

SAP Leonardo Intelligent Technologies

Self-Guided Tour

Here are the **must see areas** on the show floor listed by location number; feel free to visit in the order most convenient for you, at your own pace.

Tour Stops



1 SAP Leonardo Intelligent Technologies

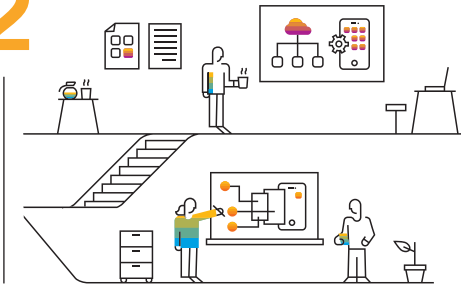
[Add to Agenda \(PL826\)](#)

See how customers are building intelligent enterprises with machine learning, analytics, blockchain, conversational AI, robotic process automation, and the IoT. Optimize processes and resources to deliver business outcomes with SAP Leonardo intelligent technologies, services, and industry expertise. Understand why our slogan is "Built for all industries. Tailored for yours."

Intelligent Robotic Process Automation 2

[Add to Agenda \(PL824\)](#)

Gain a new perspective on how robotic process automation can fit into your existing IT landscape. Check out how you can boost the performance of your digital core and applications with SAP Leonardo Robotic Process Automation services.



3 SAP Leonardo Conversational AI

[Add to Agenda \(PL825\)](#)

Build your own chatbot to experience the steps needed to create a powerful conversational interface. Learn how to implement bots successfully for your business with the technology behind SAP Conversational AI services.

SAP Leonardo IoT 4

[Add to Agenda \(PL823\)](#)

Prepare your business for the future with industrial Internet of Things (IoT) and Industry 4.0 methodologies. Embed IoT data into line-of-business solutions, enhance business applications, and develop high-value business models with the SAP Leonardo IoT portfolio.



5 SAP Leonardo Blockchain

[Add to Agenda \(PL822\)](#)

Innovate new business models based on accelerated, cross-company collaboration. Explore concrete, end-to-end use cases that take advantage of the SAP Leonardo Blockchain capabilities across all industries.

Intelligent Coffee Experience: Brew the Perfect Customer Experience 6

[Add to Agenda \(CU223\)](#)

Deliver exceptional experiences that are like a perfectly brewed coffee. See how a coffee company delivers experiences based on individual preferences. Learn how to listen to customers and automate service inquiries for real-time recommendations. Create connected machines to reduce service costs and create a sustainable and traceable supply chain.



Additional Stops

Gain Real-World Business Insight from an NHL Virtual Reality Experience
[Add to Agenda \(PL849\)](#)

Provide a Chatbot Companion to Improve Your Customers' Shopping Experience
[Add to Agenda \(CU220\)](#)

Create a Better Future by Enabling Smart Cities
[Add to Agenda \(PL859\)](#)

Experience Management Takes Off with X-Data and O-Data
[Add to Agenda \(QU900\)](#)