

ALM Community Call July 21, 2021

CXS Customer Communications and Relations, SAP SE

PUBLIC



SAP Cloud ALM for SAP S/4HANA Cloud



(video link)

See all videos about SAP Cloud ALM for SAP S/4HANA Cloud here

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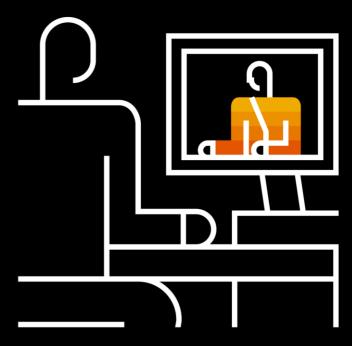
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Introduction



What is the ALM Community Call?

- A monthly call for the whole ALM community
- One focus topic, but news from all ALM areas
- Lots of room for product demos and Q&A with additional experts in the "back" to answer your questions



ALM Community Call: Agenda for July 21, 2021 Focus topic: SAP Cloud ALM for SAP S/4HANA Cloud

Welcome and Introduction

ALM Community News

ALM News and Updates

- SAP Solution Manager
- SAP Focused Run
- SAP Cloud ALM for SAP S/4HANA Cloud

Poll

Upcoming Events and Webinars

Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Tonja Kehrer



Tim Steuer



John Krakowski Jr.



Cay Rademann

The Application Lifecycle Management Product Portfolio of SAP







The Application Lifecycle Management Product Portfolio of SAP



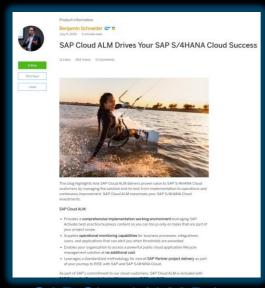




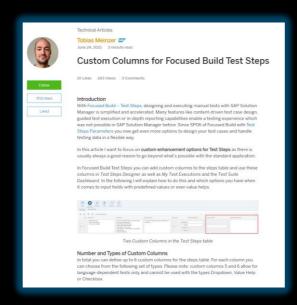
ALM Community News



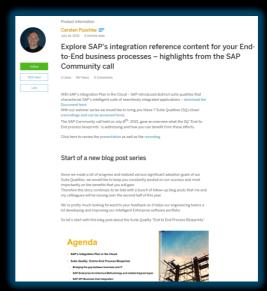
ALM Community News



SAP Cloud ALM Drives
Your SAP S/4HANA Cloud
Success



Custom Columns for Focused
Build Test Steps



Explore SAP's integration reference content for your End-to-End business processes – highlights from the SAP Community call

Community News

- Join the ALM Community
- Follow the tags
 SAP Cloud ALM, SAP Solution Manager, SAP
 Focused Run
- 3. Ask your questions to peers and experts!



ALM News & Updates



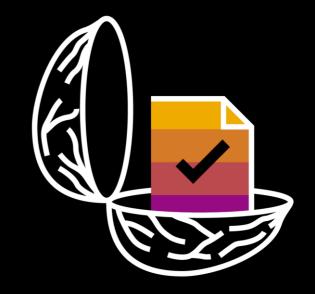
SAP Solution Manager

SAP Solution Manager 7.2 SPS13

SAP Solution Manager 7.2 SPS13 (including Focused Build and Focused Insights SP08) is planned to be released in CW31.

Highlights:

- Enhanced Test Suite analytics
- Simplified and unified PI message monitoring
- Change Impact Analysis for SAP S/4HANA transitions includes interface information



Learn more in the upcoming "What's New" calls for SAP Solution Manager: see slide 39





Our customers:

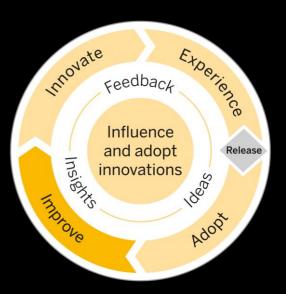
- Provide clear guidance to SAP for what areas require investment
- Share a precise list of requested improvements from the worldwide customer community
- Collaborate with SAP Solution Manager development to ensure proper delivery

How can customers participate?

- Follow the SAP Solution Manager projects
- Submit your requests
- Vote for requests

Planned start of Customer Connection: September 2021

- Process Management
- Test Suite
- Change and Release Management



https://influence.sap.com/sap/ino/#/campaigns-open/

SAP Focused Run

Configuration & Security Analytics – News with SAP Focused Run 3.0 FP01

New features are:

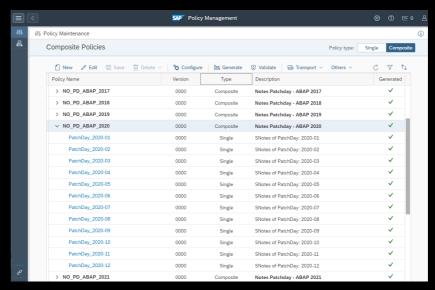
Policy Management - Composite Policies

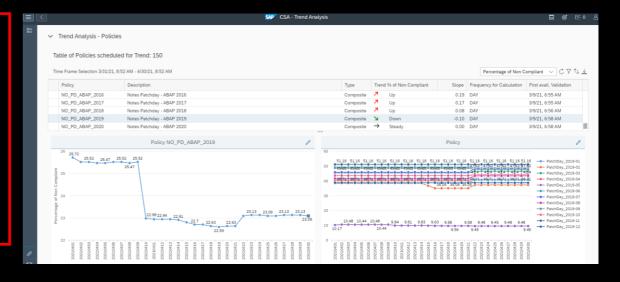
Validation/Alerting using Composite Policies
Summary of all assigned single policies

Policy Management - CSA Container
 Export / Import of Composite and Single policies

Trend Analysis
 Time series of Non Compliance / Compliance
 Composite/Single policies

CSA - Check age of software support packages
 Store COMP_LEVEL has a new column SP_REL_DATE containing the support package release date





SAP Focused Run - Roadmap

Q2 2021 Q4 2021 Q2 2022 Q4 2022

System & Configuration Monitoring

- Improved support for HA/DR solutions in LMDB, CCDB and System Monitoring
- Improved API access to aggregated and non-aggregated system monitoring data
 Trend analysis & improved policy management in Configuration Monitoring

Application Management

- Infrastructure improvements to streamline data collection for Health Monitoring
- More generalized Job Monitoring to support non-ABAP jobs and BW process chains

Alert Management & Operation Automation

- Integrated lessons learnt in alert clustering
- Improved usability in Guided Procedure FWK

Integration & User Monitoring

- Enhanced cloud support and analytics in Integration Monitoring & integrated log file scanning in Exception Monitoring
- Extended cloud support in RUM & integration of externally executed scripts in SUM

Analytics & Intelligence

- New content for OCC and operation DB's
- UI improvements and new prediction models in System Anomaly Prediction

System & Configuration Monitoring

- Finalize aggregation framework for MAI data including efficient outbound API
- Support of SAP HANA Cloud as managed entity in System Monitoring
- Support of Zero Downtime approach

Application Management

- Extended functionality in Health Monitoring including advanced UI views
- Improvements for Job Monitoring (house keeping, alert configuration, UI features)

Alert Management & Operation Automation

- Extended alert reporting, alert search and alert clustering functionality
- New guided procedure content

Integration & User Monitoring

- New content in Integration Monitoring (Ariba, S4 Cloud, Fieldglass) and in Exception Monitoring
- Extended Ul's in Real User Monitoring and integration with Synthetic User Monitoring

Analytics & Intelligence

- Extended content for tactical, OCC and operation dashboards
- Architecture simplification in System **Anomaly Prediction**

Alert clustering

- Correlate alerts per use case but also cross use case to accelerate the problem resolution process
- Increase support to identify correlation potential and to derive associated correlation roles

Adoption of machine learning

Usage of machine learning to provide threshold less alerting for Real User and Synthetic User Monitoring

End-to-End Monitoring

- Extend scope for Integration Monitoring e.g. SAP SuccessFactors
- Extend scope for Real User Monitoring e.g. SAP Analytics Cloud

Consuming external data sources

 Simplified consumption of external data sources including UI integration and alert correlation

Prediction

 Predict anomalies across all monitoring use cases to allow identification of problems before they influence availability of technical and business services

Operation Automation

- Close the gap between problem detection and problem resolution by delivering outof-the-box and automated problem resolution procedures
- Provide automation content for on-premise and cloud products to relieve operation staff from reoccurring tasks

Content, content, ...

- Follow SAP's strategy to cover the complete SAP product scope from operation perspective
- Support in particular all components belonging to Intelligent Suite as target architecture

SAP Cloud ALM for SAP S/4HANA Cloud

SAP Cloud ALM for SAP S/4HANA Cloud



(video link)

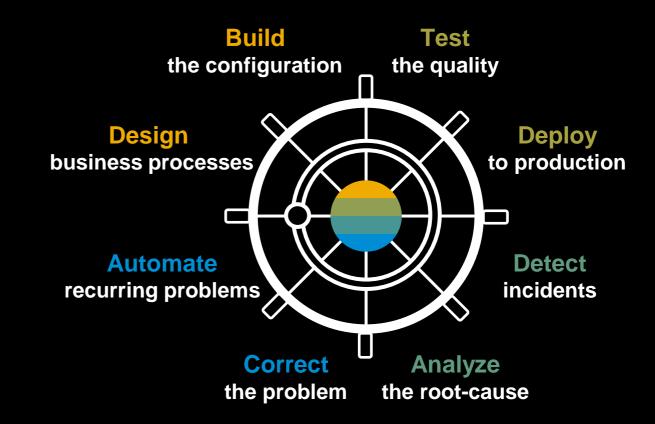
See all videos about SAP Cloud ALM for SAP S/4HANA Cloud here

What is **SAP** Cloud ALM?

Manage the lifecycle of SAP S/4HANA Cloud

SAP Cloud ALM assists the implementation and operations of SAP S/4HANA Cloud

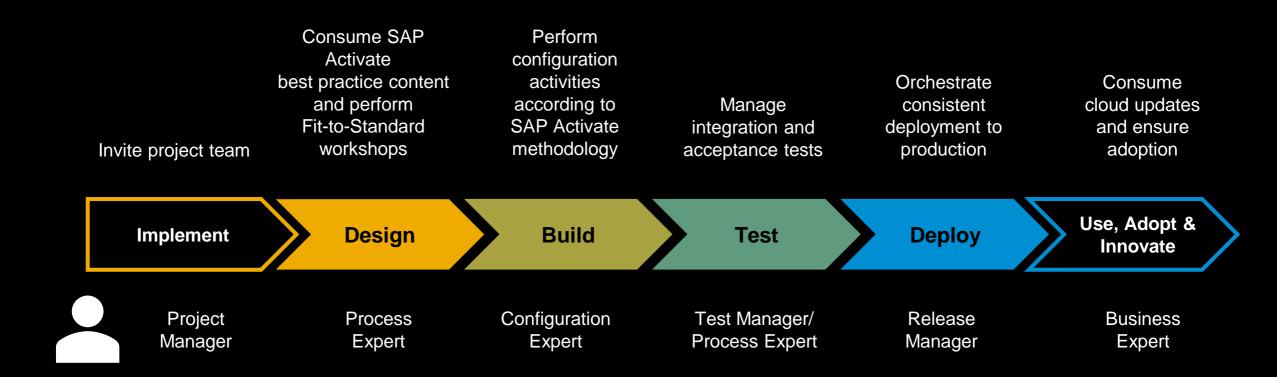
- Accelerate time-to-value
- Safeguard business continuity
- Reduce cost of ownership



Application Lifecycle Management for **SAP S/4HANA Cloud** – Included with your subscription!

Use SAP Cloud ALM

for the harmonized, content-driven implementation of SAP S/4HANA Cloud

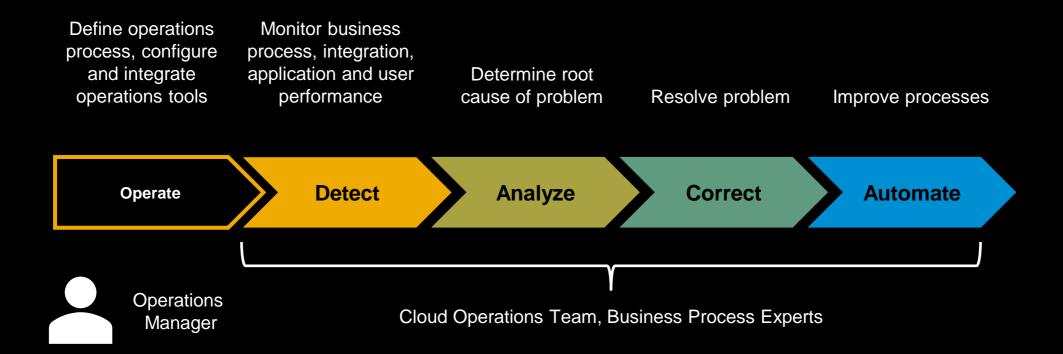


This is the current state of planning and may be changed by SAP at any time.

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Use SAP Cloud ALM for operations

Standardized and automated operations of SAP S/4HANA Cloud



This is the current state of planning and may be changed by SAP at any time.

SAP S/4HANA Cloud: the right fit for every organization

ONE Data Model • **ONE** Semantic • **ONE** User Experience

As a Service



(public edition)

Complete, modern, SaaS ERP

Our strategic choice for companies ready to embrace the future of ERP with new implementation and predefined processes



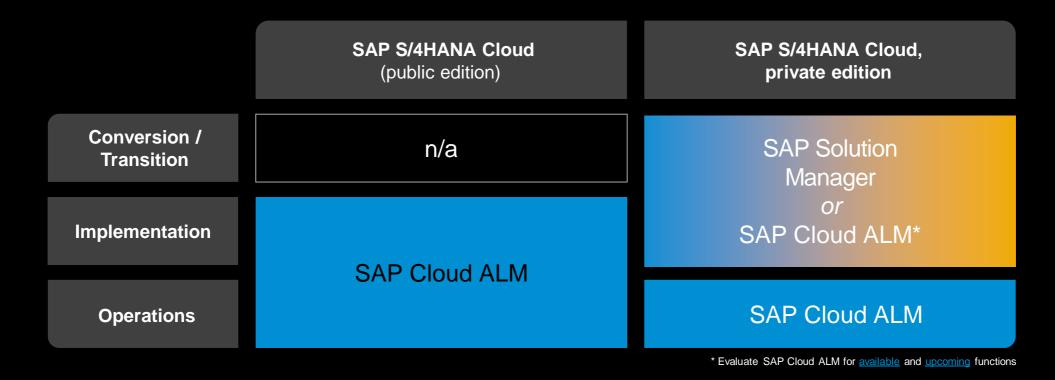
SAP S/4HANA Cloud, private edition

Cloud value, traditional flexibility & full scope

Designed to provide innovation and cloud value while allowing customers to retain their investments by converting their existing system(s)

SAP Public Cloud SAP Private Cloud

Recommendations for Customers moving to Cloud – 2021





Service Providers can monitor the customer landscapes centrally with SAP Focused Run

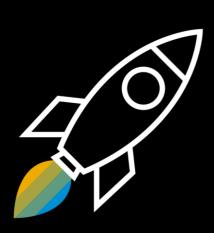
SAP Cloud ALM vs. SAP Solution Manager (2021)





	SAP Cloud ALM	SAP Solution Manager
Design	Focus on SAP standard processes	Focus on projects and maintenance in parallel
Build	Strong methodology support for fit-to- standard	Development driven projects with custom code and retrofit
Test	Manual tests	Manual and automated tests (incl. Tricentis Test Automation)
Deploy	Deployment orchestration for Cloud and ABAP	Release Management for enhanced change and transport system (CTS+, cCTS, gCTS)

Why SAP Cloud ALM for SAP S/4HANA Cloud?







Accelerate Time-to-Market

- Leverage SAP Activate content
- Speed up implementation
- Improve quality by testing
- Ease traceability and governance

Safeguard Business Continuity

- Identify problems
- Accelerate problem resolution
- Proactive problem detection
- Automate corrective actions

Reduce Cost of Ownership

- Lower cost of implementation
- Lower cost of operation
- No maintenance cost
- Avoid 3rd-party licenses

SAP Cloud ALM – How to get started?



Browse presentations, watch recorded demos, and access the public demo system via the SAP Cloud ALM home page.

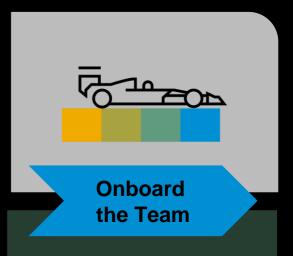


Your SAP Support Launchpad admins are automatically authorized to request SAP Cloud ALM.



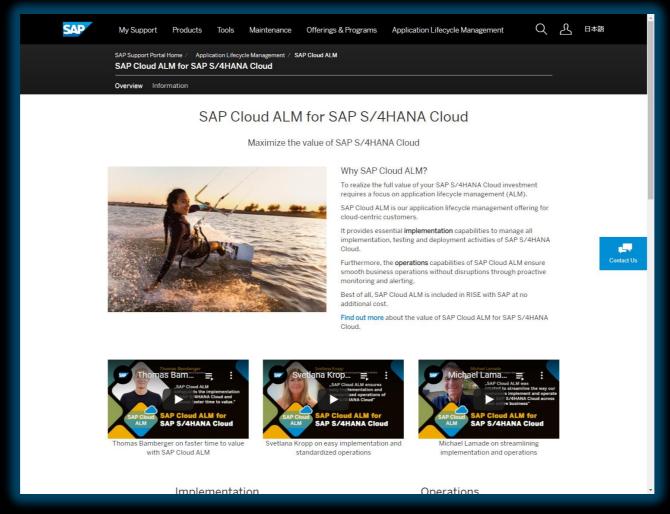
Your SAP Cloud ALM tenant is usually available within 15min

Just do a few <u>set-up</u> steps.



Invite SAP Cloud ALM Users.

Landing Page: SAP Cloud ALM for SAP S/4HANA Cloud



Landing Page

SAP Cloud ALM – Links to further information



At a glance

- SAP Cloud ALM home page
- Video: SAP Cloud ALM in a minute
- SAP Cloud ALM for SAP S/4HANA Cloud
- Overview presentation
- Analyst report
- Information sheet
- Questions & Answers
- Recorded demos
- Demo system

Onboarding

- How to request SAP Cloud ALM?
- How to set up SAP Cloud ALM?

Product information

- SAP Cloud ALM for Implementation
- SAP Cloud ALM for Operations
- Documentation
- Supported Solutions
- SAP Cloud ALM usage rights
- Product Road Map

Training

- Learning Journey: <u>SAP Cloud ALM for Implementation</u>
- Learning Journey: <u>SAP Cloud ALM for Operations</u>
- OpenSAP Training: <u>SAP Cloud ALM in a nutshell</u>
- OpenSAP Training: <u>Accelerate Cloud Implementations</u> with SAP Cloud ALM

Poll



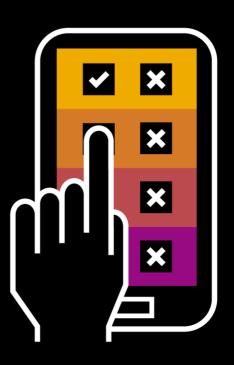
Let's ask some questions!



Please open www.menti.com

and use code 1657 1920

https://www.menti.com/e4y8s9ki6q



Upcoming Events



Upcoming Events: Save the date!

What's New Calls

- SAP Solution Manager SPS13: August 10, 2:30pm CEST (<u>register</u>)
- Focused Build SPS08: August 11, 2:30pm CEST (<u>register</u>)
- Focused Insights SPS08: August 12, 2:30pm CEST (<u>register</u>)



SAP ALM Summits

- SAP ALM Summit APJ: July 27 31 (register)
- SAP ALM Summit EMEA: October 19 22 (<u>register</u>)
- ASUG & SAP ALM Summit NA: December 7 9

Find all ALM Events here:

https://support.sap.com/alm-events

Mark your calendar!

The next ALM Community Call will take place on

August 18, 4pm CEST / 10am EST.

The focus topic of this call will be **SAP Solution Manager**.

All registered participants will receive an e-mail invite for this call.

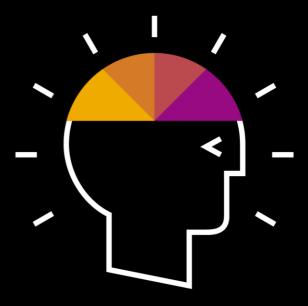
Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

Benjamin Schneider, SAP SE sap_cxs_social_media@sap.com

