Finland
Komplett Group ASA-4357	https://www.sap.com/documents/2024/01/c02e2243-a57e-0010-bca6-c68f7e60039b.html	Pearl Group AS	Retail	EMEA North	Norway
Konica Minolta-4351	https://www.sap.com/documents/2024/01/24409758-a57e-0010-bca6-c68f7e60039b.html	Bourne Digital, part of Accenture	Consumer Products	APJ	Australia

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SAP Integration Suite Submissions:

Kyndryl-4416	https://www.sap.com/documents/2024/01/ac3d4d5d-a67e-0010-bca6-c68f7e60039b.html	Kyndryl	Professional Services	NA	United States
Louisiana pacific-4460	https://www.sap.com/documents/2024/01/5a04eca2-a77e-0010-bca6-c68f7e60039b.html	Ernst & Young LLP	Mill Products and Mining	NA	United States
NEC-4433	https://www.sap.com/documents/2024/01/8267656d-a67e-0010-bca6-c68f7e60039b.html	Alight	High Tech	APJ	Japan
Parsable Inc. -4473	https://www.sap.com/documents/2024/01/14cdaf71-a67e-0010-bca6-c68f7e60039b.html		Industrial Manufacturing	NA	United States
Partsimony Inc.-4346	https://www.sap.com/documents/2024/01/b21adea7-a67e-0010-bca6-c68f7e60039b.html		High Tech	NA	United States
Pif Paf Alimentos-4417	https://www.sap.com/documents/2024/01/5c9d3d30-a67e-0010-bca6-c68f7e60039b.html		Consumer Products	LA	Brazil
Saudi Electricity Company-4324	https://www.sap.com/documents/2024/01/6ad847d2-a67e-0010-bca6-c68f7e60039b.html		Utilities	EMEA South	Saudi Arabia
SCHOTT AG-4365	https://www.sap.com/documents/2024/01/4a274b6a-a57e-0010-bca6-c68f7e60039b.html	cbs Corporate Business Solutions Unternehmensberatung GmbH	High Tech	MEE	Germany
Shanghai Clyde Bergemann Machinery Co. Ltd.-4352	https://www.sap.com/documents/2024/01/3c584b6a-a57e-0010-bca6-c68f7e60039b.html		Industrial Manufacturing	GC	China
Shimano Europe BV-4316	https://www.sap.com/documents/2023/12/60dd7b3a-a17e-0010-bca6-c68f7e60039b.html	Acorel BV	Consumer Products	EMEA North	Netherlands

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SAP Integration Suite Submissions

Sinch AB-4480	https://www.sap.com/documents/2024/01/4252d6cd-a77e-0010-bca6-c68f7e60039b.html	KPS	High Tech	MEE	Germany
Sociedade Beneficente de Senhoras Hospital Sírio-Libanês-4320	https://www.sap.com/documents/2024/01/1ca862cf-a37e-0010-bca6-c68f7e60039b.html	ERNST & YOUNG ASSESSORIA EMPRESARIAL LTDA	Healthcare	LA	Brazil
Sony Pictures Network India (SPNI)-4427	https://www.sap.com/documents/2024/01/74617175-a67e-0010-bca6-c68f7e60039b.html	Deloitte Touche Tohmatsu India LLP	Media	APJ	India
Stryker Corporation-4391	https://www.sap.com/documents/2024/01/e66b648c-a77e-0010-bca6-c68f7e60039b.html	Tata consultancy Services	Life Sciences	NA	United States
Thai Union Group-4443	https://www.sap.com/documents/2024/01/2c51f5ae-a57e-0010-bca6-c68f7e60039b.html		Consumer Products	APJ	Thailand
Vets4Pets UK Limited-4475	https://www.sap.com/documents/2024/01/96ad9aa5-a77e-0010-bca6-c68f7e60039b.html	Percipere Consulting Ltd.	Healthcare	EMEA North	United Kingdom
Vodafone-4409	https://www.sap.com/documents/2024/01/ca124bda-a67e-0010-bca6-c68f7e60039b.html	TalenTeam	Telecommunications	EMEA North	United Kingdom
Zero Motorcycles, Inc.-4375	https://www.sap.com/documents/2024/01/0c141f6f-a57e-0010-bca6-c68f7e60039b.html	MHP Americas, Inc.	Automotive	NA	United States

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SAP Integration Suite Customers and Partners
SAP Innovation Awards 2025 – **Outlook**

SAP Innovation Awards 2025 – Outlook

Preview* -** Referring below to timelines for ***2024: *[- Update for timelines 2025 expected soon, kindly check:* SAP Innovation Awards *-]*

Timeline

Entry Submission
Sep 1 2023 - Jan 15 2024
Submission closed

Finalist Selection
Feb 14 - Mar 12
Panel of SAP experts will review qualified entries and select finalists.

Judging
Mar 12 - Apr 9
Judging panel will review finalists to determine winners.

Winners Announcement!
Apr 10 2024

- *Early Birds* will be nominated for free SAP editing support (**max**. 20 customers!) (*no guarantee to be chosen!)
  - *Please reach out to us in case of interest ☺*

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Q&A

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Thank you.

Contact information:

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Additional connectivity options for SAP Integration Suite

PUBLIC

Snowflake Adapter for Integration Suite

Snowflake is a single, fully managed platform that powers the AI Data Cloud. Snowflake securely connects businesses globally across any type or scale of data to productize AI, applications and more in the enterprise.

Authentication

Database account

Operation

- Insert
- Select
- Table List
- Update
- Execute
- Delete

Protocol

JDBC

Advanced Features

External Staging

Bulk Load

Bulk Unload

Multi Statement Execute

Features

Supported Operations :

- Bulk Upsert
- Delete
- Execute
- Insert
- Select
- Table List
- Unload
- Update

Additional Features:

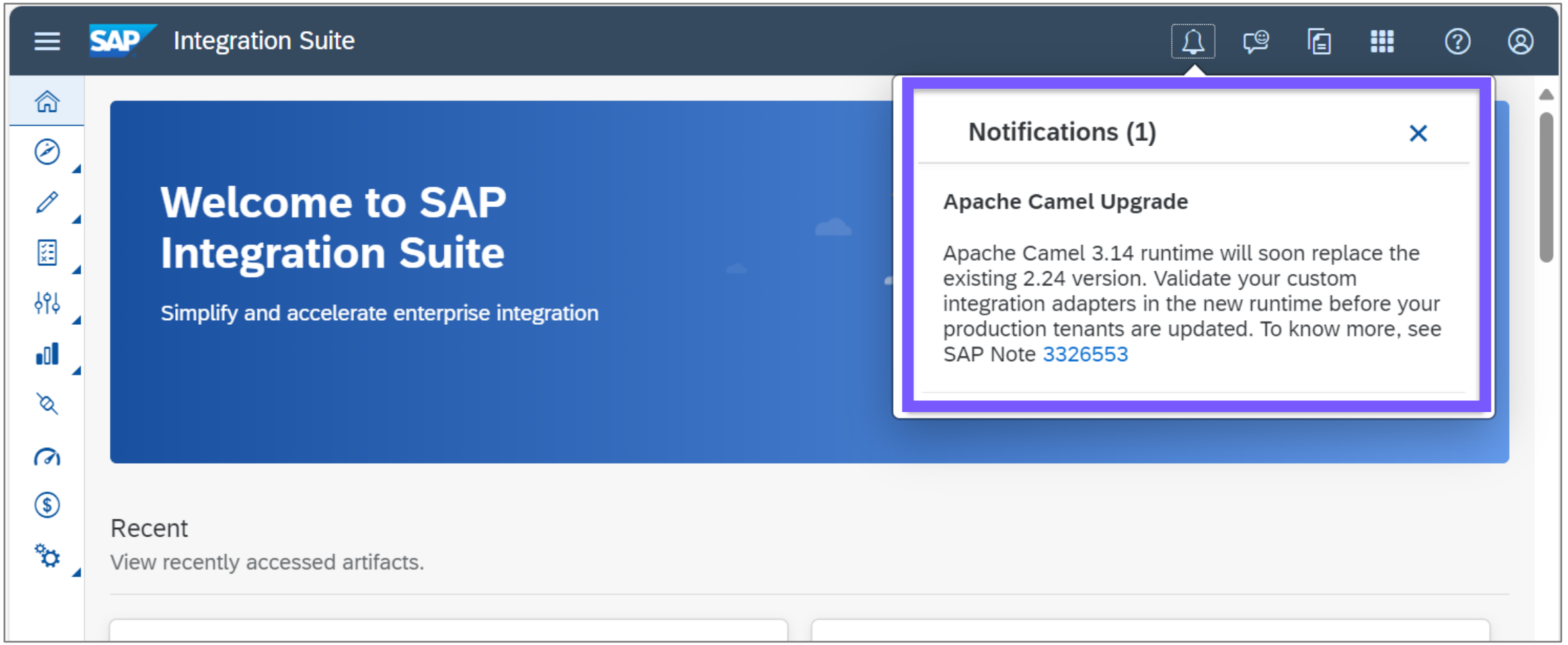
- External Staging
  - Amazon S3
  - Google Cloud Storage
  - Microsoft Azure
- Error Handling Mechanism
- Support for JSON and XML Request and Response formats
- Support for Dynamic Headers, Properties and Camel Expressions

DEMO

Camel upgrade prerequisites for Custom and Purchased Adapters

PUBLIC

Notification in your Cloud Integration tenant



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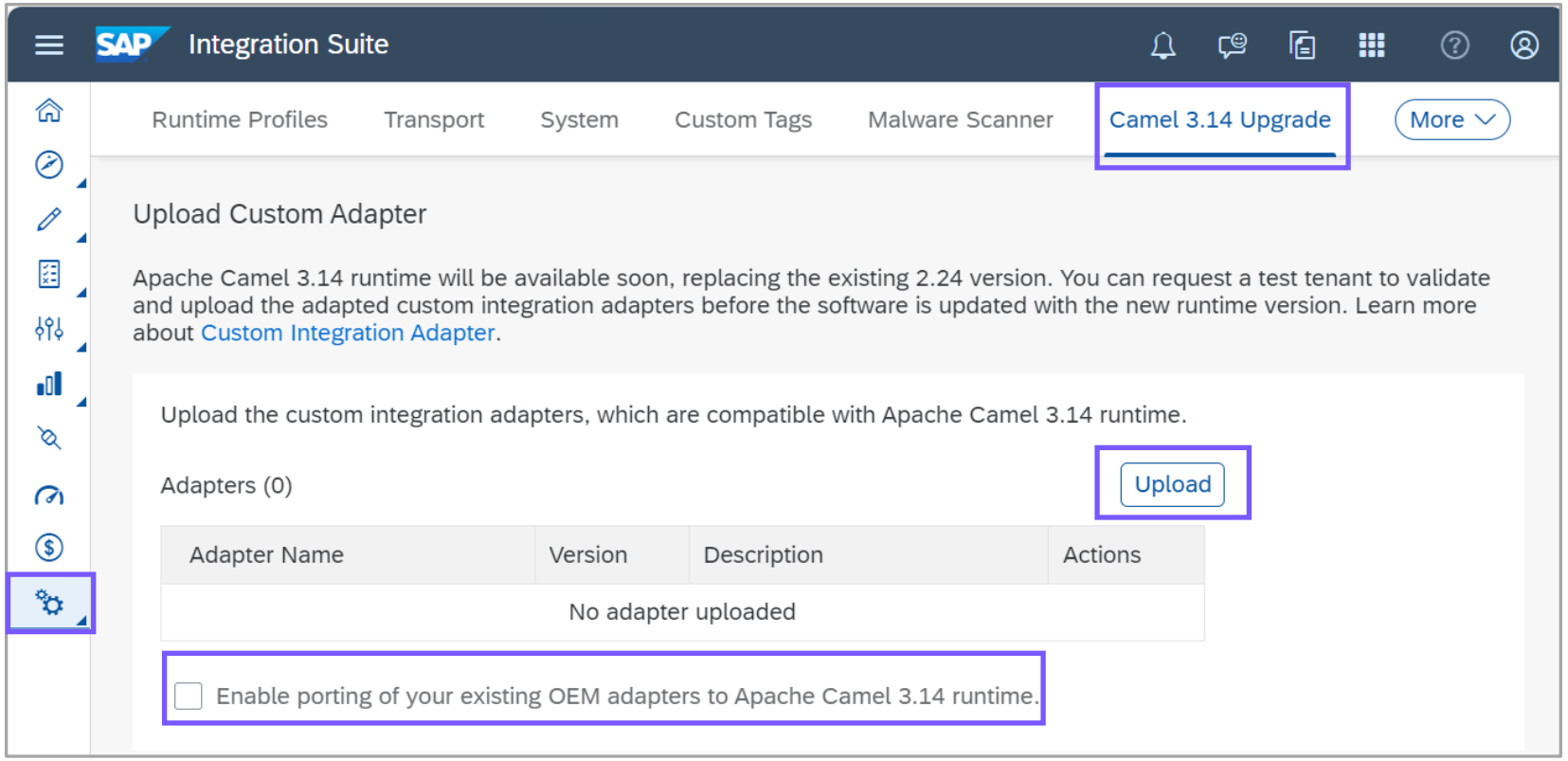
Custom and Purchased Adapter Upgrade in SAP Cloud Integration and SAP Integration Suite

- Goto Settings >> Camel 3.14 Upgrade
- Upload your custom adapters and purchased adapters here



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Getting ready for the Apache Camel upgrade

Use the latest version of the SAP Integration Suite OEM adapters offered by Rojo Integrations.

Adapter Name	Technical Name	Download Zip File Name	Latest Version
Amazon Web Services	AmazonWebServices	CPISADPTAWS	1.1.0
Salesforce	Salesforce	CPISADPTSFO	1.0.18
Microsoft Dynamics CRM	MicrosoftDynamicsCRM	CPISADPTMSD	1.0.6
SugarCRM	SugarCRM	CPISADPTSGR	1.0.3

The adapters are Camel 2.x-compatible.

Camel 3.x-compatible adapter versions are available for the **latest adapter version** on SAP for Me.

To do: Check your adapter version and migrate to the latest adapter version first.

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Go to the latest version for the following adapters

Adapter	Latest Version
ServiceNow	1.0.4
Workday	1.1.0
Dropbox	1.0.6
Slack	1.0.2
Splunk	1.0.4
Azure	1.0.4
Microsoft SharePoint	1.0.2
Rabbit MQ	1.0.7

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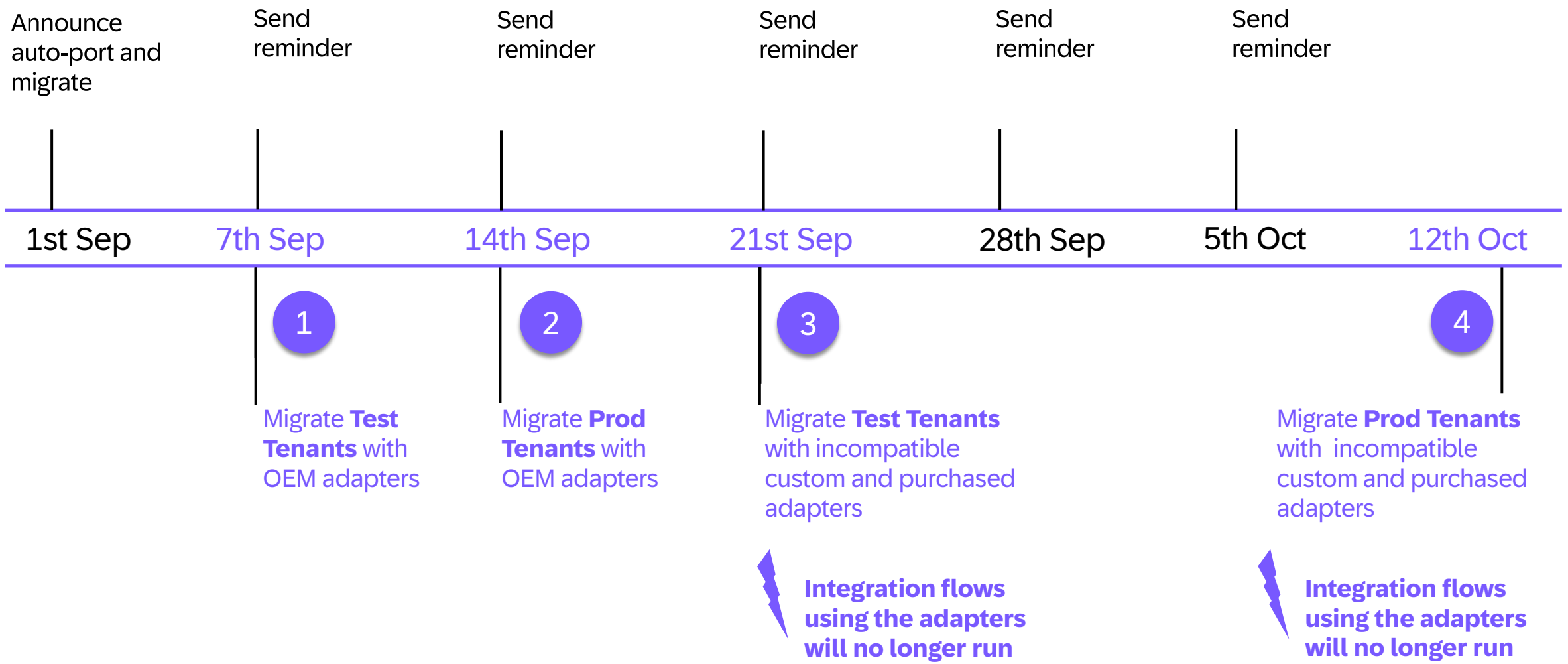
Plan for OEM/Custom and Purchased Adapters (Neo/CF)



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Last step and where to find more information

After the Apache Camel upgrade, the Apache Camel 2.x-compatible adapter is still part of the design time.

To do: Delete the Apache-Camel 2.x-compatible version from the **design time** and upload the Apache Camel 3.x-compatible version.

Further Information:

Apache Camel Upgrade documentation for Neo

Apache Camel Upgrade documentation for CF

3326553 - Apache Camel Runtime 3.14.7 Upgrade - SAP for Me

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Pipeline Concept for Cloud Integration

PUBLIC

Latest version 1.0.6 of the Process Integration Pipeline Concept for Cloud Integration

- **Revised partner id** approach due to lengths restrictions of the partner id
- Option to use **alternative partner** in case of sender wildcard scenarios and to overcome partner id restrictions
- Option to **bypass receiver determination** and interface determination steps in case of **Point-to-Point pattern**
- Changed **default max retry** to 5 instead of unlimited retry
- For messages in **test mode**, failed messages are not put into retry
- For generic integration flows, adapter parameters were **externalized**
- Option to configure **message end event type** in case of message stored in dead letter queue, default is Escalated
- Option to configure a **pipeline JMS queue prefix** which makes configuration of queue names easier if you create another set of generic integration flows

See blog post

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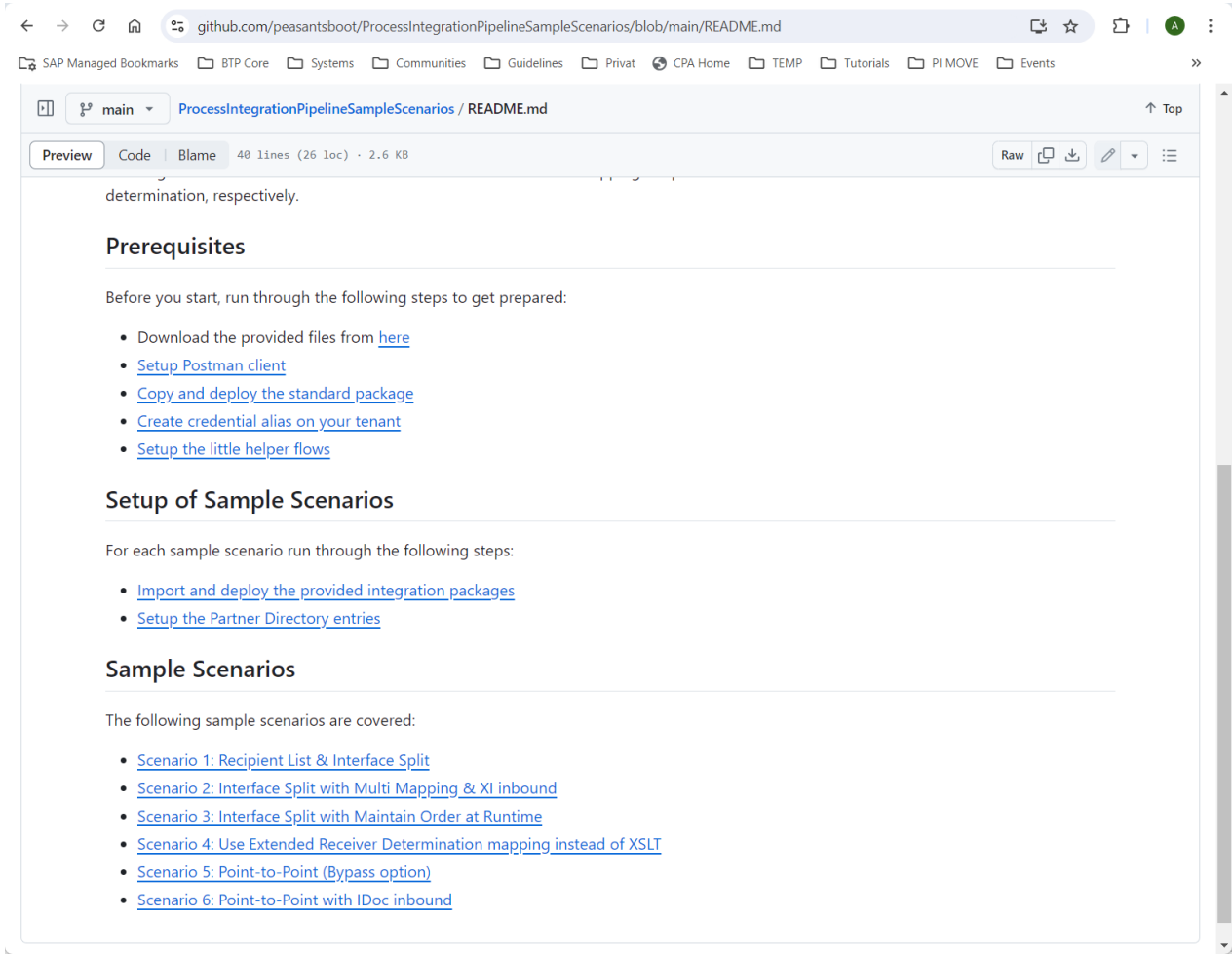
Try it out

Github repository with **sample integration packages** and guideline how to setup the pipeline concept

https://github.com/peasantsboot/ProcessIntegrationPipelineSampleScenarios



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