

# SAP BTP in a Nutshell SAP Market Communication for Utilities

Christoph Müller, Kai Merklein, SAP March 21, 2023



## **Agenda**

#### SAP Market Communication for Utilities

- Introduction
- Benefits
- Example Process and Communication

#### How SAP Market Communication for Utilities is leveraging SAP BTP

- Solution Building Blocks
  - Market Message Transfer
  - Process Engine
  - Monitoring and Customer Self Services
- SAP BTP Highlights
  - SAP HANA Cloud
  - SAP BTP Kyma Runtime
  - SAP Cloud Foundry



#### The Utilities Market Situation: Introduction



#### **Global Energy Crisis**

- Exploding prices and procurement issues for energy on a global level
- Need for more sustainable energy sources and efficient transit
- Radically changing global political situation requiring agility of enterprises





## High degree of legal changes occurring regularly

- Companies struggling to deal with high number of regulatory changes regularly
- Increase resiliency against cyber-attacks, pandemics, etc.



#### **Customer expectations**

- Transformation of customer expectations from pure delivery of energy to service providers
- Offer best-in-class customer service



## Drive operational excellence

- Build seamless operations in business networks
- Use smart technologies like AI for process automation

## Solving Customer Needs on SAP Market Communication Cloud Together with SAP S/4 HANA Utilities Add-Ons

## Building standardized processes on Market Communication Cloud for Utilities



**Co-Innovation** 

- Common definition of industry best-practice business processes together with strategic customers
- Prioritization of requirements and enhancements in customer community



**BTP Utilization** 

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- Providing "Market Communication as a service" utilizing:
  - SAP Cloud Integration
  - SAP Cloud Foundry
  - SAP BTP Kyma Runtime
  - SAP HANA Cloud

## **Market Communication Cloud (German version)**

SAP Market Communication Cloud for Utilities is a public cloud solution for the holistic management of communication processes in the German energy market. Legislation requires the intercompany data-exchange processes between the various market participants in deregulated energy markets to comply to a strictly standardized regulatory framework. SAP Market Communication for Utilities performs conversion and data exchange processes as a service in the German energy market.

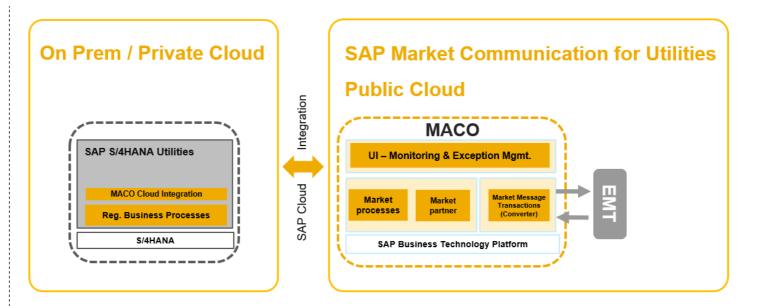
#### **Benefits**

- Highly reduced effort for regularly occurring legal change implementations
- Unlock capacity for the core business and new business models
- Improved Monitoring and Exception Handling

## **SAP Market Communication** cloud for Utilities enables

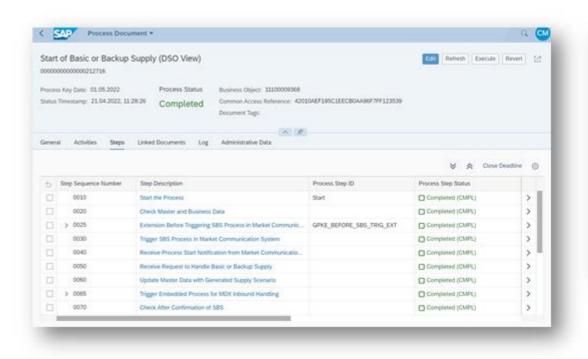
#### customers to

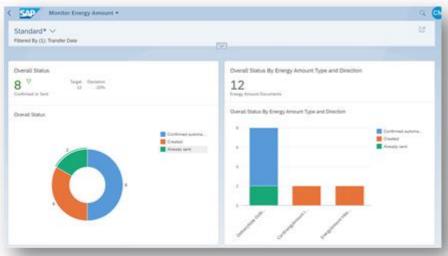
- Automatically run legally compliant processes as a service managed by SAP
- Handle Exceptions in Market Communication in Self-Services with low effort
- Dynamically scale their business and market processes on a usage-based metric
- Seamlessly connect to the SAP S/4HANA Utilities Add-Ons for the German Market



Solution Page (sap.com)
Help.sap.com

## Solving Customer Needs on SAP Market Communication Cloud Together with SAP S/4 HANA Utilities Add-Ons

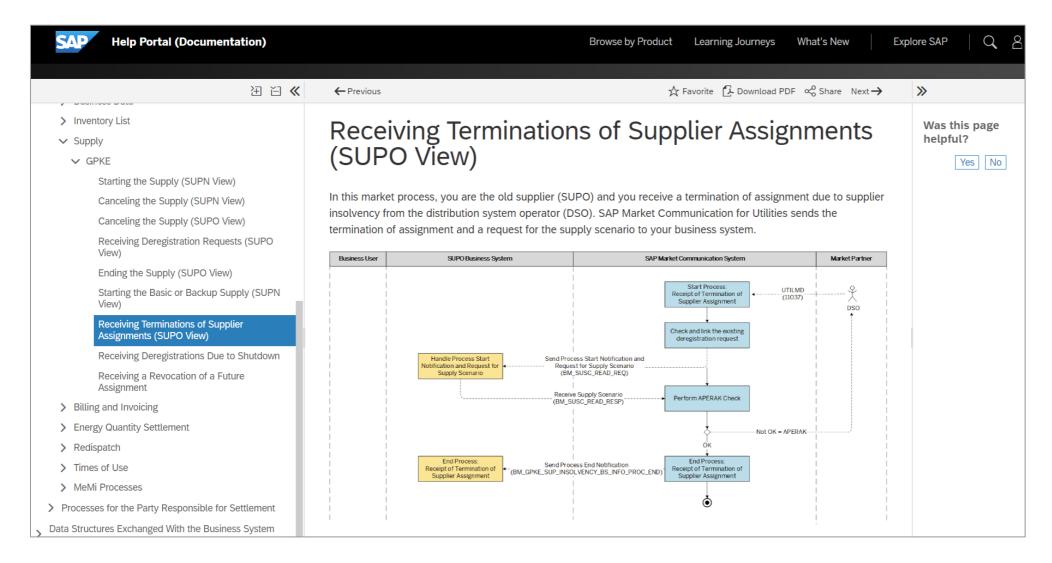




- Highly automized process and message Handling
- Seamless integration with SAP S/4HANA Utilities
- Improved Monitoring and Exception Handling
- Regulatory updates as per legal requirements to ensure process compliance

## Help Portal: SAP Market Communication for Utilities

https://help.sap.com/maco

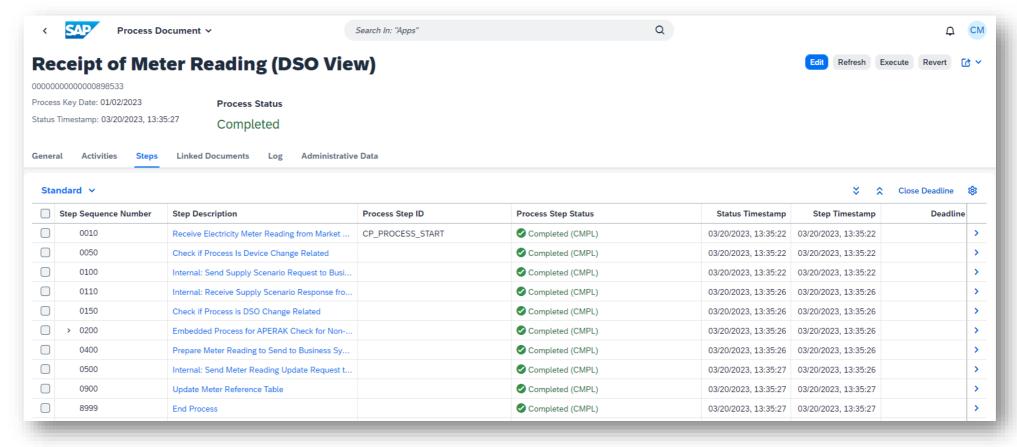


### SAP Market Communication for Utilities: FAQ and Example Process

FAQ on MaCo:

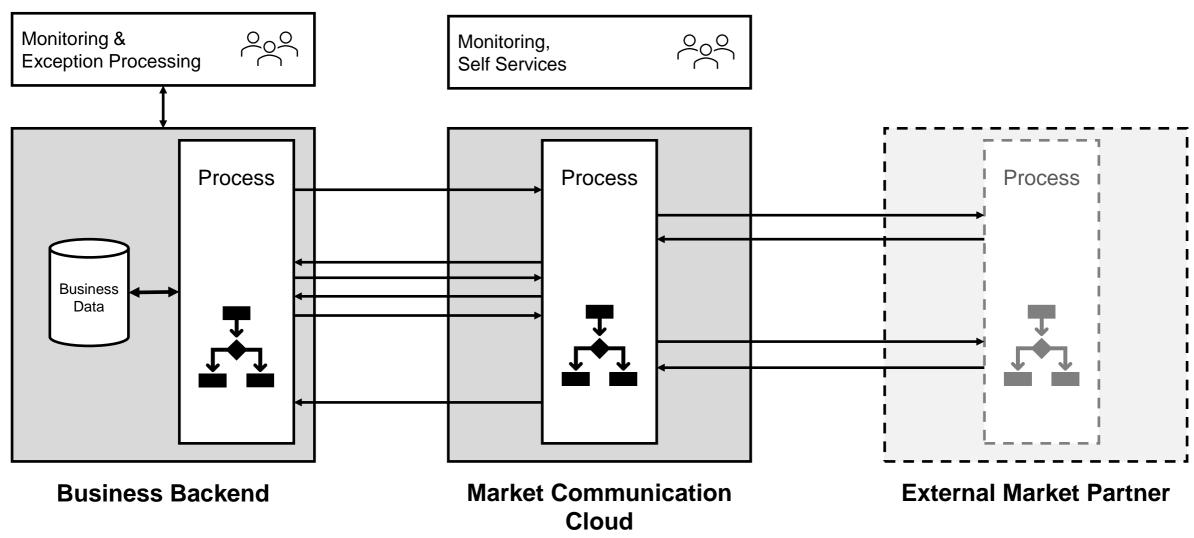
https://help.sap.com/docs/market-communication-for-utilities/faq/general-faq?locale=en-US

What is a Market Communication Cloud Process? – an example including the communication of BTP with SAP S/4HANA





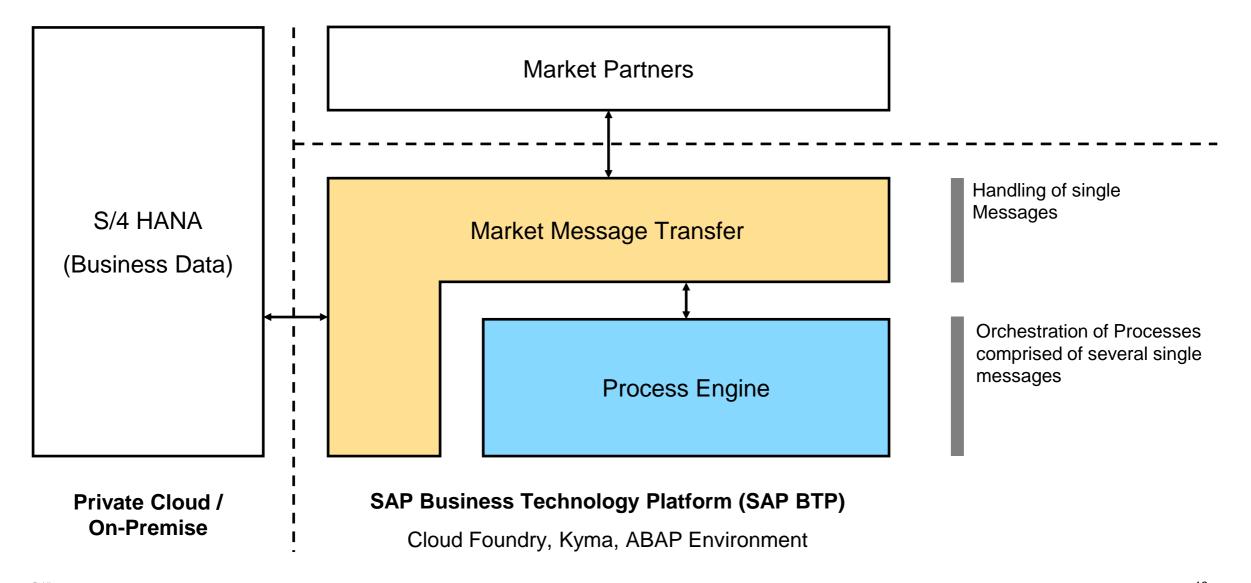
#### **Market Process**



## Market Processes – Characteristics and Challenges

- Characteristics of Market Processes:
  - comprised of several message-based interactions between partners
  - interact several times with the Business Backend System for data retrieval or update
  - Are fully standardized across all market partners due to legal regulations
- High volume of Market Processes to be supported
- Peak situations require highly elastic scaling of the solution
- Process Engine must be capable to handle deadlines and wait times
- Solution must efficiently handle very large messages (aggregated data, e.g. meter readings or invoices)

### **Solution Building Blocks**



## **Market Message Transfer**

#### What?

- Handling of single messages, typically EDIFACT
- Encryption, Decryption
- Technical Routing
- Format Parsing and Rendering
- Format Syntax checks (inbound and outbound)

#### How?

- SAP Cloud Integration
- SAP HANA Cloud
- SAP Cloud Foundry (Java, CAP)
- SAP Audit Logging

## **Process Engine**

#### What?

- Orchestration of Business Processes comprised of several single messages
- Business Logic
- Data retrieval from Business Backend
- Push of data change requests to Business Backend
- Business Data Mapping
- Business Data Validation
- Deadline Processing

#### How?

- SAP BTP, Kyma Runtime (NodeJS, CAP)
- SAP HANA Cloud
- SAP Message Queueing
- SAP Cloud Logging Service
- SAP BTP, ABAP Environment

## **Monitoring and Customer Self Services**

#### What?

- Monitoring on Business Process Level
- Message Routing based on Business Content and customer specific rules
- Various Customer Self Services (e.g.
   Connection Data, Partner Data, Certificates etc.)

#### How?

- SAP BTP, Cloud Foundry (NodeJS, Java, CAP)
- SAP HANA Cloud
- SAP Message Queuing
- SAP Business Rules Service

## **BTP Highlights – SAP HANA Cloud**

- Reliable Storage of transactional data
- Fast and scalable
- Seamlessly integrated

## BTP Highlights – SAP BTP, Kyma Runtime

- Fully managed Kubernetes Cluster
- State-of-the-Art cloud runtime
- Highly and elastically scalable
- Well-known open source tools pre-installed and ready for use, e.g. Istio Service Mesh
- BTP Operator allows easy consumption of BTP Services

## **BTP Highlights – SAP BTP, Cloud Foundry**

- Proven BTP runtime
- Suitable for JAVA and NodeJS Applications
- Easy BTP Service consumption
- All BTP Services available for peering
- Stable, well documented and supported

#### Some further SAP BTP Services

- SAP HTML5 Application Repository Service for SAP BTP
- SAP Audit Log Service
- SAP Credential Store
- SAP Authorization and Trust Management Service
- SAP Service Manager
- SAP Software-as-a-Service Provisioning service

## Thank you.

Contact information:

Christoph Müller Christoph.Mueller05@sap.com Kai Merklein @sap.com

