



ALM Community Call

November 17, 2021

CXS Customer Communications and Relations, SAP SE

PUBLIC

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Introduction



ALM Community Call: Agenda for November 17, 2021

Focus topic: SAP Cloud ALM

Welcome and Introduction

ALM Community News

ALM News and Updates

- SAP Solution Manager
- SAP Focused Run
- SAP Cloud ALM

Interactive Poll

Upcoming Events and Webinars

Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Tonja Kehrer



Tim Steuer



Stefan Lahr



Cay Rademann



John Krakowski Jr.

The Application Lifecycle Management Product Portfolio of SAP



The Application Lifecycle Management Product Portfolio of SAP





ALM Community News



ALM Community News

User Experience Insights



Roland Kramer 
September 30, 2021 | 25 minute read

SAP MacGyver – Installing SAP SolMan 7.2

6

13


788

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Last Changed: 21st of October 2021



SAP MacGyver – Installing SAP SolMan 7.2

Motivation

Why SAP MacGyver? Ok, that is obvious. There is no SAP Product like the SAP Solution Manager 7x which needs more creativity with a skillful set of knowledge and capabilities about the Complete Range of SAP (NetWeaver) Technology with the Challenge of a Software Release which is out of Maintenance like SAP NetWeaver 740 and the usage of SAP BI-JAVA 750.

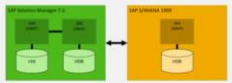
Like Angus MacGyver and his tools: the Swiss Army Knife, Duck Tape, Paper Clip, Matches and a lot of SAP Background Knowledge plus Creativity is necessary to finalize the Task successfully.

Blog – SAP Solution Manager 7.2 SPS13 is Released. What's In It for Me?

System Landscape

The landscape consists of:


- ✓ SAP Solution Manager 7.2 (SP13) (SAP-001-200 SP001)
- ✓ SAP S/4HANA 1909 FROD as managed system
- ✓ SAP HANA 2.0




Since 2007 as the Solution Manager 7.1 was mandatory for the NetWeaver Upgrade to 7.3x and higher, I have implemented several times the SAP SolMan 7x with different SP Levels and Releases. No Installation was the same as the first one, but the main Challenges/Problem remain the same even after almost 1 1/2 decades. I even succeeded a 7.1 Systemcopy which was impossible to do, but with the BW Postcopy Automation it was and is also today.

SAP MacGyver - Installing SAP SolMan 7.2

Product Information



Reiner Markheiser 
October 15, 2021 | 6 minute read

How to use SAP Activate Roadmaps as project template for Focused Build

5

10

437

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Focused Build for SAP Solution Manager is a ready-to-run and integrated solution to manage requirements and software development in large, agile projects. On top of that, SAP Activate provides the methodology and implementation content.

The SAP Activate methodology is SAP's recommended implementation methodology when implementing SAP Products, for example SAP S/4HANA. The provided roadmaps contain lists of deliverables for each phase, a process description in the form of tasks as well as accelerators like templates, examples, guides or web links in an easy consumable way to help customers to perform the implementations efficient and simple. The SAP Activate Roadmaps can be checked online via [Roadmap Viewer](#).

Key Terms in the Activate Roadmap:

Phases:
Phases are stages of the project. At the end of each phase, a quality gate exists to verify the completion of the deliverables.

Workstreams:
A workstream is a collection of related deliverables that show time relationships within a project and among other streams. Streams can span phases and are not necessarily dependent on phase starts and end.

Deliverables:
A deliverable is an outcome that is delivered during the course of the project. Several deliverables are included within a work stream.

Tasks:
A task is work to be performed. One or several tasks comprise a deliverable.


Accelerator:
An accelerator is a document, template, or a web-link that helps a consultant, a customer, or the PM perform the task and complete the work faster or with less effort.


More filter groups: Different road maps provide additional groups to filter the content (e.g. Services in the transition to SAP S/4HANA road map)

SAP offers three types of Roadmaps:

How to use SAP Activate Roadmaps as project template for Focused Build

Product Information



Sharath Shasheendran 
November 9, 2021 | 5 minute read

BLOG SERIES | PARTNERS AND SAP CLOUD ALM | PART I: INTRO

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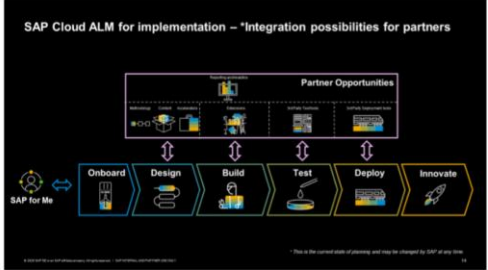
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Partners play a very pivotal role in implementation of SAP applications at various customers. SAP Cloud ALM primarily caters to the customers' need to manage implementation while onboarding partners. Based on various partner ecosystem feedback, we understand that partners will have very specific needs to manage the delivery. Keeping this in mind our vision looks at the various activities that would be executed with the various tools in play. *SAP for Me* will be the interface for the customer to the SAP world. A flavor of *SAP for Me* would be made available in the future (as per current plan) to the partners as well. This would thus hold information around the applications that the customer has decided to consume or consuming in the Intelligent Suite. The tool that will **orchestrate and anchor the implementation and operations** will be **SAP Cloud ALM**. SAP Cloud ALM will interface with *SAP for Me*, managing scoping, supporting build with configuration and integrations, allowing possibilities for extensions and finally managing testing of the application before it can be deployed for consumption.



SAP Cloud ALM opportunities for partners

Partners usually have their own methodology, content and accelerators and it is imperative that they leverage them in the implementation for their customers. The partner delivery infrastructure should thus have the capability to interface with SAP Cloud ALM to leverage these assets and support implementations. Typically

Blog Series | Partners and SAP Cloud ALM | Part 1: Intro

Community News

1.

[Join the ALM Community](#)

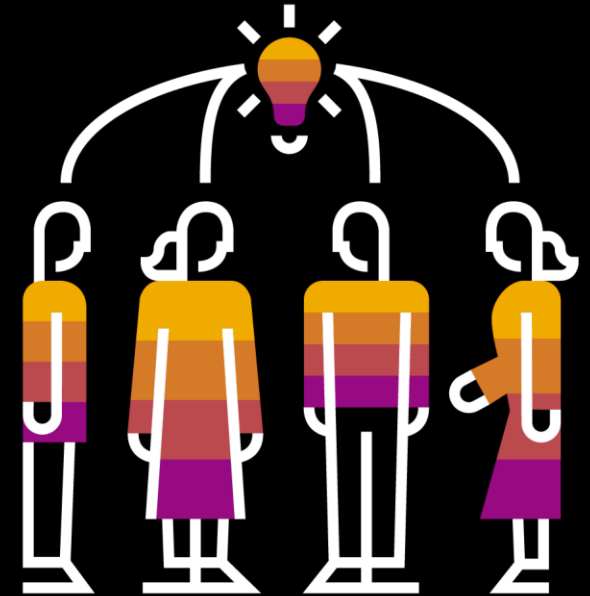
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Follow the tags

[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3.

Ask your questions to peers and experts!

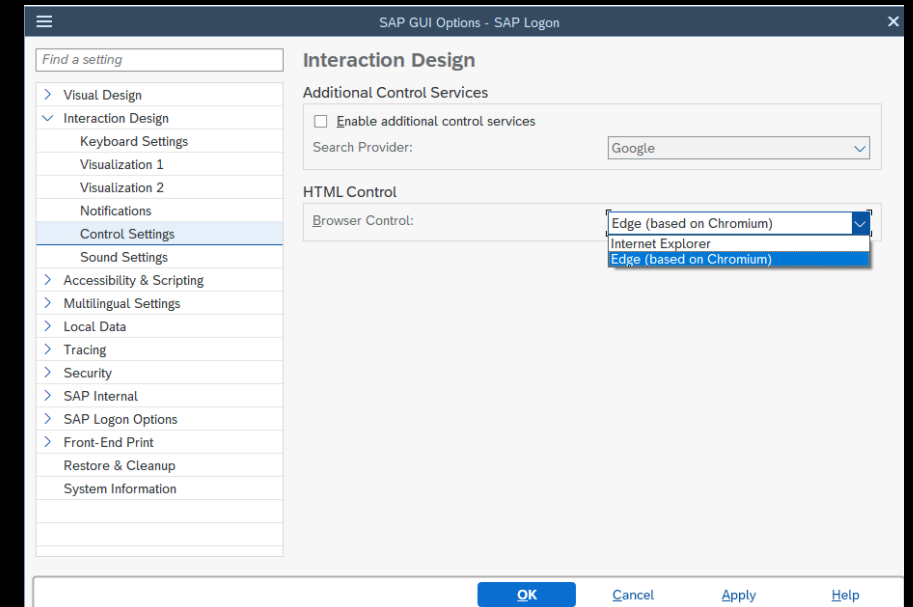
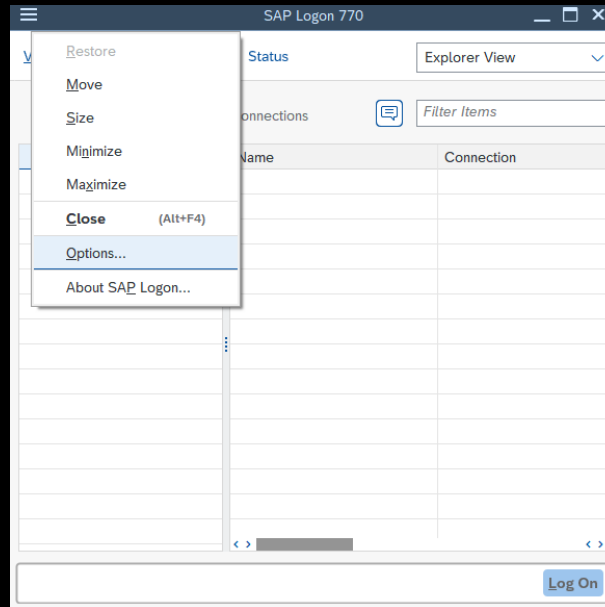
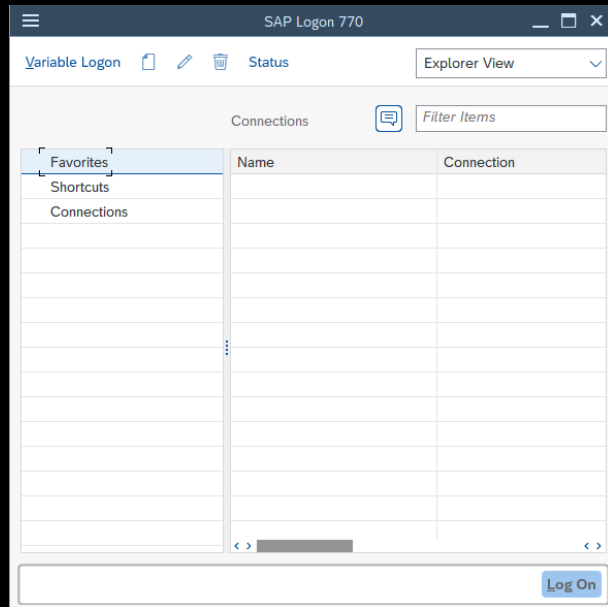


ALM News & Updates



SAP Solution Manager

Info: How to use Microsoft Edge as default browser for SAP Solution Manager 7.2



Microsoft WebView2 required, see SAP note 2913405

SAP Customer Connection for SAP Solution Manager (incl. Focused Build)

Process Management	
Improvement requests submitted by customers	70
Rejected improvement requests (lack of customer votes)	- 30
Improvement requests out of scope	- 1
Qualified improvement requests (15 or more votes)	39

Test Suite	
Improvement requests submitted by customers	109
Rejected improvement requests (lack of customer votes)	- 56
Improvement requests out of scope	- 3
Qualified improvement requests (15 or more votes)	50

Change and Release Management	
Improvement requests submitted by customers	135
Rejected improvement requests (lack of customer votes)	- 70
Improvement requests out of scope	- 5
Qualified improvement requests (15 or more votes)	60

Last milestone (October 22nd 2021):

Customer submission of improvement requests completed

Current activities:

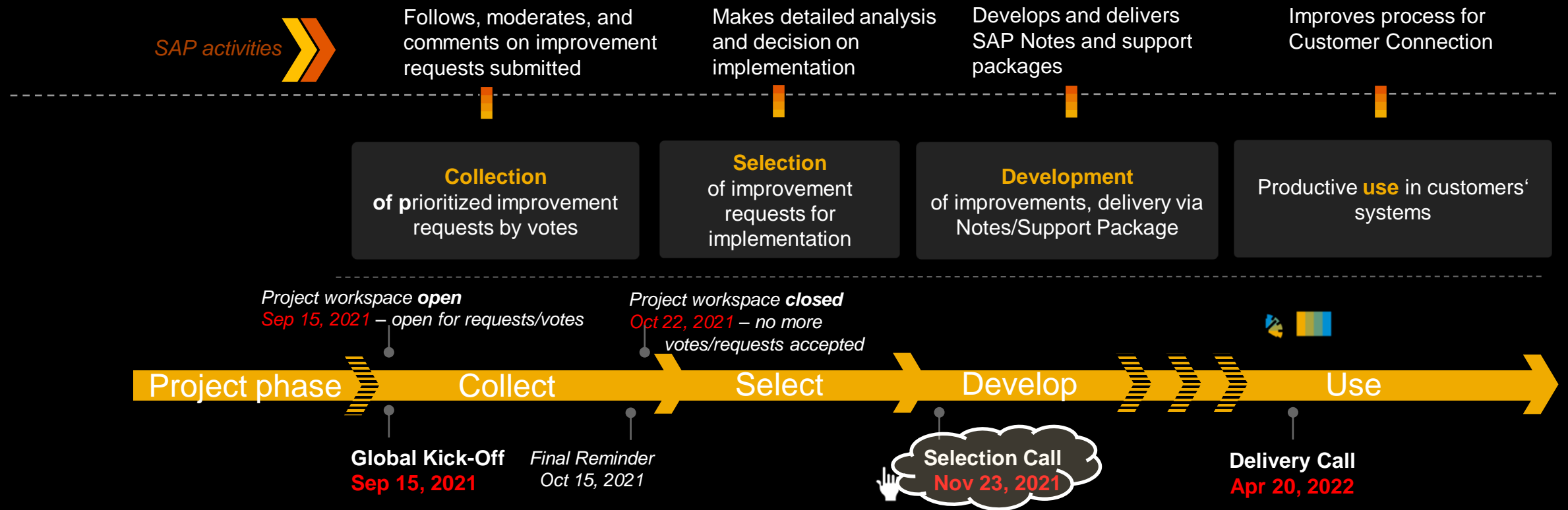
Product Owners decide which improvement requests fit to strategy and capacity and include them in backlog

Next milestone (November 23rd):

Communication of accepted improvement requests during the selection call

SAP Customer Connection: Project Timeline

SAP Solution Manager – Improvement Project Series 2021

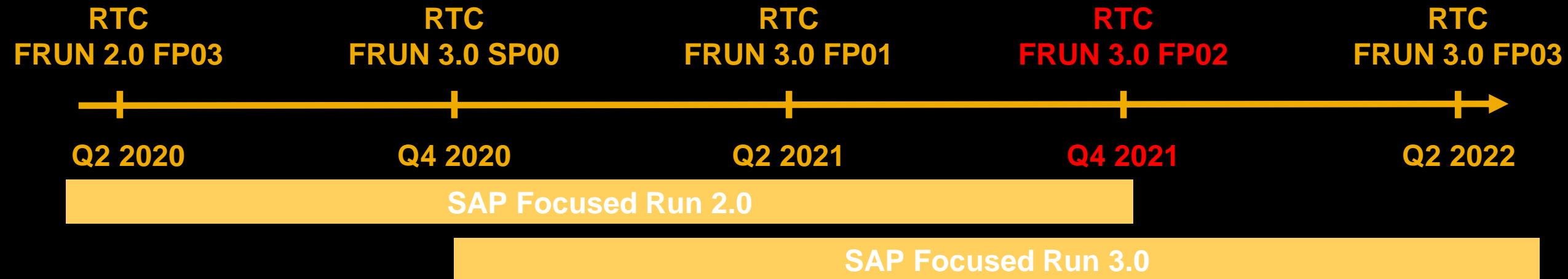


Dial-In data is published by user groups and on the influence platform

SAP Focused Run

SAP Focused Run – Release Strategy

- Keeping functional focus on **application operations for hybrid landscapes**
- **Three year release cycles** with delivery of **two delivery units per year** → **One year overlap** to change to next release
- **Regular technology updates** for ABAP, HANA and SAPUI5 to use latest innovations
- **Continuous delivery of new innovations** based on customer feedback



SAP Focused Run – Outlook 3.0 FP02

Lab Preview

New innovation **example:**

Alert Management -> Clustered Alerts

- Automated determination of root cause alert

The screenshot displays the SAP Focused Run Alert Management interface. On the left, the 'Open Alert List' panel shows a filter for 'Category: Cluster, Worst Rating: Critical' and a list of alerts, including '9 Alerts of Context Family'. A yellow arrow points from this list to the 'Alert Cluster Details' panel on the right. This panel shows details for a cluster of 9 alerts, including priority (Very high), status (Open), severity (7), and a list of single alerts. The 'SINGLE ALERTS (9)' tab is active, showing a table with columns for Root Cause, Alert Category and Name, and Managed Object Name. The first row is highlighted, showing 'ABAP Instance not available' as the root cause.

Root Cause	Alert Category and Name	Managed Object Name
⊕	⊕ ABAP Instance not available	...
⊕	⊕ Errors in the Gateway Error Log detected	...
⊕	⊕ Number of RFC Users - via Generic Template	...
⊕	⊕ Simple Diagnostic Agent has errors	...
⊕	⊕ ABAP Instance not available	...
⊕	⊕ ABAP Instance not available	...
⊕	⊕ File System Full	...
⊕	⊕ File System Full	...
⊕	⊕ Landscape Management Database Error	...

Many more will come with **SAP Focused Run 3.0 FP02** ...

SAP Cloud ALM

Camera? Action: **Video Tutorials** for SAP Cloud ALM

40 Videos:

- Onboarding
- Implementation
- Operations

SAP Help Portal | SAP Cloud ALM

Browse by Product | SAP Learning Journeys

SAP Cloud ALM

SAP Cloud Application Lifecycle Management – the new cloud-based ALM offering tailored to the needs of SAP Cloud customers.

This product ▾ Enter keywords or a product name Advanced Search ▾

Discover | What's New | Use | Learn and Get Certified |

Feature Scope Description
SAP Cloud ALM
Overview of the available features

Integration
Supported Products
List of supported products and capabilities.

Additional Information

[Videos: Implementation](#)
Youtube playlist

[Videos: Operations](#)
Youtube playlist

[Videos: Onboarding](#)
Youtube playlist

[SAP Cloud ALM](#)
SAP Support Portal

[Try the Demo](#)
Experience SAP Cloud ALM in a demo tenant

[Events and Webcasts](#)
The latest news in various ALM events

SAP Cloud ALM for SAP S/4HANA Cloud

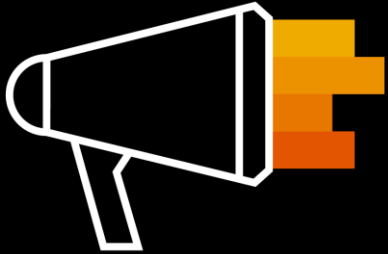
Jan Musil on how SAP Cloud ALM br...
„SAP Cloud ALM is a toolkit that brings SAP Activate to life during the SAP S/4HANA Cloud implementation“

SAP Cloud ALM for SAP S/4HANA Cloud

⌵ Disclaimer for Videos

SAP Cloud ALM for RISE with SAP

What's New in SAP Cloud ALM



- Pop-up
- Embedded
- UI-specific

The screenshot displays the SAP Cloud ALM 'Open Tasks' interface. At the top, there's a navigation bar with the SAP logo and 'Tasks' dropdown. A notification banner at the top right states: 'We made updates since you were last here. Click here to find out more.' The main area is titled 'Open Tasks' and contains several filter fields: Search, Project (Implementation Project), Timebox, Due, Priority, Team, Assignee, Type (Sub-task, 3 More), and Source. Below the filters is a table of tasks. The first task is 'Setup Project' with a status of 'Open'. The table has columns for 'Title' and 'Status'. A 'What's New' sidebar on the right lists updates: 'Save Custom Views as Tiles' (Save custom views as tiles), 'Share Tasks via Email' (Share tasks via email), and 'Tag Texts in Own Column' (Tag texts are displayed in own column).

Save Custom Views as Tiles

You can now save your custom views as tiles on the SAP Cloud ALM launchpad.

What's New

Search Help Topics

See All

Save Custom Views as Tiles

Save custom views as tiles.

Share Tasks via Email

Share tasks via email.

Tag Texts in Own Column

Tag texts are displayed in own column.

[What's New Calls](#)

Feedback in SAP Cloud ALM



- Embedded
- UI-specific
- Monitored

TECHED Highlights

Manage Your Implementation Using SAP Cloud ALM [IIS162]

9 Exercises, e.g.:

- Document Custom Processes (Process Authoring)
- Manage Deployments
- Process & Requirements Traceability



[Hands-On Materials](#)

Experience SAP Cloud ALM for the Intelligent Enterprise [IIS104]

Coming up: 10:00 PM CET

Business process monitoring:

- SAP SuccessFactors
- SAP S/4HANA Cloud



[Session Catalog](#)

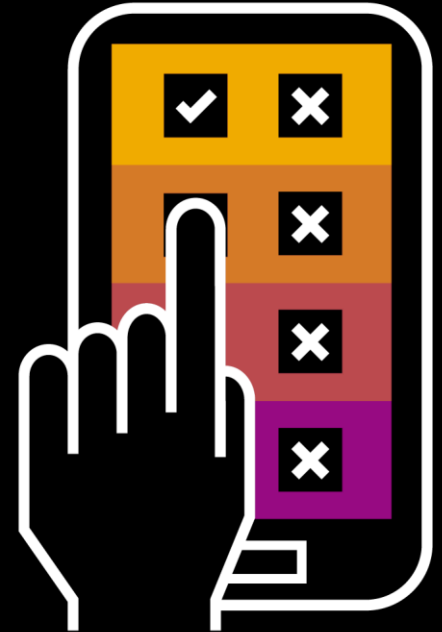
Poll



Let's ask some questions!



Please open www.menti.com
and use code 25 16 01 5
<https://www.menti.com/q3m9dyzcvp>



Upcoming Events



ALM Events: Save the date!

2021

SAP Cloud ALM Expert Community Call: December 1

ALM Community Calls: November 17, December 15

“What’s New” Calls SAP Focused Run 3.0 FP02: December 21

2022

DSAG ALM Thementage 2022: January 25-26 (tbc, virtual)

ASUG & SAP ALM Summit North America: February 1-3

ALM Roadshow Finland: February 8 (tbc)

DSAG Technologietage: February 22-23

ALM Summit LAC: April (tbc)



Find all ALM Events here:

<https://support.sap.com/alm-events>

ASUG & SAP ALM Summit NA

Transformation starts today!

February 1 – 3, 2022 | 100% virtual experience

Learn about transformation to cloud, management of your IT solution on-premise, hybrid or in the cloud, and how to get the most value from your solutions!

- 3 interactive main event days
- 2 pre-event jumpstart sessions
- Lectures, meet-the-expert sessions, deep-dives
- Strategy keynotes

[Click to Register](#)



Mark your calendar!

The next ALM Community Call will take place on

December 15, 4pm CET / 10am EST.

This call will be a special year-end review call. **Stay tuned!**

All registered participants will receive an e-mail invite for this call.



Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

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