



SAP Community Call for ALM

May 18, 2022

CXS Customer Communications and Relations, SAP SE

PUBLIC

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Important: Registration change for this call!

To further receive e-mail invitations to future SAP Community Call for ALM webinars, we need to ask you to register again.

Please go to the [landing page](#) and click on “Register Now”. On the following page, please select all calls you want to get invited to.

You will only get invitations to the selected calls!

[Re-Register now!](#)

The image shows a screenshot of the SAP Community Call for ALM landing page. The top navigation bar includes the SAP logo, 'Home', 'Webinar Replays', and a 'Register now!' button. A green arrow points to the 'Register now!' button. The main banner features a city street at night with the text 'SAP Community Call for ALM' and a description: 'The free monthly webinar provides everything you need to know about SAP's Application Lifecycle Management (ALM) offerings. Get the latest news directly from SAP's topic experts!'. Below the banner, there is a section titled 'Monthly updates' and a list of upcoming calls. A green arrow points from the 'Monthly updates' section to the list of calls.

SAP Community Call for ALM

- ☐ **SAP Community Call for ALM (May 18)**
Description:
Focus topic of this webinar: SAP Solution Manager
Start time: 4pm CEST / 10am EST
Speakers:
Tonja Kehler, Tim Steuer, Stefan Lahr, Ben Schneider | SAP SE
Date:
May 18, 2022
- ☐ **SAP Community Call for ALM (June 22)**
Description:
Focus topic of this webinar: SAP Cloud ALM
Start time: 4pm CEST / 10am EST
Speakers:
Tonja Kehler, Tim Steuer, Stefan Lahr, Ben Schneider | SAP SE
Date:
June 22, 2022
- ☐ **SAP Community Call for ALM (July 20)**
Description:
Focus topic of this webinar: SAP Focused Run
Start time: 4pm CEST / 10am EST
Speakers:
Tonja Kehler, Tim Steuer, Stefan Lahr, Ben Schneider | SAP SE
Date:
July 20, 2022
- ☐ **SAP Community Call for ALM (August 17)**
Description:
Focus topic of this webinar: SAP Solution Manager
Start time: 4pm CEST / 10am EST
Speakers:

Introduction



SAP Community Call for ALM: Agenda for May 18, 2022

Focus topic: SAP Solution Manager

Welcome and Introduction

ALM Community News

News from SAP Product Support

ALM News and Updates

- SAP Solution Manager
- SAP Cloud ALM
- SAP Focused Run

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Tim Steuer



Robin Schönwald



Cay Rademann



John Krakowski Jr.

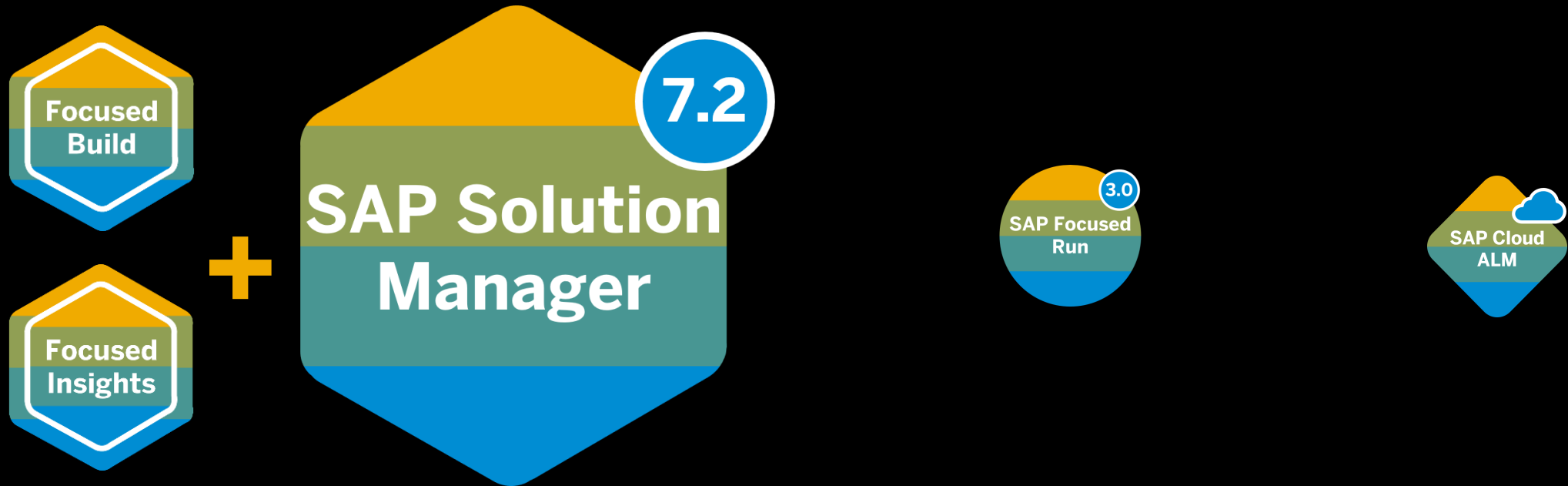


Evan Stoddard

The Application Lifecycle Management Product Portfolio of SAP



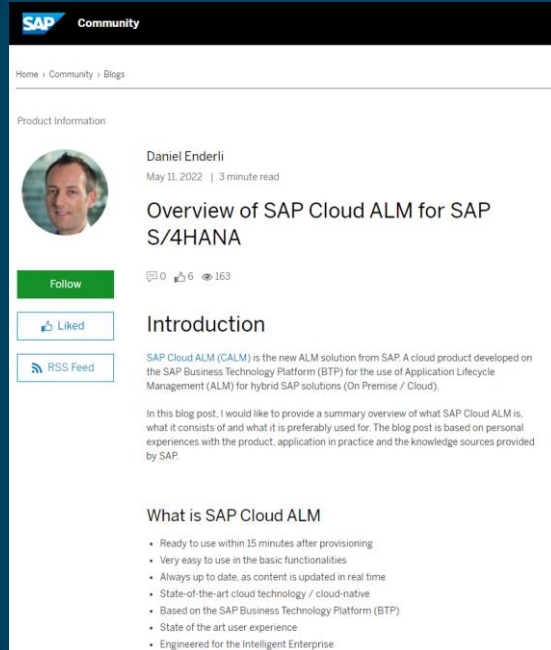
The Application Lifecycle Management Product Portfolio of SAP



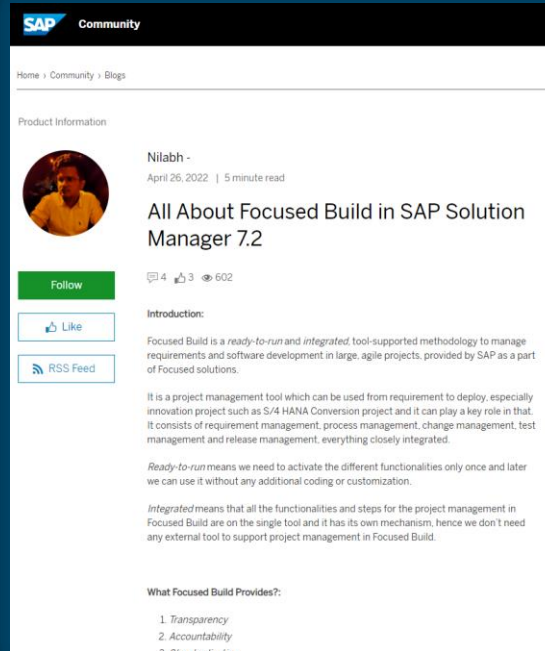
ALM Community News



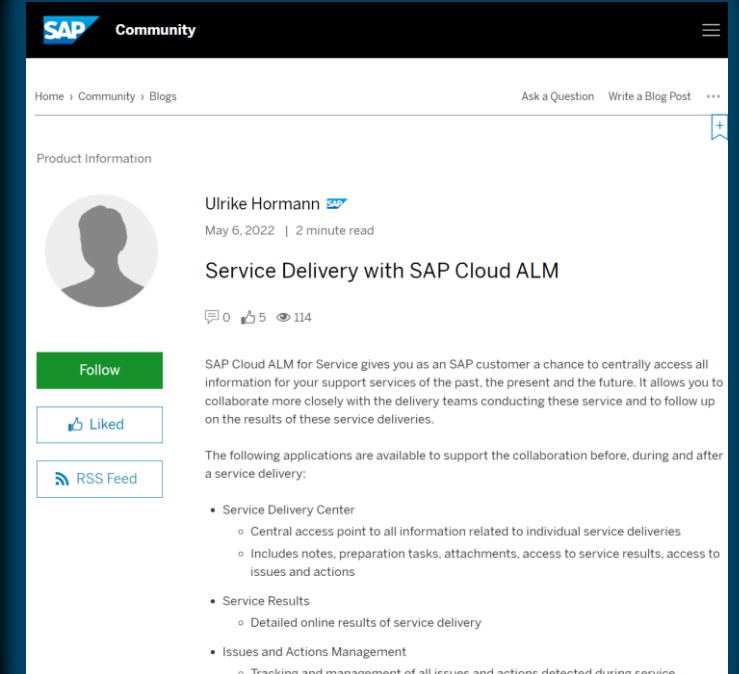
News from the community



<https://blogs.sap.com/2022/05/11/overview-of-sap-cloud-alm-for-sap-s-4hana/>



<https://blogs.sap.com/2022/04/26/all-about-focused-build-in-sap-solution-manager-7.2/>



<https://blogs.sap.com/2022/05/06/service-delivery-with-cloud-alm/>

New SAP Community Blog Series:

ALM for SAP S/4HANA Cloud – SAP Cloud ALM or SAP Solution Manager?

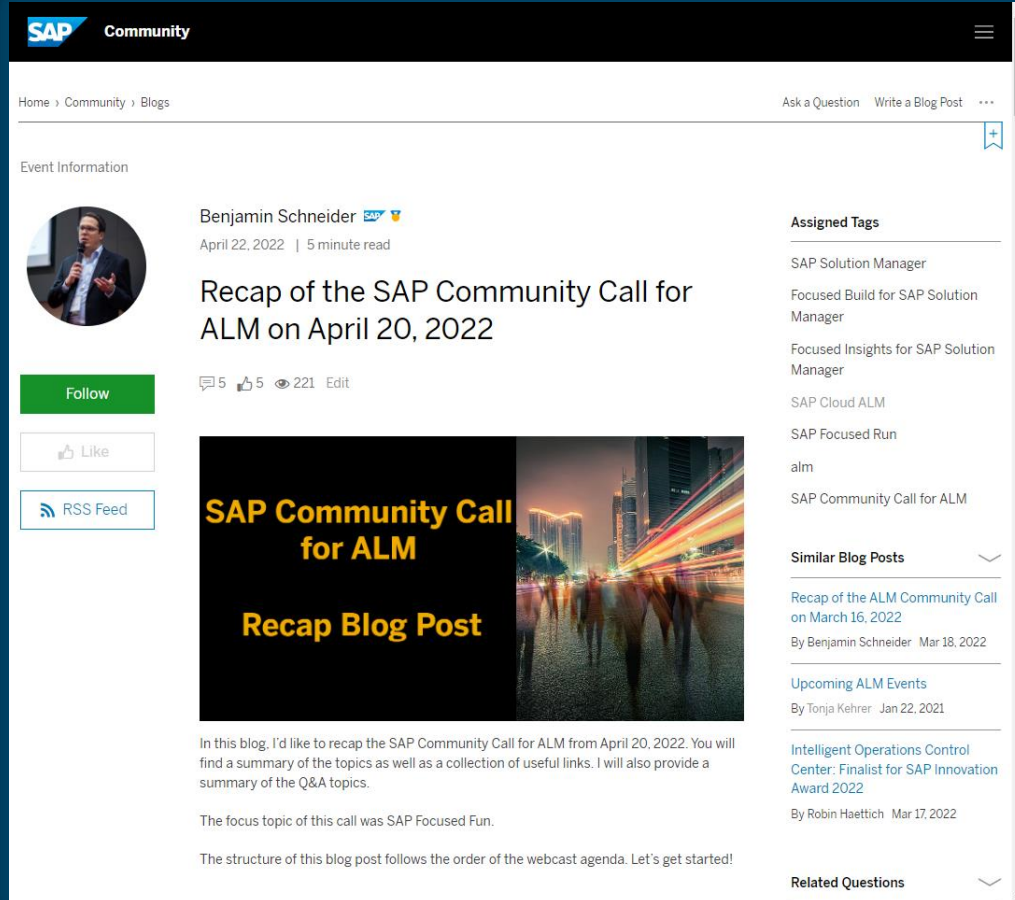
Planned blog posts:

- [ALM for SAP S/4HANA Cloud – SAP Cloud ALM or SAP Solution Manager?](#)
- [ALM for SAP S/4HANA Cloud – What Fits to Your Solution?](#)
- [ALM for SAP S/4HANA Cloud – What Are the Costs?](#)
- [Task and Requirement Management – SAP Cloud ALM or SAP Solution Manager?](#)
- [Process Management – SAP Cloud ALM or SAP Solution Manager?](#)
- [Managing Custom Code – SAP Cloud ALM or SAP Solution Manager?](#)
- Test Management – SAP Cloud ALM or SAP Solution Manager?
- Technical Change Control – SAP Cloud ALM or SAP Solution Manager?
- Analytics – SAP Cloud ALM or SAP Solution Manager?
- Application Operations – SAP Cloud ALM or SAP Solution Manager?
- Business Process Operations – SAP Cloud ALM or SAP Solution Manager?
- IT Service Management – SAP Cloud ALM or SAP Solution Manager?
- Support Services – SAP Cloud ALM or SAP Solution Manager?



2 to 3
posts per
week until
June 1st

Recap Blog of the April Call



The screenshot shows a SAP Community blog post. The header includes the SAP logo and 'Community' text. The breadcrumb trail is 'Home > Community > Blogs'. The author's profile picture and name 'Benjamin Schneider' are at the top left. The post title is 'Recap of the SAP Community Call for ALM on April 20, 2022'. Below the title are engagement metrics: 5 comments, 5 likes, and 221 views. A large image with the text 'SAP Community Call for ALM Recap Blog Post' is featured. The main text begins with 'In this blog, I'd like to recap the SAP Community Call for ALM from April 20, 2022. You will find a summary of the topics as well as a collection of useful links. I will also provide a summary of the Q&A topics.' and continues with 'The focus topic of this call was SAP Focused Fun.' and 'The structure of this blog post follows the order of the webcast agenda. Let's get started!'. The right sidebar contains sections for 'Assigned Tags' (SAP Solution Manager, Focused Build for SAP Solution Manager, Focused Insights for SAP Solution Manager, SAP Cloud ALM, SAP Focused Run, alm, SAP Community Call for ALM), 'Similar Blog Posts' (Recap of the ALM Community Call on March 16, 2022), 'Upcoming ALM Events' (Intelligent Operations Control Center: Finalist for SAP Innovation Award 2022), and 'Related Questions'.

SAP Community

Home > Community > Blogs

Ask a Question Write a Blog Post

Event Information

Benjamin Schneider

April 22, 2022 | 5 minute read

Recap of the SAP Community Call for ALM on April 20, 2022

5 5 221 Edit

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SAP Community Call for ALM

Recap Blog Post

In this blog, I'd like to recap the SAP Community Call for ALM from April 20, 2022. You will find a summary of the topics as well as a collection of useful links. I will also provide a summary of the Q&A topics.

The focus topic of this call was SAP Focused Fun.

The structure of this blog post follows the order of the webcast agenda. Let's get started!

Assigned Tags

- SAP Solution Manager
- Focused Build for SAP Solution Manager
- Focused Insights for SAP Solution Manager
- SAP Cloud ALM
- SAP Focused Run
- alm
- SAP Community Call for ALM

Similar Blog Posts

Recap of the ALM Community Call on March 16, 2022

By Benjamin Schneider Mar 18, 2022

Upcoming ALM Events

By Tonja Kehrre Jan 22, 2021

Intelligent Operations Control Center: Finalist for SAP Innovation Award 2022

By Robin Haettich Mar 17, 2022

Related Questions

Each SAP Community Call for ALM is followed by a recap blog post, where we collect all topics, links and answers to questions asked during the call.

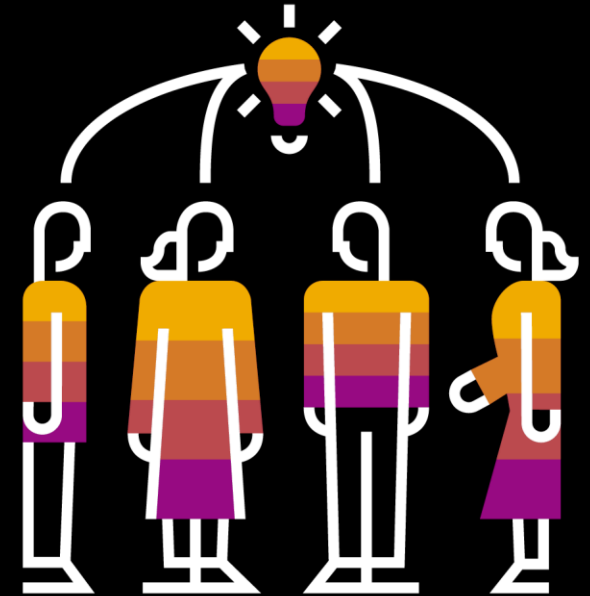
Check out the [blog from April](#) and follow the SAP Community Tags *SAP Solution Manager* and *SAP Cloud ALM* to get notified about new blogs!

Community News

1. [Join the ALM Community](#)

2. Follow the tags
[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3. Ask your questions to peers and experts!



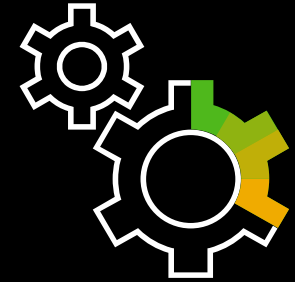
News from SAP Product Support



News from Product Support – SAP Support Hub Configuration

Configuration to connect SAP Systems to SAP side via the "Support Hub" is necessary for every system which needs to communicate with SAPs Backend.

- SAP Note Download
- EWA data sending
- Data Download for S-Users/Installation information and so on



Support Hub Task List(s) provide automated steps, for example creating connections using certificates for communication.

Due to changes in SAP Support Backbone a customer PSE file used could now may run into issues. To avoid this the "SSL client (Anonymous)" PSE or the PSE with certificates for the technical communication users can be used. Further information can be found in SAP Note [3146827](#)

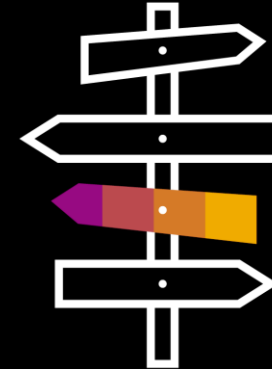
The Task Lists already provide the choice between an authentication of the technical communication user with "username and password" logon or with Client Certificate.

The Task List SAP_BASIS_CONFIG_OSS_COMM can be updated to use "SSL client (Anonymous)" PSE when "username and password" authentication is chosen, see SAP Note [2827658](#).

We are planning to make similar changes to the Task Lists for SAP Focused Run and SAP Solution Manager.

News from Product Support – SAP Support Hub Configuration

Useful Resources



- **General:** [SAP Support Portal](#)
- **SAP Focused Run:** [Master Guide](#)
- **SAP Solution Manager:**
 - <https://support.sap.com/en/alm/solution-manager/sap-support-backbone-update.html>
 - [2805811](#) - How to enable client certificate authentication for Technical Communication Users
 - [3118699](#) - How to enable client certificate authentication for Solution Manager Support Hub Webservices
- **Other ABAP based Systems:** SAP Note [2827658](#) - Automated Configuration of new Support Backbone Communication - Update 02

Support at SAP Sapphire 2022

Bi-Directional support experience

[Built-In Support](#)



Built-In Support moves support right into the application, simplifying and accelerating the customer's support interactions with a contextually aware embedded digital support assistant.

BENEFITS

**Support right within
a product**

**Proactive assistance
based on context
analysis**

**AI based solution
proposals** through
Incident Solution
Matching

**Incident management
creation**

**Fast track to SAP's
Product Support with
Expert Chat**

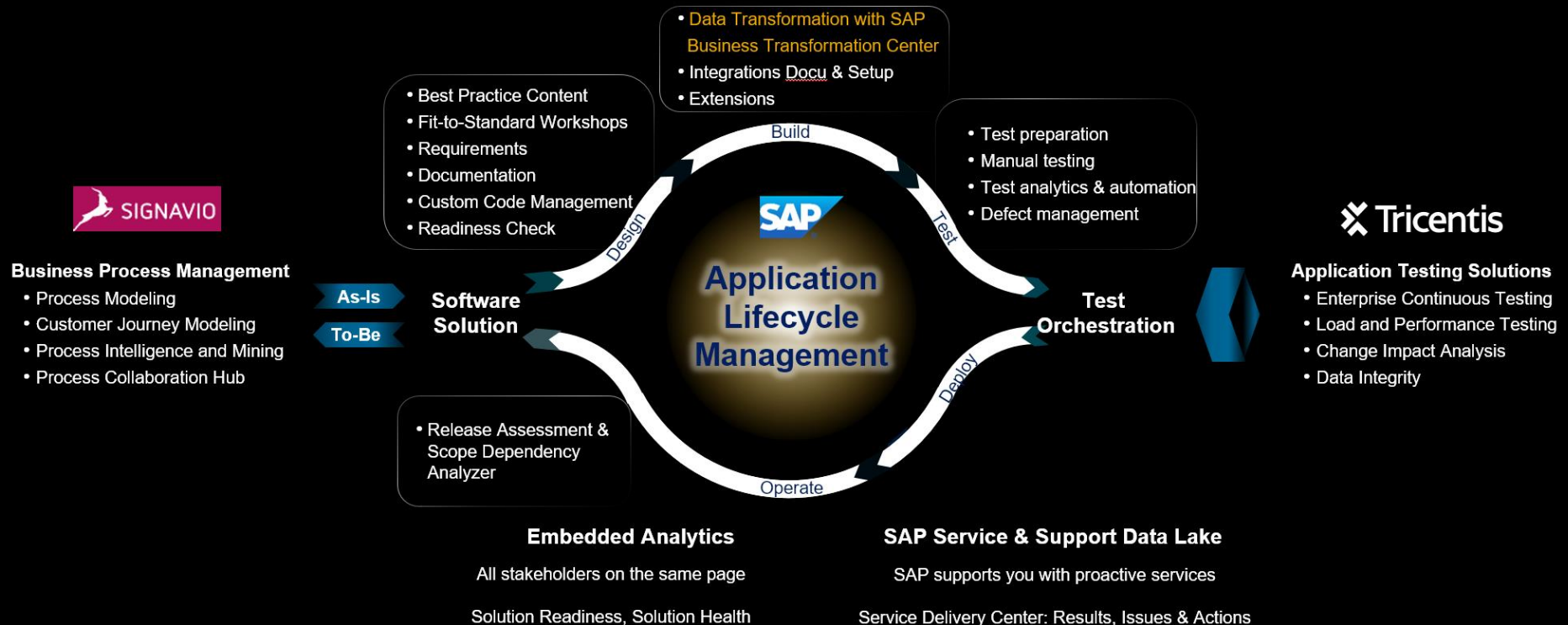
ALM News & Updates



Business Transformation Suite at SAP Sapphire 2022

Business Transformation Suite Wins

Application Lifecycle Management as integration engine for Business Transformation included in RISE with SAP



One methodology and tool chain, one process hierarchy, best practices, E2E traceability and proactive support

SAP Cloud ALM



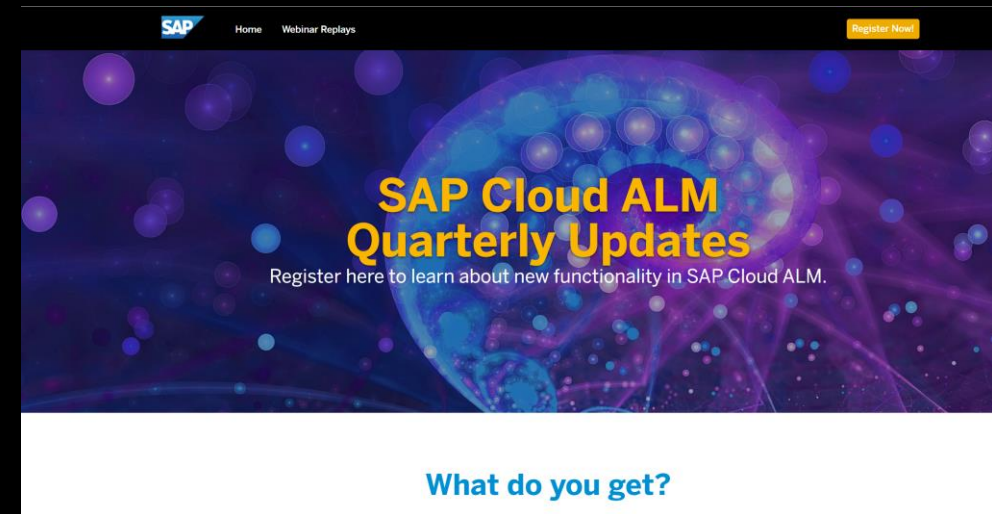
What's New in SAP Cloud ALM: Quarterly Updates

Since the release of SAP Cloud ALM, we provided information about new and enhanced features in the “What's New in SAP Cloud ALM” calls.

This will now be continued with the new “**SAP Cloud ALM Quarterly Updates**”. After every quarter, we look back on what has been newly released in SAP Cloud ALM.

To get invited to these webinars, please [visit the landing page and register](#). You will only be invited to the webinars you register for!

On the landing page, you will also find all upcoming dates of the Quarterly Updates for 2022.



[**Register now!**](#)

SAP Cloud ALM at SAP Sapphire 2022



**RISE
WITH
SAP**

Driving business
innovation together

Move to Cloud ERP with Comprehensive Application Lifecycle Management

ERP 113

Tuesday, May 10, 1:30 PM–1:50 PM



Jeff Wyatt

Information Technology Senior Director
Applications



Andreas Heckmann

EVP, Head of Customer
Solution Support and
Innovation

SAP Cloud ALM for Operations – ServiceNow Integration

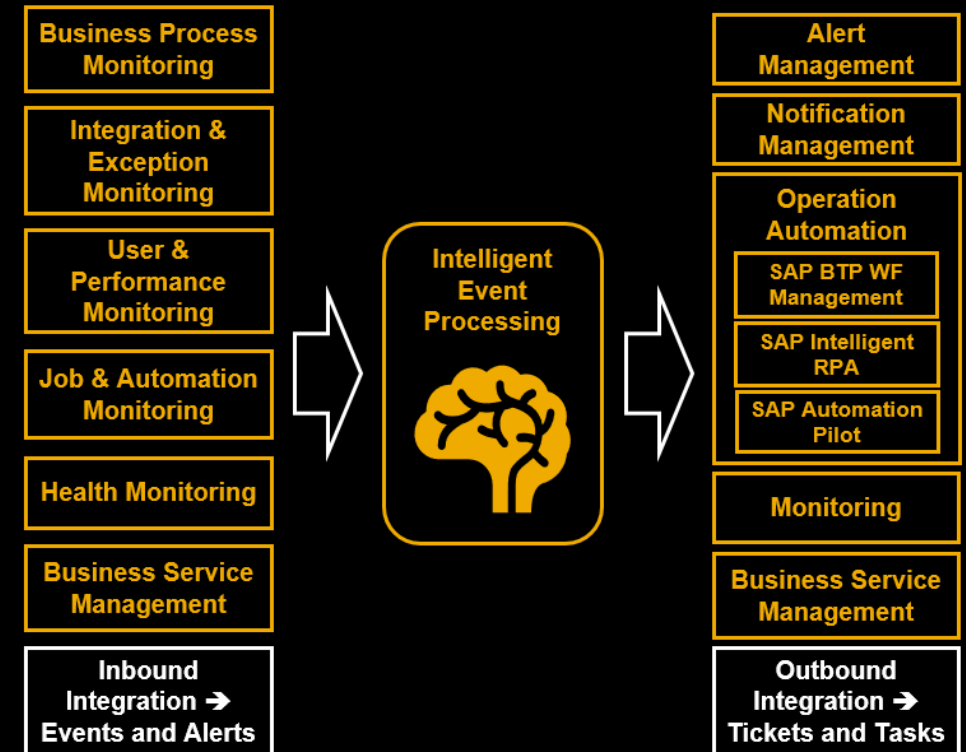
When **events** are created in **SAP Cloud ALM**, you can now forward this event to **ServiceNow** to create an **incident or a case**.

Necessary tasks to **configure the integration**:

1. Create **Destination** in BTP Cockpit
2. Create **Webhook** in SAP Cloud ALM tenant
3. Create **Subscription** in SAP Cloud ALM tenant

Here are the step by step instructions:

<https://support.sap.com/en/alm/sap-cloud-alm/operations/expert-portal/intelligent-event-processing/calm-iep-snow-integration.html>



SAP Solution Manager



SAP Solution Manager at SAP Sapphire 2022

How CHS Achieved a Smooth Migration to a Unified Digital Core


Tim: CHS zu SAP Solution Manager

Ben: What's the right ALM solution aus Düsseldorf

From the field: How to survive your agile SAP S/4HANA project

[Home](#) › [Community](#) › [Blogs](#)[Ask a Question](#) [Write a Blog Post](#) [...](#)

Technical Articles



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Robin Schoenwald

April 27, 2022

 |

7 minute read

10 Tips on how to survive your agile S/4HANA project with Focused Build

3

10

386

Introduction

Today, no one doubts that agile projects are more successful than those that work with the old waterfall model. This can also be proven empirically: The [Standish Group Chaos Study from 2020](#) shows that Agile Projects are 3X more likely to succeed than Waterfall projects.

This is also true for S/4HANA implementation projects, but there are significant differences to normal software development projects. But wait: You don't have to reinvent the wheel again. With Focused Build, there is a solution for agile S/4HANA implementations that has been successfully used in hundreds of projects and has been continuously developed for years.

Focused Build is an add-on for SAP Solution Manager that comes with a tool-based, requirements-to-deploy process as well as functional enhancements. It essentially contains the accumulated experience for a successful S/4HANA implementation project in one solution. The usage rights of SAP Solution Manager include SAP Focused Build at no additional costs.

Assigned Tags

SAP Solution Manager

Focused Build for SAP Solution Manager

SAP S/4HANA

#agile

#Application Lifecycle Management

Similar Blog Posts

[Simplify SAP S/4HANA implementations with SAP Solution Manager and SAP Ruu](#)

By Tom Felix Dammer Oct 27, 2020

[ALMathon - the ALM hackathon powered by the SAP ALM Summit EMEA](#)

By David Birkenbach Oct 13, 2021

[Focused Build - updated OpenSAP course](#)

By David Birkenbach Aug 20, 2021

<https://blogs.sap.com/2022/04/27/10-tips-on-how-to-survive-your-agile-s-4hana-project-with-focused-build/>

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Customer Connection "SAP Solution Manager - 2021 series"

DELIVERY CALL scheduled for Tuesday, **May 24th, 2022.**

- German | Start time : 10:00 am CET (Berlin, Paris)
- English | Start time : 3:00 pm CET (Berlin, Paris), 09:00 am US Eastern

Duration: 90 minutes

Dial-In data: <https://influence.sap.com/sap/ino/#/blog/3021>



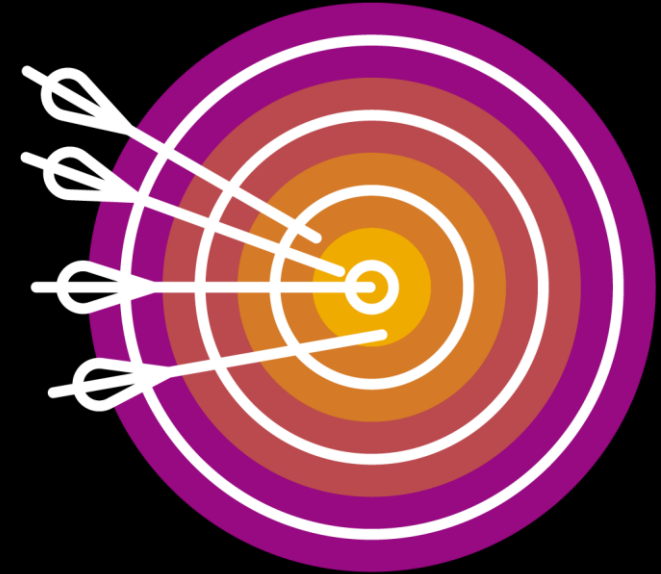
SAP Focused Run



What's New in SAP Focused Run 3.0 FP03

Join the webinar on June 21, 2:30pm CEST to learn about what is new in SAP Focused Run 3.0 FP03!

[Register here](#)



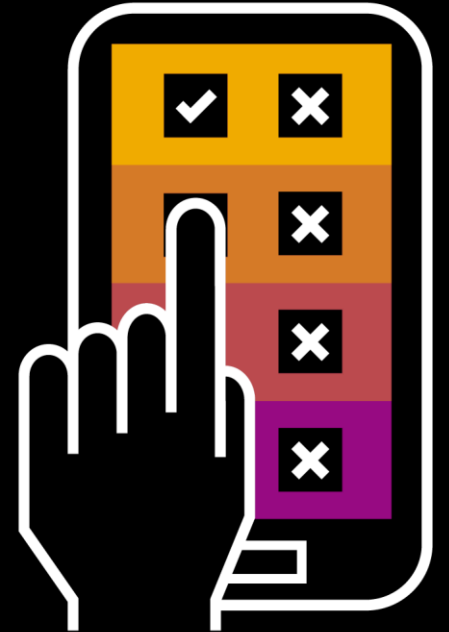
Poll



Let's ask some questions!



Please open www.menti.com
and use code 5278 2407
<https://www.menti.com/inufqopbfj>



Upcoming Events



SAP ALM Summits 2022

Shape your future ALM strategy!

July 26 - 29: APJ (virtual)

October 18 - 21: EMEA (in-person)

November 15-17: NA (in-person)

[Info & Registration](#)

Shape your future ALM strategy!

- Benefit from 4 packed conference days with 50+ sessions.
- Learn from our customers about their ALM experiences, challenges and successes.
- Leverage our partners' experience with ALM projects.
- Discuss and share your plans face-to-face with our ALM experts.
- Make use of countless networking possibilities in a charming event location.

EARLY BIRD TICKET	REGULAR TICKET
1.350 € + 19% VAT (until June 30, 2022)	1.650 € + 19% VAT (starts on July 1, 2022)
REGISTRATION CLOSE: OCTOBER 17, 2022	

See you there!

Early
Bird until
June 30!

ALM Summit EMEA 2022

October 18– 21, 2022

Manufaktur Mannheim, Germany

ALM Events: Save the date!

SAP Cloud ALM Expert Community Call: **June 1** ([register here](#))

SAP Cloud ALM What's New Quarterly Update: **July 27 & 28**
([register here](#))

Multiple [ALM Roadshows](#) planned for May to June 2022



Find our ALM Events here:
<https://support.sap.com/alm-events>

Stay Updated: ALM Newsletter

Stay updated about the latest news in
Application Lifecycle Management!

Register now for our brand-new monthly
ALM newsletter here:

[Register here](#)



Mark your calendar!

The next SAP Community Call for ALM will take place on

June 22, 4pm CEST / 10am EST.

The focus topic of this call will be [SAP Cloud ALM](#).

Reminder: **Re-Register yourself** [here](#) to receive e-mail invites for future calls!

Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

Ben Schneider, SAP SE

sap_cxs_social_media@sap.com