What's New in SAP Integration Suite

August 25th, 2026

SAP

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Agenda



01

Third-party Connectivity: Salesforce Service Cloud and Microsoft Excel

Swati Singh, Rojo Consultancy

02

Cloud Integration: AI-based Memory Profiling for integration flows and Integration Content Migration to convert java mappings into groovy scripts, Mass Migration of Integration Configuration Objects from PI/PO, more

Sunny Kapoor

03

Q&A

Third-party Connectivity

Rojo Consultancy

3rd Party Connectivity Adapters

- **Recently Released**

MS Outlook
NFS
Google Workspace – Drive
Adobe Sign
Twilio

- **Coming Soon**

Salesforce Service Cloud
GoTo Webinar
Microsoft Excel
Zoho

Salesforce Service Cloud

Salesforce Service Cloud is a cloud-based customer service and support application built on the Salesforce platform.
It is primarily used by organizations to manage:

- Customer support tickets (Cases)
- Contact center operations
- Knowledge base articles
- Service requests and complaints
- Field service operations
- Customer self-service portals
- SLA and escalation management

Use Cases

- Customer Complaint → SAP Order Status Lookup
- New Support Ticket → Email Notification
- Customer Case → Create SAP Service Order
- Customer Data Synchronization

Adapter - Features



Authentication

OAuth2 Client Credentials

OAuth2 Password Grant*

OAuth2 JWT Bearer



Adapter Type

Receiver



Message Protocol

REST



Supported Runtimes

Cloud Integration

EIC

Receiver Adapter

Supports

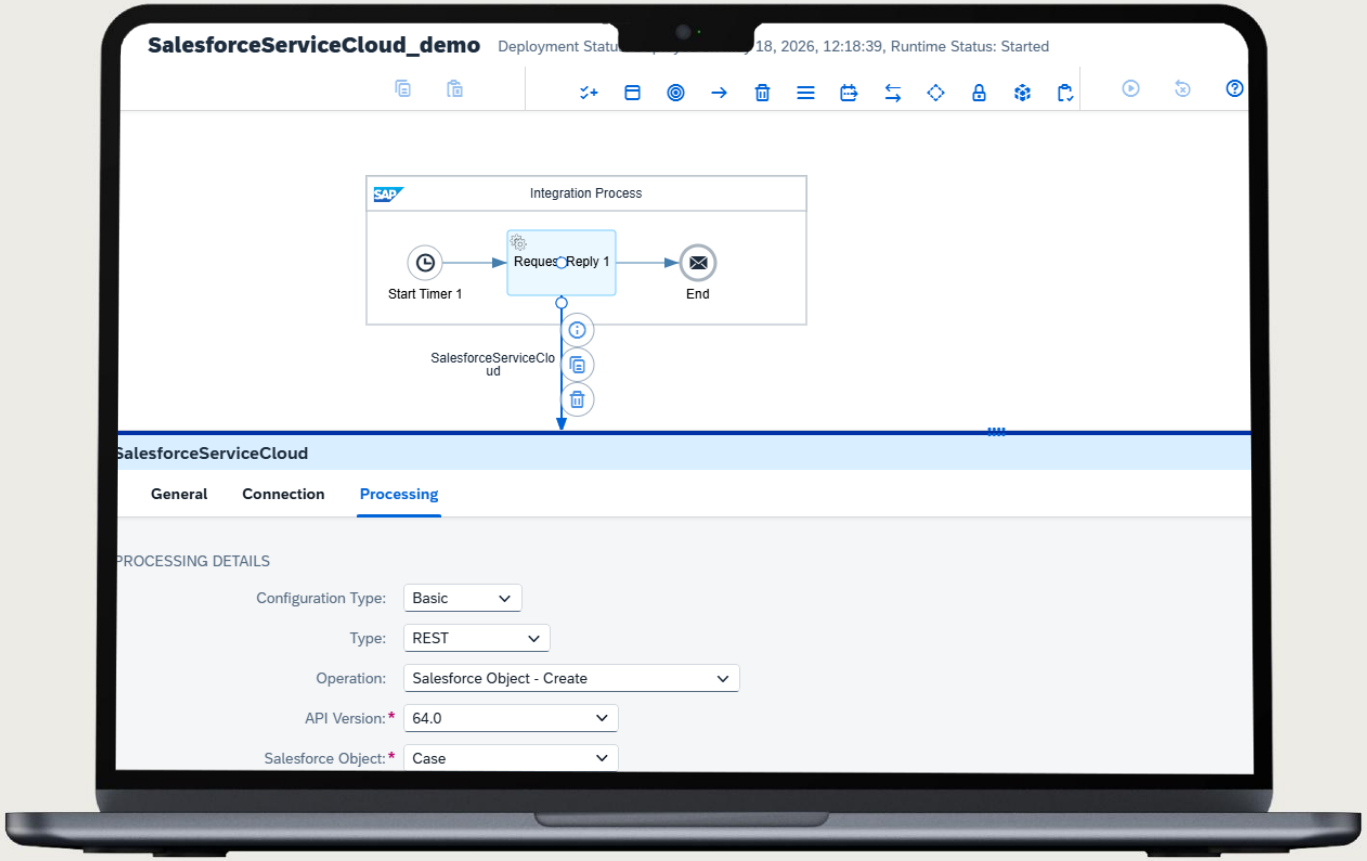
- Rest
- APEX
- Bulk

Entities

- Case
- Incident
- Problem
- Users
- Accounts

Dynamic headers/property/camel expression support

Support for custom Request and Response headers



Microsoft Excel

Microsoft Excel is one of the most widely used business applications for data management, reporting, operational tracking, planning, reconciliation, and lightweight process automation.

Use Cases

- Finance Budget Planning & ERP Upload: Finance teams prepare annual or quarterly budgets in Excel because it is easier for planning and collaboration, eventually the data must go into ERP
- Master Data Maintenance via Excel

Features



Authentication

OAuth Client Credentials

OAuth Code Grant Flow



Adapter Type

Receiver



Message Protocol

REST



Runtimes

Cloud Integration

EIC

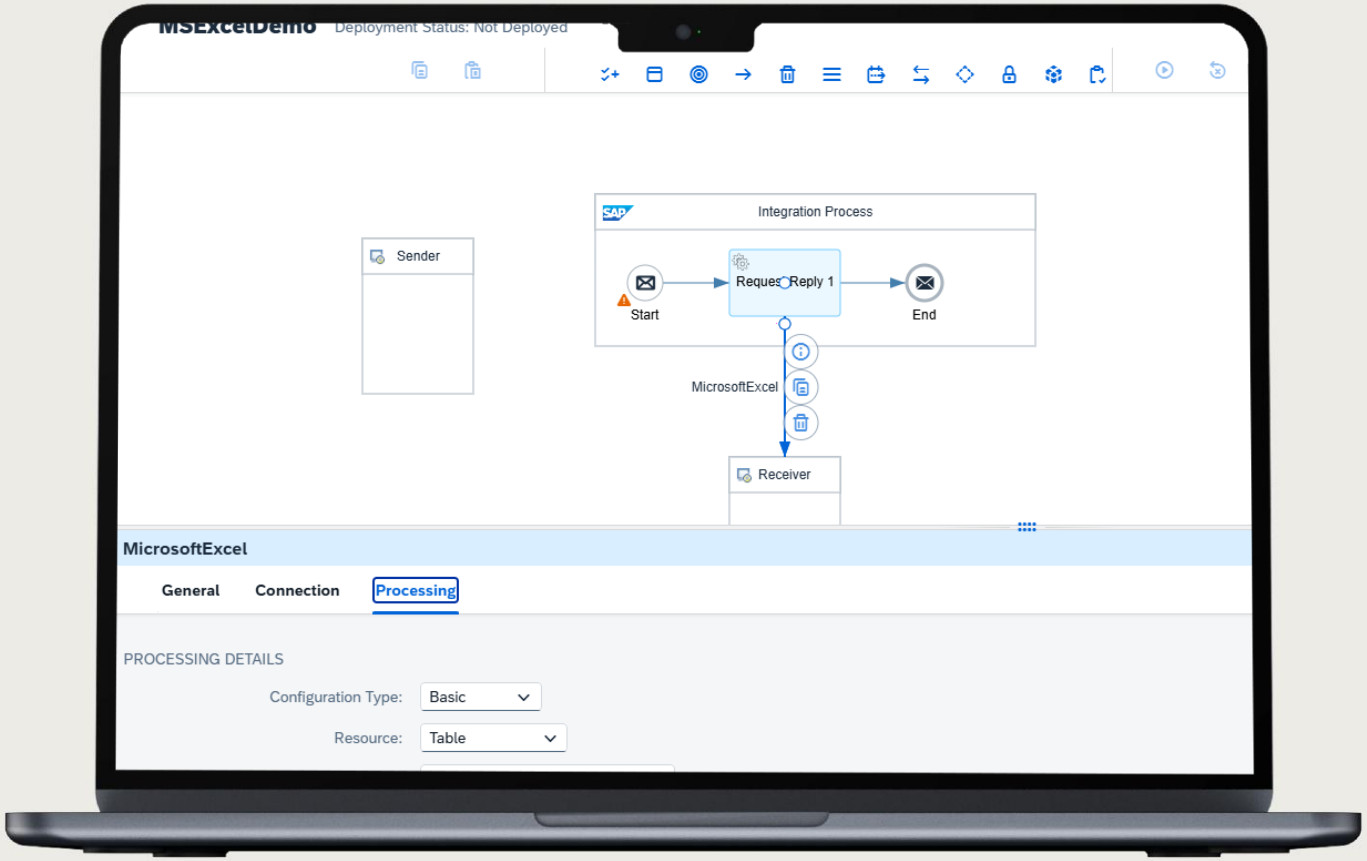
Receiver Adapter

Entity:

- Worksheet --> Entire Excel sheet/tab
- Chart --> Used to create visual graphs from data
- Comment --> Adds notes/comments to cells
- Table --> Structured business data container
- Table Column --> Specific column inside a table
- Table Row --> Specific row inside a table

Dynamic headers/property/camel expression support

Support for custom Request and Response headers

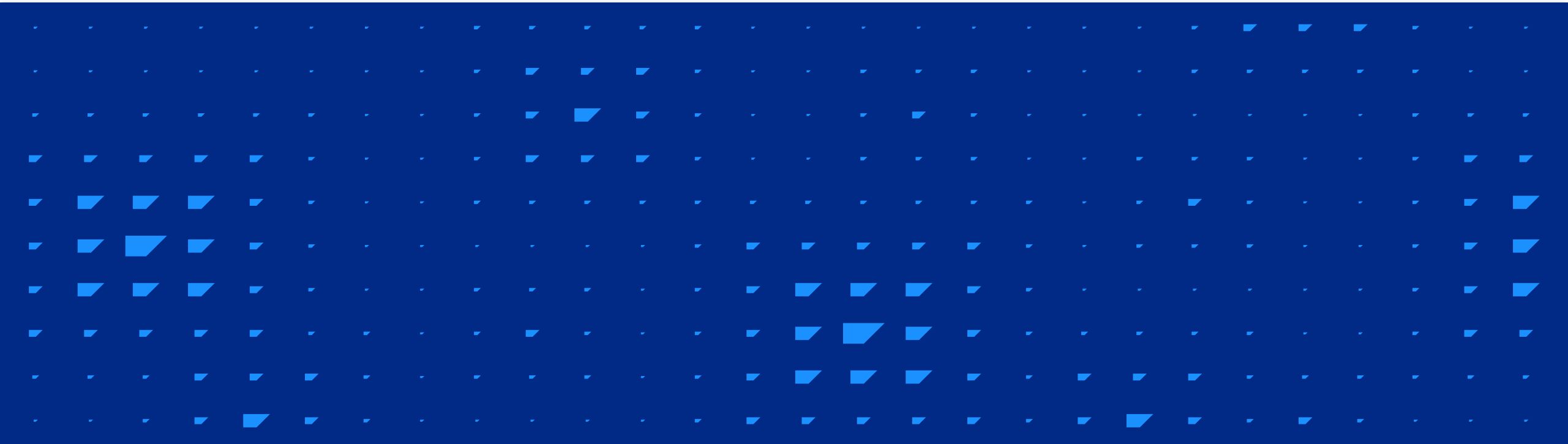


Demo



Cloud Integration

Sunny Kapoor



PI/PO Migration Tooling Enhancements

AI-based Integration Content Migration Support

- Many SAP Process Integration/SAP Process Orchestration integration scenarios use java mappings to implement custom transformation and processing logic.
- To simplify this transition, the migration tool provides an AI-assisted migration option that generates Groovy scripts from such java mappings that can be incorporated into integration flows.
- Currently, only Java Mapping with single Java class (entry point) that extends *AbstractTransformation* is supported including lookup service support.
- See AI-based Integration Content Migration

Mass Migration of Integration Configuration Objects

- You can now migrate multiple integration scenarios from SAP Process Integration/SAP Process Orchestration to your SAP Integration Suite tenant.
- See Modernize

Handling Message Mapping Dependent Resources

- In migration tooling, you can now choose how to handle the dependent message mapping resources when you are importing message mapping as local resource.
- By default, the option **Enable Reusable Artifacts** is enabled so that you import the objects from ESR as global artifacts to SAP Integration Suite.
- De-selecting this option imports the message mapping as a local resource within the integration flow.
- See Standard Approach, Pipeline Approach



SAP Integration Suite – AI-based Memory Profiler

AI-Driven Integration and Profiling for Enterprise-Grade Flows

Goal

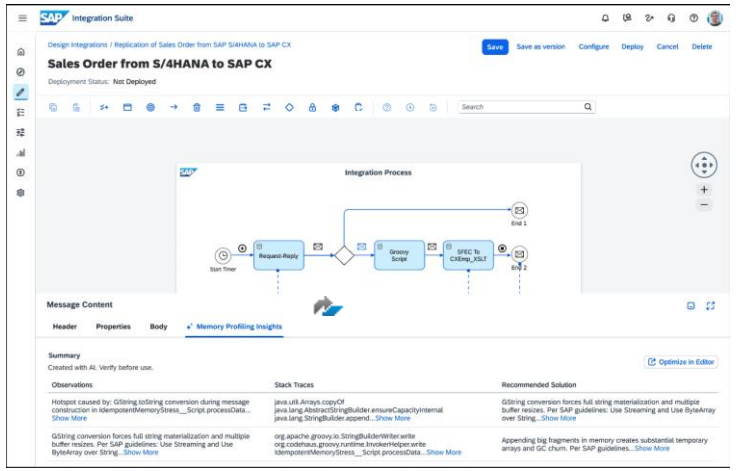
As an **Integration Developer**, I want to **incrementally profile** the components of my Integration flows and obtain **actionable performance insights** during the design phase, enabling optimization prior to deploying the content into the runtime environment.



Tim
Integration Developer

For step-by-step visual instructions, refer to the help documentation and blog.

Solution



- AI-powered solution designed to enhance the design-time experience for Integration Developers.
- It provides real-time insights to improve understanding and control over integration flows.
- Extends simulation capabilities to enhance the design process incrementally.
- Offers real-time performance profiling during simulations.
- Delivers actionable insights to optimize integration flows.
- Helps developers address performance issues early in the design phase.
- Ensures seamless and efficient deployment of integration solutions.

Benefits

Early Issue Detection
Enables shift-left debugging

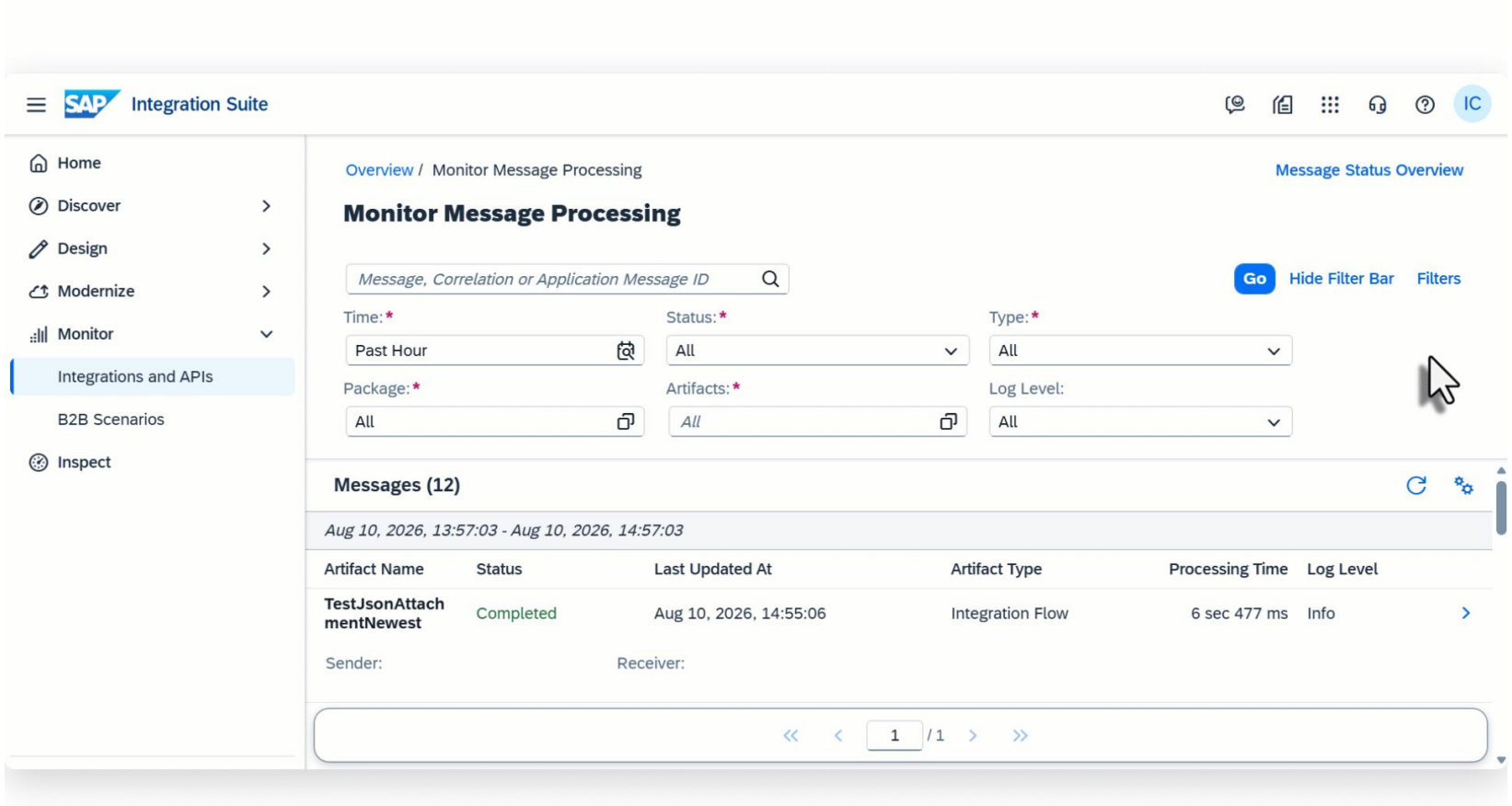
Enhanced
Developer Productivity

Improved Runtime Stability
Ensures stable and reliable operations



Enhancements in Monitor Message Processing

- The **Monitor Message Processing** UI has been updated and new filters are available
- See: Monitor Message Processing, Using Additional Filter Criteria



Other updates

- You can now configure an integration with more than one basic timer schedule to execute all configured schedules accurately.
  See Define a Timer Start Event

- For SuccessFactors OData (V2 or V4) and REST receiver adapters, the X-SF-Correlation-Id header sent back as HTTP request header is now deprecated and replaced with X-Correlation-Id.
  See SuccessFactors OData Adapter, Configure the SuccessFactors REST Receiver Adapter
  SAP Cloud Integration customers, see
  Configure the SuccessFactors REST Receiver Adapter
  SuccessFactors OData V4 Receiver Adapter
  SuccessFactors OData V2 Receiver Adapter

- You can now retain an existing SOAP envelope in the payload when sending messages for XI Adapters.
  See Configure the XI Sender Adapter, Configure the XI Receiver Adapter
  SAP Cloud Integration customers, see Configure the XI Sender Adapter, Configure the XI Receiver Adapter

Level up you integration game - Live webinar series

SAP Integration Suite Series: Live webinar

Accelerating Agentic Integrations with SAP Integration Suite and AI

September 23
4 pm CET I 10 am EDT I 7 am PDT



Dr. Udo Paltzer
VP Cross Product Management
SAP Integration Suite

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Event-driven integration with Advanced Event Mesh

October 7
4 pm CET I 10 am EDT I 7 am PDT



Karsten Strothmann
Lead Product Manager
Event Driven Integration
SAP

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SAP Integration Suite Series: Live webinar

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November 4
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Finny Babu
Lead Product Manager,
SAP Integration Suite

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Shivani Borkar
Product Expert,
SAP Integration Suite

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Modernize from SAP Process Integration to SAP Process Orchestration

October 14
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Shilpa Vij
Director of Product Management
SAP Integration Suite

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SAP Integration Suite Series: Live webinar

B2B Integration with SAP Integration Suite: onboarding, partner management, recent innovations

November 11
4 pm CET I 10 am EDT I 7 am PDT



Marco Ertel
Product Expert,
SAP Integration Suite

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Wednesdays
4pm CET | 10 am EDT | 7 am PDT

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Q&A

Questions & Answers

We welcome your questions

Public

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INTEGRATIONS

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Product management,
SAP Integration Suite

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