



SAP ALM Community Call

April 20, 2022

CXS Customer Communications and Relations, SAP SE

PUBLIC

Disclaimer

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. Except for your obligation to protect confidential information, this presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this presentation or any related document, or to develop or release any functionality mentioned therein.

This presentation, or any related document and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this presentation is not a commitment, promise or legal obligation to deliver any material, code or functionality. This presentation is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This presentation is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this presentation, except if such damages were caused by SAP's intentional or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

Important: Registration change for this call!

To further receive e-mail invitations to future SAP Community Call for ALM webinars, we need to ask you to register again.

Please go to the [landing page](#) and click on “Register Now”. On the following page, please select all calls you want to get invited to.

You will only get invitations to the selected calls!

[Re-Register now!](#)

The image shows a screenshot of the SAP Community Call for ALM landing page. The top navigation bar includes the SAP logo, 'Home', 'Webinar Replays', and a 'Register now!' button. A green arrow points to the 'Register now!' button. The main banner features a city street at night with the text 'SAP Community Call for ALM' and a description: 'The free monthly webinar provides everything you need to know about SAP's Application Lifecycle Management (ALM) offerings. Get the latest news directly from SAP's topic experts!'. Below the banner, there is a section titled 'Monthly updates' and a list of upcoming calls. A green arrow points from the 'Monthly updates' section to the list of calls.

SAP Community Call for ALM

- ☐ **SAP Community Call for ALM (May 18)**
Description:
Focus topic of this webinar: SAP Solution Manager
Start time: 4pm CEST / 10am EST
Speakers:
Tonja Kehler, Tim Steuer, Stefan Lahr, Ben Schneider | SAP SE
Date:
May 18, 2022
- ☐ **SAP Community Call for ALM (June 22)**
Description:
Focus topic of this webinar: SAP Cloud ALM
Start time: 4pm CEST / 10am EST
Speakers:
Tonja Kehler, Tim Steuer, Stefan Lahr, Ben Schneider | SAP SE
Date:
June 22, 2022
- ☐ **SAP Community Call for ALM (July 20)**
Description:
Focus topic of this webinar: SAP Focused Run
Start time: 4pm CEST / 10am EST
Speakers:
Tonja Kehler, Tim Steuer, Stefan Lahr, Ben Schneider | SAP SE
Date:
July 20, 2022
- ☐ **SAP Community Call for ALM (August 17)**
Description:
Focus topic of this webinar: SAP Solution Manager
Start time: 4pm CEST / 10am EST
Speakers:

Introduction



SAP Community Call for ALM: Agenda for April 20, 2022

Focus topic: SAP Focused Run

Welcome and Introduction

ALM Community News

News from SAP Product Support

ALM News and Updates

- SAP Solution Manager
- SAP Cloud ALM
- SAP Focused Run

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Tonja Kehrer



Ian Mooney



Heinz Wolter



Tim Steuer



John Krakowski Jr.



Stefan Lahr

The Application Lifecycle Management Product Portfolio of SAP



The Application Lifecycle Management Product Portfolio of SAP




ALM Community News



News from the community

Technical Articles

 **Marco Krapf**
March 24, 2022 | 2 minute read

Focused Insights OCC Dashboard Data Volume Management: Access to ALL data tables with Data Provider /STDF/DP_DVM

0 1 69

Follow

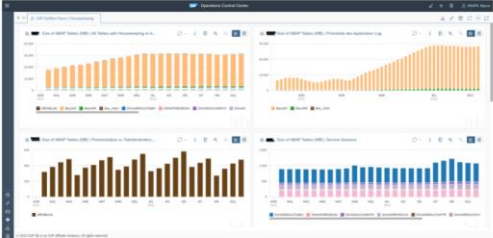
Liked

RSS Feed

Introduction

The Data Volume Management Data Provider (/STDF/DP_DVM) can be very useful for creating fancy and flexible dashboards displaying various metrics in the data volume management area with only a few clicks, e.g. for tracking the success of housekeeping jobs.

However, there is currently a limitation in the selection of database tables which can be overcome with a workaround which I will show you in this blog post.




Wow, what 's that? A sawtooth chart? Seems the housekeeping is working 🤖

Creating a query

Focused Insights OCC Dashboard Data Volume Management: Access to ALL data tables with Data Provider /STDF/DP_DVM

Product Information

 **Daniel Enderli**
April 7, 2022 | 2 minute read

Business Process Readiness Overview with SAP Focused Build

0 3 238

Follow


Liked

RSS Feed

Introduction

With the **Business process Readiness Dashboard**, SAP has developed an elegant reporting option to display the status of requirements, work packages and work items graphically and as a list. This helps enormously to monitor the status of SAP implementation projects.

The visual design is very reminiscent of the SAP Readiness Check, which appealed to me very positively.



The question that needs to be answered

The question that arises in every project is: *"Which business processes have already been implemented or what is the current stage of completion?"*.


Answering the question

The above question can be answered with the help of the Readiness Dashboard business process. As always in Focused Build, **reporting is based on numbers, data and facts from the system or target system** and not simply by setting a status value that is stored for each business process, such as "In design", "In progress", "Realized". Focused Build goes a decisive step further here and represents the **complete Requirements to Deploy chain**. This in turn brings **full transparency to the project** and helps the project manager or a business engineer to get a clear overview of the degree of completion at any time.

The solution, the branch and the desired scope are selected. With the scope in particular, individual business areas, processes and functions can be grouped and displayed, for example for a 1.0 release

Business Process Readiness Overview with SAP Focused Build

Product Information

 **Joerg Marenk**
April 7, 2022 | 1 minute read

Performance Improvements for Focused Build for SAP Solution Manager

0 8 101

Follow

Liked

RSS Feed

In the last couple of weeks there were huge investments on our side to investigate performance issues in the different areas of Focused Build based on customer feedback but also based on internal findings. We want to use this first blog post to inform our customers and partners about the created notes. In case there are new performance improvements coming in we will publish them as well on this platform, so ensure that you are following the Focused Build Tag to be always up-to-date.

Performance Improvements for Solution Readiness Dashboard

here the focus was on the improvement of the extraction job to get the data loaded quicker to the Solution Readiness Dashboard as well as on Cache optimization to get the data quicker displayed

- 3038719 - Focused Build: Enable buffering for classification API / tables (v2)
- 3152259 - Focused Build - Performance improvement for effort calculation
- 2933393 - Focused Build: Solution Readiness Dashboard - corrections for ST-OST 200 SP06 (v54)
- 3007355 - Focused Build: Solution Readiness Dashboard - corrections for ST-OST 200 SP07 (v22)
- 3074253 - Focused Build: Solution Readiness Dashboard - corrections for ST-OST 200 SP08 (v8)
- 3133166 - Focused Build: Solution Readiness Dashboard - corrections for ST-OST 200 SP09 (v1)

Performance Improvements for Mass Change Application

here the focus was on the faster retrieval of the result list when executing a search:

- 3133165 - Focused Build: Mass Change Operations - corrections for ST-OST 200 SP09
- 3074252 - Focused Build: Mass Change Operations - corrections for ST-OST 200 SP08 (included starting v10)
- 3007354 - Focused Build: Mass Change Operations - corrections for ST-OST 200 SP07 (included starting v42)
- 2933391 - Focused Build: Mass Change Operations - corrections for ST-OST 200 SP06 (included starting v47)


Performance Improvements for Documentation Reporting Dashboard

also here the focus was on the extraction of the data to speed up the batch job

- 3146540 - Focused Build - Performance improvement for data extraction of Documentation Reporting Dashboard

Performance Improvements for Focused Build for SAP Solution Manager

Recap Blog of the March Call



Follow

Like

RSS Feed

Benjamin Schneider

March 18, 2022 | 4 minute read

Recap of the ALM Community Call on March 16, 2022

0 7 238 Edit

ALM Community Call recap & further information

In this blog, I'd like to recap the ALM Community Call from March 16, 2022. You can find a short summary of the topics covered in this call, as well as a collection of links either from the presentation shown during the call, or additional useful links. I will also provide a summary of the Q&A topics. The focus topic of this call was SAP Cloud ALM.

The structure of this blog post roughly follows the order of the call topics. Let's get started!

News from SAP Product Support: Support Log Assistant Overview

First, [Romy Sachse](#) showcased the **Support Log Assistant** which helps to solve customer issues by analyzing log files and recommending follow-up activities (like related KBAs). You can find out more about the Support Log Assistant in [KBA 2990062](#), in the [WIKI](#) or the [FAQ](#).

News from the SAP Community: Blog highlights

Next, [Tonja Kehr](#) presented her **personal recommended ALM blog favorites** from the SAP Community. She highlighted three blogs this month:

- "Update SAP Best Practice Content in SAP Solution Manager Process Management" by Axel Schulze
- "Associating Test Cases and Requirements in SAP Cloud ALM" by Nicolas ALECH
- "Contribute to the Setup Guide for SAP Cloud ALM" by Laura Brannitsch

SAP Cloud ALM: Adoption Accelerators

To fire up the focus topic of this call, [Cay Rademann](#) highlighted the new **Expert Guided Implementation (EGI) service "Everything you need to know about SAP Cloud ALM"**. This EGI helps customers getting started with SAP Cloud ALM, using the proven EGI method of learning from an expert, and doing it yourself on your system. The delivery date for the first EGI is April 25 to 29, 2022.

You can learn more about this EGI from [this blog](#). [Sign Up Here](#) for participation.

Assigned Tags

SAP Solution Manager

Focused Build for SAP Solution Manager

Focused Insights for SAP Solution Manager

SAP Cloud ALM

SAP Focused Run

alm

ALM Community Call

Similar Blog Posts

Planned Solution Updates in 2022

By Bettina Knauss Jan 04, 2022

Tim's To-Do List for ALM - December 2020

By Jehan Gooding Dec 01, 2020

SAP TechEd Session and Expert Q&A for SAP Community: What is the right ALM Solution for you?

By Benjamin Schneider Feb 09, 2021

Related Questions

SMSY generating runtime error on adding new system

By Former Member May 29, 2008

Early Watch Report failed MESSAGE_TYPE_X dump - SM.EXEC SERVICES Job Failed

By Former Member Sep 29, 2009

Connect BI 4.0 to SAP Solution Manager 7.1 SLD

By WILLIAM MARCY Apr 18, 2012

Each SAP Community Call for ALM will be followed by a recap blog post, where we collect all topics, links and answers to questions asked during the call.

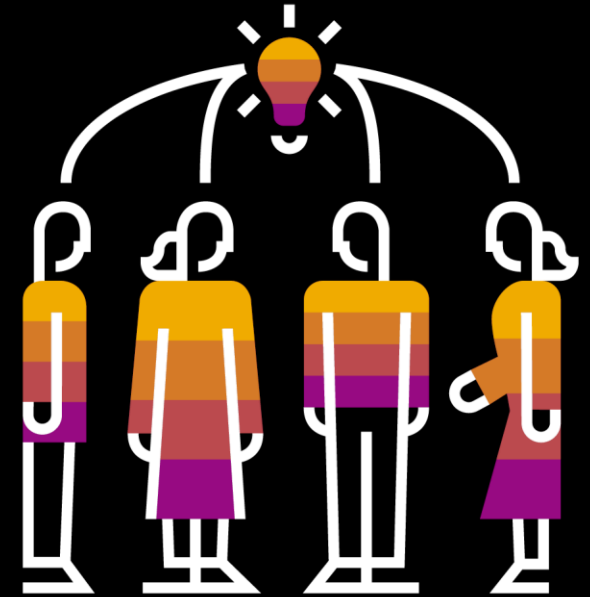
Check out the [blog from March](#) and follow the SAP Community Tags *SAP Solution Manager* and *SAP Cloud ALM* to get notified about new blogs!

Community News

1. [Join the ALM Community](#)

2. Follow the tags
[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

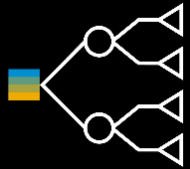
3. Ask your questions to peers and experts!



News from SAP Product Support



Service Automation **Support Assistant**



Support Assistant will guide you through creating the perfect incident by asking product & topic specific questions about your issue to get an **optimized incident creation**

Overview

- The Support Assistant guides you through a few simple questions about your issue to help categorize the type of issue you are having
- As the issue gets categorized, it suggests more relevant content (KBAs, SAP Notes, wikis, and more) to help you
- This is an optional service that can help you find better content and create the perfect incident to ensure a speedy resolution

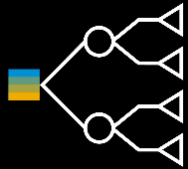
Benefits

- Improves product issue classification so we can **recommend better self service content** in an effort to get you help, faster
- Improved classification allows us recommend **more accurate component selection**, eliminating unnecessary transfers between components
- **Topic specific questions are asked** during the incident creation stage, preventing unnecessary incident processing delays

Access

- Accessible through the SAP One Support Launchpad
- Add the tile **Report an incident** to your My Home screen
- URL
<https://launchpad.support.sap.com/#incident/create>

Service Automation **Support Assistant**



Support Assistant will guide you through creating the perfect incident by asking product & topic specific questions about your issue to get an **optimized incident creation**

Preview

The screenshot shows the SAP 'Create Incident' interface. The 'Support Assistant' overlay is active, displaying a welcome message and a list of topic-specific buttons. The background form includes fields for System, System Details, System Access Data, System Connection, Data Processing, System Opener Contact, and Product Area. The 'Product Area' field is set to 'SAP Solution Manager'. The 'Support Assistant' overlay contains the following text and buttons:

Welcome to the support assistant.
Please tell us more about your issue type by choosing the best answers below. Don't forget to check the right side for helpful content along the way!

Buttons:

- Setup, Configuration & LMDB
- Diagnostics
- Monitoring
- IT Service Management
- Change Control Management
- Service Planning & Delivery
- Other SAP Solution Manager Areas
- Focused Build for SAP Solution Manager
- Focused Insights for SAP Solution Manager

Navigation buttons at the bottom of the overlay: Previous Question, Show More Info.

On the right side of the overlay, there is a section titled 'Keep up with the latest hot & trending content' with two 'HOT' items:

- "Agent version differs from LM-SERVICE" Error in Solution Manager Agent Administration
- FAQ for SAP Security Note 3123396 [CVE-2022-22536] Request smuggling and request concatenation

ALM News & Updates



SAP Cloud ALM



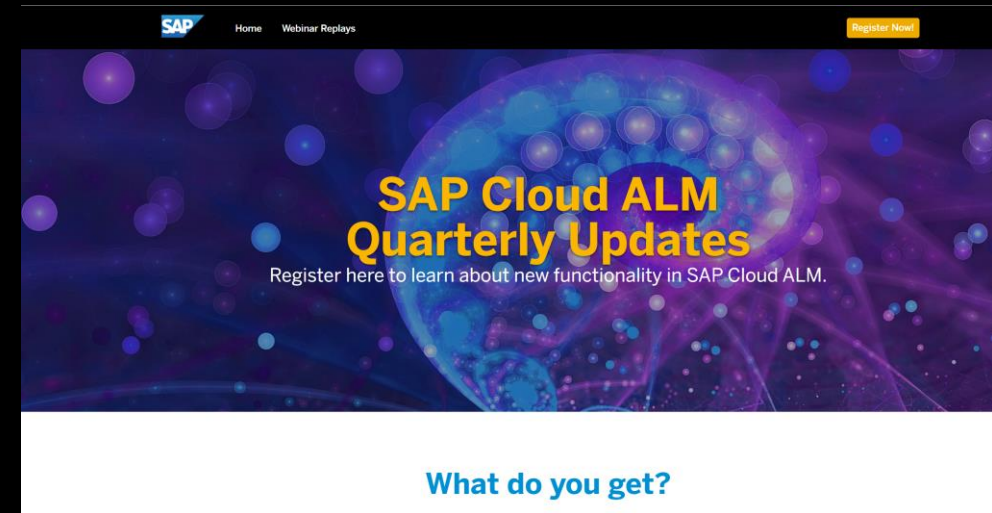
What's New in SAP Cloud ALM: Quarterly Updates

Since the release of SAP Cloud ALM, we provided information about new and enhanced features in the “What's New in SAP Cloud ALM” calls.

This will now be continued with the new “**SAP Cloud ALM Quarterly Updates**”. After every quarter, we look back on what has been newly released in SAP Cloud ALM.

To get invited to these webinars, please [visit the landing page and register](#). You will only be invited to the webinars you register for!

On the landing page, you will also find all upcoming dates of the Quarterly Updates for 2022.




[**Register now!**](#)

More Expert Guided Implementation (EGI) sessions for SAP Cloud ALM

← Back

All you need to know about SAP Cloud ALM

Expert Guided Implementation



SAP Enterprise Support Academy

EXPERT_LED SUP_EDE_0010_0222

Not yet rated

Instructor-led and Online Course

Questions? Contact
SAP_ES_Academy@sap.com

The purpose of this EGI is to present the benefits and capabilities of SAP Cloud ALM and to help you use its functionalities in your own environment. It combines Implementation, Operations and Service topics to allow you to leverage the full potential of SAP Cloud ALM.

Ideally, your SAP Cloud ALM tenant should be provisioned prior to the start of this training so we can work together on the initial setup and system connectivity.

more

15^{HOUR(S)}
DURATION

15^{HOUR(S)}
DURATION

1

3 categories more

Save for Later

You may also:
Start Course Register Now

Description	Day(s)	Start	End	Primary Location	Available Seats	Action
This session will be delivered in English.	5	09/05/2022 11:00 AM America/New York	13/05/2022 01:00 PM America/New York	-	18	<div>View Details</div> <div>Register Now</div>
This session will be delivered in English.	5	16/05/2022 10:00 AM Asia/Shanghai	20/05/2022 01:00 PM Asia/Shanghai	-	26	<div>View Details</div> <div>Register Now</div>
This session will be delivered in English.	5	23/05/2022 09:30 AM Europe/Berlin	27/05/2022 12:30 PM Europe/Berlin	-	5	<div>View Details</div> <div>Register Now</div>
This session will be delivered in Spanish.	5	13/06/2022 10:00 AM America/Mexico City	17/06/2022 01:00 PM America/Mexico City	-	25	<div>View Details</div> <div>Register Now</div>
This session will be delivered in Portuguese.	5	11/07/2022 12:00 PM America/Sao Paulo	15/07/2022 03:00 PM America/Sao Paulo	-	28	<div>View Details</div> <div>Register Now</div>

[Register here](#)

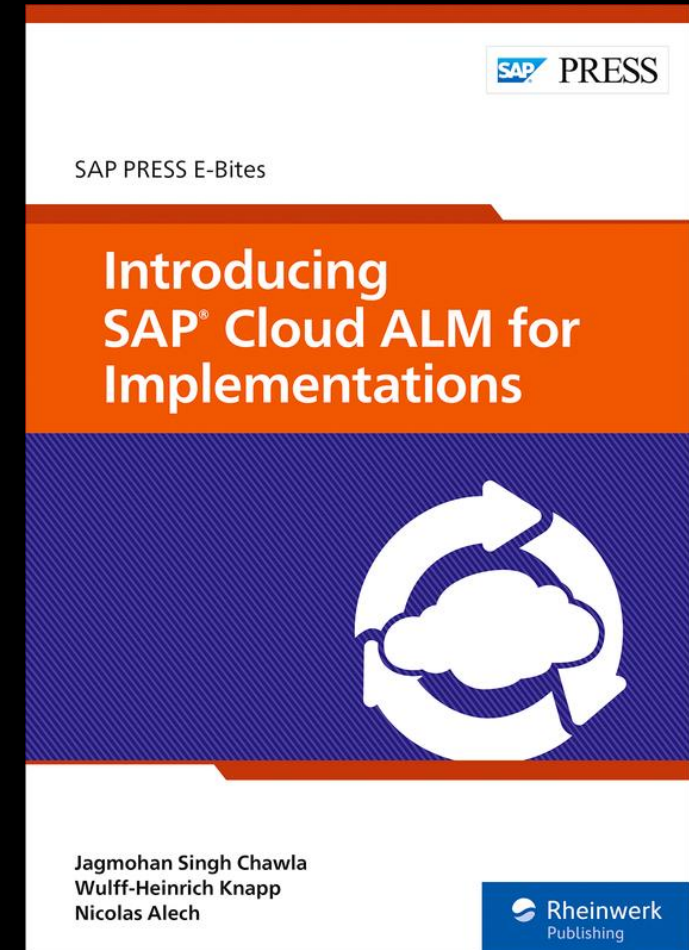
© 2022 SAP SE or an SAP affiliate company. All rights reserved. | PUBLIC

19

Out now – the new book: Introducing SAP Cloud ALM for Implementations

Curious about how application lifecycle management can help you transition to the cloud? Discover the tools and capabilities SAP Cloud ALM offers for your cloud implementations. Get implementation advice from real-world customer stories, and then get started with SAP Cloud ALM in your own system!

[Order the book](#) and streamline your cloud implementations with SAP Cloud ALM!



SAP Solution Manager



Customer Connection "SAP Solution Manager - 2021 series"

DELIVERY CALL scheduled for Tuesday, **May 24th, 2022**.

- German | Start time : 10:00 am CET (Berlin, Paris)
- English | Start time : 3:00 pm CET (Berlin, Paris), 09:00 am US Eastern

Duration: 90 minutes

Dial-In data: <https://influence.sap.com/sap/ino/#/blog/3021>



SAP Focused Run



Zero Downtime Option for SAP Focused Run upgrades

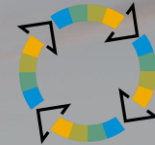


**Option of
Software Update
Manager**



KEY FACTS ABOUT ZERO DOWNTIME OPTION

**Smooth
transition to the
bridge**



**Only a single
restart needed**



**Minimal
database space
requirements**



Concept of Zero Downtime Option

Zero Downtime Option at a Glance:

Planned downtimes for system maintenance events like release upgrades and feature or support package stack updates can be expensive. The ideal solution would be to run an upgrade or update **without having a technical downtime**. This can be achieved by using Zero Downtime Option of SUM.

- **Zero Downtime Option** is an **option** of **Software Update Manager** to reduce the technical downtime.
- With ZDO, **all phases** are executed **during uptime processing**.
- **SUM phases** that typically causing **long technical downtimes**:
 - Table conversion and DDL execution - phase: PARCONV_UPG
 - Main import - phase: TABIM_UPG
 - XPRAs, XCLAs, and AIM execution - phase: XPRAS_AIMMRG
- Also, the **business downtime** can be significantly **reduced** by using ZDO.
- The approach requires **higher effort in terms of functional validation** as well as project planning.

Zero Downtime Option of SUM

MOTIVATION

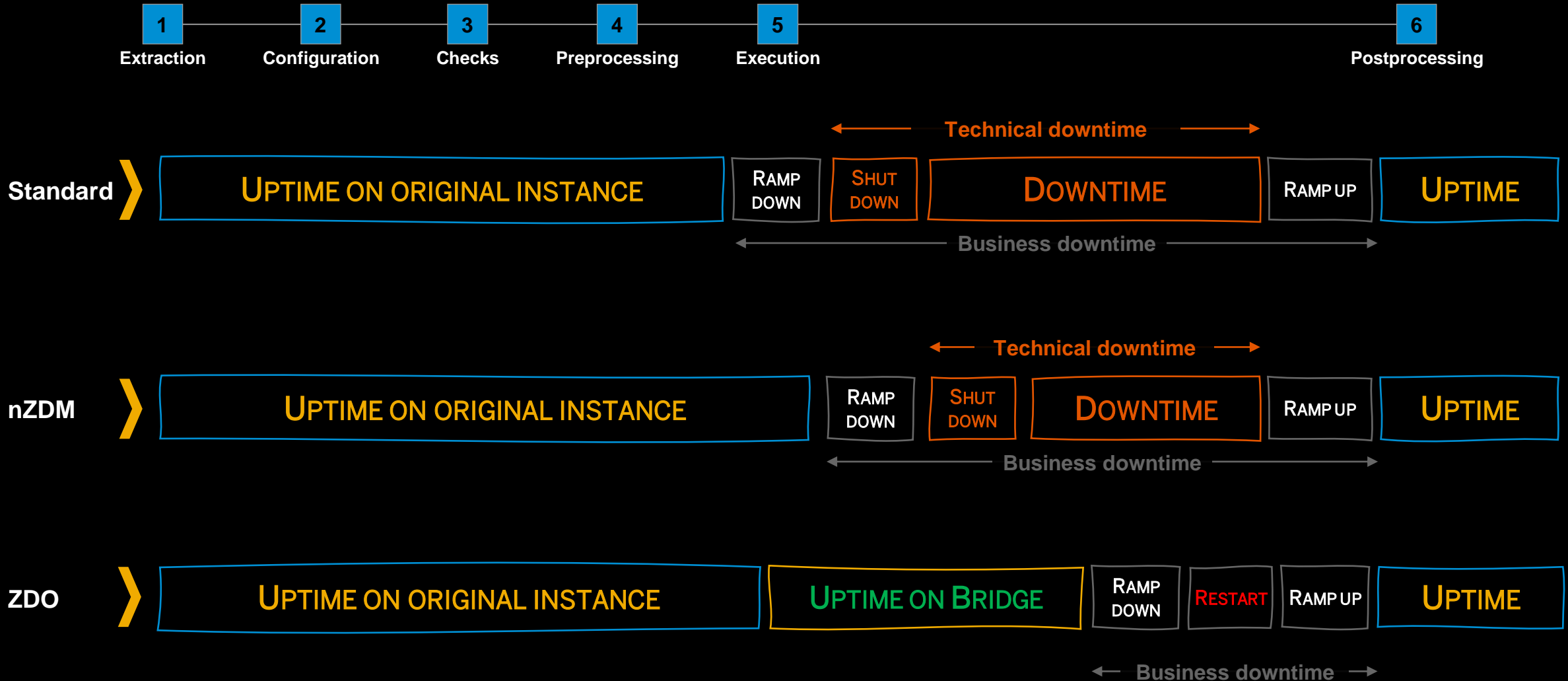
Perform maintenance events like updates, upgrades, and customer releases without technical downtime.

SOLUTION APPROACH



Maintenance events without technical downtime using ZDO

What's the difference compared to the standard and nZDM approaches?

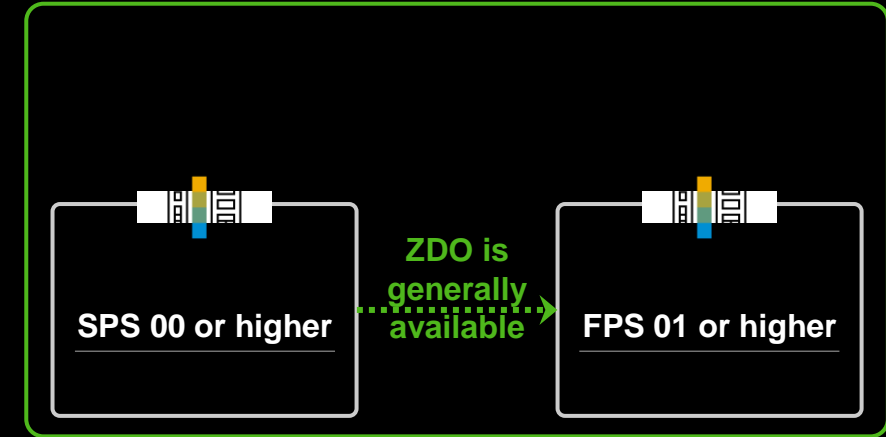
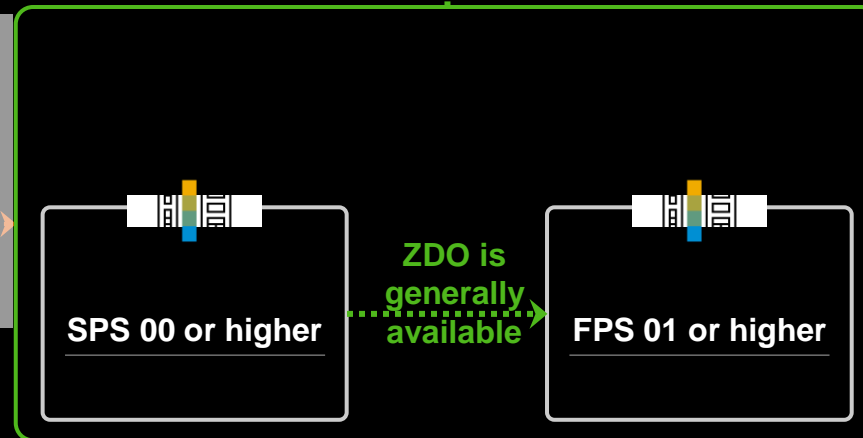


Zero Downtime Option for SAP S/4HANA

Paths for source releases SAP S/4HANA 2020 or higher (**generally available**)

AVAILABILITY

- **Minimum source releases:**
 - SAP S/4HANA 2020 SPS 00
 - SAP S/4HANA 2021 SPS 00
- For details, see SAP Note [2707731](#)



* Jump over two releases planned to be available

Zero Downtime Option of SUM

Enablement of products and databases according to current roadmap

Availability



Zero Downtime Option is currently “available on request”. See SAP Note [2163060](#).
For SAP S/4HANA, ZDO is generally available. See SAP Note [2707731](#).

SAP Products



Minimum source release:

SAP NetWeaver 7.40 SP 8
SAP ERP 6.0 EHP7 SP 6
SAP CRM 7.0 EHP3 SP 8
SAP EWM 9.1 SP 2
SAP EM 9.0 SP 0
SAP GTS 11.0 SP 0
SAP Banking Services 9.0 SP 0 *



Databases



Minimum database release:

SAP HANA 2.00.012.02
SAP ASE 16.0 SP02 PL07
Oracle 11g and 12c
MS SQL Server 2012
IBM DB2 for z/OS 11.1.5
IBM DB2 LUW (DB6) 10.5 FP5 *



* Only available on project basis

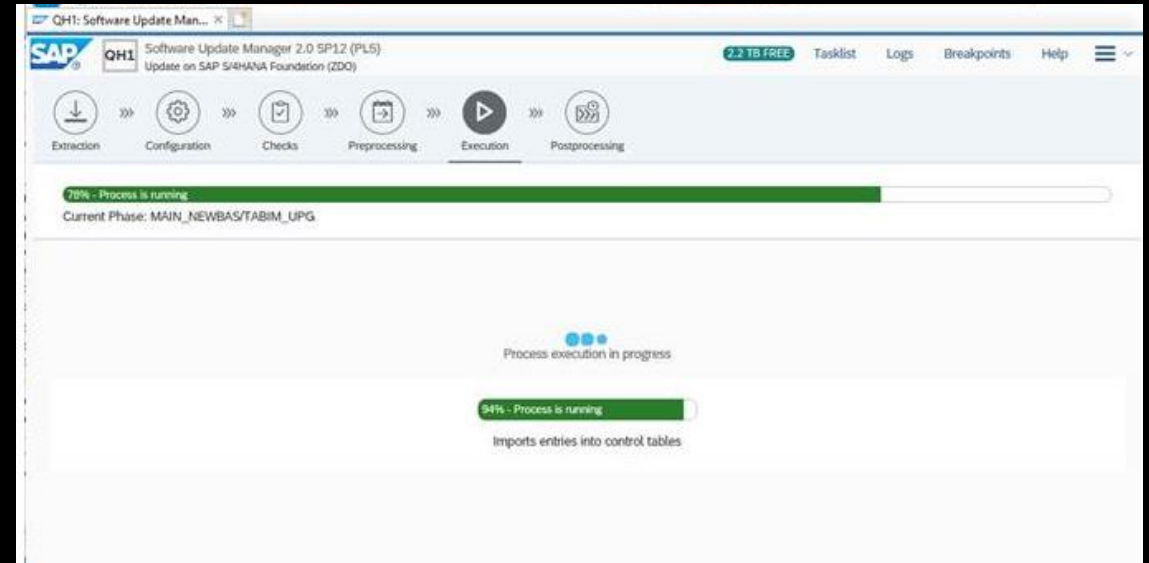
ZDO Upgrade for SAP Focused Run: current situation

- ZDO Upgrade fully supported since start release **S/4 Hana Foundation 2020**
- Current Release in SAP Focused RUN: S/4 Hana Foundation 1909
- ZDO Upgrade possible on **project basis**:
 - Customer has to **register** for Zero Downtime Upgrade according to information in central ZDO Note **2707731**
 - At least ONE person has to pass **certification** for course: **ADM330**
 - **Direct contact** with ZDO upgrade team

New Zero Downtime Option for upgrade to SAP Focused Run 3.0 FP02

New features are:

- Upgrade of SAP Focused Run is now possible using **Zero Downtime Option (ZDO)**
- Start Releases **3.0 SP00** and **3.0 FP01** are supported
- Customer has to **register** for Zero Downtime Upgrade according to information in central ZDO Note **2707731**
- Details on prerequisites and restrictions for SAP Focused Run using ZDO are stored in SAP Notes **3128867** and **3128878**



Customer experience

- First successful ZDO Upgrade performed with German Service Provider
- Very good support from ZDO team
- Problems could be solved in time

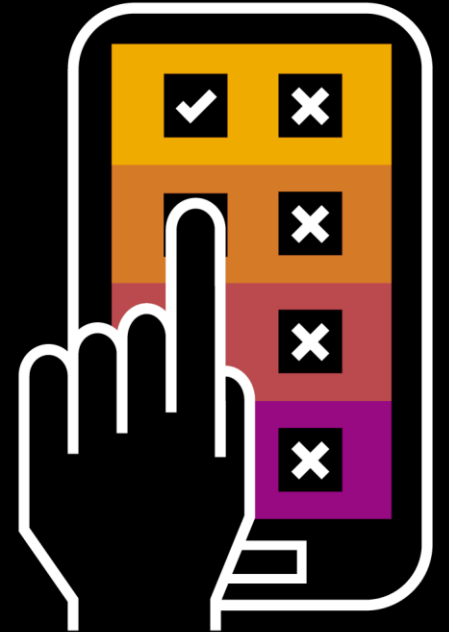
Poll



Let's ask some questions!



Please open www.menti.com
and use code 8024 7373
<https://www.menti.com/4hijwytqhk>



Upcoming Events



ALM Sessions at SAP Sapphire 2022 Orlando, May 10-12

Session Type	Session ID	Title	Abstract	Speakers
Customer Story	SE101	Explore How CHS Achieved a Smooth Migration to a Unified Digital Core	Discover how farmer-owned cooperative CHS Inc. streamlined its move to SAP S/4HANA, enabling it to continue driving innovation and supporting farmers in global markets. See how the organization used the Focused Build solution for SAP Solution Manager to take advantage of the SAP Activate process, best-practice guidance, and services from SAP.	Bret Armstrong, CHS Inc. Marc Thier, SAP
Customer Story	ERP113	Move to Cloud ERP with Comprehensive Application Lifecycle Management	Realize the full value of your cloud ERP. The Chemours Company, a leading chemical company, explains how the SAP Cloud ALM solution can help you manage all implementations, as well as testing and deployment activities of SAP S/4HANA Cloud, combined with an intuitive business innovation experience.	Jeff Wyatt, Chemours Andreas Heckmann, SAP
Strategy Talk	SE120	Become an Intelligent Enterprise with a Business Transformation Suite	Companies are seeking guidance on the right approach for becoming a sustainable, intelligent enterprise. Application lifecycle management and business transformation solutions from SAP provide an orchestrated best practice for the transition. A unified methodology and toolchain enables a smooth transformation while reducing cost and complexity.	Marc Thier, SAP Stefanie Kuebler, SAP
Strategy Talk	SE121	Benefit from Bidirectional Support for Cloud Solutions	Achieve success in your cloud strategy with fast access to expertise. Learn how SAP offerings such as the Built-In Support tool deliver bidirectional user support, enabling users to interact with SAP experts. Find out how the tool provides contextual, relevant content and proactive and preventative guidance, tailored to individuals.	Bharath Ramamurthy, SAP

SAP ALM Summits 2022

Shape your future ALM strategy!

July 26 - 29: APJ (virtual)

October 18 - 21: EMEA (in-person)

November: NA (tbd)

[Info & Registration](#)

ALM Events: Save the date!

SAP Cloud ALM Quarterly Updates Q1: **April 27 & 28** ([register here](#))

SAP Cloud ALM Expert Community Call: **May 4** ([register here](#))

DSAG Technologietage: **May 3-4** ([register here](#))

SAP Sapphire 2022: **May 10-12** (learn more [here](#))

DSAG CCOE Forum: **May 31 - June 1** ([register here](#))

Multiple [ALM Roadshows](#) planned for May to June 2022



Find our ALM Events here:
<https://support.sap.com/alm-events>

Mark your calendar!

The next ALM Community Call will take place on

May 18, 4pm CEST / 10am EST.

The focus topic of this call will be [SAP Solution Manager](#).

Reminder: **Re-Register yourself** [here](#) to receive e-mail invites for future calls!

Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

Benjamin Schneider, SAP SE
sap_cxs_social_media@sap.com