SAP Business Technology Platform
Customer Forum in London

THE BEST RUN SAP

Achieve Hyperautomation

with SAP Process Automation and SAP Integration Suite

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A successful integration and process automation strategy grows business performance.

Source: [1]Oxford Economics study, August 2021; [2] ESG: Enterprise, Data, and Application Integration Trends Research

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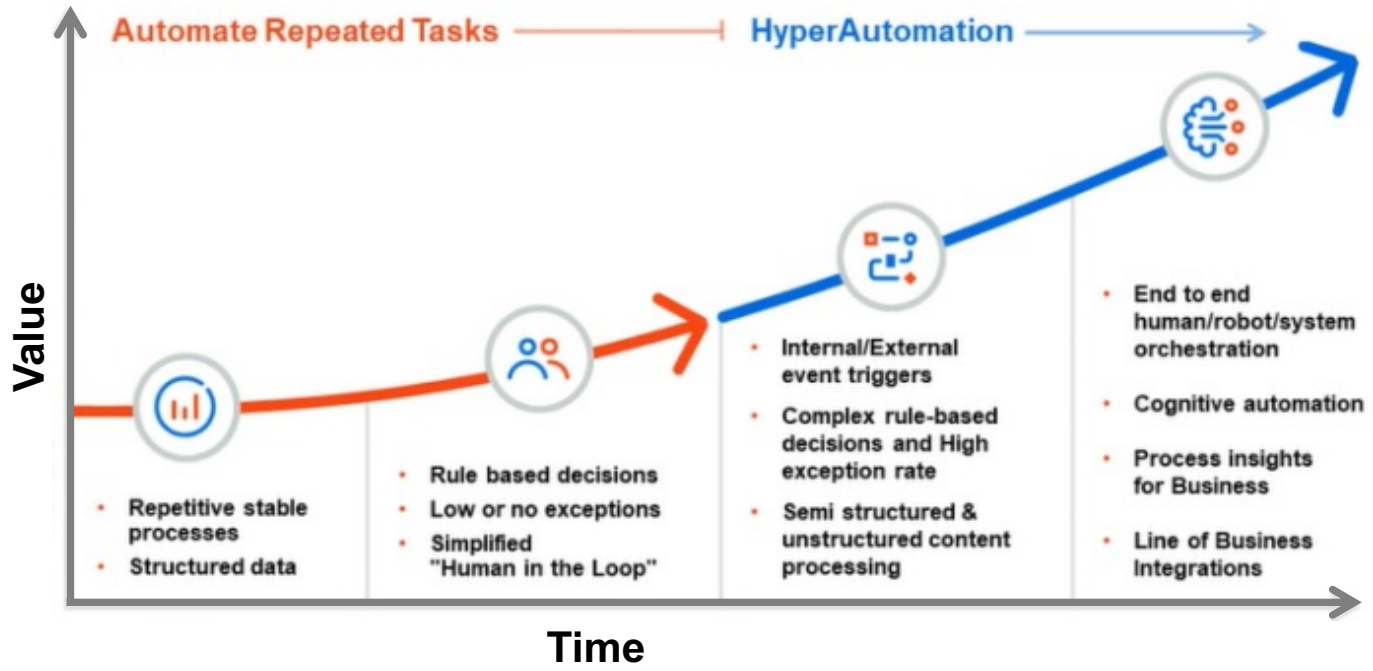
What is Hyperautomation?

Hyperautomation[1] is a business-driven, disciplined approach that organizations use to rapidly identify, vet and automate as many business and IT processes as possible. Hyperautomation involves the orchestrated use of multiple technologies, tools or platforms, including:

- Artificial intelligence (AI)
- Machine learning
- Event-driven software architecture
- Robotic process automation (RPA)
- Business process management (BPM & iBPM suites)
- Integration platform as a service (iPaaS)
- Low-code/no-code tools
- Packaged software
- Other types of decision, process and task automation tools[1]



[1]Gartner: https://www.gartner.com/en/information-technology/glossary/hyperautomation

How do you get to your end destination?

Hyperautomation use cases

Automate manual, repetitive tasks

“Lights-out” automation of high-volume process steps

Automatically aggregate data from multiple systems

Lead to Cash	Capital Expenditure Approvals	Invoice Approvals	Account Opening
Hire to Retire	Relocation	Visa Permits	HR Employee Self Services	Managing Contingent Workers
Design to Operate	Master Data Record Update	Document Approval	Lead Generation Workflows
Source to Pay	Return Order Process	Incident Management	Procurement Data Collection

Digitalize manual & semi-automated processes

Extend and adapt standard application flows

Automate end-to-end cross-application workflows

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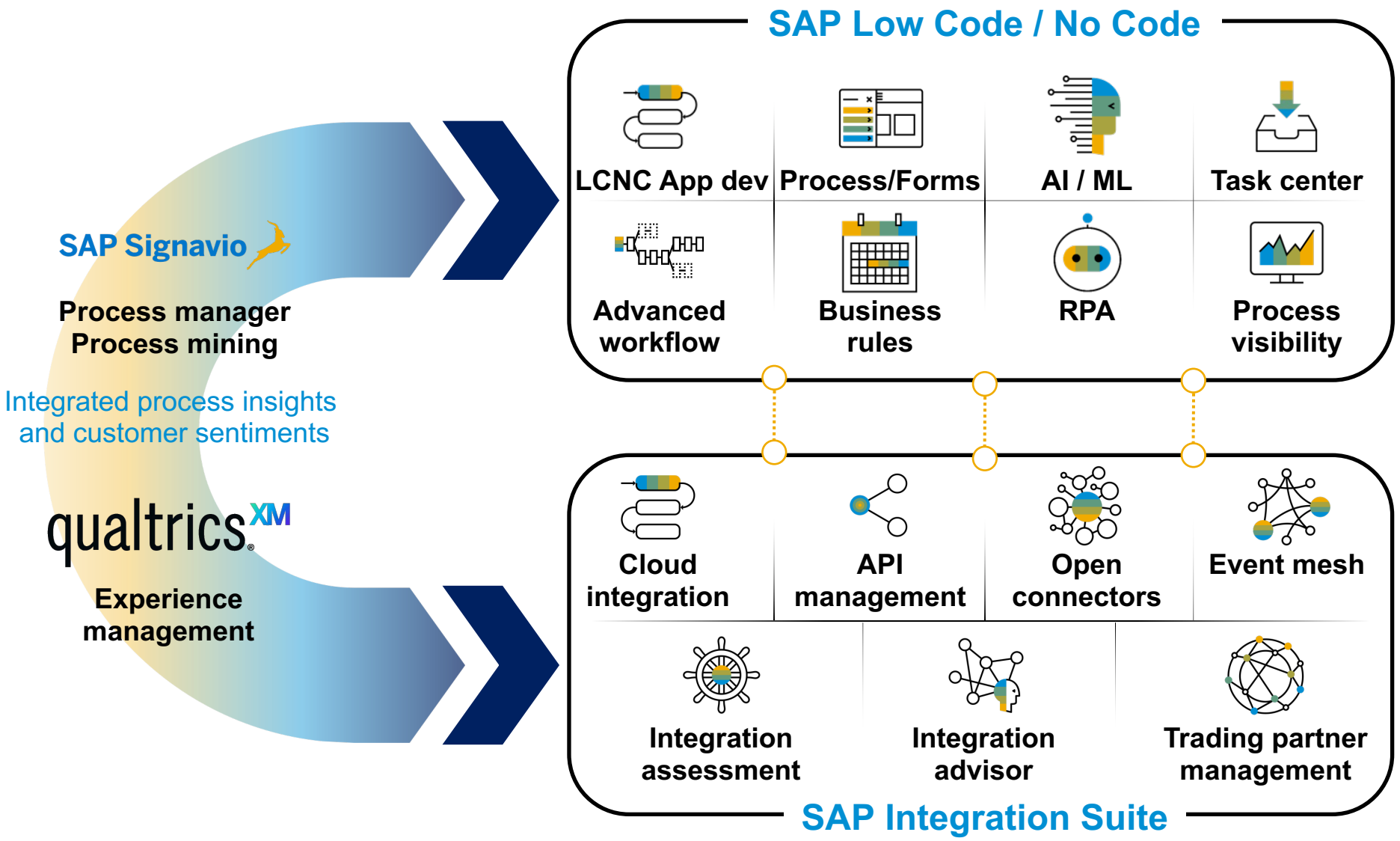
SAP's Portfolio for Hyperautomation



Interoperable capabilities

- Automate across legacy and modern apps with API automations
- Accelerate system connectivity and unattended processes
- Sense and respond to business events from any system
- Monitor end-to-end business process across multiple software systems
- Expose and reuse business processes

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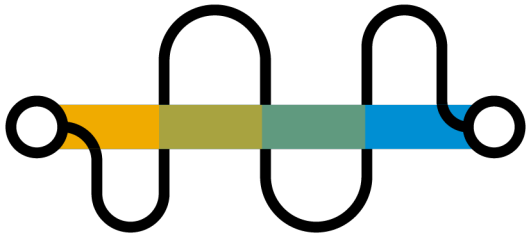
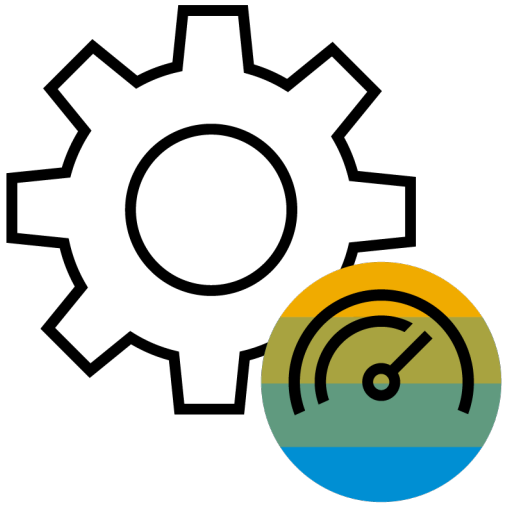
SAP Process Automation and SAP Integration Suite

A simpler and faster way to enhance business efficiency and agility with confidence



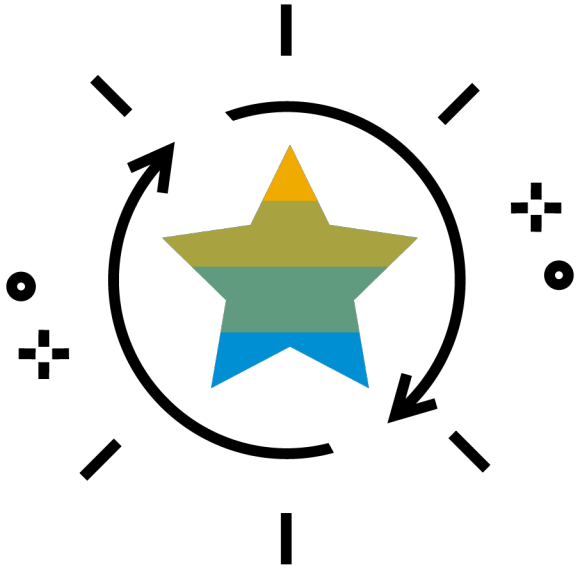
Build with Simplicity

Simplify automation with visual drag-and-drop tools and industry specific content



Automate Faster

Automate faster with business context in a unified workflow management and robotic process automation solution



Operate Confidently

Operate confidently on a trusted, enterprise-grade multi-cloud platform

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Automate Tasks and Optimize Processes

"SAP Business Technology Platform gives us the unified look and feel and integrated architecture we need. Leveraging it for **building end-to-end processes** is a key advantage."

- Achim Löbke
  Head of Architecture and Optimization
  Uniper SE

80%
Less time needed for delegation of authority in procurement

70%
Productivity improvement for handling remote work requests

25%
Lower risk related to HR compliance and double taxation

"Since we have a longstanding commitment to SAP software, we knew our transition to SAP S/4HANA would be made within SAP Cloud Platform Integration Suite. It was a perfect choice given its simplicity and efficient handling of system and business process integration"

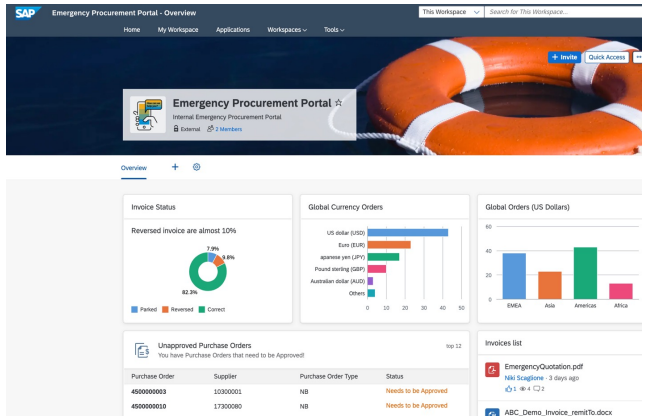
- Hamilton Bokaleff
  SAP Enterprise Architecture
  Natura Cosméticos S/A

15.2%
Increase in sales consultant productivity in one year

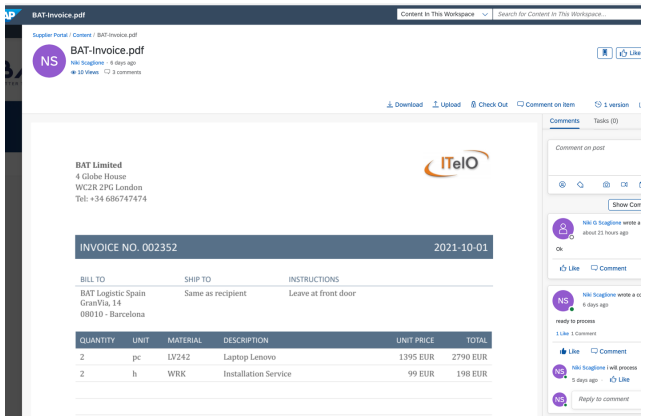
22%
Increased business volume in one year

33%
Fewer carbon emissions through improvements across supply-chain, logistics, and production processes

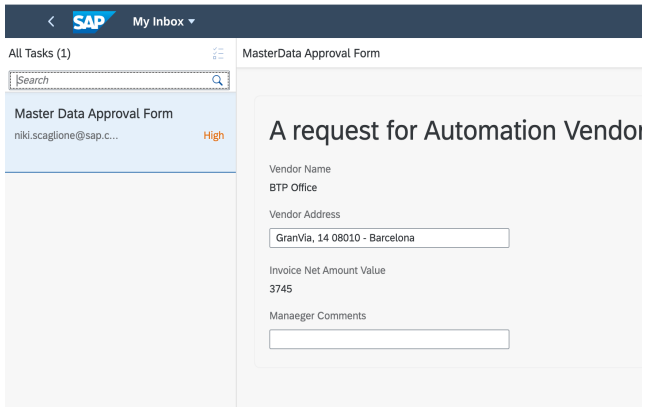
Emergency Procurement scenario



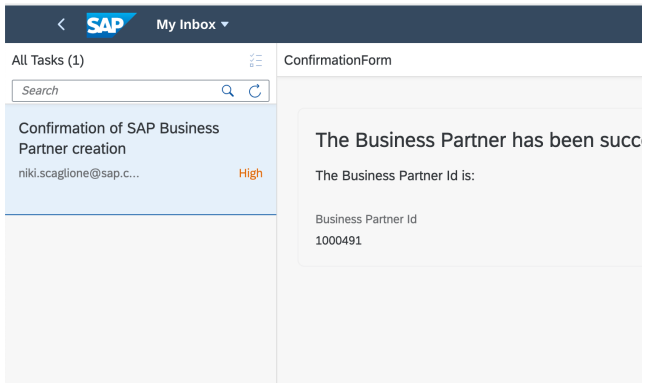
Emergency Procurement



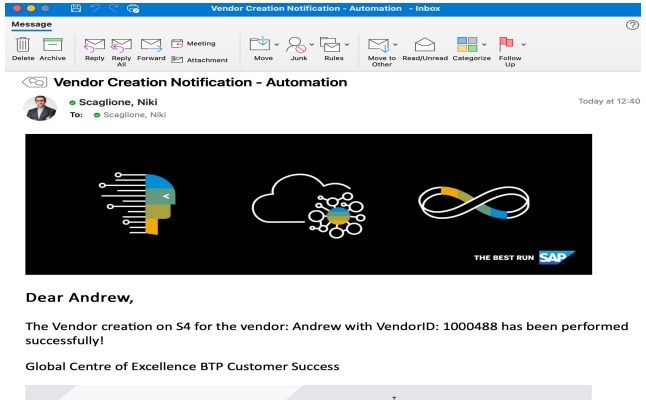
Quotation - pdf



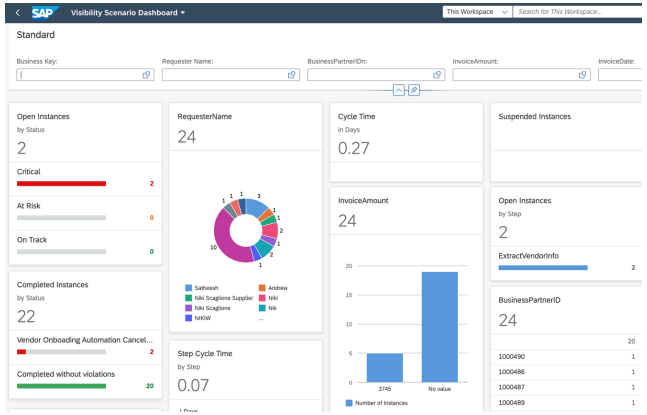
AI extraction and Approval



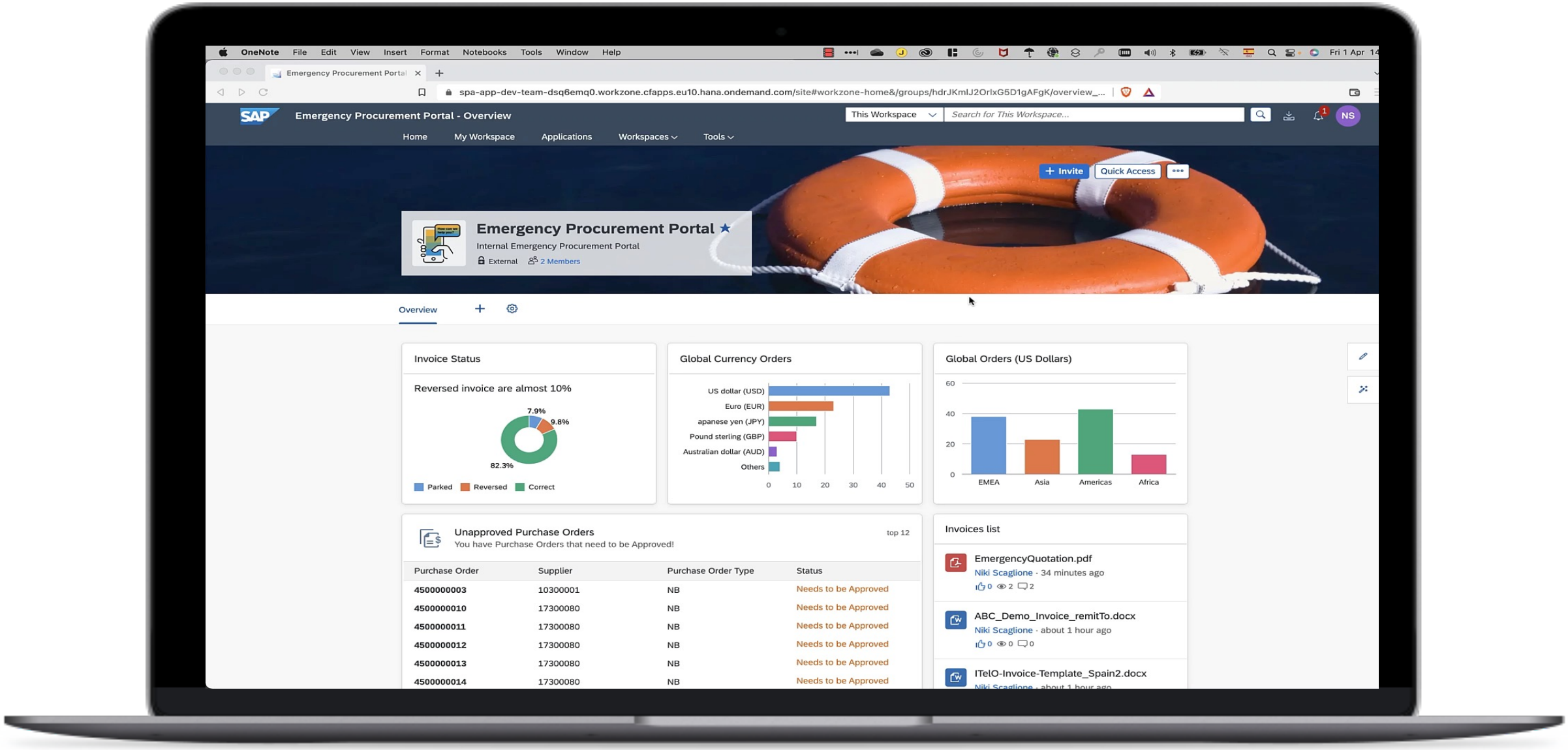
External action (S4) for Vendor creation and Invoice creation (Ariba)



Confirmation email (bots)



Out-of-the-box Operational dashboard


Emergency Procurement Portal - Overview
Home
My Workspace
Applications
Workspaces
Tools
This Workspace
Search for This Workspace...
Invite
Quick Access
Emergency Procurement Portal
Internal Emergency Procurement Portal
External
2 Members
Overview
Invoice Status
Reversed invoice are almost 10%
7.9%
9.8%
82.3%
Parked
Reversed
Correct
Global Currency Orders
US dollar (USD)
Euro (EUR)
aapanese yen (JPY)
Pound sterling (GBP)
Australian dollar (AUD)
Others
0
10
20
30
40
50
Global Orders (US Dollars)
60
40
20
0
EMEA
Asia
Americas
Africa
Unapproved Purchase Orders
You have Purchase Orders that need to be Approved!
top 12
Purchase Order
Supplier
Purchase Order Type
Status
4500000003
10300001
NB
Needs to be Approved
4500000010
17300080
NB
Needs to be Approved
4500000011
17300080
NB
Needs to be Approved
4500000012
17300080
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4500000013
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4500000014
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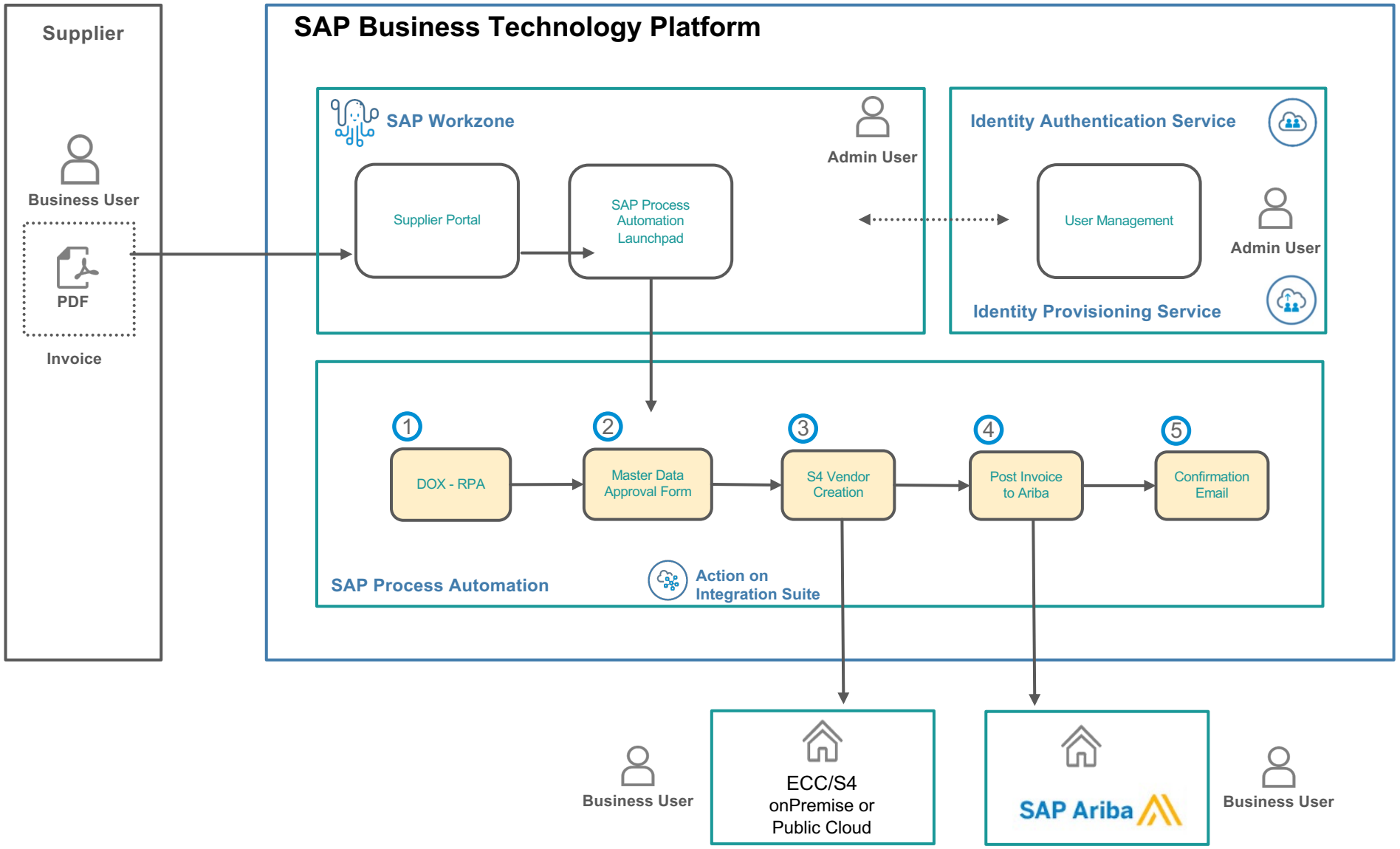
NB
Needs to be Approved
Invoices list
EmergencyQuotation.pdf
Niki Scaglione · 34 minutes ago
ABC_Demo_Invoice_remitTo.docx
Niki Scaglione · about 1 hour ago
ITelO-Invoice-Template_Spain2.docx

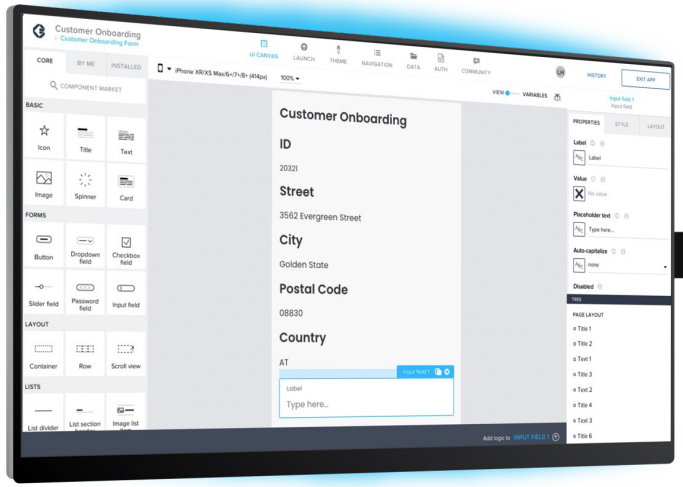
Architecture - Vendor Onboarding Automation



Build with agility

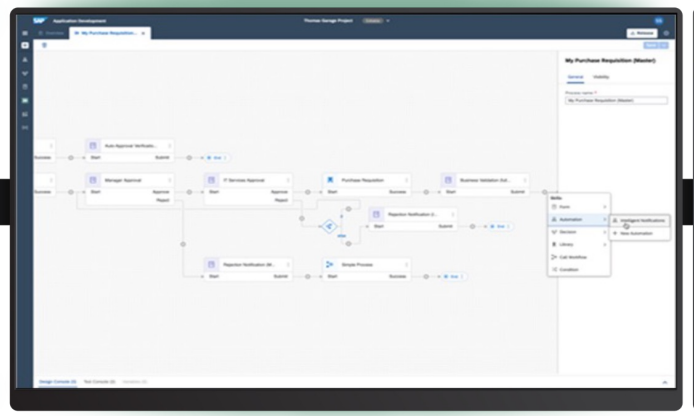
Create and augment enterprise apps, automate processes, integrate anything.

Compose apps



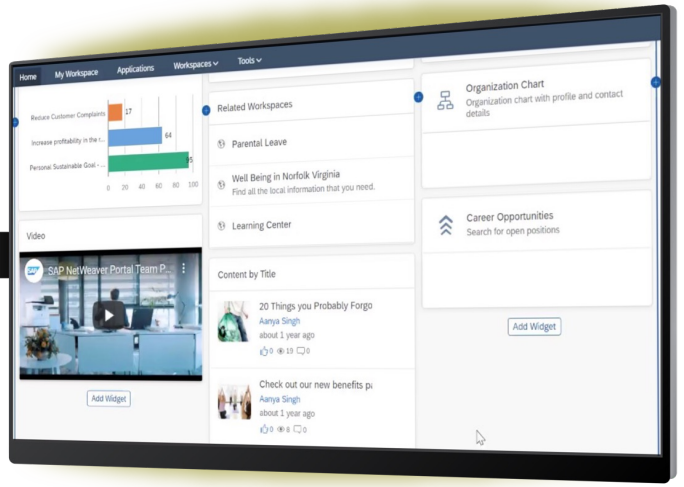
SAP AppGyver

Automate processes



SAP Process Automation

Design business sites



SAP Work Zone

SAP Integration Suite

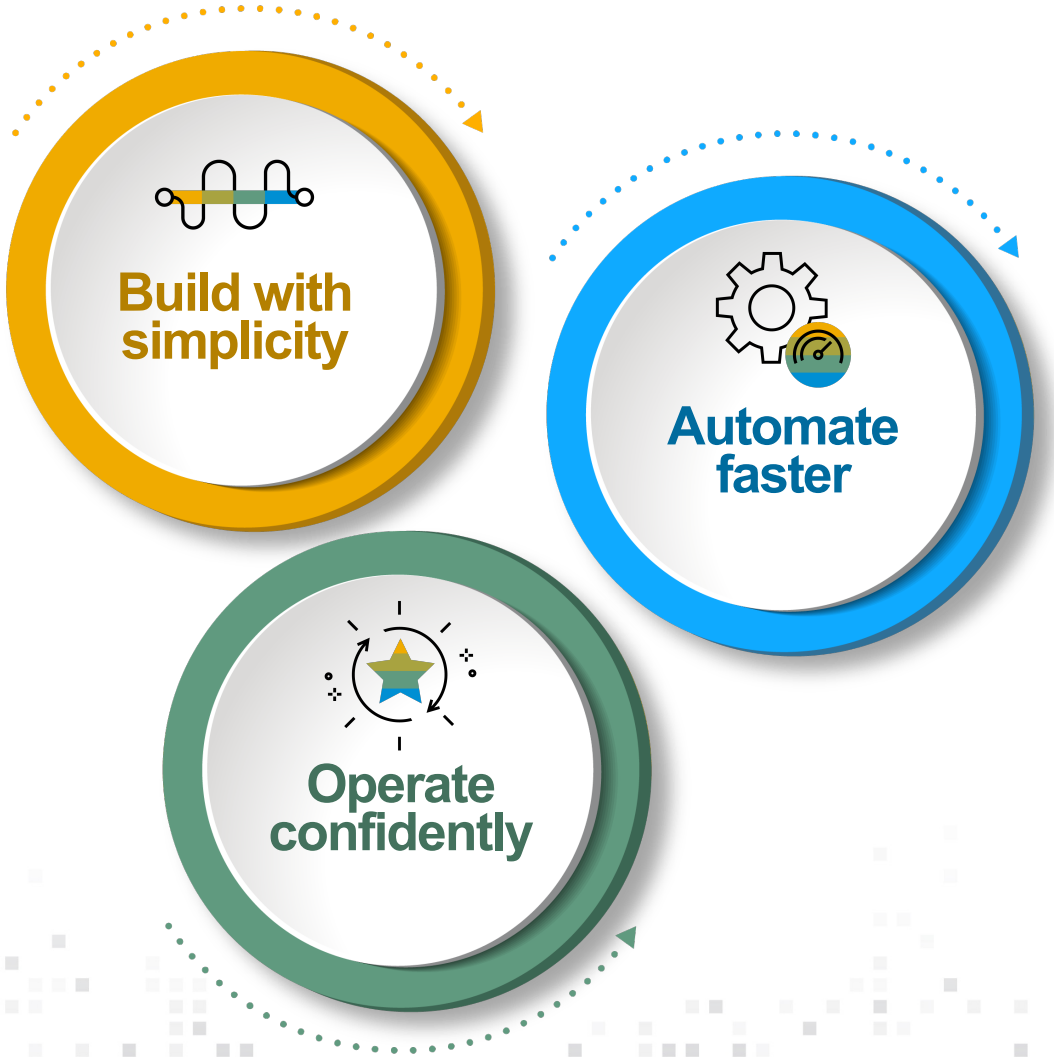
SAP Event Mesh

SAP API Management / SAP Graph

SAP Cloud Integration

SAP Business Technology Platform

Next Steps to Achieve Business Process Excellence



SAP.com Product Pages:

Learn more about SAP Process Automation

Learn more about SAP Integration Suite

Guided tutorials:

Get hands-on with SAP Process Automation

Get hands-on with SAP Integration Suite

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Hyperautomation Services: Fully funded by SAP

Process Hyperautomation Workshop

What is it?

A workshop tailored to your pain points, showcasing BTP capabilities for Process Automation and improvements across the different Hyperautomation technologies

Why should you attend?

Understand the value driven by the different components of the BTP platform across various processes

Proof of Value Showcase

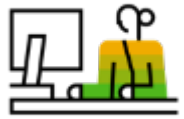
What is it?

A practical exercise for achieving automation across multiple business processes. Using ROI calculations to focus on the biz benefits and TCO to prove value outcomes

Why should you attend?

To understand the benefits of connected automation technologies & strategies to digitise business processes. Building an integrated solution for change with measurable outcomes

Lighthouse Engagement



What is it?

A biz first approach to implement prototype use cases for enterprise wide Hyperautomation. Early adopter care or repeatability

Why should you attend?

Get an in-depth understanding of how to improve business processes and accelerate your Business Transformation roadmap whilst being closely coached by SAP experts

Thank you.

Contact information:

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