Vladislav: Dear Divya, team. If I do a comparison of SAP Business rules service and SAP ABAP BRF+ framework, cloud rules do not have some very useful pieces of functionality (e.g. formula expression builder, case management, calling external services directly from the rule). Are their plans to bring more features to SAP BTP rule services to address them?

Vladislav: One more question, also about rules - how can I execute the call to an external action (send email, execute REST API call) from BTP Rule services? Or should this be done from BTP Workflow service?

Milton Rodrigues: @Vladislav, yes, The Business Rules capability of SAP Workflow Management is continuously being updated with features. keep an eye out on our 'What's New' section here https://help.sap.com/viewer/0e4dd38c4e204f47b1ffd09e5684537b/Cloud/en-US/a7143932ff9242b09e771748468f6515.html

Milton Rodrigues: Regarding the second question, business rules is an abstraction of the decision logic. Based on the response, if it is used in a workflow, subsequent actions can be taken. In case it is used in stand alone apps, or LoB packaged applications, similar actions need to be taken within the calling party

Vladislav: Thank you, Milton! May I ask one more question? Sorry for bombarding :-) How the transport of changes is organized for artifacts created through those 2 services? Is it via export/import of declarations in JSON? Or is there another tool to promote changes between sub-accounts?

Milton Rodrigues: The payload to the Business Rules is in JSON format. You can see the relevant APIs to learn more. This is part of the mission too so hopefully you get a better idea...

Vladislav: Thank you, all clear! Appreciate your quick answers

Milton Rodrigues: My Pleasure :)

Chris Ritterhern: Great info!

Vladislav: Thank you very much for the session!!

Milton Rodrigues: Thank you :)

Daniel. Kedzierski: Thank you

Divya: Thank you and Sorry for overflow of information incase. The Mission is very well structured with all required information and you can execute at your self pace. :)