



Introduction to **Business Process Intelligence**

Understand, innovate and transform – fast and at scale

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“Not the strongest, nor the most intelligent,
but the most adaptable to change survive”

– Charles Darwin

Business Process Intelligence is fundamental for organizations to drive their business transformation to the Intelligent Enterprise

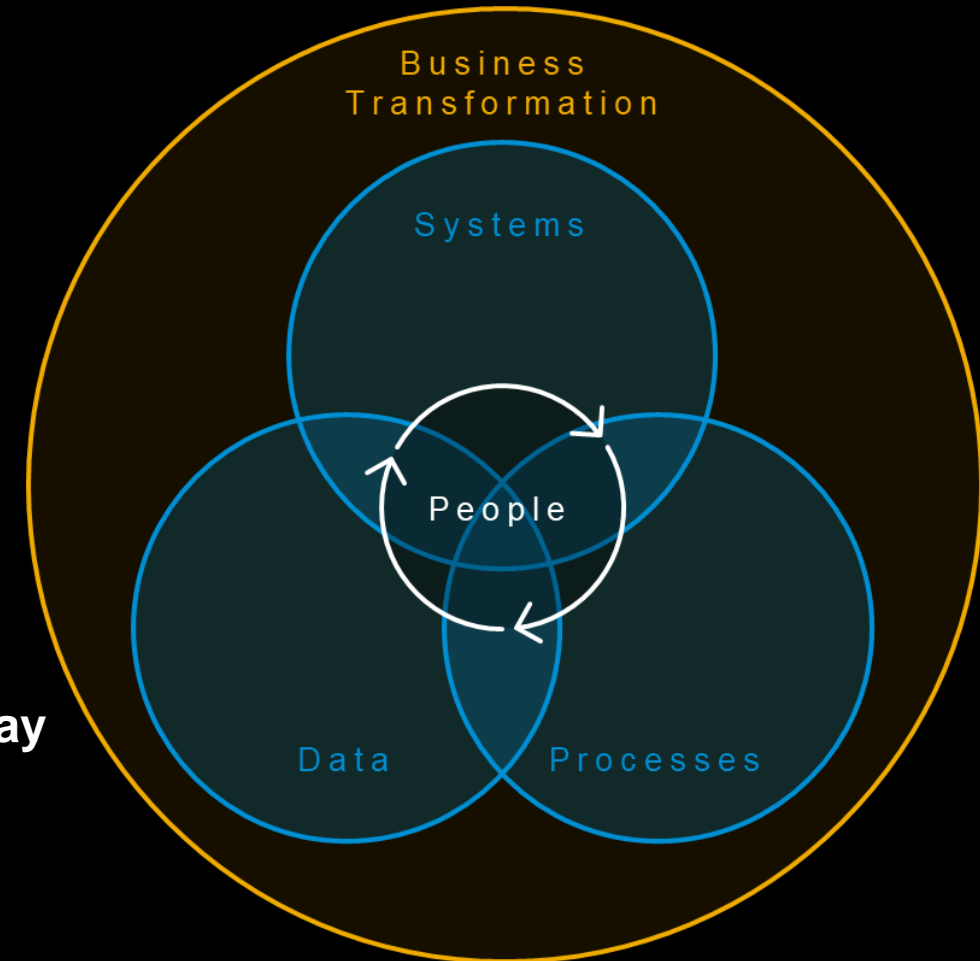


TRANSFORM OR DIE

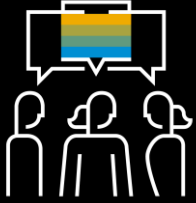
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A successful business transformation needs to include the four key dimensions of an organization

Business Transformation is about the **people**, who
run and continuously innovate the **business processes**
by leveraging intelligent enterprise **systems**
to process **data** in an intelligent way



Today's reality: Companies are hindered in their transformation by lack of collaboration and insight, and hard to adjust IT landscapes



Transformation projects fail for lack of buy-in by the people on the ground.



Reacting quickly is difficult, for getting real-time insights is painful or even impossible.



Legacy IT slows down change, because systems are scattered and adjustments require major projects.



Decisions are made with low confidence, since data is typically outdated and not harmonized.

Imagine ...



... taking the right **data-driven business decisions**

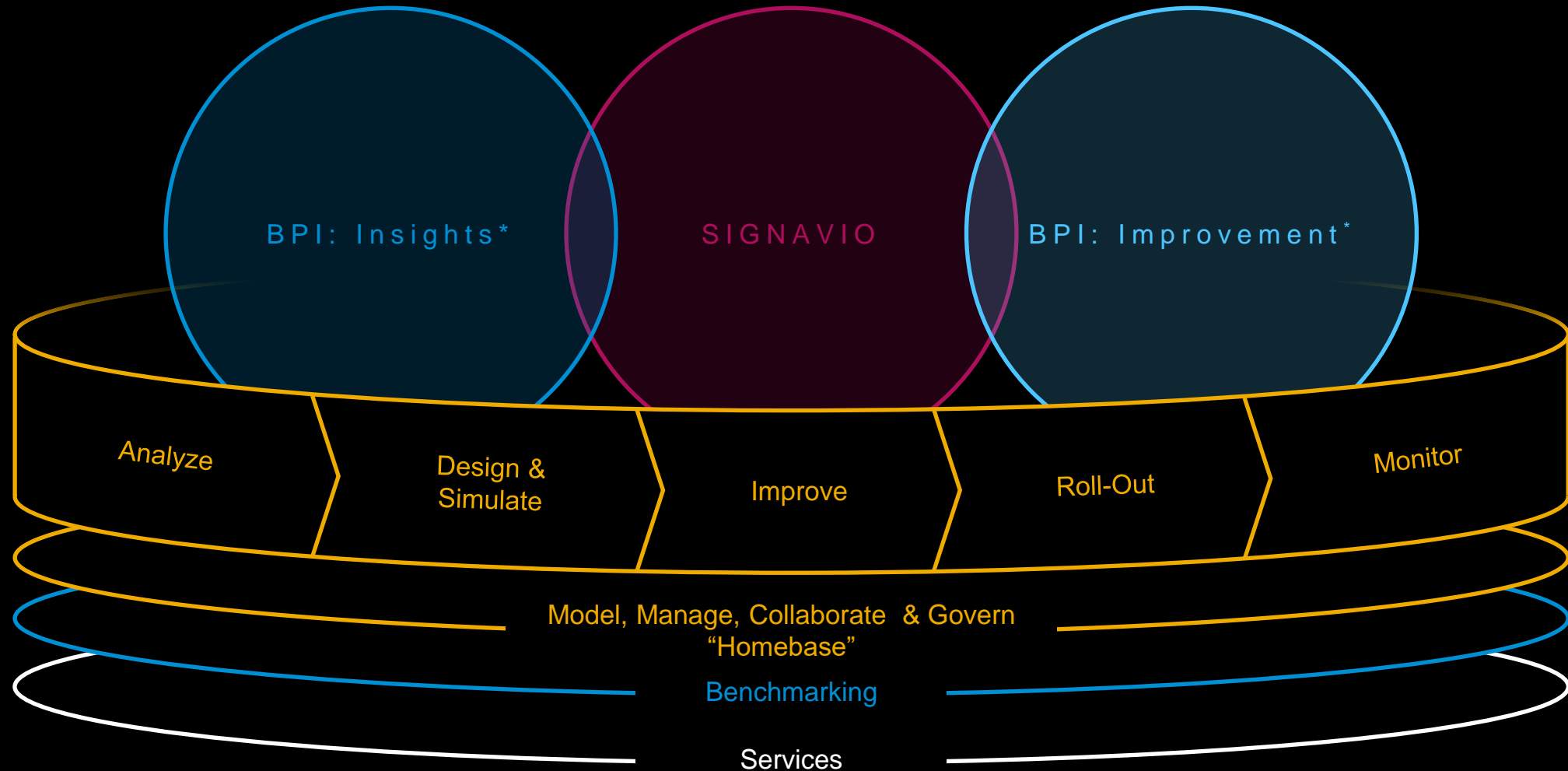
... having **full transparency** about your processes

... being able to align **business and IT** people

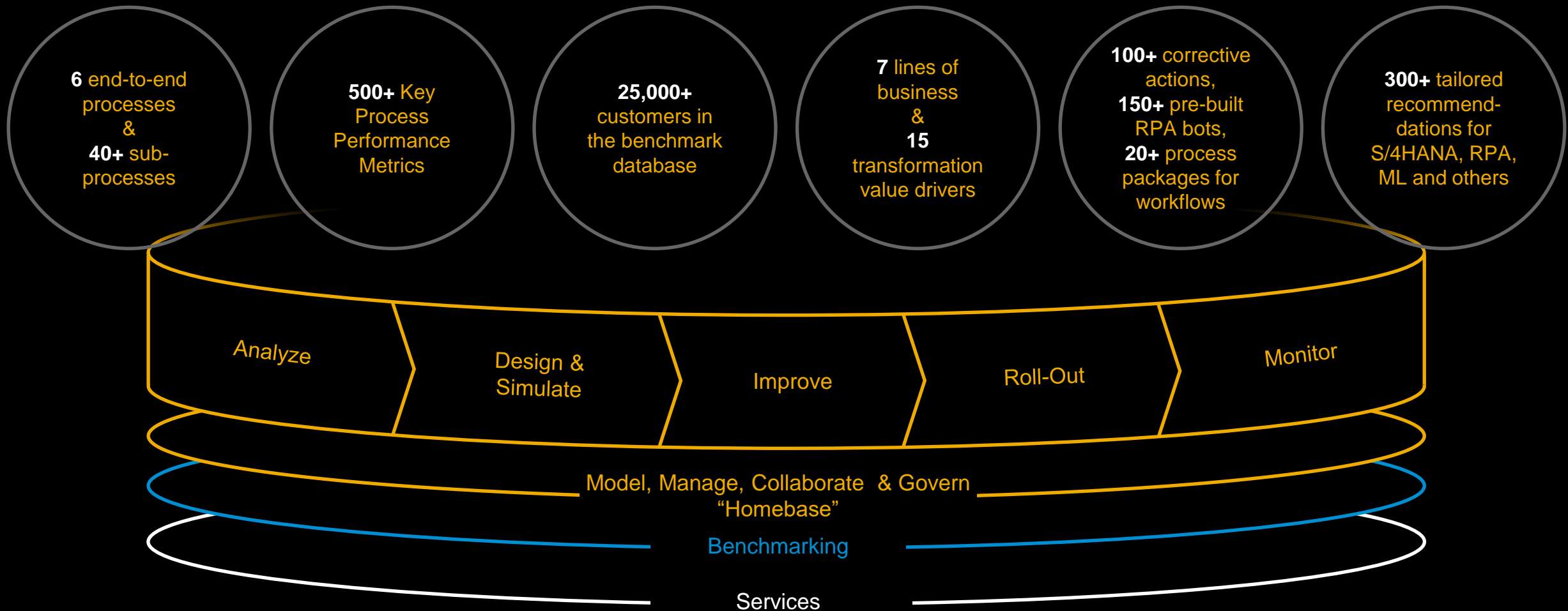
... transforming your business **predictably and safely**

... all in one **end-to-end business transformation solution**

Business process intelligence from SAP enables organizations to continuously understand, innovate and transform all of their business processes.



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What is business process intelligence for your company?

The Home of Transformation

Transform your business **safe and predictably** with the needed **project and process governance** and a **simulation engine** to evaluate the impact of the changes.

Transform along **proven methodologies** and make use of best practice content.

The Process Machine Room

Get **360° insights** and full control on your processes with **standardized KPIs**, process performance indicators and **benchmarks, process mining** and **user behavior mining**.

Improve your process performance by realizing **intelligent recommendations** tailored to your process issues.

The Automation Power House

Empower your end-users to automate their activities with a **LowCode / NoCode platform** and all needed capabilities for process automation like **workflows, RPA** or **Machine Learning**.

The Symbiosis of X+O for Processes

Get an inside-out and **outside-in view on your processes** by analyzing your operational process performance based on **customer experience data**. Define the **customer journey** to put the customers at the center of your processes.

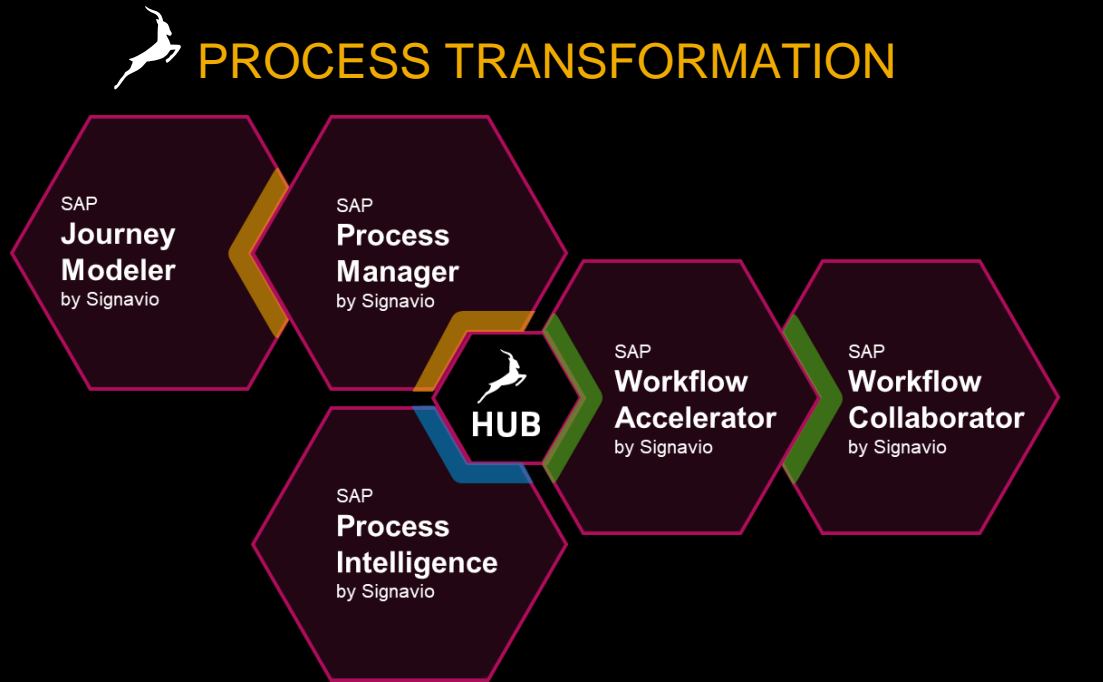
YOUR CHALLENGE

Companies today need to manage a rapidly changing business environment where **transparency and **insight** are essential.**

The ability to **improve, adapt, innovate, and disrupt is paramount to ongoing success.**

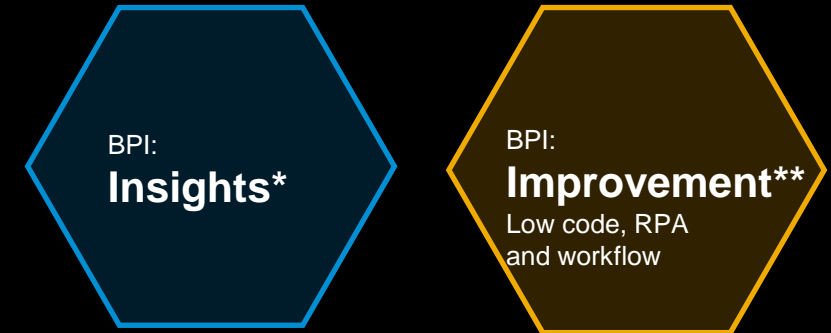
The **need for transformation is a continuous driver in the organization.**

SAP and Signavio join forces: the world market leaders for process transformation & intelligence as recognized by customers, analysts and the ecosystem



1,000,000+ USERS
AT 1,500+ CUSTOMERS

2021 CUSTOMERS CHOICE AWARD
FOR ENTERPRISE BUSINESS PROCESS ANALYSIS
BY GARTNER PEER INSIGHTS



2,500+ CUSTOMERS

“STRONG PERFORMER”,
THE FORRESTER WAVE, ROBOTIC
PROCESS AUTOMATION, Q1 2021

Business process intelligence

Your best choice for collaborative, data-driven business transformation

Strategic Transformation Management

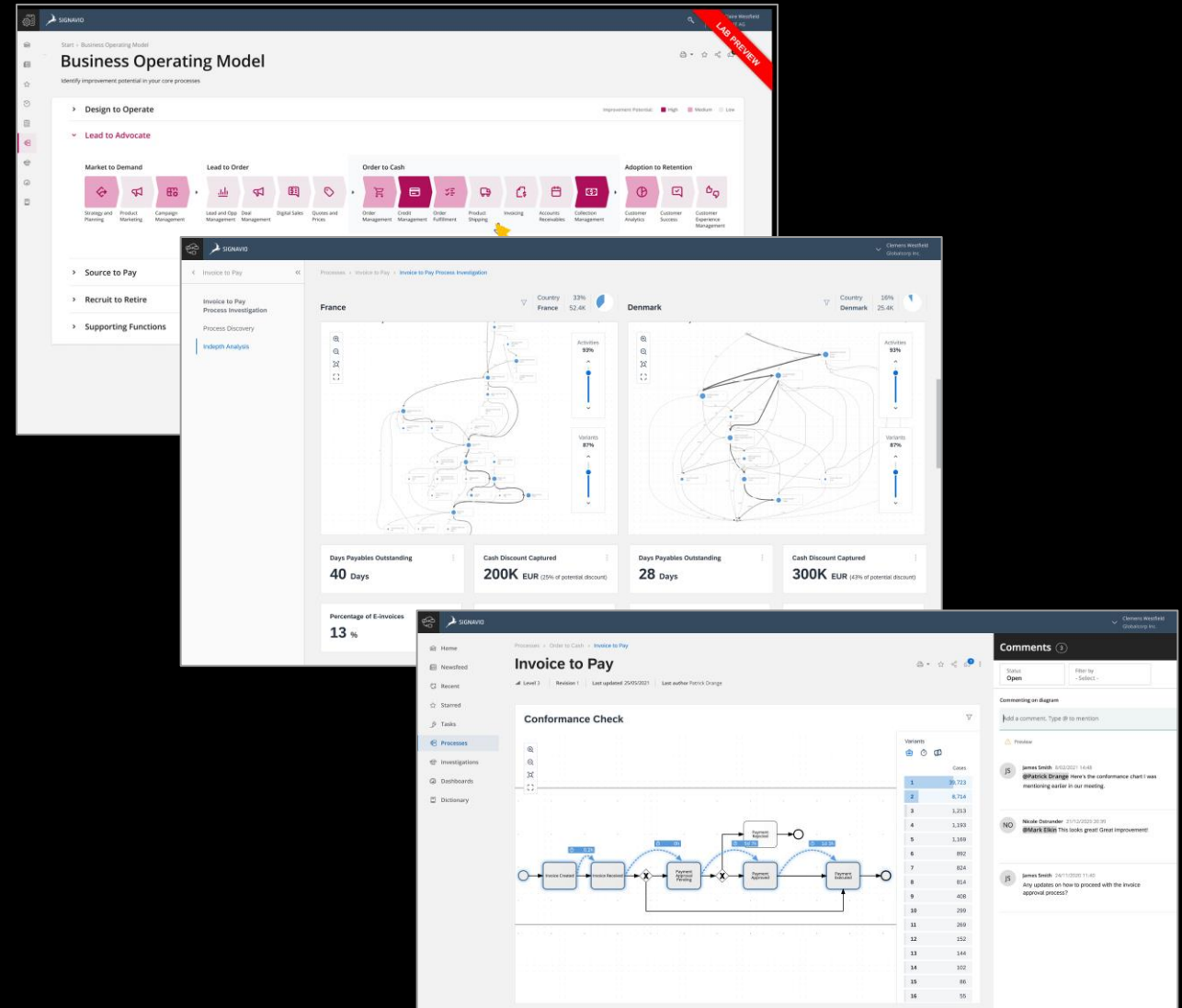
Aligns people and transformation activities with company strategy to ensure all people, including process owners, business users, and IT staff, are all collaborating and working to the same set of business objectives and goals.


Digital Business Process Analysis

Provides an end-to-end application suite for managing business processes across the entire enterprise, and combines process performance analysis with quantitative assessment of process weaknesses and remediation recommendations, along with the ability to optimize processes – all within a single application package.

Facilitated Process Improvement

Repair, automate, and enhance your processes by leveraging industry benchmarks, SAP Best Practices, and repositories of pre-built process enhancements which complement SAP's application suite – the broadest and deepest in the industry.





OUR PURPOSE

Enable our Customers
to continuously
understand, innovate and transform
all of their **Business Processes**
- fast and at scale.

Get Started

to understand how
**business process
intelligence** can
work best for you
and help you

Run at your best

Assess your current processes and
discover improvement opportunities

www.sap.com/bpi

Thank you

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