



# ALM Community Call

## September 22, 2021

CXS Customer Communications and Relations, SAP SE

PUBLIC

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# Introduction



# What is the ALM Community Call?

- A monthly call for the whole ALM community
- One focus topic, but news from all ALM areas
- Lots of room for product demos and Q&A with additional experts in the “back” to answer your questions



# ALM Community Call: Agenda for September 22, 2021

## Focus topic: SAP Focused Run

Welcome and Introduction

ALM Community News

ALM News and Updates

- SAP Solution Manager
- SAP Cloud ALM
- SAP Focused Run

Poll

Upcoming Events and Webinars

Please use the Q&A tool in Zoom to ask your questions also during the presentation!

# Speakers & Background Experts



Ben Schneider



Tim Steuer



Gergely Spiry



Thomas Merta



John Krakowski Jr.

# The Application Lifecycle Management Product Portfolio of SAP



# The Application Lifecycle Management Product Portfolio of SAP

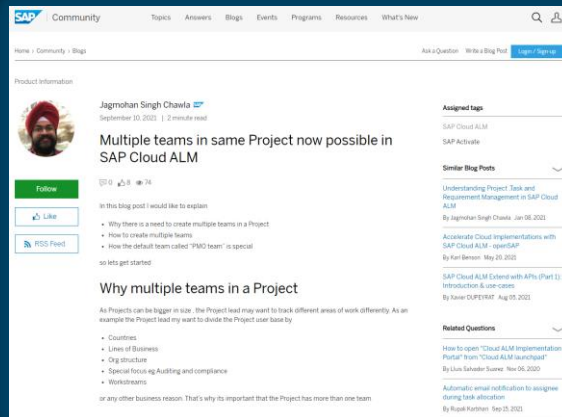




# ALM Community News

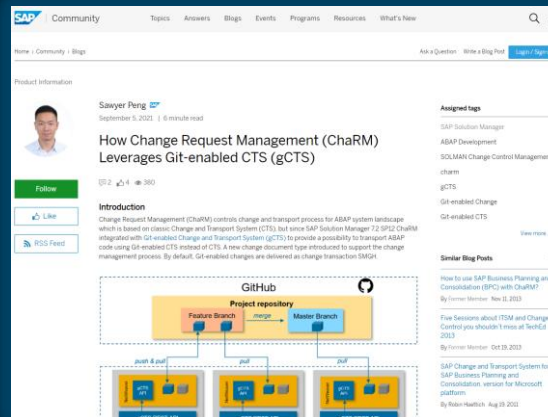


# ALM Community News



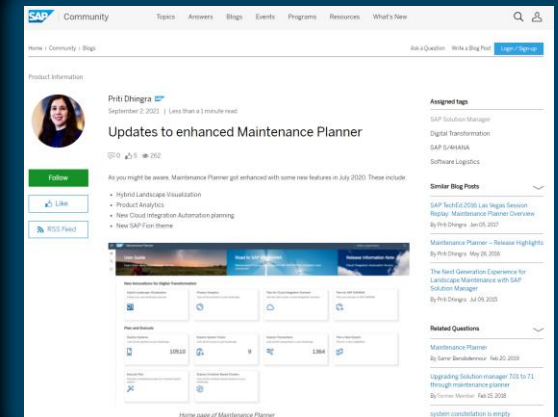
This screenshot shows a SAP Community blog post by Jagmohan Singh Chawla titled "Multiple teams in same Project now possible in SAP Cloud ALM". The post, dated September 10, 2021, discusses how multiple teams can now work on the same project in SAP Cloud ALM. It includes a "Why multiple teams in a Project" section and a list of "Assigned tags" such as SAP Cloud ALM and SAP Activate. The post also features "Similar Blog Posts" and "Related Questions" on the right side.

Multiple teams in the same project now possible in SAP Cloud ALM



This screenshot shows a SAP Community blog post by Sawyer Peng titled "How Change Request Management (ChaRM) Leverages Git-enabled CTS (gCTS)". The post, dated September 5, 2021, explains how ChaRM utilizes gCTS for change management. It includes an "Introduction" section and a diagram illustrating the workflow between a "Project repository" and "Feature Branch" and "Master Branch". The diagram shows how changes are pushed and pulled between these branches and how they are integrated into the project repository. The post also features "Assigned tags" and "Similar Blog Posts" on the right side.

How ChaRM leverages Git-enables CTS

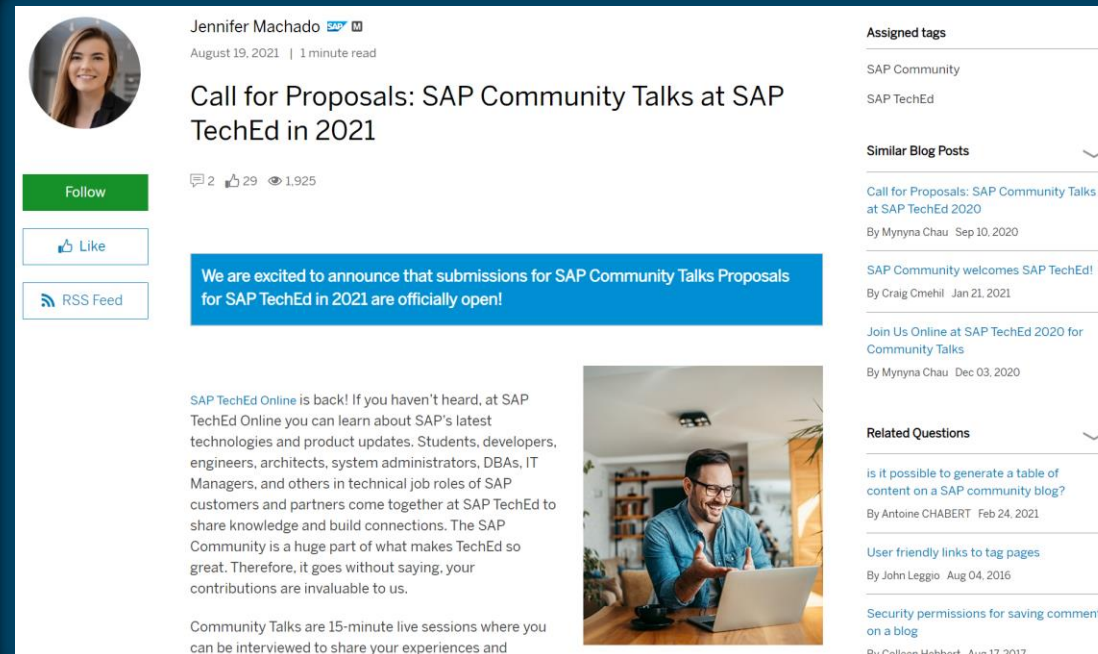


This screenshot shows a SAP Community blog post by Priti Dhegria titled "Updates to enhanced Maintenance Planner". The post, dated September 2, 2021, highlights new features and updates to the Maintenance Planner. It includes a "Product Information" section and a list of "Assigned tags" such as SAP Solution Manager, Digital Transformation, and SAP S/4HANA. The post also features "Similar Blog Posts" and "Related Questions" on the right side.

Updates to enhanced Maintenance Planner

# SAP Community Talks @ SAP TechEd 2021

## Call for Proposals



The screenshot shows a blog post on the SAP Community website. The author is Jennifer Machado, with a profile picture and SAP logo. The post is dated August 19, 2021, and has a 1-minute read time. The title is 'Call for Proposals: SAP Community Talks at SAP TechEd in 2021'. Below the title, there are 2 comments, 29 likes, and 1,925 views. A green 'Follow' button, a 'Like' button, and an 'RSS Feed' button are visible. A blue banner states: 'We are excited to announce that submissions for SAP Community Talks Proposals for SAP TechEd in 2021 are officially open!'. The main text begins with 'SAP TechEd Online is back! If you haven't heard, at SAP TechEd Online you can learn about SAP's latest technologies and product updates. Students, developers, engineers, architects, system administrators, DBAs, IT Managers, and others in technical job roles of SAP customers and partners come together at SAP TechEd to share knowledge and build connections. The SAP Community is a huge part of what makes TechEd so great. Therefore, it goes without saying, your contributions are invaluable to us.' To the right of the text is an image of a man in a blue shirt sitting at a desk with a laptop, gesturing with his hands. Below the text, it says 'Community Talks are 15-minute live sessions where you can be interviewed to share your experiences and'. On the right side of the post, there are sections for 'Assigned tags' (SAP Community, SAP TechEd), 'Similar Blog Posts' (including 'Call for Proposals: SAP Community Talks at SAP TechEd 2020' and 'SAP Community welcomes SAP TechEd!'), and 'Related Questions' (including 'is it possible to generate a table of content on a SAP community blog?').

<https://blogs.sap.com/2021/08/19/call-for-proposals-sap-community-talks-at-sap-teched-2021>

# Community News

1.

[Join the ALM Community](#)

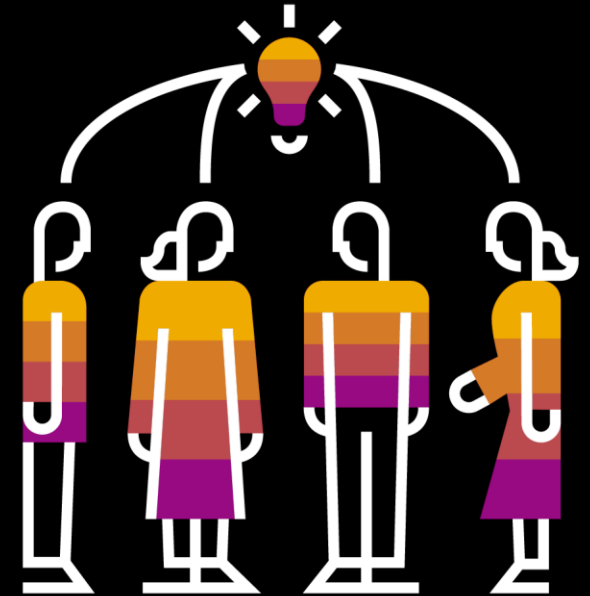
2.

Follow the tags

[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3.

Ask your questions to peers and experts!





# ALM News & Updates



# **SAP Solution Manager**

# SAP Solution Manager Customer Connection 2021 has started!



## How to engage:

- **Log on** to the influence platform and review the new 2021 projects (see below)
- **Review** existing requests and vote for them
- **Submit** Own requests



The screenshot shows the SAP Customer Connection interface. On the left, there is an 'Overview' sidebar with a list of links: 'All Requests' (0), 'Requests Open for Voting' (0), 'My Requests' (0), 'My Comments' (0), and 'My Votes' (0). Below these links is a green button labeled 'You are Following'. The main content area displays the project title 'SAP Customer Connection' and 'Process Management 2021 for SAP Solution Manager incl. Focused Build'. It also shows the start date 'Collect starts on Sep 14, 2021' and the status 'Status: Future'. Below this, there are statistics: 0 votes, 19 views, 122184 followers, and 0 comments. A large image of a bridge at night is shown on the right. At the bottom, there is an 'Overall Timeline' section with a progress bar and two milestones: 'Start of Project' and 'Start of Collection'. A welcome message reads: 'Welcome to the SAP Customer Connection project for Process Management 2021 for SAP Solution Manager incl. Focused Build!'. Below the welcome message, it states: 'This process enables you to manage your business processes in a holistic way: you can describe both, business and IT perspective on processes, applications and system landscapes in one place. So business documentation and system reality are always synchronized.'

[Process Management 2021 for SAP Solution Manager, including Focused Build](#)

[Test Suite 2021 for SAP Solution Manager, including Focused Build](#)

[Change & Release Management 2021 for SAP Solution Manager, including Focused Build](#)

# SAP Customer Connection – Project Scope Descriptions

## SAP Solution Manager – Improvement Project Series 2021

### Change and Release Management in SAP Solution Manager

- **In scope:** Performance, Transports (better error messages, scheduled imports), Agile ChaRM, related change requests, Integration (e.g. Focused Build, Process Management, Test Suite), Continuous Integration/Continuous Delivery, Requirements Management
- **Out of scope:** Change Control for Cloud Solutions, UI (prefill fields, better text editor, filter), Retrofit, BAPI for reporting and ticket creation, Authorizations, Digital Signature



### Process Management in SAP Solution Manager

- **In scope:** Usability, Performance, Search, Reporting, Document Management, Solution Administration Integration (e.g. Focused Build, Change and Release Management, Test Suite)
- **Out of scope:** Content activation, Business Process Modeling, External document management, SAP Best Practice content, Landscape Management Database (LMDB)

### Test Suite in SAP Solution Manager

- **In scope:** Usability, Performance, Manual Test Management (Defect Management, Documentation of test cases/test notes), Integration (e.g. Focused Build, ChaRM, Process Management), Integration with third party test automation tools (SM-TSTR API), Focused Build Test Suite dashboard.
- **Out of scope:** Reporting, Test Automation, Performance Tests, Mobile Tests, Unit Tests, Integration with third party tools, BPCA



# openSAP course - Update Q3/2021

## Agile Project Delivery with Focused Build for SAP Solution Manager

[Enroll now!](#)

This course is an updated version of the 2019 edition including the latest functionality of focused build. It is designed for first time attendees as well as refreshers. The entire project of adopting SAP S/4HANA and SAP S/4HANA Cloud, private edition is covered

### Why you should attend:

- Build up or refresh your focused build skills
- Find out which areas have change the most
- Share innovation with fellow project team members

### Target roles:

- Project managers
- Project members
- Agile methodologists and tool consultants



Course start: September 28<sup>th</sup> 2021

**SAP Cloud ALM**

# Operating Cloud-Centric Solutions with SAP Cloud ALM

openSAP – Tue 14<sup>th</sup> September 2021

<https://open.sap.com/courses/calm3>

Learn how to Operate Cloud-Centric Solutions with SAP #CloudALM by registering with the latest #openSAP course

**REGISTER – ENGAGE – ASSIGNMENTS – EXERCISE/PLAY - ACHIEVE**

Product Owners and guest speakers lift the lid and you can explore with them the functionalities of #CloudALM

You will learn about the Monitoring & Alerting functionalities available in SAP Cloud ALM, i.e. **Business Process Monitoring**, **Integration & Exception Monitoring**, **Real User Monitoring**, **Job & Automation Monitoring**, and **Health Monitoring**. Furthermore, you get to know the Event Management functionalities like **Business Service Management** and the **Intelligent Event Processing** approach.

**Duration:** 3+1 weeks

**Effort required:** 3-4 hours per week

**Week 1:** Introduction

**Week 2:** Monitoring & Alerting

**Week 3:** Event Management

**Week 4:** Exam

(Demo system available each week to support learning experience)

OPEN FOR  
REGISTRATION



**Speakers:** SAP Cloud ALM Product Owners and SAP Guest Speakers

# **SAP Focused Run**



A large, vibrant blue number '5' is centered on the left side of the image. The background is a dark blue night sky filled with the bright, golden sparks of a lit sparkler. The sparks are concentrated around the number '5' and radiate outwards, creating a celebratory atmosphere. There are also some out-of-focus light spots in the background, suggesting other lights or fireworks.

**5**

**Time to celebrate!**  
**SAP Focused Run turns 5!**

# How to get and implement SAP Focused Run?

## SAP Focused Run Positioning Workshop

- As result of the workshop, SAP will provide a project proposal including Hardware sizing, License sizing, and possible consulting package
- Customers & Partners get full transparency regarding the boundary conditions for the SAP Focused Run implementation project

## Buy the SAP Focused Run license

The software is sold via SAP Global Price List by SAP Sales Organization. Customer individual discounts can be applied.

## SAP Focused Run Project Setup & Architecture Workshop

- Download the appropriate software package from the SAP Support Portal
- As a jumpstart the SAP Focused Run Project Setup & Architecture Workshop should be conducted

**More information can be found here:**

<https://support.sap.com/focused-run>

# SAP Focused Run – Scope in detail

**Advanced Integration Monitoring** – Focused on correlation of e2e message flows and integration related exceptions

**Advanced User Monitoring** – Focused on end user performance and utilization based on real as well as synthetic user activities

**Advanced Application Management** – Focused on application aspects as monitoring of application healthiness and jobs as well as service availability, IT calendar and work mode management

**Advanced Configuration Monitoring** – Focused on monitoring of configuration & software changes including validation of security policies

**Advanced System Management** – Focused on monitoring of systems, databases, and hosts as well as SAP EarlyWatch Alert, license management and remote service delivery

**IT Infrastructure Monitoring** – Focused on monitoring of technical infrastructure components (no own visibility in this layer)

## Advanced Alert & Event Management

Calculation of specific alerts based on pre-defined thresholds

Unified alert inbox & alert handling procedures

Correlation of alerts to alert clusters to point more efficient to the root cause of an issue

## Advanced Root Cause Analysis

Dedicated RCA capabilities as system analysis, trace analysis and file system browser

Works on real-time raw data as well as aggregated historical data

Formalizes collected analysis knowledge to guided RCA

## Operation Automation

Execution of manual or automated actions triggered by alerts to increase resolution efficiency by time reduction

Automation of regular operations tasks to increase operation efficiency and quality

## Advanced Analytics & Intelligence

Provides flexible dashboards for data coming from different use cases (cross use case analytics)

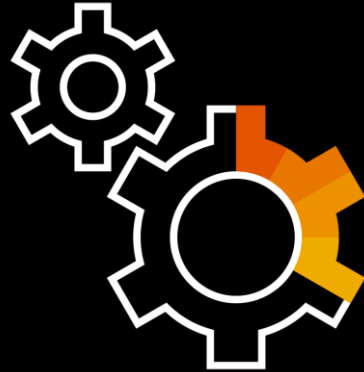
Uses AI capabilities to derive intelligent decisions

Standardizes open API's for efficient data transfer

# SAP Focused Run – Job Monitoring – As Is with FRUN 3.0



The job monitoring application in SAP Focused Run helps to monitor ABAP jobs in your on-premise landscape



Offers utility functions for mass monitoring configuration



Real-time observation of monitored jobs regarding cancellation, duration, technical start delays



Finally, you can monitor jobs for critical job log messages.

Overview: <https://support.sap.com/en/alm/sap-focused-run/expert-portal/job-monitoring.html>

Details: [User Guide - Job Monitoring with SAP Focused Run](#)

# SAP Focused Run – Job Monitoring – As Is with FRUN 3.0

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Quite some use cases are supported, but

1. the scope is limited to ABAP jobs
2. the solution is built on the results of a complex data provider (that has some general limitations that can not be resolved as it is used by Solution Manager as well)
3. the solution can not easily be extended to further job types



# SAP Focused Run – Job & Automation Monitoring with FRUN 3.0 FP02+

Completely new Job & Automation Monitoring Application, that will offer

## 1. With FP02

- monitoring for SAP ABAP Jobs (thus cover most of the currently available functionality) (with ST-PI 740 SP15)
- monitoring for BW Process Chains (with ST-PI 740 SP15 + one correction note or SP16)

## 2. With FP03+

- monitoring for further job types like S/4HANA Application Jobs, SAP Intelligent Robotic Process Automation Jobs, SAP Business Workflow
- analytical information on job execution trends (Runtimes, Failure-Rates, Deteriorations)
- option to get alerted, if execution deviates from normal (e.g. run-time of job is exceptionally high) or deteriorates (e.g. run-time of job increases over time)
- reporting on changes to jobs (e.g. change of schedule, deletion case, new job case)

→ Demo

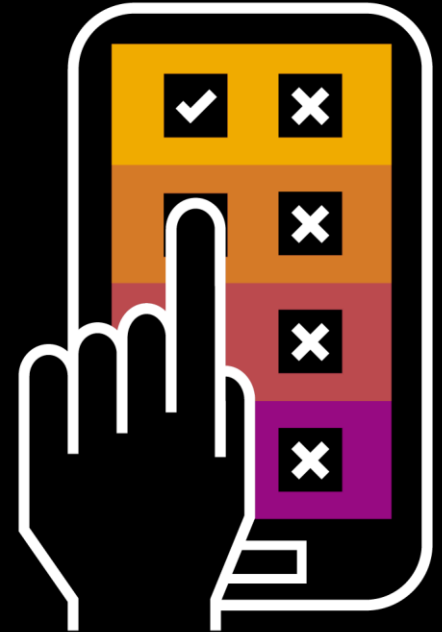
# Poll



# Let's ask some questions!



Please open [www.menti.com](https://www.menti.com)  
and use code 1942 1994  
<https://www.menti.com/d8smm5vnro>





# Upcoming Events





# ALM Summit EMEA 2021

## Transformation starts today!

October 19 - 22, 2021 | virtual event

Learn about transformation to cloud, management of your IT solution on-premise, hybrid or in the cloud, and how to get the most value from your solutions!

- 4 interactive days
- Lectures, meet-the-expert sessions, deep-dives
- Strategy keynotes and inspiration sessions
- Partner topics & “ALMathon”

[Register now!](#)





# Inspirational Talks @ ALM Summit EMEA



**Emily Penn**

**“Navigating our way towards  
a plastic-free ocean”**

[Emily Penn](#) is an architect turned ocean advocate and skipper. She will share stories of her adventures and her insights into how individuals and business can play a role in the solutions, including an introduction to [SHiFT](#), a project co-developed with SAP.

**October 20, 4pm CET**



**Prof. Dr. Herbert Schuster**

**“Business optimization in  
times of rising complexity  
- why human intelligence  
is no longer sufficient. “**

As a former SAP manager, successful entrepreneur and founder of the start-up company [Innoplexia GmbH](#), Prof. Dr. Herbert Schuster is one of the most renowned digitization experts in Germany. The main topics of his academic work are digital transformation, data-driven decision-making and digital market and consumer research.

**October 21, 4pm CET**

# Upcoming Events: Save the date!

SAP TechEd: November 16 - 18, 2021

ASUG & SAP ALM Summit NA: February 1-3, 2022

Find all ALM Events here:

<https://support.sap.com/alm-events>



**Mark your calendar!**

The next ALM Community Call will take place on

**October 19 - 22**

**ALM Summit EMEA 😊**

Please register [here](#).

(the next “real” ALM Community Call will take place on November 17!)

# Q&A



# Ask you questions here!

**Please ask your questions!**

Use the Q&A panel in the Zoom webinar to ask your questions.





# Thank you.

Contact information:

Benjamin Schneider, SAP SE

[sap\\_cxs\\_social\\_media@sap.com](mailto:sap_cxs_social_media@sap.com)