

SAP Application Testing Solutions

by Tricontic

by Tricentis

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Energy company

Delivers on transforming customer experience with the move to SAP S/4HANA

Project Background

- Transform customer experience starting with streamlining internal billing systems for a universally optimized customer experience
- The leadership knew testing would be critical to the project's success

Complications | Challenges

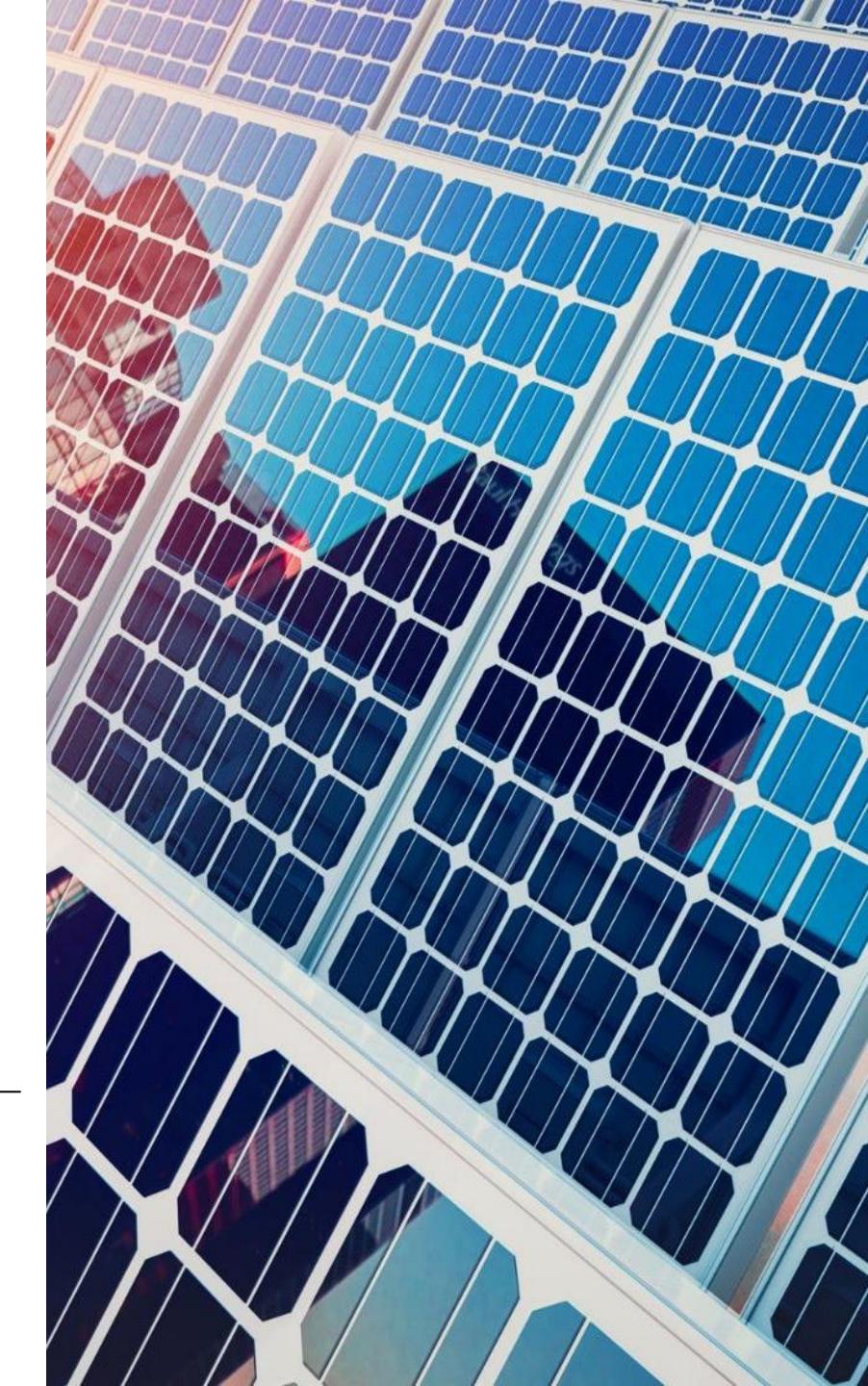
- Consolidating four different billing applications into a single system
- Ensure the SAP S/4HANA project did not negatively affect critical business processes
- Automating testing for multiple SAP applications SAP for Utilities, SAP Marketing, SAP Commerce Cloud, SAP Fiori, and more...

Successful Business Outcomes

- Test automation is viewed as high quality, high business value
- Advanced from waterfall to weekly SAP releases
- Defects discovered earlier, enabling faster, more efficient defect resolution

21B\$
Invoicing revenue

Defect Releases Months ahead of schedule

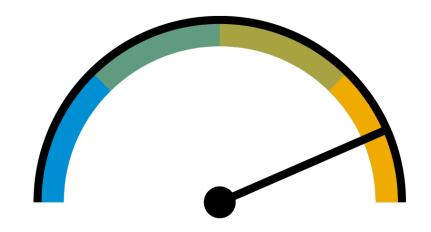


Ensuring successful business outcomes together

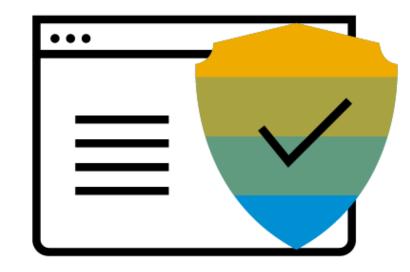
New business models

Modernize without risk

Greater efficiency



Faster innovations and transformations



Remove
SAP Transformation blind-spots



Reinvest savings in future innovations

Intelligent automation accelerating time to market

Focus on risk-avoidance

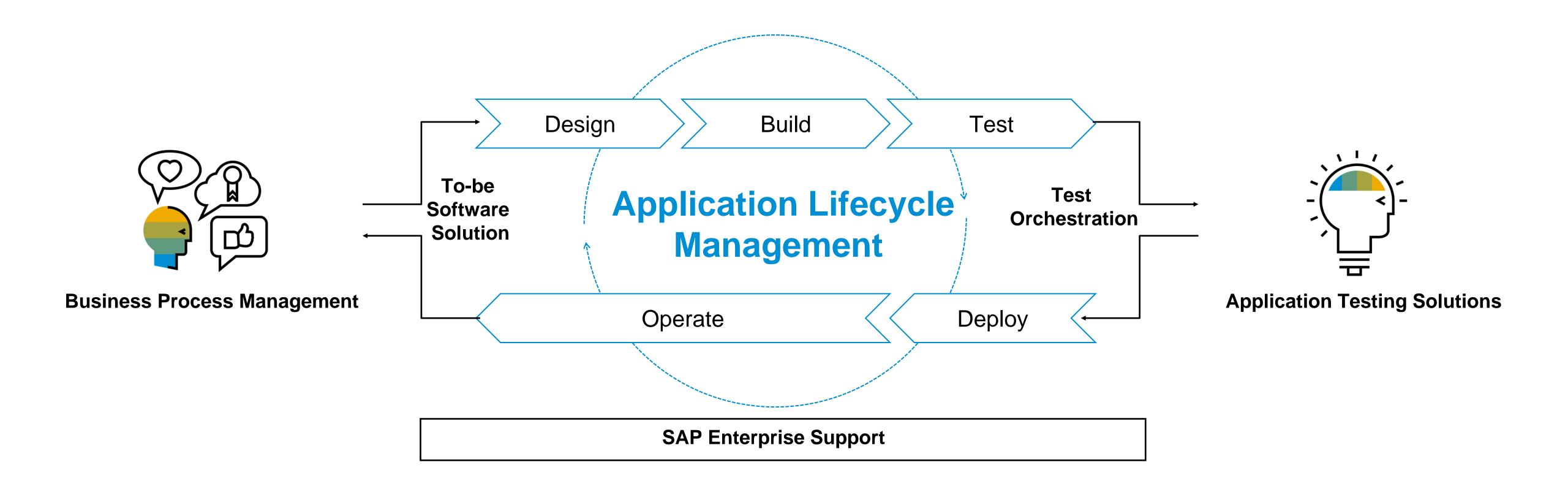
Quality-first mindset led by continuous automation

What impedes innovation?

- Not knowing what has been affected
- High frequency of application changes
- Availability of test data and environments
- Slow is the new downtime

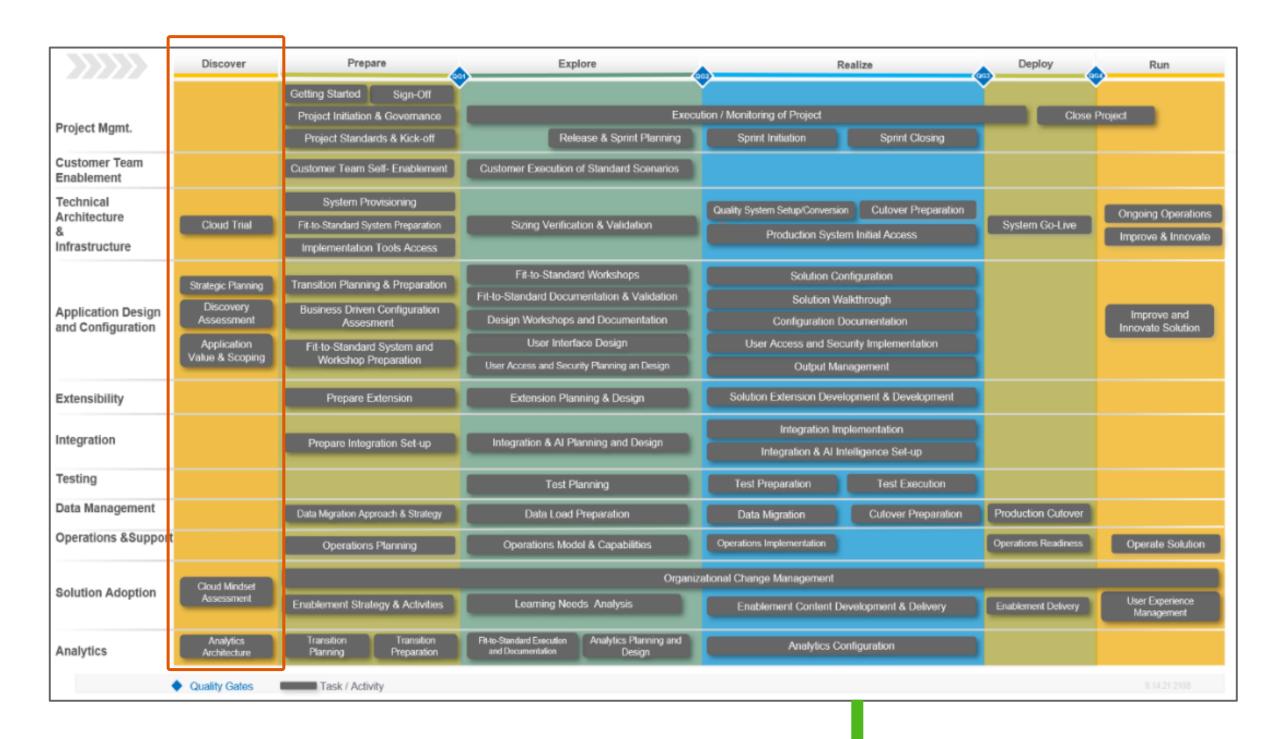


Application lifecycle management – A business transformation engine

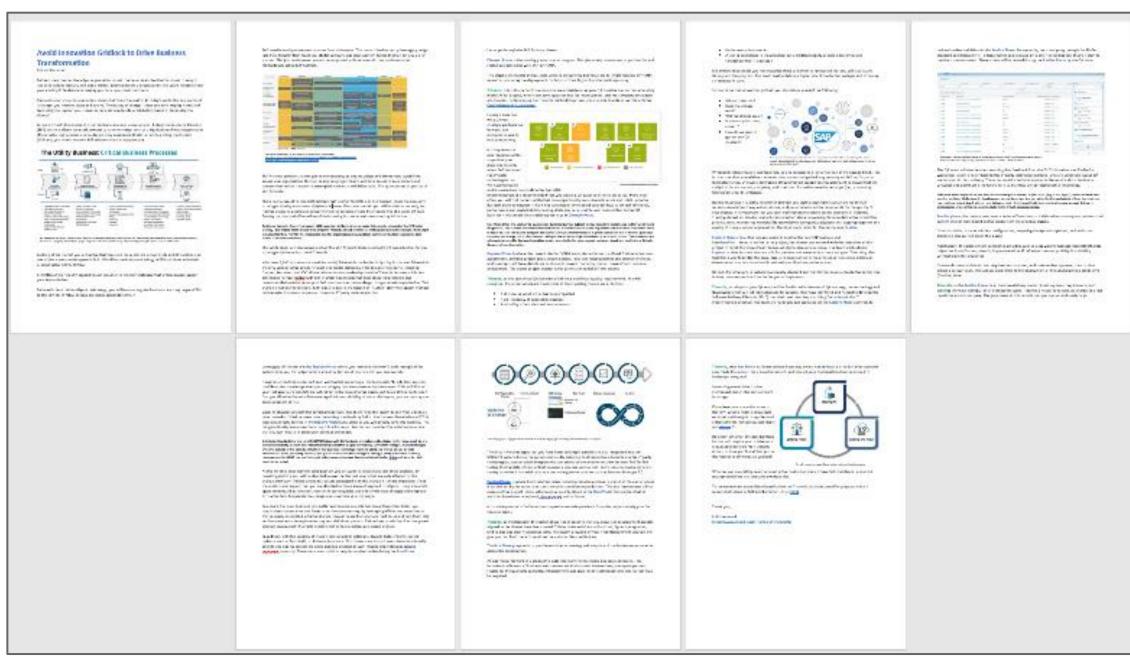


Best practices, one process hierarchy, one methodology and tool-set, enabling E2E traceability and proactive support

Program implementation methodology – SAP Activate



Shift earlier in the delivery process



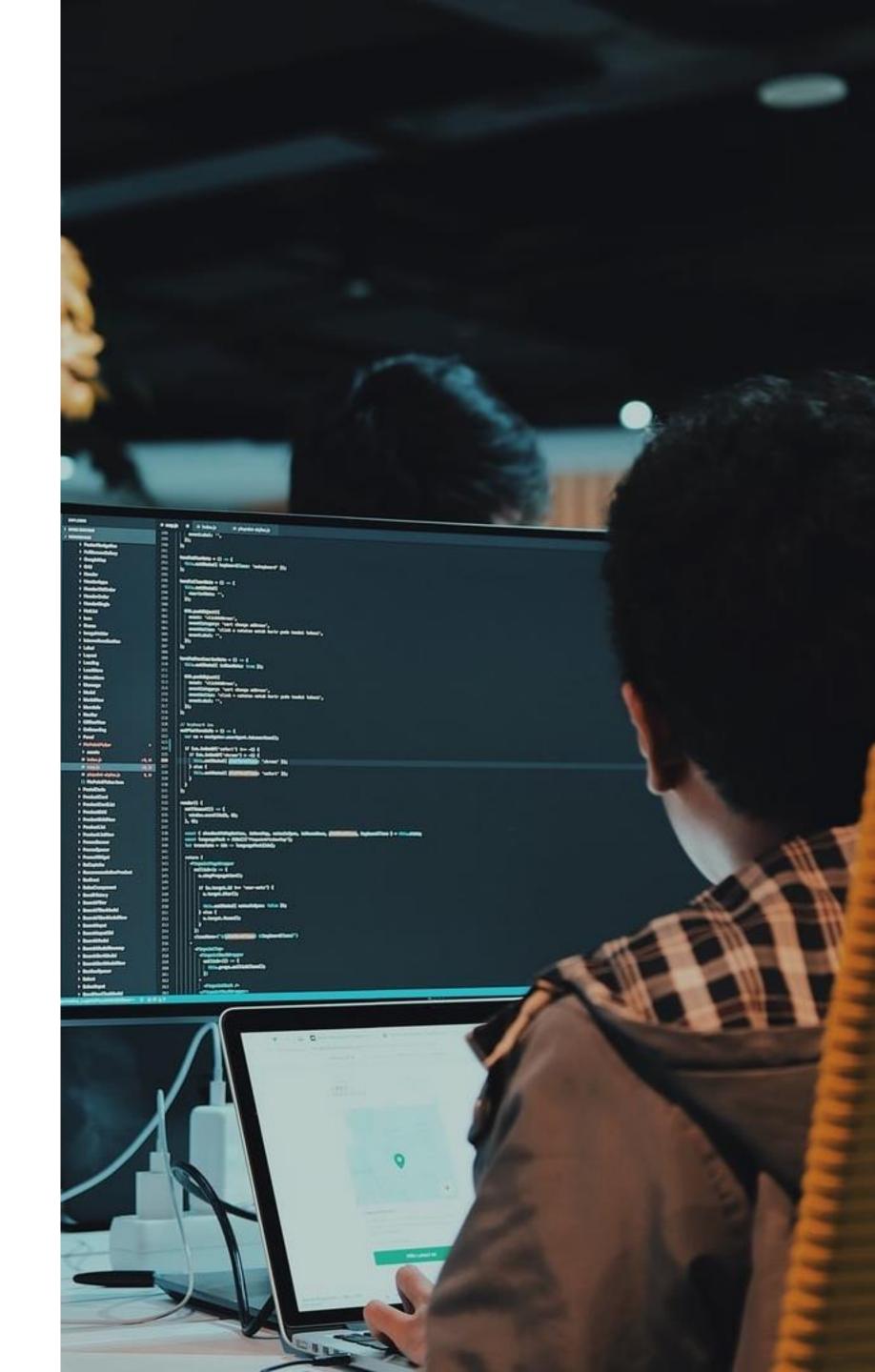
Avoid Innovation Gridlock to Drive Business Transformation.pdf

Where is the risk?
Does it work?
Does it scale?
Is the data correct?
Are we ready?

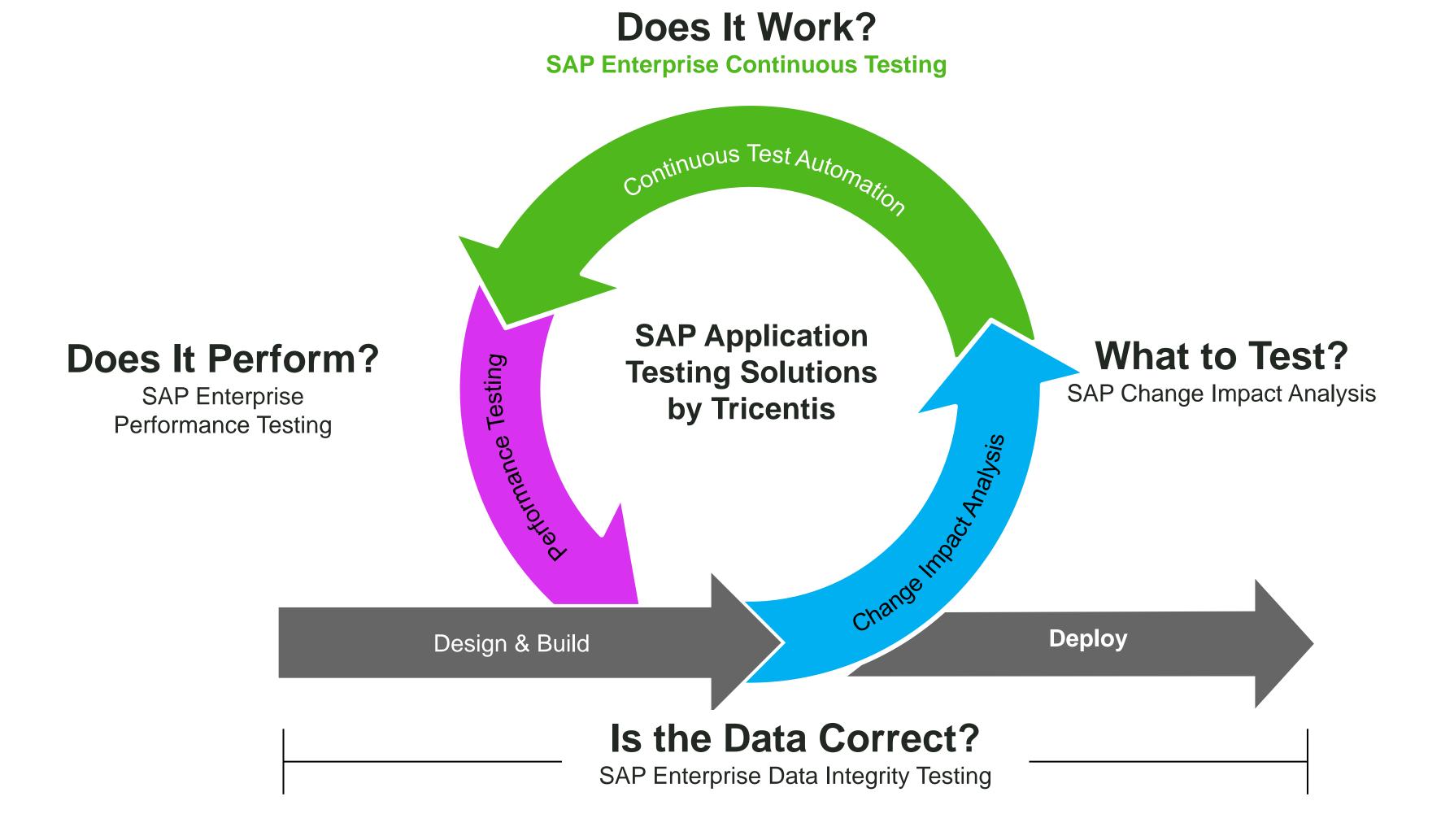
Why is SolEx relevant for you?

"Our prior tool lacked effective integration with our SAP solutions. They would not provide us visibility into their roadmap or an understanding of when we could expect gaps in functionality to be filled.

ERP Principal Test Manager, Telecommunications



SAP Application Testing Solutions by Tricentis



Key Benefits

Application release rates increased by 300%

Production errors reduced by 78%

Testing scope reduced by 84%

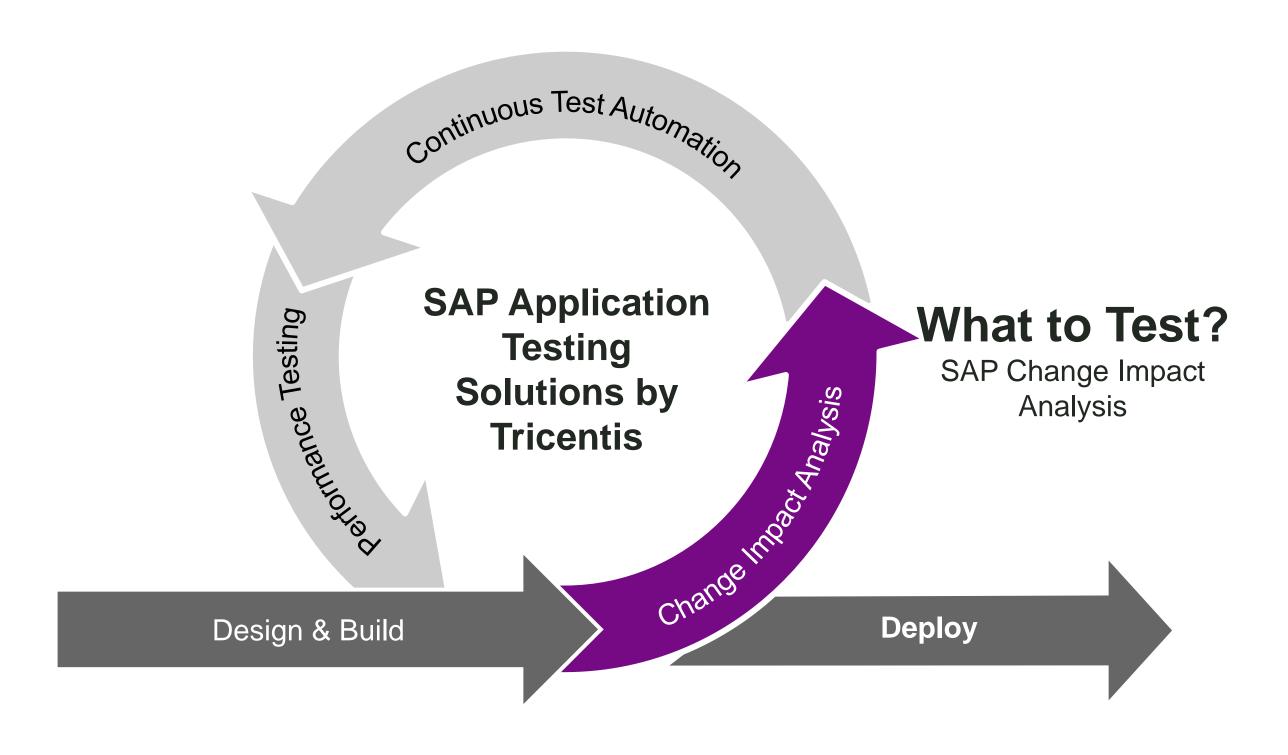
Easier transition to SAP S/4HANA

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SAP Change Impact Analysis by Tricentis

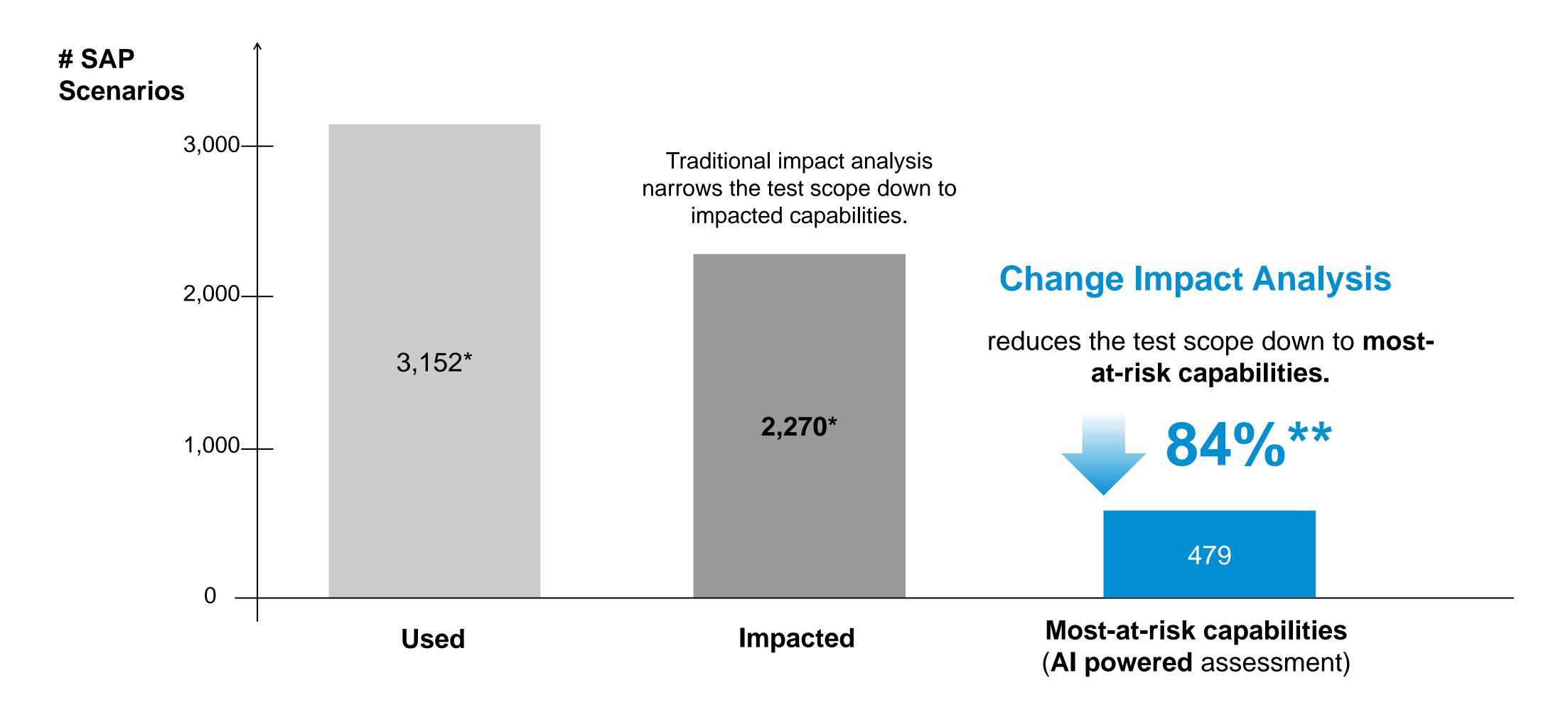
SAP Change Impact Analysis identifies highrisk areas, prioritizes tests to ensure coverage, automatically creates execution lists based on impacted areas – and powers business transformation and innovation

- Accelerated testing and support for business transformation
- Improved quality of standard and custom software releases
- Reduced costs and increased effectiveness through focus on areas of high risk



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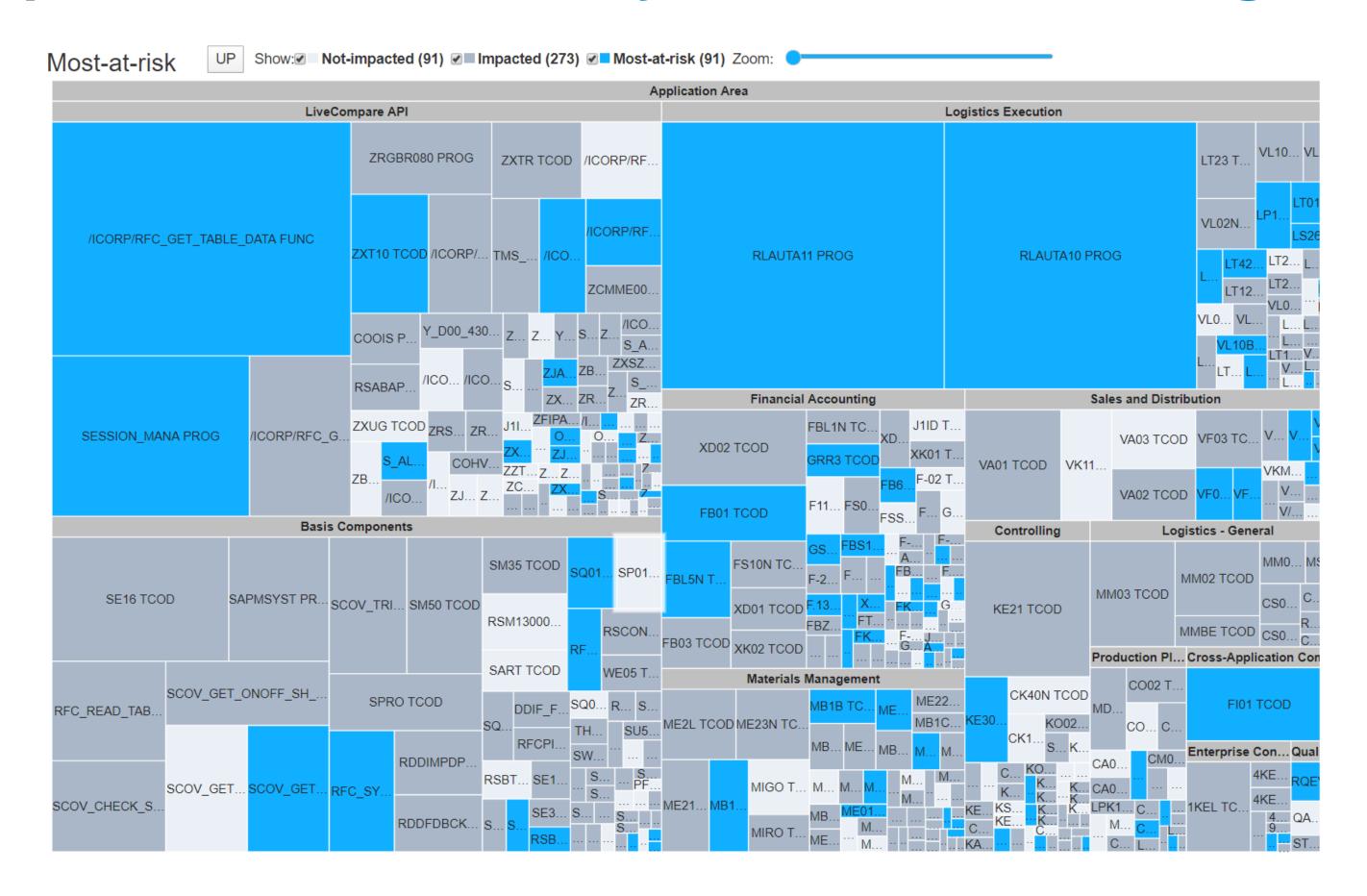
Bring acceleration and cost avoidance through test scope reduction



^{*} Internal estimates

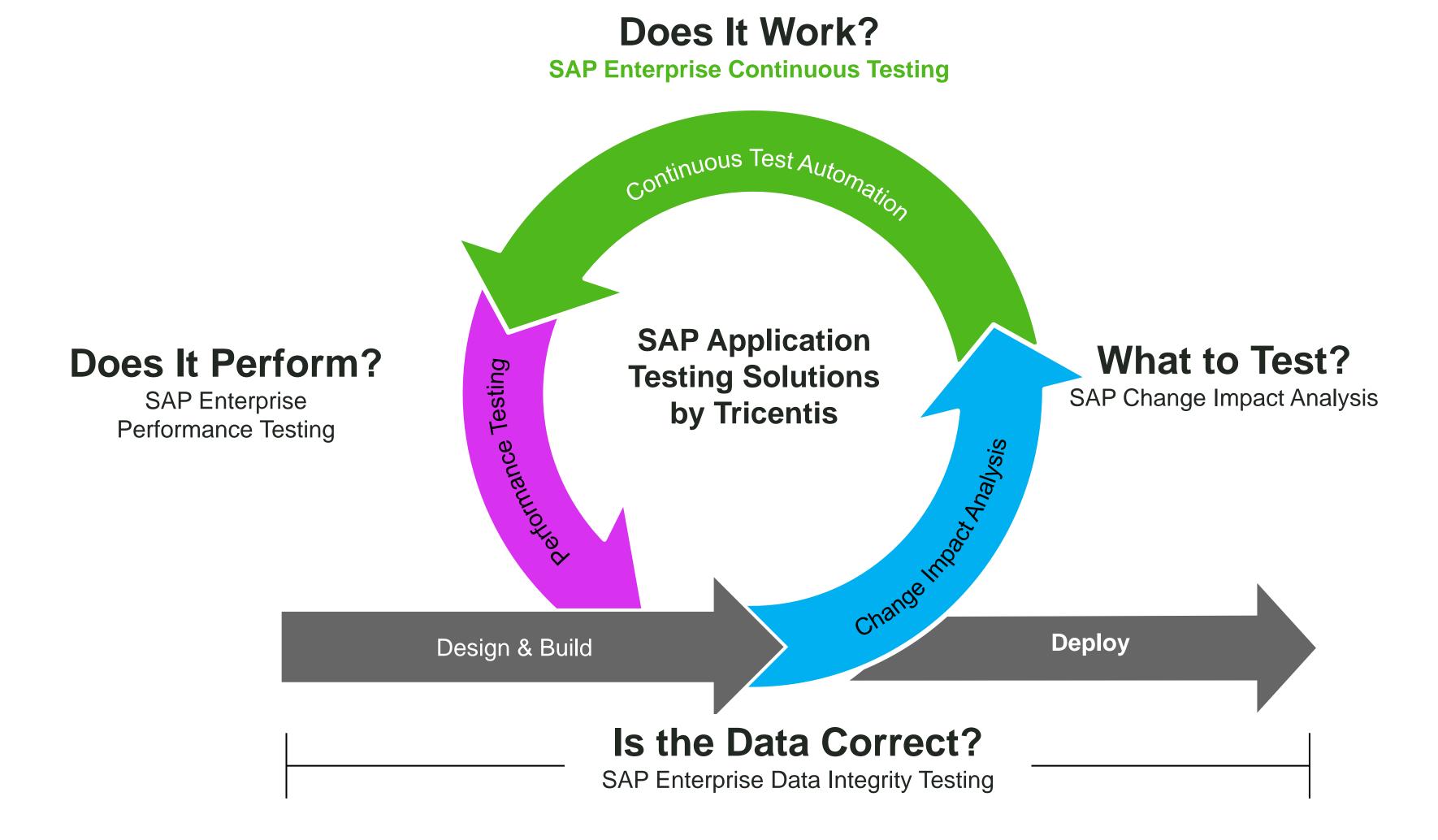
^{**:} The Total Economic Impact of SAP Application Testing Solutions By Tricentis, January, 2022. © Forrester Research, Inc. All rights reserved. Public

Most-at-risk capabilities – Visualize your focus for testing!



Change Impact Analysis is the bird's eye view identifying application areas that are most-at-risk from an update

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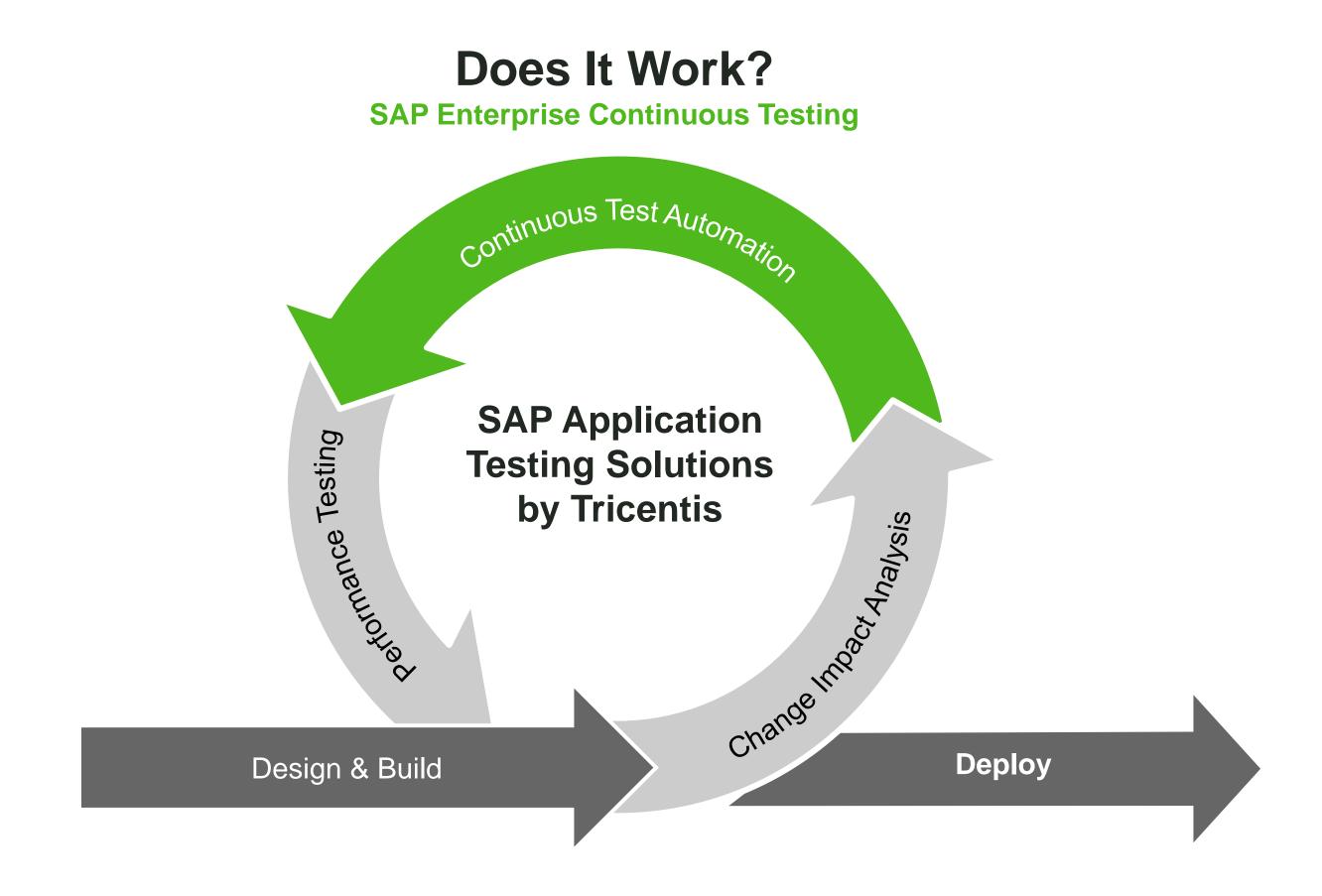
Easier transition to SAP S/4HANA

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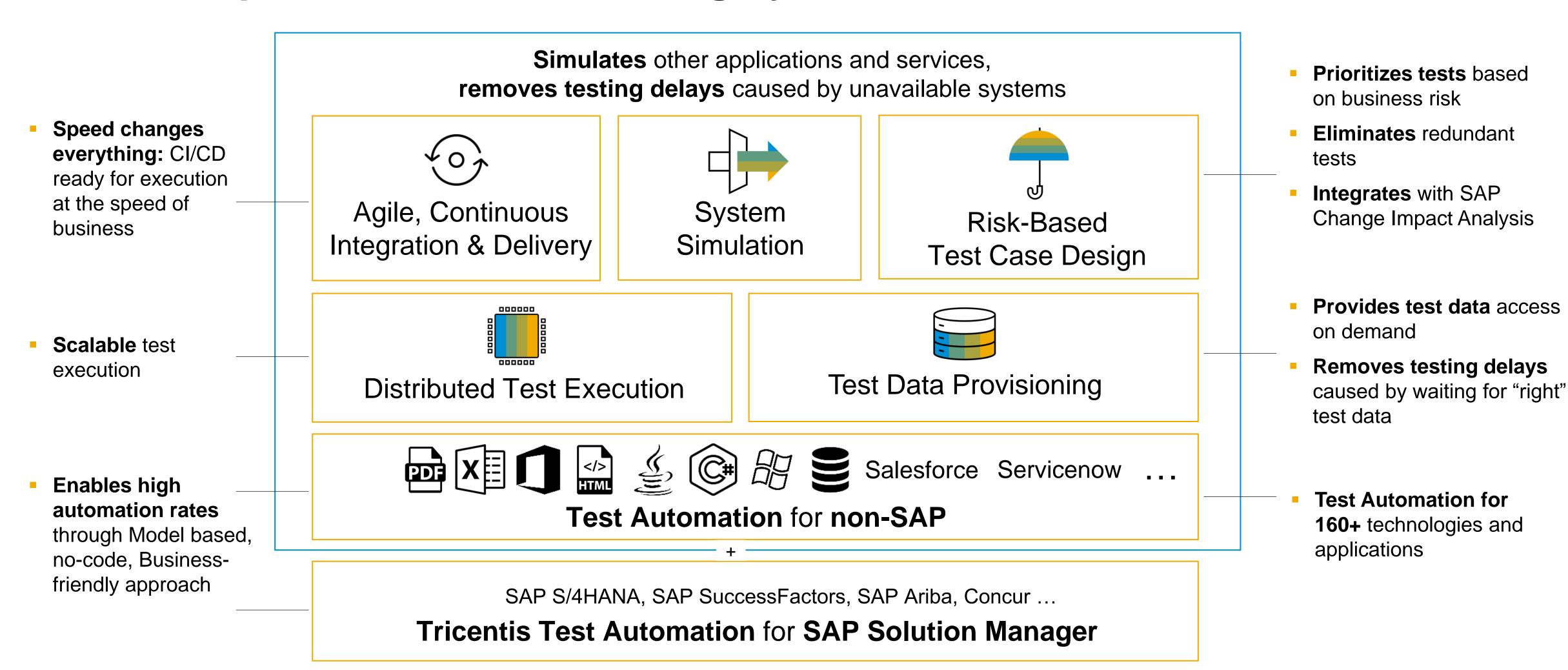
SAP Enterprise Continuous Testing by Tricentis

SAP Enterprise Continuous Testing by Tricentis automates testing for SAP and non-SAP solutions, enabling accelerated delivery of application changes

Leveraging model-based test automation, the solution speeds testing, reduces business risk, and shrinks costs associated with testing and defect remediation



SAP Enterprise Continuous Testing by Tricentis

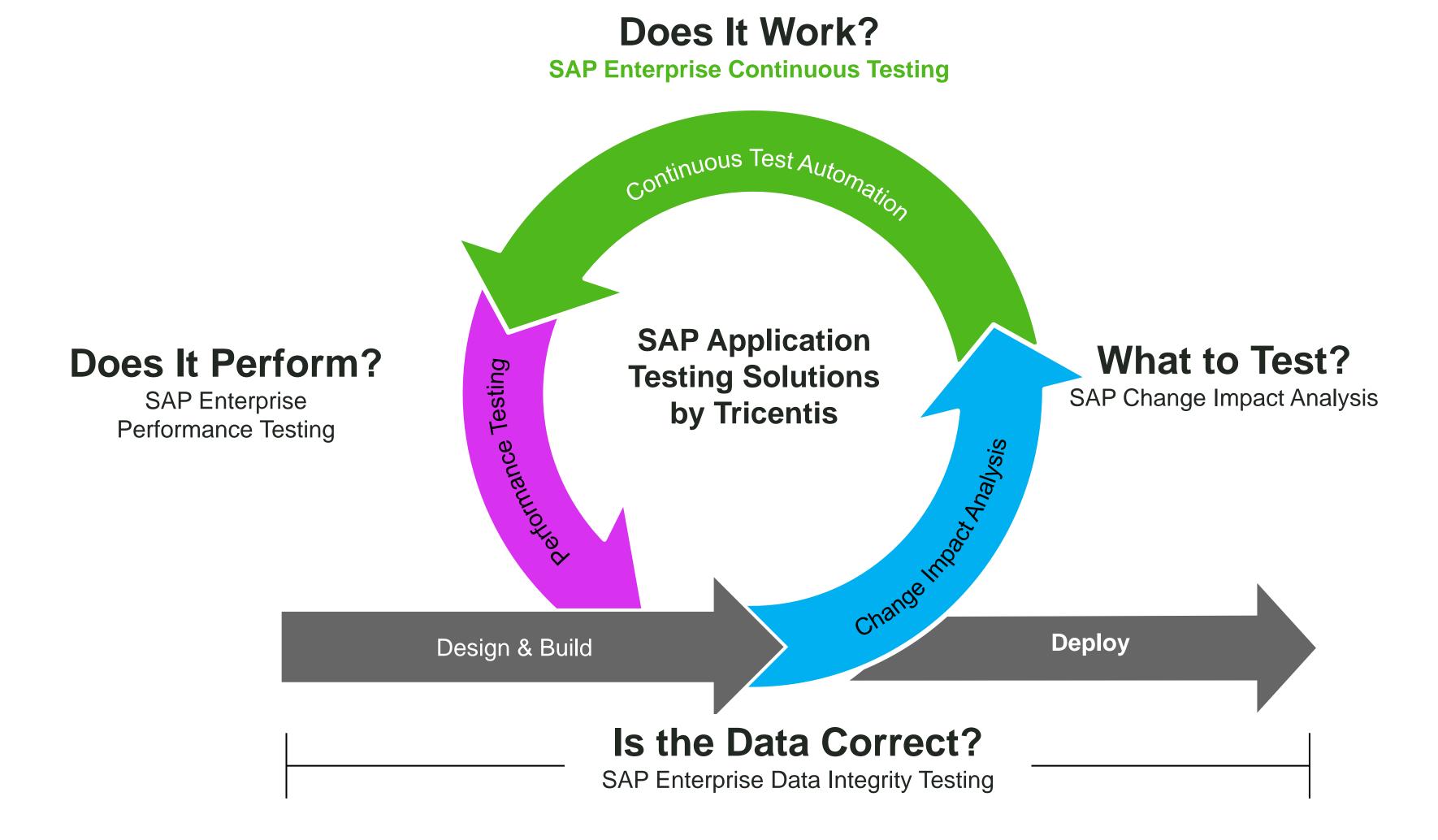


Integrated with





SAP Application Testing Solutions by Tricentis



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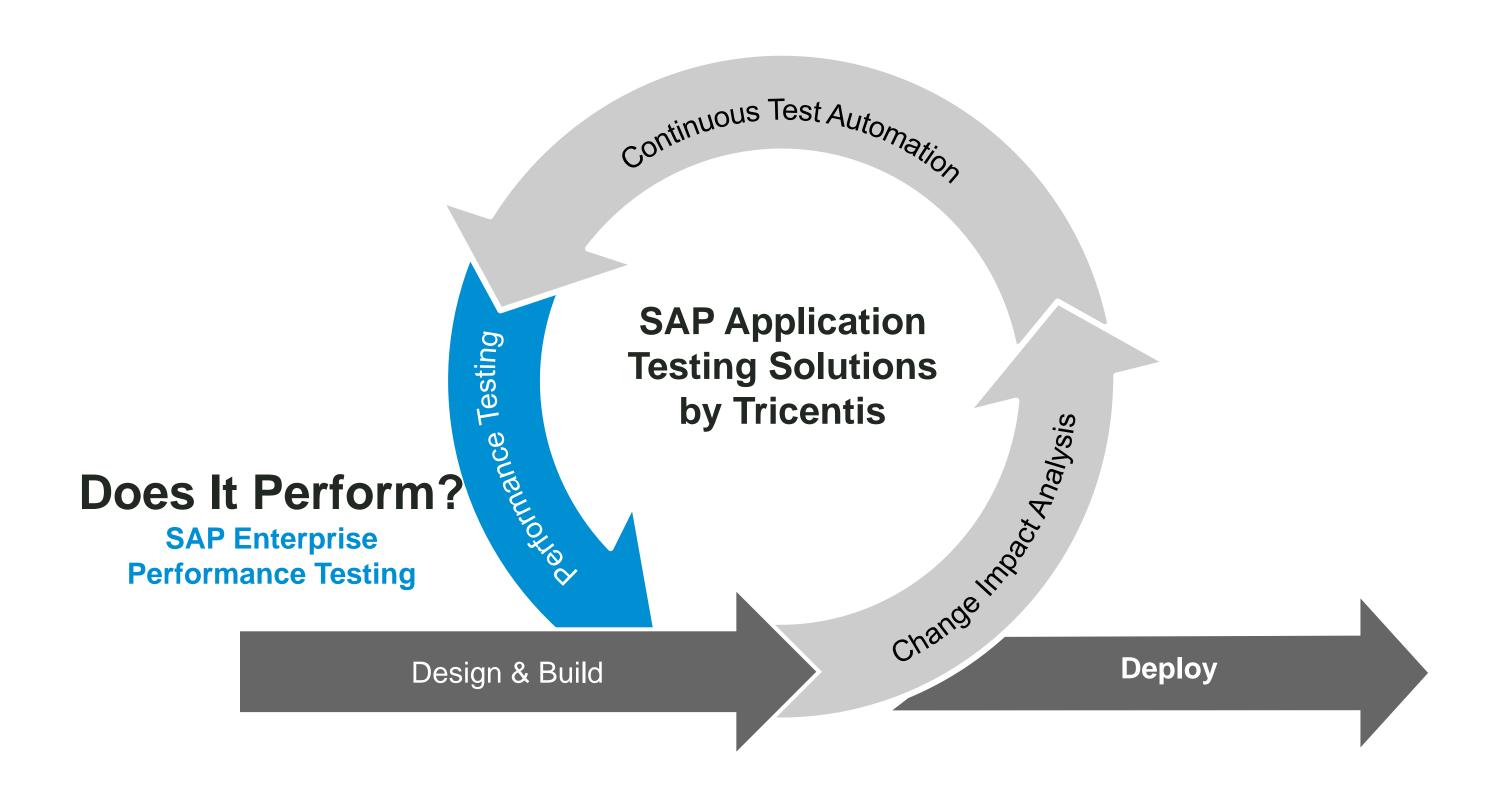
Easier transition to SAP S/4HANA

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SAP Enterprise Performance Testing by Tricentis

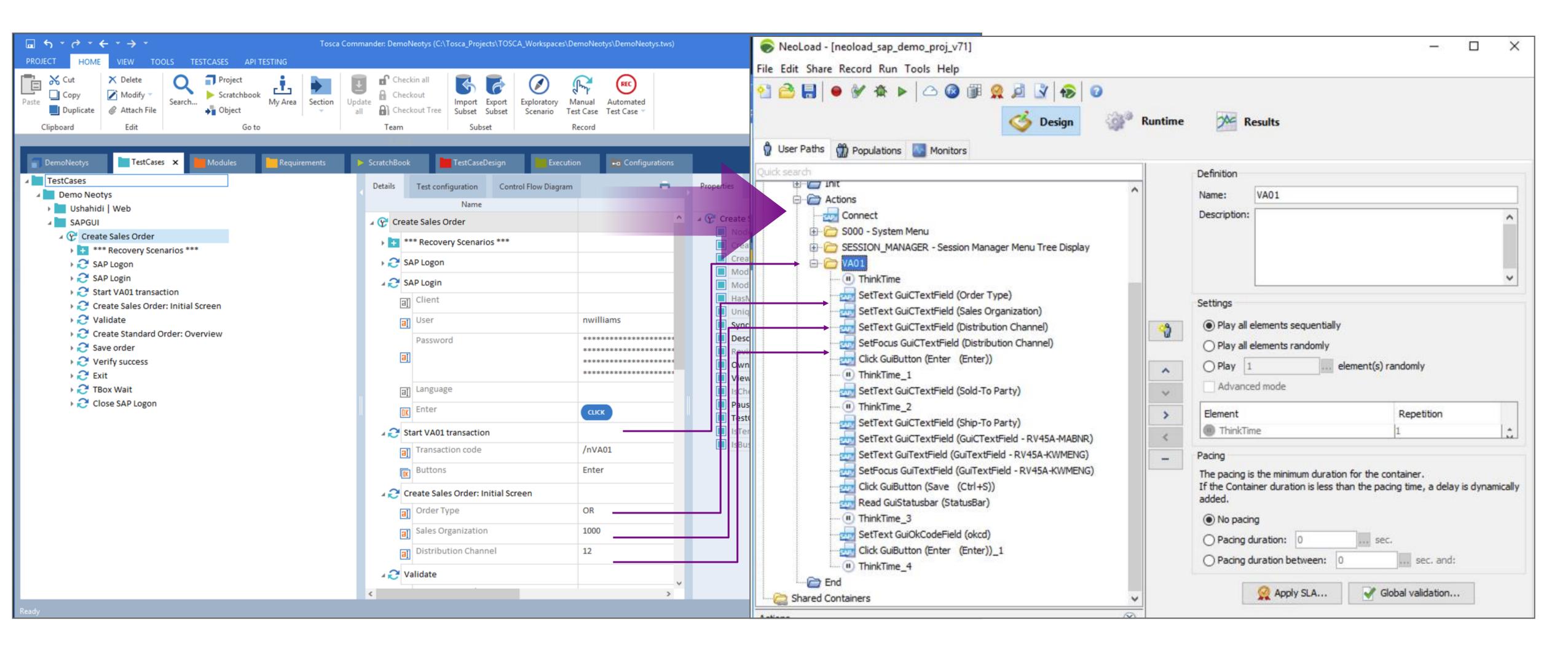
SAP Enterprise Performance

Testing helps ensure applications can meet performance, capacity, stress, and peak user requirements, while reducing business risk, speeding application time to value, and lowering overall testing costs.



One test definition

Convert any ECT web, SAP GUI, or API functional test script into a performance script, with one click



What do customers say?



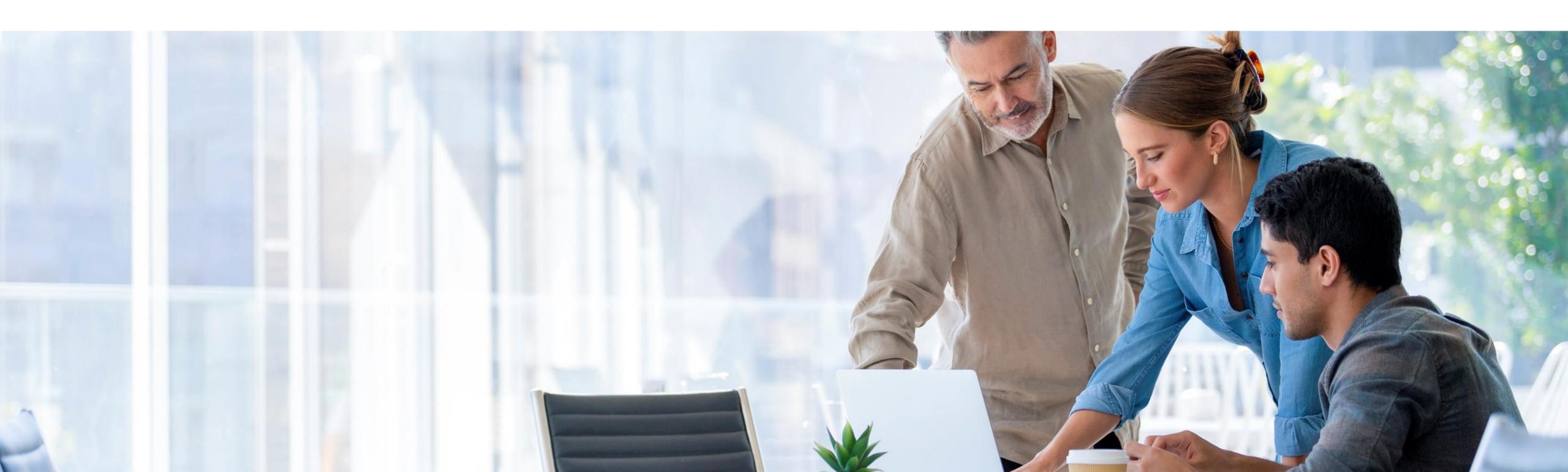








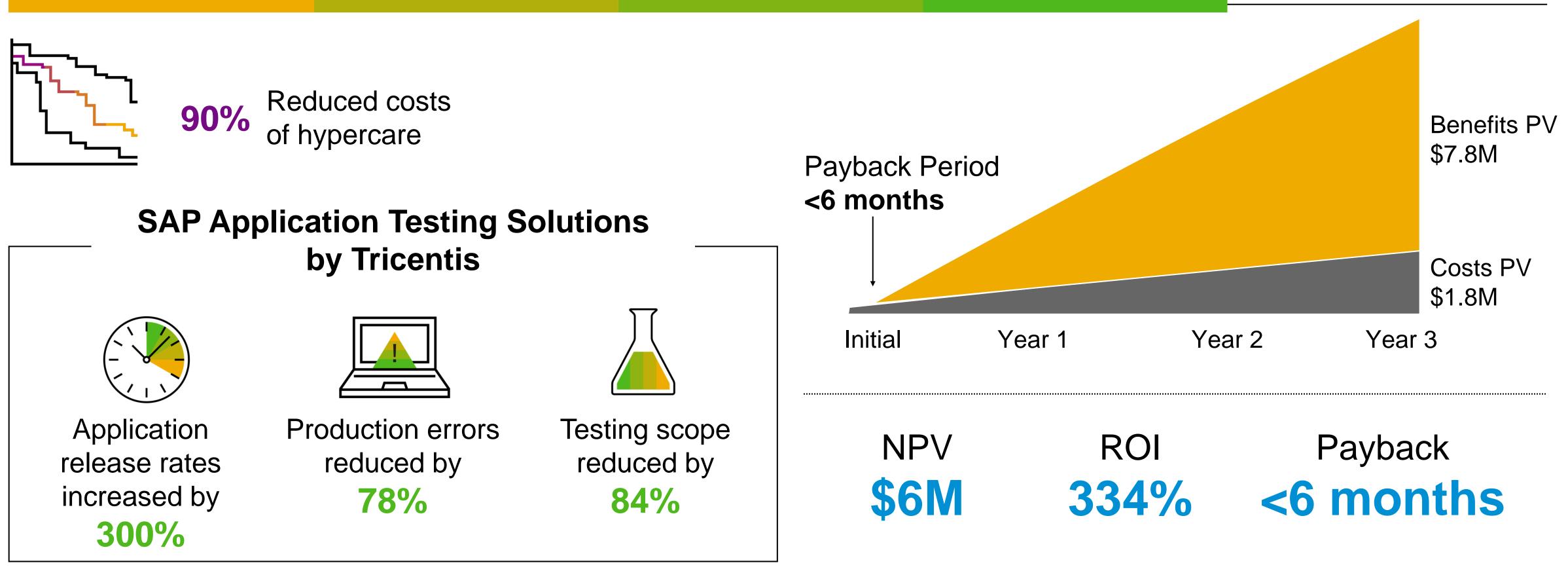
Summary and Benefits



The Total Economic Impact™ of SAP Application Testing Solutions by Tricentis

"When you put it all together, the benefits are really clear: fewer test conditions, less effort, less errors."

- ERP Principal Test Manager, Telecommunications



This document is an abridged version of a case study commissioned by SAP and Tricentis titled: The Total Economic Impact of SAP Application Testing Solutions By Tricentis, January, 2022. © Forrester Research, Inc. All rights reserved.

Public

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Thank You

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