

Answers to Questions from Session

- Do we need to contact our SAP representative to provision BTP?
Not necessarily. In most countries you are also able to use [SAP Store](#) to choose your favorite option. By choosing the Pay-as-you-go model in combination with the free-tier service plans you will be able to use and try a great number of services without any costs.
- how do ERPs for SME like SAP Business One fit in the tech stack? could they get more value through BTP?
For integration BTP will be offering big potential to provide additional value. For extension/individualization of business processes based on Business One or ByD can also add additional benefits when it comes to e.g. cross application processing or collaboration with other tools/applications – nevertheless it depends a little on the availability of required extension points of Bus.One/ByD.
- Is Neo discontinued for CI? Only Cloud Foundry is available now?
In general the NEO stack of SAP BTP is no longer a strategic technology for SAP anymore. This means that we will not do any further new service developments on NEO and we are not recommending customers and Partners to do any new developments on NEO. Nevertheless for existing customers the stack is still available and their solutions will continue to run. For Cloud Integration in particular it might make sense to think about a move to integration suite (on Multi-Cloud environment) as it is offering a broader feature set and better SLAs as CPI based on NEO.
- Can we automate SAP processes with AWS processes
Technically this should work, nevertheless due to the nature of BTP – being developed for exactly this purpose and offering a lot of pre-integration, security concepts, and pre-defined content - comparable BTP services like Build Process Automation will ease efforts during development and operations.
- Is there any outlook on integrating SAP S/4 and ChatGPT-4?
Just looking from a technical perspective BTP can act also today as a binding piece between SAP S/4HANA and openAI/ChatGPT by leveraging our integration capabilities to bring business data into context with capabilities provided by openAI/ChatGPT for any custom scenarios you might have in mind. Nevertheless I do not have the information if there are any concrete plans or scenarios from our application teams (in this case S/4HANA) to integrate/leverage capabilities of openAI/ChatGPT.
- Is SAP can be mobile platform as many office work is moving to byod platform
With BTP we are offering one of the most modern mobile platforms in the market (I recommend to listen to the recording of the Opening Keynote from SAP TechEd 2022, where Scott Hawks from Apple is giving some insights how they are using mobile capabilities of BTP to support their employees (<https://www.youtube.com/watch?v=ClwmZkGH9f8> starting at about 47:30) Similar capabilities are certainly also available for Android or Web-based mobile Applications.
- Is there more information or reference material about the icon "One workflow Inbox"?

I recommend to attend the sessions on SAP Build on April 4th. You also have the possibility to get more information by joining the SAP community for SAP Task Center (<https://community.sap.com/topics/task-center>)

- **Where the data scientist is going to work in this stack?**
The approach with BTP is to give the data scientists freedom of choice. Today we see a lot of usage of python notebooks (e.g. Jupyter) but we do not have our own preferred offering on BTP, instead we are focusing on the operation and the lifecycle of the scenario/model.
- **So the web-based application form used SAP UI5 as well? Was it built on SAP BUILD?**
At the time of the creation of the scenario SAP Build has not been available. It was a code based approach leveraging SAP UI 5 framework to create the external facing user interface for the applicants.