



# ALM Community Call

## February 16, 2022

CXS Customer Communications and Relations, SAP SE

PUBLIC

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# Introduction



# ALM Community Call: Agenda for February 16, 2022

## Focus topic: SAP Solution Manager

Welcome and Introduction

ALM Community News

News from SAP Product Support

ALM News and Updates

- SAP Solution Manager
- SAP Cloud ALM
- SAP Focused Run

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

# Speakers & Background Experts



Ben Schneider



Tonja Kehrer



Dolores Correa



Tim Steuer



Stefan Lahr



Cay Rademann



John Krakowski Jr.



Evan Stoddard

# The Application Lifecycle Management Product Portfolio of SAP





# The Application Lifecycle Management Product Portfolio of SAP





# ALM Community News








# News from the community

Product Information

 **Joerg Marenk**   
January 26, 2022 | 4 minute read

## Support Package 9 of Focused Build for SAP Solution Manager released – we listen to our customers!

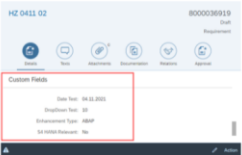
0 6 352

How could a year start better? Directly at the beginning Focused Build SP9 is released where SAP spent a lot of time in developing functions and features which have been requested by our customers in the Customer Connection Program 2021. We asked for Improvement Requests in the areas of Process Management, Test Suite and Change and Release Management. A complete summary of all provided requests can be found here where you can also find information about the planned availability of features in later SPs like SP10 or 11 of Focused Build.

Again this blog cannot cover all new functionalities, to get the full list join our What's New Call on February, 9th 2-30pm to 3-30pm CET.

### Enhancements in Requirements Management – customer specific fields and extended approval workflow

It was requested for a long time that customers can enhance the Requirement Process with self-defined fields which are highly required to make a good decision about approval or rejection. With the new framework customers can customize text or numeric fields as well as flags.





*My Requirements Application with custom fields*

The extended approval workflow allows customers to define approvals with different steps, sequences or email-notifications. This is especially required if Requirements cannot be approved by one person but several persons, sometimes even from different departments and allows a faster reaction to approval demands.




Defaulted Dashboard for Process Management and Change Request Management

[Support Package 9 of Focused Build for SAP Solution Manager released – we listen to our customers!](#)

Product Information

 **Bhagwati Purohit**   
February 3, 2022 | 5 minute read

## Mass upload and update capability in Requirement Management in SAP Cloud ALM

0 4 81

We at SAP Cloud ALM continue to innovate and roll out features that help you in faster implementation of your projects. Defining requirements correctly is critical to Project success. It is easy to upload the requirements in bulk and also mass update them in one go. And the cherry on the top is that we also let you upload and update project tasks, user stories and sub-tasks together with the requirements!

Let me explain how you can easily mass upload and mass update your Requirements into SAP Cloud ALM. I will cover the following points:


- Overview
- Download Template
- Template Structure
- Preparing the data
- Upload into the system

### Overview:

This feature will help you to upload multiple requirements in one go. Using this feature, you can download requirements from one project or a third-party system and upload them into another project. The supported transaction types include requirement, project tasks, user stories, and sub-tasks which can be uploaded individually or even as a hierarchy. Let me explain to you briefly the steps to upload the tasks.

### Download Template:

You need to first download a template with a specific format. Go to the Requirement UI in SAP Cloud ALM. In the items list, click on the download icon and select "template". After choosing the option, the Microsoft Excel file will be downloaded to your local desktop.





*Download the template*




### Template Structure:

[Mass upload and update capability in Requirement Management in SAP Cloud ALM](#)

Technical Articles

 **Lukas Goethel**   
January 31, 2022 | 10 minute read

## How-to: Integrate Tricentis Tosca with SAP Solution Manager 7.2 technically

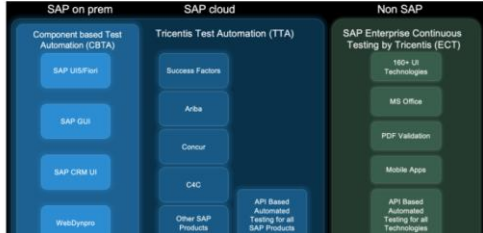
  

0 9 375

Since the partnership between Tricentis and SAP has been announced in 2019 the topic of the integration between Tosca and SAP Solution Manager 7.2 has become more and more important. Tosca is a tool for automating test scripts, created by Tricentis, the world's leading provider of continuous testing platforms.

As ALM Consultants we saw the need to integrate the SAP Solution Manager 7.2 (SolMan) with Tricentis Tosca to build the base for the future Test Automation Capabilities with regards to new technologies such as SAP Concur, SAP Arba and SAP SuccessFactors for example. My colleague Amanpreet Singh Chahota and me invested some time to get into Tricentis and the integration with SolMan 7.2 and are happy to share our two contiguous blog articles guiding you through all the steps you need to get started with Tricentis Tosca and Solution Manager. This article focuses on the integration of Tricentis Tosca and SAP Solution Manager 7.2 followed by an article by Amanpreet Singh Chahota where we discuss the creation and benefits of the integration by showing how Tricentis test cases can be created and executed after a successful integration.

Before we get into the technical integration let's have a look on the supported UI's and the different offerings dependent on the customers' level of support. First, we have to differentiate between Tricentis Test Automation (TTA) and SAP Enterprise Continuous Testing by Tricentis (ECT). The TTA version supports all SAP UI's for on-premise (on prem) and cloud and is part of the SAP Enterprise Support. In comparison to that, the ECT version supports, in addition to the UI's that are already supported in TTA, 160+ UI technologies, mobile apps and many more as you can see in the following figure:



[Blog Series | How-to: Integrate Tricentis Tosca with SAP Solution Manager 7.2 technically](#)

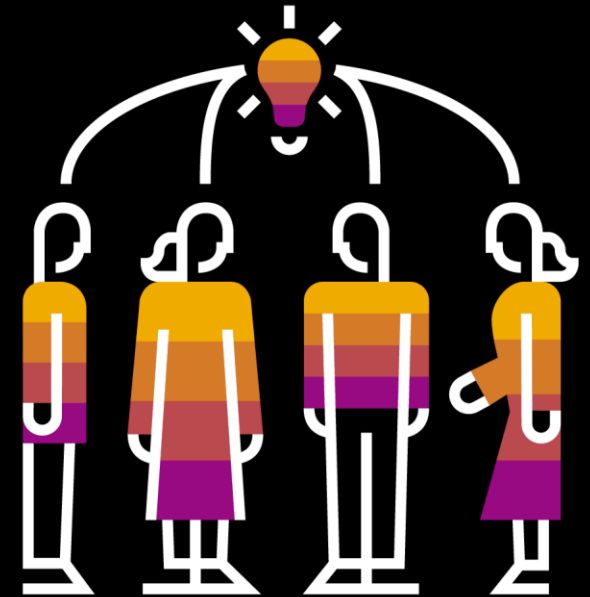
# Community News

1. [Join the ALM Community](#)

Follow the tags

2. [SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3. Ask your questions to peers and experts!



# News from SAP Product Support





**How WE work and how we can best support YOU**  
**SAP Product Support**

# Our vision of support experience



Anticipate

You should **never have to ask** a question  
- Products should be intuitive and in case of errors, the error messages/documentation should be self-explanatory



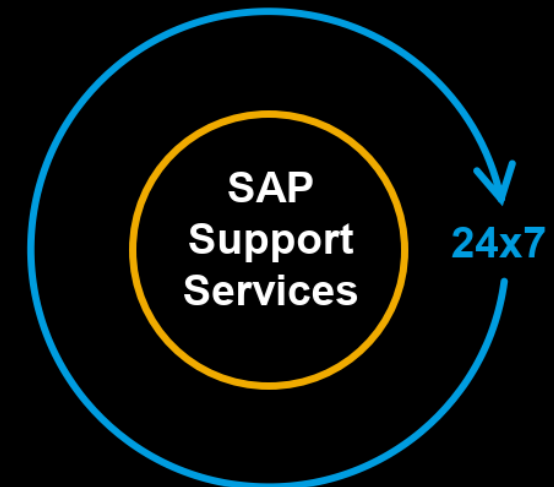
Accelerate

If you have questions, it's **easy to get answers**  
- Comprehensive knowledge repositories/tools to accelerate your path to accurate answers



Collaborate

Support experts will **provide you with solutions** quickly



# Support Experts - what do we do?



We are available in the different Support Interaction Channels:

- Expert Chat / Support Tickets processing / Scheduled an Expert
- SAP Community Questions

## Continuous Learning

- Participation in internal testing before patch delivery
- Continuous Knowledge transfer from Development teams

Working in Proactive Support activities **“Solve Once, Share Often”**

- Capturing & sharing our knowledge in KBAs, Guided Answers





# Support Experts - Information required

## What we need when processing Support Tickets?

- You are the experts in your system: provide any information you think is relevant for us to speed the processing
- We are processing several tickets every day
- **We always need to know this information: WHEN DOING THIS, THIS IS HAPPENING**
  - Most of the time we need to logon to your system and be able to reproduce the issue in your system to fully understand your issue, to debug the process when needed

# We need your feedback!

# SAP Solution Manager - Useful links

- **SAP Help Portal**

[https://help.sap.com/viewer/p/SAP\\_Solution\\_Manager](https://help.sap.com/viewer/p/SAP_Solution_Manager)

- **SAP Support Portal for SAP Solution Manager**

<https://support.sap.com/en/alm/solution-manager.html>

- **SAP Community - ALM Topic**

<https://community.sap.com/topics/application-lifecycle-management>

- **SAP Solution Manager Wiki:**

<https://wiki.scn.sap.com/wiki/display/SM/Getting+Started+WIKI+for+SAP+Solution+Manager>

# ALM News & Updates

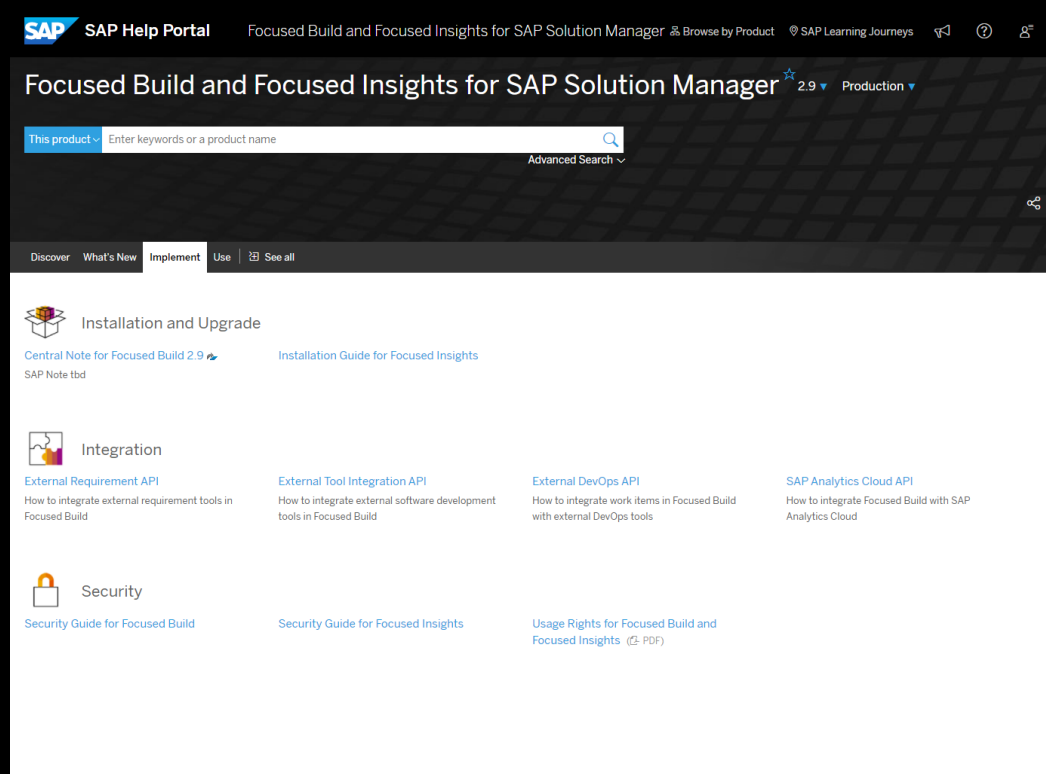




# SAP Solution Manager



# New functionalities in SAP Solution Manager 7.2 FPS14 and Focused Build ST-OST 200 SP9



To find out about new developments in SAP Solution Manager 7.2, please visit the SAP Help Portal.

For the Requirement-to-Deploy process running with Focused Build, there are new functionalities shipped with SPS14 and in ST-OST 200 SP9. You should check both areas for news.

<https://help.sap.com/solutionmanager72>

[https://help.sap.com/viewer/product/Focused\\_Build\\_Focused\\_Insights](https://help.sap.com/viewer/product/Focused_Build_Focused_Insights)

## Focused Build:

- Central Note for Focused Build 2.0 SP09 for SAP Solution Manager 7.2 SP14: **3132523**
- Technical collective note for ST-OST 200 SP09: **3088571**

Prerequisite for the installation of ST-OST 200 SP9 is a SAP Solution Manager 7.2 SP14 (!)

# Process Management innovations

## Automated generation of Fiori Executables



### Description

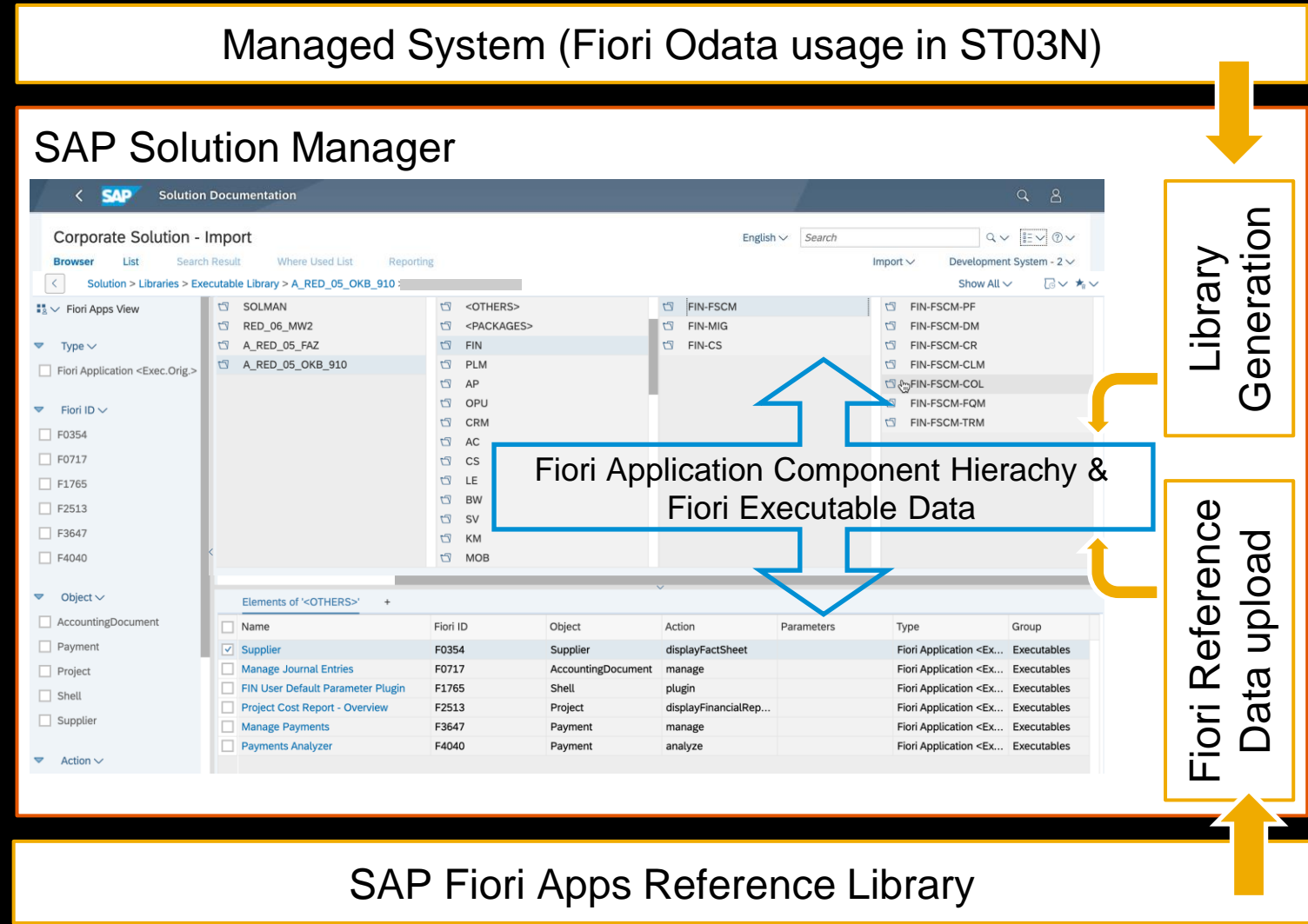
- Generation of all Fiori Apps based on their usage from SAP backend system

### Details

- Upload Fiori reference data from Fiori Reference Library (Optional: Enhance with custom fiori data)
- Using Library generation to detect all used Fioris (Odata services) in ST03N of managed System (e.g. S4HANA)
- In Executable Library get the Application Component Hierarchy (ACH) with all Fiori Apps (incl. Fiori ID, Name, Semantic Object, Action)

### Benefits

- Simplified Fiori App data creation
- Reflects real system data





# Process Management innovations

## Value help for Fiori Executables



### Description

- Provide a value help for manual Fiori Executable creation

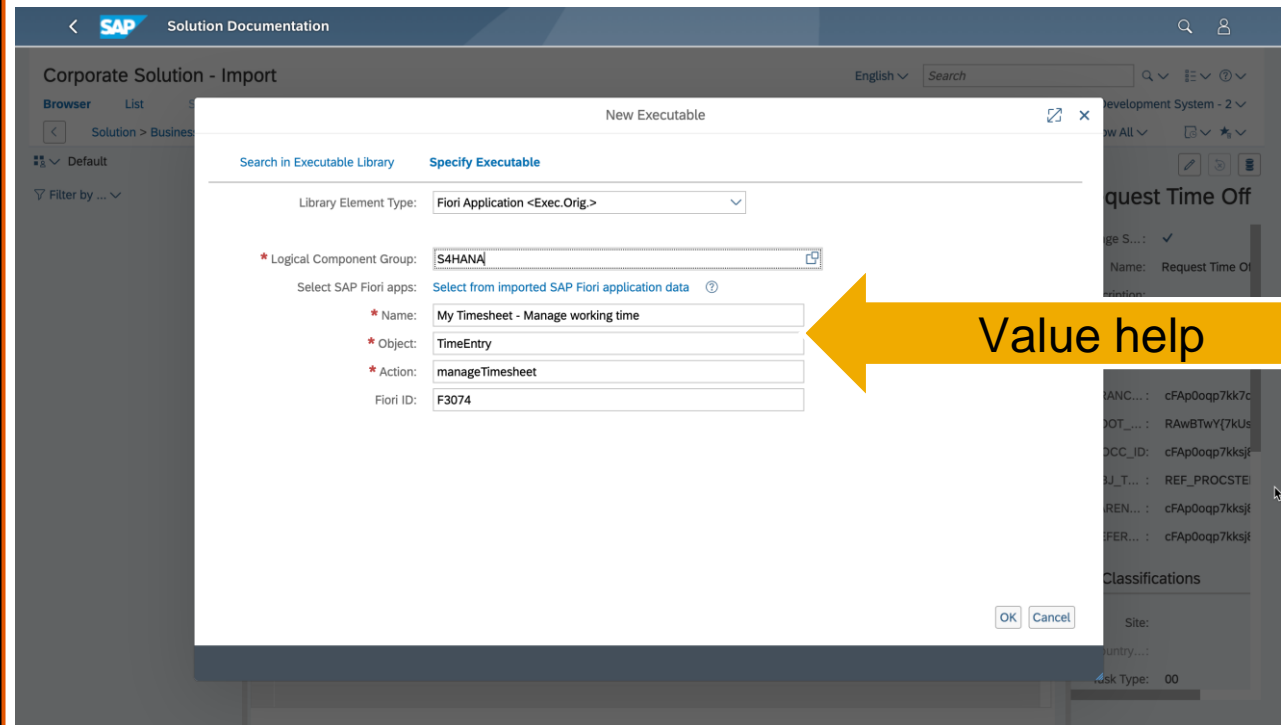
### Details

- Upload Fiori reference data from [Fiori Reference Library](#) (Optional: enhance with custom Fiori data)
- Get a value help for Fiori ID, Semantic Object, Action (no Fiori parameter)

### Benefits

- Simplified Fiori App data creation

## SAP Solution Manager



Fiori Reference Data upload

SAP Fiori Apps Reference Library

# Implementations based on Customer Connection Program 2021



HZ 0411 02 8000036919  
Draft Requirement

Details Texts Attachments Documentation Relations Approval

**Custom Fields**

Date Test: 04.11.2021  
DropDown Test: 10  
Enhancement Type: ABAP  
S4 HANA Relevant: No

Action

HZ 0211 01

Details Texts Attachments Documentation Relations Approval

| Step ID                                     | Step Description | Function     | Partner      | Activity |
|---|------------------|--------------|--------------|----------|
| <input checked="" type="radio"/> S1BR000001 | Approval Step 1  | Requireme... | OST_REQAP_07 | Approved |
| <input type="radio"/> S1BR000001            | Approval Step 1  | Owner        | OST_REQAP_03 |          |

S4TWL - Report Writer / Report Painter i

Details Dates Texts Attachments Documentation Scope

Documents Current Status

Where Used

LIBRARIES > Executable Library  
< FINS\_RSSNR001 > (Element Type: Transaction <Exec.Orig.>)

Where Used list

Usage

(Element Type: Transaction <Exec.Orig.>)

Process Step / Interface Originals

LIBRARIES > Process Step Library  
Analysis of Non-Assigned JE IDs (Element Type: Process

Assign Structure

## Requirements Management

- Customers can maintain custom fields like texts, numeric fields or flags
- Custom fields can be provided with self-defined value helps
- Also available for search and display in Req. Mgmt. Application

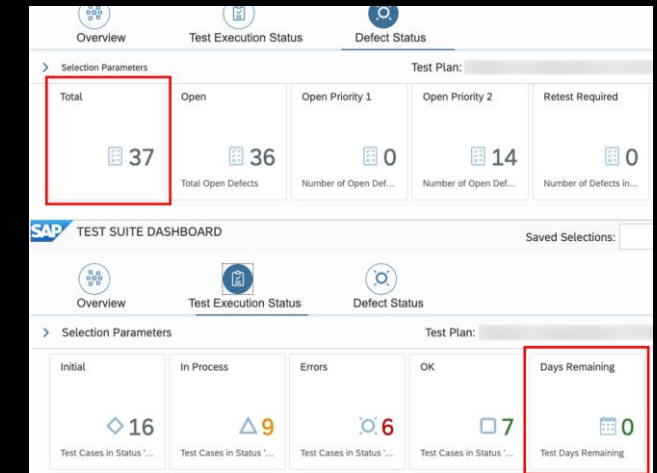
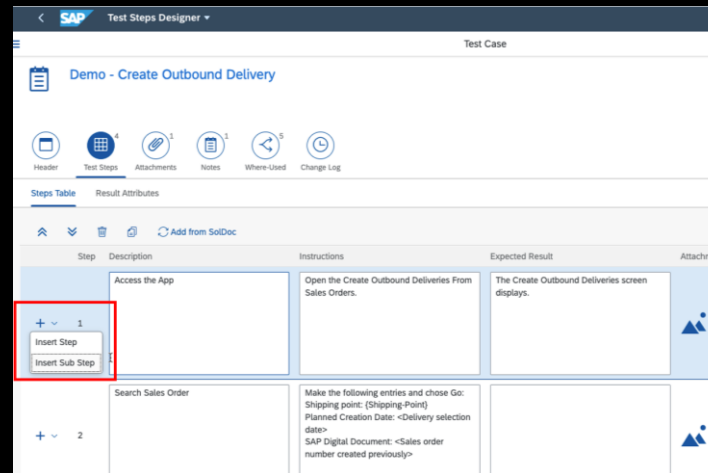
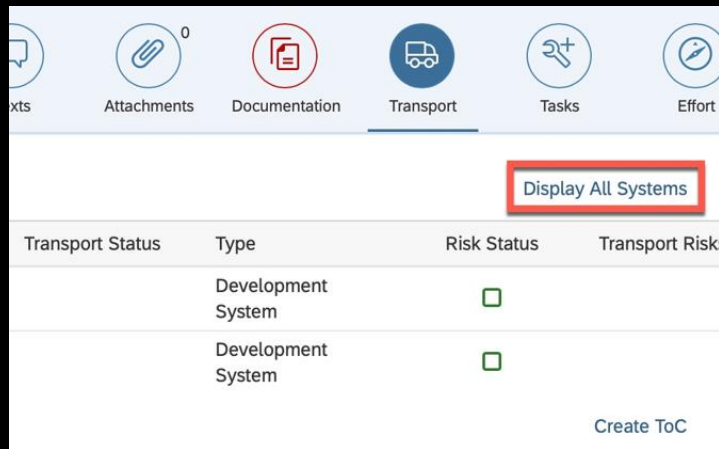
## Requirements Management

- Extended Approval Workflow to define mandatory and optional approval steps
- Sequences and email-notifications can be set up as part of the standard CRM Approval Procedure customizing

## Process Management Improvements

- Where-used functionality available to identify affected business process/step(s) for already assigned process content
- Improved Test step integration (direct creation from dropDocs, KPI calculation)

# Implementations based on Customer Connection Program 2021



## Work Item Application

- Improved Landscape view with the possibility to reduce displayed systems on the type which is currently relevant for logon
- Avoids unnecessary scrolling for customers with large release landscapes

## Test Suite

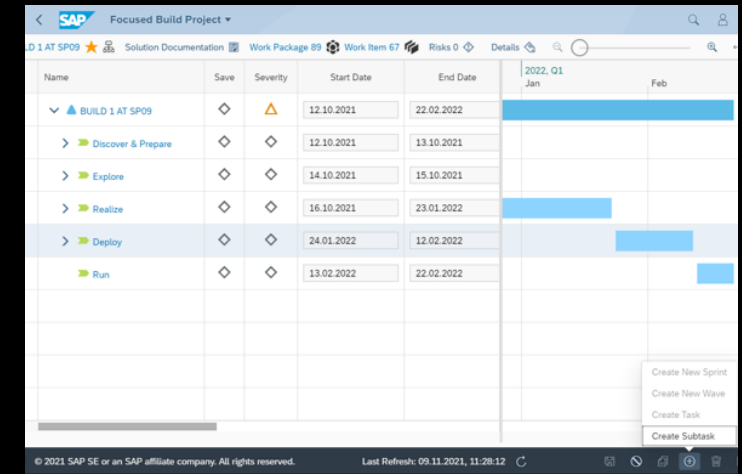
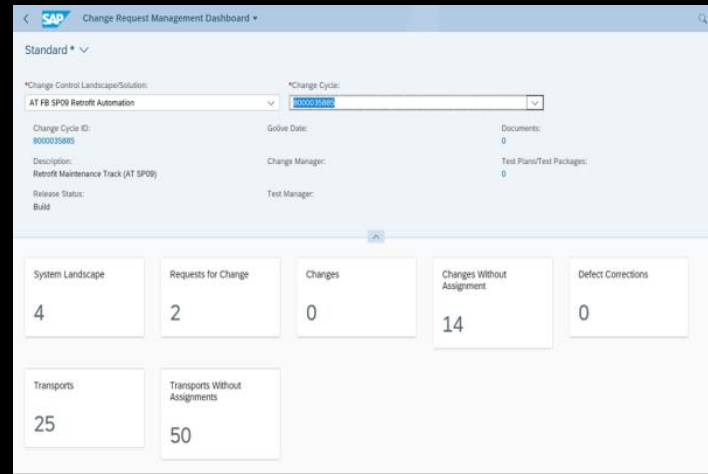
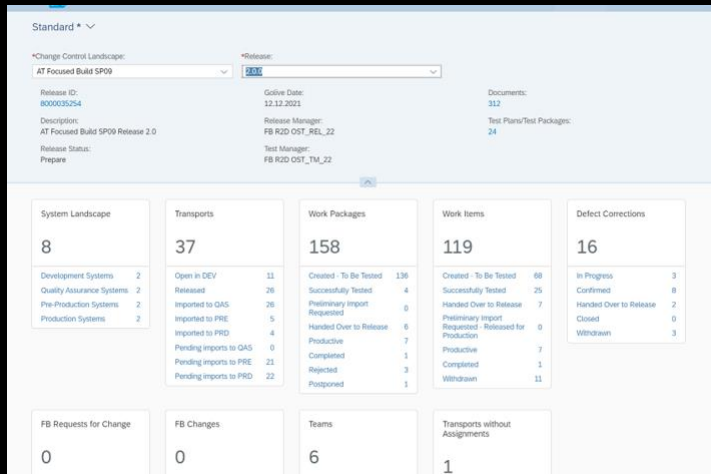
- In Test Steps Designer it is now possible to add steps between two already existing steps
- Test Steps are now available in the Where-Used List for Executables

## Test Suite Dashboard

- A new tile in the Test Suite Dashboard “Total number of Defects” is now available
- The tile “Days remaining” for the test execution now stops at 0 and does not get negative anymore
- New column “Current Team” in table Test Execution Results

# Focused Build SP9 Innovations

## Usability improvements



## Release Dashboard

- New user interface aligned with SAP Fiori design guidelines
- Improved data handling and performance

## Change Request Management Dashboard

- New user interface aligned with SAP Fiori design guidelines
- Improved data handling and performance

## Simplified Task Management


- Possibility to add, change or delete project tasks directly in the UI5 app for Focused Build Project Management.
- Improved User Experience and overall transparency




# What's New in SAP Solution Manager 7.2 SP14 [Blog Post](#)

- ✓ Check out the highlights
- ✓ Links to What's New in Focused Build & Focused Insights posts
- ✓ Give your feedback!

Product Information



Evan Stoddard 

January 26, 2022 | 5 minute read

## SAP Solution Manager 7.2 SPS14 Just Dropped. What's in it for You?

2 10 1,063 Edit

Follow

Like

RSS Feed

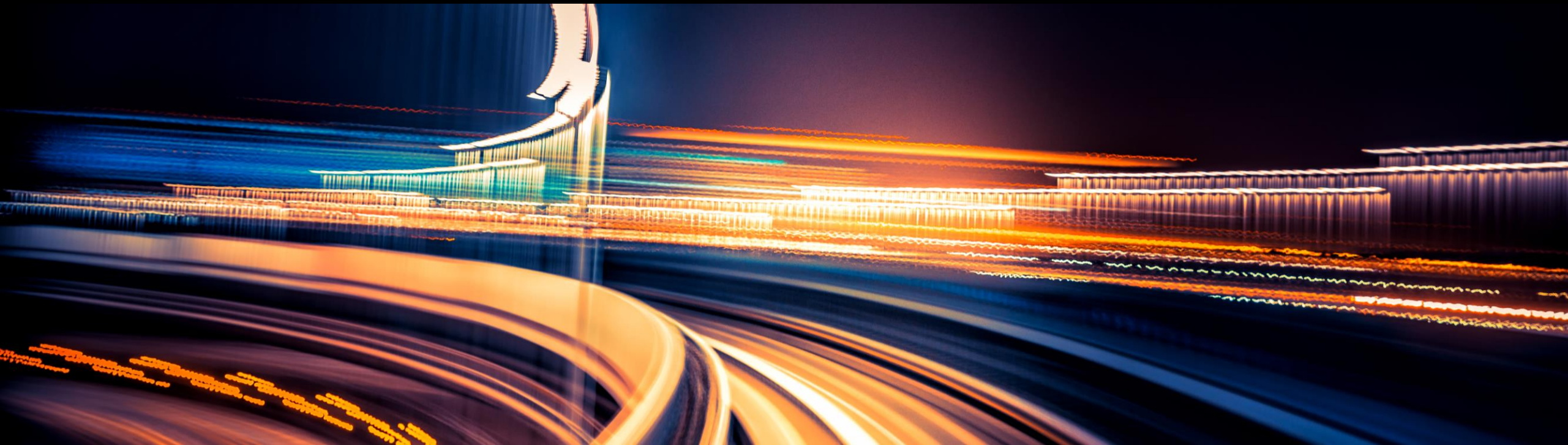
Hello ALM Community!

SAP Solution Manager 7.2 development continues apace, and SAP continues to rely to your collaborative innovation requests from the [2021 Customer Connection program](#) to improve your user experience and enhance the platform's value. As evidence of these ongoing developments, Support Package Stack 14 is now available to apply to your system.

Last Fall, we again asked our customers to submit and vote on improvement requests for the focus topics of [Process Management](#), [Test Suite](#) and [Change and Release Management](#), including SAP Focused Build for SAP Solution Manager. We received many requests and are pleased to announce that some are already available TODAY with SAP Solution Manager 7.2 SPS14.

Let's review just a couple of key features and how they improve your SAP Solution Manager experience. For a full video recap, register for the February 8th [What's New in SAP Solution Manager 7.2 SPS14 Call](#) (SAP Learning Hub sign-on required), check out the full [Release Notes](#), and see the [What's New in SAP Solution Manager 7.2 – SPS 14 presentation](#).

# Application Operation delta features



# Technical Administration innovations

## Additional details for Excel Export in IT Calendar and Work Mode Management

### Description

In IT Calendar additional details for Work Mode Excel Export have been added

### Details

The work mode excel export from IT Calendar contains now also the work mode description

### Benefits

More Information available for external stakeholders

| Context    | Event Type | Title               | Category         | Start Date | Start Time | End Date   | End Time | Time Zone | Additional Attributes                   |
|------------|------------|---------------------|------------------|------------|------------|------------|----------|-----------|---|
| FA700001~A | Work Modes | Kernel patch        | Planned Downtime | 06.08.2021 | 11:03:00   | 06.08.2021 | 12:03:00 | CET       | Description: Apply latest kernel        |
| FA7~ABAP   | Work Modes | Kernel patch        | Planned Downtime | 25.02.2021 | 05:30:00   | 25.02.2021 | 06:30:00 | CET       | Description: Apply latest kernel        |
| FA7~ABAP   | Work Modes | Kernel patch        | Planned Downtime | 26.02.2021 | 05:30:00   | 25.02.2021 | 06:30:00 | CET       | Description: Apply latest kernel        |
| FA7~ABAP   | Work Modes | Kernel patch        | Planned Downtime | 06.08.2021 | 11:03:00   | 06.08.2021 | 12:03:00 | CET       | Description: Apply latest kernel        |
| FA7~ABAP   | Work Modes | Kernel patch        | Planned Downtime | 06.08.2021 | 11:03:00   | 06.08.2021 | 12:03:00 | CET       | Description: Apply latest kernel        |
| FA7~ABAP   | Work Modes | Quarterly Transport | Planned Downtime | 27.09.2021 | 16:10:00   | 27.09.2021 | 19:30:00 | CET       | Description: Quarterly Release Delivery |

# Technical Administration innovations

## Improved handling of outages in Service Availability Management

### Description

Improved handling of outages that span over the month's end

### Details

Ongoing outages are split into two parts after the end of the month and the part that lies in the completed month can be processed

### Benefits

Improved outage reporting

Outages

< Details of Outage

|                |           |             |                |       |
|----------------|-----------|-------------|----------------|-------|
| *Entity:       | FA7 ABAP  | *Start at:  | Dec 31, 20     | 21:02 |
| *Type:         | Unplanned | *End at:    | Dec 31, 20     | 23:59 |
| Category:      |           | *Timezo...: | Central Europe |       |
| *SLA Relevant: | Yes       | Respon...:  |                |       |
| *Status:       | New       | *Source:    | MAI            |       |

Outages

< Details of Outage

|                |           |            |                |       |
|----------------|-----------|------------|----------------|-------|
| *Entity:       | FA7 ABAP  | *Start at: | Jan 1, 2022    | 00:00 |
| *Type:         | Unplanned | *End at:   | Jan 2, 2022    | 22:57 |
| Category:      |           | *Timezone: | Central Europe |       |
| *SLA Relevant: | Yes       | Respon...: |                |       |
| *Status:       | New       | *Source:   | MAI            |       |



# Job Monitoring innovations

## Job Alerting: Information on Navigation to Managed System

### Description

- For ABAP Job, BW Process Chain and Application Jobs (S/4HANA CE) improved information is provided for direct navigation to the job execution in the managed system.

### Details

In the Alert Details in the Alert Description text

- there is a direct link to the local monitoring tool (ABAP Job → SM37, BW Process Chain → RSPC)
- or in case of NW Appl. Job a description on how to find the link to the job execution.

### Benefits

- The alert processor can directly navigate from an alert to the corresponding alerted job execution.

The screenshot displays the 'Alert Description and Analysis' section of the SAP interface. It includes a red-bordered box highlighting the 'Alert Description and Analysis' header and the 'Analysis Tools' section, which contains the text 'SM37 in System ST7'. Below this, the word 'or' is centered. Another red-bordered box highlights the 'Alert Description and Analysis' section, which contains the text 'Analysis Tools: Check the job' and two bullet points: 'in the job execution system (IBP), which you can access via the URL contained in metric Job Attributes for the job instance (see Application Log URL in Additional Parameters)' and 'in the Job Monitor in SAP Solution Manager, which is accessible from the alert details via the "Navigate to" drop down.' Below this, the 'Alert Details' section is visible, including a filter for 'Include metrics with:' and a table of metrics. The table has columns for Description, Managed Object, T..., First, Wo..., Last, Min, Max, L..., and Text Value. The selected row is 'Job Instance ID=2021...' with a value of 'IBP FORCAST through BPA'. Below the table, the 'Additional Parameters' section is visible, with a red-bordered box highlighting the 'Application Log URL' parameter, which has the value 'https://pt6-001.wdf.sap.corp/ui#ApplicationJob-show?JobCatalogEntryName=&v4\_JobRunDetails/42010AEF3D3A1EDC95FFA98F3B93F2CA sLoxyRXI'.

Alert Description and Analysis

Analysis Tools

SM37 in System ST7

or

Alert Description and Analysis

Analysis Tools: Check the job

- in the job execution system (IBP), which you can access via the URL contained in metric **Job Attributes** for the job instance (see **Application Log URL** in **Additional Parameters**)
- in the Job Monitor in SAP Solution Manager, which is accessible from the alert details via the "Navigate to" drop down.

Alert Details

Include metrics with:  Red Rating  Yellow Rating  Green Rating  Gray Rating

| Description             | Managed Object                      | T... | First | Wo... | Last | Min   | Max   | L...  | Text Value                              |
|-------------------------|-------------------------------------|------|-------|-------|------|-------|-------|-------|---|
| Custom Job              | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ○     | ○     | ○    |       |       |       |   |
| Job Attributes          | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ■     | ■     | ■    |       |       |       |   |
| Job Instance ID=2021... | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ■     | ■     | ■    |       |       |       | IBP FORCAST through BPA                 |
| Status                  | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ■     | ■     | ■    |       |       |       |   |
| Job Instance ID=2021... | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ■     | ■     | ■    |       |       |       | Job finished successfully               |
| Duration                | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ○     | ○     | ○    |       |       |       |   |
| Job Instance ID=2021... | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ○     | ○     | ○    | 1 min | 1 min | 1 ... | Job current duration 1 minutes (maxi... |
| Application Log Status  | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ■     | ■     | ■    |       |       |       |   |
| Job Instance ID=2021... | /IBP/R_WAIT_AND_LOG_MSG REPORT JOBS |      | ■     | ■     | ■    |       |       |       | The Log Status is Successful            |

Metric Threshold Additional Parameters

Additional Parameters

| Name                   | Value   |
|------------------------|---|
| Application Log Status | S   |
| Application Log URL    | https://pt6-001.wdf.sap.corp/ui#ApplicationJob-show?JobCatalogEntryName=&v4_JobRunDetails/42010AEF3D3A1EDC95FFA98F3B93F2CA sLoxyRXI |
| RUNID                  | sLoxyRXI  |
| STEP_STATUS            | F   |
| TEMPLATE               | Z7ILD4VB JEIPNRAUAOEYYQZSMCE  |

# Job Management innovations

## Simple Job Request: Enhancement Option for Job Start Condition

### Description

- The Job Start Condition popup content can be enhanced via configuration. The information is copied over to the job scheduling UI.

### Details

- By defining entries in table AGS\_SJR\_JSC\_PARA the section Additional Start Condition Parameters appears.
- If the PARAM\_NAME and PARAM\_GRP values maintained are identical to those in table AGS\_SJR\_SMSEPARA the values are copied over to the job scheduling UI.

### Benefits

- Customer specific scheduling details can be collected from a job requestor.
- The scheduling responsible does not need to manually reentering of the information.

| MAND | PARAM_NAME  | PARAM_VALUE | PARAM_GRP | ARTIFACT_TYPE | TYPE                     | ACTIVE | MANDATORY | READ_MODE | WD_CONTROL |
|------|-------------|-------------|-----------|---------------|--------------------------|--------|-----------|-----------|------------|
| 200  | KEEP_CLAUSE | 50          | GENERAL   | A             | AGS_SJR_JOB_KEEP_CLAUSE  | X      |           |           | IN         |
| 200  | KEEP_UNITS  | d           | GENERAL   | A             | AGS_SJR_KEEPCLAUSE_UNITS | X      |           |           | DD         |

Job Start Condition

Start Condition

\* Job Frequency: Daily (ZCD) Unit: Day(s) Repeat Value: 1

\* Start Time: 09:00:00 End Time: 00:00:00 \* Time Zone: CET

\* Start Date: 13.12.2021 End Date:

Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday

Description:

Job Execution

Max Runtime (in seconds): Target Server:

is Critical?: Target Server Group:

Job Class: C - Low Priority External Scheduler:  Priority: 050

Event:

Additional Start Condition Parameters

Retention Number: 50

Retention Unit: D

# Job Management innovations

## Job Documentation: Improved data reorganization option

### Description

- The job documentation reorganization (i.e. removal from the DB) report has been enhanced to offer the option to remove obsolete job documents after a certain retention time.

### Details

- Report AC\_JOB\_DEFINITION\_REORG has option “Obsolete and Deleted JDs – Last chg. before [] months ago”
- The report can be executed without DB update for test.

### Benefits

- Job documents that need to be kept for certain time after a job has been de-scheduled, can easily be removed from DB.

The screenshot shows the SAP Job Documentation Reorganization report interface. The title bar includes the SAP logo and the text "Job Documentation Reorganization". Below the title bar, there is a navigation bar with a green checkmark, a dropdown menu, a save icon, a refresh icon, and buttons for "Cancel" and "More". The main content area is titled "Delete Job Documentations" and contains the following fields and options:

- Total Job Docs:** 7.696
- Selection Options:**
  - All Job Docs
  - All Obsolete and Deleted JDs
  - Specify Job Doc Numbers
- Job Doc(s) Number:** 0
- Obsolete and Deleted JDs:**  (This section is highlighted with a red box in the image)
- Last chg. before [] months ago:** 12
- Execution in Test Mode:**
  - Test mode

# SAP Cloud ALM





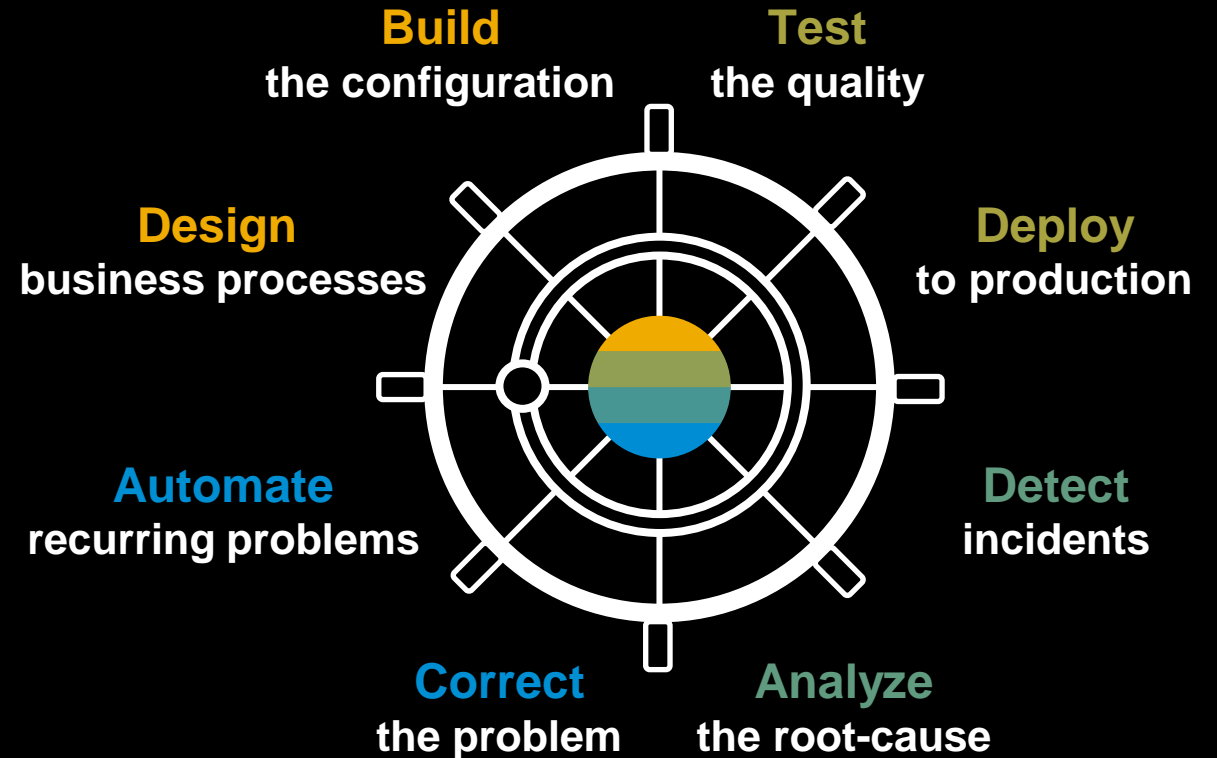
# SAP Cloud ALM

Manage the lifecycle of SAP SuccessFactors

SAP Cloud ALM assists the **implementation and operations** of **SAP SuccessFactors**

- **Accelerate** GoLive
- **Minimize** Disruptions
- **Reduce** Cost of Ownership

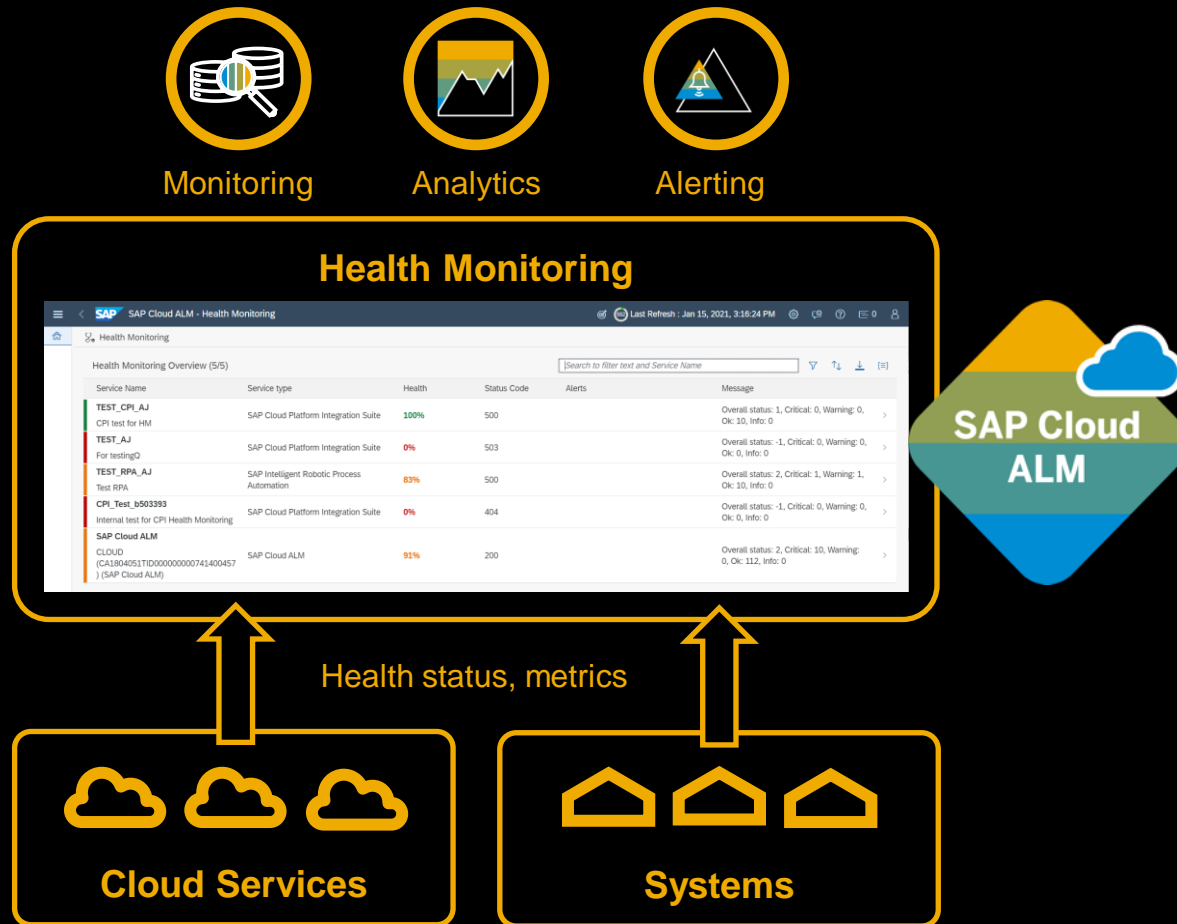
## SAP SuccessFactors



Application Lifecycle Management for **SAP SuccessFactors** – Included with your subscription!  
For more information visit the [SAP Community Blog](#) and [Landing Page](#)

# SAP Cloud ALM for Operations - Health Monitoring

## Check Application Health of Cloud Services and Systems



- **Monitoring of technical metrics and events** for cloud services and systems:
  - By executing **application health checks for SAP built cloud services**
  - By delivering **technical metrics and events for customer applications** built at SAP Business Technology Platform
  - By providing metrics for **light-weight system monitoring for SAP ABAP** based systems
- Provides **embedded alerting** including the capability to **trigger notifications and corrective actions**
- Allows **embedded analytics** to analyze **trends and root causes** for discovered problems

# SAP Focused Run



# New in SAP Focused Run FP02 - Job & Automation Monitoring

**Job & Automation Monitoring** is a new application, designed to offer a unified monitoring for all kind of jobs and automations (e.g. SAP Business Workflow).

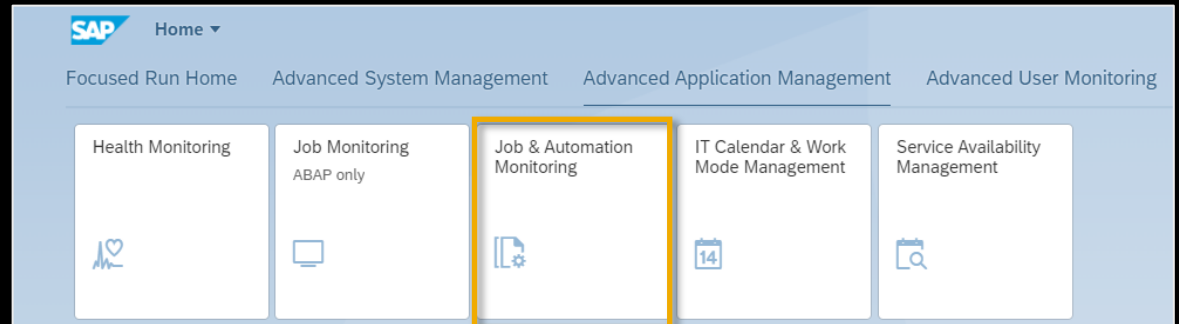
## ❑ With SAP Focused Run 3.0 FP02

- ✓ offers monitoring for ABAP jobs and BW Process Chains
- ✓ covers many features of Job Monitoring (ABAP only)

## ❑ With SAP Focused Run 3.0 FP03

- ✓ will cover all features of Job Monitoring (ABAP only)
- ✓ will offer monitoring for S4/HANA Application Jobs, Intelligent Robotic Process Automation Jobs and further job types
- ✓ will offer job execution data analysis (e.g. for runtime, failure rate ...)

## ❑ With SAP Focused Run 4.0 Job Monitoring (ABAP only) will be retired.



New application, that will replace existing “Job Monitoring (ABAP only)”

### Further information:

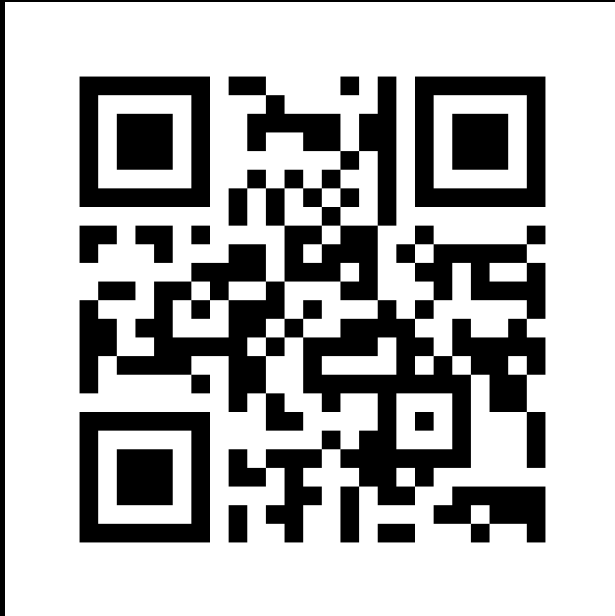
<https://support.sap.com/en/alm/sap-focused-run/expert-portal.html>



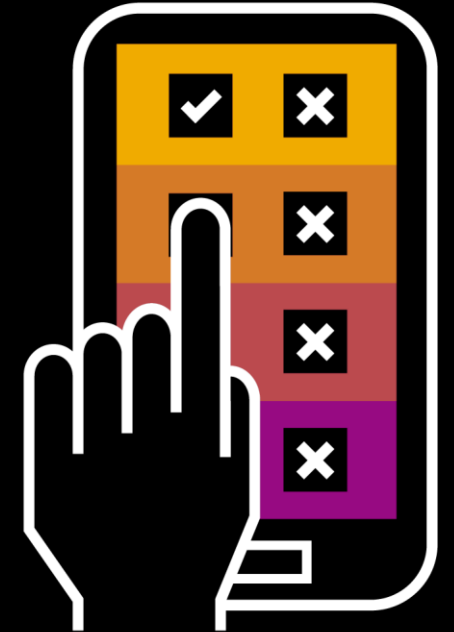
# Poll



# Let's ask some questions!



Please open [www.menti.com](https://www.menti.com)  
and use code 6735 5397  
<https://www.menti.com/q4mhnmctox>





# Upcoming Events



# New **openSAP** course with SAP Cloud ALM

The screenshot shows the openSAP course page. At the top, the navigation bar includes 'openSAP', 'Channels', 'Courses', 'Microlearning', 'Podcasts', and 'News'. The course title is 'Hire to Retire – Strategy, Implementation, and Operations'. Below the title, the instructors are listed: Bianka Woelke, Jochen Thierer, Andy Shean, Robert Wood, Harini Gunabalan, Lillie Reynolds, Daniela Goerke, Srinivas Singaraju, António Moreira Rato, Tonja Kehrer, Karl Benson, Janko Budzisch, Markus Bechler, and Simon Blattmann. A yellow banner indicates 'Course has not yet started'. The main navigation bar includes 'Learnings', 'Discussions', 'Progress', 'Collab Space', 'Course Details', and 'Announcements'. The course details section features a video player with the course title and a description: 'Join this free online course to learn about SAP's holistic HR strategy: how it relates to our Intelligent Enterprise Suite, including SAP SuccessFactors Human Experience Management Suite, and the end-to-end Recruit to Retire business process and its three sub-processes Hire to Retire, Travel to Reimburse, and External Workforce Management.' The course dates are 'January 18, 2022 - February 16, 2022' and the language is 'English'. There is an 'Enroll me for this course' button.

- Start date: January 18<sup>th</sup>, 2022
- Duration: 3 weeks & Final Exam
- Week 1: Strategy and Innovations
- Week 2: Innovations in Hire to Retire
- Week 3: Implement and Operate Hire to Retire

[Click to Enroll!](#)

# ALM Events: Save the date!

SAP Cloud ALM Expert Community Call: **March 2**

ALM Summit LAC: **March 30 & April 5-6**

DSAG Technologietage: **May 3-4**

DSAG CCOE Forum: **May 31 - June 1**



Find our ALM Events here:  
<https://support.sap.com/alm-events>



**Mark your calendar!**

The next ALM Community Call will take place on

**March 16, 4pm CET / 10am EST.**

The focus topic of this call will be [SAP Cloud ALM](#).

All registered participants will receive an e-mail invite for this call.

# Q&A



# Ask you questions here!

**Please ask your questions!**

Use the Q&A panel in the Zoom webinar to ask your questions.



# Thank you.

Contact information:

Benjamin Schneider, SAP SE

[sap\\_cxs\\_social\\_media@sap.com](mailto:sap_cxs_social_media@sap.com)