



Fastest way to adopt SAP Business Technology Platform

SAP Garage – June 2021

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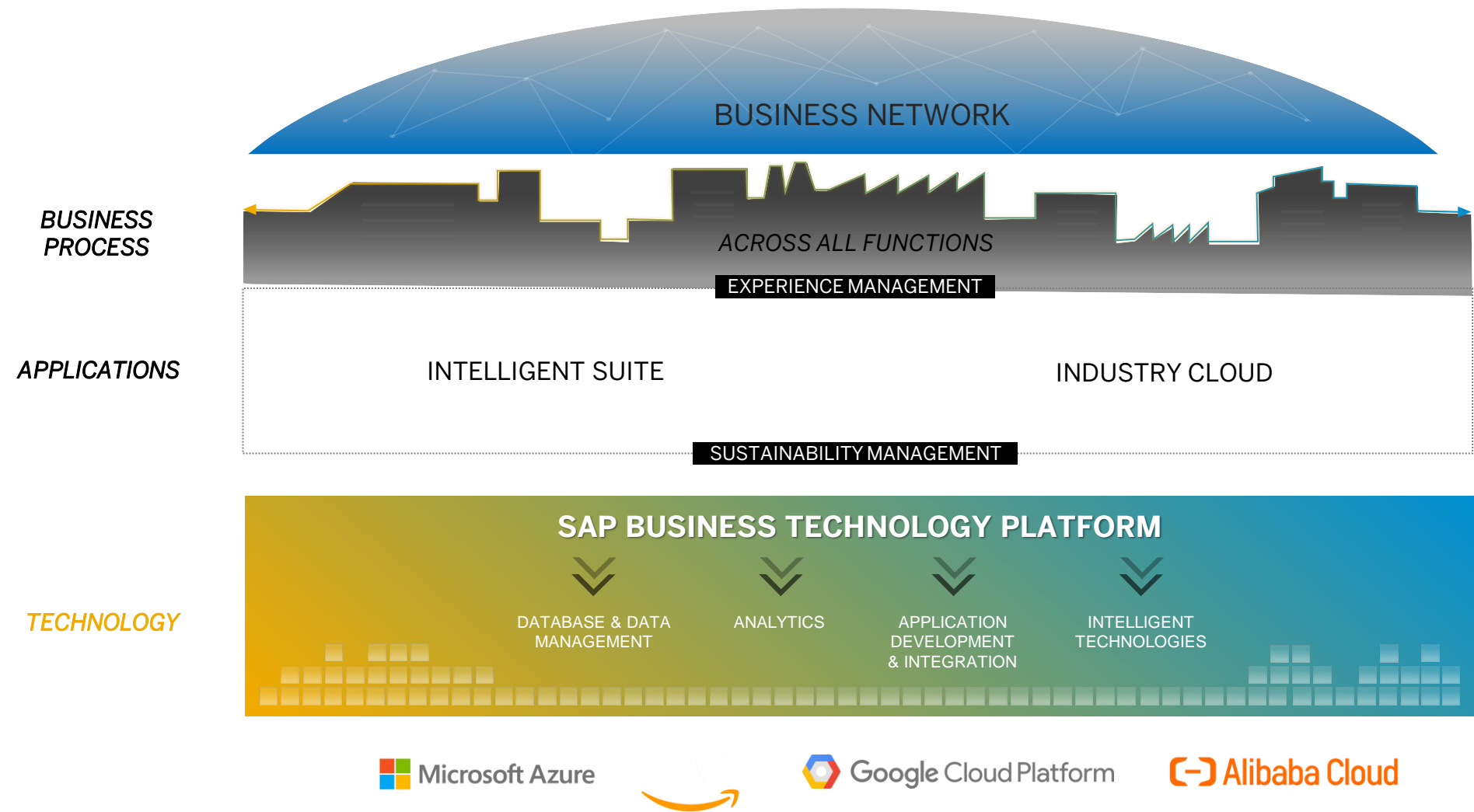
Agenda

- **Explore** use cases and services that fits your business needs
- **Experience** use cases to run your projects with tailored content
- **Jump-start** your projects with Missions
- Key takeaways & Next steps



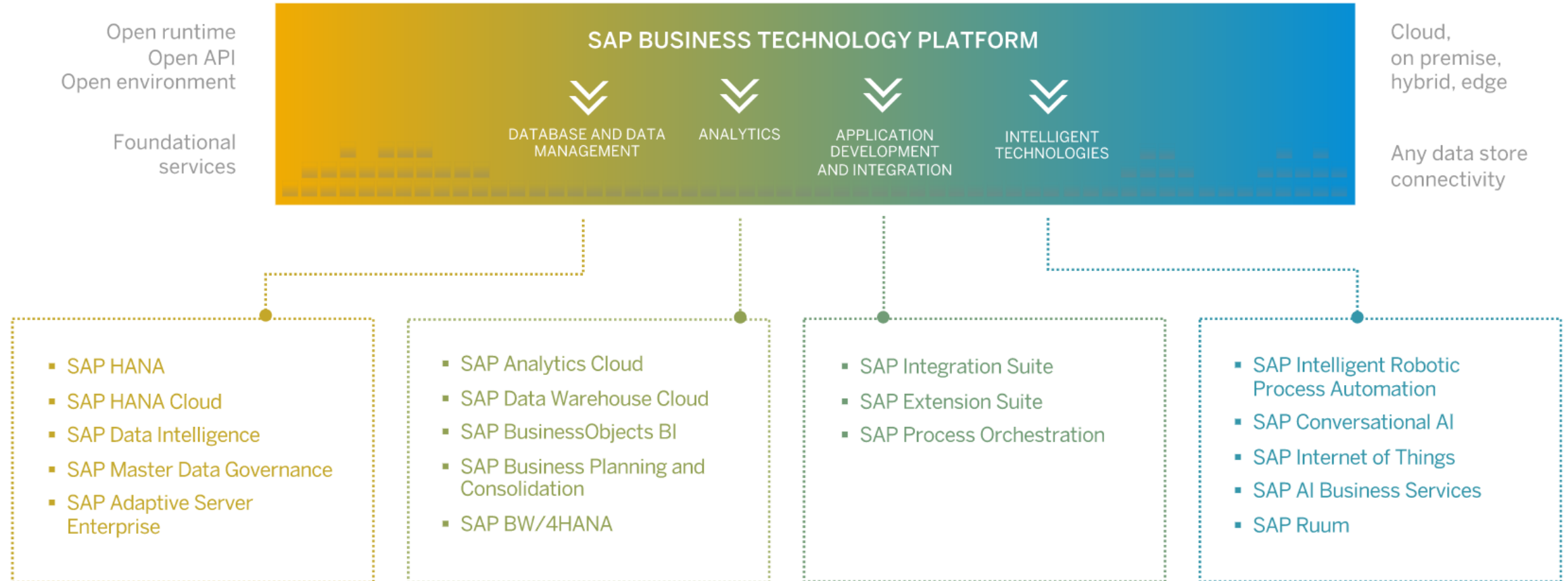
SAP Business Technology Platform

The Platform for the Intelligent Enterprise



SAP Business Technology Platform

The Platform for the Intelligent Enterprise



SAP **Business** Technology Platform

The Platform for the Intelligent Enterprise



**DATABASE
AND DATA
MANAGEMENT**



ANALYTICS



**APP DEVELOPMENT
AND INTEGRATION**



**INTELLIGENT
TECHNOLOGIES**

Improve online patient experience using a COVID-19 chatbot

Send electronic invoices via the Peppol Network

Automate Ticket Handling with Service Ticket Intelligence

*Automate data extraction from business documents
with AI and Intelligent RPA*

Retrieve & track vendor invoices from anywhere

Create a modern user experience using SAPUI5 and the SAP Fiori launchpad

Accelerate your business with the power of Machine Learning

Setup for SAP S/4HANA side-by-side UI Extensions on SAP BTP

*Establish a central entry point
with SAP Launchpad service*

Establish single sign-on to your cloud solutions

...

Which license can I choose for my SAP BTP Enterprise Account?



PAY-AS-YOU-GO

- Pay as you Go (PayGo)
- No upfront commit
- All services available in CPEA
- Can upgrade to a CPEA license
- Avail. in [SAP Store](#)



CPEA

- Cloud Platform Enterprise Agreement (CPEA)
- Upfront commit
- All services available
- Flexibility to try any service with credits purchased as part of commit

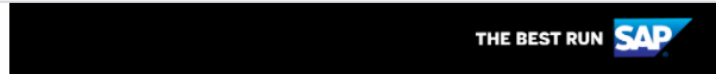


SUBSCRIPTION

- Upfront commit
- Use it or lose it model
- Ideal when customers know their consumption and its predictable
- Commit is specific to the service

First Step: Check your Onboarding Emails

It is important to log-in to your SAP BTP Cockpit with this user first!



Welcome!

Thank you for choosing SAP Business Technology Platform, the market leader in cloud-based services and solutions.



Dear Customer,

We are excited to be with you on your journey to the cloud. You are receiving this email because you are the designated IT contact for this account. As your contract starts shortly we are now undertaking the provisioning of your purchased SAP Business Technology Platform resources and services.

In the meantime please, find below some valuable resources that will guide you through the successful start of your project.

Contact Confirmation



Before we get started, we need to make sure that you are the correct IT contact for receiving support and training. If you need to update the IT Contact for this account, please, visit [SAP Support Portal](#) to get more information on how to do this.

What's Next?

Provisioning

You will receive emails about your provisioning of resources from the platform services team shortly before your contract start date. Stay tuned for these updates for account setup and access confirmation.



Getting Started

Get inspired and learn more with our [SAP Business Technology Platform use cases](#).



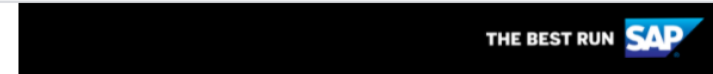
Run Better Together

[SAP Business Technology Platform](#) partners can help you implement, service, support and run the SAP solution that best fits



Stay Up to Date

Stay current with the latest updates and news by [subscribing](#) to our brief and information packed newsletter.



Access information for [ODSoIType]



[AddressCompany]

Quote Number/SAP Reference No.: [QuoteID]

Dear [ODSoIType] customer, Welcome to [ODSoIType]! We are contacting you because the set-up of your system is complete. You can securely access the system from internet with the information given below.

What comes next



1. User Name and Password

Your general SAP Business Technology Platform Identity credentials (username and password, which are also used for SAP Store, SAP Community, SAP.com) have been sent to you separately.

2. Onboarding

When you start working with the SAP Business Technology Platform, we recommend you to use ["Getting started with SAP BTP Enterprise Account"](#) on SAP Discovery Center. You will get acquainted with all important concepts such as accounts, security, services and other helpful topics. Our product experts will help you to ease your adoption journey and personalize it according to your company needs.

3. Setup and Administration

URL: [URL]

SAP ID User: [BPUser]

System Role: [SysType]

End Customer: [Customer_BPO]

System Number: [TenantID]

Order Details: [ItemList]

SAP Support is available via <https://support.sap.com> for customers and partners with applicable contracts. This is our official channel to report incidents for errors

Demo – 1 (On-boarding Emails)

SAP Discovery Center

Access information for
[ODSolType]



Home / Missions

Getting started with SAP BTP Enterprise Account

Rehau implemented similar use cases

Overview Project Board Resources Support Customer Stories Related Missions

Start Mission Trial

Use Case

Your company has acquired a SAP Business Technology Platform Enterprise Account (a global account of type enterprise, not trial). You have received two initial emails and you now want to start using the platform. What are the first steps you need to perform in order to onboard to your SAP BTP Enterprise Account? What are the initial administrative tasks and decisions which need to be made? This first mission for new enterprise accounts will help answer these questions. You will learn how to set up your global account, sub-accounts, check your entitlements, set-up quotas and start leveraging your SAP BTP Services.

Current Position - What is the challenge?

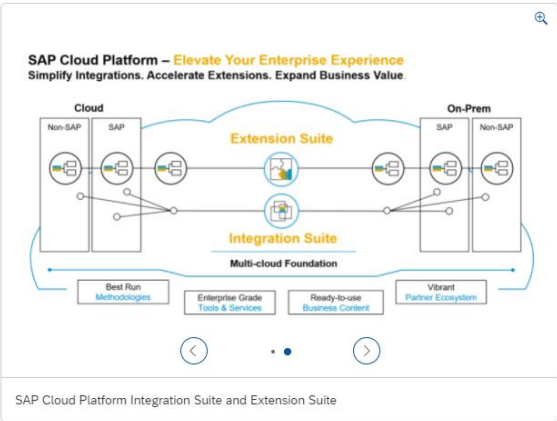
You have a new enterprise account and are ready to get started. Your global account is either exclusively configured for consumption-based licensing (SAP BTP Enterprise Agreement (CPEA) or SAP Pay-As-You-Go) or for subscription-based licensing (You cannot combine those models in one global account).

Destination - What is the outcome?

Leverage the power of the SAP BTP as integration and extension platform built for the Intelligent Enterprise. Connect your landscape and create application extensions, which focus on your business needs.

How You Get There - What is the solution?

Get started with your new SAP BTP Enterprise Account by assigning global administrators, creating sub-accounts, checking your entitlements, and assigning quotas.



Services and Components

View Estimate

SAP BTP, Cloud Foundry Runtime	Operate polyglot applications.
SAP BTP, Kyma runtime <small>OPTIONAL</small>	Extend SAP solutions using cloud-native microservices and serverless Functions.
SAP BTP, ABAP environment <small>OPTIONAL</small>	Develop ABAP cloud apps and extensions, leveraging innovations of SAP HANA.
SAP Custom Domain Service <small>OPTIONAL</small>	Configure and expose your application under your own domain.

About Missions

Missions include best practices and step-by-step guidance for implementing use cases, with a well-established support from mission experts and SAP Community.

What it can do for you?

Starting a mission enables you to:

- Customize for your business needs
- Collaborate with your team members
- Connect with experts.

Please note that this is FREE of cost. To learn more about missions, visit our [Help Center](#).

Go ahead, start your mission for FREE!

Start Mission

[AddressCompany]

Quote Number/SAP Reference No.: [QuoteID]

Dear [ODSolType] customer, Welcome to [ODSolType]! We are contacting you because the set-up of your system is complete. You can securely access the system from internet with the information given below.

What comes next



1. User Name and Password

Your general SAP Business Technology Platform Identity credentials (username and password, which are also used for SAP Store, SAP Community, SAP.com) have been sent to you separately.

2. Onboarding

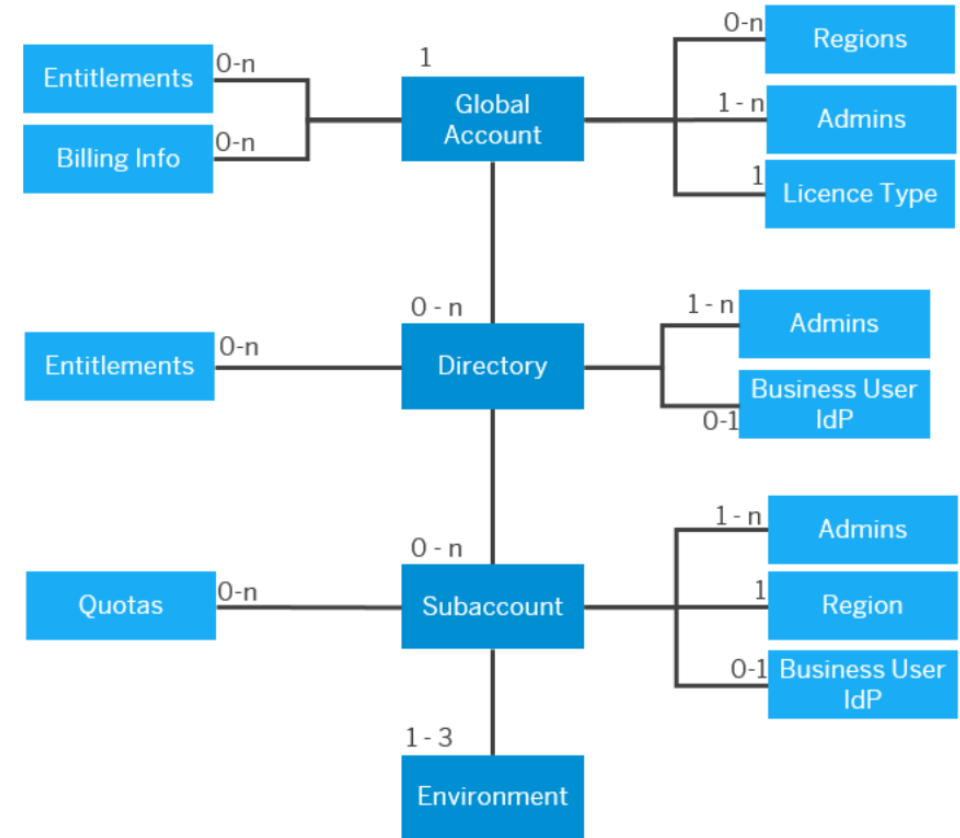
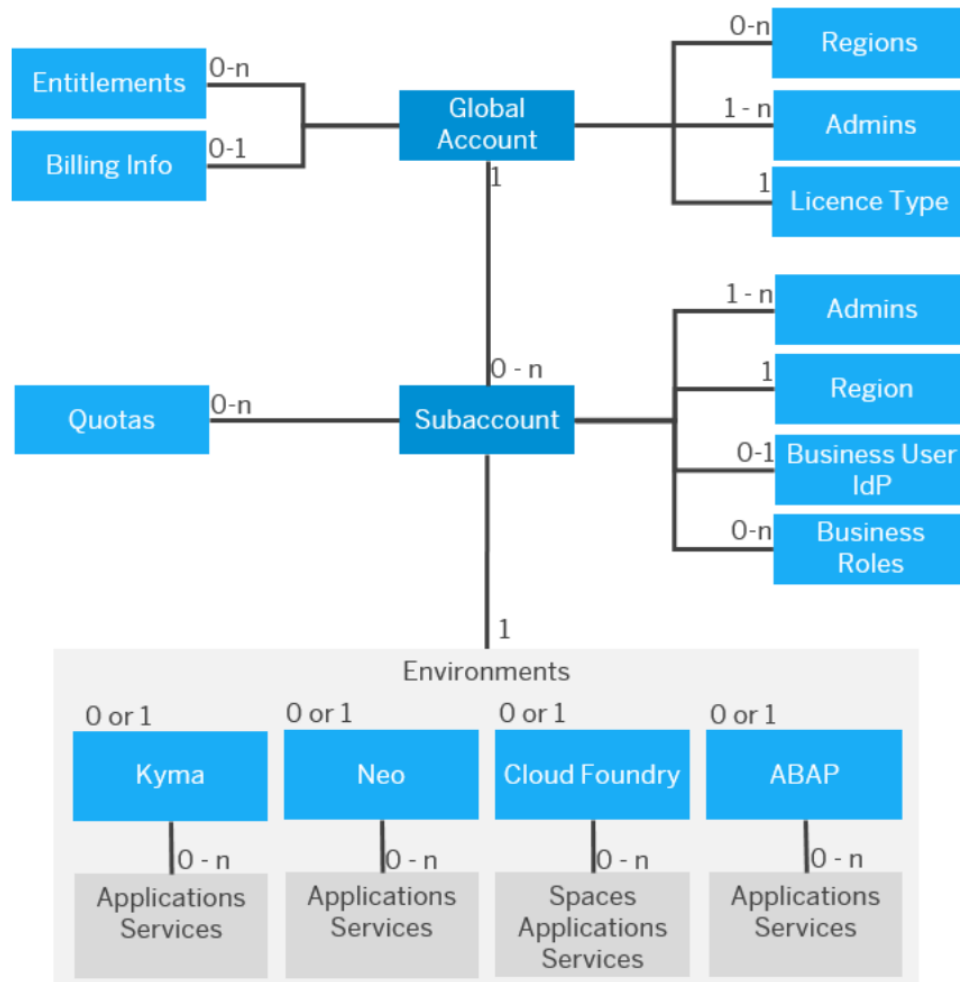
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3. Setup and Administration

URL: [URL]
SAP ID User: [BPUser]
System Role: [SysType]
End Customer: [Customer_BPO]
System Number: [TenantID]

Relationship between a global account, its subaccounts, environments, regions, entitlements, and quotas

Administrative tasks to be considered at the global account level as well as at the subaccount level



[Read more](#)

Log-in to your SAP BTP Global (Enterprise) Account

Use the credentials provided in the onboarding email

[Link](#)

SAP BTP Cockpit Sign In

Overview Services

SAP Business Technology Platform

SAP BTP

SAP's open platform as a service for developing cloud business applications in a fully provisioned environment.

Using a set of end-to-end services, capabilities, and tools, developers can build, extend, and integrate business applications in the cloud.

[Read more on cloudplatform.sap.com](#)

SAP BTP Cockpit

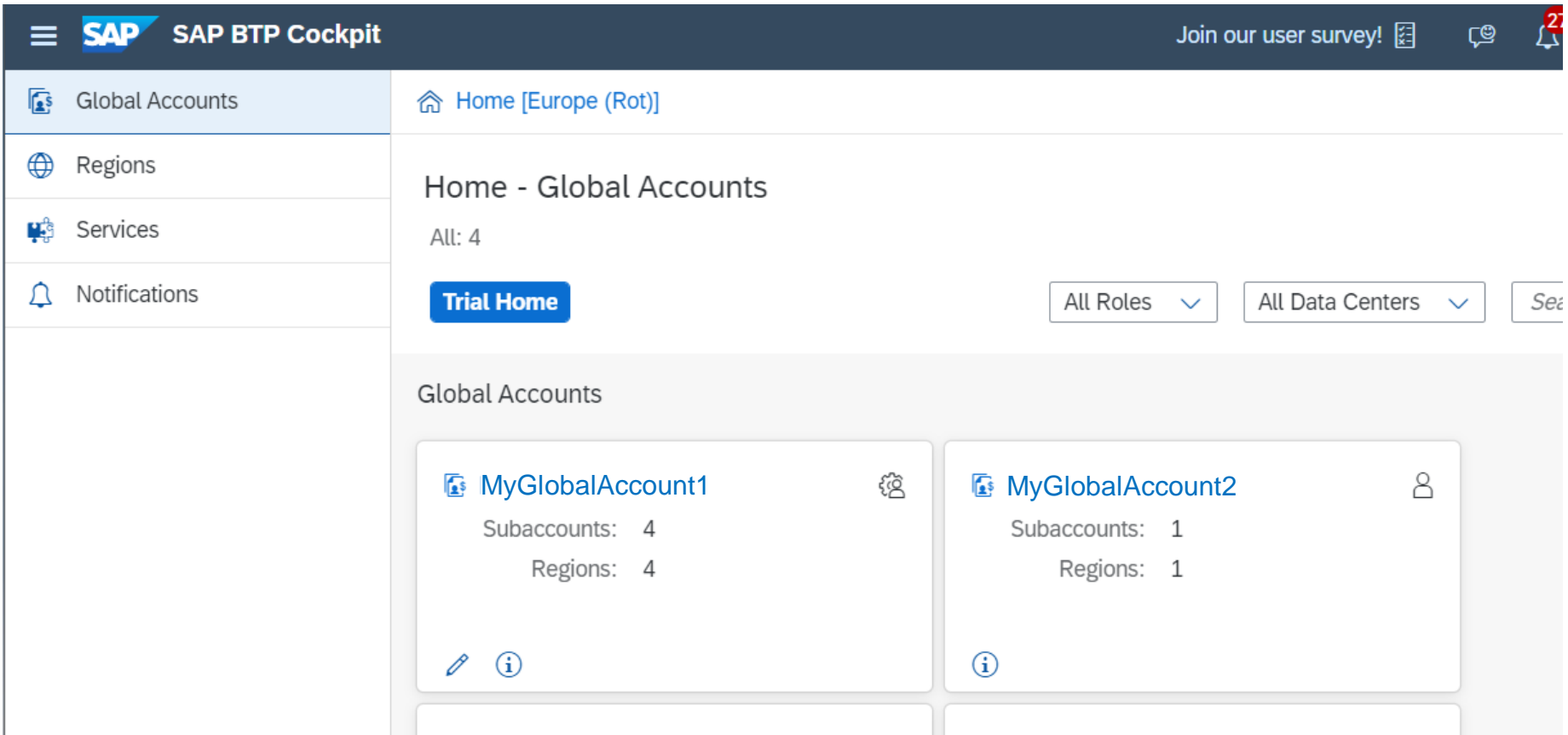
The central Web-based user interface for administrators, providing access to a number of functions for configuring and managing applications and connecting them to services on SAP BTP.

Use the cockpit to manage resources, services, security, monitor application metrics, and perform actions on cloud applications.

Sign In Register

Check your Global Accounts in SAP BTP Cockpit Home

You may have more than one global account plus the trial account

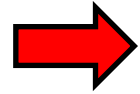


The screenshot displays the SAP BTP Cockpit Home interface. A red arrow points to the 'Global Accounts' menu item in the left sidebar. The main content area shows the 'Home - Global Accounts' page, which includes a 'Trial Home' button and filters for 'All Roles' and 'All Data Centers'. Below these, a list of global accounts is shown, including 'MyGlobalAccount1' and 'MyGlobalAccount2'.

Global Account	Subaccounts	Regions
MyGlobalAccount1	4	4
MyGlobalAccount2	1	1

Check available Regions and Infrastructures in SAP BTP Cockpit

It will be relevant for setting-up subaccounts



SAP BTP Cockpit Join our user survey! 27

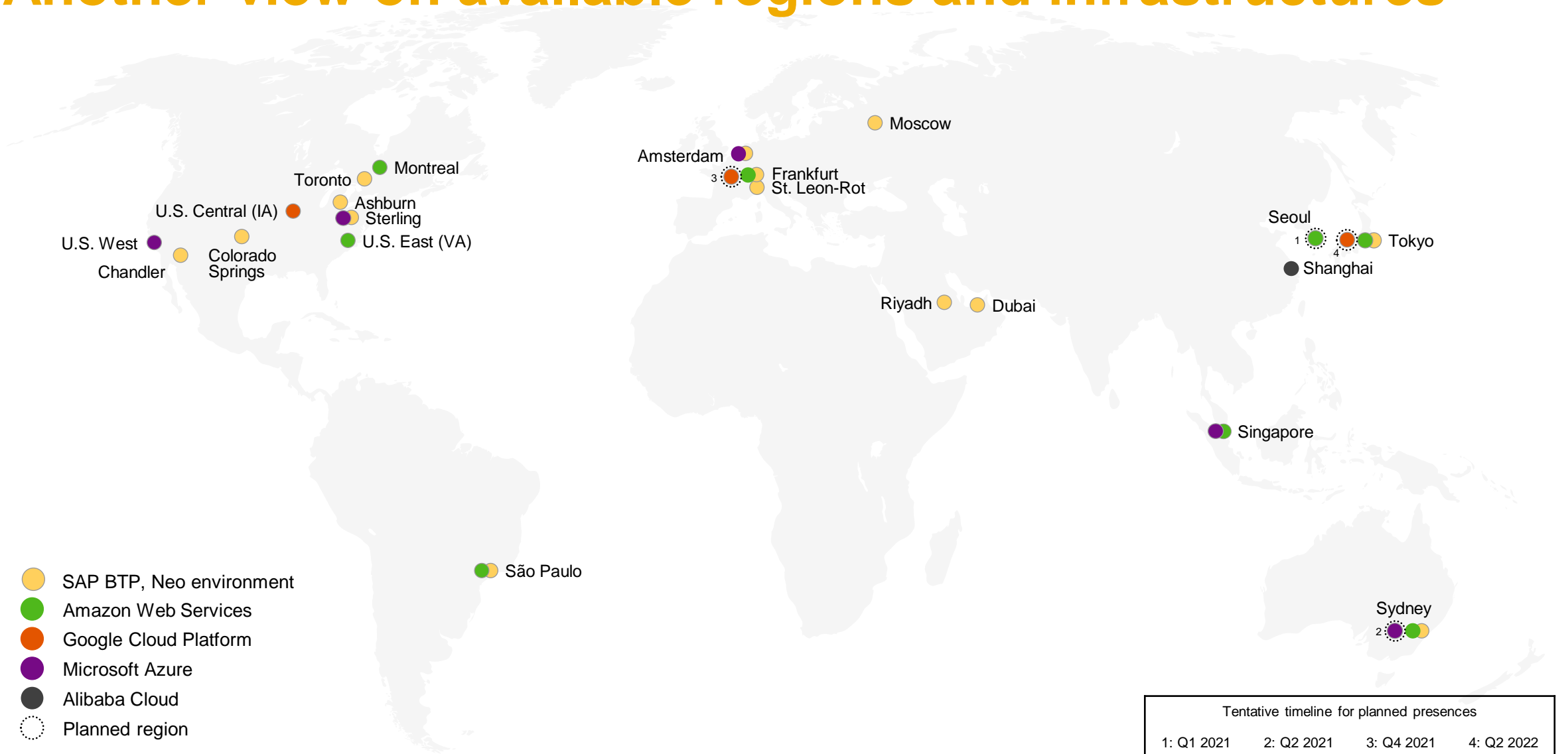
Global Accounts
Regions
Services
Notifications

Home [Europe (Rot)]
Home - Regions
Trial Home

Multi Environment


Australia (Sydney) Technical Key: cf-ap10 Infrastructure: AWS	South Korea (Seoul) Technical Key: cf-ap12 Infrastructure: AWS	Brazil (São Paulo) Technical Key: cf-br10 Infrastructure: AWS	Canada (Montreal) Technical Key: cf-ca10 Infrastructure: AWS
Europe (Frankfurt) Technical Key: cf-eu10 Infrastructure: AWS	Europe (Frankfurt) Technical Key: cf-eu11 Infrastructure: AWS	Europe (Netherlands) Technical Key: cf-eu20 Infrastructure: AZURE	Japan (Tokyo) Technical Key: cf-jp10 Infrastructure: AWS
Japan (Tokyo) Technical Key: cf-jp20 Infrastructure: AZURE	Singapore Technical Key: cf-ap11 Infrastructure: AWS	Singapore Technical Key: cf-ap21 Infrastructure: AZURE	US Central (IA) Technical Key: cf-us30 Infrastructure: GCP
US East (VA) Technical Key: cf-us10 Infrastructure: AWS	US East (VA) Technical Key: cf-us21 Infrastructure: AZURE	US West (WA) Technical Key: cf-us20 Infrastructure: AZURE	

Another view on available regions and infrastructures




Browse available Services


You will at least pick one (e.g. Cloud Foundry Runtime, ABAP environment or Kyma runtime)

 **SAP Discovery Center**

<https://discovery-center.cloud.sap/>



[Home](#) / [Services](#) ▾



Services

SAP Business Technology Platform services help you integrate and extend your solutions, optimize your business processes, and create an engaging digital experience.

Categories

- All**
- New & Featured
- Retiring Services
- Business Services


By Suite

- Extension Suite - Development Efficiency
- Extension Suite - Digital Experience
- Extension Suite - Digital Process Automation
- Integration Suite

By Capability

- AI & Machine Learning
- Analytics



All Services (90)




ABAP environment

Develop ABAP cloud apps and extensions, leveraging innovations ...

CPEA Subscription





Advanced Compliance Reporting

Generate and submit statutory reports that comply with governme...

Subscription

BUSINESS SERVICE







Agent Activation for Dynatrace Service

Connect your Java applications to a Dynatrace SaaS monitoring...

Subscription






Agency


Develop and run Agency driven mobile application

Subscription




Alert Notification Service

Create and receive real-time alerts about your services




Application Autoscaler

Automatically scale your applications to meet their dynamic resource



Application Logging Service

Create, store, access and analyze application logs



Audit Log Service

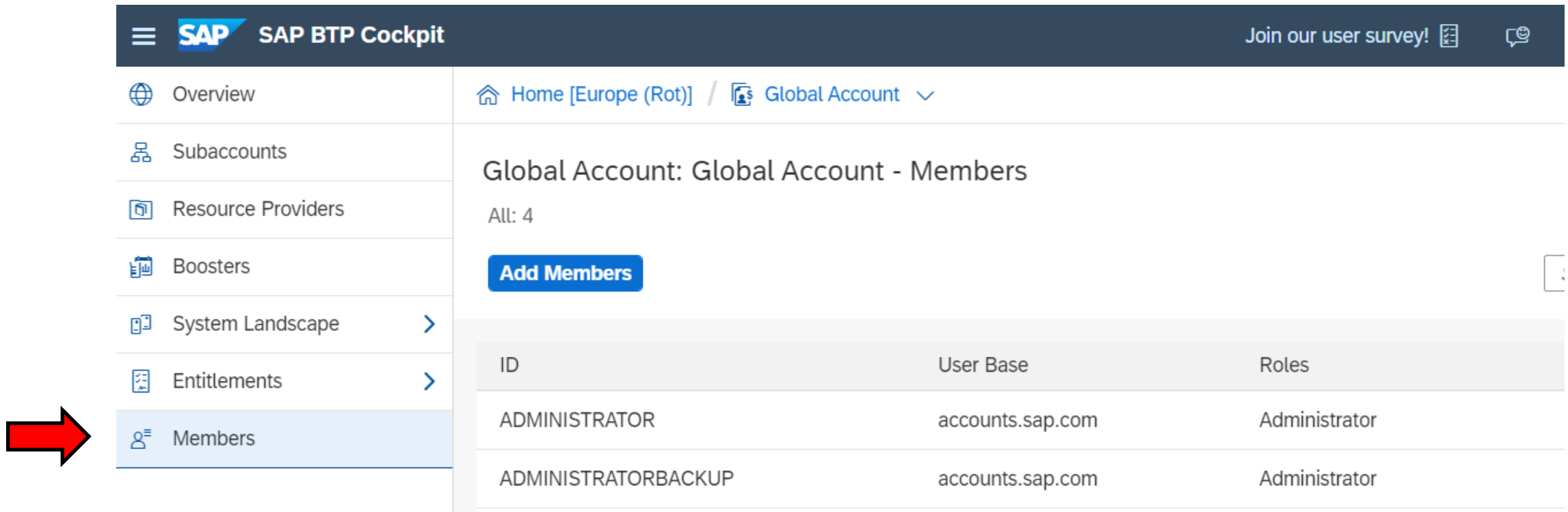
Retrieve the audit logs for subaccount

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Frist, create additional global administrators as backup

Global account members have account administrator permissions for the global account. You may also change the name of your global account



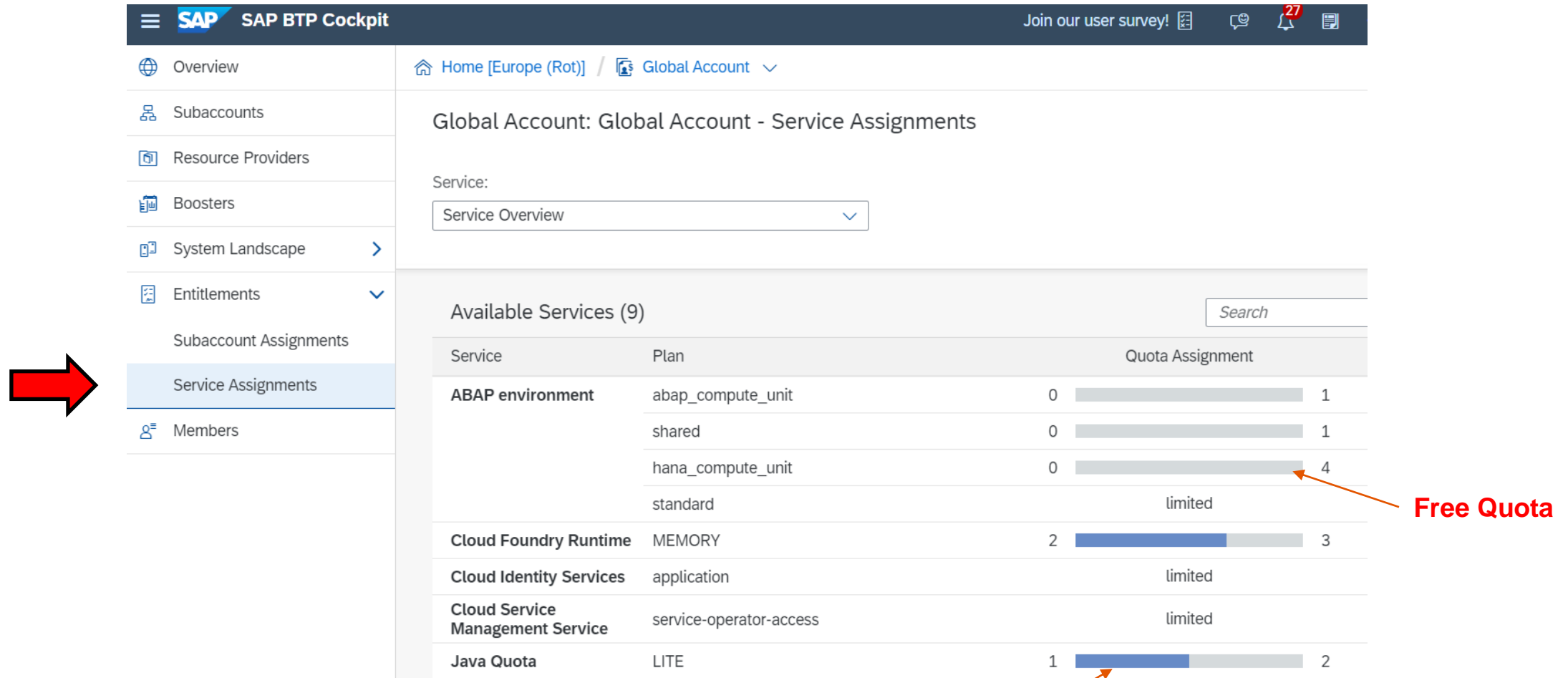
The screenshot displays the SAP BTP Cockpit interface. The left sidebar contains a navigation menu with the following items: Overview, Subaccounts, Resource Providers, Boosters, System Landscape, Entitlements, and Members. A red arrow points to the 'Members' item. The main content area shows the 'Global Account: Global Account - Members' page. It includes a breadcrumb trail 'Home [Europe (Rot)] / Global Account', a title 'Global Account: Global Account - Members', and a count 'All: 4'. Below this is an 'Add Members' button. A table lists the members:

ID	User Base	Roles
ADMINISTRATOR	accounts.sap.com	Administrator
ADMINISTRATORBACKUP	accounts.sap.com	Administrator

Screenshot is of Feature Set A

Check your entitlements and unused Quota Assignments

You must have at least one, e.g. Cloud Foundry Runtime (Java Multi environment) or ABAP



SAP BTP Cockpit

Join our user survey! 27

Overview

Subaccounts

Resource Providers

Boosters

System Landscape

Entitlements

Subaccount Assignments

Service Assignments

Members

Home [Europe (Rot)] / Global Account

Global Account: Global Account - Service Assignments

Service: Service Overview

Available Services (9)

Service	Plan	Quota Assignment
ABAP environment	abap_compute_unit	0 / 1
	shared	0 / 1
	hana_compute_unit	0 / 4
	standard	limited
Cloud Foundry Runtime	MEMORY	2 / 3
Cloud Identity Services	application	limited
Cloud Service Management Service	service-operator-access	limited
Java Quota	LITE	1 / 2

Free Quota

Already used Quota (empty in fresh accounts)

SAP BTP – Automation

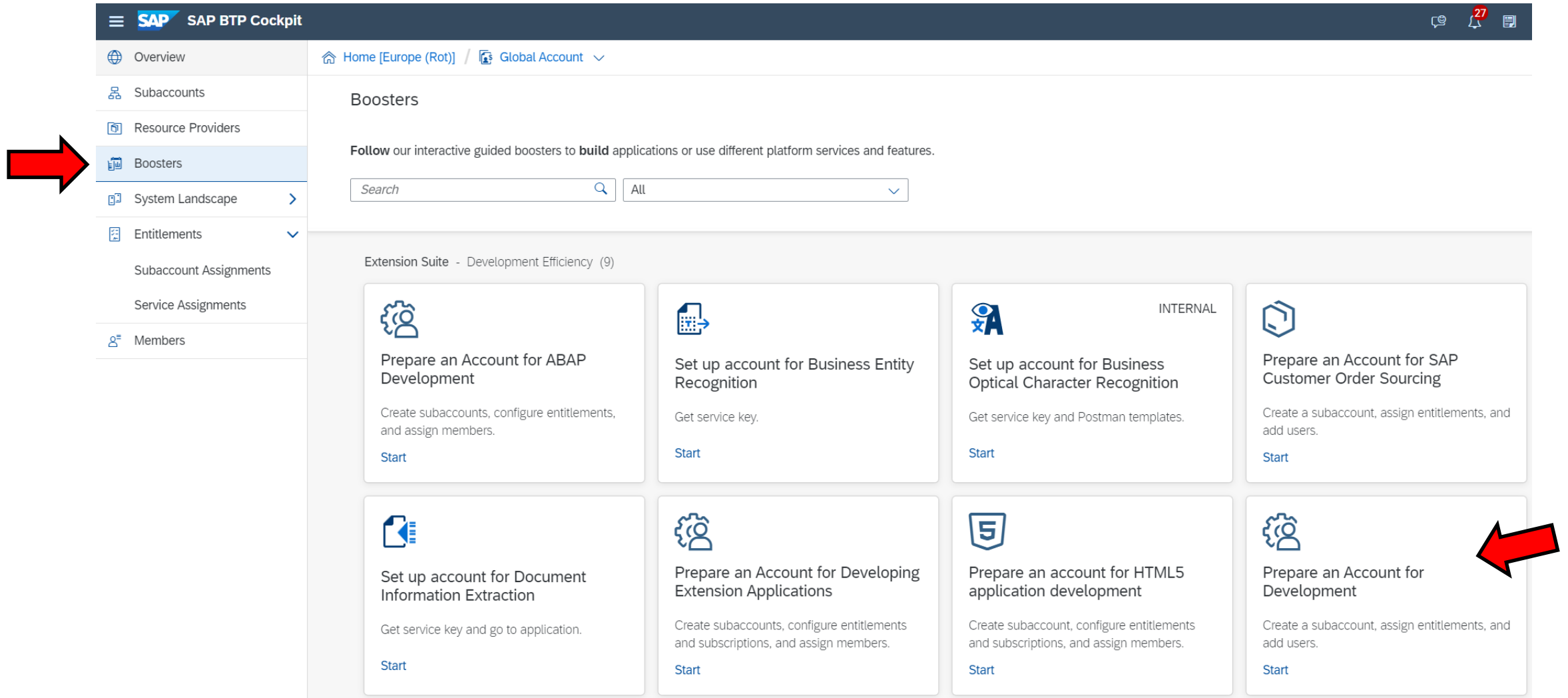
Introducing **boosters** as an automated implementation guide for platform services

- Wraps existing multitool functionality into a **single user interface**
- Offers **automated step-by-step configuration** with customization options
- Relies on **best practices** and **common patterns**
- Enables **ready-to-use configuration** within minutes



Execute a Booster for Creating Subaccounts

Select this Wizard-based Booster for Prepare an Account for Development



The screenshot displays the SAP BTP Cockpit interface. The left sidebar contains a navigation menu with the following items: Overview, Subaccounts, Resource Providers, Boosters (highlighted with a red arrow), System Landscape, Entitlements, Subaccount Assignments, Service Assignments, and Members. The main content area is titled 'Boosters' and includes a search bar and a dropdown menu set to 'All'. Below this, there is a section titled 'Extension Suite - Development Efficiency (9)' which contains eight booster cards. The cards are arranged in two rows of four. The bottom-right card, 'Prepare an Account for Development', is highlighted with a red arrow. This card includes a gear icon, the title 'Prepare an Account for Development', a description 'Create a subaccount, assign entitlements, and add users.', and a 'Start' button.

Icon	Booster Title	Description	Action
	Prepare an Account for ABAP Development	Create subaccounts, configure entitlements, and assign members.	Start
	Set up account for Business Entity Recognition	Get service key.	Start
	Set up account for Business Optical Character Recognition	Get service key and Postman templates.	Start
	Prepare an Account for SAP Customer Order Sourcing	Create a subaccount, assign entitlements, and add users.	Start
	Set up account for Document Information Extraction	Get service key and go to application.	Start
	Prepare an Account for Developing Extension Applications	Create subaccounts, configure entitlements and subscriptions, and assign members.	Start
	Prepare an account for HTML5 application development	Create subaccount, configure entitlements and subscriptions, and assign members.	Start
	Prepare an Account for Development	Create a subaccount, assign entitlements, and add users.	Start

Execute a Booster for Wizard-based Creation of Subaccounts

Check your entitlements for the required components before you start

The screenshot displays the SAP BTP Cockpit interface. The top navigation bar includes the SAP logo, 'SAP BTP Cockpit', and user information 'Oliver'. The left sidebar shows the 'Booster' menu. The main content area is titled 'Prepare an Account for Development' with a subtitle 'Create a subaccount, assign entitlements, and add users.' A red arrow points to a blue 'Start' button. Below the title, there are tabs for 'Overview', 'Components', and 'Additional Resources'. The 'Components' tab is active, showing a list of services: 'Cloud Foundry Runtime' (marked as MANDATORY), 'Connectivity', and 'Destination'. Each service card includes a brief description of its function.

Prepare an Account for Development

Create a subaccount, assign entitlements, and add users.

Overview **Components** Additional Resources

Get an overview of all the different components that can be part of your b... All Components

Service

- Cloud Foundry Runtime**
Operate cloud applications in Cloud Foundry.
MANDATORY
- Connectivity**
Establish connections between cloud applications and on-premise systems.
- Destination**
Define all the destinations for the service.

Booster

Step 1: Check Prerequisites (have the entitlement “cloud foundry runtime”)

Prepare an Account for Development

1

 Check Prerequisites

2

 Set Up Subaccount

3

 Add Users

4

 Review

✓

 All required prerequisites are met. [Rerun](#)

✕

Check Prerequisites

We're checking if you meet all the prerequisites required for this booster.

i

Checking Authorization:

DONE

Checking for compatible providers and regions:

DONE

Next

Cancel

Booster

Step 2: Assign Quota, Select Provider, Region, Org and Space Name

SAP BTP Cockpit

Prepare an Account for Development

1 Check Prerequisites 2 Set Up Subaccount 3 Add Users 4 Review

Entitlements: [Reset](#)

Service	Plan	Required Quota	Remaining Quota	Action
Cloud Foundry Runtime*	MEMORY	<input type="text" value="1"/>	1	
Connectivity	lite	1	unlimited	
Destination	lite	1	unlimited	

The service plans that are required for running this project and their required quota. The required quota is deducted from the available quota for each service in your global account.

Subaccount Name:*
The name for your new subaccount can contain up to 255 characters.

Provider:*
Select the infrastructure provider of the new subaccount.

Region:*
Select the region in which to create the new subaccount.

Subdomain:*
The subdomain of your subaccount must be unique and can contain up to 64 letters (a-z), digits (0-9), and hyphens (not at the start or end).

Org Name:*
The name for the Cloud Foundry org can contain up to 255 characters.

Space Name:*
The name for the Cloud Foundry space can contain up to 255 characters.

#Quota of your entitlement

Your subaccount name

Infrastructure Provider

Datacenter Region

Typically Dev, Test or Prod

Booster

Step 3 and 4: Add Subaccount Administrators, Developers and Review your result and Finish

Prepare an Account for Development

1 Check Prerequisites — 2 Set Up Subaccount — 3 Add Users — 4 Review

Set Up Subaccount

Subaccount: Global Account-Dev

Provider: Amazon Web Services (AWS)

Region: Europe (Frankfurt) - AWS

Subdomain: mycompanyssubdomain

Org: Global_Account_mycompanyssubdomain

Space: dev

Add Users

Origin: sap.ids

Administrators: administrator@email.com,

Developers: deevloper@email.com,

Progress

Creating Subaccount	DONE
Enabling Cloud Foundry	PROCESSING
Assigning Service Quotas	PENDING
Creating Space	PENDING
Creating Service Instances	PENDING

Previous **Finish** Cancel

Demo – 2 (Search engines like Google, etc..)



sap covid-19 chatbot



All

News

Images

Videos

Shopping

More

Settings

Tools

About 3,44,000 results (0.74 seconds)

www.sap.com › products › cloud-platform › use-cases ▼

COVID-19 Symptom Checker Chatbot | SAP Extension Suite

What is the outcome? The **COVID-19** symptom checker **chatbot** offers patients a real-time, mobile-accessible solution that provides accurate responses to COVID-19 inquiries, while reducing call center demand and response times.

You visited this page on 22/2/2020

blogs.sap.com › 2020/05/05 › d

Developing COVID-19

05-May-2020 — One of which is: will cover basic **ChatBot** develop



Improve online patient COVID-19 c

COVID-19 Symptom Ch

Screen patients quickly and

As COVID-19 cases rise, healthcare information without tying up limited checker chatbot was built to address accurate responses to COVID-19 inc

- ✓ Reduce call loads and volumes
- ✓ Rapid prescreening of patients
- ✓ Serve a diverse patient base with
- ✓ Quick realization of intelligent t

Improve online patient experience using a COVID-19 chatbot

Parkland Hospital & Health System implemented similar use cases

Overview

Project Board

Resources

Support

Members

Customer Stories

Related Missions

Use Case

As COVID-19 cases rise, healthcare providers are on the frontline of the battle with the virus. Overnight, this once-in-a-generation public health crisis put an unprecedented strain on hospitals. Healthcare providers need a way to get patients COVID-19 recommendations and information without tying up limited healthcare practitioner or call center resources.

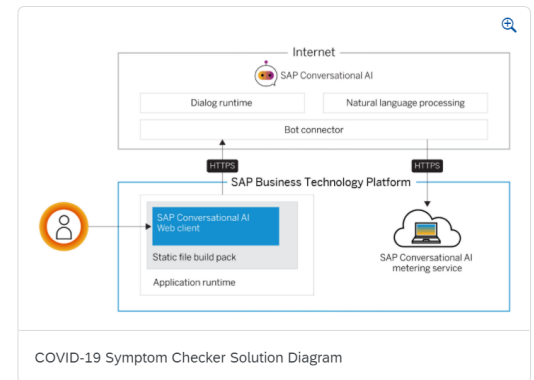
An SAP Conversation AI chatbot was built to address these issues. The chatbot delivers improved online patient experience with quicker and more accurate responses to COVID-19.

Current Position - What is the challenge?

Call centers overwhelmed with COVID-19 inquiries and testing requests need to reduce call loads and volume, connect urgent patients with healthcare practitioners quickly, and enable other callers to get online answers to their questions.

Destination - What is the outcome?

The COVID-19 symptom checker chatbot offers patients a real-time, mobile-accessible solution that provides accurate responses to COVID-19 inquiries, while reducing call center demand and response times.



Enabling Business Technology Platform Adoption

SAP Discovery Center Mission – the full adoption enablement package



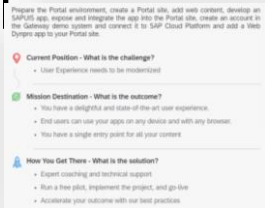
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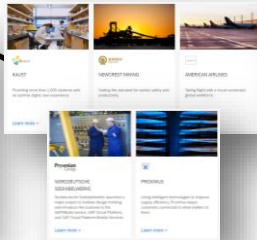
How

Use Case

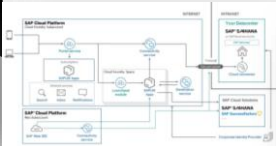
- Challenge
- Journey
- Outcome



Customer stories & samples

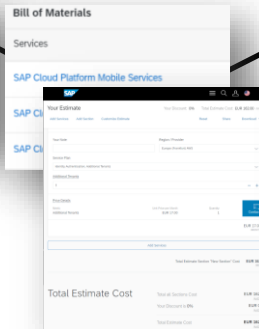


Landscape needs & fit



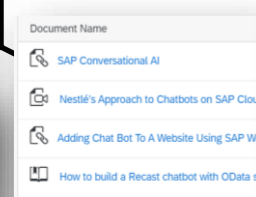
BoM & Cost Estimation

- Related CP Service

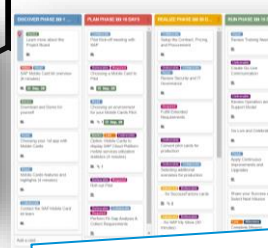


Learning & further resources

- e.g. tutorials

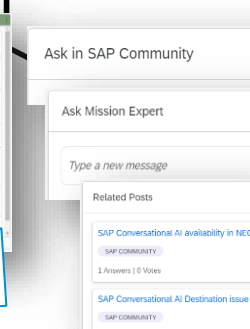


Best practice implementation guidance incl. Boosters

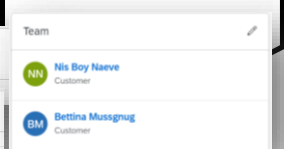


Boosters

Community & expert support



Project & collaboration tracking



Missions available from

SAP Experts (e.g. PM)

SAP Partners

SAP Enterprise Support

SAP Preferred Success

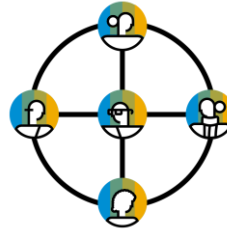
Key takeaways & Next steps

Get your **projects** running on **SAP Business Technology Platform**



E2E Project Coverage

- Browse Use Cases and Services
- Find relevant content helping you with your implementation
- Dive into projects with SAP Discovery Center Missions
- Try SAP BTP Services for free



Community Enablement

- Connect with SAP BTP users and experts
- Tap into the SAP Community knowledge base
- Get user-generated answers to your questions
- Share your knowledge and experience

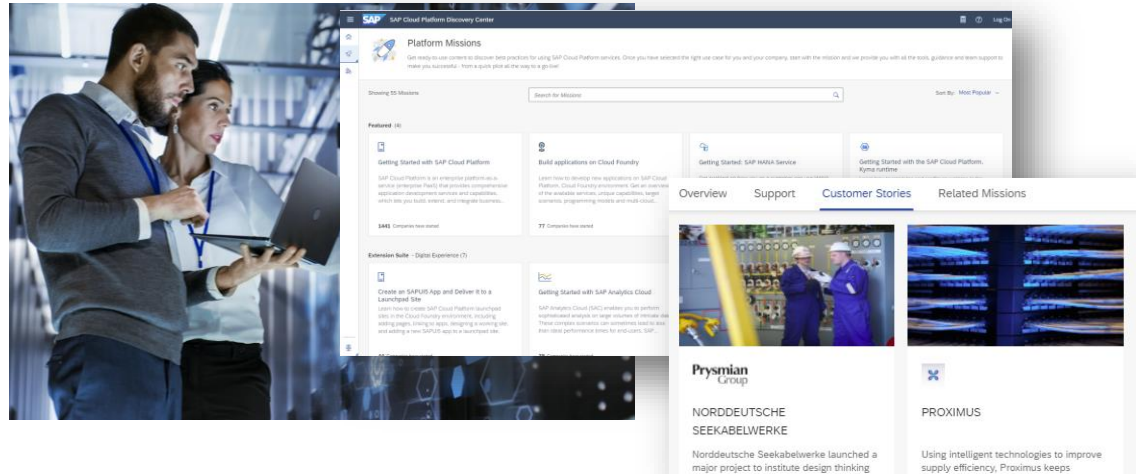


Boosters

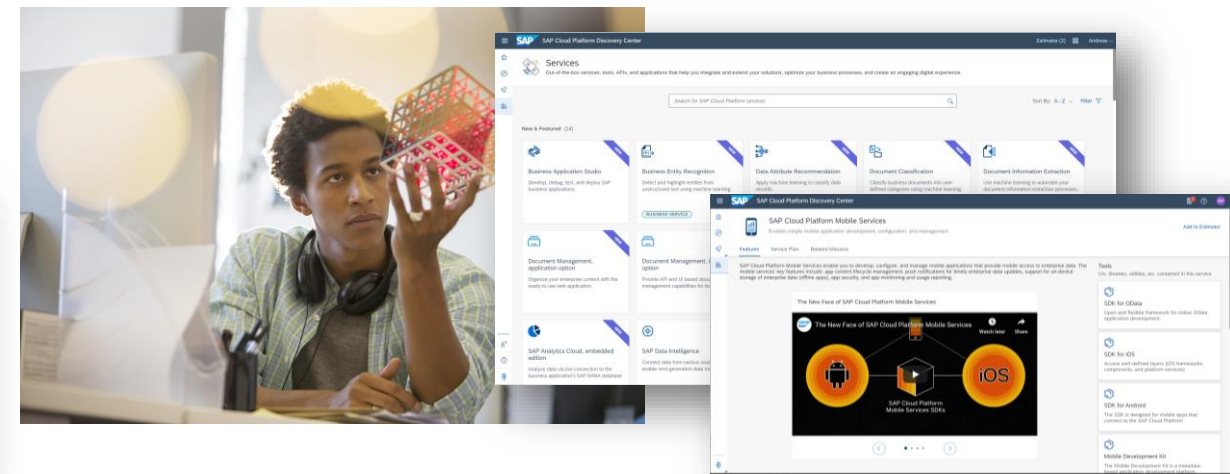
- Automate distributed functionality into a single user interface of a wizard
- Integrate various tools and APIs
- Configure your account and environment settings

Start your SAP BTP journey today

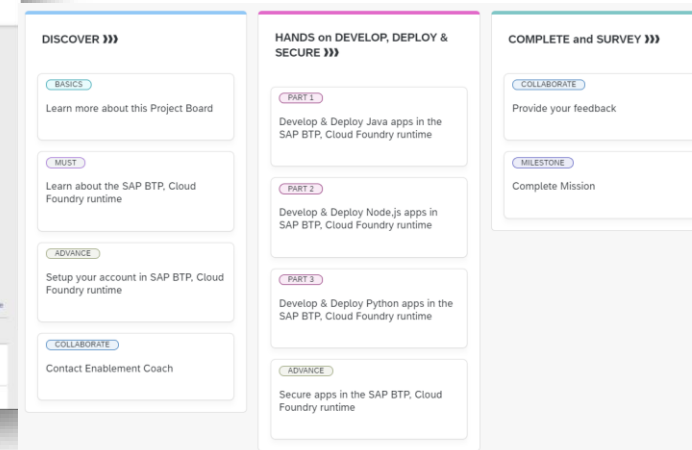
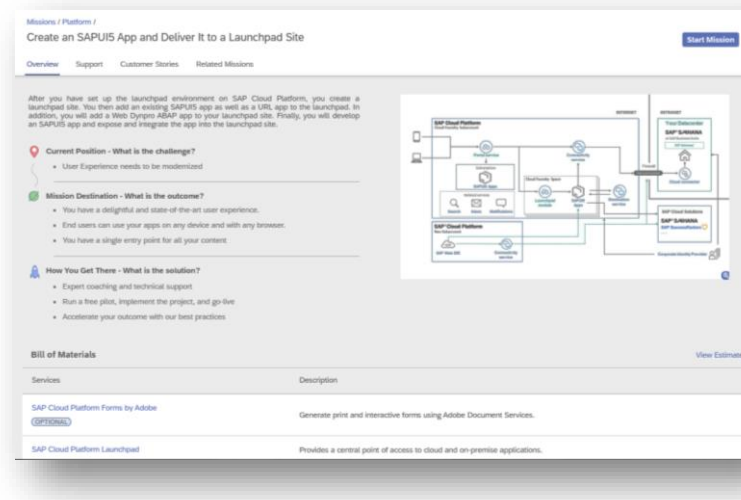
Browse Use Cases



Browse Services



Start your Mission



Partner Missions



Accenture Document Composer

ACCENTURE

Overview Project Board Resources Support Members Related Missions

Use Case

Accenture Document Composer simplifies and facilitates the process of the creation and distribution of employee-related communications. It enables users to build and manage templates easily, offering a straightforward method to merge data from SAP SuccessFactors. The software is an extension for SAP SuccessFactors on SAP Business Technology Platform, maintains all sensitive employee data within the SAP data centers.

Current Position

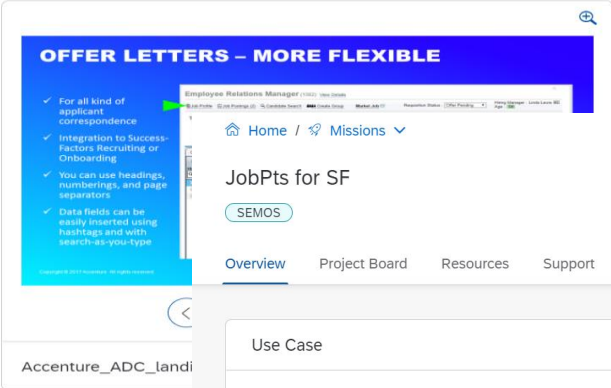
- Various HR documents to be created
- Accurate up-to-date data needs to be reflected
- Inaccurate offer letters and employment contracts

Mission Destination

- Dynamic content according to template logic
- Automatic insertion of SAP SuccessFactors data
- Create, manage and distribute docs from one place

How You Get There

- Expert coaching and technical support
- Run a free pilot, implement the project, and go-live
- Accelerate your outcome with our best practices



About Missions

Missions include best practices and step-by-step guidance for implementing use cases, with a well-established support from SAP partners and SAP Community.

What it can do for you?

Start Mission

View Demo



Use Case

JobPts is an SAP Endorsed and premium certified solution that inspires achievement with peer-to-peer recognition and rewards in order to attract, motivate, and retain employees on a global scale. Integrates also with SAP SuccessFactors for employee data, social recognition, and payroll.

Current Position

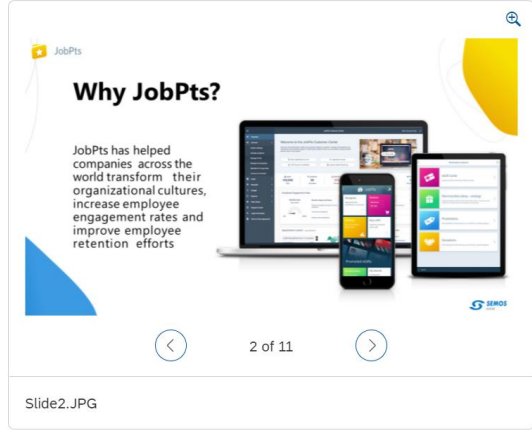
- Lack of insight into our recognition programs
- Difficult to get manager buy-in
- No clear KPIs on employee engagement index

Mission Destination

- Measure the success of employee engagement efforts
- Easy reporting for management
- Increase employee engagement & lower the turnover

How You Get There

- Expert coaching and technical support
- Run a free pilot, implement the project, and go-live
- Accelerate your outcome with our best practices



About Missions

Missions include best practices and step-by-step guidance for implementing use cases, with a well-established support from SAP partners and SAP Community.

What it can do for you?

Starting a mission enables you to:

- Customize for your business needs
- Collaborate with your team members
- Connect with Partners

Please note that this is FREE of cost. To learn more about missions, visit our [Help Center](#).

Thank you!

Stay safe & take care

We are all in this together



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[SAP Discovery Center](#)