

Achieve Hyperautomation in Your Business

with SAP Process Automation

**Automate simpler, faster and
confidently**

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SAP

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PUBLIC

THE BEST RUN



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Agenda

- **Current Challenges**
- Business Value
- Overview of Use Cases and Demo
- What's Next?
- Questions
- Resources



Common pain points when dealing with business processes

Unclear responsibilities

Manual activities

No process **insights**

Owning the process but **not owning the change**

Complexity in business processes

Heterogenous landscapes

Changes / new processes **take too long**

Data and process **silos**

Media **breaks**

Hard coded process flows

Non-compliant processes

Start every time **from scratch**

Frustrated users

Human **errors**





According to **Gartner®**

80% of technology products will be built by non-technical people by 2024.

How can you empower business users securely?

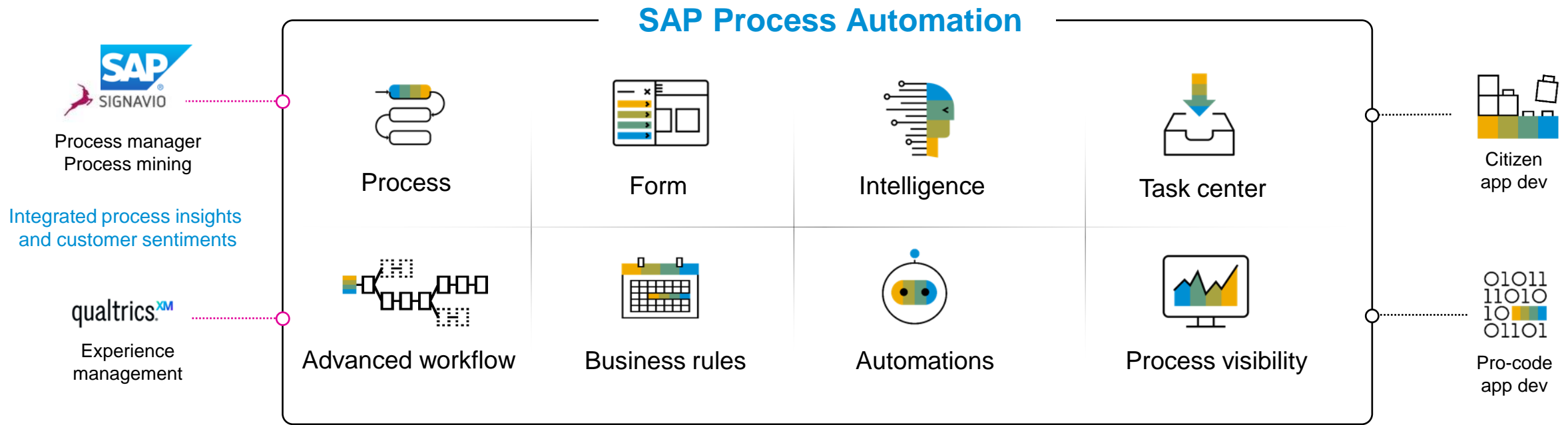
What role do pro-developers & IT play?

Gartner Press Release, [Gartner Says the Majority of Technology Products and Services Will Be Built by Professionals Outside of IT by 2024, June 14, 2021](#)

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Introducing SAP Process Automation

Capabilities: citizen automation for line-of-business builders

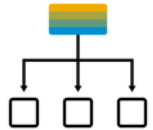


- New **citizen automation user experience** (process builder, forms builder)
- All **advanced workflow management** capabilities available (rules, process visibility, process flexibility, AI)
- Embedded **RPA capabilities** to readily combine bot automations with workflows
- Content and **reusable artifacts** (such as bots, workflow components, process steps, actions)
- **Unified launchpad and task center** for citizen developer applications and automations

The path to SAP Process Automation

Move to process automation at your own speed or make a fresh start

SAP Workflow Management



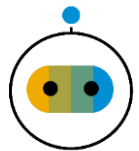
Starting from

- All workflow management capabilities, same runtime – no migration
- Workflow components, process steps, and business rules as reusable artifacts
- Side-by-side usage with reuse of existing content and workflow editor (LCAP)

Looking for

- Additional **citizen developer user experience** including native RPA/process builder
- **Live process content** plus growing new content artifacts (templates, skills)

SAP Intelligent Robotic Process Automation



Starting from

- All automation capabilities, same runtime – no migration efforts
- Automation components, application, data, automations as reusable components
- Side-by-side usage with reuse of existing bot content

Looking for

- Additional **citizen developer experience** for automating **E2E business processes**
- **Additional artifacts** such as forms, business decision rules, and process visibility
- **RPA content** plus growing new content artifacts (templates, skills)

New customers



- Explore **no-code process automations** with a **citizen developer experience**
- Build simple forms and **departmental process improvements**
- Benefit from a growing list of **prebuilt business content** and new skills



SAP Process Automation

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Where SAP Process Automation can help



Data Collection

Consolidate and manipulate data & documents from multiple data sources, e.g., employees, vendors, websites, applications



High Volume Transactions

Handling process steps multiple times, like copy & paste e.g., data entry, report generation, data migration



Extended Core Business Processes

Digitize the entire journey across multiple applications during process execution e.g. web application, SAP S/4HANA, and non-SAP systems



Approvals

Dynamic workflows for various processes that help collect necessary approvals, update system of records and manage initiatives & budgets



Simplify New Processes

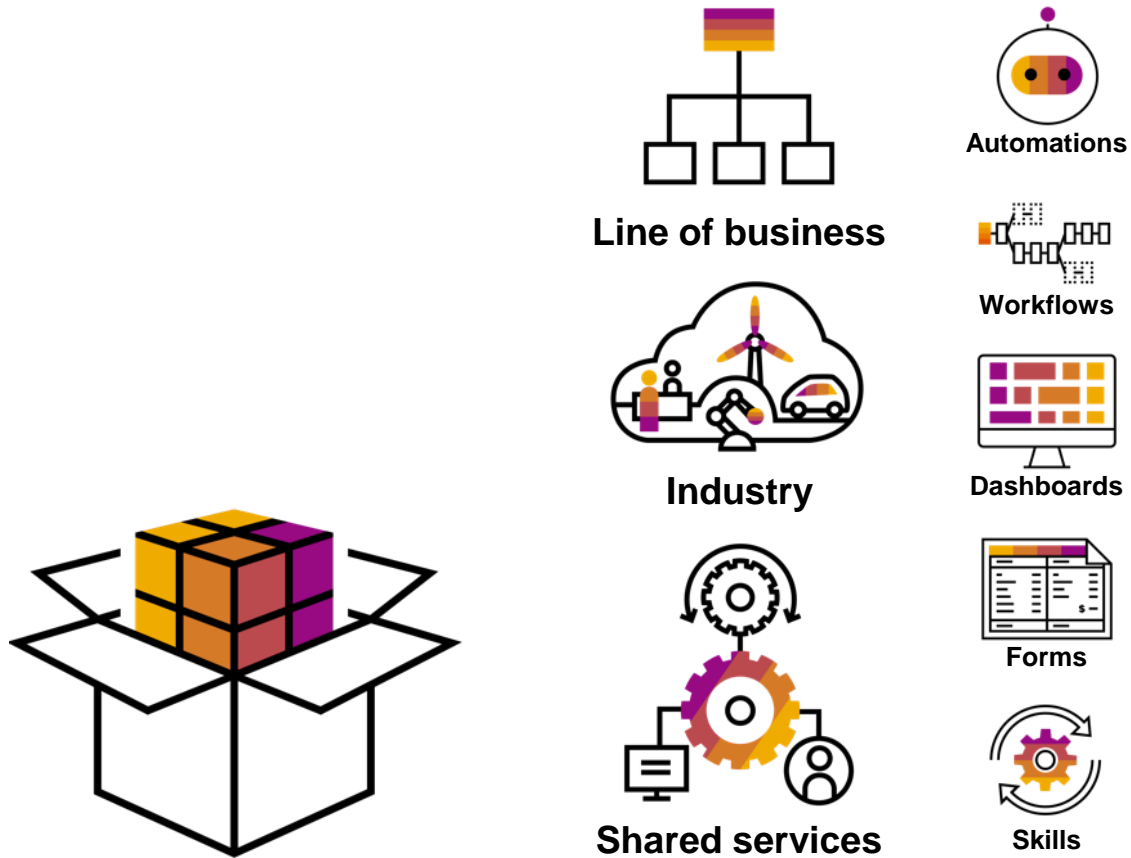
Elevate employee experience by creating new extended digitized processes with seamless integration with SAP and non-SAP applications



Process Visibility

Get visibility of live process journey, time taken at each step & entire process, where are requests, SLAs breached, escalations

Accelerate business transformation with prebuilt content packages



- **Jump-start automation development** while making use of **best practices**
- Select from a wide variety of **prebuilt, directly usable packages**
 - across lines of business
 - industries
 - shared functions
- Content ranges from
 - **templated automations** (bots)
 - **processes** (workflows)
 - **process visibility dashboards**
 - **form** templates
 - **actions** (called skills)to **complete automation packages combining artifacts**

SAP Process Automation use cases



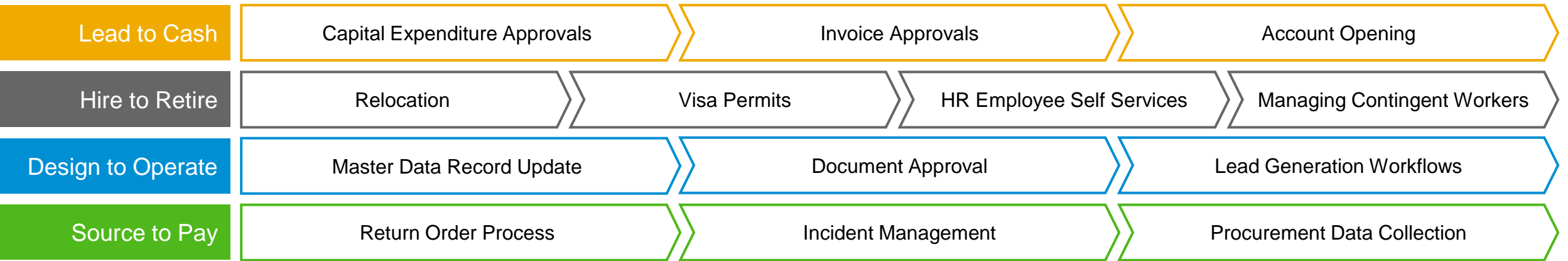
Automate manual, repetitive tasks



“Lights-out” automation of high-volume process steps



Automatically aggregate data from multiple systems



Digitalize manual & semi-automated processes



Extend and adapt standard application flows



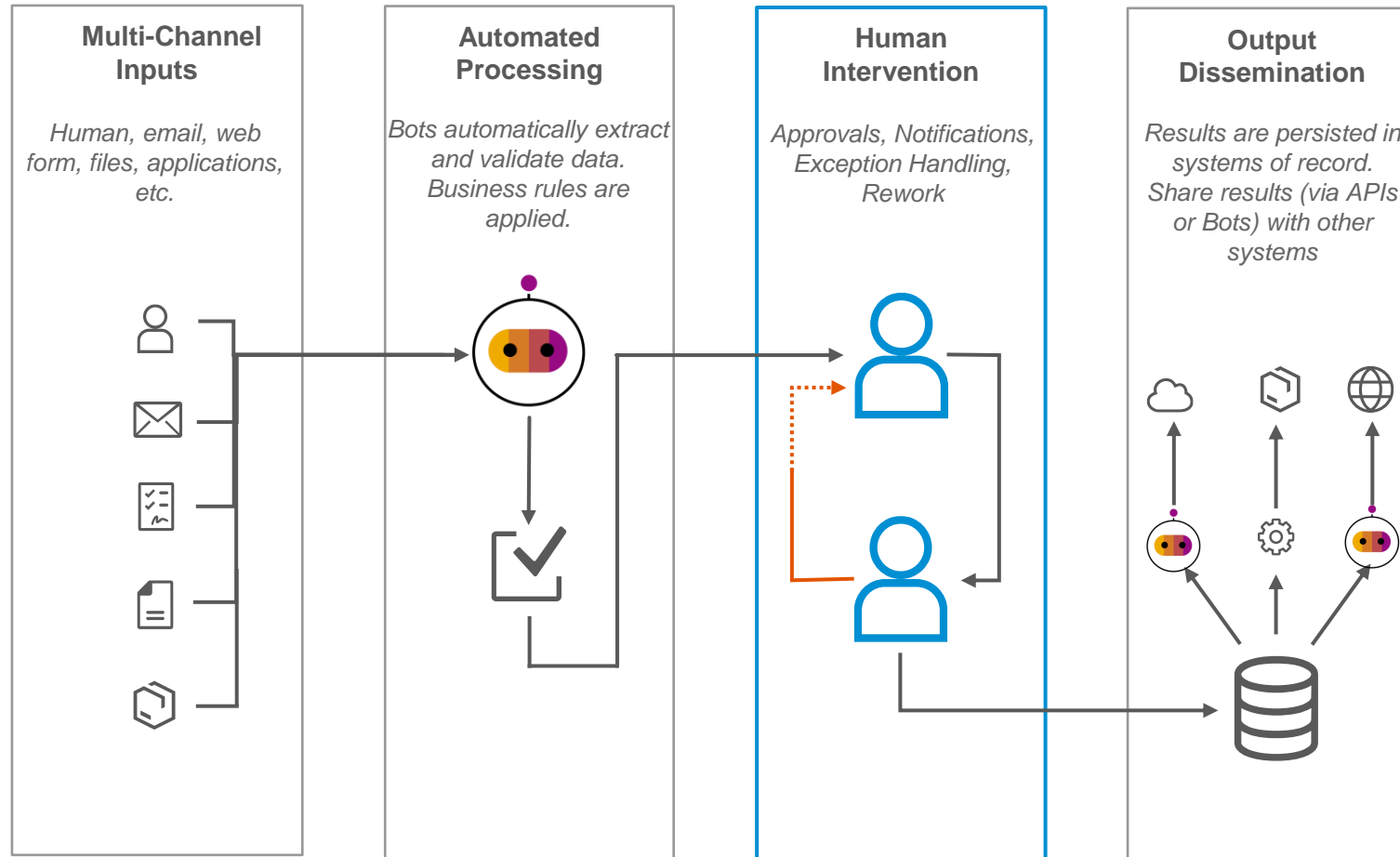
Automate end-to-end cross-application workflows

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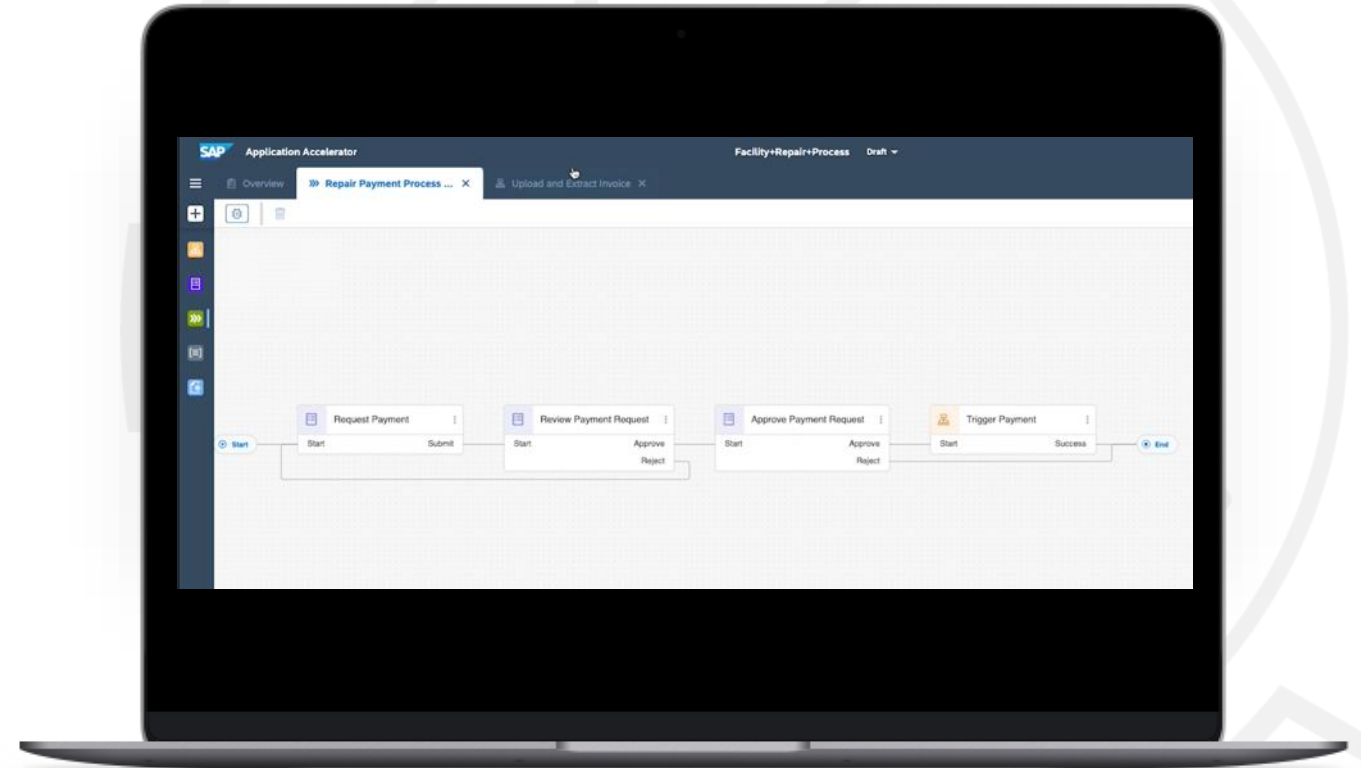


Human Intervention Use Cases Examples



SAP Process Automation Demo

[Video on YouTube](#)



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Road Ahead

Q2 2022 <small>CURRENT</small> 8 Road Map Items	Q3 2022 21 Road Map Items	Q4 2022 12 Road Map Items	Q1 2023 10 Road Map Items	Q2 2023 2 Road Map Items
<p>Process Design and Execution</p> <ul style="list-style-type: none"> Data-based exclusive gateway (processes) E-mail notifications (process) Import and export of decision content using MS Excel Integration of workflows with no-code processes (process) <p>Process UI and Forms</p> <ul style="list-style-type: none"> File upload in forms <p>Process Visibility and Monitoring</p> <ul style="list-style-type: none"> Redesigned process visibility instances view Updated step-level insights for process visibility 	<p>Integration and Automation</p> <ul style="list-style-type: none"> Support for Google Workspace (formerly G Suite): productivity suite <p>Process Automation Content</p> <ul style="list-style-type: none"> Support for Google Workspace (formerly G Suite): productivity suite <p>Process Design and Execution</p> <ul style="list-style-type: none"> Advanced expressions (processes) Collections and arrays (process) Decision orchestration (decisions) Event triggers (process) Inbound API integration (process) 	<p>Integration and Automation</p> <ul style="list-style-type: none"> Automatic upgrade of automation agents Remote, desktop-based dense agents Support for Microsoft Office 365 and OneDrive: productivity suite <p>Process Automation Content</p> <ul style="list-style-type: none"> Support for Microsoft Office 365 and OneDrive: productivity suite <p>Process Design and Execution</p> <ul style="list-style-type: none"> Advanced flow logic (process) Par-for-each process – multi-instance parallel activity <p>Process UI and Forms</p> <ul style="list-style-type: none"> Integration of forms based on SAP Fiori elements as a Start UI in SAP... 	<p>Integration and Automation</p> <ul style="list-style-type: none"> Agent to support multiple operating system automations Fail-safe automations with resilience to UI upgrades Governance control tower for process automations Integration with SAP One Domain Model Leveraging of cloud application programming (CAP) as a service Native integration with SAP AppGyver Public-cloud-based automation agents <p>Intelligent Services for Process Automation</p> <ul style="list-style-type: none"> Fail-safe automations with resilience to UI upgrades 	<p>Integration and Automation</p> <ul style="list-style-type: none"> AI augmenting and assistance for process automation design Self-healing automations based on failure patterns <p>Intelligent Services for Process Automation</p> <ul style="list-style-type: none"> AI augmenting and assistance for process automation design <p>Process Design and Execution</p> <ul style="list-style-type: none"> AI augmenting and assistance for process automation design <p>Project Lifecycle and Governance</p> <ul style="list-style-type: none"> AI augmenting and assistance for process automation design Self-healing automations based on failure patterns

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The voice of our customers



“SAP Process Automation will support many SAP customers in **digitalizing their paper-based processes** and **optimizing transparency and cycle time**. Integrating it with other SAP solutions offers the possibility for employees to **get rid of repetitive tasks** so that they can **focus on higher value topics**.”

Stefan Schmidtke, SAP Application Manager, Stadtwerke Gelsenkirchen



“I actually had a lot of fun testing SAP Process Automation as I was able to **build a process including a bot without any help in a very short time** – and that without being a developer! I already have some **concrete ideas what scenarios** I can use the tool for in the future.”

Katja Nawrath, SAP Business Process Expert, Freudenberg

[Customer Story - Video](#)

Overview of upcoming sessions

- **June 7th - Achieve Hyper automation in Your Business**
Begin your hyper automation journey with SAP Process automation
- **June 28th - How to integrate SAP Process Automation with Procurement**
Learn how to automate your procurement business processes using SAP Process Automation
- **July 12th - Learn how to integrate SAP Process Automation with Finance**
Learn how to automate your finance business processes using SAP Process Automation
- **July 26th - How to integrate SAP Process Automation with HXM**
Learn how to automate your HXM business processes using SAP Process Automation
- **August 9th - How to integrate SAP Process Automation with Customer Experience (CX)**
Learn how to automate your customer experience solution using SAP Process Automation

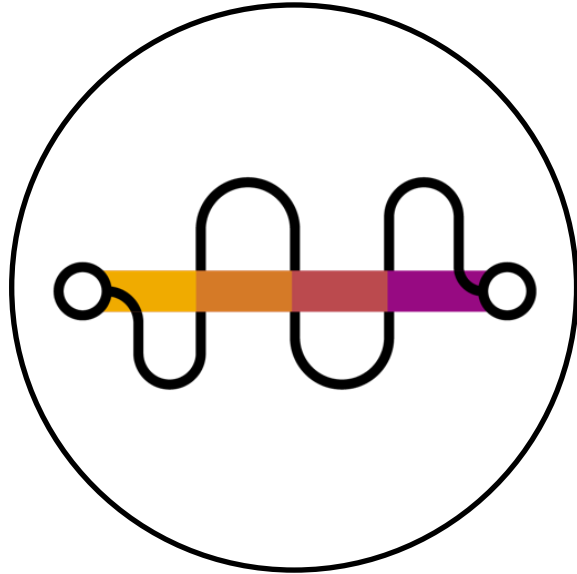
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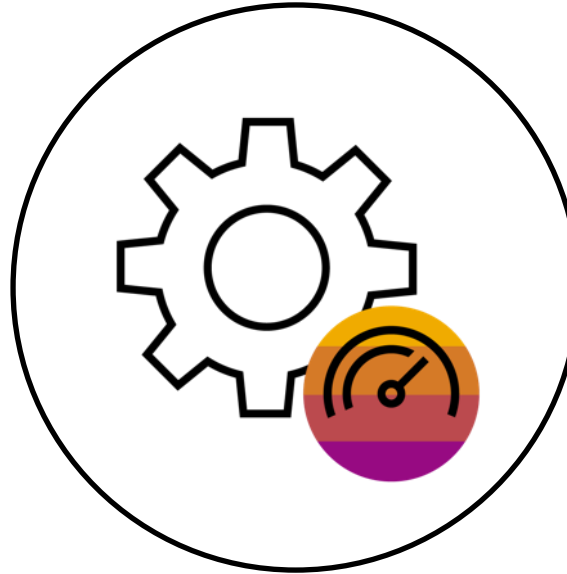
SAP Process Automation

A simpler and faster way to enhance business efficiency and agility with confidence



Build with Simplicity

Simplify automation with visual drag-and-drop tools and industry specific content



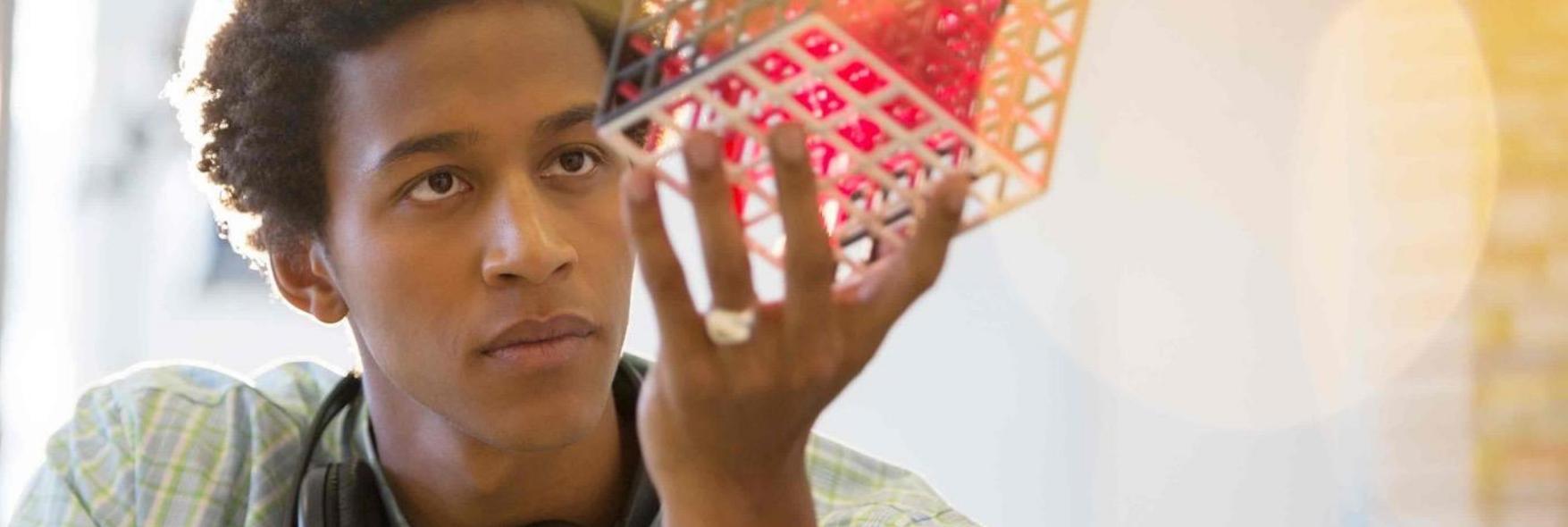
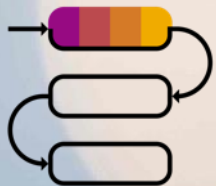
Automate Faster

Automate faster with business context in a unified workflow management and robotic process automation solution



Operate Confidently

Operate confidently on a trusted, enterprise-grade multi-cloud platform



For More Information on SAP Process Automation:

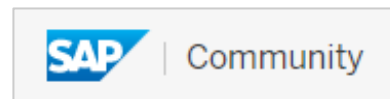
Exchange knowledge: [SAP Community](#)

Explore: [SAP Product Page](#) | [Product Demo](#) | [Roadmap](#)

Learn more: SAP [Help Portal](#) | [SAP Learning Journey](#)

Try SAP Process Automation: [Get Started](#) | [Set-Up Guide](#)

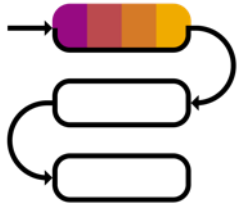
Follow SAP Process Automation On:



Thank you.

Appendix

SAP Process Automation Demos & Videos



Video	Description
Introduction Videos	
How to Build Your Process with SAP Process Automation? Teaser Trailer	Learn how to create a simple process to automate your Sales Order Processing and Sales Order Management using SAP Process Automation in a nutshell.
SAP Process Automation Preview Demo	Watch this SAP Process Automation Preview Demo and get to learn everything you need to know about SAP's new #LowCodeNoCode offering.
What is SAP Process Automation?	SAP Process Automation is the simpler, faster way to enhance business efficiency and agility with confidence. Learn how you can build workflows and automate tasks without coding and get started faster with pre-built content from SAP.
SAP Process Automation Preview Demo	Watch this SAP Process Automation Preview Demo and get to learn everything you need to know about SAP's new #LowCodeNoCode offering.
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Use Case Videos	
Create a Purchase Requisition in SAP S/4HANA Cloud with SAP Process Automation	This is a demo which shows, how a purchase requisition creation process can be easily created with SAP Process Automation. In order to execute this process live, please use this link to the SAP Demo Store.
Doc Info Extraction for Invoice Processing	This video features the document extraction capability of SAP Process Automation by means of an invoice.

Find all the videos and assets for SAP Process Automation here: [SAP Process Automation - Demos & Videos](#)