SAP Community Call for ALM
November 16, 2022

CXS Customer Communications and Relations, SAP SE

THE BEST RUN **SAP**

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Introduction

SAP Community Call for ALM: Agenda for November 16, 2022

Welcome and Introduction

ALM Community News

News from SAP Product Support

ALM News and Updates

- SAP Cloud ALM

- SAP Solution Manager

- SAP Focused Run

Interactive Poll

Upcoming Events and Webinars

Q&A

Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts

Ben Schneider

Stefan Lahr

Tim Steuer

Dolores Correa

Cay Rademann

John Krakowski Jr.

Evan Stoddard

The Application Lifecycle Management Product Portfolio of SAP

ALM Community News

ALM Community News

[SAP Best Practices process content for SAP S/4HANA Cloud, private edition in SAP Cloud ALM](#)

[Implementation and Operation of SAP Ariba with SAP Cloud ALM](#)

[Use SAP Cloud Application Lifecycle Management (CALM) System to Monitor Your SAP S/4HANA Cloud 3-System Landscape Systems – Part 1: Setup](#)

Community News

1. [Join the ALM Community](#)

2. Follow the tags
   [SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3. Ask your questions to peers and experts!
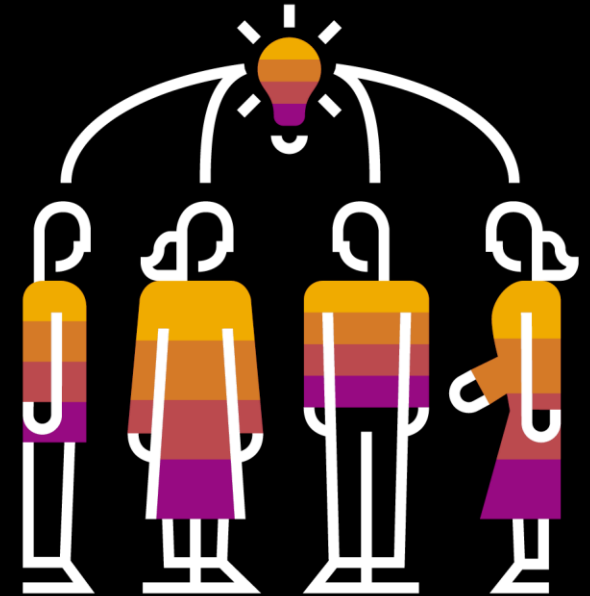
News from SAP Product Support

Objective – Why?

Our focus is on educating customers on how they can help themselves

- **Enabling customers** to easily find the information they need to answer how-to questions will lead to empowerment and satisfaction
- To ensure a **positive customer experience** by providing answers on Community for **how-to questions**

Providing solutions

1-to-1

Providing solutions

1-to-many

Defining How-to vs. Consulting

How-to

- **General solution** that is applicable to many customers

- **Simple question** that takes less time and effort to provide answer

- **Low-effort questions** on supported functionalities

- **Easily converted to knowledge content** (easily converted to KBA etc.)

Consulting

- **Specific solution** for customer and not applicable to many customers

- **Complex question** that takes more time and effort to provide answer

- **In-depth answers** on supported functionalities and non-supported functionalities (by design/behavior of product)

- **Not applicable to create knowledge content**

SAP Community

Some tips for starting

1. Find your relevant tags and check for similar questions already answered

IF THE ANSWER WAS VALID/HELPFUL please VOTE IT!

➢ Search with your specific tag
https://answers.sap.com/tags.html

- SOLMAN Setup/Configuration/LMDB
- SOLMAN Process Management
- SOLMAN Project Management
- SOLMAN Test Suite
- SOLMAN Change Control Management
- SOLMAN IT Service Management

- SOLMAN Business Process Operations
- SOLMAN System Monitoring
- SOLMAN Diagnostics
- SOLMAN SAP Engagement and Service Delivery
- SOLMAN Custom Code Management
- SOLMAN Data Volume Management

- Focused Build for SAP Solution Manager
- Focused Insights for SAP Solution Manager

- SAP Focused Run

- SAP Cloud ALM

2. If you cannot find a similar question Ask a question for
https://answers.sap.com/questions/ask.html

Use the correct label for people following the label get notified about your new question

⚙️ Account & Settings

Personal Info

| Communications

Profile Linking

Login Settings

Privacy
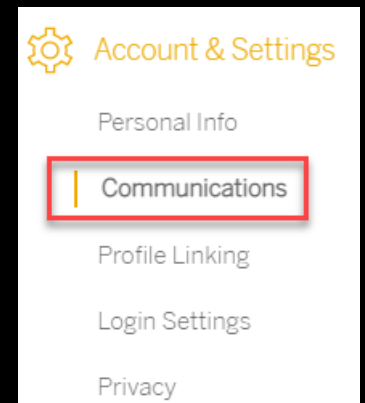
SAPSUPPORT user in SAP Community

Check the questions created already by SAPSUPPORT generic user in SAP Community
[SAP Support | SAP People](#)

Additional Resources

- **SAP Community Blog**: [Maximizing the Power of SAP Community at Product Support](#)

- **KBA** [2973358](#) - SAP Community: Preferred Support Channel for How-To Questions

ALM News & Updates

SAP Solution Manager

SAP Cloud ALM

SAP ALM Platforms – Planned Product Availability Strategy

SAP Solution Manager follows the maintenance strategy of the SAP Business Suite

- Extended maintenance for process management, test suite, change & release management and ITSM in SAP Solution Manager 7.2 is automatically included in the optional extended maintenance for the SAP Business Suite 7

- SAP Solution Manager 7.2 is supported beyond 2030 – in customer-specific maintenance*

- There are **no plans for further releases** after SAP Solution Manager 7.2

SAP Cloud ALM and SAP Focused Run are not dependent on the SAP Business Suite allowing mainstream maintenance beyond 2030. SAP plans no further on-premise product in the ALM portfolio.

SAP Solution Manager, SAP Focused Run in mainstream maintenance	End of mainstream maintenance for SAP Solution Manager	End of extended maintenance for SAP Solution Manager
Now	End of 2027	End of 2030

SAP Solution Manager 7.2 - Operations ———Customer specific maintenance———

SAP Solution Manager 7.2 – Implementation & ITSM — Extended maintenance — ———Customer specific maintenance———

SAP Focused Run

SAP Cloud ALM

*) See restrictions in SAP Note 52505
For further information visit support.sap.com/ALM

This is the current state of planning and may be changed by SAP at any time. 18

SAP's ALM Strategy

**SAP Cloud ALM** is designed to support ALM for the **Intelligent, Sustainable Enterprise**, including SAP S/4HANA (all deployments).

SAP Cloud ALM is **attractive for SAP Solution Manager customers**: cost of operation and maintenance, functionality, ease of use and adoption, foundational support for today's customer landscape (SAP Business Suite, SAP BW, SAP PI/PO), transition support.

SAP Cloud ALM is the **next generation ALM platform** for SAP customers. SAP Cloud ALM is an independent new product line. SAP recommends SAP Cloud ALM as go-to platform for ALM.

SAP Focused Run addresses SAP-centric service providers and hybrid customers with advanced needs and/or significant on-premise footprint. **It can be used complementary to SAP Cloud ALM**.
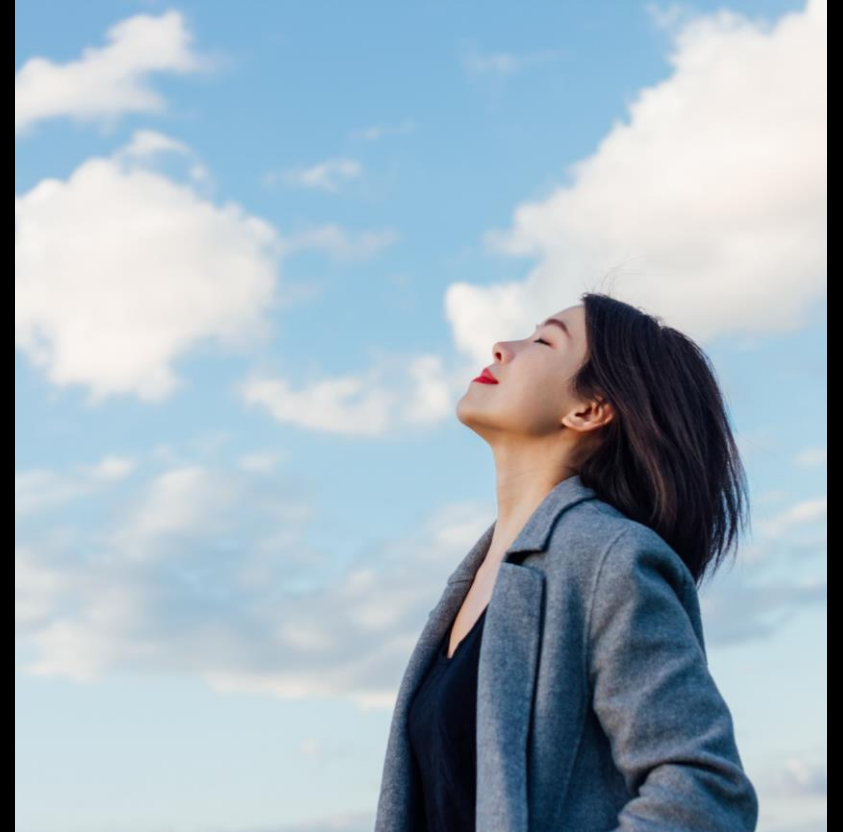
Transition Strategy from SAP Solution Manager to SAP Cloud ALM

SAP Cloud ALM is the Go-to platform for ALL new customers and ALL SAP Solution Manager customers.

SAP Solution Manager → **SAP Cloud ALM**

Adopt SAP Cloud ALM for service and operations NOW

Reasons for immediate action
- Less customer effort for updates and agent administration
- Ease of use and consumption
- Functional enhancements for cloud products
- Access to the Service and Suport network with data lake, ML and AI integration

Adopt SAP Cloud ALM for implementation at your own pace

Continue to use SAP Solution Manager to complete your move to SAP S/4HANA or if SAP Cloud ALM for implementation is not sufficient (yet)
- Standard functionality for Test, Change Control & Solution Documentation with daily delivery throughout 2023
- Advanced functionality for Charm & Solution Documentation later and with Partner functionality

Use SAP Cloud ALM for fast pace cloud implementations

Complement your operations needs with SAP Focused Run

While SAP Cloud ALM is designed to be sufficient for the vast majority of customers, SAP Focused Run can complement SAP Cloud ALM for advanced operations use cases.

SAP Solution Manager

SAP Cloud ALM

SAP Focused Run

Add SAP Focused Run if SAP Cloud ALM is not sufficient:

- Dedicated system management
- Large on-premise landscapes & high volume application monitoring
- Multiple customer enablement
- Embedded operation automation & cross use case analytics

- at customer
- at SAP
- at partner

SAP Cloud ALM

SAP Best Practices for SAP S/4HANA 2022
for SAP S/4HANA Cloud, private edition

SAP Cloud ALM provides access to Best Practice and Reference Processes to accelerate your SAP public cloud, private cloud, or hybrid project.

SAP Best Practices for SAP S/4HANA Cloud, private edition, has been added to the rich content offer lately.

- localizations for 43 countries
- latest updates to 557 localized solution processes and respective process flows
- updates to test scripts and process diagrams
- latest updates of additional accelerators.

Please check out the following blog here and request your own SAP Cloud ALM tenant here.
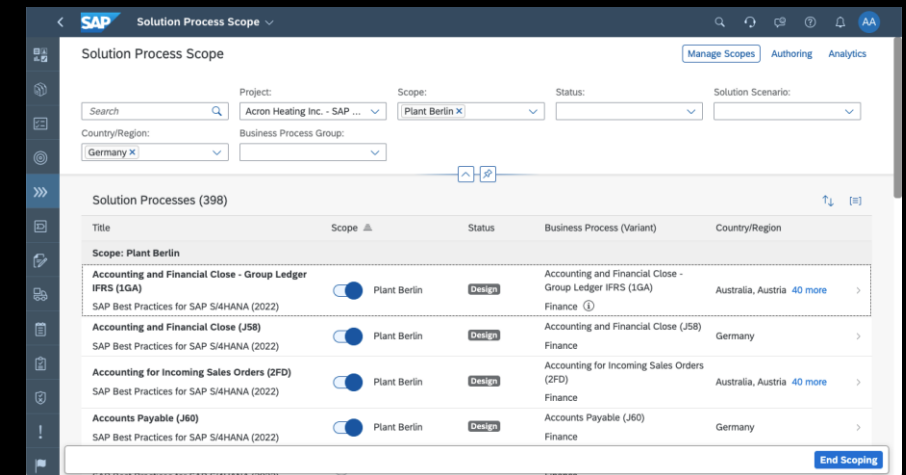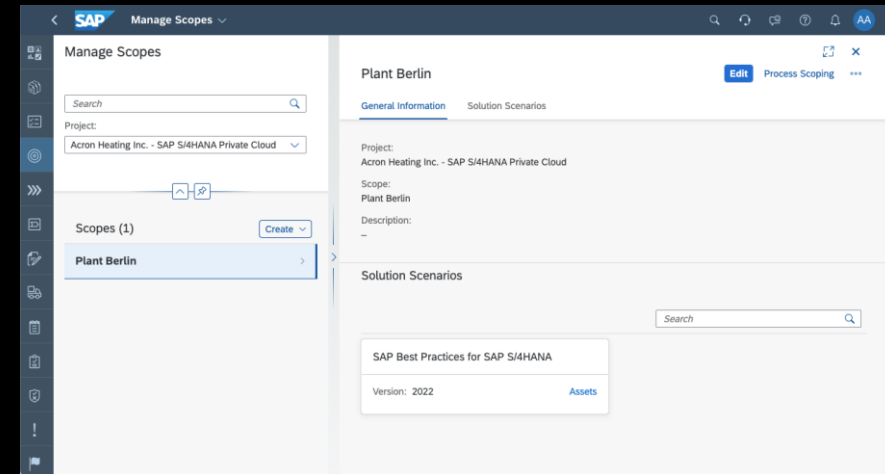
SAP Cloud ALM in the SAP Discovery Center

Do you need support in getting started with SAP Cloud ALM? Check the free missions in the SAP Discovery Center to get you up to speed!

Tricentis Test Automation Timeline

Closed Beta
with SAP and select
partners

Open Beta
for early adopters

General Availability

Q1 2023

November 2022

August 2022
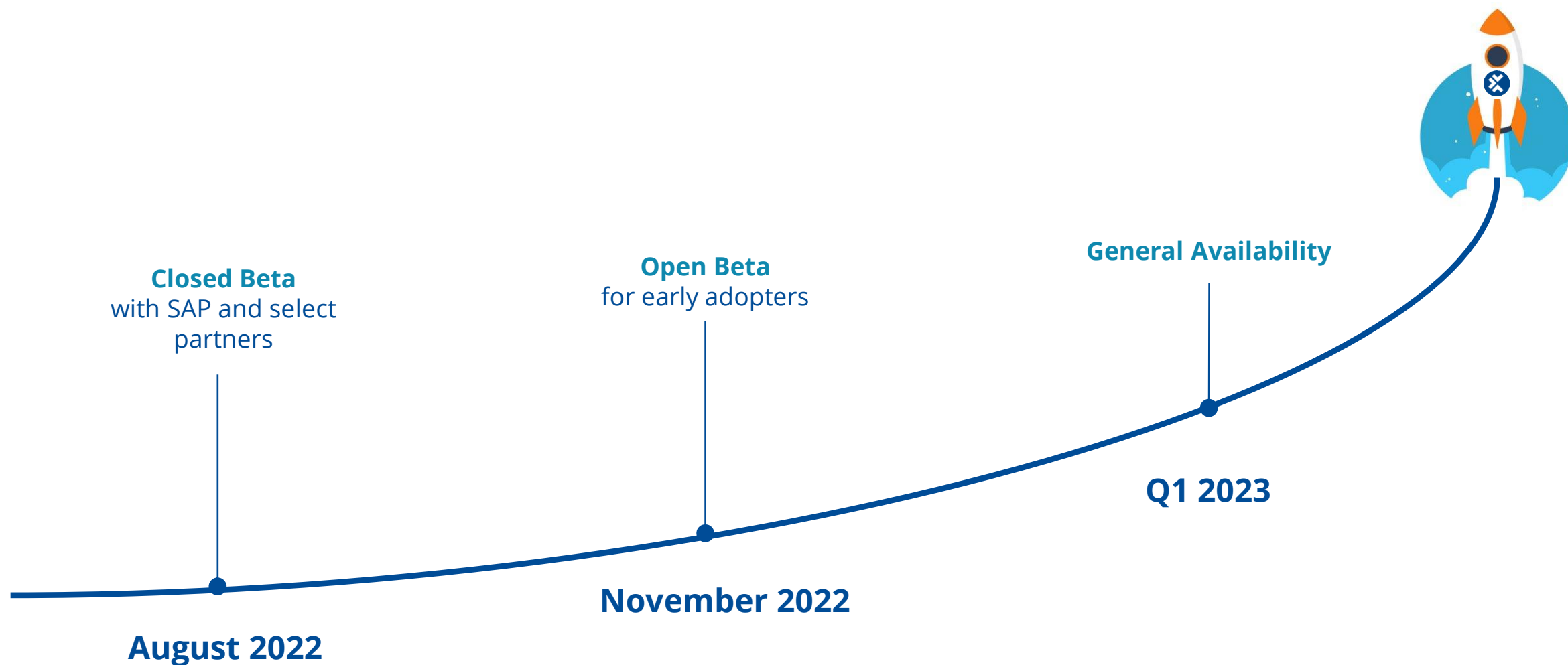
This is the current state of planning and may be changed by SAP at any time.

Poll

Let's ask some questions!

Please open www.menti.com

and use code 7925 9968

https://www.menti.com/alek8zav7via
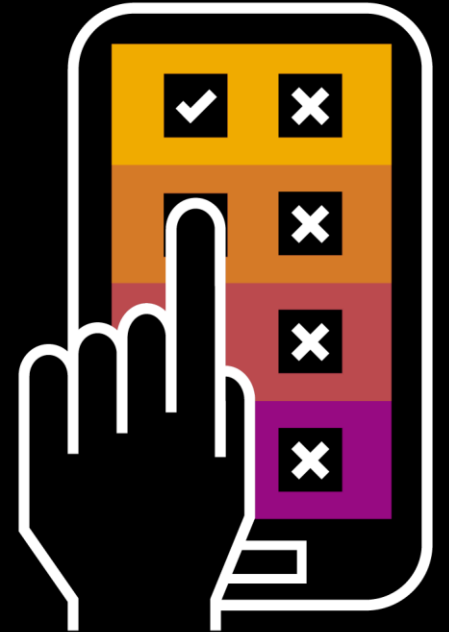
Upcoming Events

ALM Events: Save the date!

- Remote Usability Testing: Topic 20 - Using Tag and Cross-Search (Nov 29- Dec 1) ([access here](#))

- SAP Cloud ALM What's New Quarterly Update: **November 30 & December 1** ([register](#))

- What' New in SAP Focused Run 4.0 SP00: December 6 ([register here](#))

- SAP Community Call for SAP Cloud ALM Experts: December 7 ([register here](#))

- DSAG ALM Thementage St. Leon-Rot: January 24 & 25 (coming soon)

Find all ALM Events here:
https://support.sap.com/alm-events

Stay Updated: ALM Newsletter

Stay updated about the latest news in Application Lifecycle Management!

Register now for our monthly ALM newsletter here:

[Register here](#)

Mark your calendar!

The next SAP Community Call for ALM will take place on

December 21, 4pm CET / 10am EST.

The focus topic of this call will be a special year-end session.

Reminder: **Re-Register yourself here** to receive e-mail invites for future calls!

Q&A

Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.

Thank you.

Contact information:

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