



Driving Digital Transformation with SAP Work Zone

Webinar

Presenters



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Agenda



1 Introduction

2 SAP Build

3 SAP Build Work Zone

4 Demo

5 Q&A

Introduction

Why Crave InfoTech?



We Are In It For Joint Success!

We are an award-winning SAP PE-build, PE-Sell & PE-Services partner who can successfully implement complete enterprise solutions, minimizing total cost of ownership, with rapid deployment and a lasting impact for efficiency and total audit-ready compliance.

15+ Years of providing niche SAP consulting across industries

50+ Pre-packaged products for SAP EWM, IAM, AIN, PDMS & ASPM

50+ Enterprise customers served successfully

300+ Team size ensuring service delivery round the clock

Partners



Certifications



Awards



Application Listed in top 5 globally

Crave is the Right Partner to Embark with You on Your Digital Journey



Crave InfoTech offers **50+ pre-packaged applications** focused on multiple industry use cases around SAP. Our applications are **80%-90% implementation ready** with the least deployment time or customizations required. Our pre-packaged apps compliment SAP's standard offerings, enabling 100% operational automation.

Our Core Competencies!

CRAVE BUSINESS TECHNOLOGY PLATFROM (BTP)	CRAVE INTELLIGENT ASSET MANAGEMENT	CRAVE INTELLIGENT WAREHOUSE MANAGEMENT	CRAVE INTELLIGENT SUPPLY CHAIN AUTOMATION	CRAVE INTELLIGENT ENTERPRISE
<ul style="list-style-type: none">• Keep Core Clean• Side by Side Extensions – CAPM and RAP• Integration Suite• The Build – App Dev, Process Automation, Workflow and WorkZone• Analytics: SAC, HANA Database and Data Science, AI, ML, and Predictive Analytics• Enterprise Mobility - SAP MDK, SDK, fiori & UI_UX• CALM• Design Thinking	<ul style="list-style-type: none">• SAP EAM offerings – SAP PM/SM Implementation, Asset Manager, Work Manager, SAP IAM, & Predictive Maintenance• SAP MRS• SAP FSM• Crave Field Workforce Management apps – Planner Workbench, Maintenance, Calibration & Approvals• Barcode, QR Code and RFID enablement	<ul style="list-style-type: none">• Barcode, QR Code and RFID enablement• RF devices in Warehouse• ITS Mobile• BTP Powered Mobile App• Voice enabled order picking• Smart order picking using Augmented reality• Streamlined picking using indoor forklift mapping and forklift integration	<ul style="list-style-type: none">• Proof of Delivery• Transport Management• SAP Direct Delivery, Visit Management• Picking & Truck Loading• Last Mile Tracking• Truck Latency Management• Yard Management• Venue mapping and inside plant routing• Barcode & RFID enablement	<ul style="list-style-type: none">• RISE with S/4 HANA Cloud• Fiori and UI/UX• Ariba• Implementation• AMS Support• Resource augmentation

Our Unique BTP Offerings

Keep Core Clean

- Side by Side Extensions
- ABAP on BTP
- HANA Database and Data Science

The Build

- Build App development
- Process Automation Powered by iRPA and Workflow,
- Work Zone

Integration Suite – CPI

- PI_PO to Integration API Assessment
- PI_PO to Integration API Migration
- Web Method/MQ Series/Dell Bhoomi to Cloud Integration

Digital Enterprise

- SAP MDK, SAP ios and Android SDK
- Enterprise Mobility – Mobile Service
- SMP to Mobile Services migration
- Fiori and UI/UX

Analytics

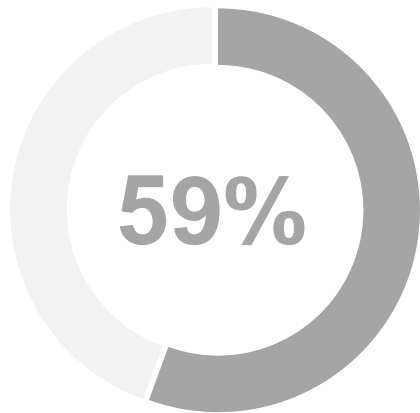
- BPC to Planning
- BI_BO to SAC
- AI, ML, and Predictive Analytics

Design Thinking

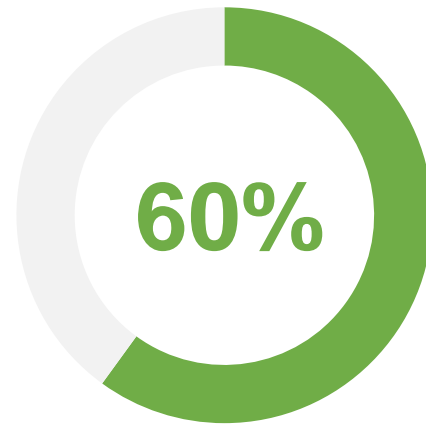
- Discover
- Design
- Deliver

SAP Build

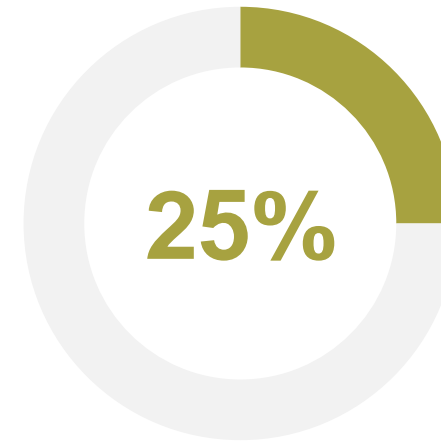
IDC low-code survey key insights



Enterprises using low-code offer business developer programs



Increased investment in low-code platforms in the next year



Faster development when using low-code platforms



Concern when considering a low-code platform is security

Critical Digitalization Challenges

Organizations Fail to Innovate at the Speed the Business Demands



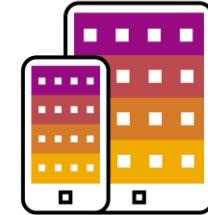
Rapidly evolving customer requirements accelerating demand for cloud solutions

"The pandemic is accelerating cloud demand, with 59% of enterprises expecting cloud use to exceed plans due to COVID-19."¹



Limited development resources, inhibiting digitalization

"Lack of skills was cited as the number-one challenge in a recent Gartner Research Circle survey, and CIOs identified the 'lack of skills and resources' as the biggest barrier to success."²



Complex IT landscapes, with a growing number of applications maintained by companies

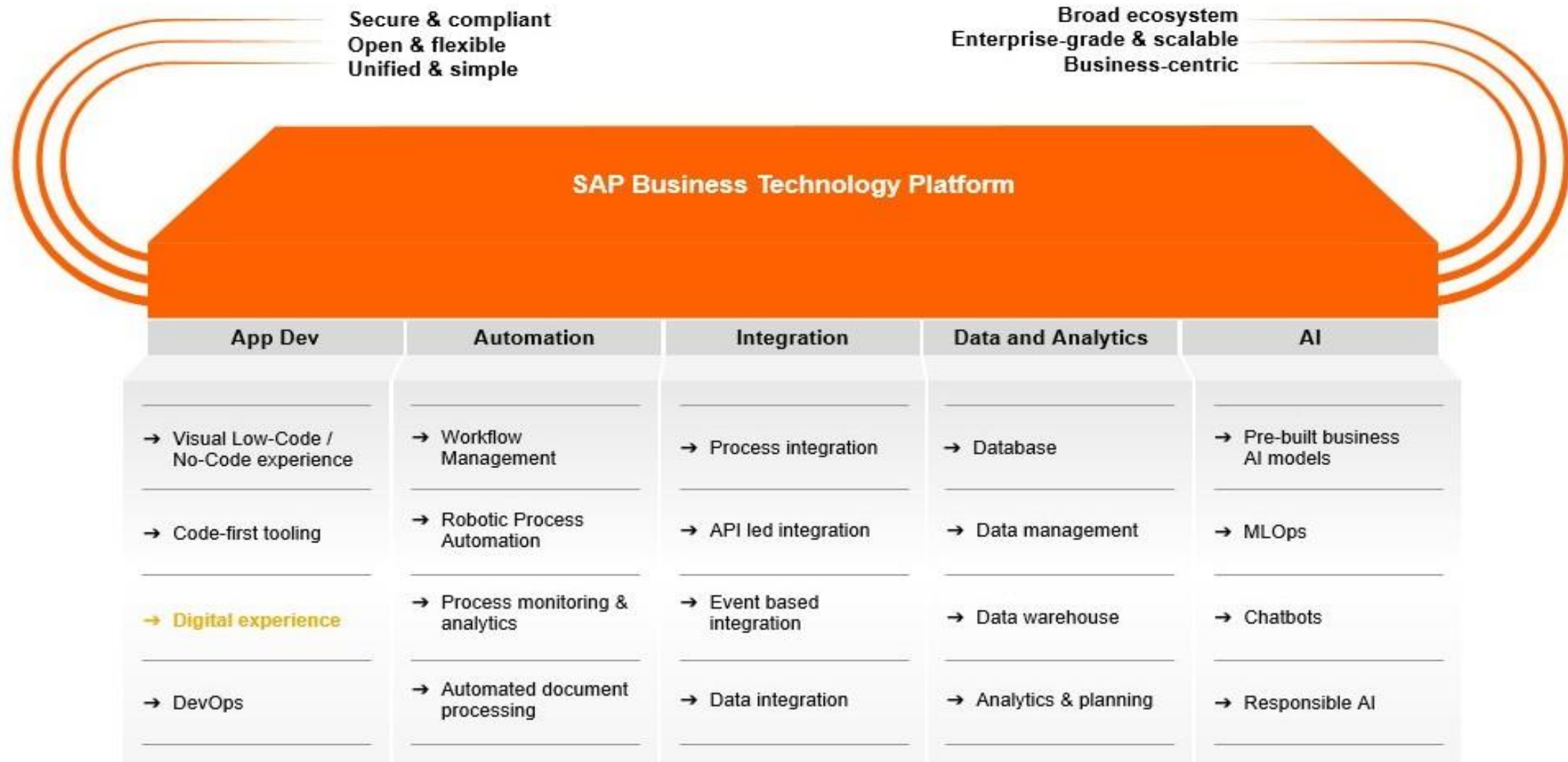
Large companies maintain 129 different applications on average, with the total number increasing by 68% since 2015.³

1. "Maximizing the Impact of Technology Investments in the New Normal," CIO Insider, Deloitte, 03 February, 2021, Khalid Kark, Jagjeet, Gill, and Tim Smith.

2. "Forecast Analysis: Low-Code Development Technologies," 22 January 2021, Fabrizio Biscotti, Paul Vincent, Jason Wong, Laurie Wurster. GARTNER is the trademark and service mark of Gartner Inc., and/or its affiliates and has been used herein with permission. All rights reserved.

3. "Employees Are Accessing More and More Business Apps, Study Finds," The Wall Street Journal, 07 February, 2019, Angus Loten.

SAP BTP Cloud Capabilities



SAP Build

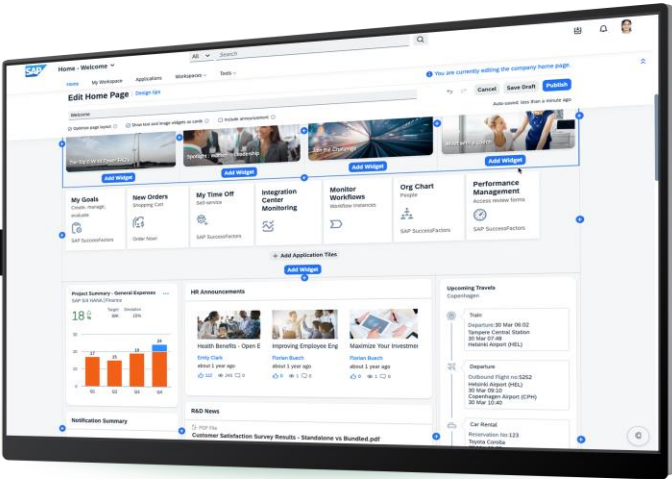
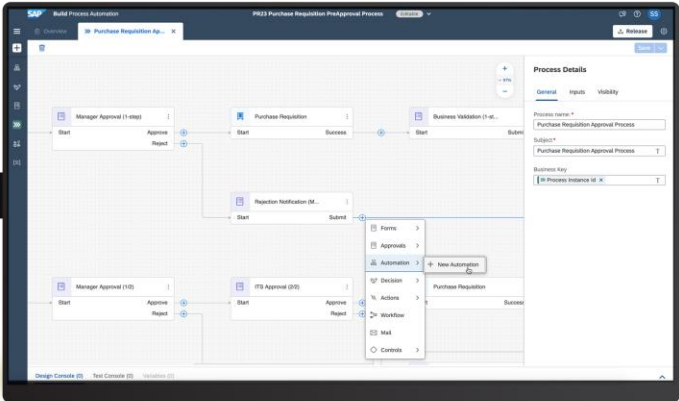
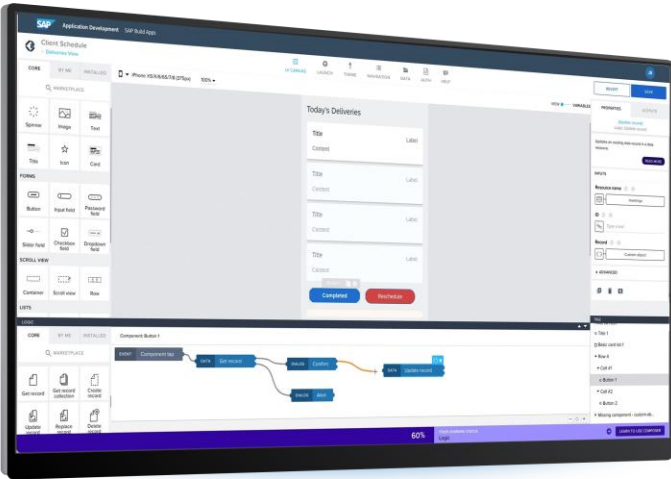
Integrate smoothly and leverage fusion teams with visual programming



Compose apps

Automate processes

Design business sites



SAP Build Apps

SAP Build Process Automation

SAP Build Work Zone

Build Visually
Integrate Seamlessly
Collaborate Securely

SAP Business Technology Platform

Fully Integrated Low-Code/No-Code Suite

Unified experience across developer continuum and end users



BUSINESS PROCESSES ACROSS ALL FUNCTIONS

BUSINESS PROCESS INTELLIGENCE

Analyze — Design and Simulate — Improve — Monitor — Roll out

LOW-CODE/NO-CODE SUITE PRODUCTS



Application
Development

Build **no-code apps** with **SAP Build Apps** and
low-code apps with **SAP Business
Application Studio**

DEVELOP



Process
Automation

Design, integrate and run **business processes**
with **SAP Intelligent RPA** and **SAP Workflow
Management**

AUTOMATE



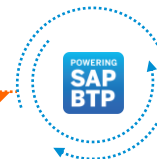
Digital
Experience

Provide **seamless access** to business
processes and apps in Intelligent Enterprise
with **SAP Work Zone**

CONSUME



EXTENSION SUITE



INTEGRATION SUITE



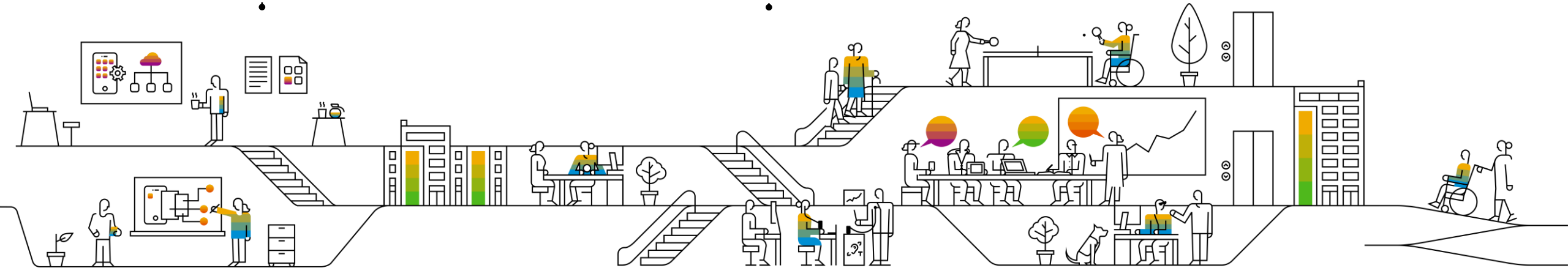
Roles

Pro developer is a person who has the ability and expertise to create, maintain as well as upgrade software created for commercial purposes through writing lines of code

Citizen developer is a user who creates new business applications for consumption by others using development and runtime environments sanctioned by corporate IT

New Role

Administrator is a person who has the rights to manage the lifecycle of the applications, grant access, etc.



A construction worker wearing a hard hat, safety glasses, and a high-visibility vest is looking down at a tablet device. The background is dark with out-of-focus lights, suggesting a night construction site.

SAP Build Work Zone

SAP Build Work Zone

Solution overview



SAP Build Work Zone enables organizations to easily build business sites and digital workplaces to increase user productivity and engagement. It centralizes access to relevant business applications, processes, information, and communication in a unified entry point that your users can access from any device.



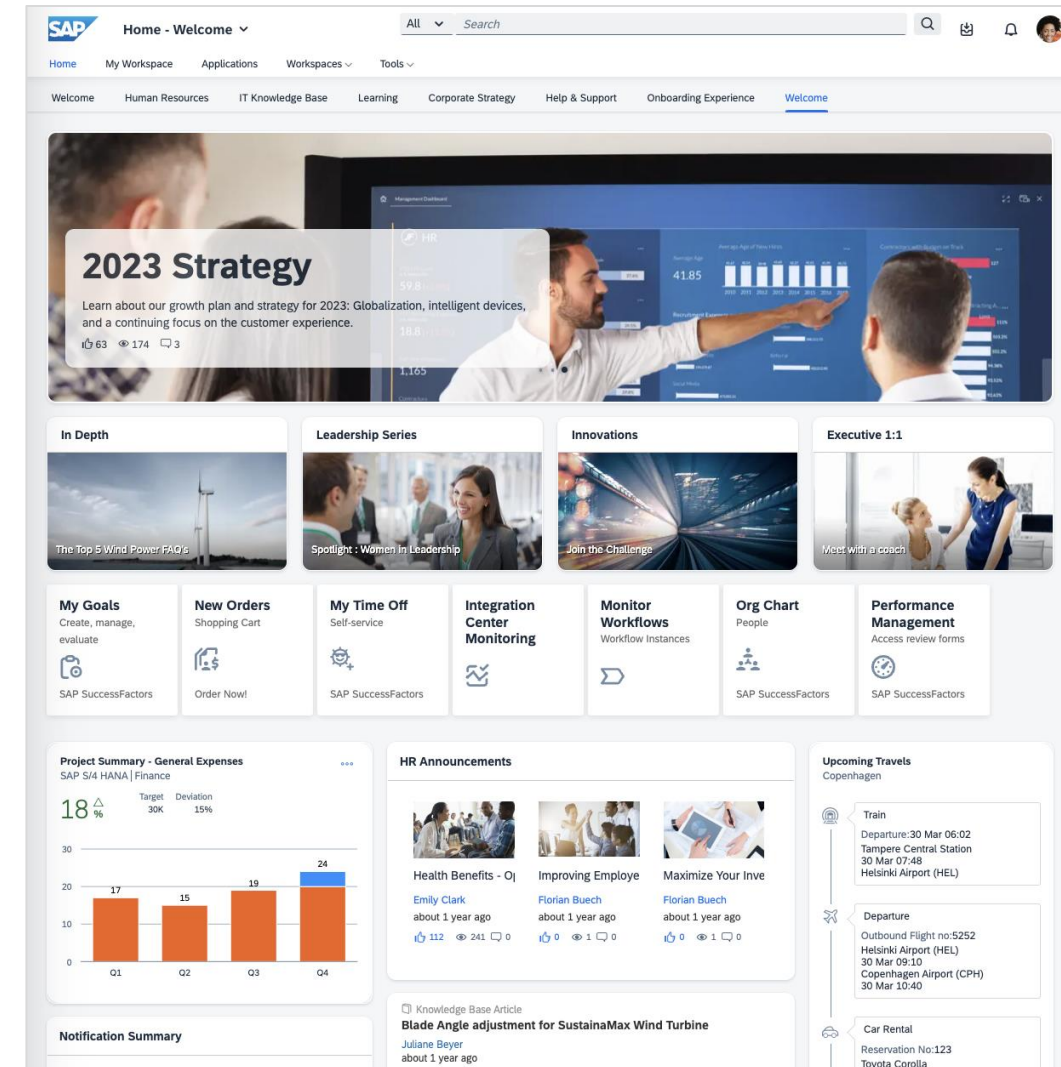
Benefit

- Increase user efficiency by providing central access to structured and unstructured content
- Empower business users and enable de-centralized content creation
- Increase user engagement across internal and external users
- Save time on content creation by utilizing templates, consuming ready-made content packages, and by federating mass business content from content providers



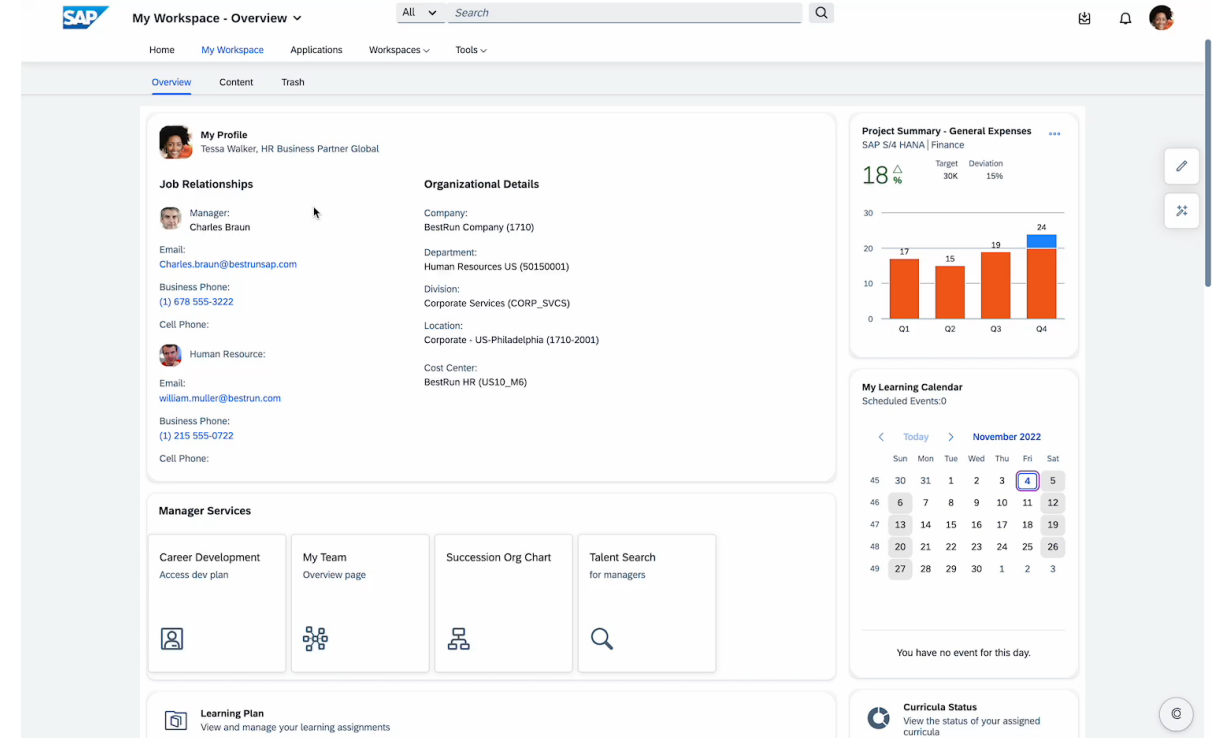
Key capabilities

- Central access to apps, tasks, notifications, information, communication, feeds, articles, and more
- Seamless integration of SAP content providers, or third-party apps with harmonized experience
- Intuitive editors for business users to create and publish information
- Extensible framework for development, customization and branding



Team knowledge sharing Workspace example

- Empower business users to create Workspaces and create communities that can interact on specific topics
- Create consistent Workspaces using templates
- Design Workspace pages with WYSIWYG experience
- Integrate business apps and information to your workspace
- Integrate web content and other unstructured content
- Communicate and engage on content



SAP Build Work Zone – Key Benefits

Provide users with a unified, intelligent work experience



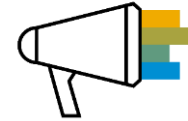
Get my work done

links to applications, with app
& data integration



Find what I need

enterprise-wide search



Stay informed

business updates



Execute my tasks easily

unified workflows



Exchange information easily

Engagement services



Mobilize my work

work anytime and
anywhere



Receive reports & alerts

embedded & context aware



Become self-sufficient & efficient

personalized experience &
recommendations

SAP Build Work Zone - Key capabilities by persona



Business user

- Build and manage content structure incl. **areas** / **pages**
- Manage **workspaces** and their **members**
- Create, edit and publish **pages** with **content** / **media**
- Apply **templates** and **content packages**



Content Manager

- Access **apps** & **processes**
- Create and share Web **content** and **documents**
- Engage in **workspaces**, **forums** and **wikis**
- Follow content/activity **feed**
- Access/ create **knowledge base** articles
- Find content via **Search**
- Connect via **mobile app**



IT Administrator

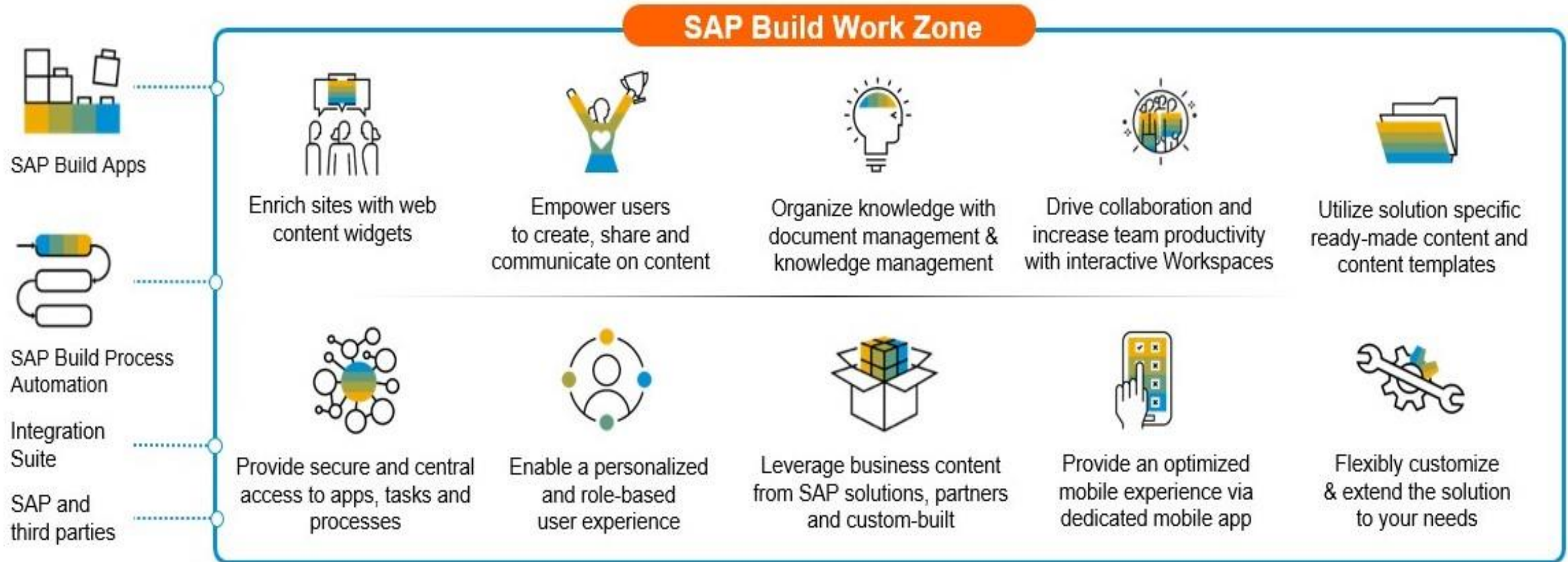
- Perform initial setup and **configuration**
- Configure cross-area **settings** and run technical **administration** (incl. roles)
- Establish **connections** to other systems / providers
- Manage **integration** of apps, processes, workflows
- **Transport** business content
- Build new **templates** for pages and workspaces
- **Govern** LOB assets



Citizen + Pro Developer

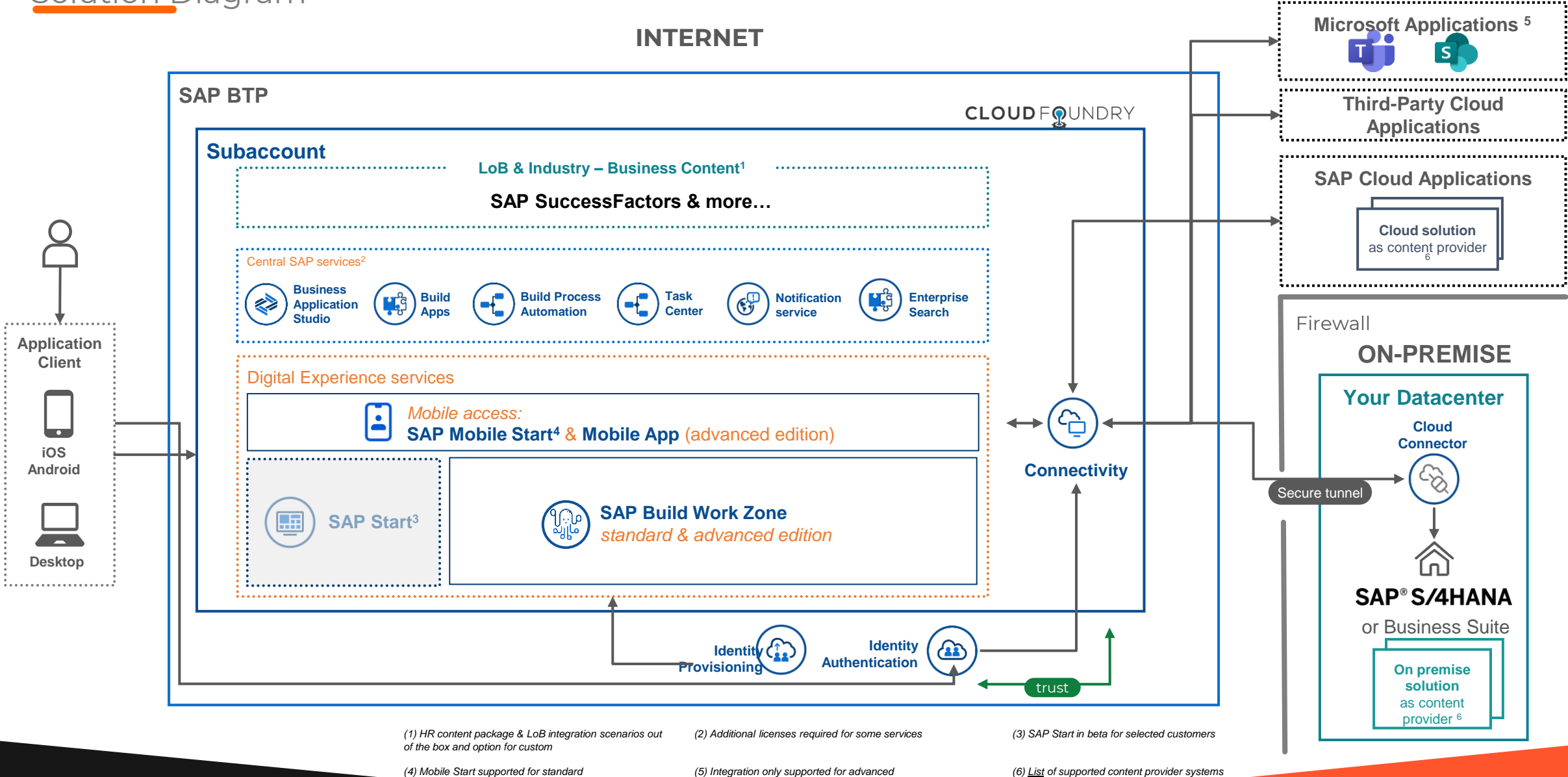
- Develop **Apps**, **UI integration cards** and **shell plugins**
- Create custom **theme** for branding

SAP Build Work Zone – Key capabilities



SAP Build Work Zone

Solution Diagram



(1) HR content package & LoB integration scenarios out of the box and option for custom

(2) Additional licenses required for some services

(3) SAP Start in beta for selected customers

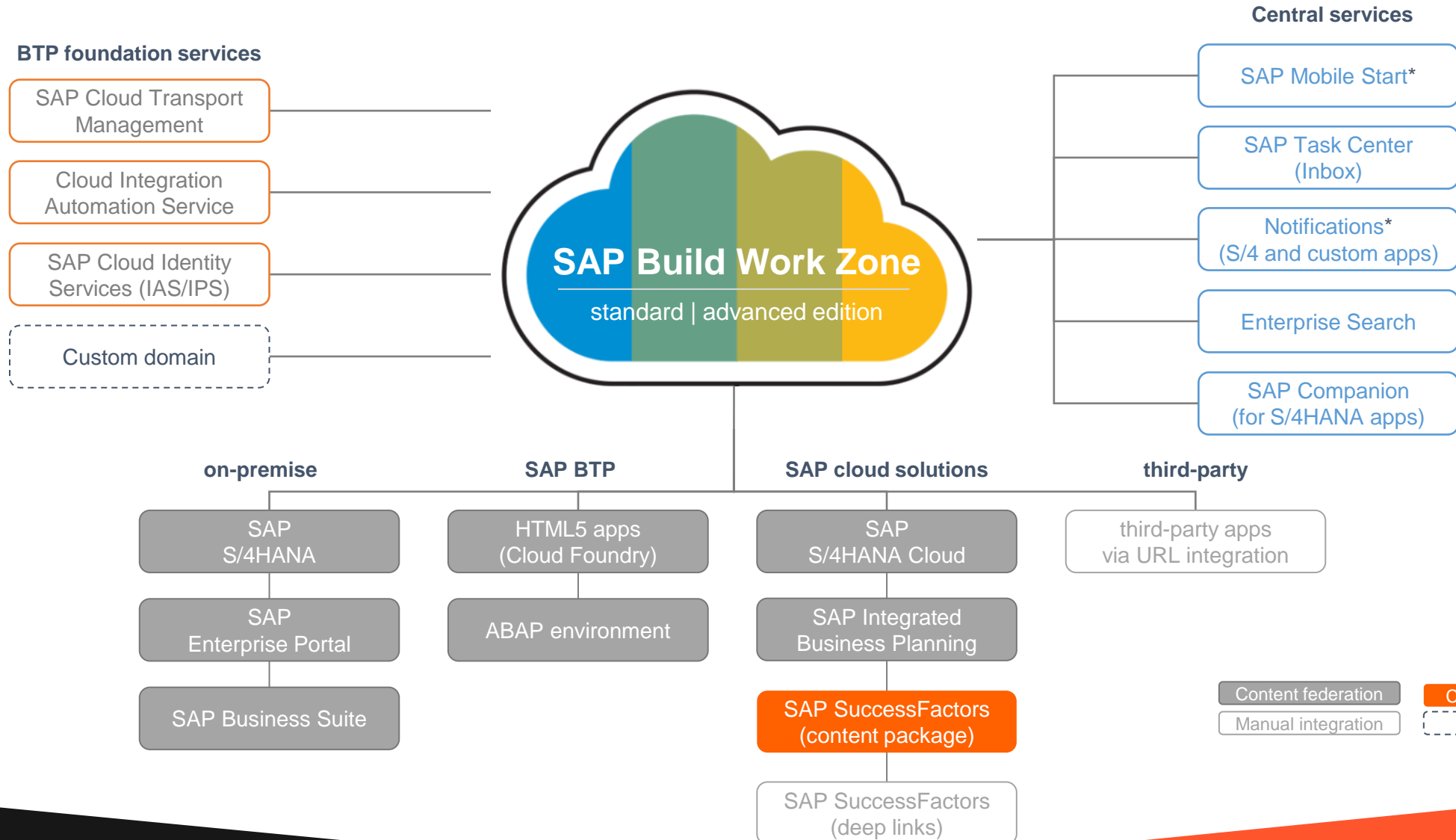
(4) Mobile Start supported for standard

(5) Integration only supported for advanced

(6) List of supported content provider systems

Integrate applications and services from SAP and third party

Cross SAP integration status



Business Content Administration

Options to integrate Business Content



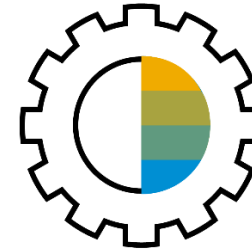
Administrators can integrate business content to SAP Build Work Zone in two ways:



Content Federation

Mass content consumption from supported Content Providers

In the federation scenario, an administrator of the remote system selects roles to expose. Later the SAP Build Work Zone admin can consume the exposed content, which includes the roles and their assigned content.



Manual Integration

Individual apps configuration

To configure apps manually, SAP Build Work Zone admins should configure app properties, including navigation, and UI technology. The admin will later assign the app to a role.

Out of the box Cards and Widgets

STANDARD TOOLS

Fiori Application

Add an Application that is assigned to you

Fiori Application Group

Add a group of applications that is assigned to you

Multimedia

Link to new or existing audio visual media or playlists

Image

Insert, resize, and crop an image

Text

Create and format text with a rich text editor

Poll

Show a poll, allow votes, and display poll results

Slideshow

Select a presentation (.pdf, .ppt, or .pptx files)

Name

Show avatar and name of the logged in user

Rotating Banner

Show a carousel with up to 10 slides of headlines or news

FILTER AND LISTS

Search

Provide a search box for finding content

Workspaces

Link to other workspaces and sub-workspaces

People

Select and feature specific members

Tag Cloud

Show the most popular hashtags in a tag cloud

CONTENT AND DOCUMENTS

Content

Show content filtered by most replies, views, likes, and more

Event

Show upcoming or recent events

Forum

Show questions, ideas, and discussions

Knowledge Base

Show featured, most viewed, or most liked articles

EXTENSIONS AND INTEGRATIONS

External Content

Show featured, most viewed or like external content

Tool Content

Show pro/con and comparison table, agenda, or extensions

Business Record

Show business records

PRODUCTIVITY

Feed

Show activities of followed workspaces and people

Action

Show a set of frequently used actions

Notification

Show summary of all notifications

Recommendation

Show a list of recommended content, people and works-s

Recent Items

Show a list of recently viewed content and workspaces

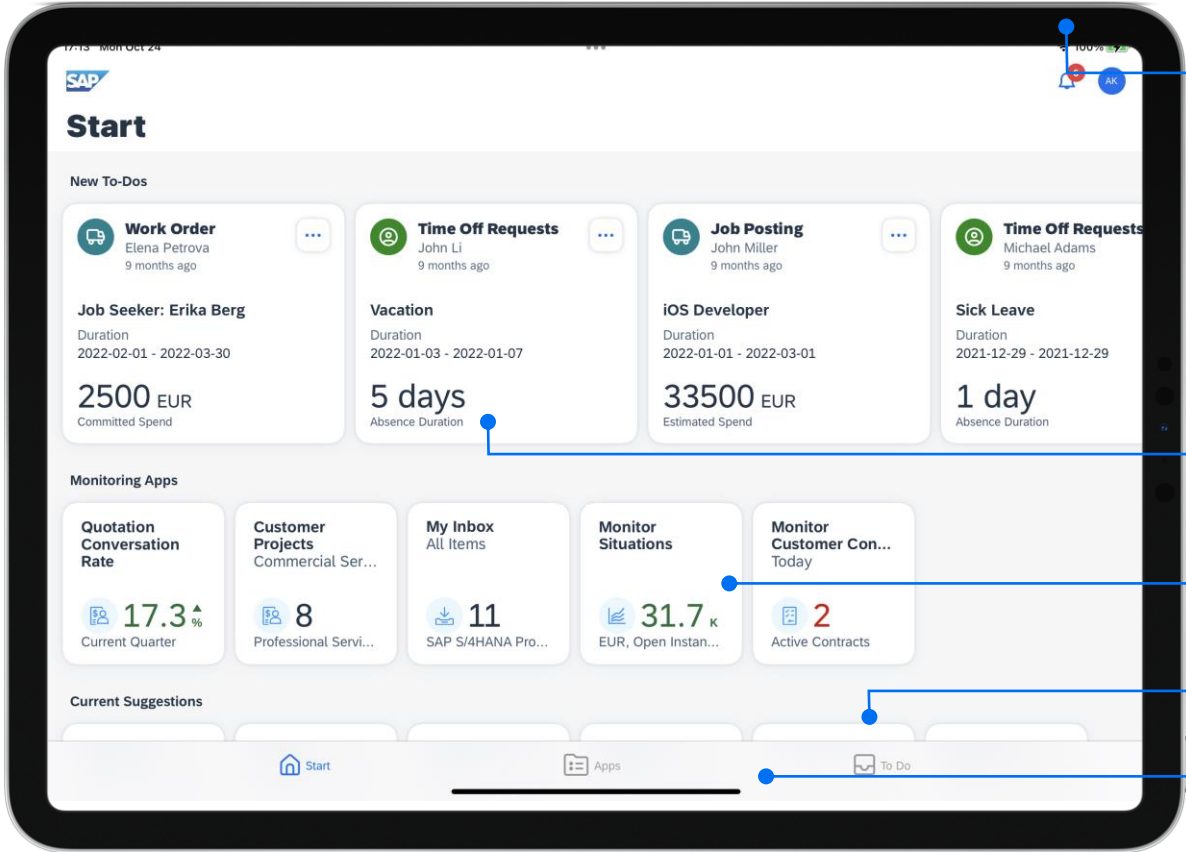
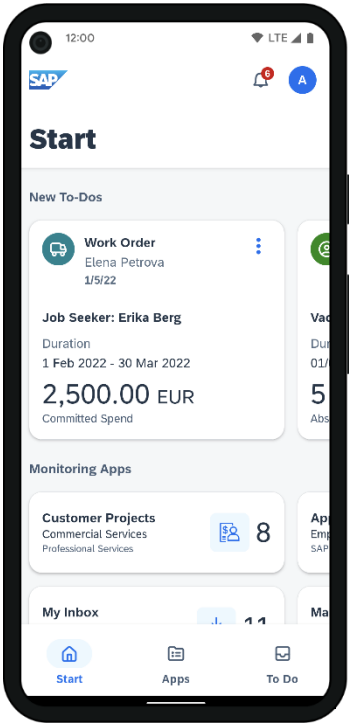


UI Integration Cards

developed
by you, partners
or SAP

Native Entry Point to the Intelligent Enterprise Suite

SAP Mobile Start*



Notification Center

New To Dos

Native & Web Apps

Web links & Newsfeed

Apps & To Do Tabs

* Exclusively available for SAP Build Work Zone, standard edition. Planned for advanced which currently has a dedicated mobile app

Extensibility options for SAP Build Work Zone



Guided experience*
(Journey app)

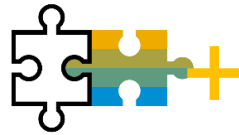


Apps

Create custom apps

SAP Build Apps

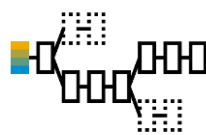
SAP Business
Application Studio



UI integration cards

Integrate and enable
business content from SAP
and third-party apps

SAP Business
Application Studio



Workflows

Design and run workflows
for business processes

SAP Build Process
Automation



Mobile apps

Develop and provide custom
mobile experience with corporate
branding and enterprise features

SAP Build Apps

SAP Mobile
Services



Shell plug-ins

Extend the global header
bar and user menu

SAP Business
Application Studio



APIs and webhooks*

Access and manage
workspaces from third-
party apps

* Exclusively available for SAP Build Work Zone, advanced edition.

Demo



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