



ALM Community Call

April 21, 2021

CXS Customer Communications and Relations, SAP SE

PUBLIC

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Welcome and Introduction



What is the ALM Community Call?

- A monthly call for the whole ALM community
- One focus topic, but news from all ALM areas
- Lots of room for product demos and Q&A with additional experts in the “back” to answer your questions



ALM Community Call: Agenda for April 21, 2021

Focus topic: SAP Cloud ALM

Welcome and Introduction

ALM Community News

ALM News and Updates

- SAP Cloud ALM
- SAP Solution Manager

Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Tonja Kehrer



Sinje Seidler



Stefan Lahr



Tim Steuer



Cay Rademann



Evan Stoddard



John Krakowski Jr.

The Application Lifecycle Management Product Portfolio of SAP




Focus topic of this webcast



ALM Community News



ALM Community News




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Product Information

Souraya IDRISSE 

April 9, 2021 5 minute read

SAP Analytics Cloud – Focused Run – How to easily analyze the overall health of the SAP solution?


9 Likes 528 Views 0 Comments

CONTEXT


SAP Analytics Cloud platform allows us to visualize key performance indicators to help customers improve the performance of their applications and optimize the capacity of their SAP environment. With innovative stories providing weekly or monthly reports, we can analyze a series of key performance indicators like system availability, resources consumption, system performance, number of users...

GOAL

Identify performance issues by analyzing the overall health of the SAP solution



SAP Focused Run - How to easily analyze the overall health of the SAP solution?



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Product Information

Alexandre Sabatier

April 15, 2021 4 minute read

Tricentis for SAP – Common questions answered

2 Likes 432 Views 0 Comments

Tricentis and SAP recently released four (4) new SAP-branded solutions with some fancy acronyms: SAP TTA, SAP ECT, SAP CIA and SAP LTT. You can find the [official Tricentis Test Automation for SAP \(TTA\) documentation here](#). This article focuses on the first two products and describes some of our own findings after a first SAP TTA deployment. It's mostly very good!

1. What are the main differences between SAP TTA, SAP ECT and Tosca?

SAP TTA is included in your SAP **Enterprise** Support agreement while SAP ECT is a paid product available on the SAP Price List (concurrent users). Tosca is the same solution as SAP ECT but is sold directly by Tricentis, the software publisher.

SAP TTA is essentially an automation engine with no additional testing features, such as requirements, coverage, distributed executions, etc. It also only covers SAP and browser-based technologies, as opposed to SAP ECT that can virtually handle anything (Microsoft Office, Salesforce, ServiceNow and 150+ others).

2. Why are Tricentis Tosca and SAP Tricentis solutions not on the same release level?


There is indeed a version gap between the original Tosca product and SAP branded solutions. As of now, the latest Tosca is 14.2 while SAP only offers 13.4. There will most likely always be a gap, however you are unlikely to experience breaking bugs because of it. SAP is planning to release the next version of SAP TTA & ECT before summer.

3. Do I need SAP Solution Manager or CloudALM to use Tricentis solutions?

SAP Solution Manager is mandatory if you intend to deploy SAP TTA. Without it, you only have the ability to run automated tests... manually. However, with SAP ECT, it's a different story. Both products have overlapping functionalities and you can choose to use one or the other. Of course, if you are already actively using SAP Solution Manager or intend to deploy some of its scenarios in the near future (such as ChaRM), it makes

Tricentis for SAP - Common questions answered

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Product Information

Tim Steuer 

April 13, 2021 2 minute read





ALM To-Do List– April 2021

4 Likes 240 Views 6 Comments




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4



Here's my latest to-do list for customers of ALM offerings: SAP Solution Manager, SAP Focused Run, and SAP Cloud ALM. Checking my list can be yet another step towards optimizing your intelligent enterprise.



How do you like this picture of my family's traditional egg coloring for Easter? Easter eggs have a long-standing tradition in software as well. Which ones have you found so far? One of my favorites is the barrel roll 🥰

SAP Cloud ALM Update

SAP Cloud ALM comes to the big screen:

Tim's To Do List April

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10

Community News

1.

[Join the ALM Community](#)

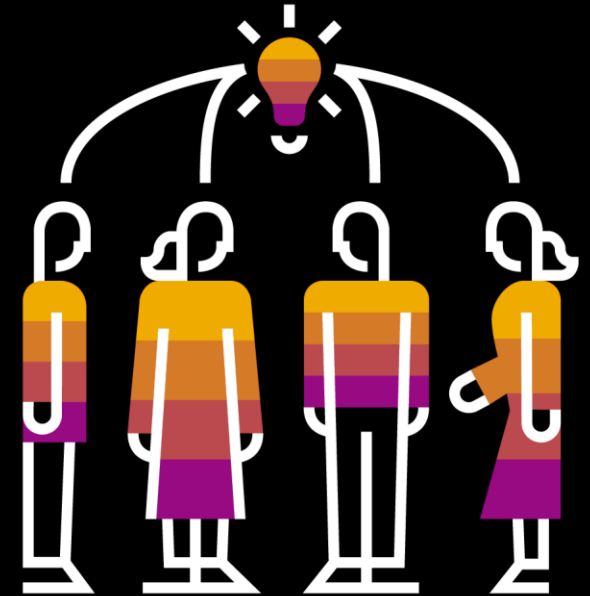
2.

Follow the tags

[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3.

Ask your questions to peers and experts!



ALM News & Updates



Focus Topic: SAP Cloud ALM



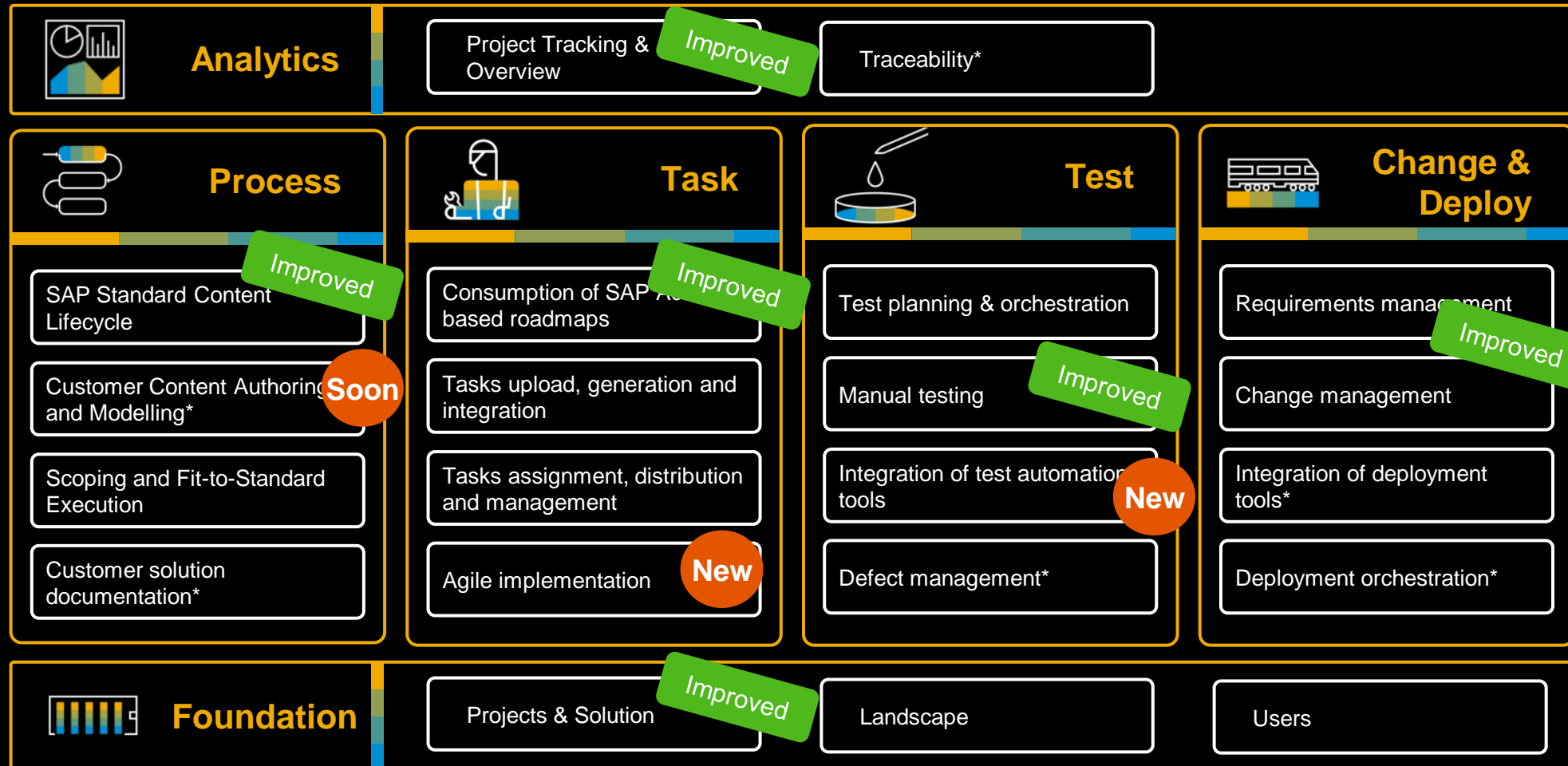
SAP Cloud ALM for Implementation

SAP Cloud ALM for Implementation

Capabilities & Functions Map

Capability

Function



*Planned for future releases

Consumption of SAP Activate Roadmaps

Template Selection

- When a Project is created, a Project lead can select a Template published by SAP activate methodology.
- The List of supported templates is
 - SAP S/4HANA Cloud Essentials
 - SAP S/4HANA Cloud, extended edition
 - SAP S/4HANA Cloud, private edition (new implementation)
 - SAP S/4HANA Cloud, private edition (system conversion)
 - IES Scenario – Hire to Retire

Task Template:	SAP S/4HANA Cloud
Current Phase:	(No Template Selected)
	Hire to Retire
	SAP S/4HANA Cloud
	SAP S/4HANA Cloud, extended edition
	SAP S/4HANA Cloud, private edition (new implementation)
	SAP S/4HANA Cloud, private edition (system conversion)

Simple Process Editing

What's in?

Lab preview

Custom Modeling of Solution Processes

- Create and manage custom Solution Process
- Link Solution Process to Business Process
- Model Solution Value Flows to outline the functional scope of a customer Solution Variants
- Create and re-use Business Activities
- Assign needed Solution Components to get clarity on the needed products*
- Define the Solution Processes and model the Solution Process Flows (BPMNs)*
- Create and re-use Solution Activities*

The screenshot displays the SAP Custom Solution Variants interface. At the top, there's a header with the SAP logo and a dropdown menu for 'Custom Solution Variants'. Below this, a search bar and a version dropdown are visible. The main area contains a table titled 'Solution Variants (8)' with columns for Title, Business Process (Variant), and Versions. The table lists various solution variants, including 'Accounting and Financial Close' and 'Contract Management', each with a 'Draft' status. A 'Create' button is located at the top right of the table. A dashed line connects this 'Create' button to a 'New Solution Variant' dialog box in the foreground. The dialog box has a 'Title' field with the text 'Network Sourcing using SAP S/4HANA and Ariba Network', a 'Business Process (Variant)' dropdown menu set to 'Sourcing', and 'Save' and 'Cancel' buttons at the bottom.

Title	Business Process (Variant)	Versions
Business Process (Variant): Accounting and Financial Close		
Accounting and Financial Close - Group Ledger US GAAP in SAP S/4HANA	Accounting and Financial Close	Draft
Accounting and Financial Close - Group Ledger IFRS in SAP S/4HANA	Accounting and Financial Close	Draft
Accounting and Financial Close in SAP S/4HANA	Accounting and Financial Close	Draft
Business Process (Variant): Contract Management		
Enterprise Contract Management in SAP S/4HANA	Contract Management	Draft
Contract Management with SAP Ariba Contracts	Contract Management	Draft
Business Process (Variant): Sourcing		
Local Sourcing in SAP S/4HANA	Sourcing	Active
Central Sourcing in SAP S/4HANA	Sourcing	Active
Network Sourcing using SAP S/4HANA and Ariba Network	Sourcing	Draft

New Solution Variant

Title *

Network Sourcing using SAP S/4HANA and Ariba Network

You can select an existing business process (variant) or create a new to change the assignment.

Select Create

Business Process (Variant) *

Sourcing

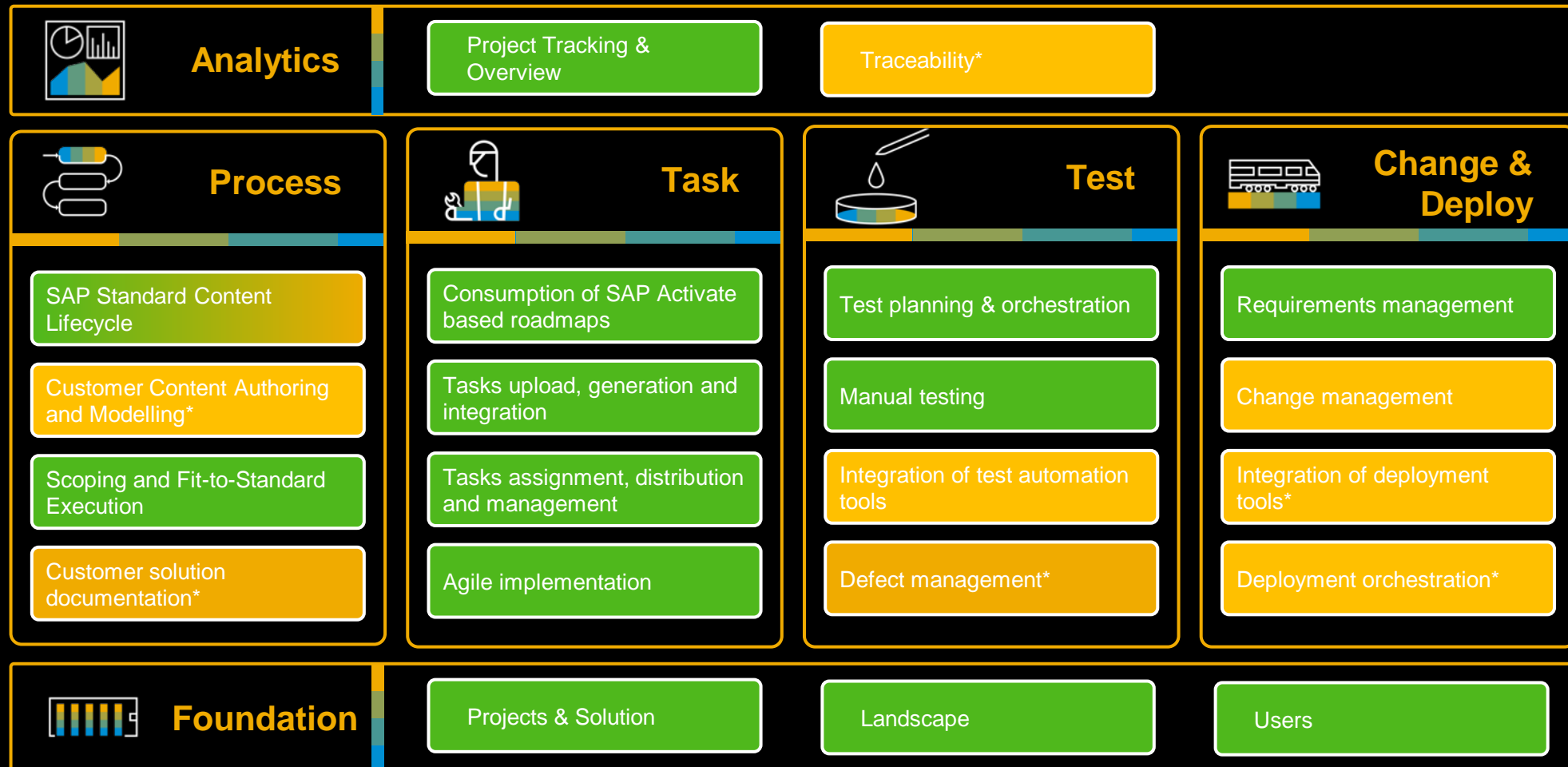
Save Cancel

SAP Cloud ALM for Implementation

Capabilities & Functions Map

Function available for PCE

Planned to be available



*Planned for future releases

Demo



SAP Cloud ALM for Operations

SAP Cloud ALM for Operations – News

SAP Cloud ALM for Operations is supporting on premise products:

- SAP S/4 HANA
- SAP Business Suite
- no further on premise product support is planned

SAP Cloud ALM for Operations Use Cases supporting on premise products:

- Business Process Monitoring
- Integration & Exception Monitoring (AIF Messages, IDOC, Web Service Messages)
- User & Performance Monitoring
- Support by further Use Cases is planned

SAP Cloud ALM for Operations – News

Technical Prerequisites for the ABAP system

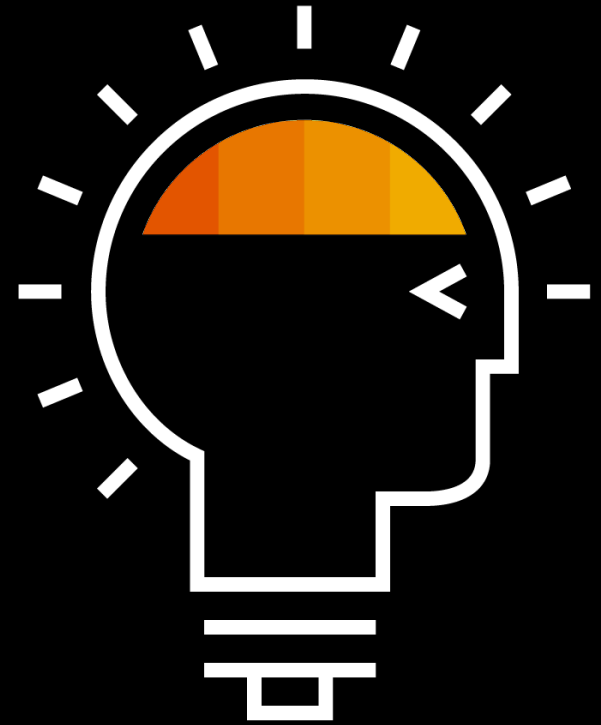
- SAP BASIS 7.40 SP20 or higher
- Install ST-PI 7.40 SP14 or higher
- Implement the latest version of [SAP Note 2985521](#)
(Collective corrections as of ST-PI 7.40 SP14 for Cloud ALM)

Further Details:

- Required Authorizations
- Connect to the SAP Cloud ALM system
- Configuration of the PUSH Data Provider
- ...
- <https://support.sap.com/en/alm/sap-cloud-alm/operations/expert-portal.html>

SAP Cloud ALM for Operations

Demo: On Premise Support



SAP Cloud ALM for Operations – Content roadmap

Currently available		Planned until end of Q2 2021	
Business Process Monitoring	SAP S/4HANA Public Cloud Edition SAP S/4HANA Private Cloud Edition SAP S/4HANA & SAP Business Suite SAP SuccessFactors (1st wave)	SAP SuccessFactors (2nd wave) SAP Marketing Cloud	Further KPI's for all editions of SAP S/4HANA and SAP Business Suite
Integration & Exception Monitoring	SAP S/4HANA Public Cloud Edition SAP S/4HANA Private Cloud Edition SAP S/4HANA & SAP Business Suite SAP Marketing Cloud & SAP Sales & Service Cloud SAP Integration Suite (Cloud Integration) SAP SuccessFactors & SAP Concur & SAP Fieldglass SAP Central Asset Management SAP Business Technology Platform (NEO and CF)	SAP Ariba (Network & Cloud Integration Gateway) SAP SuccessFactors Employee Central Payroll SAP Master Data Integration SAP Integrated Business Planning SAP Field Service Management	SAP Ariba (Guided Buying & Strategic Sourcing) SAP Integration Suite (API Management & Open Connectors) SAP Business Event Bus SAP Analytics Cloud SAP Central Order
User & Performance Monitoring	SAP S/4HANA Public Cloud Edition SAP S/4HANA Private Cloud Edition SAP S/4HANA & SAP Business Suite SAP Marketing Cloud	SAP Integrated Business Planning SAP Sales & Service Cloud SAP SuccessFactors Employee Central Payroll	SAP Analytics Cloud SAP Business Technology Platform (NEO and CF)
Job & Automation Monitoring	SAP S/4HANA Public Cloud Edition SAP Marketing Cloud SAP Intelligent Robotic Process Automation	SAP Integrated Business Planning	SAP S/4HANA Private Cloud Edition SAP S/4HANA & SAP Business Suite SAP SuccessFactors Employee Central Payroll
Health Monitoring	SAP Cloud ALM	SAP Integration Suite (Cloud Integration) SAP Intelligent Robotic Process Automation	SAP S/4HANA Private Cloud Edition SAP S/4HANA SAP Business Suite

SAP Cloud ALM for Operations – Functional roadmap

Q3 2020	Q4 2020	Q1 2021	Q2 2021
<p>Automating operations tasks based on workflow management in SAP...</p> <p>SAP Cloud ALM</p>	<p>Embedded alerting for business process monitoring</p> <p>SAP Cloud ALM</p>	<p>Authorizations and operational analysis for business process...</p> <p>SAP Cloud ALM</p>	<p>Additional analysis views in real-user monitoring</p> <p>SAP Cloud ALM</p>
<p>Intelligent processing of application and business process operation-...</p> <p>SAP Cloud ALM</p>	<p>Embedded alerting for job and automation monitoring</p> <p>SAP Cloud ALM</p>	<p>Automating operations tasks by using SAP Intelligent Robotic...</p> <p>SAP Cloud ALM</p>	<p>Automating operations tasks based on embedded operation flows</p> <p>SAP Cloud ALM</p>
<p>Landscape management of cloud services and on-premise systems</p> <p>SAP Cloud ALM</p>	<p>Management of status information and associated events at the busine...</p> <p>SAP Cloud ALM</p>	<p>Embedded analytics for real-user monitoring</p> <p>SAP Cloud ALM</p>	<p>Definition of service level agreements and recurring busines...</p> <p>SAP Cloud ALM</p>
<p>Monitoring and alerting of messages, interface calls, and related exceptions</p> <p>SAP Cloud ALM</p>	<p>Monitoring of end-user performance and utilization (real user monitoring)</p> <p>SAP Cloud ALM</p>	<p>Improved alert content and intelligent housekeeping for...</p> <p>SAP Cloud ALM</p>	<p>Embedded alerting for health monitoring and support for on-...</p> <p>SAP Cloud ALM</p>
<p>Monitoring of business process KPIs and documents</p> <p>SAP Cloud ALM</p>		<p>Integration of status information for managed cloud services from SAP ...</p> <p>SAP Cloud ALM</p>	<p>Embedded analytics for job and automation monitoring</p> <p>SAP Cloud ALM</p>
<p>Monitoring of jobs and automated tasks</p> <p>SAP Cloud ALM</p>		<p>Integration of the alert notification service in intelligent event...</p> <p>SAP Cloud ALM</p>	<p>Improved user interface and embedded analytics for integration...</p> <p>SAP Cloud ALM</p>
		<p>Monitoring the health of cloud services</p> <p>SAP Cloud ALM</p>	<p>Integration of lifecycle status for managed objects in landscape...</p> <p>SAP Cloud ALM</p>

SAP Cloud ALM: Public Demo System

The screenshot shows the SAP Cloud ALM public demo system landing page. The page has a dark blue header with the SAP logo and navigation links: My Support, Products, Tools, Maintenance, Offerings & Programs, and Application Lifecycle Management. Below the header, the page title is "SAP Cloud ALM" with sub-navigation links: Overview, Functional Overview, and FAQs. The main content area features the title "SAP Cloud ALM" and the subtitle "Application Lifecycle Management (ALM) for cloud-centric customers". Below this, there are four icons representing different stages of the ALM process: "Get the idea" (a head with a lightbulb), "Watch recorded demos" (a play button inside a circle), "Try it out now" (a cloud with a play button), and "Start using it" (a rocket). Each icon is accompanied by a brief description and a button: "Learn", "Watch", "Explore", and "Request". Below the icons, there is a horizontal orange line. The page is divided into two columns: "Overview" and "Resources". The "Overview" column contains a brief description of SAP Cloud ALM and a section titled "Key Features" with three bullet points. The "Resources" column contains a section titled "At a glance" with five bullet points and a section titled "Product information" with one bullet point.

SAP


My Support Products Tools Maintenance Offerings & Programs Application Lifecycle Management

SAP Support Portal Home / Application Lifecycle Management
SAP Cloud ALM

Overview Functional Overview FAQs

SAP Cloud ALM


Application Lifecycle Management (ALM) for cloud-centric customers



Get the idea

to understand the value of SAP Cloud ALM for your business.


Learn



Watch recorded demos

to learn about the capabilities of SAP Cloud ALM.


Watch



Try it out now

to explore the simplified ALM experience.

Explore



Start using it

to get the full benefits of SAP Cloud ALM.

Request

Overview

SAP Cloud ALM is our application lifecycle management offering for cloud-centric customers. It provides extensive implementation and operations capabilities for cloud solutions.

SAP Cloud ALM is included in your cloud subscription with SAP Enterprise Support.

Key Features

- ✓ Implement cloud-centric solutions with a preconfigured, content-driven guided workspace based on SAP Activate methodology and Best Practices.
- ✓ Run Fit-to-Standard workshops and manage all implementation, testing and deployment activities.
- ✓ Accelerate team member onboarding, define business process scope according to project

Resources

At a glance

- ✓ [Overview presentation](#)
- ✓ [Value proposition](#)
- ✓ [Analyst report](#)
- ✓ [References](#)
- ✓ [Information Sheet](#)
- ✓ [What is the right ALM solution for you?](#)

Product information


- ✓ [Documentation](#)

<https://support.sap.com/cloud-alm>

SAP Solution Manager





What's new in SP12?

 Community

TopicsAnswersBlogsEventsProgramsResourcesWhat's New

Home › Community › Blogs



Product Information
Tonja Kehr 
March 31, 2021 5 minute read

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Highlights of SAP Solution Manager 7.2 SPS12

10 Likes 1,119 View 3 Comments

Hi ALM community, with every release of a support package stack I feel excited but also a little anxious. Why? It's like handing over a thoughtful gift to a friend. Months and months of preparation have gone into the development and production process and now it is time to unwrap the package and see how you like what we have in store for you. To make this a short read, I will point out only some of the features. If you would like to know more, you can watch the recorded [What's New Call](#) on SAP Learning Hub.

Now, let's take a look at some of the features that have been delivered with SAP Solution Manager 7.2 SPS12.

It all starts with the customer – Completing Customer Connection

In 2019, we called customers to action asking them to submit and vote on improvement requests for SAP Solution Manager. In particular, the scope for this project included functionalities in the areas of Process Management, Test Suite and Change and Release Management.

Customer participation exceeded our expectations and downright thrilled Tim Steuer, Vice President of Application Lifecycle Management: "I'm a big fan of SAP Customer Connection! Not only do we learn about the needs from customers around the globe. The comments and discussions also help us to deeply understand what customers really need. Thank you for your support of SAP Customer Connection! With your support we were able to deliver close to 150 improvements!"

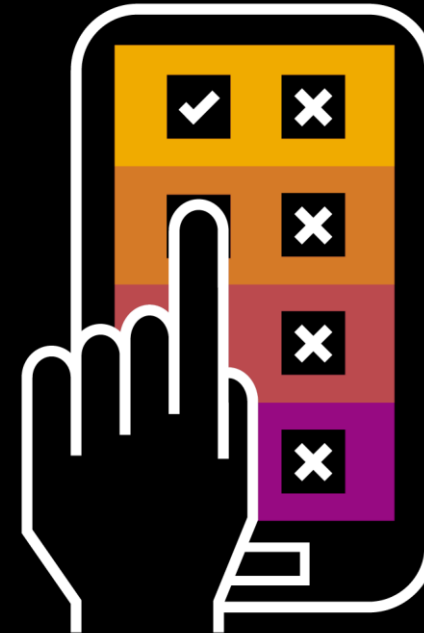
Blog “[What's New in SP12](#)”

Poll



Let's ask some questions!

Please open www.menti.com
and use code **3315 8512**



Upcoming Events



Upcoming ALM Events

ALM Summits

- ALM Summit APJ: July 27 - 31
- ALM Summit EMEA: October 19-22
- ASUG & ALM Summit NA: December

ASUG

[ASUG Next-Generation SAP Center of Excellence Virtual Conference](#) (May 4-6)

What's New in SAP Cloud ALM Q1 Update

[SAP Cloud ALM Implementation Q1 Update:](#)
April 20, 10:30am CET

[SAP Cloud ALM Operations Q1 Update:](#)
April 22, 2:30pm CET

Tricentis Webinars

- Recordings, Q&A and Slides available [here](#)

Find all ALM Events here:

<https://support.sap.com/alm-events>

Mark your calendar!

The next ALM Community Call will take place on

May 19, 4pm CEST / 10am EST.

The focus topic of this call will be **SAP Solution Manager.**

All registered participants will receive an e-mail invite for this call.

Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

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