



ALM Community Call

March 16, 2022

CXS Customer Communications and Relations, SAP SE

PUBLIC

Disclaimer

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. Except for your obligation to protect confidential information, this presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this presentation or any related document, or to develop or release any functionality mentioned therein.

This presentation, or any related document and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this presentation is not a commitment, promise or legal obligation to deliver any material, code or functionality. This presentation is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This presentation is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this presentation, except if such damages were caused by SAP's intentional or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

Introduction



ALM Community Call: Agenda for **March 16, 2022**

Focus topic: SAP Cloud ALM

Welcome and Introduction

News from SAP Product Support

ALM Community News

ALM News and Updates

- SAP Solution Manager
- SAP Cloud ALM

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Tonja Kehrer



Romy Sachse



Tim Steuer



Cay Rademann



John Krakowski Jr.



Stefan Lahr

The Application Lifecycle Management Product Portfolio of SAP



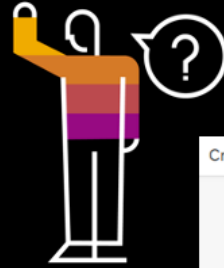
The Application Lifecycle Management Product Portfolio of SAP



News from SAP Product Support



Support Log Assistant



How to access the Support Log Assistant?

- Start opening an incident in SAP One Launchpad, add the information requested and scroll to the attachments area. Depending on the Product and Area that Incident is located there are suggestions for related files.
- Select the related file and click on “Save and analyze File”



- Further information needed?
KBA [2990062](#) - What is the Support Log Assistant and how can I use it to find known issues and solutions?



If you like to give feedback about that tool, please reach out to: ps_support_log_assistant@sap.com

ALM Community News







News from the community


Technical Articles

 Axel Schulze 
March 8, 2022 | 14 minute read

Update SAP Best Practise content in SAP Solution Manager – Process Management

  2  95

 Liked

 RSS Feed

Handle SAP Best Practices package updates in SAP Solution Manager 7.2

At a glance

SAP provides SAP Best Practices for its solutions including various content.

The content is free of charge and it is easy to find appropriate SAP Best Practices packages in the SAP Best Practices Explorer (<https://rapid.sap.com/bp>). The SAP Best Practices Explorer provides access to SAP as well as packaged Partner content.

Some packages are ready to consume and adopt in SAP Solution Manager 7.2 – Process Management. SAP also provides frequent updates of this content.

This post explains the procedure on how to update content packages in Process Management of SAP Solution Manager 7.2.

Content can be SAP Best Practices packages, SAP Model Companies as well as customers' own content (templates).

There are some general rules to consider when working with process management content. In all cases SAP Solution Manager is the source of content creation. Furthermore, the process management content is based on unique deployment and content IDs. Both entities play an important role during the content recognition process.

For more information on deployments please visit: <https://wiki.scn.sap.com/wiki/display/SM/Deployments>



The deployment and content IDs ensure a seamless exchange between different solutions within one SAP Solution Manager as well as different SAP Solution Manager 7.2 systems. It enables the exchange of several content updates. Thus, it is possible to manage template scenarios like roll in, roll out and roll back.

Use case




To explain the update process of process management content in SAP Solution Manager 7.2 we have defined the following customer situation:


[Update SAP Best Practice Content in SAP Solution Manager Process Management](#)


Product Information

 Nicolas ALECH 
February 24, 2022 | 1 minute read

Associating test cases and requirements in SAP Cloud ALM

  4  61

 Liked

 RSS Feed

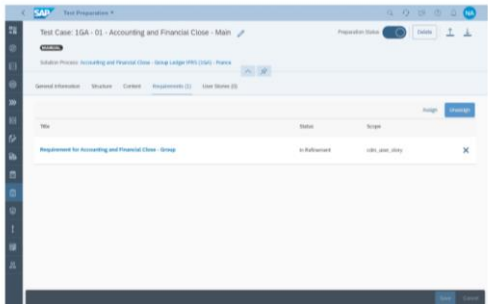
In this blog I will show you how you can associate requirements to test cases.

Traceability is a key aspect when deploying new requirements to your systems. To improve the traceability throughout the implementation of your requirements in your systems, we enable you to create relationships between requirements and test cases (a bi-directional relationship) in SAP Cloud ALM.

When a requirement has been captured in SAP Cloud ALM, it will go through several phases, specification, approval, implementation and then deployment. To insure that your requirement is ready to be deployed you need to be sure that it has been properly tested.



Hence, early in the development lifecycle of your requirement you should create one or many test cases (manual or automated) to assess its correct implementation.

For every test case you will now find in SAP Cloud ALM a new tab called "Requirements":







[Associating Test Cases and Requirements in SAP Cloud ALM](#)


User Experience Insights

 Laura Branitsch 
March 10, 2022 | 1 minute read

Contribute to the Setup Guide for SAP Cloud ALM

  5  206

 Liked

 RSS Feed

Collaboration is one of the core values that helps us grow and improve. Your feedback as an SAP customer or partner has always been essential to make sure our SAP Help Portal content is hitting the mark.

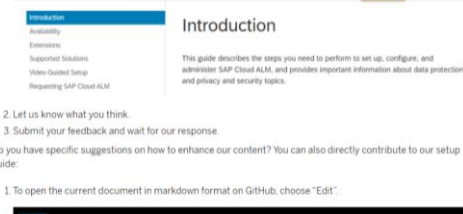
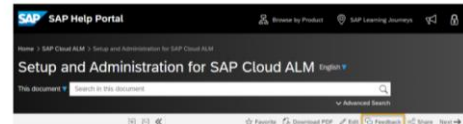
That is why the English version of our SAP Cloud ALM Setup and Administration guide, the main onboarding document for SAP Cloud ALM, is now also available on GitHub.

The standard GitHub collaboration processes allow you to engage with us in an open conversation by giving feedback and even submitting content proposals. All you need is a GitHub account!

Here's how it works:

Do you have general improvement ideas or questions for one of our documents? You can provide feedback in the form of a GitHub issue:

1. To open an issue for the current document, choose "Feedback".



2. Let us know what you think.
3. Submit your feedback and wait for our response.

Do you have specific suggestions on how to enhance our content? You can also directly contribute to our setup guide:

1. To open the current document in markdown format on GitHub, choose "Edit".

[Contribute to the Setup Guide for SAP Cloud ALM](#)

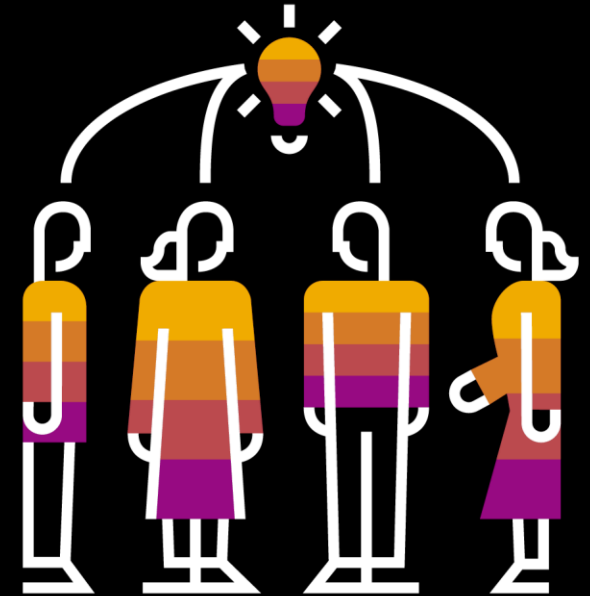
Community News

1. [Join the ALM Community](#)

Follow the tags

2. [SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3. Ask your questions to peers and experts!



ALM News & Updates



SAP Cloud ALM




Expert Guided Implementation (EGI) for SAP Cloud ALM

Empowering	Execution	Expertise on Demand
Web session, 2-3 hours each day SAP expert explains step-by-step configuration using training materials	2-3 hours on the same day Participants execute demonstrated steps within their own project, on their own SAP environment	During Execution Participants have direct access to an SAP expert who directly supports them remotely, if necessary, during the execution
✓	✓	✓

SAP Learning Hub

← Back
All you need to know about SAP Cloud ALM



Expert Guided Implementation

SAP Enterprise Support Academy

EXPERT_LED_SUP_EDE_0010_0222

☆ Not yet rated ☆

Instructor-led and Online Course

Questions? Contact
SAP_ES_Academy@sap.com

The purpose of this EGI is to present the benefits and capabilities of SAP Cloud ALM and to help you use its functionalities in your own environment. It combines Implementation, Operations and Service topics to allow you to leverage the full potential of SAP Cloud ALM.

Ideally, your SAP Cloud ALM tenant should be provisioned prior to the start of this training so we can work together on the initial setup and system connectivity.

more

10^{HOUR(S)} DURATION 10^{HOUR(S)} DURATION 1

3 categories more

Save for Later >

You may also:
Start Course > Register Now >

Delivery Dates:
April 25 to April 29, 2022

Learn more from
[this blog](#)

[Register here](#)

Did you know the ...

Value of SAP Cloud ALM for SAP SuccessFactors?

Out-of-the-box implementation of integrated processes

- Business process content of SAP SuccessFactors process library

Accelerated implementation and adoption

- According to SAP Activate methodology for SAP SuccessFactors

Minimize disruptions

- Identify problems by monitoring on SAP SuccessFactors business processes, integration, user, and application level



Did you know how ...

SAP Cloud ALM supports the implementation of SAP SuccessFactors?

1. Design

- Consume leading practices of the **SAP SuccessFactors process library** and manage fit-to-standard workshops

2. Build

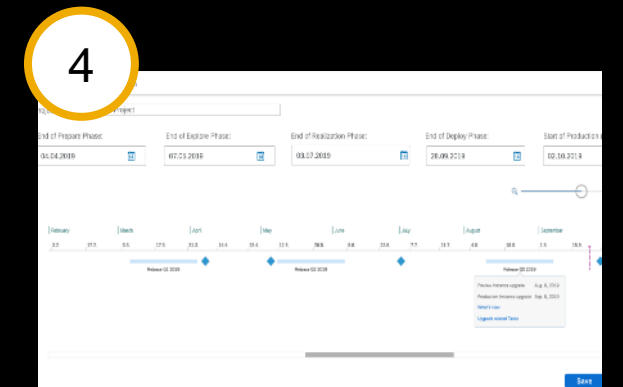
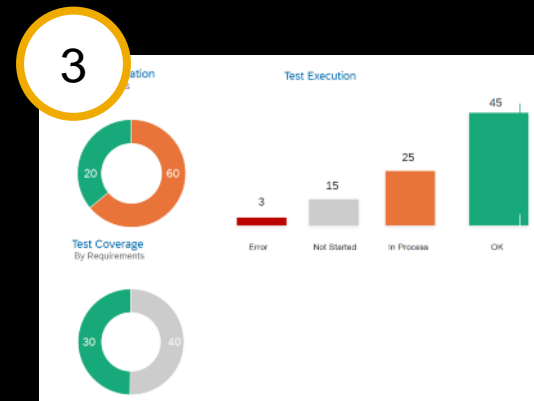
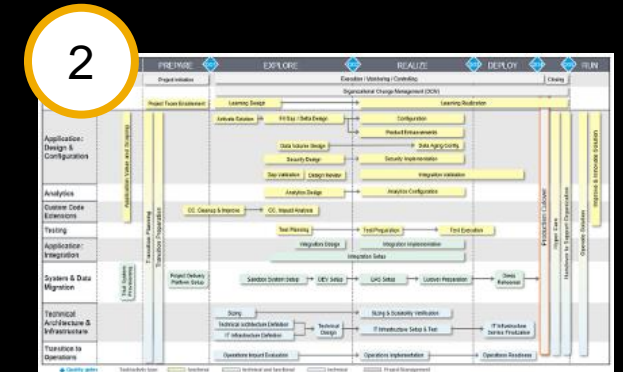
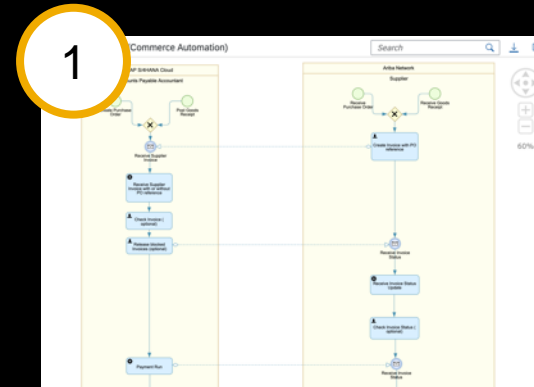
- Perform implementation activities based on **SAP Activate methodology for SuccessFactors**, integrated in the SAP toolchain

3. Test

- Prepare and execute manual tests based on SAP process content
- Integrate test-automation tools via open APIs

4. Deploy

- Manage your requirements lifecycle by utilizing the technical change management workflow



SAP SuccessFactors **Operations** through SAP Cloud ALM

Integration & Exception Monitoring

- Detect and fix issues in end-to-end message flows
 - Exceptions from SAP SuccessFactors middleware integration, scheduled jobs, integration center, SAP Integration Suite, ...
 - SAP SuccessFactors data replication messages

Real User Monitoring

- Gain transparency regarding performance as experienced by end users as well as utilization of business functionality
 - Support of SAP SuccessFactors Employee Central Payroll

Business Process Monitoring

- Identify disruptions of business processes
 - E2E process visualization with business process KPIs out of the box (*16 SAP SuccessFactors KPIs as of January 2022*)
 - Analyze & drill down to document level

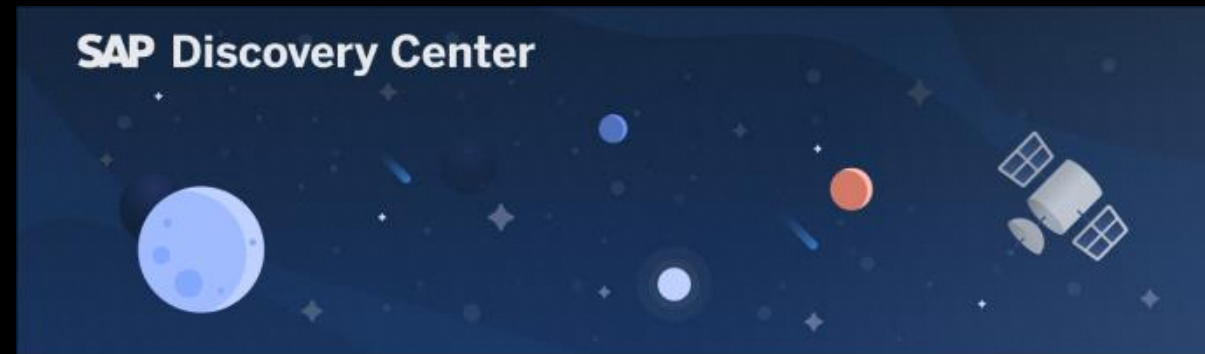
Job & Automation Monitoring

- Monitor efficient job execution and automated activities
 - Support of SAP SuccessFactors Employee Central Payroll ABAP jobs

Demo SAP Cloud ALM for SAP SuccessFactors

Demo

SAP Discovery Center
SAP Cloud ALM Mission



<https://discovery-center.cloud.sap/>

SAP Solution Manager



Update SAP Solution Manager

Customer Connection delivery call:

- Planned for CW 21 (May 24th)
- Invitations to be sent by user groups and registered participants

Planned delivery date:

- SPS 15: CW 29*

*be aware that the information contained in this schedule is subject to change. SAP does not guarantee the availability of an SP Stack delivery on the specified date. The delivery frequency of a product version may change during its lifecycle.

Poll



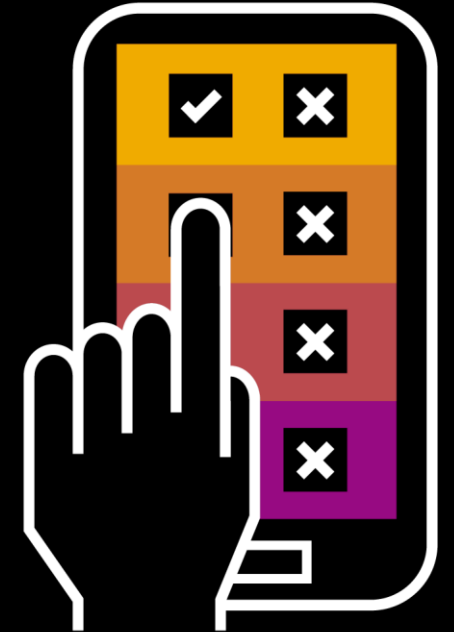
Let's ask some questions!



Please open www.menti.com

and use code 9319 6086

<https://www.menti.com/6fh7ih4zs8>



Upcoming Events



SAP ALM Summit Latin America 2022

Free Virtual Experience

March 30: Keynote Day

April 6 and 7: Deep Dive Days

Exclusive ALM Event in both
Portuguese and Spanish language

Register here:

[Portuguese](#)

[Spanish](#)



SAP Customer Center of Excellence Virtual Global Summit

All you need to know about ALM



APRIL 5 // 1:45 PM



APRIL 6 // 10:00 AM



APRIL 7 // 11:15 AM



APRIL 7 // 2:15 PM



APRIL 7 // 3:15 PM

ALM Strategy:
The Future of
Application Lifecycle
Management



Tim Steuer

SAP SE

How ALM integrates
Signavio and Tricentis to
Enable Holistic Business
Transformation



Michal Klöffler

SAP SE

Implement and Operate
SAP S/4HANA in the
Cloud and On-Premise



John Krakowski,
Evan Stoddard

SAP America

Are you Ready
for SAP Cloud ALM



Benjamin Schneider

SAP SE

Quick wins:
Operations in
a Hybrid World



Thomas Merta

SAP America

[Register here!](#)

ALM Events: Save the date!

ALM Summit LAC: **March 30 & April 5-6**

SAP Cloud ALM Expert Community Call: **April 6**

SAPInsider SAP Center of Excellence Global Summit: **April 5-7** ([more](#))

DSAG Technologietage: **May 3-4**

SAP Sapphire 2022: **May 10-12** (learn more [here](#))

DSAG CCOE Forum: **May 31 - June 1**



Multiple [ALM Roadshows](#) planned for April to June 2022

Find our ALM Events here:
<https://support.sap.com/alm-events>

Mark your calendar!

The next ALM Community Call will take place on

April 20, 4pm CET / 10am EST.

The focus topic of this call will be [SAP Focused Run](#).

All registered participants will receive an e-mail invite for this call.

Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

Benjamin Schneider, SAP SE

sap_cxs_social_media@sap.com