Day 2 Operations

Secure Configuration for your SAP BTP Services

Christian Cohrs, Jürgen Adolf, Hendrik Müller SAP SE

LIVE SESSION



Agenda

Introduction to the SAP BTP Security Recommendations

Monitoring Security Recommendations in SAP Cloud ALM

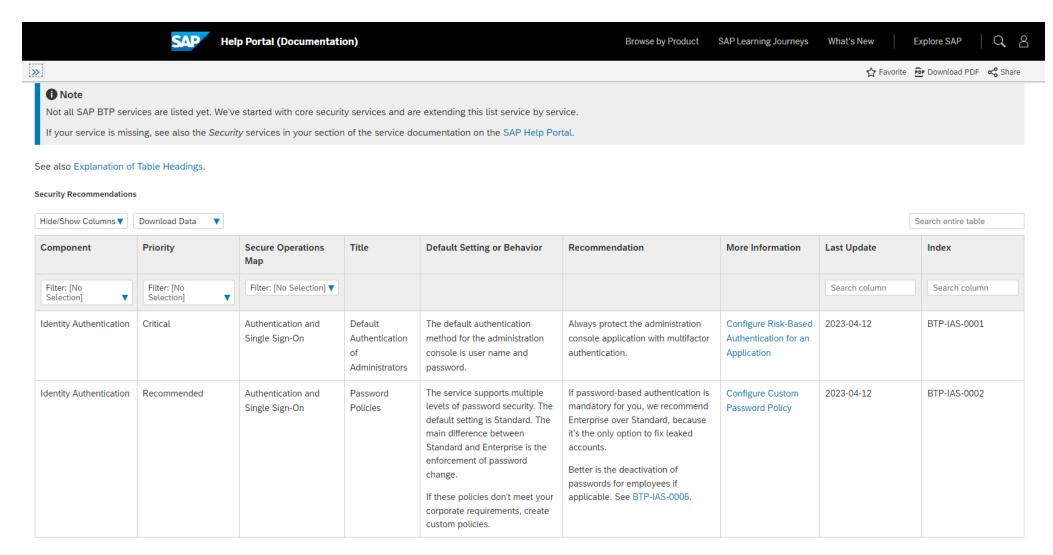
Recommendations for high-priority scenarios

Additional learning resources

Introduction to the SAP BTP Security Recommendations

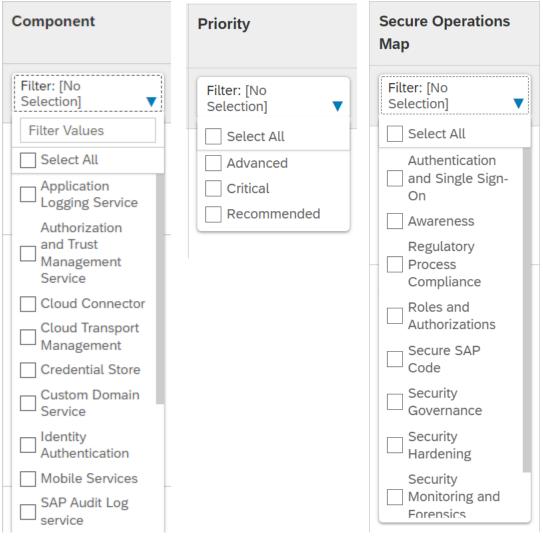


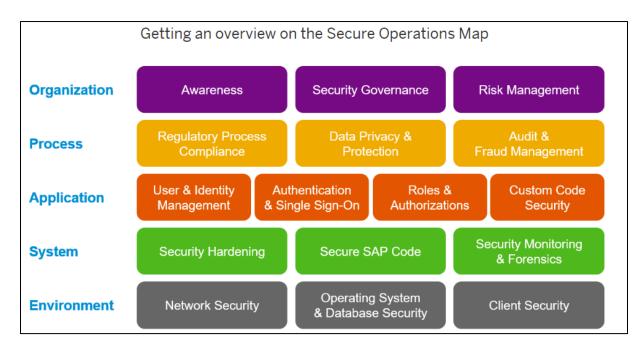
SAP BTP Security Recommendations





SAP BTP Security Recommendations - Structure





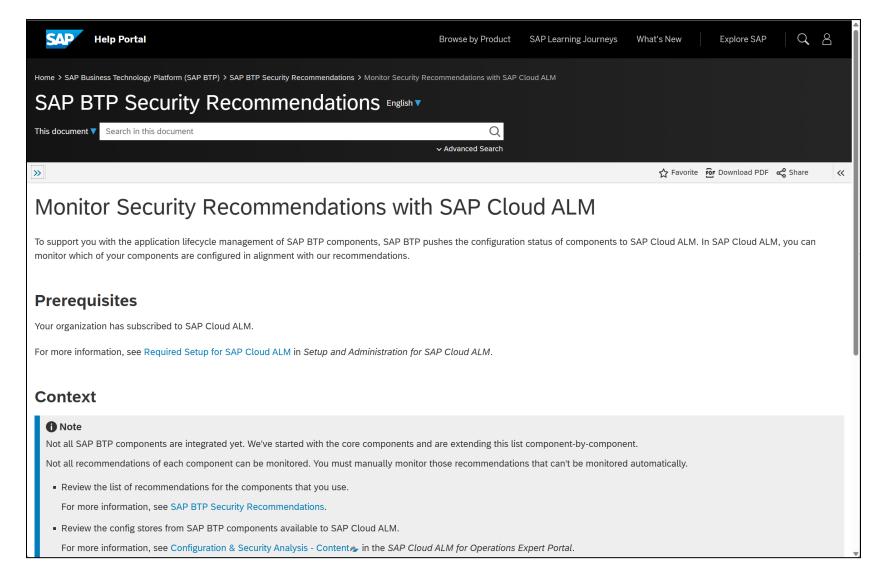
Secure Operations Map



Monitoring Security Recommendations in SAP Cloud ALM



SAP BTP Security Recommendations - in SAP Cloud ALM





SAP Cloud ALM – Configurations- & Security Analysis

From Data to Dashboards

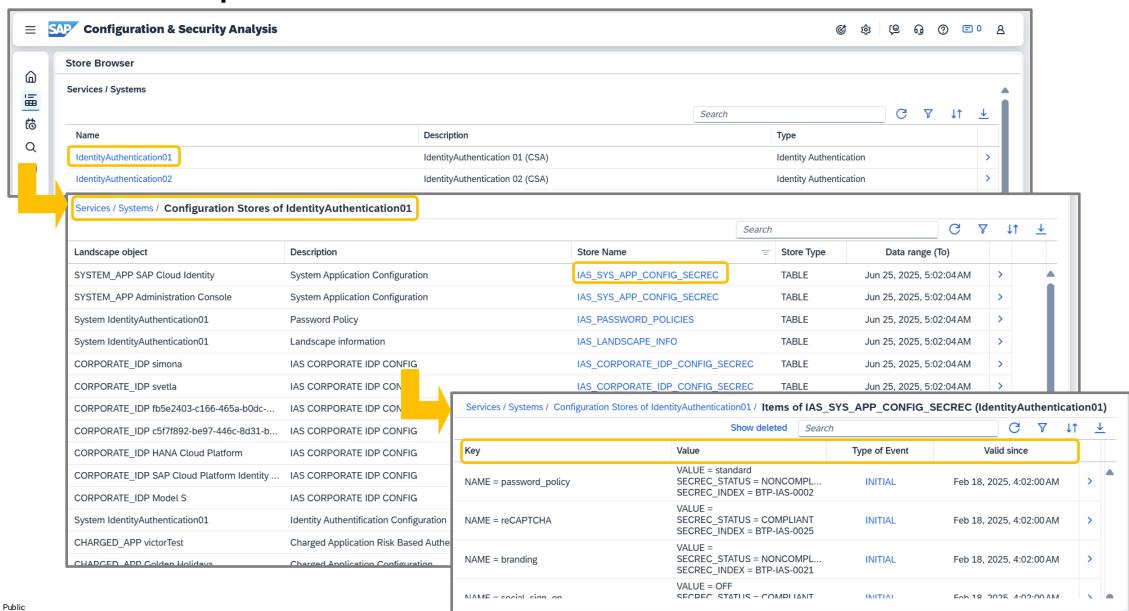


Configuration Stores 8
History

Browse Outbou Search Change Analysis Home Screen with Cloud Service Status



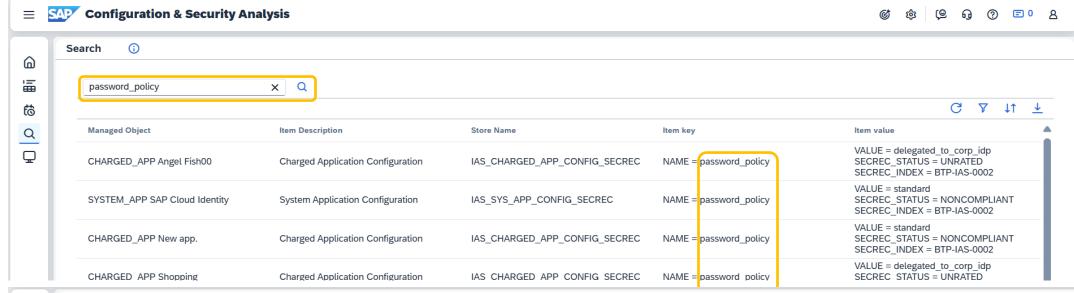
Browse - Example



Search – Examples

Example

1.

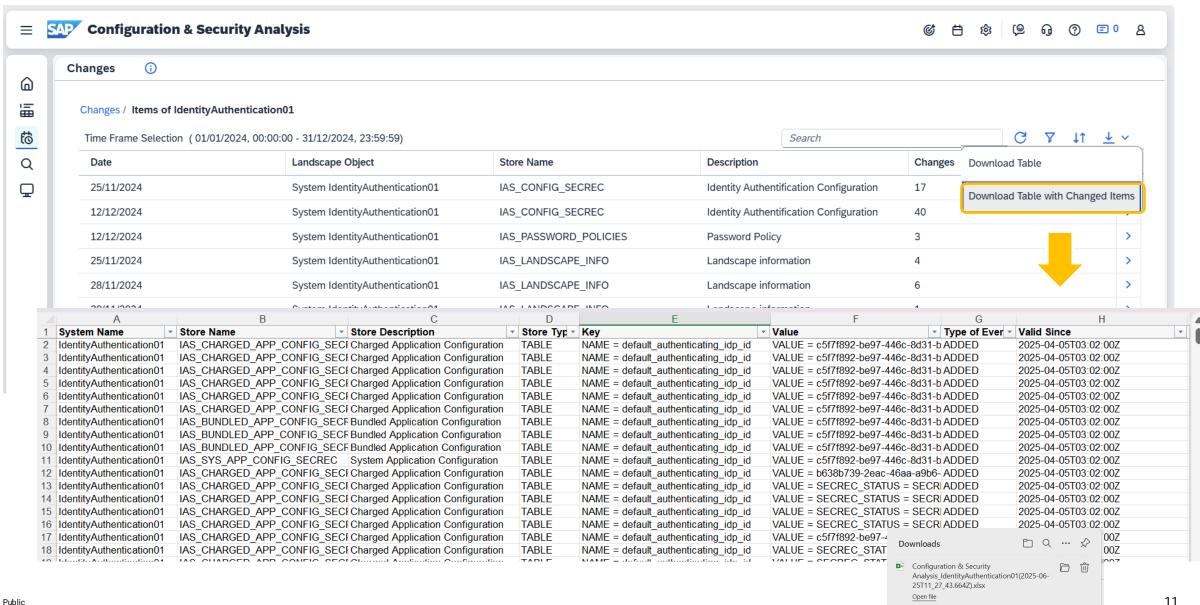


Example

2



Change Analysis – Example



Outlook - Customer Engagement Initiative will shape our Roadmap

SAP aims to deliver product readiness for your transition from SAP Solution Manager ConfigVal to SAP

Cloud ALM Configuration and Security Analysis by End of 2026.



2026

Key Features & Data
Pilot Use

Coming next:

Roadmap with Key Deliverables of 2025 will be published in Q2

Roadmap with Key Deliverables of 2026 will be published by early Q1

Planned Achievements for 2025

- ☐ Pre-configured Validations (selectable, adaptable)
- □ Alerts & Notifications
- Transition & Re-newed CSA Home Screen
- Enhancemen More CCDB Data

Productive Use

2027

 How are you currently working with Config Val (SAP Solution Manager)?

2025

Design

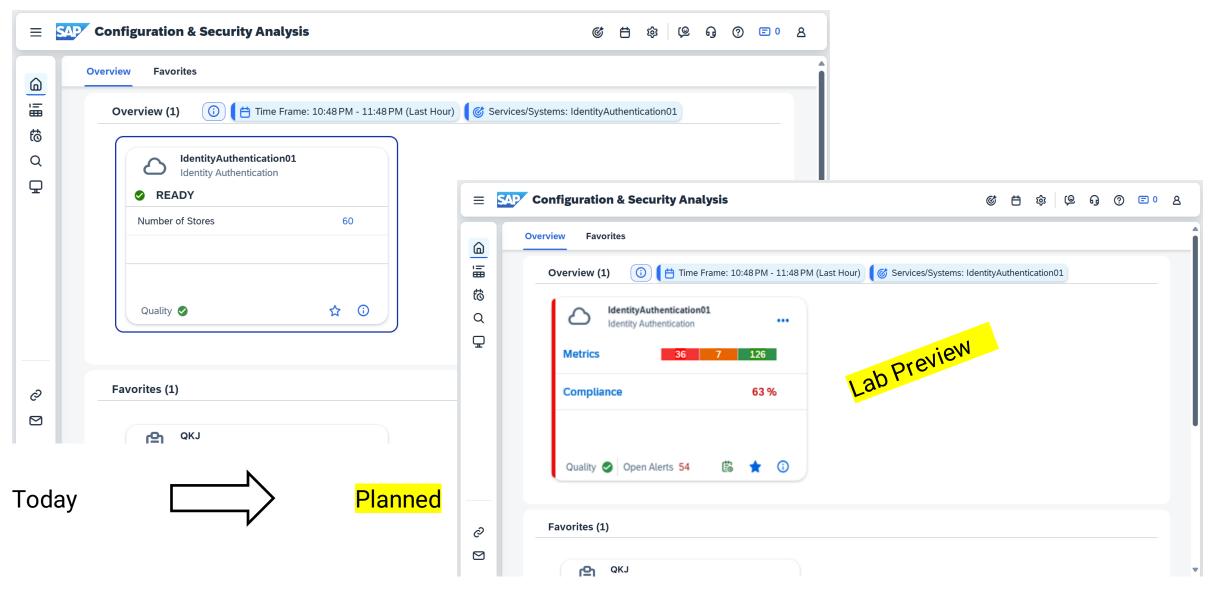
& PoC

CEI Project

- How would you want to work with CSA (SAP Cloud ALM)?
- Essentials for Transitioning completed and proven by PoC
- Left-overs
- Migration Support
- Feature Enhancement

Further Evolution

SAP Cloud ALM – Configuration & Security Analysis *new* HOME Screen



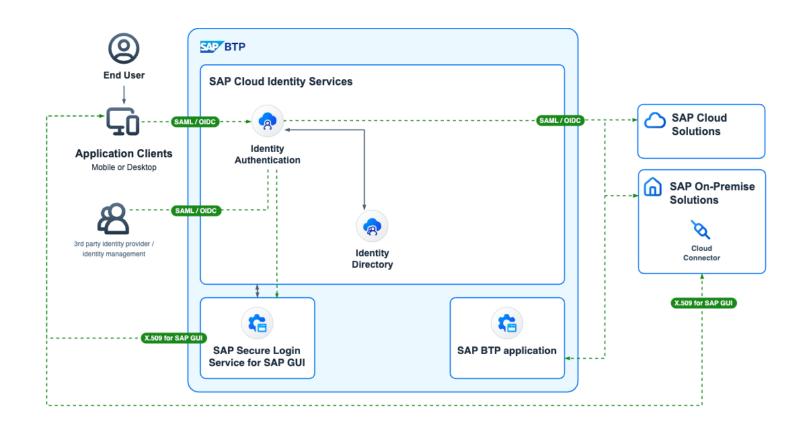
High-Priority Scenarios SAP Cloud Identity Services



SAP Cloud Identity Services – Identity Authentication

Identity Authentication

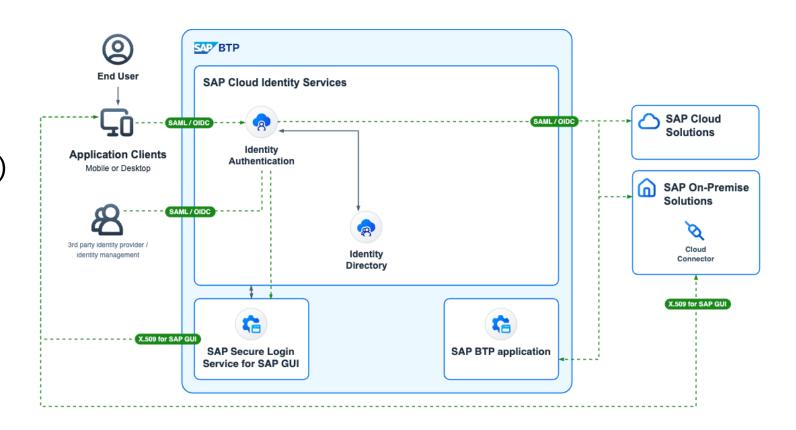
- Identity provider supporting
 SAML or OpenID Connect
- SAP's strategic solution for authentication
- Pre-configured trust for many SAP cloud applications
- Option to act as **proxy** for a 3rd party Identity Provider



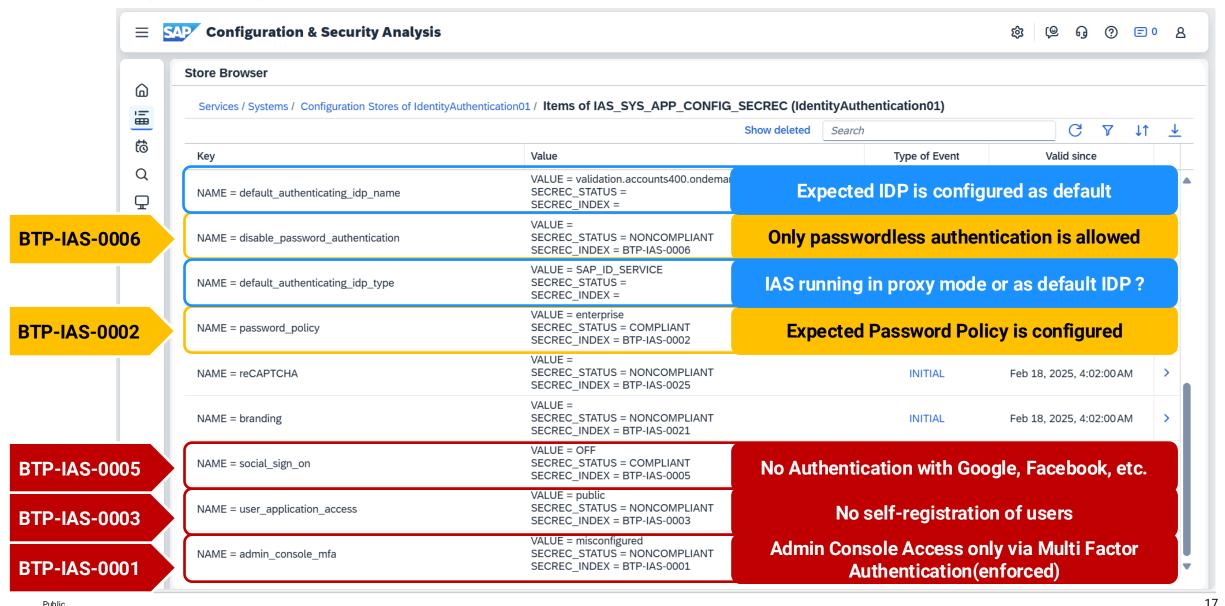
SAP Cloud Identity Services – Identity Authentication

Secure Access Starts Here

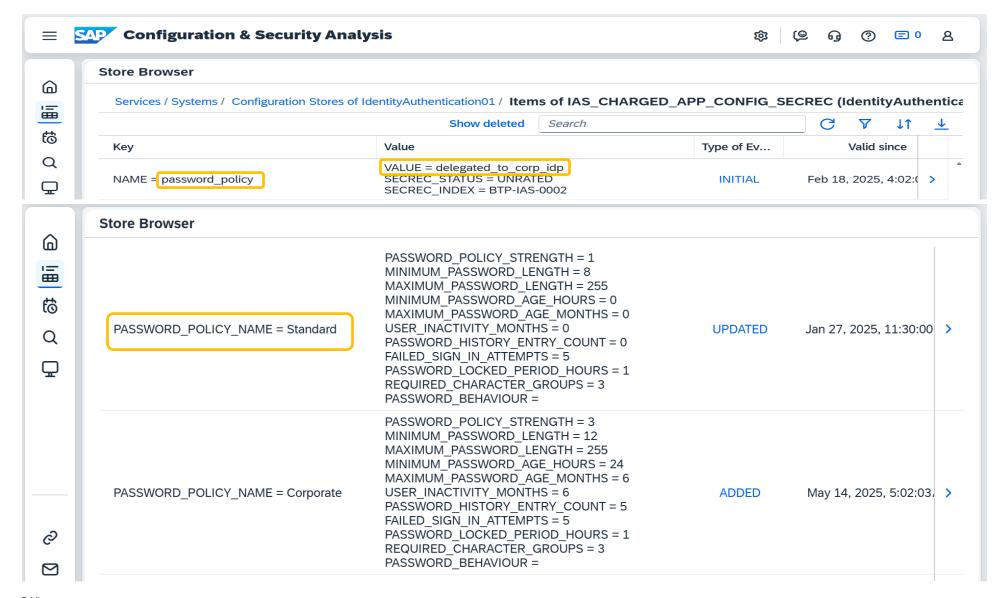
- Enforce MFA for admin console access
- Use <u>passwordless</u> authentication where possible (certificate, FIDO)
- Keep self-registration and social sign-on disabled
- Integrate with an existing corporate identity provider
- Manage trust settings with 3rdparty identity providers



Security Configurations and Recommendations – How is it in SAP Cloud ALM?



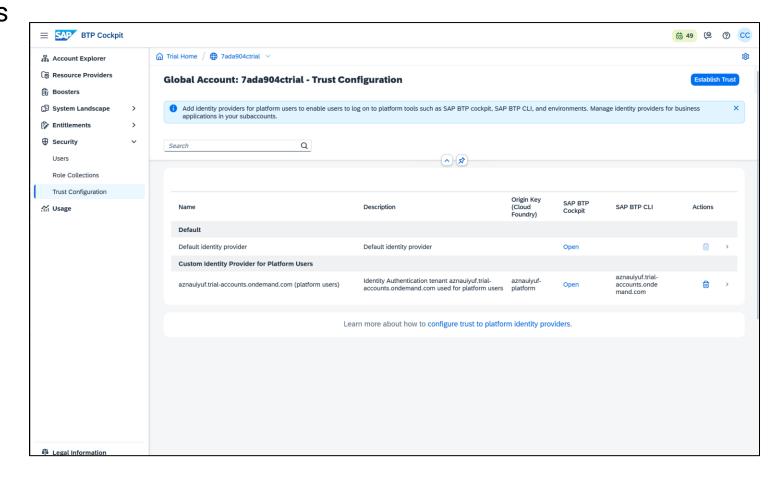
Password Policy – Representation in SAP Cloud ALM



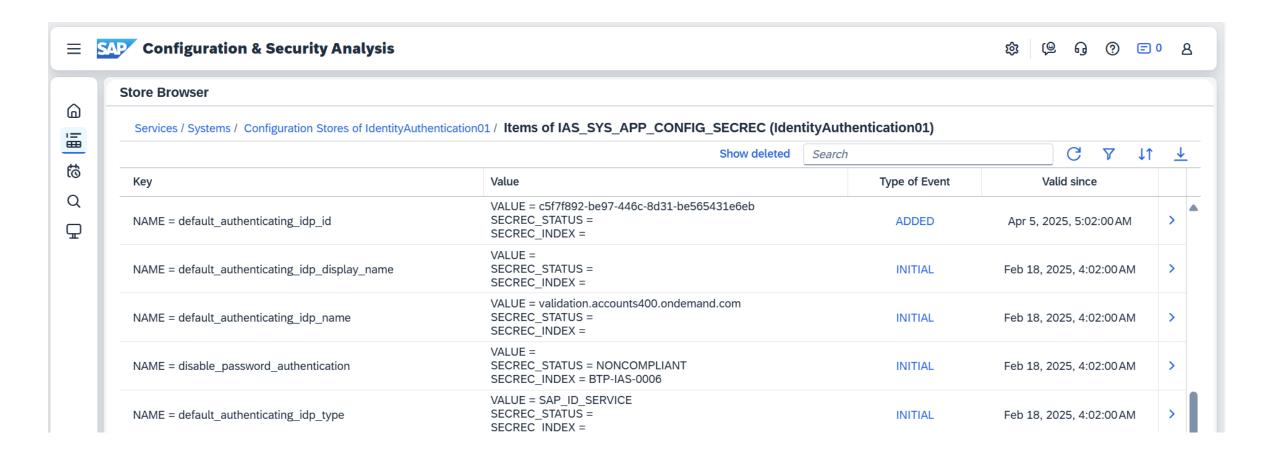
SAP Cloud Identity Services – Identity Authentication

Custom Platform IdP in the SAP Business Technology Platform

- Identity Authentication Service is the Identity Provider for SAP BTP-based applications, standalone or in proxy mode
- IAS can also be used to authenticate platform users (BTP admins) on subaccount and global account level
- With IAS as a proxy, platform users can be authenticated by the corporate IdP



Default IDP of each and every Service or App connected to IAS



Configurations of each and every connected IDP

Is configuration with regard to my Corporate IDP as expected?

Services / Systems / Configuration Stores of IdentityAuthentication01 / Items of IAS_CORPORATE_IDP_CONFIG_SECREC (IdentityAuthentication01)

Key	Value	Type of Event	Valid since	
NAME = allow_identity_auth_users_only	VALUE = OFF SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = apply_app_auth_configs	VALUE = OFF SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = default_signing_algorithm	VALUE = SHA1 SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = forward_all_sso_requests	VALUE = OFF SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = identity_provider_display_name	VALUE = svetla SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = identity_provider_id	VALUE = b638b739-2eac-46aa-a9b6-5bb1e4424c79 SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = identity_provider_name	VALUE = svetla.accounts400.ondemand.com SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = identity_provider_type	VALUE = SAML_2.0 SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = logout_redirect_url	VALUE = SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = sign_authentication_requests	VALUE = ALWAYS SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>
NAME = sign_logout_messages	VALUE = ALWAYS SECREC_STATUS = SECREC_INDEX =	INITIAL	Apr 5, 2025, 5:02:00 AM	>

Is there a new (unexpected) IDP in my landscape?

Services / Systems / Configuration Stores of IdentityAuthentication01 / Items of IAS_LANDSCAPE_INFO (IdentityAuthentication01)

Key	Value	Type of Event	Valid since	
ID = b71e44eb-5d2f-4499-85b4-6d008ff838ff	ID_REF = TYPE = CHARGED_APP NAME = AMS Test Application DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = b96a0ca0-ac36-452e-bfdd-9d8c50cf4342	ID_REF = TYPE = CHARGED_APP NAME = Cook Book DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = bbc686c9-b6b5-4428-bc05-e2c85662164a	ID_REF = TYPE = CHARGED_APP NAME = Security Tools DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = bf86b640-3496-4701-bf00-42cd52f797a7	ID_REF = TYPE = CHARGED_APP NAME = Global Management DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = c5f7f892-be97-446c-8d31-be565431e6eb	ID_REF = TYPE = CORPORATE_IDP NAME = DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = c606a0b7-9a48-468a-9815-3bcf38c20e6c	ID_REF = TYPE = CORPORATE_IDP NAME = simona DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = ceb1effe-fce8-4e0b-9631-82af7fa20ab2	ID_REF = TYPE = BUNDLED_APP NAME = Test DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = d14db9f5-dbec-43d0-85c3-f83270b63a56	ID_REF = TYPE = CHARGED_APP NAME = Hello DESCR =	ADDED	May 13, 2025, 5:02:02AM	>
ID = d7e8d480-89a0-46f7-9fd7-e586d54ca254	ID_REF = TYPE = CHARGED_APP NAME = Conditional Auth Test DESCR =	ADDED	May 13, 2025, 5:02:02AM	>

Authorizations for Cloud Identity – representation in SAP Cloud ALM

Priority	Secure Operations Map	Title	Default Setting or Behavior	Recommendation	More Information	Last Update	Index
Recommended	User & Identity Management	Critical Administrator Authorizations	Identity Authentication plays a critical role in the access to SAP cloud applications. Because the central role of the service, it's required to reduce the number of administrators with full access. Identity Authentication permissions are based on the internal user store and its permission concept.	The assignment of the following authorizations is critical. Manage them ideally as part of your identity lifecycle process. • Manage Corporate Identity Providers • Manage Tenant Configuration • Manage Users	<u>List Administrators</u>	2023-04-12	BTP-IAS-0017

Services / Systems / Configuration Stores of IdentityAuthentication01 / Items of IAS_CONFIG_SECREC (IdentityAuthentication01)

				Show o
Key 7	Value	Type of Event	Valid since	
NAME = manage_applications_admin_count	VALUE = systems=2;users=29 SECREC_STATUS = SECREC_INDEX =	UPDATED	May 14, 2025, 5:02:03AM	>
NAME = manage_corp_idp_admin_count	VALUE = systems=2;users=29 SECREC_STATUS = SECREC_INDEX =	UPDATED	May 14, 2025, 5:02:03AM	>
NAME = manage_groups_admin_count	VALUE = systems=1;users=10 SECREC_STATUS = SECREC_INDEX =	UPDATED	May 14, 2025, 5:02:03AM	>
NAME = manage_identity_provisioning_admin	VALUE = systems=0;users=1 SECREC_STATUS = SECREC_INDEX =	UPDATED	May 14, 2025, 5:02:03AM	>
NAME = manage_tenant_configuration_admin	VALUE = systems=2;users=29 SECREC_STATUS = SECREC_INDEX =	UPDATED	May 14, 2025, 5:02:03 AM	>
NAME = manage_users_admin_count	VALUE = systems=2;users=29 SECREC_STATUS = SECREC_INDEX =	UPDATED	May 14, 2025, 5:02:03AM	>

BTP-IAS-0017

Grant of Critical
Authorizations
should stay under
control!

SAP Cloud Identity Services – Policy-based cockpit authorizations (new)

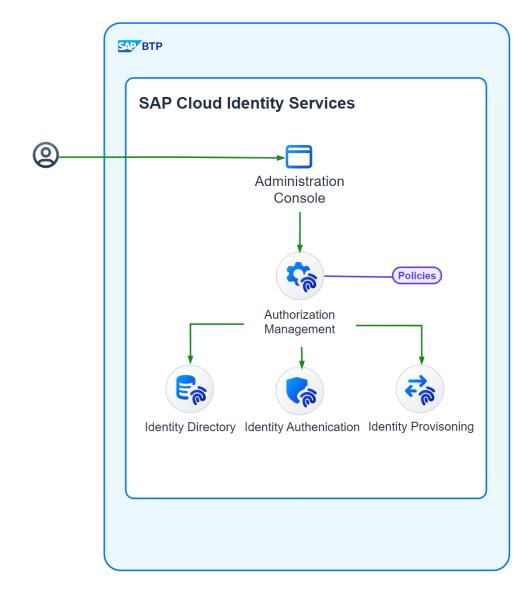
Adjust administrative access to the SAP Cloud Identity console with flexible, policy-based authorizations

Alternative to the existing, coarse granular authorization configuration

Access to user records can be granted on attribute level

Filters can be applied to give access to e.g. specific set of users

Administrative access can be managed via the standard identity lifecycle management processes



SAP Cloud Identity Services – Identity lifecycle with SAP SuccessFactors Recommended Approach

SAP SuccessFactors acts as **source** for **employee** data.

SAP Fieldglass acts as **source** for **contingent worker** data.

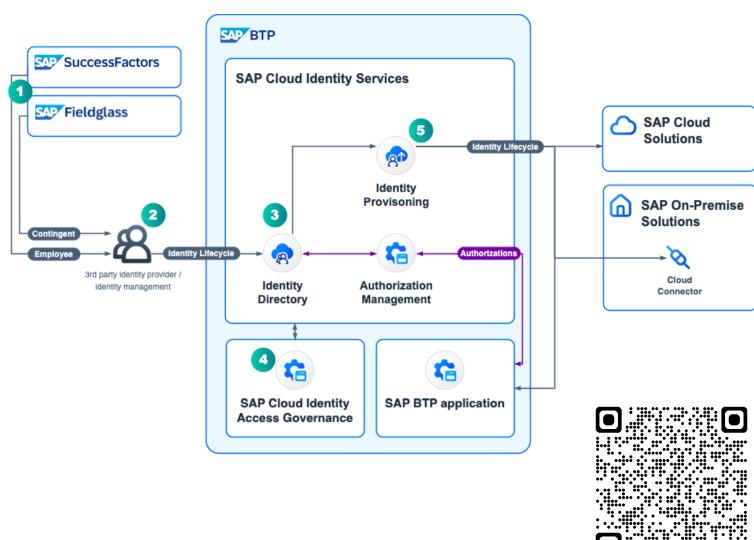
Identity Management solution derives **identity from** workforce.

SAP Cloud Identity Services **receive** the (customer specific) derived **identity** and act as a **single integration point** for **identity access management**.

SAP Cloud Identity Services – **Identity Directory** and **Identity Provisioning** act as store and replication tool.

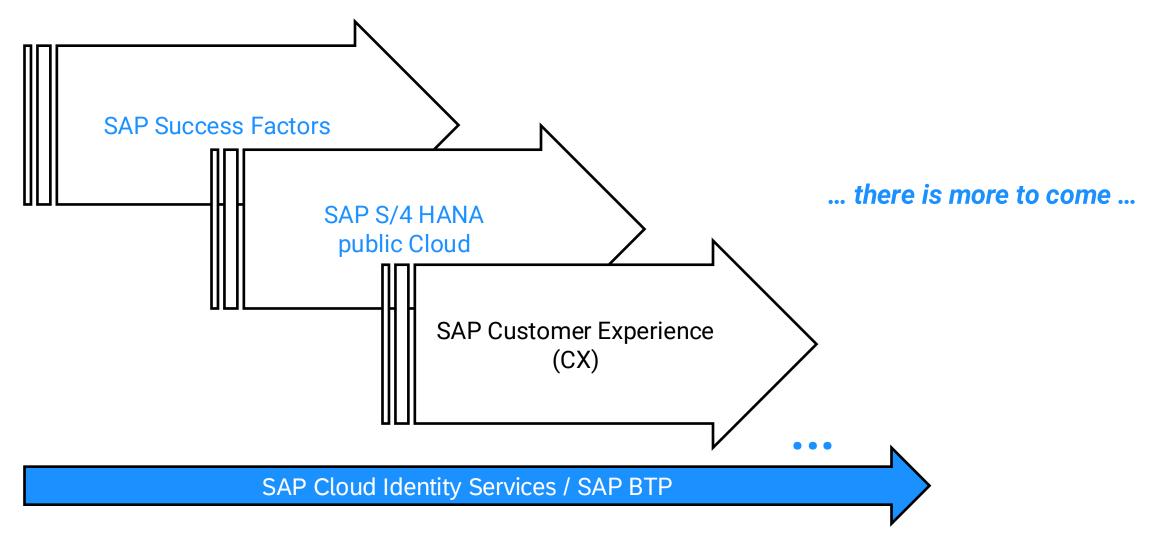
SAP Authorization Management Service manages **policies** for **new BTP apps**.

SAP Cloud Identity Access Governance offers additional risk & access governance features.



SAP Discovery Center Architecture - Cloud leading Identity Lifecycle

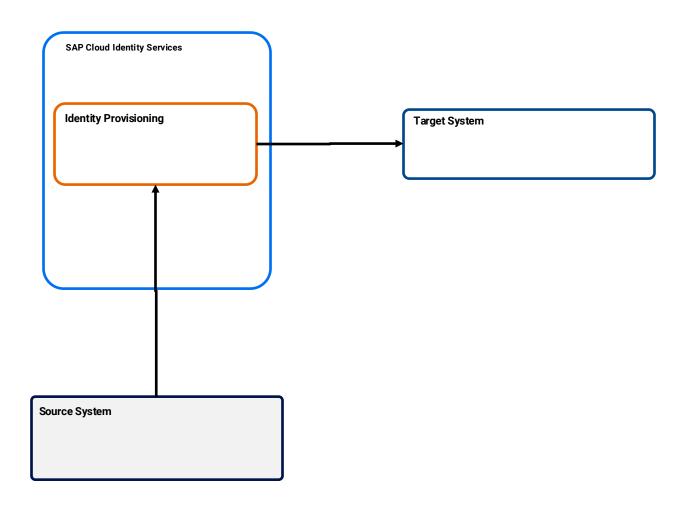
Security Configurations of SAP Cloud Solutions @ SAP Cloud ALM



SAP Cloud Identity Services - Identity Provisioning

Lifecycle Automation With Security

- Use certificate-based authentication
- Enable automatic certificate renewal whenever possible (see next slide)
- Avoid <u>TrustAll</u> in production
- Use secure protocols
- Use credential properties to hold sensitive information
- Assign multiple administrators



SAP Cloud Identity Services - Identity Provisioning

Lifecycle Automation With Security

Automated certificate renewal in Identity Provisioning Service

- IPS supports automatic renewal of certificates that are used to access a target system
- However, there is a disclaimer:

Automatic Regeneration



The certificate will be automatically regenerated and activated within 14 days prior to its expiration. This option is recommended for systems validating certificates based on their subject and issuer. Systems validating certificates based on fingerprints should not use it as this will cause authentication to fail until the certificate is downloaded and uploaded to the connected system.



- If a target system pins the certificate, then manual renewal may be required
- Beware of systems that ask you to upload a client certificate. They might be pinning.

Trust, Protocols, Certificates – representation in SAP Cloud ALM



Certificates

... from IAS, IPS: not yet available

High-Priority Scenarios SAP Business Technology Platform Services



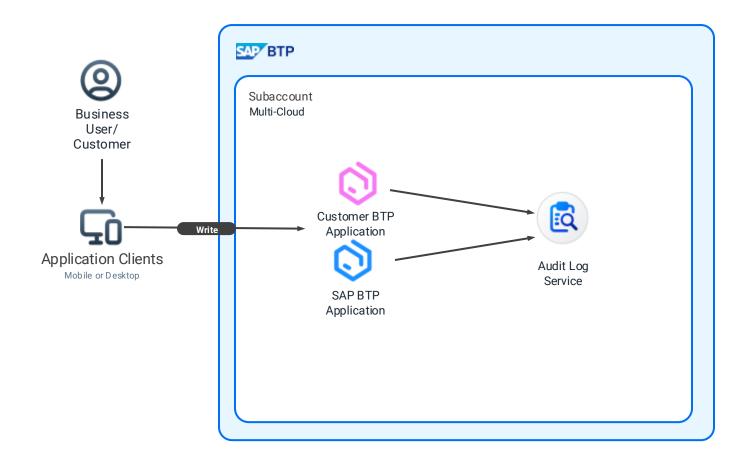
SAP Audit Log service

Customer can review securityrelevant activities in the audit log with

- Timestamp
- Terminal ID
- Audit log event

Security-relevant activities include

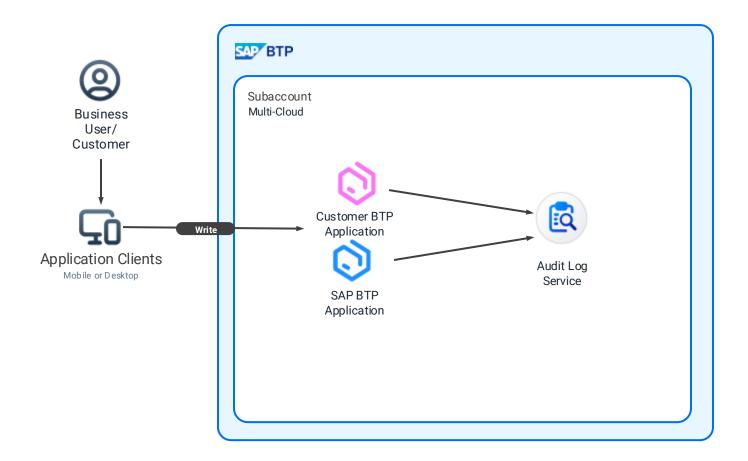
- User logins
- Permission assignments or removals
- Change of trust setups
- Subscription updates
- Change of monitoring checks



Audit Log Service

Evidence for Compliance

- Download and archive logs regularly
- Integrate with central audit log systems
- Use Audit Log APIs for automation
- Monitor retention settings

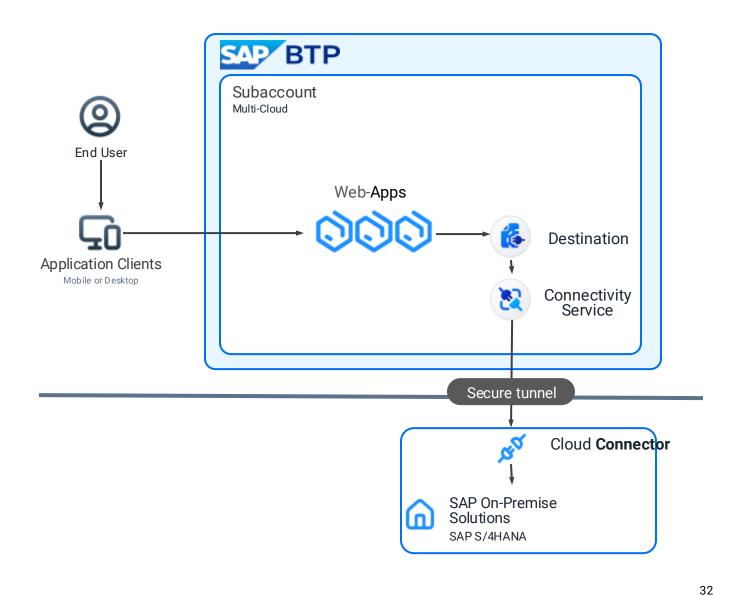


SAP BTP connectivity

SAP Connectivity service lets you establish connectivity between your cloud applications and on-premise systems running in isolated networks.

Features:

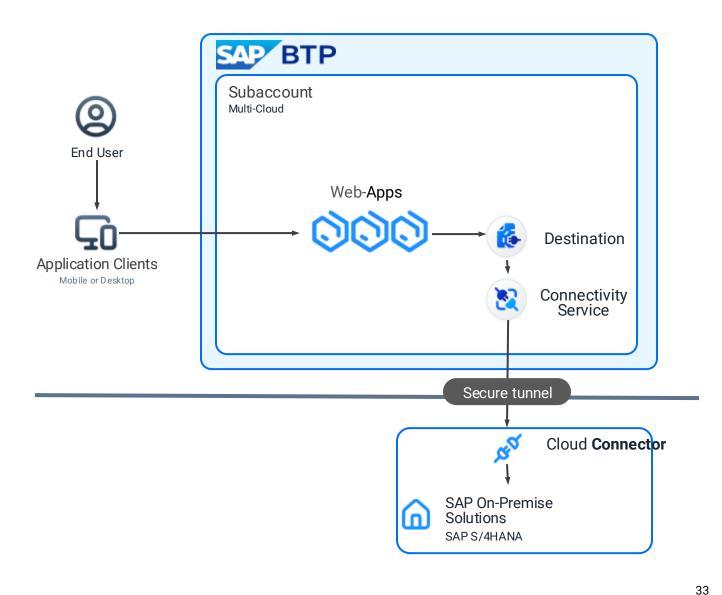
- Access on-premise systems
- Secure tunnel
- Multiple supported protocols
- Access cloud databases via JDBC/ODBC
- Propagate cloud user identity



SAP BTP Connectivity – Destination Service

Secure Your Connections

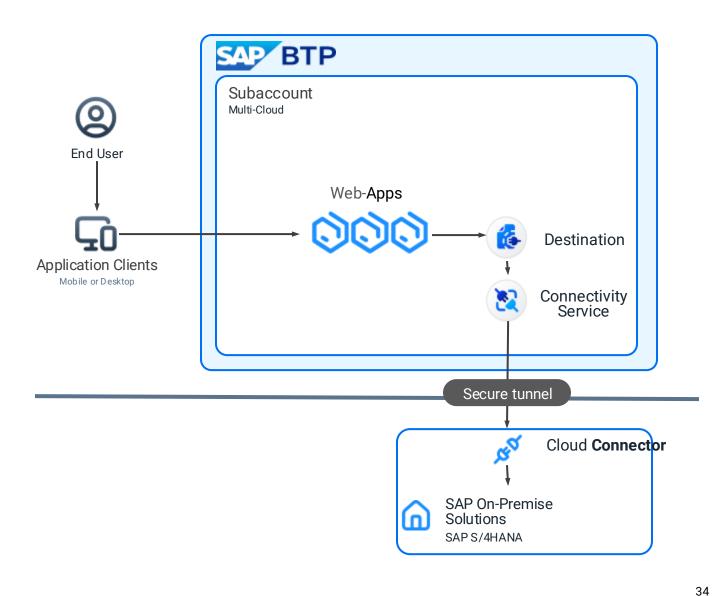
- Use TLS 1.2+ and enable autorenewal for certs
- Prefer OAuth or SAML over password-based auth
- Avoid deprecated SAP Assertion SSO
- Use mutual TLS in production
- Enable SSO with Principal Propagation
- Validate server certificates



SAP BTP Connectivity – Cloud Connector

Secure The Hybrid Bridge

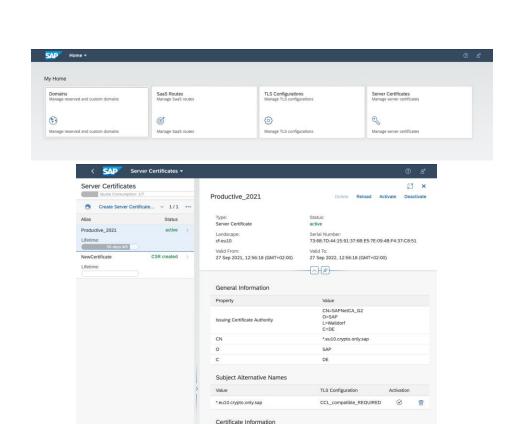
- **Enforce HTTPS and monitor** exceptions
- Avoid broad sub-paths in URLs
- Use LDAPS and SNC in production
- Limit trusted root CAs and cipher suites
- Replace default admin with LDAP users
- Enable audit logging and trace control



SAP Custom Domain Service

Secure Your Custom Domains

- Assign the Custom Domain Administrator role collection and Space Developer role only to administrators who manage custom domains
- Use the default TLS configurations offered by the Custom Domain Manager. Actively manage use cases that require a different configuration.
- Custom Domain Manager displays certificate expiration warnings long before the expiration date. In addition, certificates are reported to SAP Cloud ALM. Regularly check whether certificates need to be renewed.
- Configure only those Certificate Authority (CA)
 certificates as trusted for client authentication that are
 really needed. Do not add all the well-known CAs just to
 avoid configuration maintenance efforts.



Intermediate Certificate Authorit

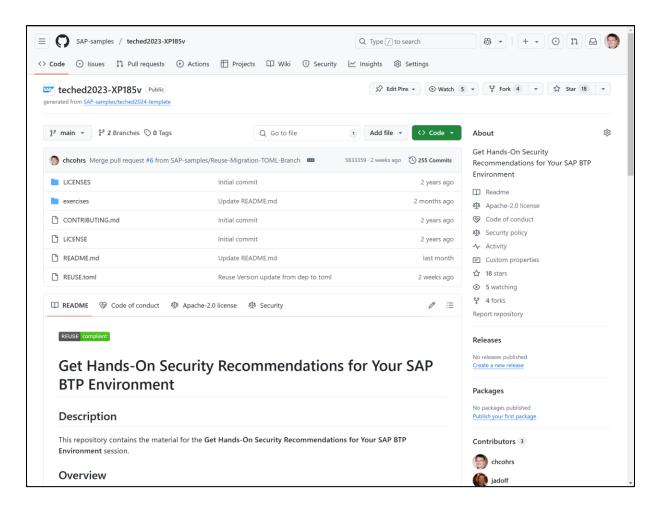
Show PEM

Show PEM

Learning opportunities



SAP BTP Security Recommendations Hands-On





https://github.com/SAP-samples/teched2023-XP185v/tree/main

SAP Strategy: The CIO Guide

See the updated "CIO Guide: Identity Lifecycle in SAP Landscapes" that covers IAM scenarios, IAM software from SAP, and the reference architectures





CIO Guide: Identity Lifecycle in SAP Landscapes Focusing on Identity and Access Management Services



Further information

SAP Cloud Identity Services

- <u>Services Documentation</u>
- Best Practices for SAP BTP: Onboard to SAP Cloud Identity Services
- Community
- Roadmap
- Submitting Improvement Requests

IAM Strategy

- <u>SAP Discovery Center Reference Architecture</u>
- CIO Guide: Identity Lifecycle in SAP Landscapes

Subscribe to our monthly security newsletter



Further information

SAP Help Portal
SAP BTP documentation including security

SAP Community
SAP Business Technology Platform Security

Secure software development

The Secure Software Development Lifecycle at SAP

Shared responsibility
Shared Responsibility Model Between You and SAP

SAP Trust Center
SAP Compliance Offerings – Explore Certificates, Reports, and Attestations

SAP Road Map Explorer SAP BTP Security Road Map

Security related customer content Cloud Services: Reference Guide Guide to Customer Content



Thank you.

Contact information:

Christian Cohrs
christian.cohrs@sap.com
https://www.linkedin.com/in/christian-cohrs

Jürgen Adolf juergen.adolf@sap.com

Hendrik Müller hendrik.mueller@sap.com

