



SAP Business Technology Platform “Coffee Corner”

Intelligent Technologies Topic

**Today’s Host: Toros Aledjian, Senior Director, SAP
Platform & Technologies Go-To-Market Programs**
December 9th 2021

Today's Expert Panelists



Archana Shukla
SAP Product Manager
SAP Workflow Management



Peter Engel
SAP Solution Owner
SAP Intelligent RPA

Today's Topics

Please put your questions in the chat box

1. Overview Section

iRPA Overview

Workflow Overview

How do they work together (high level)

2. Architecture Section

iRPA and other landscape elements

3. Business Context

iRPA Use Cases

Workflow Use Cases (use cases with business rules)

4. Solutions in Detail

iRPA Governance

Workflow Reporting

5. Combined Aspects

6. Open Q&A

- “ 86% of survey respondents state RPA exceeded productivity targets”**
- “ 61% state RPA exceeded cost reduction targets”**
- “ 72% state C-Suite supports RPA initiatives, compared to 31% of IT stakeholders”**

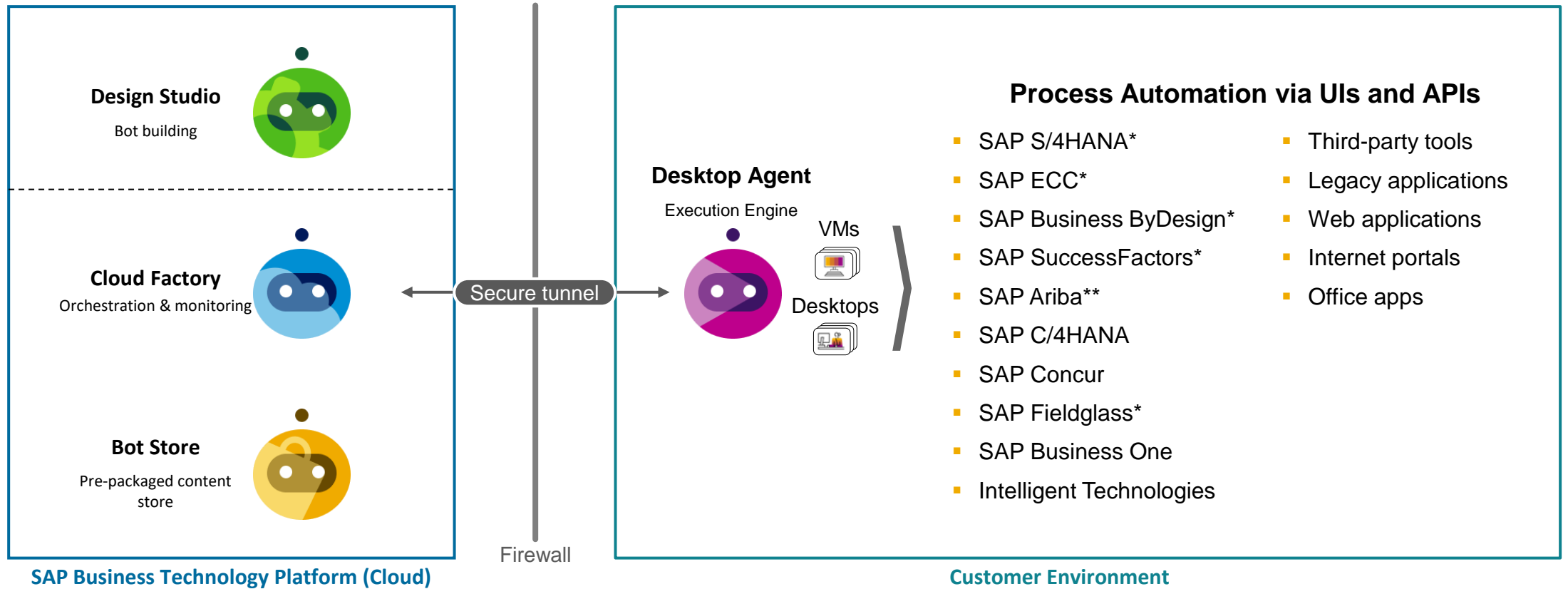
Deloitte

77% of companies see “tech talent” gap as a major handicap for their digitalization

McKinsey

Solution Overview

SAP Intelligent RPA

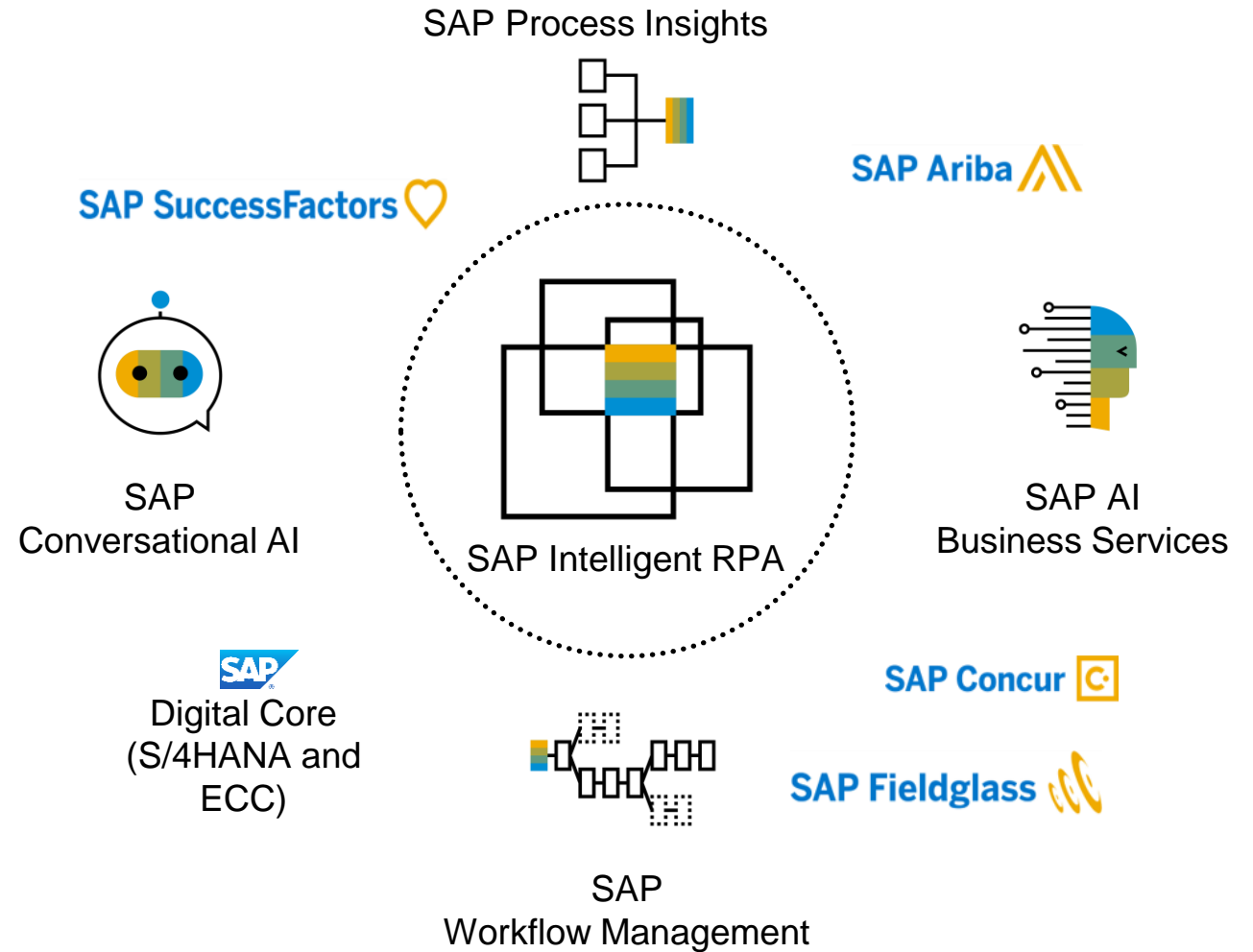


* prebuilt content available

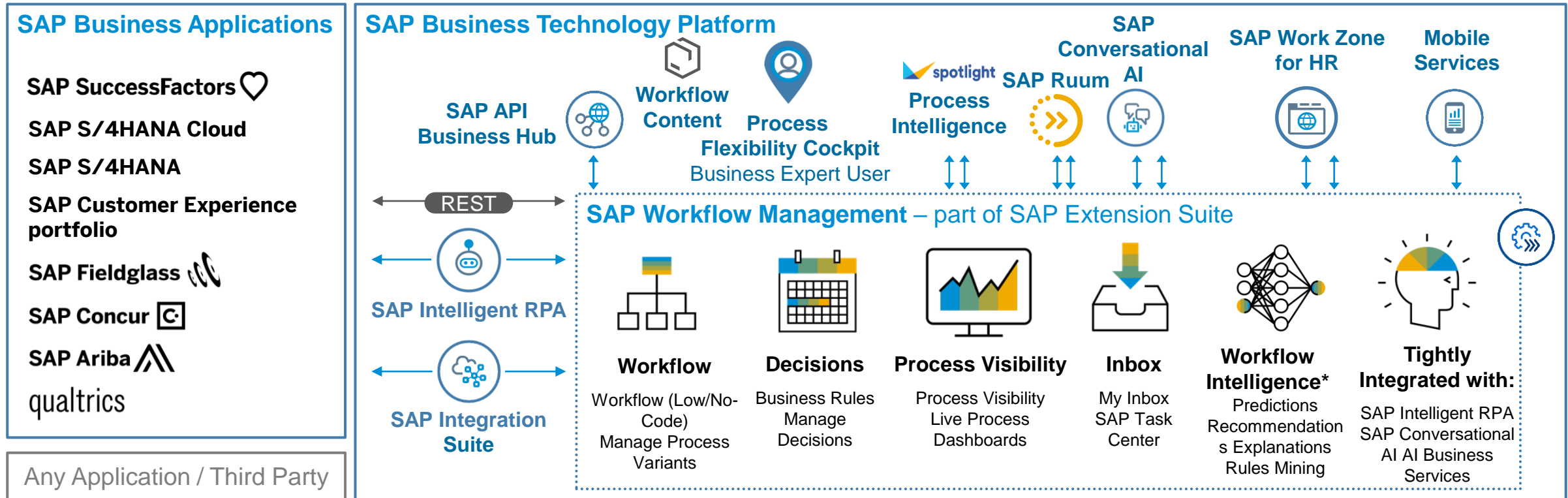
** prebuilt content in the roadmap

Purpose Built Integration for SAP Applications

- Simplify UI integration with dedicated connectors to SAP Fiori and SAP GUI
- Automate data collection with SAP and third-party applications
- Accelerate bot development with best-in-class integration with SAP applications
- Automate processes with unstructured information using embedded AI and intelligent services
- Native Integration with SAP Workflow Management and SAP Process Insights
- Using Machine Learning and Artificial with SAP AI Business Services and SAP Conversational AI
- Technology connectors to ensure clean application drive



Big picture in the SAP landscape: SAP Workflow Management



Do more with less



Empower employees through process automation, freeing up their time to do more meaningful work

Ensure compliance



Comply with policies and regulations via clear responsibilities and audit trails

Flexibly adapt to new requirements



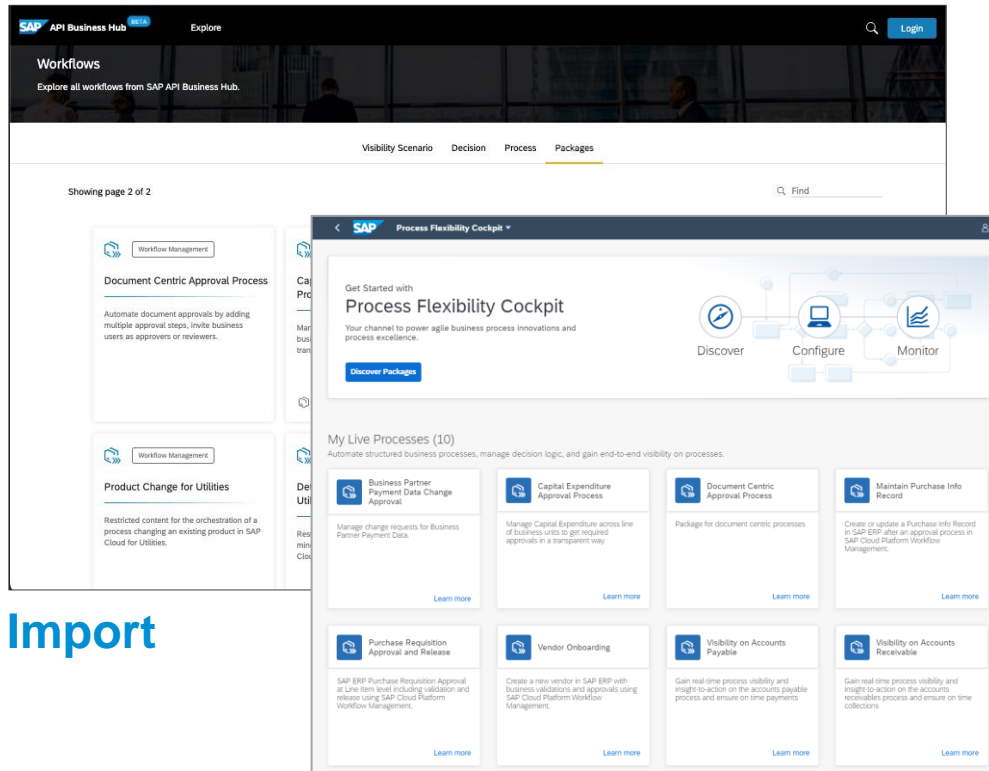
Tailor business processes to business needs, support new business model innovations, and fix broken processes for business resilience

Consuming workflow content for No-Code Business Configuration

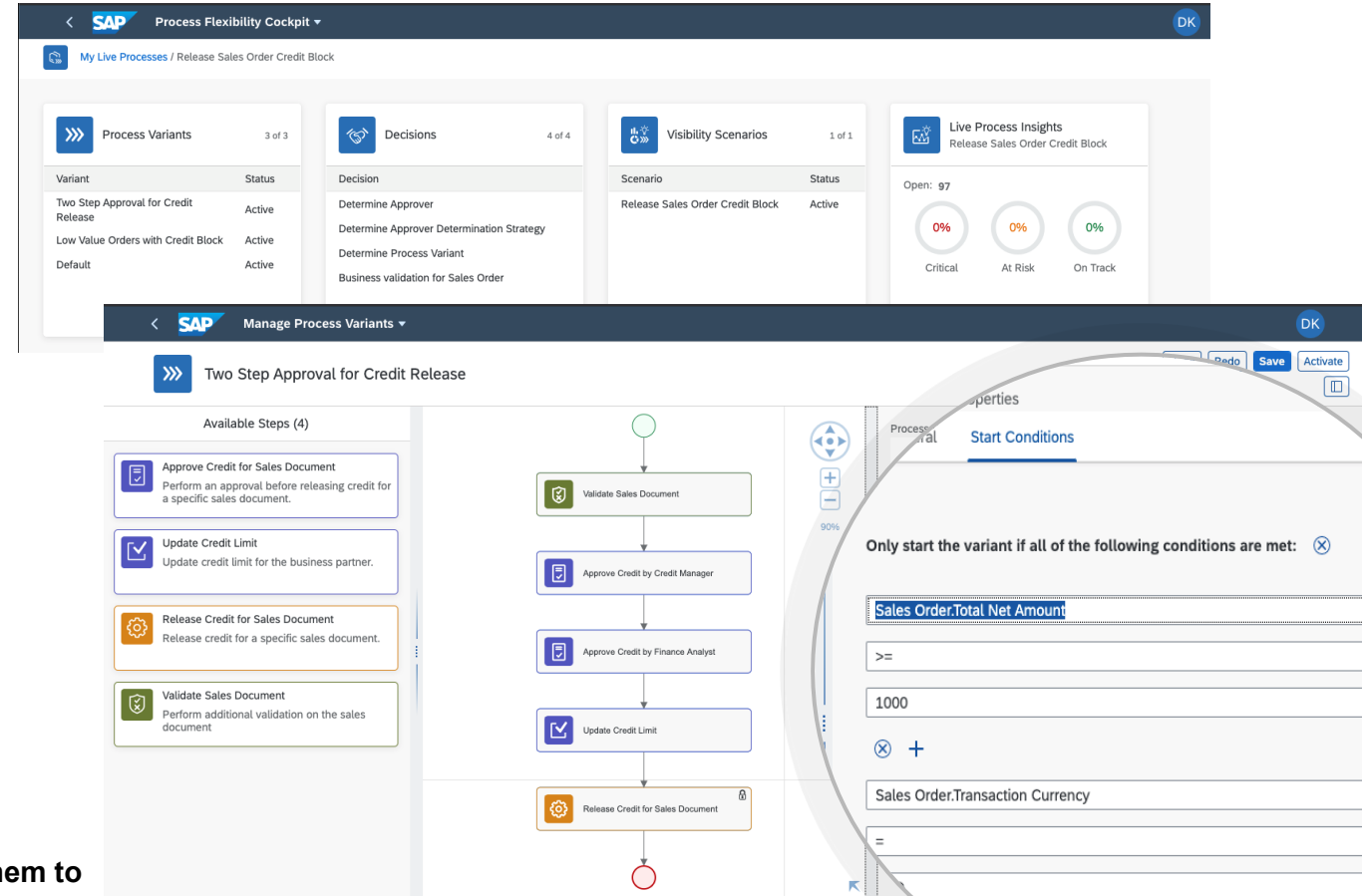
Discover, Configure, and Monitor Workflow Processes

Configure

Discover



Import



Activate

Content Packages accelerate customers' business transformation, enabling them to





















- **Discover** pre-built content packages from process hub, [available on SAP API Business Hub](#)
- **Import** content packages: **workflows, business rules, SAPUI5, pre-configured dashboard**
- **Configure** process variants, decisions, and visibility models (in a no-code approach)
- **Activate** and deploy new process variants

Upgrade safe workflow solution packages accelerate implementations by

- Pre-Built Integration with SAP application data model
- Out-of-the-box subscription to S/4 Event Channels
- Event integration via Event Mesh / CPI (iFlows)

Accelerated Process Package Content Delivery Roadmap

From S/4HANA & SAP ERP Extensions to Cross LoB and Business Networks

	 crawl	 walk	 run	 fly
	 Application Extension 2020	 Embedded & Cross LoB H1/2021	 Partner Packages H2/2021	 Commercial Factory 2022
Focus	SAP ERP (ECC) + S/4HANA	S/4HANA / LoB + Industries	S/4HANA / Cross LoB + Focus Industries	S/4HANA / Cross LoB + Business Networks
Solution Area (Workflow Scope)	ECC Extension Workflows <ul style="list-style-type: none"> Procurement (Purchase Requisitions, Vendor, Purchase Info Record) Invoice Management Finance (CAPEX) S/4HANA <ul style="list-style-type: none"> Business Partner Payment Process Visibility Dashboards (workflow) <ul style="list-style-type: none"> Procure to Pay, Order to Cash Accounts Payable, Accounts Receivable Qualtrics Survey Integration 	S/4HANA <ul style="list-style-type: none"> Order Management Invoice Management Financial Planning Sourcing & Procurement Industries <ul style="list-style-type: none"> Utilities (embedded) IM&C S/4HANA Embedded Workflow <ul style="list-style-type: none"> SAP Governance, Risk, Compliance (GRC) S/4HANA Central Invoice Management (CIM) S/4HANA One Procurement Shopping Cart S/4HANA Procurement Planning S/4HANA PLM Engineering to Order 	Shared Services <ul style="list-style-type: none"> Finance HXM S/4 Project Portfolio Management & Project System Industries <ul style="list-style-type: none"> Retail Oil & Gas Manufacturing Service Solution & Plant Maintenance Intelligent Workflows (IBM) Cross S/4 & CX <ul style="list-style-type: none"> Lead to Order Service Management, Billing Smart Asset Management Aftermarket Asset Health 	SAP Process Automation Content <ul style="list-style-type: none"> Flows, Forms, Bots, Skills Process-driven Cross LoB Apps Customer Experience (CX) Business Networks <ul style="list-style-type: none"> Asset Intelligence Network Digital Supply Chain Management Industries <ul style="list-style-type: none"> Healthcare (Case Management) Insurance Real Estate
Services	Outside-in approach, Services & customers request content packages and give guidance	Services builds content packages	Services offers deployment & enablement on WF & RPA factory content (SDG) & add to it	Services offers e2e Business Process Intelligence deployment & enablement
Factory Content Creators			 Partner Projects	 Marketplace
Growth Plan Lead with Business Process, Domain Expertise in Workflow and RPA (Automation)	 15 packages  140+ bot emplates	 40 packages  225+ bot templates	 90+ packages  270+ bot templates	 200+ packages  300+ bot templates

How to get started

Join our **SAP communities**

- SAP Intelligent RPA
- SAP Workflow Management



**Workflow
Management**



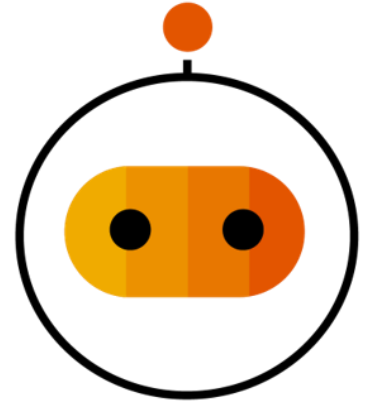
**Robotic Process
Automation**

Thank you.

Questions? Send mail to rpa@sap.com or contact me directly:

Peter Engel: p.engel@sap.com

Solution Owner at SAP Intelligent RPA





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Thank You!