How to Leverage SAP Build Low-code
App Development & Automation weekly
webcast series

SAP Build Process Automation

February 2023



Agenda

Organizations	are	turning	to	low	code
<u> </u>					

Introducing SAP Build

What is **SAP Build Process Automation**

Key capabilities

Demo – Experience the difference

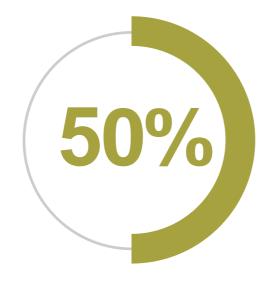
Use Cases & Customer Stories

Summary

Organizations are turning to low code



Full-time developer vacancies can't be filled ¹

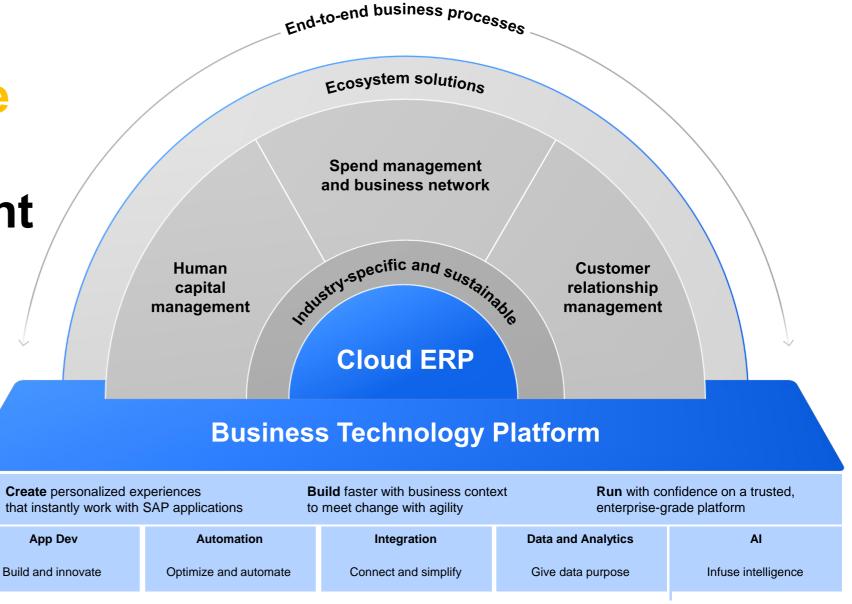


Shift development tasks to low-code ²



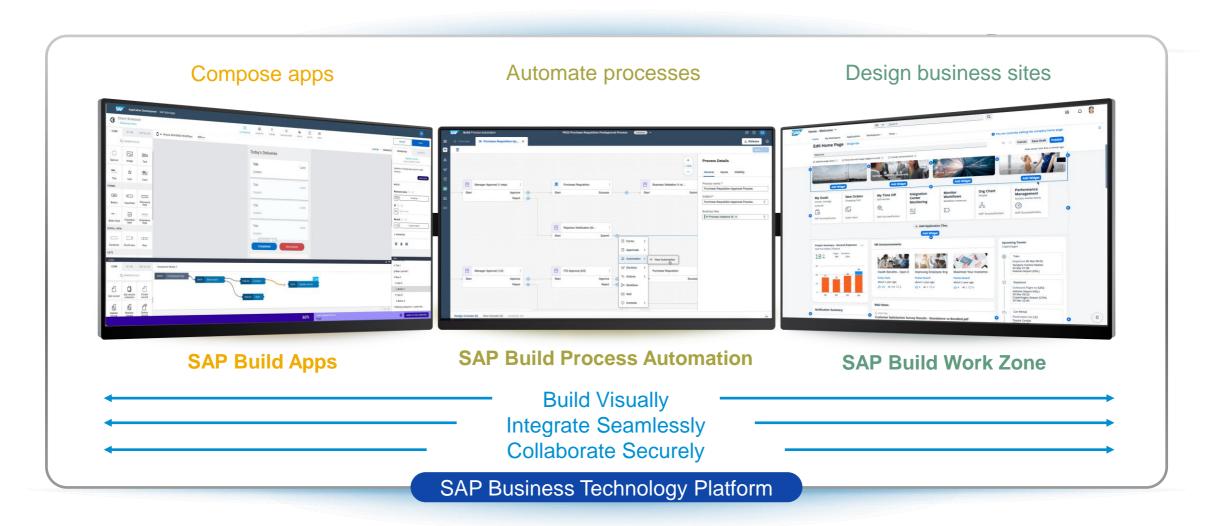
Increase in investment compared to code-first tools ²

SAP BTP is the foundation of the Intelligent Sustainable Enterprise



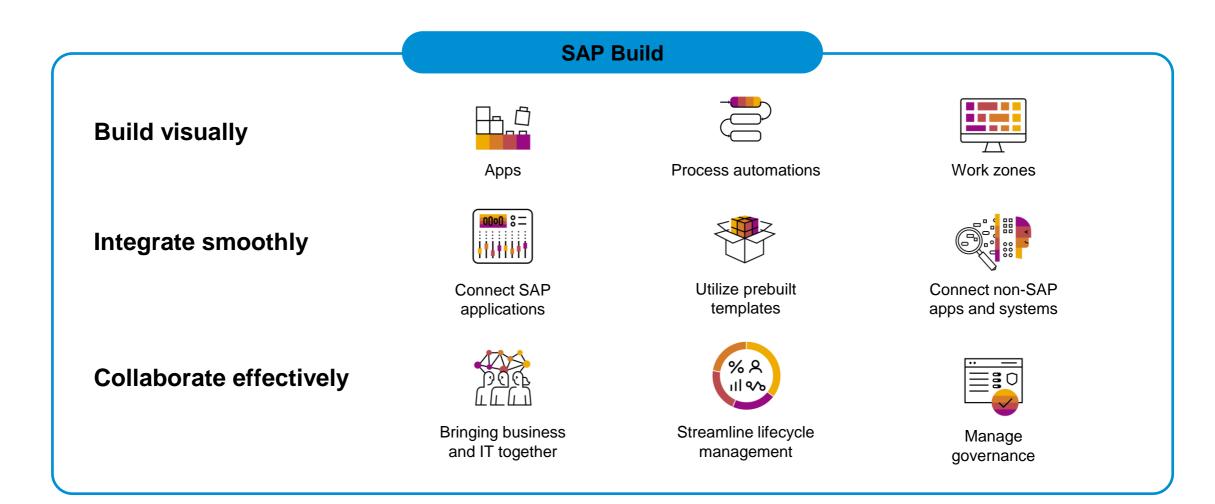
SAP Build

Create and augment enterprise apps, automate processes, and design business sites, all visually



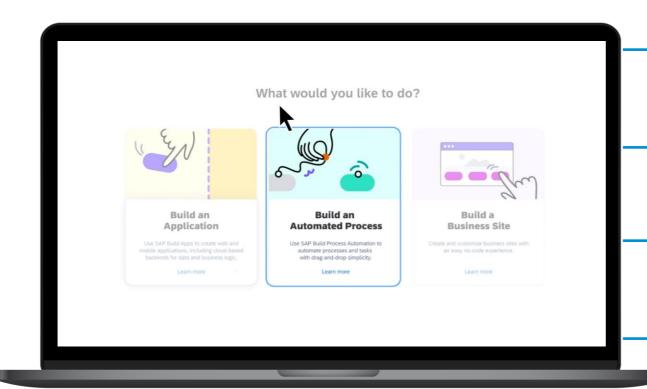
SAP Build

Build apps, automate processes, and create unified experiences with drag-and-drop simplicity



Automate visually

Simplify process and task automation



Automate processes and tasks with drag-and-drop simplicity

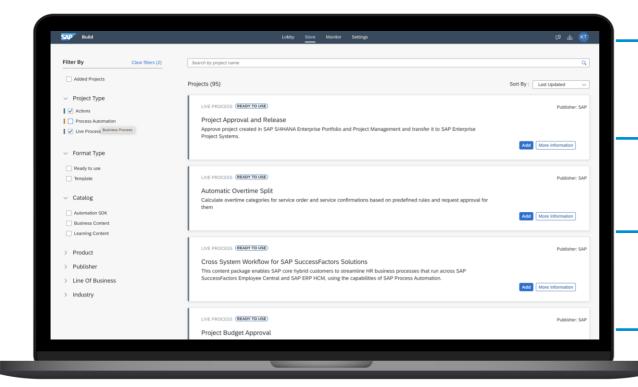
Workflow management, robotic process automation (RPA), and embedded AI in a single solution

Leverage process expertise without coding

SAP Build Process Automation

Integrate seamlessly

Develop faster using pre-built workflows, bots and connectors for SAP and non-SAP systems



Hundreds of process content packages, RPA bots and connectors

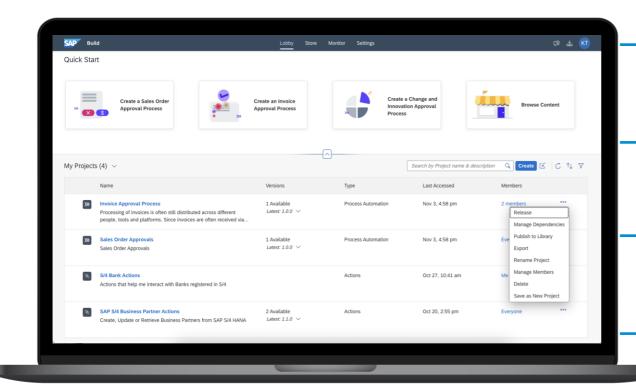
Connect with applications, processes and data across SAP and non-SAP systems

Use business data without loosing context and meaning

Content store

Collaborate securely

Foster collaboration and operate with confidence



Enable fusion team development

Share artifacts and leverage complex logic contributed by professional developers

Centralized lifecycle management, monitoring, and governance

Unified lobby

Automation

Process Automation

Business Technology Platform

SAP content Third-party content Custom-built content Community and technical forum App Dev Automation Integration Data and Analytics Al



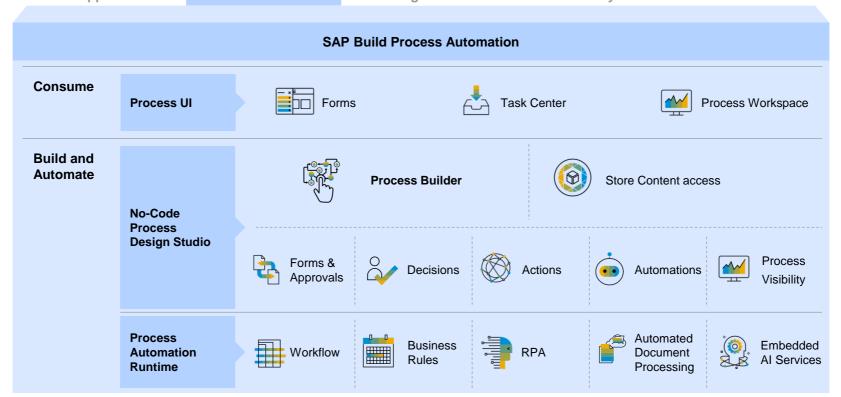
Business User



LoB Expert, Business Analyst



Business Developer, Developer



→ Qualtrics Customer Insights

→ Signavio Process Insights

→ SAP S/4HANA

→ SAP SuccessFactors

→ SAP Customer Experience

→ SAP Fieldglass

→ SAP Concur

→ SAP Ariba

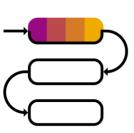
→ Third-party software

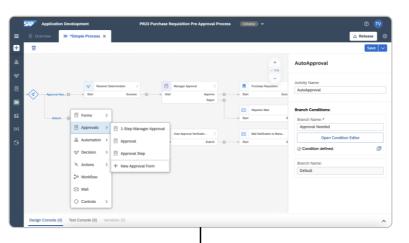
INTERNAL – SAP and Customers Only

SAP Build Process Automation

Automate more simply, more quickly, and more confidently

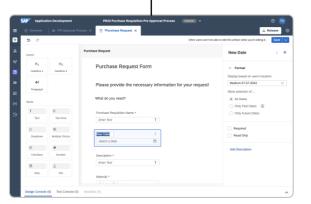






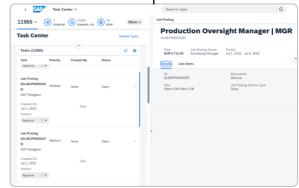
One **process builder** combining workflow, rules, robotic automations, and visibility in a straightforward and intuitive modeling language

Orchestrating forms, bots, business rules
Integrated in SAP Task Center









Forms and document extraction

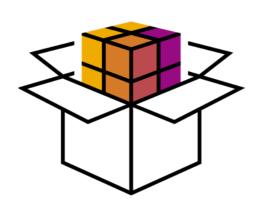
Automation bots

Business rules

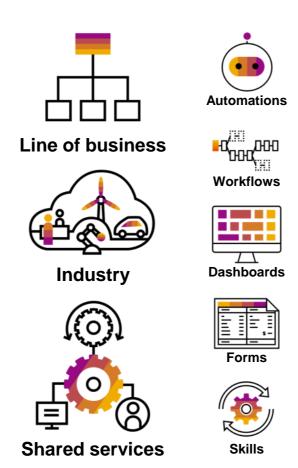
Task center

Accelerate business transformation with prebuilt content packages

Jump-start automation development while making use of best practices







Increase the power of your business application

Automations and process extensions for:

- SAP S/4HANA
- SAP ECC
- SAP SuccessFactors solutions
- SAP Ariba solutions
- SAP Business ByDesign
- SAP Fieldglass solutions
- Industry cloud solutions for automotive

Covering every LoB and several industry best practices:

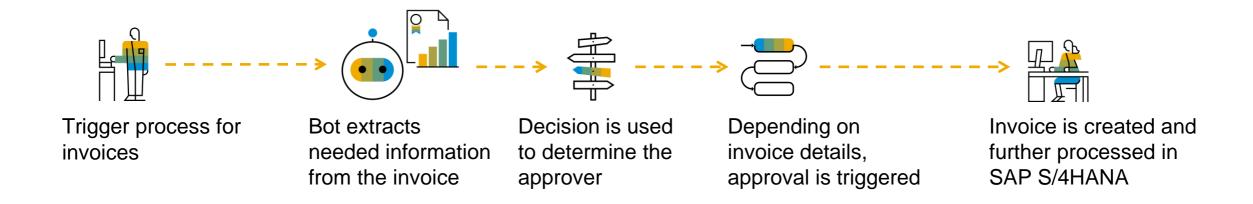
- Sales
- Finance
- Procurement
- Human resources
- Supply chain
- Asset management
- Sustainability
- Cross-LoB

- Retail
- Utilities
- Manufacturing
- Automotive
- Real estate and more

Example: Automate paper-based invoice posting in SAP S/4HANA

SAP Build Process Automation

SAP S/4HANA

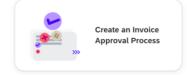


An example scenario, showing how to improve the efficiency of invoice processing for further posting to your transactional system with SAP Build Process Automation.

Throughout the **mission** participants will create a process, combining forms, automation, embedded Document Information Extraction service, and approval flow including rules on how to select the approver.

Check out the SAP Discovery Mission

+ sample project available in the store for the creation of this invoice approval process





SAP Process Automation Document Extraction for Invoices



SAP Build Process Automation use cases

Get inspired, start today



Automate manual, repetitive tasks



Enable "lights-out" automation of high-volume process steps



Automatically aggregate data from multiple systems

Lead to cash Capital expenditure approvals Invoice approvals Account opening Management of contingent Hire to retire Visa permits HR employee self-services Relocation workers Design to operate Document approvals Lead-generation workflows Master data record updates Source to pay Return-order process Incident management Procurement data collection



Digitalize manual and semi-automated processes



Extend and adapt standard application flows



Automate comprehensive cross-application workflows

Get started right away

Use cases increasing the automation rate in your SAP applications

Process automation for SAP S/4HANA

- Production order operation confirmation
- Create purchase requisitions from Excel
- Automate sales orders creation from Excel
- Add decision logic to sales order management process
- Automate invoice processing with intelligent document information extraction
- Mass update asset master data
- Fixed asset transfer approval

Process automation for **SAP Ariba**

- Automate the extraction of purchase order information
- Automate paper-based invoice posting

Process automation for SAP SuccessFactors

- Improve applicant data handling
- Automate offer letter distribution
- Automatically fill in prescreening questions
- Bulk Updating Categories in SAP SuccessFactors Learning

Process automation for **SAP Business One**

- Business document extraction from e-mail bot
- Supplier invoice upload for intelligent invoice scanning bot
- Proof of delivery note upload in the outbound delivery and invoice bot
- Sales order creation from a local purchase order bot
- Master data enrichment for business partner identification bot
- Activity creation for business partners bot (Web client for SAP Business One)

Click the links to watch the use case videos on YouTube

Achievements by our customers

Using process automation solutions from SAP

High tech



- Improved customer service and consistency within one month (Hewlett Packard Enterprise)
- Reduced time for billing processing by 83% and realized approximate savings of US\$200,000 for a new billing system (Chunghwa Telecom

Mill products



- Processing 500 orders per batch for improved order closing; before: entire day's work for one employee; now: two-minute task for a bot (REHAU)
- Refocusing 175 hours per month on high value in the customer invoicing process (Aco Cearense Industrial)

Automotive



- 30% faster time to market due to quicker development timeframe (Toyota)
- Management of price changes from parts suppliers with automated updates to SAP ERP; 2x productivity improvement and 30% more savings (AGCO)

Healthcare

customers

(Zuellig Pharma)

sales orders to bring

360-degree visibility and

management (Zuellig Pharma)



- Bot processing of 100,000+ pharmaceutical products to
 - Support for collaboration and enriched user experience with 2D and 3D visualizations sample bullets



- Intelligent bot processing of 6,000 documents each year without any human intervention (Villeroy & Boch)
- (KAESER Kompressoren

Chemicals



Reassignment of 4,700 labor hours each year from repetitive tasks to highvalue activities, increased efficiency in financial reporting by 90%+ (Wanhua Chemicals)

Utilities



- 90% faster data entry for job requisition and 50% time savings on plant inspections (Uniper)
- Business users spending 80% less time creating workflow authorization requests (Uniper)

Oil & gas



- Centralized app to manage operations and gain real-time visibility into tasks; integrated 15+ systems; improved productivity by 15% (Murphy Oil Corporation)
- Streamlined asset inspection processes: 25% reduction in back-office data processing effort: 100% compliance in asset attribute capture (TasNetworks)

Media, sports & entertainment

coordinated task



- 60% automation rate in sales order processing and 100% replacement of legacy solutions (Alma Media)
- Improved staff productivity by enabling them to complete core functions in the field; 87% guest satisfaction with helpfulness of staff

(Taronga Conservation Society)

Learn more

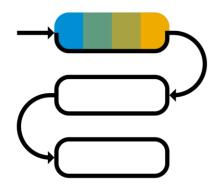


See how customers are automating processes with SAP



SAP Build Process Automation

A simpler and faster way to automate business processes



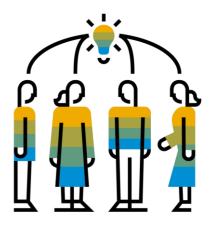
Automate visually

Simplify automation with drag-and-drop and Al capabilities



Integrate seamlessly

Automate faster using pre-built workflows, bots and connectors for SAP and non-SAP systems



Collaborate securely

Enable fusion team development in a secure and agile fashion

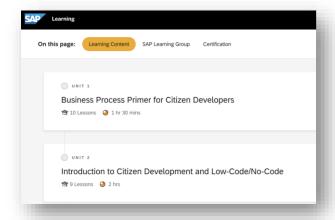
Become a SAP Builder and build your own process automations

Community & ecosystem as key drivers for fusion teams

Learn

- Click-through product tour
- Learning Journey for business experts
- Tutorials for developers
- Use case e-book
- Product page
- SAP Discovery Center | Missions

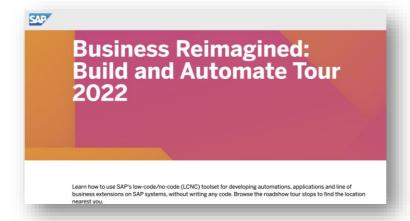




Build

- In-person and virtual events, building sessions & contests
- How-to videos on YouTube
- Questions & answers
- What's new
- Roadmap





Engage & Celebrate

- Forum on SAP Community
- Blogs on SAP Community
- Follow on Twitter
- Follow on LinkedIn
- Sign up for the monthly SAP Builder newsletter





Thank you.

Evgenii Gorbunov

SAP Build Process Automation Product Management

Evgenii.Gorbunov@sap.com

Join us on SAP Community

community.sap.com/ topics/process-automation



