Preparing for SAP S/4HANALeveraging Business Technology Platform

The Role of Data Quality



November 2022

BTP Helps Accelerate Transformation to an Intelligent Enterprise



The S/4HANA Journey in 3 Phases

and the Business Technology Platform focus for today's discussion

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Validate readiness

Analyze your environment and Identify any potential technical considerations that impact the migration

Analyze business processes

Gather insight into existing business processes and identify process inefficiencies and gaps

Assess data quality

Identify data quality issues, standardize and cleanse data, consolidate duplicate master data, evaluate personally identifiable data

Optimize data footprint

Reduce the data footprint in your existing landscape to make the S/4HANA migration simpler and cleaner, evaluate retention policies and unstructured content management

Get to standard

Decouple complex customizations from core ERP and redeploy in the cloud for greater agility

Simplify & size the landscape

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Plan your S/4HANA & supporting application landscape, move to cloud, modernize where possible

Migrate

Orchestrate, track, validate, and report on end-to-end project activities, execute conversion steps, move data

Modernize integrations

Deploy out-of-the-box integrations wherever possible, move to newer integration technologies

Test

Reduce go-live risk, accelerate testing, improve quality and reduce costs through Al-driven impact assessments and reusable test automation

Automate processes

Innovate, simplify & automate business processes using cloud native AI, ML and RPA

Revise data & analytics strategy

Review embedded analytics capabilities and out-of-the-box analytics and data models, empower users with a cohesive self-service data strategy for SAP and non-SAP data

Monitor

Ensure continuity with system monitoring, integration monitoring, user monitoring. and business process monitoring across the landscape

Optimize IT processes

Simplify, automate, and centralize the management and operations of your SAP landscape

Streamline business processes

Conduct in-depth process analysis for actionable improvement, simulate process changes, understand your customer journey

Innovate

Use ML to solve complex business problems, incorporate IoT and AI bots to improve operational efficiency, support new business models

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SAP DISCOVERY CENTER

SAP BTP Cloud Services

Quality End to End (Semantics, One Domain Model, Partners)

% A 111 %		Business Tech	nnology Platform		Enterprise security services and hybrid
Enterprise readiness with holistic lifecycle management	Actionable		rery Center ce catalog Best practice	enablement & learning content	identity & access management
→ Change and deployment					 → Cloud identity services → Risk & compliance
management → Technical ops automation		Ecosystem	& Marketplace		→ Secure development
 → Alerting → Smooth integration option into existing ALM processes 	Integration packs	Pre-built industry & LoB content	Business workflows & bots B	usiness apps- & third-party data	
	App Dev	Integration	Data and Analytics	AI	
	→ SAP AppGyver*	→ SAP API Business Hub	→ SAP Analytics Cloud*	→ SAP Conversational AI*	
	→ SAP Business Application Studio*	→ SAP Integration Suite*	Business Intelligence	→ SAP AI Core*	
	→ SAP Work Zone*	 Cloud Integration 	 Augmented Analytics 	→ SAP AI Launchpad*	
	→ SAP Launchpad*	API Management	Enterprise Planning	→ SAP AI Business Services	
	→ SAP Mobile Services*	Open Connectors	→ SAP Data Warehouse Cloud	 Business Entity Recognition* 	
	→ SAP Process Automation*	Integration Assessment	→ SAP Data Intelligence Cloud	Data Attribute Recommendation*	
	→ SAP	→ SAP Master Data Integration*	→ SAP Master Data Governance	 Document Classification* Document Information Extraction* Service Ticket Intelligence* Personalized Recommendation* (GA planned in Q2) 	
		→ SAP Event Mesh*	→ SAP HANA Cloud*		
		→ SAP IoT*			
	Microsoft™ Azure™	AWS™ Go	oogle Cloud ™ Alibab	a Cloud™ SAP™	

* Included in CPEA/PAYG

ERP Expectations

Disrupt your industry, not your users

Data Driven Decisions



Place data in the hands of people and Include it in the decision making process

Automation/ Augmentation



Automate decisions and business processes. Simplify user experience

Embedded Data

Make innovative and productive use of embedded data in products, assets or processes. Release new offerings driven by data

Data Value Chain



Connect all actors in value chain. Leverage data to form alliances across the value chain. Create new revenue streams

Perfect Business model



Discover new opportunities, or change business model based on data

"Data driven organizations are 23 times more likely to acquire customers, 6 times as likely to retain those customers, and 19 times as likely to be profitable as a result"

Source: McKinsey & Company

Moving to S/4HANA is like moving to a new house

What is still used? What about all the 'old stuff'? What to keep? What to throw away?





The goal of an Enterprise Data Strategy is to ensure that data is of high quality, is fit-for-use, and supports the underlying business processes and operational goals of Canada Post on an ongoing basis!

Progressive Activities to Define a Business Outcomes Driven Strategy

SAP Master Data Governance is a foundational, enabling Technology



SAP Enterprise Information Management

Capabilities



SAP Master Data Management for SAP S/4HANA Cloud

Out-of-the-box, domain-specific master data governance to centrally create, change, distribute, or consolidate master data across your entire enterprise system landscape

- Enable centralized governance, compliance, and transparency of master data during creation and changes through integrated staging, approval, and central audit trail
- Deliver consistent definition, authorization, and replication of key master data entities
- **Consolidate master data across multiple sources** with deduplication, standardization, and enrichment into high-quality, single source of truth
- Eliminate error-prone manual maintenance processes for master data in multiple systems
- **Crucial for data cleanliness and harmonization** across different lines of business, instances, and a fundamental layer of data management for every SAP S/4HANA migration or instance consolidation



Get a single, trusted view of your data with prebuilt data models, business rules, workflow, and user interfaces

Information lifecycle management and archiving storage strategies, benefits









Data Volume Management

Right-size the database and reduce storage and management costs

30% to 70% reduction in database size

Legacy System Decommissioning

Organize data that needs to be retained and shut down old systems

50% reduction in costs related to legacy data retrieval and delivery

Audit/Legal/Regulatory Event Readiness

Reduce cost and risk of electronic discovery and regulatory compliance

32% reduction in storage costs, 20% faster handling inquiries

Physical and Electronic Retention Management

Logically unified and physically distributed scalable storage

70% efficiency gain in shared services center

Benefits of ILM + archiving in context of moving to S/4HANA and Cloud







Right-size the data to optimize in-memory computing power and reduce storage costs Accelerate ROI for the S/4HANA platform by moving legacy data and documents to the cloud

Manage content in context of business activity to improve the business process Deliver an exceptional experience to business users who need access to data and documents

<u>On-prem</u>

7018995 SAP Information Lifecycle Management

7020165 SAP Information Lifecycle Management for S/4HANA

HANA Enterprise Cloud (HEC)

8004972 Cloud SAP Information Lifecycle Management

8007867 Cloud SAP Information Lifecycle Management for S/4HANA

Convert & Clean Business Partner Data



Challenge: Converting system to SAP S/4HANA needs to go through the Customer Vendor Integration process and migrate to Business Partner from the classical ECC data model. This usually brings up a lot of master data inconsistencies, issues in the address data being the most frequent one.

Solution: Use the Master Data Consistency Check in combination with SAP Data Quality Management (DQM) add-on and SAP BTP, DQM Microservice* to execute data quality check and correction. Microservices return a proposal for address data correction.

Design: Besides the on-premises configurations for CVI in your ECC system, you will also need to set-up the SAP DQM add-on and connect it to your DQM Microservices instance in the cloud. Please follow the steps in the blog to see the step by step instruction.







- One master data framework for 11 businesses and nine ERPs
- 1.6M records cleaned and enriched
- Up to 20% increase in productivity

Read the story



- >1,000 data quality attributes managed autonomously each day
- 90% reduction in master data creation time
- One global system for R&D

Read the story

ALBEMARLE

- One single source of truth for better decision making
- >95% use of standard processes with zero core code modifications
- Enhanced data management and governance procedures

Read the story

Thank you.

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