



SAP Signavio Process Mining to Improve SAP's Efficiency and Effectiveness

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Order

Prepare

Serve

Enjoy



Counter

Mobile

Drive-thru



Make the coffee

Heat the milk

Put it all together



Call the order

Handover the cup

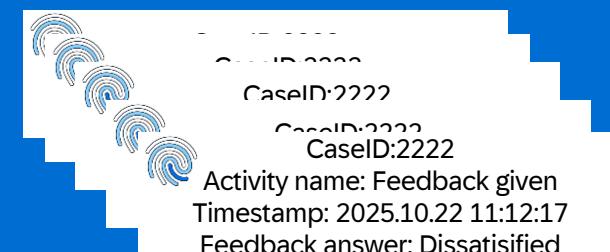
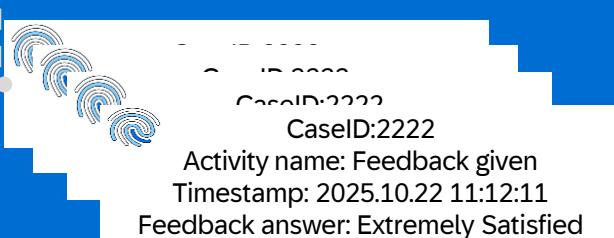
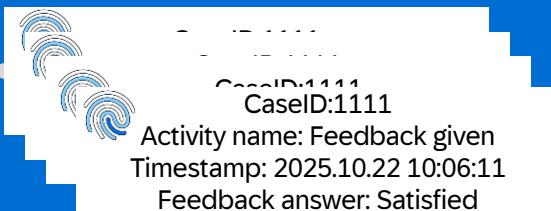


Take the first sip

Relax and drink

Give feedback

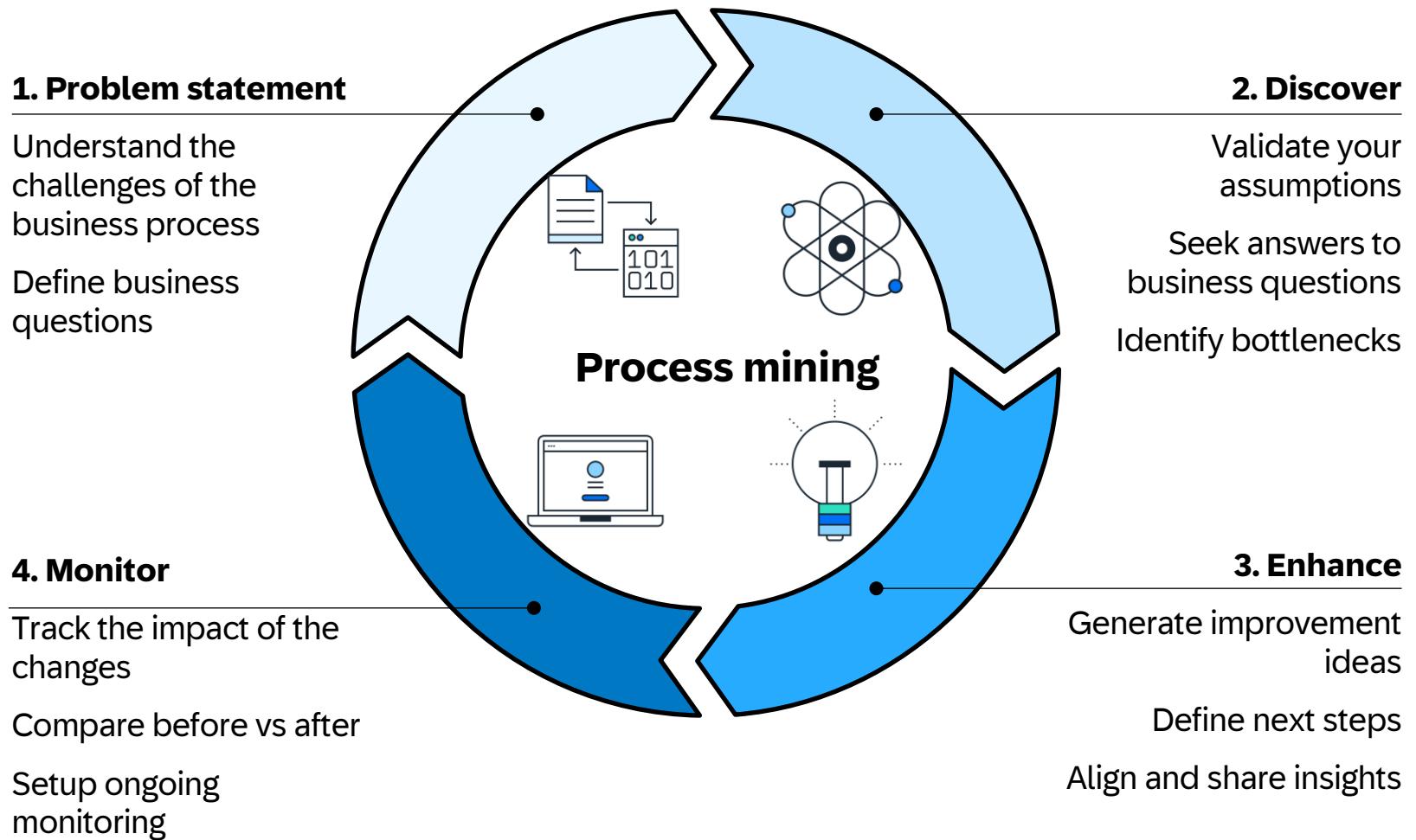
Each customer journey leaves a digital trace



Process mining connects those traces to reveal how work really flows

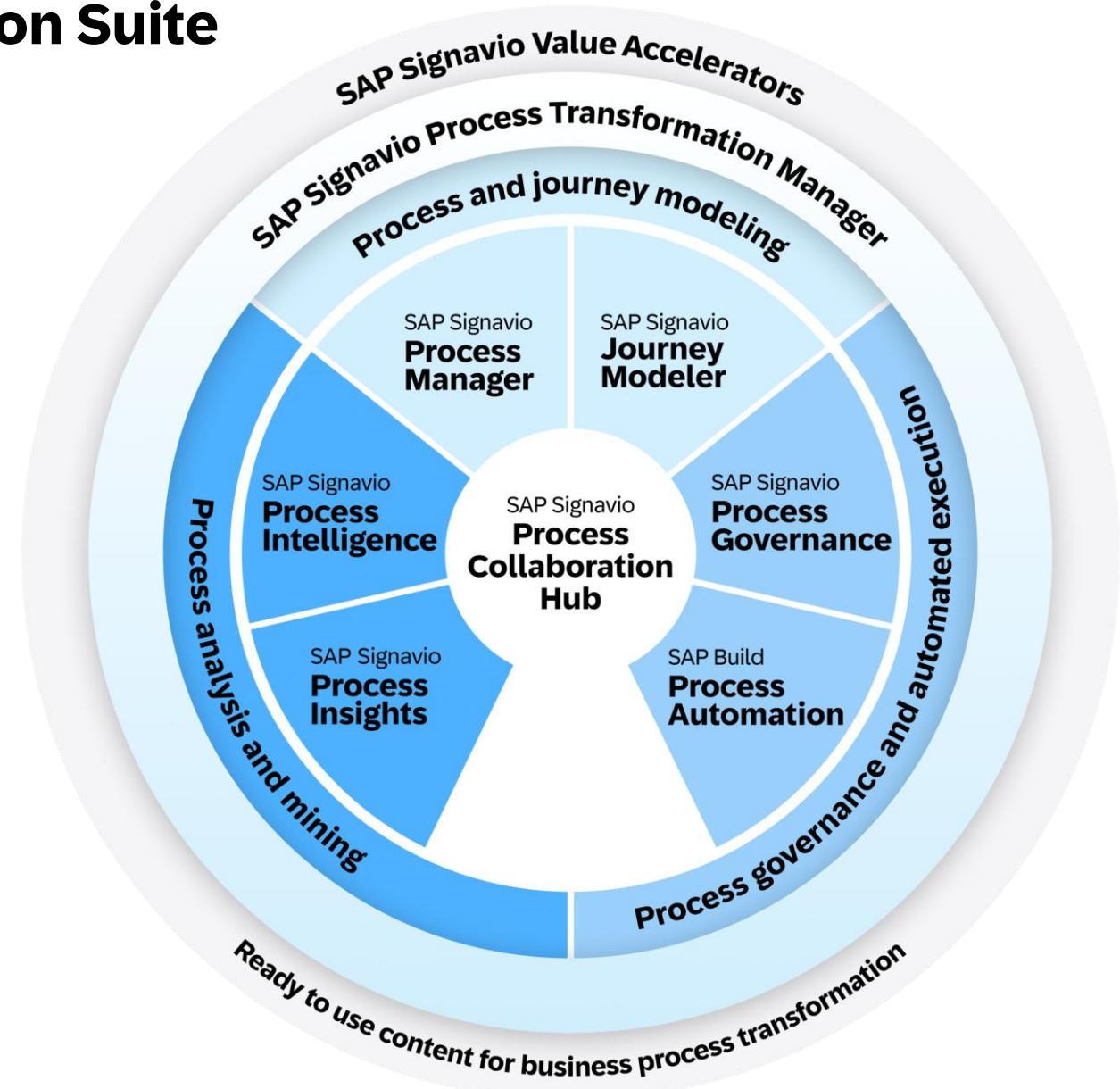


Process mining cycle

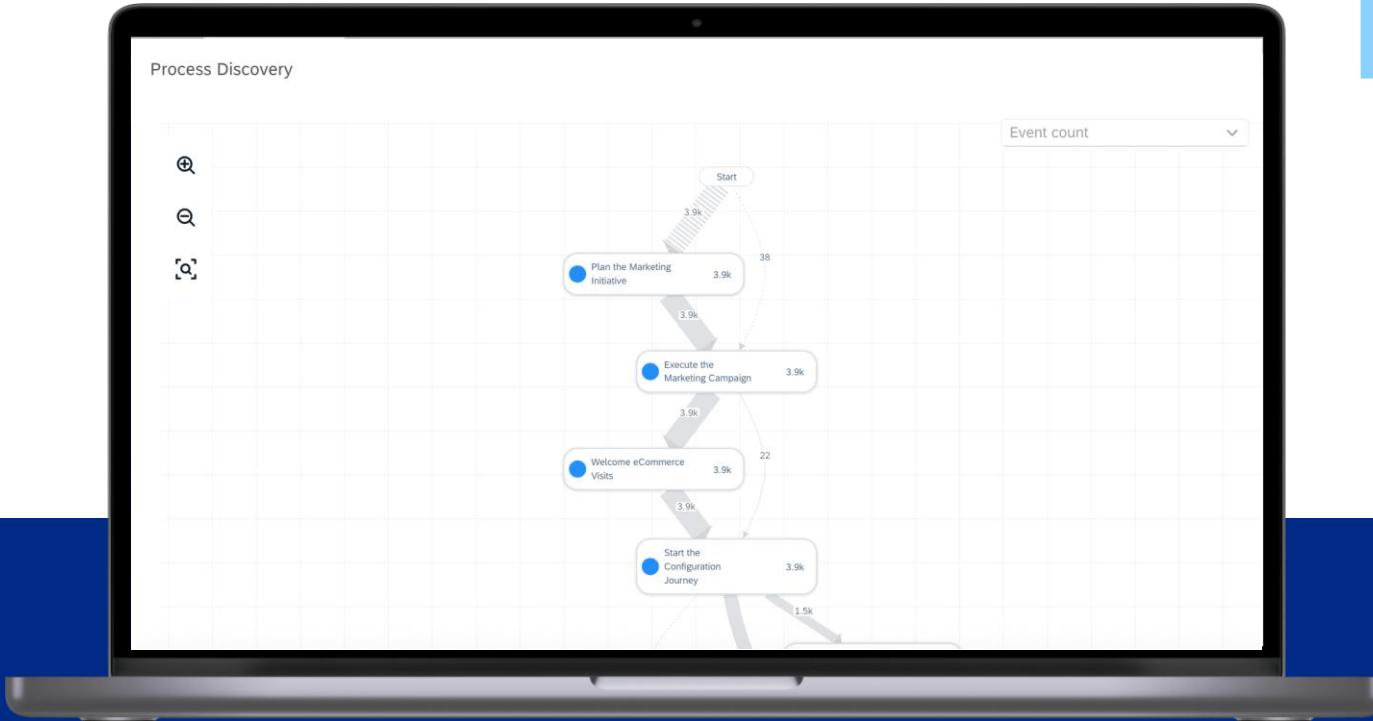


SAP Signavio Process Transformation Suite

A cloud-based process transformation solution that gives companies the ability to **understand, improve, and transform all their business processes**, fast and at scale.



Process Discovery widget

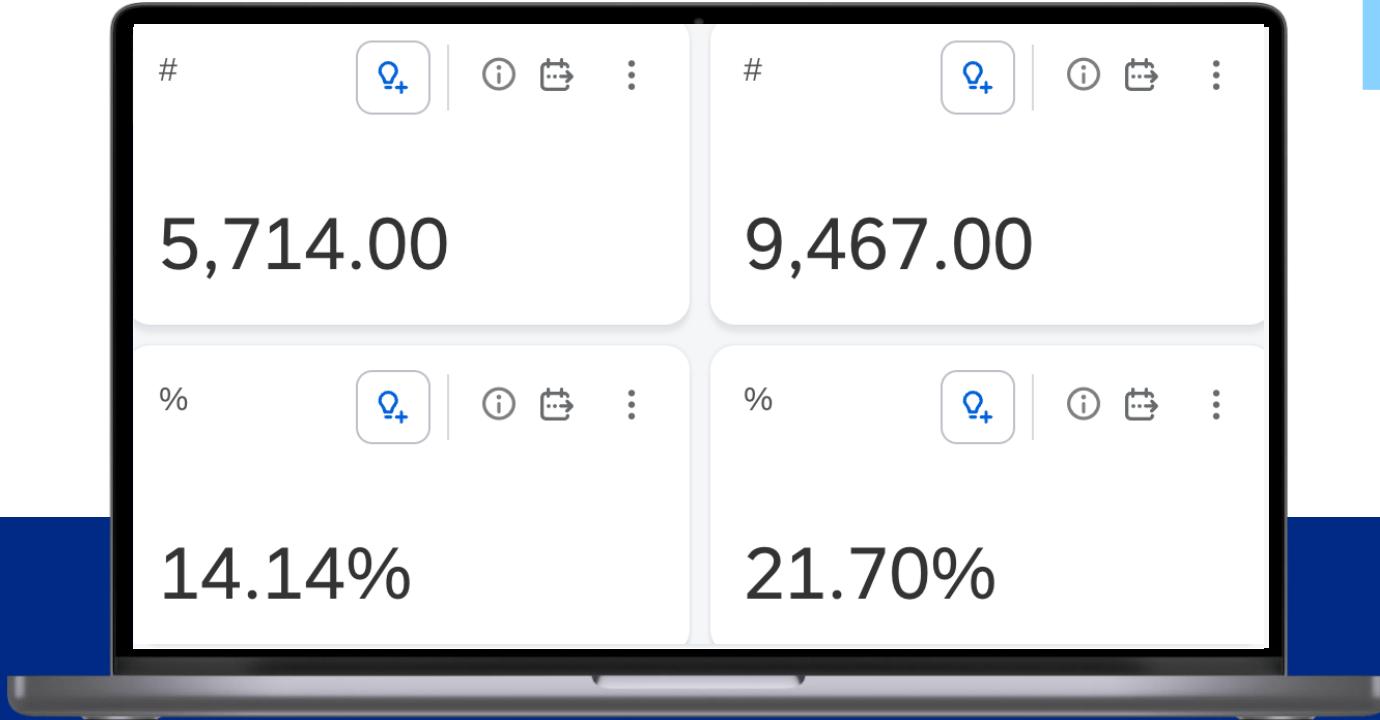


- ▶ Automatic process discovery
- ▶ Full visibility on how processes are executed
- ▶ Identify long cycle times, loops, issues and main inefficiencies



Sankey diagram

- ▶ Identify process behaviors
- ▶ Visualize flow clearly
- ▶ Highlights proportions



Value widget

- ▶ Simplified data representation - it condenses complex data sets into a single, easy-to-understand metric, facilitating quick comprehension of KPIs.

Example solution landscape



**SAP Signavio
Process Intelligence**
SAP Signavio

SAP Datasphere

(HANA) data lake

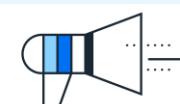
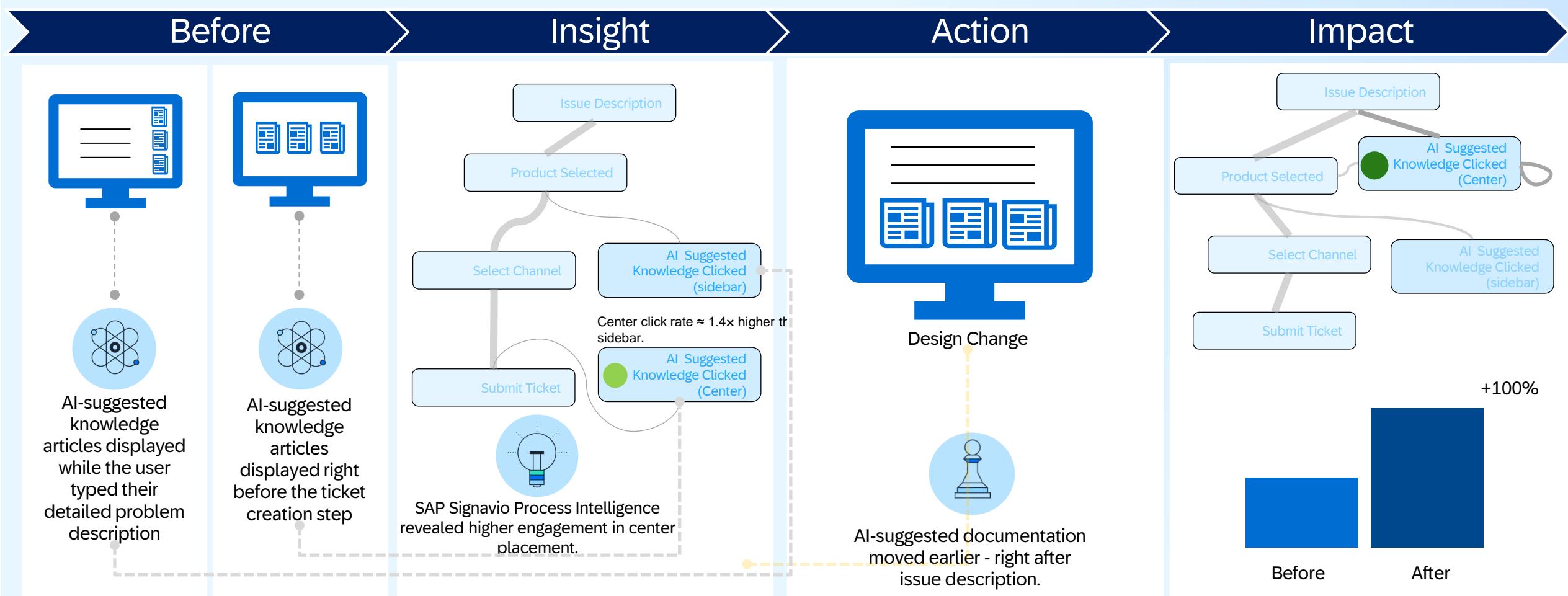
SAP BDC data product

Usage data apps

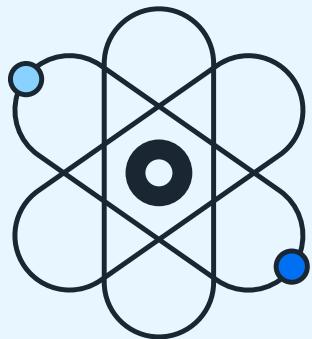


Timestamp
Event name
CaseID

When we moved AI-suggested documentation earlier — adoption doubled



Visibility and timing drive engagement: SAP Signavio Process Intelligence findings turned **insight into measurable action**



Lessons learned

1

Secure organizational buy-in

2

Enable cross-functional alignment

3

Drive action before expansion

4

Celebrate success and scale



Human Insights and AI
Innovation with SAP
Business Data Cloud



Advancing Sales
Transformation
at SAP



Attracting Citizen Users
with SAP Datasphere
and Collibra



Agentic AI
Revolutionizes Support



Running on
RISE with SAP



SAP Signavio
Process Mining
for Process Efficiency



End-to-end Planning
with SAP Analytics Cloud



Transforming
End-to-end Processes
with SAP Business AI



Data and AI engineering:
SAP Business Data Cloud and
SAP Databricks



Scan the QR code to
register for the series

Lessons learned / key takeways

- 1 xxx
- 2 xxx
- 3 xxxx
- 4 xxxx
- 5 xxxx



Thank you

name

role

email



Change QR code with one
which is to your linkedin profile



Thank you.

Contact information:

Mate Komaromi

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